IBM BusinessConnect

Vernetzter, intelligenter und informierter denn je



Big Data



IBM BusinessConnect

Vernetzter, intelligenter und informierter denn je



Big Data

Vom Hype – zur Realität

Wolfgang Nimführ

Big Data Business Development Executive

IBM Software Group





Something Profound is Happening Continuous transformation is the new normal

Business models are under constant threat

- Shift of power to the consumer and the citizen
- Accelerating pressure to do more with less
- Great relationships trump great products

Convergence of technology disruptors creates opportunity







The Big Data Conundrum



The percentage of available data an enterprise can analyze is decreasing proportionately to the available to that enterprise

Quite simply, this means as enterprises, we are getting "more naive" about our business over time

Just collecting and storing "Big Data" doesn't drive a cent of value to an organization's bottom line

Data <u>AVAILABLE</u> to an organization

Signals and Noise



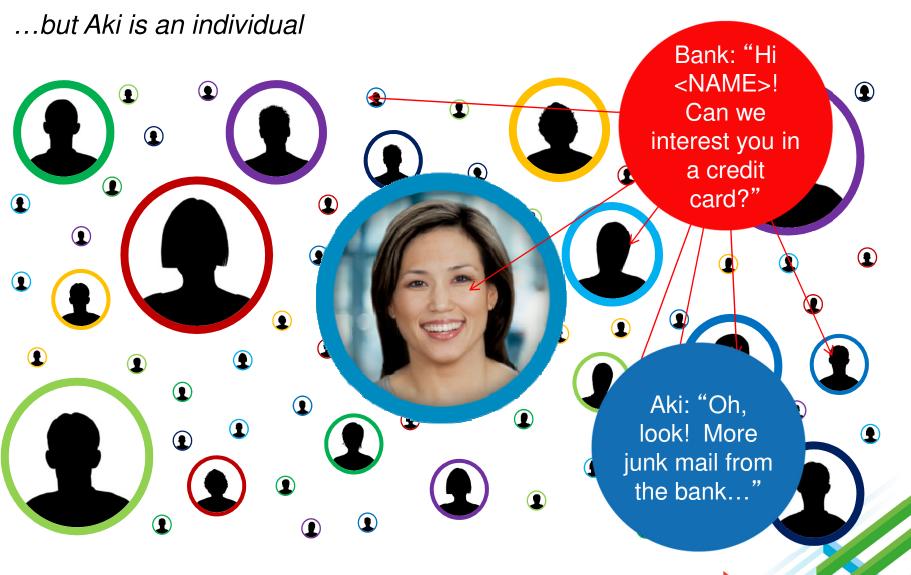
Data an organization can PROCESS

Does this sound familiar?



© 2013 IBM Corpora

Today we treat Aki like any other customer in her segment...



By using only our limited segmentation, we treat Aki like



anyone else

Aki holds a mortgage and Action

Impact on Retention

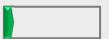
Impact on Customer Lifetime Value

Likelihood to respond positively to action



Cash Management Acct.









Set meeting with Private Banking & Wealth Mgt. Advisor for a Portfolio Review







Equity Bank Line / Secured Line-of-Credit







Preferred Gold Credit Card









Information helps us understand how Aki is different, but do we use it?

IBW.

Aki holds a mortgage and a savings account with us

Last week
Aki asked the
Call Center
about loan
processing
times
This week, she

Aki has also posted property photos to Facebook asking friends to vote

checked mortgage rates on the Web Site three times

Aki's current credit score & profitability qualifies her for a preferred rate

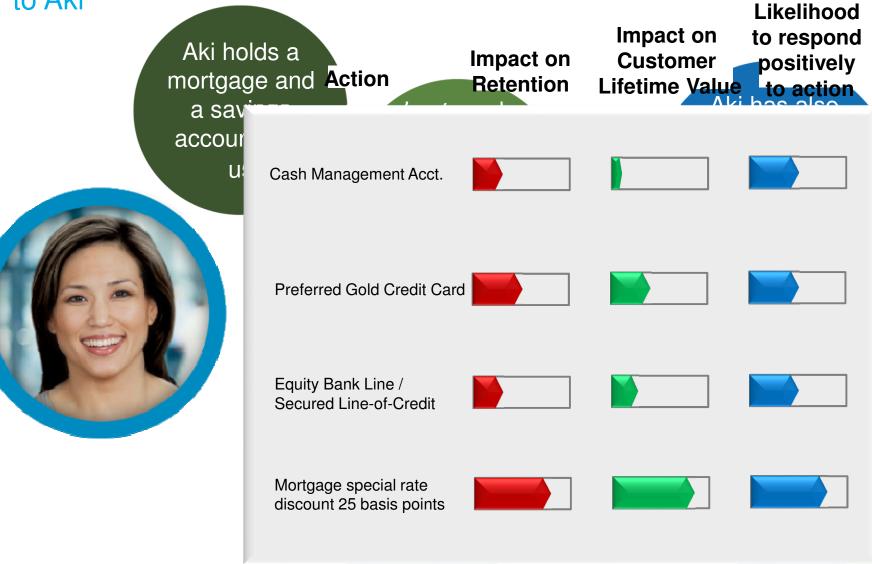
And today she's tweeted a link to an article about buying a second home





