

IBM System Cluster 1350



# Installation and Service Guide



IBM System Cluster 1350



# Installation and Service Guide

**Note:** Before using this information and the product it supports, read the general information in “Safety” on page v and Appendix C, “Notices,” on page 35.

**Tenth edition, December 2006**

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## Safety

For general information concerning safety, refer to *Electrical Safety for IBM Customer Engineers*, S229-8124. For a copy of the publication, contact your IBM® account representative or the IBM branch office serving your locality.

**Enterprise rack safety information:** Read the safety notices in the manual provided with the Enterprise rack before beginning work. Keep the Enterprise Rack manual near the rack for fast reference.

---

## Safety Information

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 **Safety Information** (安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφαλείας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

### **Important**

#### **Note:**

All caution and danger statements in this documentation begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in the *IBM Safety Information* book that comes with your server.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in the *IBM Safety Information* book under statement 1.

Be sure to read all caution and danger statements in this documentation before performing the instructions. Read any additional safety information that comes with your server or optional device before you install the device.



Statement 1:



**DANGER**

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

Statement 3:



**CAUTION:**

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



### DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



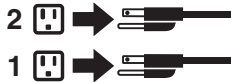
Class 1 Laser Product  
Laser Klasse 1  
Laser Klass 1  
Luokan 1 Laserlaite  
Appareil À Laser de Classe 1

### Statement 5:



### CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



### Statement 6:



### CAUTION:

If you install a strain-relief bracket option over the end of the power cord that is connected to the device, you must connect the other end of the power cord to an easily accessible power source.

Statement 7:



**CAUTION:**

If the device has doors, be sure to remove or secure the doors before moving or lifting the device to avoid personal injury. The doors will not support the weight of the device.

Statement 8:



**CAUTION:**

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Statement 9:



**CAUTION:**

To avoid personal injury, disconnect the hot-swap fan cables before removing the fan from the device.

Statement 13:



**DANGER**

Overloading a branch circuit is potentially a fire hazard and a shock hazard under certain conditions. To avoid these hazards, ensure that your system electrical requirements do not exceed branch circuit protection requirements. Refer to the information that is provided with your device for electrical specifications.

Statement 14:



**CAUTION:**

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the following label is attached.



Statement 15:



**CAUTION:**

Make sure that the rack is secured properly to avoid tipping when the server unit is extended.

Statement 16:



**CAUTION:**

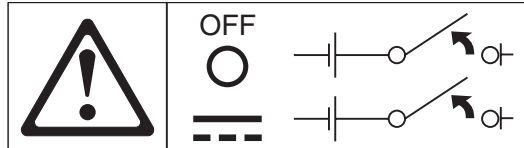
Some accessory or option board outputs exceed Class 2 or limited power source limits and must be installed with appropriate interconnecting cabling in accordance with the national electric code.

Statement 19:



**CAUTION:**

The power-control button on the device does not turn off the electrical current supplied to the device. The device also might have more than one connection to dc power. To remove all electrical current from the device, ensure that all connections to dc power are disconnected at the dc power input terminals.



Statement 20:



**CAUTION:**

To avoid personal injury, before lifting the unit, remove all the blades to reduce the weight.

Statement 21:



**CAUTION:**

Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

Statement 23:



**CAUTION:**

Do not place any object weighing more than 50 kg (110 lb.) on top of rack-mounted devices.



>50 kg (110 lb.)



**CAUTION:**

Removing components from the upper positions in the Enterprise Rack cabinet improves rack stability during relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building:

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must do the following:
  - Remove all devices in the 32-U position and above.
  - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
  - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32-U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- Inspect the route that you plan to take to eliminate potential hazards.
- Make sure that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Make sure that all door openings are at least 760 x 2030 MM. (30 x 80 in.)
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet.
- Do not use a ramp inclined at more than ten degrees.
- Once the rack cabinet is in the new location, do the following:
  - Lower the four leveling pads.
  - Install stabilizer brackets on the rack cabinet.
  - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.

If a long distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also, lower the leveling pads to raise the casters off of the pallet and bolt the rack cabinet to the pallet.



## DANGER

- Do not extend more than one sliding device at a time.
- The maximum allowable weight for devices on slide rails is 80 kg (176 lb). Do not install sliding devices that exceed this weight.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- Always install the heaviest devices in the bottom of the rack cabinet.

---

## Handling static-sensitive devices

**Attention:** Static electricity can damage electronic devices, including your server. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of damage from electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an unpainted metal part of the server or rack for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the server without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on your server cover or on a metal surface.
- Take additional care when handling devices during cold weather. Heating reduces indoor humidity and increases static electricity.

---

## Notices and statements used in this document

The caution and danger statements that appear in this document are also in the multilingual *Safety Information* document on the IBM *BladeCenter Documentation* CD. Each statement is numbered for reference to the corresponding statement in the *Safety Information* document.

The following notices and statements are used in the documentation:

- **Note:** These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.

- **Attention:** These notices indicate possible damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.



---

## Chapter 1. System overview

This chapter provides an overview of the IBM® System Cluster 1350 software components, hardware components, and related documentation.

The Cluster 1350 uses two types of cabinet: primary and expansion. A cabinet is called primary if it contains the management node and console monitor. An expansion cabinet can contain storage nodes or mass-storage devices as well as computing nodes, called cluster nodes; it does not contain a management node or a console.

The cluster may consists of:

- One or more racks.
- From four to 1024 cluster nodes. The nodes are configured to execute customer applications or provide other services required by the customer, such as file server, network gateway, or storage server.
- One management node (System x3650 or System x3655) for cluster systems management (CSM) and administration.
- A management Ethernet VLAN that is used for secure traffic for hardware control.

The management Ethernet VLAN is used for management traffic only. It is logically isolated for security using the VLAN capability of the Cisco Ethernet switches, and it is only accessible from the management node. The cluster VLAN and management VLANs share the same physical switches.

- A cluster VLAN used for other management traffic and user traffic. Switches integrated with the cluster are used for the management Ethernet VLAN and the cluster Ethernet VLAN.
- Service processor networks. All nodes in the cluster are connected through serial service processors (such as the System x3650). The first node in a serial connection must have a management node, which is connected through the Ethernet to the management-Ethernet VLAN.
- A terminal server network for remote or local console. Optionally, the customer might elect to include an additional network.
- A high-performance Myrinet 2000 cluster interconnect, an additional Gigabit Ethernet, or an InfiniBand switch.
- The customer can elect to configure a subset of cluster nodes with additional external storage. This can be a Fibre Channel solution.
- A supported distribution of the Linux operating system.
- Cluster systems-management software, such as CSM.

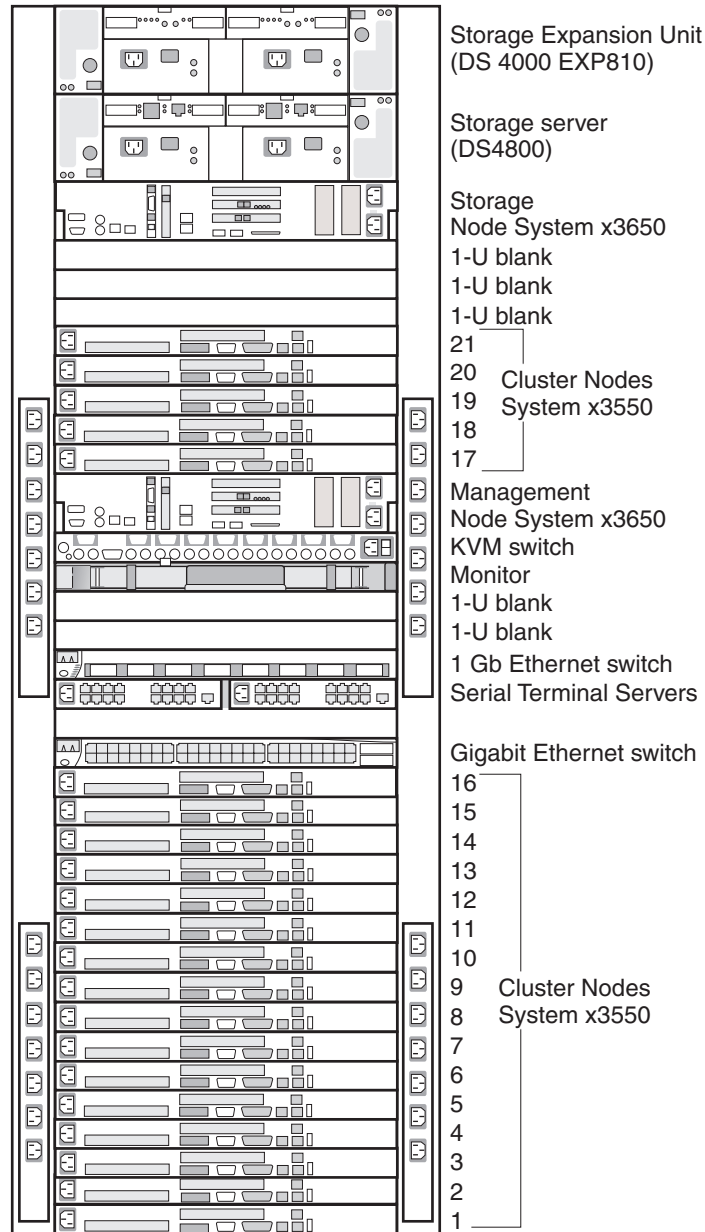
The Cluster 1350 supports a maximum of 1024 nodes in addition to the one required System x3650 (or the System x3655 management node for 64-bit processing environments) management node. All nodes must run one of the following Linux versions:

