K - 12 Education
Certification Roadmap

IBM

Professional Certification Program from IBM

In today's ever-changing business environment, it's essential to keep pace with complex technologies and products. Most businesses are looking for complete solutions rather than tactical efforts. The Professional Certification Program from IBM offers a business solution for skilled technical professionals seeking to demonstrate their expertise to the world.

The program is designed to validate your skills and demonstrate your proficiency in the latest IBM technology and solutions. In addition, professional certification may help you excel at your job by giving you and your employer confidence that your skills have been tested. You may be able to deliver higher levels of service and technical expertise than noncertified employees and move on a faster career track. Professional certification puts your career in your control.

The Professional Certification Program from IBM has developed new certification names and roadmaps to guide you in your professional development. These include IBM Certified Developer Associate (IBM CDA), IBM Certified Developer (IBM CD), IBM Certified Specialist (IBM CS), IBM Certified Systems Expert (IBM CSE), IBM Certified Solutions Expert (IBM CSE), IBM Certified Instructor (IBM CI) and IBM Certified Advanced Technical Expert (IBM CATE).

Whether you are a network administrator, systems integrator, network integrator, solution architect, value-added reseller, technical coordinator, sales representative or an educational trainer, you can start charting your course through the Professional Certification Program today!

For more information, visit our web site—http://www.ibm.com/certify

SchoolVista Professional Certification

SchoolVista Professional Certification was developed in response to the growing market demand for a qualified workforce in an extremely competitive industry. To a technical professional, certification means resume strength, increased earning potential and enhanced peer recognition.
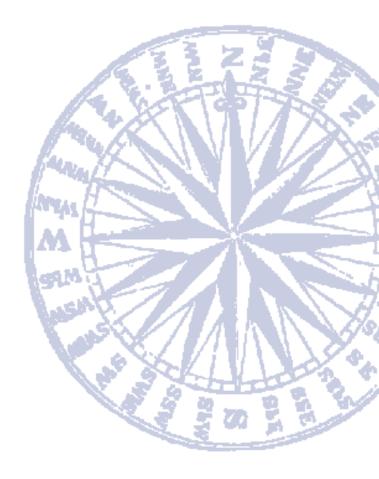
IBM education courses are recommended but not required to take certification exams.

Every effort has been made to make the courses and publications as complete and as accurate as possible, but no warranty or fitness is implied. The course information and publications are provided on an "as is" basis. IBM shall have neither liability nor responsibility to any person or entity with respect to any loss or damages arising from course or publication content.

The information contained in this document was current at the time of printing. Current information is at http://www.ibm.com/certify

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IBM K - 12 Education Certification Roadmap and Test Preparation

IBM Certified Specialist
SchoolVista Integration with NetWare

IBM Certified
™
Solutions
Expert

Certification Requirement: 1 Test

Role Description:

> **IBM CS - SchoolVista Integration wih NetWare**: If you support SchoolVista installations, you can benefit from this certification role. Certification can help demonstrate your expertise in fine-tuning and customizing SchoolVista networks.

Recommended Prerequisites:

- Fundamental DOS knowledge
- Experience with 4.x NetWare
- Experience with Windows 95

Core Requirement (3 Tests):

Test 050-613*	Test 70-063*	Test 220
IntraNetWare: NetWare 4.11 Administration	**Implementing and Supporting Microsoft Windows 95**	**Certified Solutions Expert - SchoolVista Integration with NetWare**

* Note: If you already have a Novell 4.x CNA or higher certification and a Microsoft Windows 95 MCP, MCPS or Higher certification you are not required to take the NetWare and Microsoft tests.

Fax or mail a copy of your Novell 4.x CNA or CNE and Microsoft Windows 95 MCP, MCPS, or MCSE certificate to 512-838-7961:
IBM Professional Certification Support Center
IBM Corporation
11400 Burnet Road, Mail Drop 3013
Austin, TX 78758, USA

The information contained in this roadmap (as well as test objectives and sample tests) is available from our website – http://www.ibm.com/certify

Courses for K - 12 Education Certification

Experience is essential for successful completion of certification exams. Education is not required, although the following courses may be useful in your exam preparation.

- *To register for courses or to request course objectives, call IBM Learning Services.*
- *Information is also available from the IBM Learning Services home page – http://www.training.ibm.com/ibmedu*
- *Specific education programs and promotions may be available for IBM Business Partners.*
  Please call your Business Partner -- program for more information.

Test Number	Course Title	Duration	Course No.
Test 220	**SchoolVista Integrator Training** This course provides the necessary skills and knowledge to those who will be installing IBM K - 12's SchoolVista network management product. The student should have prior knowledge and experience in installation and operation of NetWare 4.1x and Windows 95.	5 Days	**SVIT2 (US)**

NA = North America   US = United States   WW = Worldwide

Publications for K - 12 Education Certification

To download and print a publication, refer to http://www.solutions.ibm.com/k12/technical/svdocs/welcome.html on the Internet.

