

Supporting Status information for IBM Network and HP Printers

Network Printers

If you have IBM network printers in your Infoprint Manager environment, be sure to install the current version of the IBM network printer drivers in order to take advantage of Infoprint Manager's messaging support.

HP Printers

If you have HP printers that you have already configured in Infoprint Manager, you will need to change the destination-command attribute to use the piointfo backend program rather than the piojetd backend program.

The necessary command is:

```
pdset -cde -x "destination command='/usr/lpd/pio/etc/piointfo ipaddr'"
```

where *ipaddr* is the ip address or host name of the printer.