- Red Hat Enterprise Linux (RHEL), version 4 for AMD or EMT (32-bit or 64-bit)
- RHEL, version 4 for AMD or EMT (64-bit)
- SUSE LINUX Enterprise Server (SLES), version 9 for AMD or EMT (64-bit)
- Linux Cluster Installation Tool (LCIT), version 5.0

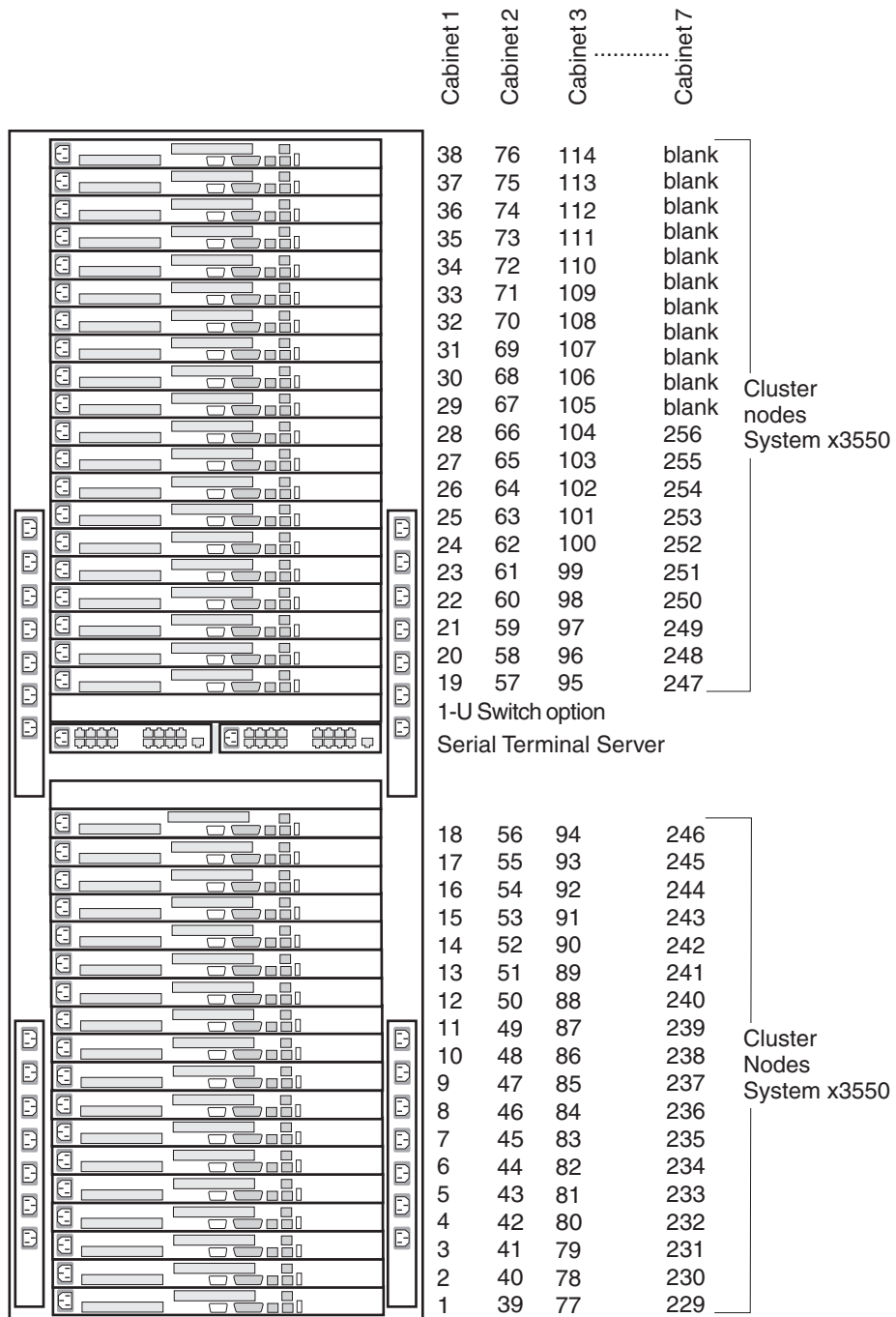
The Cluster 1350 uses a primary cabinet and an expansion cabinet. The primary cabinet contains the management node and console monitor. An expansion cabinet does not contain a management node or console. An expansion cabinet can contain the following components:

- Cluster or compute nodes
- Storage nodes
- Mass storage devices
- Expansion units
- Networking switches

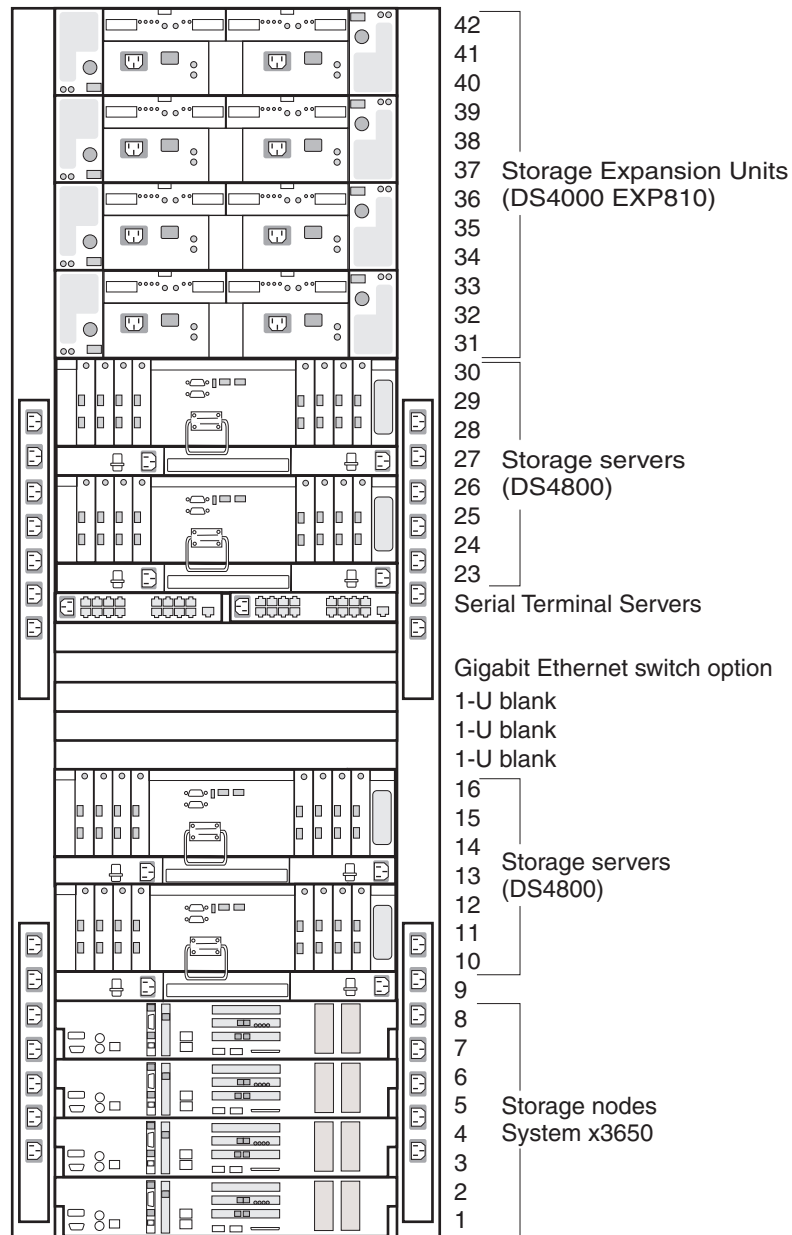
The following figures illustrate a primary cabinet, an expansion cabinet containing cluster nodes, and an expansion cabinet containing storage controllers and mass storage.



The following figure shows how the node numbering scheme maps to other expansion cabinets.



The following figure shows an expansion cabinet containing storage controllers and mass storage.