Test Number	Publication Title	Order No.
Test 220	**SchoolVista Version 2.0 Installation Document** SchoolVista Version 2.0 installation and maintenance procedures for NetWare 4.10 and Oracle. Available in postscript (SVNET.EPS) and Word for Windows (SVNET.DOC) formats.	
	SchoolVista System Assurance Guide SchoolVista is not just a product, it is an integrated education solution and requires a dedicated project management process to assure a successful installation. The SchoolVista implementation Support Document provides this project management structure for the IBM Client Representative, IBM Sales Agent and/or client. It is designed to assure that every reasonable effort has been made to enable a smooth installation and start-up of the SchoolVista solution. Available in Lotus WordPro and Microsoft Word 7.0 formats.	

General Program Information

Test Preparation

- **Education Courses** are offered through IBM Learning Services worldwide. For class schedules and prices, call the IBM Learning Services Center nearest you, or on the Internet go to – http://www.training.ibm.com/ibmedu.

- **Test Descriptions, Test Objectives and Sample Tests** are valuable tools to help you prepare for certification exams. This information is available from the Professional Certification Program from IBM web site – http://www.ibm.com/certify.

- **Publications** will help you prepare for the tests. You can order publications worldwide from the IBM Direct publications catalog on the Internet – http://elink.ibmlink.ibm.com/pbl/pbl. Also, in the U.S., you can call 1-800-879-2755 and select option 1; in Canada call 1-800-IBM-4YOU (1-800-476-4968).

Certification Testing

Tests for the Professional Certification Program from IBM are administered worldwide by Sylvan Prometric testing centers. In Europe and China, tests are also available through IBM Learning Services. For more information or to schedule an exam, call the center nearest you.

Professional Certification Program from IBM web site –

http://www.ibm.com/certify

Customer Support for Professional Certification Program from IBM

Email:
. . . . certify@us.ibm.com

Telephone:

English 1.800.426.8322
. . . . or 44(0)1475.557.040
French . . . . 44(0)1475.557.041
German . . . . 44(0)1475.557.042
Italian . . . . 44(0)1475.557.043
Spanish . . . . 44(0)1475.557.044

IBM Learning Services

United States and Canada:
. . . . . 1.800.426.8322(1.800.IBM.TEACH)

Sylvan Prometric Testing Centers

United States and Canada:
. . . . . 1.800.959.3926(1-800-959-EXAM)
Eastern Europe: . . . . . 31(0)320.239895
U.K., Ireland, Scandinavia, The Middle East, South Africa: . . . 44(0)181.607.3850
France: . . . . 33(0)1.4289.3122
Spain & Portugal . . . . 31(0)320.239898
North Africa . . . . 31(0)320.239892
Japan 813.3269.9620
Australia 61.2.9414.3663
Latin America 001.612.820.5200

You may also call toll free in the following countries:

Australia 1.800.806.944
Austria 0800.8582
Belgium. 0800.1.7414
Brazil 000.817.965.5340
China 10800.610.0036
Germany 0130.839708
Guam 1888.249.6392
Hong Kong 800.96.8444
Indonesia. 001.803.61608
Ireland 1.800.626.104
Italy 1768.78441
Japan 0120.387737
Malaysia 1800.80.0508
Mexico 95.800.332.1034
Netherlands 0800.022.75.84
New Zealand 0800.44.1689
Philippines 1.800.1.611.0126
Singapore 800.616.1132
South Korea 007.8611.3095
Switzerland. 0800.556.966
Taiwan 008.061.1141
Thailand 001.800.611.2401
UK 0800.592.873

IBM Learning Services Inquiry Centers

Australia 1.800.801.088
Austria . . . . 43(0)1.211.45 Ext. 6140
Belgium. . . . . 32(0)2.655.5214
China. . . . . 86(021)6280.2288x2168
. . . . 86(021)6437.6677x3368
Denmark. . . . . 45(0)4523.3000
Finland . . . . 358(9)459.4444
France. . . . .
     Bordeaux . . . . 33(0)5.56.29.53.48
     Lille . . . . 33(0)3.20.45.52.98
     Lyon . . . . 33(0)4.72.29.42.90
     Nantes . . . . . . 33(0)2.40.41.43.91
     Nice . . . . 33(0)4.92.11.88.17
     Marseille . . . . . 33(0)4.91.22.44.64
     Montpellier . . . . 33(0)4.67.34.61.43
     Paris. . . . . 33(0)1.4914.5252
     Strasbourg . . . . 33(0)3.88.37.43.18
     Toulouse . . . . . 33(0)5.62.16.53.63
Germany . . . . 49(0)211.476.1403
Greece . . . . 30(0)1.995.3302
Hong Kong 852.2825.7800
Italy . . . . 39(0)1.67.017.001
Israel 972.3.6978926
Netherlands . . . . 31(0)20.513.3940
Norway . . . . 47(0)6699.8299
Portugal . . . . 351(0)1.7915669
South Africa 27.11.302.6655
South Korea 82.2.828.0706
Spain . . . . 34(0)1.397.5573
Sweden . . . . 46(0)879.34.408
Switzerland . . . . 41(0)844.80.3232
Taiwan . . . . 886(02)2719.3299
Turkey . . . . 90(0)212.280.0900
U.K. . . . . 44(0)345.62.60.31

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