

# **Discovery**

### **KEY FEATURES AND BENEFITS**

Visual knowledge discovery.

Search or browse for information and experts via an easy-to-use, integrated Knowledge Map. See documents, people, places, categories and how they relate all in one view.

Find comprehensive answers.

Efficiently search the entire intranet and beyond, including Web sites, back-end systems, Lotus® Domino™ applications and more. Ranking by relevance makes results much more valuable.

• Locate experts.

Find out who knows what, via in-depth profiles on interests, experience and contributions.

• Unprecedented automation.

Automated creation and maintenance of the Knowledge Map and expertise profiles dramatically simplifies life for both users and administrators, and ensures the latest resources are always available.

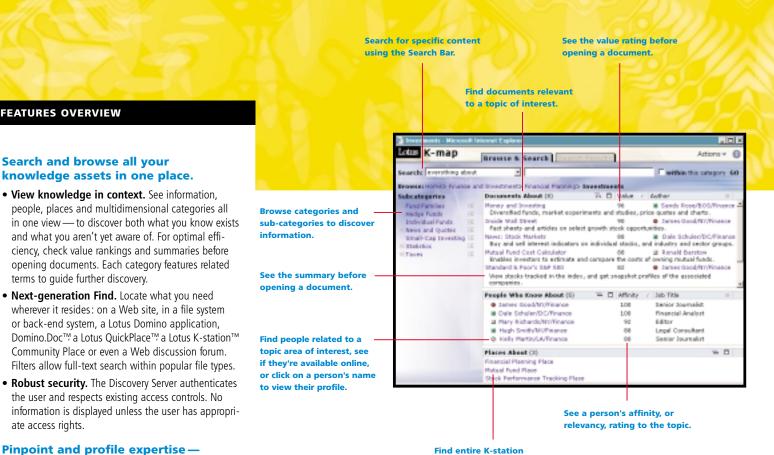
## Find what you need to succeed!

The Lotus Discovery Server™ integrates all the critical elements of a strategic knowledge management infrastructure, including a Knowledge Map (K-map), expertise profiles and powerful search tools. By automatically associating subject matter experts with information resources, the Discovery Server identifies relationships among documents, people and topics. So you can quickly find the information and expert help you need to take fast, effective action.

While other knowledge tools require manual processes, the Discovery Server automatically tracks organizational knowledge and expertise. Integrated services make possible a richer level of analysis that reveals patterns of activity and the relationships among people and information. For example, the Knowledge Map can display the most relevant information first, while automatically pointing the way to related resources and activity.

Organizations invest in creating knowledge every day. Often that knowledge is lost when employees change jobs, or is stored in ways that undermine its future use. The Discovery Server connects user activity to knowledge across diverse repositories, making it much easier to locate and reuse both structured and unstructured information. This empowers individuals and teams to leverage each other's contributions in ways never before possible, to achieve greater productivity and innovation.

The Lotus Discovery Server automatically relates people and information across your entire knowledge base, so you can efficiently find everything you need.



## The K-map is a graphical user interface that presents the catalogued knowledge in an organization providing robust functionality.

Places full of captured

content ready for reuse.

- Usage analysis. The Discovery Server computes a value for information relative to organizational activity (number of times read, how recently read, number of responses, number of times cited or forwarded and more).
- Knowledge audits. Find out what information resources (databases, file servers, etc.) are most frequently accessed. Reports show the usefulness of your organization's data across all repositories, and track usage trends over time.

### Leverage built-in services.

• Integrated people awareness. See the people related to topics, the extent of their affinity to a topic — and whether they're available online! Then send them an instant message to initiate a real-time conversation.

- Integrated functions. Initiate an e-mail or instant message directly from a profile. Automatically search for all documents authored by a person, or view a document author's profile.
- Search/browse team workspaces. Find public Lotus QuickPlaces and K-station Community Places (available separately) in context with documents and people, to rapidly reuse the collaborative activity of a project team or community of interest.
- Adapts to the environment. When administrators edit the K-map, the Discovery Server "remembers" these changes and continually adapts to your knowledge environment.
- Open APIs. Customize your knowledge environment for your needs, leverage current investments and incorporate third-party tools.

For all the latest information on the Lotus Discovery Server, contact your Lotus Sales Representative or visit www.lotus.com/km



**FEATURES OVERVIEW** 

ate access rights.

automatically.

 Automated profiling. Employee profiles are created and maintained automatically, using LDAP and/or Domino directories. So there's no need to rely on

users to keep profiles up-to-date. Data automatically

e-mail messages and more). The greater a person's

affinity for a subject, the greater the value assigned

• **Respect for privacy.** Profiles contain information

have full control over the contents of their profile,

on affinities, projects, education and job type. Users

including demographics, skills, interests and discov-

See relationships between knowledge

goes beyond finding documents — it monitors and

analyzes user activity ("digital bread crumbs") to

depict the collective relationship between people

• "Digital bread crumbs." The Discovery Server

stops accumulating if an employee leaves. • Automated expertise mining. Discover relationships between people and topics based on activity (documents read and created, discussion participation,

to that person during a topic search.

ered expertise relationships.

and knowledge resources.

and expertise.