## Cluster components

This section describes the components in the Cluster 1350. Cluster components include:

- Cluster nodes
- Management node
- Storage nodes
- Storage servers
- Storage expansion units
- Fibre Channel adapters, switches, and expansion cards
- Hard disk drives

- High-speed adapters
- Console
- KVM switches
- InfiniBand switches and devices
- InfiniBand host channel adapters
- Fibre Channel adapters, switches, and expansion cards
- 10/100/1000 Ethernet switches
- I/O modules
- Terminal servers
- High-speed Myrinet switches and line cards
- 
- Power distribution unit (PDU)

## Cluster nodes

A cluster must contain at least four cluster nodes. The cluster nodes perform the computational tasks in the cluster. Cluster nodes are also known as compute nodes.

The cluster nodes are a combination of the following components:

- IBM Systems 3550 server
- IBM Systems 3650 server
- IBM Systems 3655 server
- IBM Systems 3455 server
- IBM Systems 3755 server
- IBM BladeCenter HS21
- IBM BladeCenter LS21
- IBM BladeCenter JS21
- IBM BladeCenter LS41
- IBM BladeCenter QS20 (cell blade)

## Management node

Each cluster contains one management node, which provides system management for all modules in the cluster. The Cluster 1350 management node is typically an xSeries server running Linux.

- x3650 server
- x3655 server

You can also use a 326m server or the IBM BladeCenter Advanced Management Module as the management node in a cluster environment running a 64-bit Linux operating system.

## Storage nodes

The optional storage nodes manage the mass storage. The cluster supports up to 64 storage nodes. The total number of storage and compute nodes cannot exceed 1024.

For tasks that do not require large amounts of mass storage, the storage node has onboard disk storage that is typically sufficient. The storage nodes can be a combination of any of the cluster node components.

## Storage servers

For the storage server option, the Cluster 1350 system uses the following components:

- IBM Systems Storage DS4700 Express
- IBM TotalStorage® DS4800 storage server model 82A (4GB cache)
- IBM TotalStorage DS4800 storage server model 84A (8 GB cache)
- IBM TotalStorage DS4800 storage server model 88A (16 GB cache)

All servers interface with the cluster so that the storage nodes communicate with large RAID-protected arrays of storage.

## Storage expansion units

The cluster supports the IBM TotalStorage DS4000 EXP810 disk storage expansion unit.

## Fibre Channel adapters, switches, and expansion cards

The cluster supports the following Fibre Channel devices:

- IBM TotalStorage Fibre Channel Host Bus Adapter
- Fibre Channel SCSI/iSCSI single channel adapter
- Fibre Channel SCSI/iSCSI dual channel adapter
- Brocade Fibre Channel switch
- IBM BladeCenter Fibre Channel switch module
- IBM BladeCenter Fibre Channel expansion card
- IBM BladeCenter DS4000 4 Gb PCI-X Dual-port Fibre Channel adapter
- QLogic QLE2460 Single-port PCI-E 4 Gb adapter
- QLogic QLE2460 PCI-E Dual-port 4 Gb Fibre Channel adapter
- QLogic 4 Gb Fiber Channel expansion card
- Fibre Channel switch 2005 model B-16 (16-port)
- IBM BladeCenter DS4000 4 Gb PCI-X Single-port Fibre Channel adapter

## Hard disk drives

The cluster supports the following hard disk drives:

- IBM Fibre Channel 73.4 GB disk drive module (10k rpm)
- IBM Fibre Channel 146.8 GB disk drive module (10k rpm)
- IBM Fibre Channel 300 GB disk drive module (10k rpm)
- IBM Fibre Channel 36.4 GB disk drive module (15k rpm)
- IBM Fibre Channel 73.4 GB disk drive module (15k rpm)
- IBM Fibre Channel 146.8 GB disk drive module (15k rpm)
- Small Form Factor (SFF) 36 GB SAS hard disk drive (2.5 inches)
- SFF 73 GB SAS hard disk drive (2.5 inches)

## High-speed adapters

The Cluster 1350 supports the following SCSI/RAID storage controller adapters:

- IBM ServeRAID 8k Ultra 320 SCSI controller adapter
- NetXtreme 1000 T + Ethernet adapter
- NetXtreme 1000 T + dual port Ethernet adapter

- Intel PRO/1000 PCI-Express G Ethernet adapter
- Myricom 8x PCI-Express, 2 MB memory, 10GBase-CX4 adapter
- Myricom 10 Gb Ethernet Network Interface Card for SR Fiber with LC Fiber connector
- Myrinet 333 MHz Dual Fibre/PCI-X "E" card (2 Mb)
- Myrinet 333 MHz Single Fibre/PCI-X "F" card (2 Mb)
- Voltaire 10 Gbps Host Channel PCI-X adapter
- Voltaire 10 Gbps Host Channel PCI Express adapter

## Console

The console provides the monitor, keyboard, and mouse for the management node. The monitor is a 1-U flat-panel display that folds down and retracts into the rack.

## KVM switches

The KVM switch allows the console to connect to all the nodes in the cluster from one terminal location. Storage and management nodes are connected directly to the KVM switch. For cluster nodes in the same rack, you can configure multiple nodes on one KVM switch port.

The Cluster 1350 can use one of the following devices:

- IBM NetBAY™ 1 x 8 console switch
- IBM NetBAY 2 x 16 console switch
- IBM NetBAY Local 2 x 8 Console Manager (LCM)
- IBM NetBAY Global 2 x 16 Console Manager
- IBM NetBAY Global 4 x 16 Console Manager

## InfiniBand switches and devices

The following InfiniBand switches and line cards are supported:

- Cisco Systems SFS 7000P InfiniBand server switch
- Voltaire InfiniBand 9096 switch bundle
- Voltaire InfiniBand 9288 switch bundle
- Voltaire InfiniBand Switch 9024D-M
- Voltaire InfiniBand Switch 9024S-M
- InfiniBand daughter card module for IBM BladeCenter

## InfiniBand host channel adapters

The following InfiniBand host channel adapters are supported:

- Voltaire InfiniBand host channel adapter PCI-X
- Voltaire InfiniBand host channel adapter PCI-Express

## 10/100/1000 Ethernet switches

The 10/100/1000 Ethernet switch provides a 1 Gb Ethernet trunk line between the management node and the cluster and storage nodes. The 1 Gb uplink ports use optical cables.

**Note:** The Force 10 E1200 Terascale DC chassis bundle and the Force 10 5-Slot AC rectifier chassis is installed by an IBM service representative but the customer is required to have a licensed electrician available to make the



initial connection and service connections of these devices. Whenever the device requires on-site IBM service support, the customer is required to provide an on-site licensed electrician.

The Cluster 1350 uses the following switches as 10/100/1000 Mb Ethernet switches:

- IBM BladeCenter Gigabit Ethernet switch module (4-port)
- Force10 1-U stackable switch (48-port - 2 x 10 Gb uplinks)
- Force10 E300 switch chassis bundle
- Force10 E600 switch chassis bundle
- Force10 E1200 Terascale DC chassis bundle
- Force10 5-Slot AC rectifier chassis
- Force10 1-U stackable switch (48-port)
- SMC 8848 M switch chassis bundle
- Cisco Catalyst 6503-E switch
- Cisco Catalyst 6509-E switch
- Cisco Catalyst 3750 Ethernet switch (48-port)
- Cisco Catalyst 4506 switch chassis
- Cisco Catalyst Gigabit Ethernet Switch Module for IBM BladeCenter
- Nortel L2/L3 Copper Gigabit Ethernet Switch Module for IBM BladeCenter

## 10 Gigabit Ethernet switches

The Cluster 1350 uses the SMC 8708L2 Tiger IV (8-port) 10 Gb Ethernet switch.

## I/O modules

I/O modules provide an unconfigured network connection that enables the blade servers to connect to an existing network infrastructure. No configuration is required. The cluster supports the following I/O modules:

- IBM BladeCenter Gigabit Ethernet switch module (4-port)
- Copper Pass-thru Module for IBM BladeCenter
- IBM BladeCenter Optical Pass-thru Module
- Cisco Systems Gigabit Ethernet Switch for IBM BladeCenter
- Brocade Entry SAN Switch Module for IBM BladeCenter
- Brocade 4 Gb SAN Switch Module for IBM BladeCenter (20-port)
- InfiniBand Switch Module for IBM BladeCenter
- IBM BladeCenter Layer 2/Layer 3 Copper Gigabit Ethernet Switch Module
- Qlogic 4 Gb switch module (20-port) for IBM BladeCenter
- IBM TotalStorage SAN switch module (16 B-2)

## Terminal servers

The terminal server provides serial connections for cluster modules. The Cluster 1350 uses the following switches as terminal servers:

- Cyclades terminal server with a single power supply (32-port)
- Cyclades terminal server (48-port)

The main purpose of the terminal server is to have out-of-band console access to cluster components.