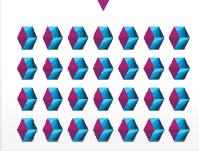
By using all the information we can make our service unique

to Aki





Volume



Data at Scale

Terabytes to petabytes of data

Variety



Data in Many Forms

Structured, unstructured, text, multimedia

Velocity



Data in Motion

Analysis of streaming data to enable decisions within fractions of a second.

Veracity



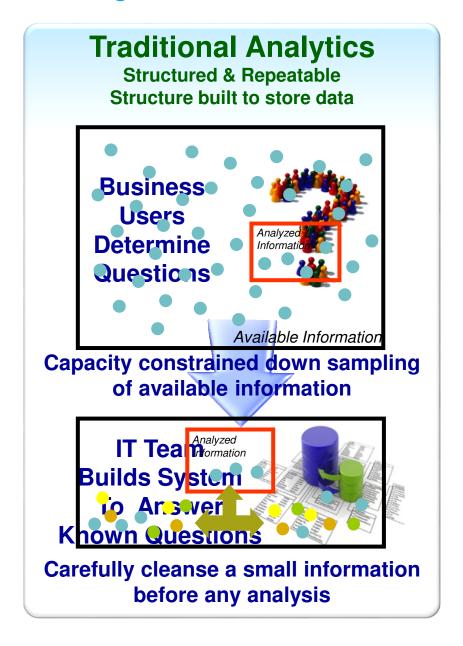
Data Uncertainty

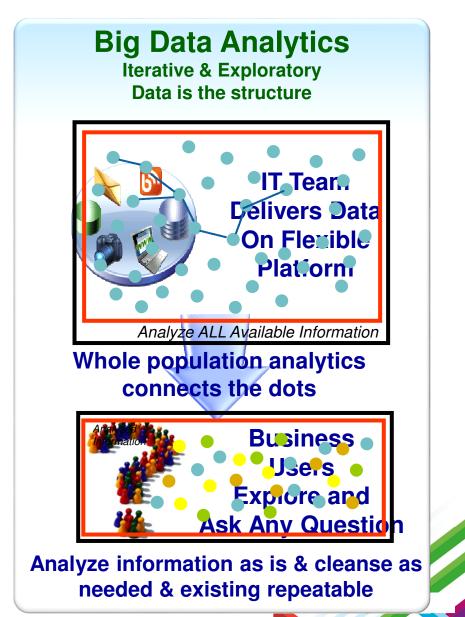
Managing the reliability and predictability of inherently imprecise data types.

Velocity IS the game changer: It's NOT just how fast data is produced or changed, BUT the speed at which it must be received, understood, and processed.

Paradigma Shift





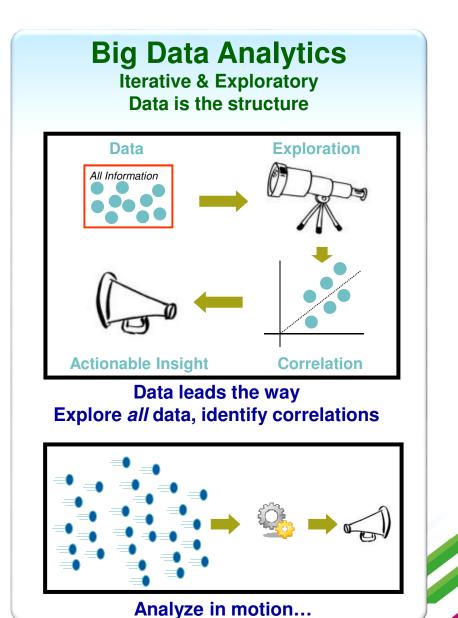


Paradigma Shift



Traditional Analytics Structured & Repeatable Structure built to store data **Hypothesis** Question Analyzed Information **Answer** Data **Start with hypothesis** Test against selected data

Analyze after landing...





