



*OS/2 Warp
Certification Roadmaps*



Professional Certification Program from IBM

In today's ever-changing business environment, it's essential to keep pace with complex technologies and products. Most businesses are looking for complete solutions rather than tactical efforts. The Professional Certification Program from IBM offers a business solution for skilled technical professionals seeking to demonstrate their expertise to the world.

The program is designed to validate your skills and demonstrate your proficiency in the latest IBM technology and solutions. In addition, professional certification may help you excel at your job by giving you and your employer confidence that your skills have been tested. You may be able to deliver higher levels of service and technical expertise than noncertified employees and move on a faster career track. Professional certification puts your career in your control.

The Professional Certification Program from IBM has developed new certification role names and roadmaps to guide you in your professional development. These include IBM Certified Developer Associate (IBM CDA), IBM Certified Developer (IBM CD), IBM Certified Specialist (IBM CS), IBM Certified Systems Expert (IBM CSE), IBM Certified Solutions Expert (IBM CSE), IBM Certified Instructor (IBM CI), and IBM Certified Advanced Technical Expert (IBM CATE).

Whether you are a network administrator, systems integrator, network integrator, operator, solution architect, value-added reseller, technical coordinator, sales representative or an educational trainer, you can start charting your course through the Professional Certification Program today!

For more information, visit our web site—<http://www.ibm.com/certify>

IBM courses are recommended but not required in preparation for certification exams.

Every effort has been made to make the courses and publications as complete and as accurate as possible, but no warranty or fitness is implied. The course information and publications are provided on an "as is" basis. IBM shall have neither liability nor responsibility to any person or entity with respect to any loss or damage arising from course or publication content.

The information contained in this document was current at the time of printing. Current information is at <http://www.ibm.com/certify>

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IBM Certified Systems Expert OS/2 Warp 4



Certification Requirement: 3 Tests

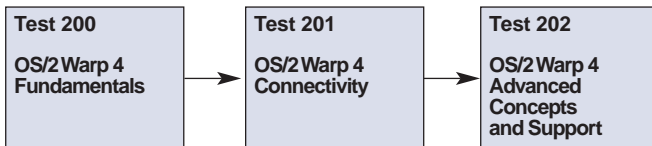
Role Description:

IBM Certified Systems Expert - OS/2 Warp 4: This certification validates skills in planning, installation, configuration, and usage of OS/2 Warp Version 4 installations. Topics include hardware planning, desktop setup and usage, TCP/IP configuration and tools, Network Operating System support, VoiceType, Remote Access/Host connectivity, and diagnosis/solution of system problems.

Recommended Prerequisite:

- Fundamental knowledge of DOS
- Experience installing, configuring and supporting OS/2 Warp 4

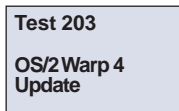
Core Requirement (3 Tests):



NOTE: The ordering of core tests is recommended but not required.

Certification Update

Those previously certified as an IBM Certified OS/2 Engineer (OS/2 2.1), or an IBM Certified Systems Expert - OS/2 Warp (V3), can update to OS/2 Warp 4 with a single exam:



Benefits:

- Certificate
- Wallet-size certificate
- Lapel pin
- Certification logo

The information contained in this roadmap (as well as test objectives and sample tests) is available from our web site -- <http://www.ibm.com/certify>

Courses for OS/2 Warp Certifications

Experience is essential for successful completion of certification exams. Education is not required, although the following courses may be useful in your exam preparation.

- *To register for courses or to request course objectives, call IBM Learning Services.*
- *Information is also available from the IBM Learning Services home page – <http://www.training.ibm.com/ibmedu>*
- *Specific education programs and promotions may be available for IBM Business Partners.
Call your business partner program for more information.*

Test Number	Course Title	Duration	Course No.
Test 200	OS/2 Warp 4 Implementation This course is intended for those who have limited experience with previous versions of OS/2 or experience with only Windows, DOS or other non-OS/2 platforms. The course teaches how to plan, install, customize, and support OS/2 Warp 4.	3 Days	WC61 (WW) WC610 (NA)
Test 201	Getting Connected with OS/2 Warp 4 This course teaches how to install, use and configure the connectivity/network options provided with OS/2 Warp 4. The course views the operating environment (networked workstation) from the client's (requester) point of view.	3 Days	WC63 (WW) WC630 (NA)
Test 202	OS/2 Warp 4 Advanced Features and Support This classroom course addresses the advanced features of OS/2 Warp 4 including implementation and support (this is the follow-on course to WC610/WC61).	2 Days	WC62 (WW) WC620 (NA)
Test 203	OS/2 Warp Connect to OS/2 Warp 4 Update This classroom course features hands-on and lab exercises to familiarize students with the changes and enhancements to OS/2 Warp 4.	3 Days	WC30 (WW) WC300 (NA)

NA = North America US = United States WW = Worldwide

* For worldwide equivalencies, refer to <http://www.training.ibm.com/ibmedu> and search for course codes by country.