## High-speed Myrinet switches and line cards

This is an optional 2 Gb or 4 Gb switch or line card for interconnecting cluster nodes and storage nodes. The Cluster 1350 supports the following Myrinet models:

- M3-E32 (5-slot)
- M3-E64 (9-slot)
- M3-E128 (17-slot)
- M3F-PC164C-2 (PCI adapter)
- M3F-PCIXF-2 line card
- M3F2-PCIXE-2 (low-profile PCI-X dual-port card)
- M3-SW16-8E (Ethernet line card)
- Myrinet 14-U, 20-slot enclosure (256-ports)
- Myrinet 14-U, 20-slot spine enclosure
- Myricom 14-U, 10 Gb CLOS switch bundle (128-ports)
- Myricom 14-U, 10 Gb Leaf switch bundle
- M3-4SW32-16Q line card (16-ports quad)
- M3-THRU-16Q (spine thru module)
- M3-SW32-16F line card (SW32 with 16 fiber port front connections)
- M3-2SW32 line card
- M3S-PCIXD-2-1 line card (2Mb)
- M3S-PCIXF-4-1 line card (4 Mb)

The high-speed switch can replace the optional secondary Ethernet switch. It requires a Myrinet PCI adapter in each cluster node and storage node.

## Myrinet BladeCenter connectivity

Myrinet BladeCenter connectivity support includes a Myrinet PCI card, the Optical Pass thru Module, an I/O expansion card, and special cable options.

## Power distribution unit (PDU)

Each rack contains one or more of the following power distribution units:

- IBM NetBAY Rack Power Distribution Unit (PDU)
- IBM NetBAY Front-End PDU
- IBM Distributed Power Interconnect (DPI<sup>®</sup>) Rack PDU
- IBM DPI Front-End PDU
- IBM DPI High Density PDU

Some PDUs are mounted sideways beside the rack space. The cluster supports rack PDUs and front-end PDUs. The cluster can have the PDUs installed in the side pockets and not accessible from the rear. Some of the newer cluster configurations provide access to the PDUs from the rear of the system cabinet.

Rack PDUs provide power to components within a cabinet; front-end PDUs provide the connection to the external power source and distribute the power among the rack PDUs. To eliminate the need for the front-end PDU, a rack PDU is directly connected to the external power source. Up to four front-end PDUs and up to 12 rack PDUs can be placed in each cabinet.

## DANGER

**The breaker switch on the PDU is not accessible. To turn off power to the cabinet, you must disconnect all the PDU power cords from the electrical outlets or from the individual PDU inlets.**

---

## Related documentation

Your cluster might have features that are not described in the documentation that you received with the cluster. The documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in your cluster documentation. These updates are available from the IBM Web site at <http://www.ibm.com/support/>.

To remove and configure a cluster component, see the documentation that comes with the component.

To check for updated documentation, related documentation, and technical updates, go to <http://www.ibm.com/support/>.

To check for a list of components supported for each software release, go to <http://publib.boulder.ibm.com/cluster/index.htm>.



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## Chapter 2. Cabinet placement and intercabinet cabling

This chapter provides information about the final placement and intercabinet cabling of the cluster cabinets, how to install the frame stabilizer foot and outrigger to support each cabinet, and preparations for installing a Rear Door eXchanger Assembly unit.

---

### Minimum service clearances

Several factors influence final cabinet placement. In addition to adequate cable length and staying within safe floor loading limits for your installation site, observe the minimum clearances required for service of the racks in the Cluster 1350. You might want to plan for extra space around the racks to allow movement of racks for service.

Figure 1 shows the clearances needed for servicing a rack in the Cluster 1350. Note that the service clearances for the sides of the rack are not required for operation, but only for servicing the PDUs.

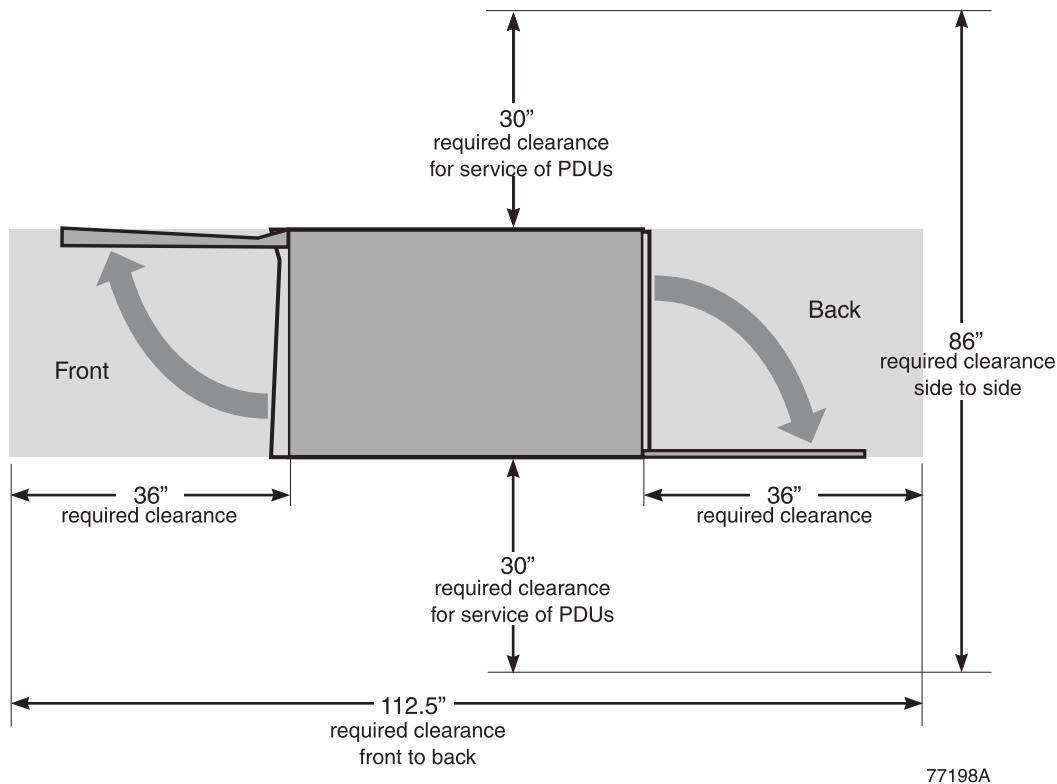


Figure 1. Cabinet clearances required for service

When planning the installation of a large cluster and you want to arrange the racks in several rows, you must maintain a minimum aisle width of 36 inches as shown in Figure 2 on page 14. This will allow enough space for the front and back covers of the racks to open. An aisle width of 48 inches might be more appropriate if you want to make sure that you have enough room to move the rack to gain access to the sides for servicing the PDUs.

If you purchase a Myrinet CLOS 256 switch with your Cluster 1350, make sure to rotate the switch rack 180 degrees so that the rear of the rack unit is facing forward. This placement makes sure that there is proper air flow for the Myrinet device. See the *Installation* guide that came with your Myrinet CLOS 256 component for more information or go to <http://www.myri.com/scs/#documentation>.

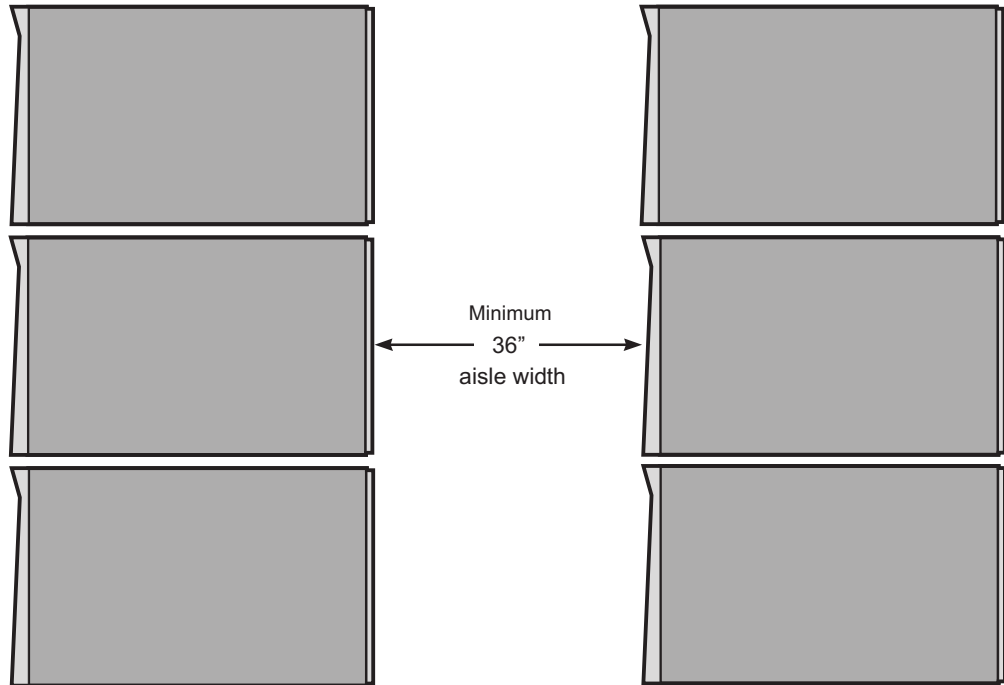


Figure 2. Minimum aisle width for Cluster 1350 installations

Final cabinet placement determines what will qualify as adequate cable lengths. This chapter gives guidelines for intercabinet (rack-to-rack) cabling. Use these guidelines to determine the best cable lengths for your installation.