Business

Value

Analytics Breadth to Enable Decisions Big Data & Analytics adds Value at the Point of Impact



How can everyone be more right ... more often?

Cognitive

Tell me the best course of action?

Prescriptive

How can we achieve the best outcome?

Predictive

What could happen?

Descriptive

What has happened?

Extend & Integrate All Information









Machine





Business Value via Key Business-Driven Use Cases



Big Data ExplorationFind, visualize, understand all big data to improve business knowledge



Enhanced 360° View of the Customer

Achieve a true unified view, incorporating internal and external sources



Security/Intelligence Extension

Lower risk, detect fraud and monitor cyber security in real-time



Operations Analysis

Analyze a variety of machine data for improved business results

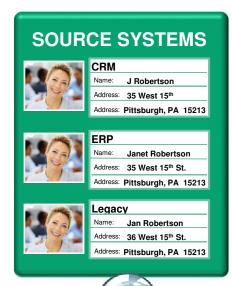


Data Warehouse Augmentation

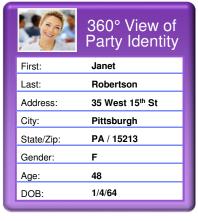
Integrate big data and data warehouse capabilities to increase operational efficiency

Enhanced 360° View of the Customer





Master Data Management







Big Data & Analytics Architecture



All Data Sources





Streaming Data



Text Data



Applications Data



Time Series



Geo Spatial



Video & Image



Relational



Social Network

Big Data Platform Capabilities

- Information Ingest
- Real-time Analytics
- Warehouse & Data Marts
- Analytic Appliances



Advanced Analytics/ New Insights

Cognitive Learn Dynamically?

Prescriptive Best Outcomes?

Predictive

What Could Happen?

Descriptive

What Has Happened?

Exploration and Discovery

What Do You Have?

New/ Enhanced Applications







Case Management



Analytic Applications



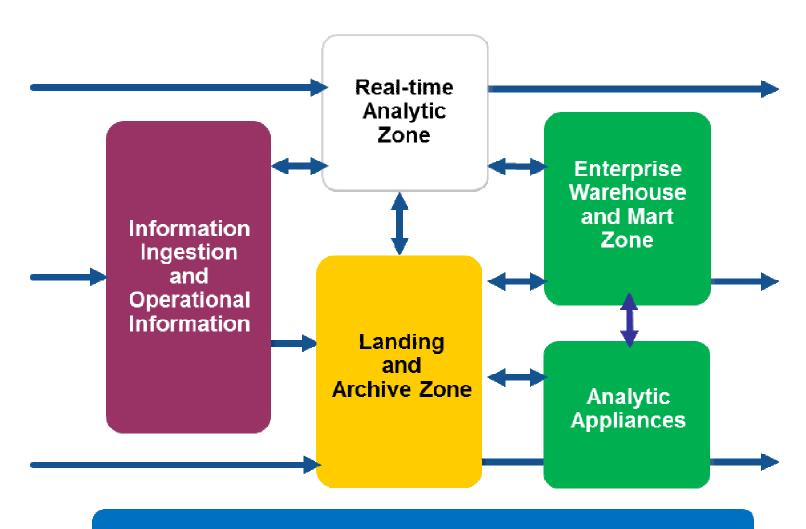
Cloud Services





IBM

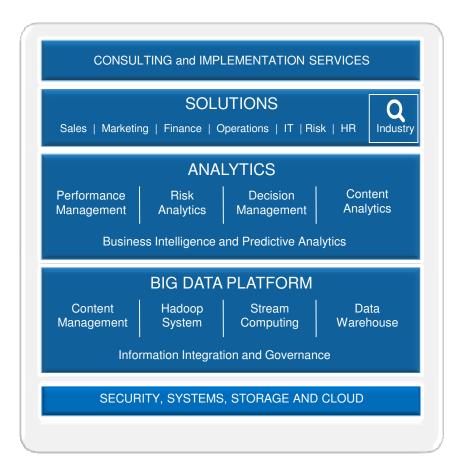
Big Data & Analytics Architecture



Information Governance, Security and Business Continuity



IBM Provides a Holistic and Integrated Approach to Big Data & Analytics

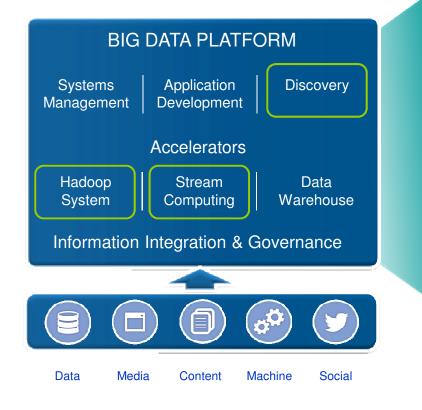


Enabling organizations to

- Assemble and combine relevant mix of information
- Discover and explore with smart visualizations
- Analyze, predict and automate for more accurate answers
- Take action and automate processes
- Optimize analytical performance and IT costs
- Reduced infrastructure complexity and cost
- Manage, govern and secure information