Publications for OS/2 Warp Certifications

Experience is essential for successful completion of certification exams. Although these publications cover most of the information on an exam, there is no guarantee that study of these publications will ensure passing an exam.

- *To order a publication, refer to the IBM Direct publications catalog on the Internet at <http://www.elink.ibm.com/pbl/pbl>*
- *Also, in the U.S. you can call 1-800-879-2755 and select option 1; in Canada call 1-800-IBM-4YOU (1-800-426-4968)*

Test Number	Publication Title	Order No.
Tests 200, 201, 202, and 203	OS/2 Warp 4 Certification Handbook This book is a tutorial that covers the functions and features of OS/2 Warp 4. Note that experience with OS/2 Warp 4 is essential to performing well on the exams.	SG24-4869-00 ISBN 0-9655611-1-9

General Program Information

Test Preparation

- **Education Courses** are offered through IBM Learning Services worldwide. For class schedules and prices, call the IBM Learning Services Center nearest you, or on the Internet go to – <http://www.training.ibm.com/ibmedu>.
- **Test Descriptions, Test Objectives and Sample Tests** are valuable tools to help you prepare for certification exams. This information is available from the Professional Certification Program from IBM web site – <http://www.ibm.com/certify>.
- **Publications** will help you prepare for the tests. You can order publications worldwide from the IBM Direct publications catalog on the Internet – <http://elink.ibm.com/pbl/pbl>. Also, in the U.S., you can call 1-800-879-2755 and select option 1; in Canada call 1-800-IBM-4YOU (1-800-476-4968).

Certification Testing

Tests for the Professional Certification Program from IBM are administered worldwide by Sylvan Prometric testing centers. In Europe and China, tests are also available through IBM Learning Services. For more information or to schedule an exam, call the center nearest you.

Professional Certification Program from IBM web site –

<http://www.ibm.com/certify>

Customer Support for Professional Certification Program from IBM

Email:

..... certify@us.ibm.com

Telephone:

English 1.800.426.8322

..... or 44(0)1475.557040

French 44(0)1475.557041

German 44(0)1475.557042

Italian 44(0)1475.557043

Spanish 44(0)1475.557044

IBM Learning Services

United States and Canada:

..... 1.800.426.8322(1.800.IBM.TEACH)

Sylvan Prometric Testing Centers

United States and Canada:

..... 1.800.959.3926(1-800-959-EXAM)

Eastern Europe: 31(0)320.239895

U.K., Ireland, Scandinavia, The Middle

East, South Africa:.... 44(0)181.607.3850

France: 33(0)1.428.931.22

Spain & Portugal 31(0)320.239898

North Africa 31(0)320.239892

Japan 813.3269.9620

Australia 61.2.9414.3663

Latin America 001.612.820.5200

You may also call toll free in the following countries:

Australia 1.800.806.944

Austria 0800.8582

Belgium 0800.1.7414

Brazil 000.817.965.5340

China 10800.610.0036

Germany 0130.839708

Guam 1888.249.6392

Hong Kong 800.96.8444

Indonesia 001.803.61608

Ireland 1.800.626.104

Italy 1768.78441

Japan 0120.387737

Malaysia 1800.80.0508

Mexico 95.800.332.1034

Netherlands 0800.022.75.84

New Zealand 0800.44.1689

Philippines 1.800.1.611.0126

Singapore 800.616.1132

South Korea 007.8611.3095

Switzerland 0800.556.966

Taiwan 008.061.1141

Thailand 001.800.611.2401

UK 0800.592.873

IBM Learning Services Inquiry Centers

Australia 1.800.801.088

Austria 43(0)1.211.45 Ext. 6140

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..... 86(021)64376677x3368

Denmark 45(0)4523.3000

Finland 358(9)459.4444

France 33(0)5.56.29.53.48

Bordeaux 33(0)3.20.45.52.98

Lille 33(0)4.72.29.42.90

Nantes 33(0)2.40.41.43.91

Nice 33(0)4.92.11.88.17

Marseille 33(0)4.91.22.44.64

Montpellier 33(0)4.67.34.61.43

Paris 33(0)1.4914.5252

Strasbourg 33(0)3.88.37.43.18

Toulouse 33(0)5.62.16.53.63

Germany 49(0)211.476.1403

Greece 30(0)1.995.3302

Hong Kong 852.2825.7800

Italy 39(0)1.6701.7001

Israel 972.3.6978926

Netherlands 31(0)20.513.3940

Norway 47(0)6699.8299

Portugal 351(0)1.7915669

South Africa 27.11.302.6655

South Korea 82.2.828.0706

Spain 34(0)1.397.5573

Sweden 46(0)879.34.408

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Taiwan 886(02)2719.3299

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