Remember to install the stability kit and engage the outriggers when the cabinets are placed in their final location. See “Installing a stability kit” on page 16 for information about installing the stability kit that comes with each cabinet. See “Engaging the side stabilizers” on page 16 for information about engaging the side stabilizers.

---

## Types of intercabinet cabling

Cabinet placement is partly determined by the cables that run between cabinets. Both optical and copper cables are involved.

All intercabinet (rack-to-rack) cables and cable harnesses come in varying lengths up to 25 meters. There are no layout restrictions.

Color-coded CAT5E intercabinet Ethernet cables are available for intercabinet cabling of the cluster components. The color-coded cables operate exactly as the existing cluster intercabinet Ethernet cables with the added advantage of being able to group like-devices by a specific color. The cable colors and lengths include:

- Blue - 0.6 m, 1.5 m, 3 m, 10 m, 25 m
- Green - 0.6 m, 1.5 m, 3 m, 10 m, 25 m
- Yellow - 0.6 m, 1.5 m, 3 m, 10 m, 25 m

**Note:** In some clusters, the FRU intercabinet cables can also be white or gray.

Use the following table for the available lengths for the different cables and cable harnesses.

*Table 1. Available lengths for fibre-based Ethernet and Fibre Channel cables*

| Length  | Part number | Note                          |
|---------|-------------|-------------------------------|
| 0.208 m | 19K1250     | Fibre channel cable, LC to SC |
| 1 m     | 39M5696     | Fibre channel cable, LC to LC |
| 5 m     | 39M5697     | Fibre channel cable, LC to LC |
| 25 m    | 39M5696     | Fibre channel cable, LC to LC |

---

## Cabinet placement guidelines

Use the following guidelines when placing the cabinets:

- Cabinets can be placed side-by-side in contact with one another. Remember that to service any PDU in a cabinet, you must remove the side covers. At least 30 inches of working clearance is required to ensure the safe removal of a side cover and provide access to the PDU. If the cabinets are placed side-by-side in contact with each other, leave enough extra space around the cluster so that you can move the cabinets if a PDU needs service. Cabinet placement must not exceed floor-loading limits.
- Cabinet placement must allow for access to both the front and back panels. At least 36 inches of working clearance is needed to remove or insert a module into the rack.
- Cables and cable harnesses are custom made to fit the order.
- Make sure that the cabinets are arranged correctly and adjust them if necessary. See the packing slip and the cabinet labels to verify that all cabinets are in their correct locations.
- If you have purchased an IBM Rear Door Heat eXchanger, make sure that you have prepared the installation area with the proper fluid access, fluid connections, and fluid drainage. See “Preparing a Rear Door Heat eXchanger” on page 18 for more information.

## DANGER

Ensure that all rack-mounted units are fastened in the rack frame. Do not extend or exchange any rack-mounted units when the stabilizer is not installed.

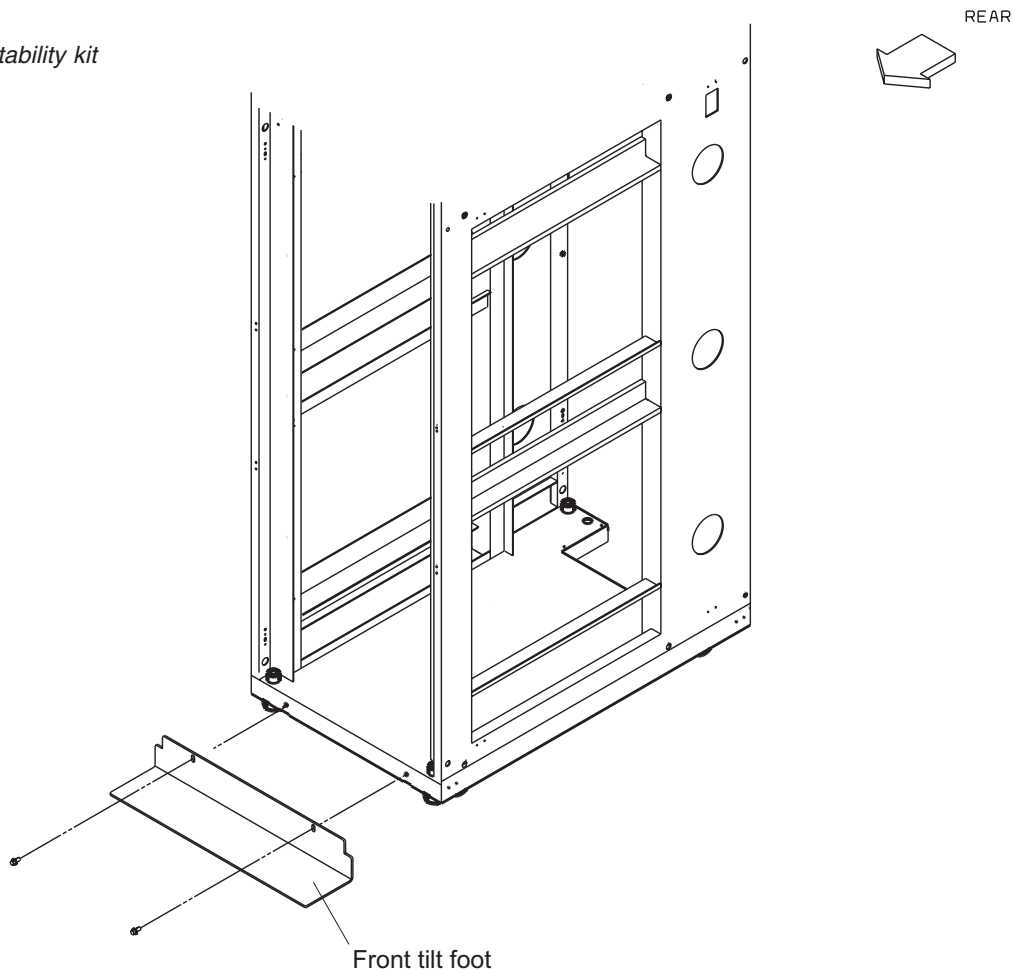
To finish the cabinet placement, complete the following steps:

1. Inspect the cabinets, components, and cable connections for shipping damage.
2. Install the frame-stabilizer foot on each cabinet. Figure 3 shows how to install a frame-stabilizer foot.

## Installing a stability kit

A stability kit (IBM part number 31L8305), containing one stability kit, is included with the 1410 rack. Install the stability kit when the rack is at the final installation location. Figure 3 shows the attachment of the stability kit.

Figure 3. Cluster 1350 stability kit



## Engaging the side stabilizers

The rack cabinet provides side stabilizers, to give additional support to the rack unit. Engage the side stabilizers when the rack is at the final installation location. For more information about how to engage the stabilizers, see the documentation that came with your rack cabinet.



## Floor loading

To determine the clearances required for each rack, you must know the maximum floor load rating in pounds per square foot or kilograms per square meter at your installation site. Table 2 shows the necessary clearances or weight-distribution distances for a fully configured rack. The weight-distribution distances in all four directions indicate the area around the rack (minus covers) necessary to distribute the weight beyond the perimeter of the rack. Weight-distribution areas must not overlap with adjacent computer equipment weight-distribution areas. You must also take into consideration the additional weight of the cables.

For example, if the raised floor at your site could safely support 351.5 kg/m<sup>2</sup> (72.0 lb./ft.<sup>2</sup>) then the correct distance between the sides of each cabinet would be 1524 mm (40 inches). You would also maintain front and back clearances of 762 mm (30 inches), making sure that no other equipment was placed within the area.

The Cluster 1350 cabinet footprint without covers is 622 mm (24.5 inches) by 1021 mm (40.2 inches). The values shown in the Table 2 assume a maximum rack weight of 1003 kilograms (2211 pounds). Floor loading will vary by configuration.

If you need to know the approximate point load that each caster exerts on a raised floor panel, divide the weight of the rack by four.

*Table 2. Floor loading*

| <b>lb./ft.<sup>2</sup></b> | <b>kg/m<sup>2</sup></b> | <b>Side clearances</b> | <b>Front and back clearances</b> |
|----------------------------|-------------------------|------------------------|----------------------------------|
| 72.0                       | 351.5                   | 508 mm (20 in.)        | 762 mm (30 in.)                  |
| 78.4                       | 382.8                   | 508 mm (20 in.)        | 610 mm (24 in.)                  |
| 86.8                       | 423.8                   | 508 mm (20 in.)        | 457 mm (18 in.)                  |
| 93.1                       | 454.6                   | 254 mm (10 in.)        | 762 mm (30 in.)                  |
| 102.4                      | 500.0                   | 254 mm (10 in.)        | 610 mm (24 in.)                  |
| 114.5                      | 559.1                   | 254 mm (10 in.)        | 457 mm (18 in.)                  |
| 112.8                      | 550.8                   | 127 mm (5 in.)         | 762 mm (30 in.)                  |
| 124.8                      | 609.3                   | 127 mm (5 in.)         | 610 mm (24 in.)                  |
| 140.5                      | 686.0                   | 127 mm (5 in.)         | 457 mm (18 in.)                  |
| 139.3                      | 680.1                   | 25 mm (1 in.)          | 762 mm (30 in.)                  |
| 154.9                      | 756.3                   | 25 mm (1 in.)          | 610 mm (24 in.)                  |
| 175.4                      | 856.4                   | 25 mm (1 in.)          | 457 mm (18 in.)                  |

---

## Preparing a Rear Door Heat eXchanger

If you purchased an IBM Rear Door Heat eXchanger with your Cluster 1350, it is attached to the rack unit by an IBM service representative during the hardware installation.

After a door is installed, the customer is responsible for filling the fluid, draining the fluid, and connecting or disconnecting the plumbing connections when the unit arrives or is replaced by an IBM service representative. You might want to plan for extra space around the racks to allow movement of racks for fluid service. See the *Installation and Maintenance* guide that comes with the Rear Door Heat eXchanger or go to <http://www.ibm.com/support/> for more information.

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## Chapter 3. Cabling the Cluster 1350

Most of the cabling in a Cluster 1350 system is installed during manufacturing. However, there are three instances where cables must be installed at a customer site:

- Cables between cabinets
- Replacements for faulty cables
- Cables to replacement components

Any cable that fails at the customer site or is connected to components that must be replaced must be reconnected at the customer site.

The various types of cables in the Cluster 1350 system perform functions such as providing serial and Ethernet connections to cluster components.

### Notes:

1. There are additional color-coded intercabinet Ethernet cables available to help you organize your cluster cabling by color. The current cable colors include green, blue, and yellow with lengths varying from 0.6m to 25m. These cables do not replace previous Ethernet cables but can be used in place of previous cables if you prefer a color-coded cabling scheme. Contact your sales representative to order additional color-coded intercabinet Ethernet cables.
2. In some clusters, the FRU interconnect cables can also be grey or white.

### Management VLAN

The management virtual local area network (VLAN) provides VLAN to manage the components in the cluster. This VLAN includes the following connections:

- RS-485 connections to all cluster nodes and storage nodes. These enable diagnostics and monitoring for the cluster and storage nodes.
- Serial connections to all cluster components. These provide a path for configuration of components in the cluster.

### Primary cluster VLAN

The primary cluster VLAN provides a 10/100/1000 Ethernet connection (depending on the selected VLAN type) for communication with cluster nodes and storage nodes. This VLAN includes the following connections:

- A 10/100/1000 Mb Ethernet connection to all cluster and storage nodes and other components. This provides the primary communications between the management node and the other components in the cluster.
- A Gigabit Ethernet trunk line (shared with the management VLAN) for certain VLAN types only. This serves as a high-speed trunk line for all Ethernet communication within the cluster.

### Optional secondary cluster VLAN

The optional secondary cluster VLAN provides a second 10/100/1000 Ethernet or a Myrinet switch (2 Gb or 4 Gb) for communication with cluster and storage nodes. The following options are available for the secondary cluster VLAN:

- 10/100/1000 Ethernet connection
- 2 Gb or 4 Gb Myrinet connection

### **Keyboard/video/mouse**

The keyboard/video/mouse (KVM) connects the ports on all nodes (cluster, storage, and management) to a single console through a central switch.

### **Fibre-channel cables**

Fibre-channel cables provide fibre-channel connections between the storage nodes and the storage servers and between the storage servers and the storage expansion units.

### **Power distribution units**

The power distribution unit provides the power to the cluster components. This includes both the power to the entire cabinet through the PDUs and remote power to the terminal servers through the power management module.

---

## **Connecting the cables**

Cables and the cable harnesses in each cabinet are labeled with information that tells where to connect each end of the cable. Each label identifies the device or node it connects to, and where applicable, its port number.

Depending on the country of manufacture the label scheme will vary. Before you begin attaching cables, become familiar with the information on the labels.

When installing a Cluster 1350, start with the primary cabinet. After you have connected the intracabinet cables inside the primary cabinet, move on to each expansion cabinet and use the information printed on each cable label to connect the cables in the cabinet.

After you have connected any cables in the primary cabinet and expansion cabinets, connect the cables that run between the cabinets. This is called the intercabinet cabling.

For a complete listing of all available cables and their part numbers see <http://www.ibm.com/support/>. The information is also available in the IBM Current Object Repository (CORE) system.

**Note:** Each intercabinet cable has labels at both ends. You can use the information on the label to create a site map to document all cable routing.

### **1 Gigabit Ethernet cabling**

The 1 Gb Ethernet provides a high-speed optical trunk line for VLAN communication with the management node.

### **Myrinet high-speed switch cabling**

The Myrinet high-speed switch provides an optional 2 Gb optical network for communications between cluster nodes and storage nodes.

### **10/100/1000 Ethernet cabling**

The 10/100/1000 Ethernet switch provides an optional 10/100/1000 network for communications between cluster nodes and storage nodes.

## Fibre-channel cabling

Fibre channel is used to connect storage nodes to storage servers and to connect storage servers to storage expansion units.

## KVM cabling

The KVM switch allows a maximum of eight connections. Use the following guidelines for cabling the KVM switch:

- Use the information on each end of each cable to create a site map.
- When routing a KVM cable from a cabinet containing cluster nodes to another cabinet containing the KVM switch, connect a C2T-to-KVM cable to the cluster nodes and use a KVM extension cable to add sufficient length to reach the KVM switch.
- Multiple KVM switches can be connected in series. Cluster nodes (xSeries® 335 server) can be connected in series to a single KVM switch port (up to 40 cluster nodes), but the management node and all the storage nodes each require a separate KVM switch port. Certain systems might require a second KVM switch. Install the second switch in the expansion cabinet that contains the additional storage nodes.
- When using two KVM switches, connect Port A (the console port) of switch 2 to port 8 of switch 1. Use a KVM extension cable to make the connection between the two cabinets. If more length is needed, use two KVM extension cables linked together.

## Remote console manager cabling

The remote console manager (RCM) switch has 16 ACT connections (KVM over RJ-45/CAT5) and one KVM connection for the console. Use the following guidelines for cabling the RCM switch:

- Use the information on each end of each cable to create a site map.
- When routing a CAT5 KVM cable from a cabinet containing cluster nodes to the cabinet containing the RCM, use a CCO cable and a CAT5 cable sufficiently long enough to reach the RCM switch.
- Multiple KVM switches can be connected in series.
- Up to 40 cluster nodes (xSeries 336 server) can be connected in series to each ACT port on the RCM. The management node and all the storage nodes can also be daisy-chained, with up to 16 per ACT port. Multiple RCMs can not be daisy-chained together. The RCM can be connected to an Ethernet network to allow for remote access to the consoles of the servers over the network.

## Local console manager cabling

The local console manager (LCM) switch accepts the CAT5 input from the NetBay Conversion Options and allows them to be fed into your management station. Its four CAT5 input ports support four chains of 16 servers per chain. The local console manager (LCM) switch also supports Cable Chaining Technology (C2T).

Use the following guidelines for cabling the LCM switch:

- Use the information on each end of each cable to create a site map.
- When routing a CAT5 KVM cable from a cabinet containing cluster nodes to the cabinet containing the LCM, use a CCO cable and a CAT5 cable sufficiently long enough to reach the LCM switch.
- Multiple KVM switches can be connected in series.
- Up to 16 cluster nodes (xSeries 336 server) can be connected in series.

## Voltaire InfiniBand switch router cabling

Each Voltaire InfiniBand switch accepts one RS-232 cable for the Ethernet management port.

---

### Replacing a defective cable in a harness

If a cable in a harness is defective, complete the following steps to replace the cable:

1. Disconnect both ends of the defective cable from their ports. Do not remove any other connectors from their ports.
2. If possible, remove the cable from the harness. Otherwise, use a pair of wire cutters to cut off the connectors at both ends of the defective cable. This prevents someone from mistakenly reconnecting the cable, thinking that it has inadvertently been left unconnected.
3. Install a single cable between the two empty ports. Use wire ties to attach the cable to the harness that contains the defective cable. This identifies the replacement cable as belonging to this harness.
4. Label the replacement cable so it is clearly identified as a replacement.

---

## Chapter 4. Checking the Cluster 1350 cabling process

The IBM System Cluster 1350 comes without an operating system installed unless the option is purchased that includes a preloaded operating system. An IBM customer service representative (CSR) performs the hardware cabling process then the customer performs the operating system and device software installation unless a service contract is purchased that includes the software installation.

Before turning on a Cluster 1350 system, you must first check all the connections in the expansion cabinets and primary cabinet. After you have verified that all connections are secure, turn on the expansion cabinets containing storage nodes, storage servers, and storage expansion units. Turn on the primary cabinet last.

**Note:** If you have a component that does not display the operational blue LEDs on the control panel, see “Diagnosing a lights out or brown out event” on page 25.

---

### Installing cables and checking connections in the expansion cabinets

To install cables and check the connections in the expansion cabinets, complete the following steps:

1. Make sure that the circuit-breaker switches for the source power are all turned off.
2. Open the side and rear doors of the cabinet.
3. From the side of the cabinet, make sure that all the power cables between the rack power distribution units and the front-end power distribution units (PDUs) are fully seated.
4. From the back of the cabinet, push on all the connectors on the cables running from the rack-mounted devices powered by the power distribution units to make sure that the cables are fully seated.
5. Connect power to the power distribution units:
  - a. Connect the power cable to the power distribution unit.
  - b. Pull the power cable through the opening at the base of the cabinet.
  - c. Connect the power cable to the electrical outlet.
  - d. Turn on the power breaker switch for the source power.
  - e. Make sure that the power distribution unit circuit breakers are in the **On** position.
6. Make sure that all internal power distribution units are turned on by viewing the power LEDs on the power distribution unit connected components.
  - When power is applied, servers display a flashing green LED on the front panel.
  - The following devices have no power switch and turn on automatically when the power distribution units are turned on. Make sure that the following components have power applied:
    - KVM switches
    - Cisco Gigabit switches

All rack-mounted devices are powered by the internal power distribution unit.

---

## Installing cables and checking connections in the primary cabinet

To install cables and check the connections in the primary cabinet, complete the following steps:

1. Make sure that the source power breaker switches are all turned off.
2. Open the side and rear doors of the cabinet.
3. From the side of the cabinet, make sure that all the power cables between the rack power distribution units (PDUs) and the front-end PDUs are fully seated.
4. From the back of the cabinet, push on all the cable connectors running from the rack-mounted devices powered by the power distribution units to make sure that the cables are fully seated.
5. Connect power to the power distribution units. Use a NEMA L6-20, 280 V ac, single-phase power cable.
  - a. Connect the power cable to the power distribution unit.
  - b. Draw the power cable through the opening at the base of the cabinet.
  - c. Connect the power cable to the electrical outlet.
  - d. Turn on the power breaker switch for the source power.
  - e. Make sure that the power distribution unit circuit breakers are in the **On** position.
6. Make sure that all internal power distribution units are turned on by viewing the power-on LEDs on the power distribution unit connected components.
  - When power is applied, servers display a flashing green LED on the front panel.
  - The following devices have no power switch and turn on automatically when the power distribution units are turned on. Make sure that the following components have power applied:
    - KVM switch
    - Cisco 10/100 switch
    - Cisco Gigabit switch

All rack-mounted devices are powered by the internal PDU.

---

## Turning on the power to the expansion cabinets

To turn on the expansion cabinets, complete the following steps:

1. Turn on the cluster nodes using their power switches.
2. Make sure that the management node has power. A green LED on the board is lit to indicate that the node has power.
3. After an expansion cabinet is turned on, make sure that all front panel LEDs on the cluster nodes are lit, otherwise, not all the nodes will be shown in the configuration.

Repeat the procedure for every expansion cabinet unit in the cluster before powering on the primary cabinet.

---

## Turning on the power to the primary cabinet

To turn on the primary cabinet, complete the following steps:

1. Storage expansion units - on the back of each storage expansion unit turn on the circuit breakers.
2. Storage controllers - on the back of each storage controller turn on the circuit breakers.
3. On the front of each management node, turn on the power switch. Make sure that the node passes POST with no errors. During the startup process make sure that the PXE boot agent utility program attempts to run. If it does not, press F1 to start the Configuration/Setup utility program and add **Network** as



- a third boot option. After the node has started, the **No operating system** icon is displayed correct. If any yellow warning LEDs on the management node are lit, fix the underlying condition before continuing.
4. Turn on cluster node 1 and make sure that the node passes POST with no errors. During the startup process make sure that the PXE Boot Agent Utility program attempts to run. If it does not, press F1 to start the Configuration/Setup utility program and add **Network** as a third boot option. After the node has started, the **No operating system** icon is displayed correct. If any yellow warning LEDs on the management node are lit, fix the underlying condition before continuing.
  5. On the front of each storage node, turn on the power switch. During the startup process make sure that the PXE Boot Agent Utility program attempts to run. If it does not, press F1 to start the Configuration/Setup utility program and add **Network** as a third boot option. After the node has started, the **No operating system** icon is displayed correct. If any yellow warning LEDs on the management node are lit, fix the underlying condition before continuing. You must turn on the peripheral devices and bring them online before you turn on the storage nodes so that the storage nodes can detect them.
  6. Make sure that all CAT5 and fibre channel connections have a green link LED.
  7. Make sure that the management node has power. A green LED on the adapter faceplate is lit to indicate that power is applied to the adapter. Connect your mobile computer to the Cisco 10/100 switch and configure it to use IP address 172.22.30.20 with a net mask of 255.255.0.0. Log in to the management node using the Web interface and make sure that each adapter is present. Ping each communication device (Cisco switches, terminal server, power management module, and KVM switch).

---

## Verifying the hardware installation

A startable CD is included with the Linux Cluster Installation Tool (LCIT) installation materials. With the 1350 Cluster, you also receive tab files that list the rack hardware configuration. To make sure that you install the cluster components correctly, run LCIT to generate a new set of tab files. Compare the new tab files to the tab files that come with the cluster to make sure that the two sets of tab files are identical. If the tab files are not identical recheck the component installation. You can also use LCIT to help you locate nodes that do not start as expected. For more information about using LCIT, see the *User's Guide* that is located on the CD-ROM that comes with your system and located at <http://www.ibm.com/support/>.

---

## Diagnosing a lights out or brown out event

If you experience a problem after the hardware installation, you can do a visual check of the cluster components to see if the cluster components light the various component LED indicators after installation. The following sequence occurs during a lights out or brown-out event scenario.

1. A lights-out event or brown-out event occurs. The system turns off and then turns back on through an external source.
2. All nodes turn on to the last known state (On/Off). If the last known state is On, then the nodes start and display a login prompt.
3. Log files show system restart events on nodes. If a lights-out or brown-out event occurs, check the following log files:
  - /var/log/messages
  - /var/log/csm/installnode.log (management server)
  - /var/log/csm/install.log (on the node)
  - BIOS code event log

For more information about a lights out event, see the *User's Guide* that comes with the software for more information about using LCIT to view the various log messages.

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## Related topics

See Appendix A, "Error and event logs," on page 29.

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## Chapter 5. Accessing the cluster from a remote location

This chapter includes information about:

- Accessing the cluster from a remote location
- Accessing each node before the operating system is installed

For more information about monitoring, remote control, set-up, and technical references, see: <http://www.ibm.com/servers/eserver/clusters/library/linux.html>

---

### Using the remote power command

The command `rpower` starts and resets hardware, powers hardware on and off, and queries the node power state. The syntax is:

```
rpower -h  
[-v] {-a | -A |  
{[-n node_list I [-N nodegroups]  
[-d device_list] [-D devicegroups]]}  
{on | off | reboot | [-l] query | resetsp_hcp |  
resetsp_host | -m {full | lpar} cec_on | cec_off | [-l] cec_query}
```

---

### Remote console

The remote console function uses the serial ports of xSeries servers and terminal servers. The serial ports provide remote access to nodes before the operating system is installed or when network access to the servers is unavailable or has failed. Terminal servers must be included to enable the remote console function.

Each rack unit in the configuration includes one or two terminal servers to connect each node in the rack through a DB9 to RJ45 serial cable. The terminal servers are LAN connected to the Management VLAN.

The `rconsole` command accesses the remote console. This command opens a remote console session for any cluster node. The syntax is:

```
rconsole [-h] [-x]  
[-a I -A | {[-n node_list] [-N nodegroups]  
[-d device_list] [-D devicegroups]]  
[-t] [-o] | -O number of columns]] [-c [-v] | [-r | -f]]
```

---

### Displaying node configuration information

CSM maintains a database of configuration information (tab files) about the nodes that are configured in the Cluster 1350.

To display the node configuration information before installing LCIT software, at the console prompt, type:

```
Isnode -l
```

The output provides information about each node, such as the node type, model number, serial number, and host name. The tab file output also provides information that corresponds each node to its terminal server network and service processor network. For the terminal server network, the output includes the console server host name and the console port number to which the node is

connected. For the service processor network, the output includes the host name of the management device to which the node is connected and the internal service processor name for the node.

To display a list of pre-managed nodes on the management server, at the console prompt, type:

**Isnode -a Mode**

To display a list of managed nodes on the management server, at the console prompt, type:

**Isnode**

To display the management server, at any node console prompt, type:

**mgmtsvr**

---

## Related topics

- Chapter 4, “Checking the Cluster 1350 cabling process,” on page 23
- Appendix A, “Error and event logs,” on page 29

---

## Appendix A. Error and event logs

There are multiple log files available to help monitor and troubleshoot the cluster:

### Linux log

The Linux OS log can be viewed in `/var/log/messages`

The system logging daemons are `syslogd` and `klogd`. They are configured via `/etc/syslog.conf`.

Log files are automatically rotated by the `logrotate` command. To rotation is configured with the `/etc/logrotate.conf` file.

### Node log

PC Doctor 2.0 is a ROM-based Diagnostic resident on the servers made available by selecting F2 on boot up. PC Doctor error logs are in the diagnostic portion of the boot up. Press F2 to run diagnostics, then F3 to view log file.

POST/BIOS errors can be read by pressing F1 key during boot process and then selecting View Error Logs from menu. This gives a POST code and description of the error. For example:

```
301 Keyboard Input Error 164 Memory size has changed
```

### Cluster System Management log

Cluster System Management (CSM) log files can be viewed in the `/var/log/csm/installnode.log` file using the `eventlog -n <nodename> all` command.

### Remote Supervisor Adapter log

RSA adapter log files can be viewed by using Telnet into the adapter and selecting the *View Log File* from the menu.

### American Power Conversion log

You can view the American Power Conversion (APC) event log via Web, FTP or local console I/F:

1. Telnet to the switch.
2. From main menu, you will see CTL-L for Event Log.
3. Events are logged in descending order by date, time and event.

### Linux Cluster Installation Tool event log

You can view the Linux Cluster Installation Tool (LCIT) event log through a local or remote console or terminal window:

1. Open a console window on the management node.
2. From the root directory, type: `tail -f /var/log/messages`.



---

## Appendix B. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This appendix contains information about where to go for additional information about IBM System Cluster 1350 and what to do if you experience a problem with it.

---

### Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Use the troubleshooting information in this document to try to resolve the problem.
- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system is turned on.
- Check for updated technical information, hints, tips, or new device drivers at the Cluster 1350 InfoCenter Web site. Go to <http://publib.boulder.ibm.com/cluster/>.
- Check common answers to questions about IBM clusters. To subscribe to the CSM mailing list, go to <http://www-124.ibm.com/developerworks/oss/mailman/listinfo/csm>. To subscribe to the XCAT mailing list, go to <http://www.xcat.org>.
- If you suspect a software problem, see the information for the operating system or program.
- If you still experience a problem, contact Hardware Service and Support (see below). Be sure to have the following information available when you call.

|  |
|--|
| Machine type: 1410 (or 1417-11LX)<br>Model: 42L (42X or 25X)<br>Serial number: |
|--|

- The label containing the serial number can be found on the purchase order or in the rack cabinet.
  - The 1410 models 42L and 42X rack model and serial number label is located in the rear, on the left rack panel, near the 26-U slot. You can have cabling obstructing the view of the label. Carefully move the cables apart to read the serial number.
  - The 1410 model 25X rack model and serial number label is located in the front, on the bottom-right of the rack unit, near the 1-U slot.
  - The 1417 model 17X rack model and serial number is generally located in the rear, on the bottom-right.
  - The 1417 model 11X rack model and serial number is generally located in the rear, on the bottom-right.

---

### Using the documentation

Information about your IBM system and preinstalled software, if any, is available in the documentation that comes with your system. That documentation includes printed books, online books, readme files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic

programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to <http://www.ibm.com/support/> and follow the instructions. Also, you can order publications through the IBM Publications Ordering System at <http://www.elink.ibm.com/public/applications/publications/cgibin/pbi.cgi>.

---

## Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM products, services, and support. The address for IBM xSeries information is <http://www.ibm.com/eserver/xseries/>.

You can find service information for your IBM products, including supported options, at <http://www.ibm.com/support/>.

---

## Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with xSeries servers, IntelliStation® workstations, and appliances. For information about which products are supported by Support Line in your country or region, go to <http://www.ibm.com/services/sl/products/>.

For more information about Support Line and other IBM services, go to <http://www.ibm.com/services/>, or go to <http://www.ibm.com/planetwide/> for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

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## Hardware service and support

You can receive hardware service through IBM Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. Go to <http://www.ibm.com/planetwide/> for support telephone numbers, or in the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378). If calling from outside of the US, refer to <http://www.ibm.com/planetwide>.

For the 1350 Cluster call process, complete the following steps:

1. After a hardware failure is identified, call 1-800-IBMSERV (1-800-426-7378).
2. Choose option **#1**, for hardware support.
3. Choose option **#1**, for a new service call.
4. Choose option **#1** again and enter your 4 digit IBM machine type number.
5. Make sure that you use the Cluster machine type 1410 or 1417 when placing the call. The name 1350 is the name of the solution, not the name of the machine type.
6. If your system is covered by a support line contract, call IBMSERV, and choose opt **#2** for software.
7. Choose option **#3** for eServer.
8. Make sure that you have your customer number associated with the Support Line contract which is unique to this contract. After the customer number is verified, customer support works with you to determine and solve the problem.



In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.



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## Appendix C. Notices

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|                 |                             |                  |
|-----------------|-----------------------------|------------------|
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| Alert on LAN    | Netfinity                   | Wake on LAN      |
| BladeCenter     | Predictive Failure Analysis | XA-32            |
| Chipkill        | ServeRAID                   | XA-64            |
| e-business logo | ServerGuide                 | X-Architecture   |
| FlashCopy       | ServerProven                | XpandOnDemand    |
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## Important notes

Processor speeds indicate the internal clock speed of the microprocessor; other factors also affect application performance.

CD drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for approximately 1000 bytes, MB stands for approximately 1 000 000 bytes, and GB stands for approximately 1 000 000 000 bytes.

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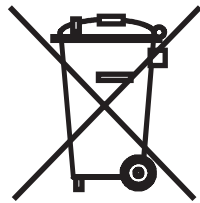
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For Taiwan: Please recycle batteries.



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**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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This Class A digital apparatus complies with Canadian ICES-003.

### **Avis de conformité à la réglementation d'Industrie Canada**

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## **Australia and New Zealand Class A statement**

**Attention:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

## **United Kingdom telecommunications safety requirement**

### **Notice to Customers**

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

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This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

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## Appendix D. Declaration of IBM product noise emission values

General noise emission values for the Cluster 1350 are shown in Table 3.

Table 3. General noise emission values for the Cluster 1350

| Declaration of IBM product noise emission values  |  |                   |   |
|---|--|-------------------|---|
| Product configuration   | Declared A-weighted sound power levels $L_{WAd}$ (B) |                   | Declared A-weighted sound pressure level $L_{pAm}$ (db) at 1 meter bystander position |
| Cluster 1350 (fully configured racks)   | 8.0 (bels) operating                                 | 8.0 (bels) idling | 62 (db) operating<br>62 (db) idling   |
| Note: $L_{WAd}$ is the declared (upper limit) sound power level for a random sample of machines. $L_{pAm}$ is the mean value of the A-weighted sound pressure levels at the bystander (1 - meter) positions for a random sample of machines. All measurements are made in accordance with ISO 7779 and declared in conformance with ISO 9296. |  |                   |   |

Noise emission values are different for racks that contain BladeCenters. Each BladeCenter unit has two blowers for cooling. An optional acoustics module is available that dampens the noise generated by the blowers. Table 4 shows the maximum sound levels emitted by BladeCenter units without the acoustics module and with the acoustics module. This represents the minimum and maximum number of BladeCenter units that can be installed in a 42-U rack.

Table 4. Noise emission values for racks containing BladeCenters

|                          | Number of BladeCenter units per rack | Maximum sound power idle | Maximum sound power operating |
|--------------------------|--------------------------------------|--------------------------|-------------------------------|
| Without acoustics module | 1                                    | 7.4 bels                 | 7.4 bels                      |
| With acoustics module    | 1                                    | 6.9 bels                 | 6.9 bels                      |
| Without acoustics module | 4                                    | 8 bels                   | 8 bels                        |
| With acoustics module    | 4                                    | 7.5 bels                 | 7.5 bels                      |
| Without acoustics module | 6                                    | 8.2 bels                 | 8.2 bels                      |
| With acoustics module    | 6                                    | 7.7 bels                 | 7.7 bels                      |



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## Appendix E. International License Agreement for Non-Warranted Programs

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---

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Part Number: 25K8435

Printed in USA

(1P) P/N: 25K8435