The Platform for New Insight and Applications



InfoSphere Data Explorer

Discover, understand, search, and navigate federated sources of big data

InfoSphere BigInsights

Cost-effectively analyze Petabytes of unstructured and structured data

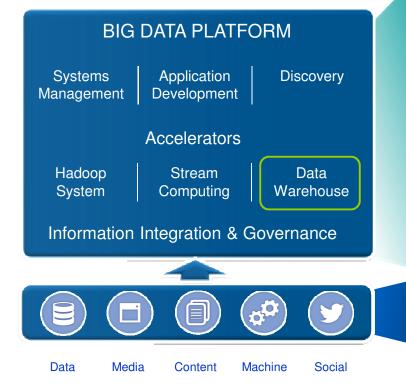
InfoSphere Streams

Analyze streaming data and large data bursts for real-time insights





Appliance Simplicity for Big Data



PureData System for Hadoop

Optimized system to accelerate big data analytics and online archive with appliance simplicity

PureData System for Analytics

powered by Netezza technology Optimized system delivering data services for analytics & reporting

PureData System for Operational Analytics

Optimized system delivering data services for operational analytics

DB2 Analytics Accelerator

(powered by Netezza technology)

Optimized appliance add-on enabling integration of business insights into operational processes

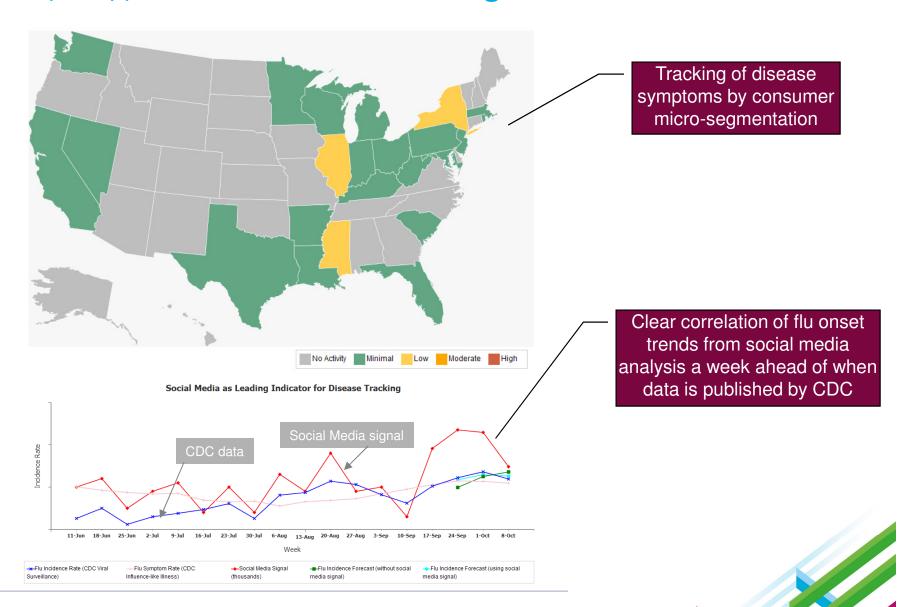
PureData System for Transactions

Optimized system delivering data services for transactions

Example Application: Disease Tracking



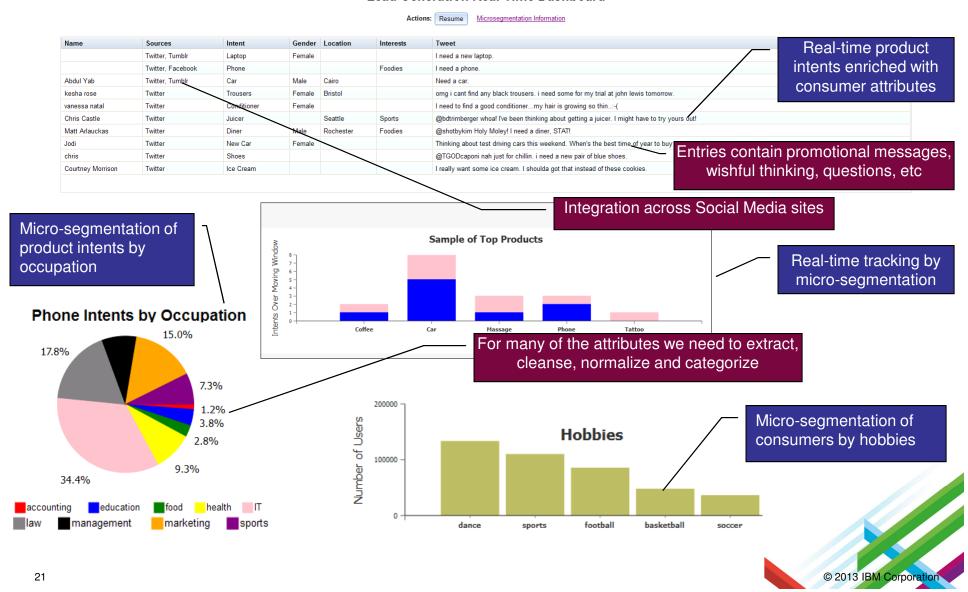
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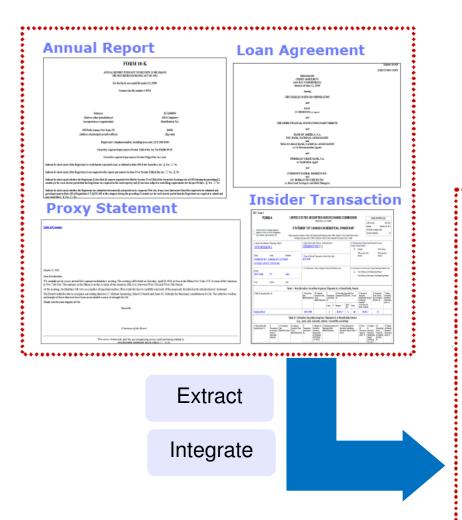
Example Application: Lead Generation to forecast Sales

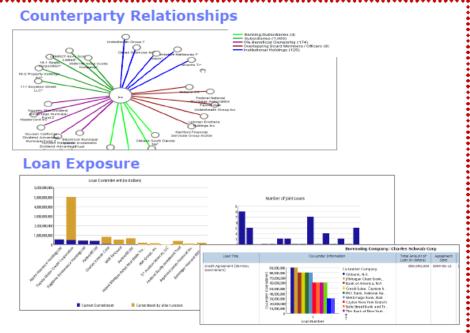
Lead Generation Real Time Dashboard





Example Application: Institutional Risk Application

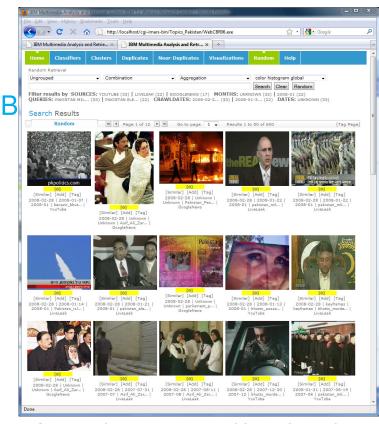




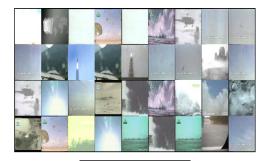


Example Application: Automatic Recognition of Scenes

of Interest



Automatic scene recognition, clustering, duplicate and near-duplicate detection from image and video content



Air Attack



Demonstration



Wreckage



Explosion



Individual



Military





Large global property casualty insurance company improved profitability through reduced losses and more accurate risk-based pricing

Need

 Make more informed business decisions to respond faster to changes in the book of business and influence underwriting decisions much sooner and when to cap exposures

Benefits

- Quickly understand exposures and probable maximum losses faster and take action sooner
- Can now model catastrophe risk every month instead of 3 times per year
- Once data is refreshed, can create "what if" scenarios in hours, rather than weeks



Growing financial services firm supports merger with secure, single point of access to enterprise information Need Integrate business applications and data repositories securely, standardize information governance and leverage expertise to facilitate collaboration across the organization Benefits Deployed IBM® InfoSphere® Data Explorer in 12 weeks and achieved data transparency across 21 subsidiaries worldwide Managed all merger related information securely to support financial and technical audits and compliance requirements and to minimize risk Helped identify and evaluate the business value of data in acquired systems to determine the cost/savings of retaining or eliminating systems © 2013 IBM Corporation



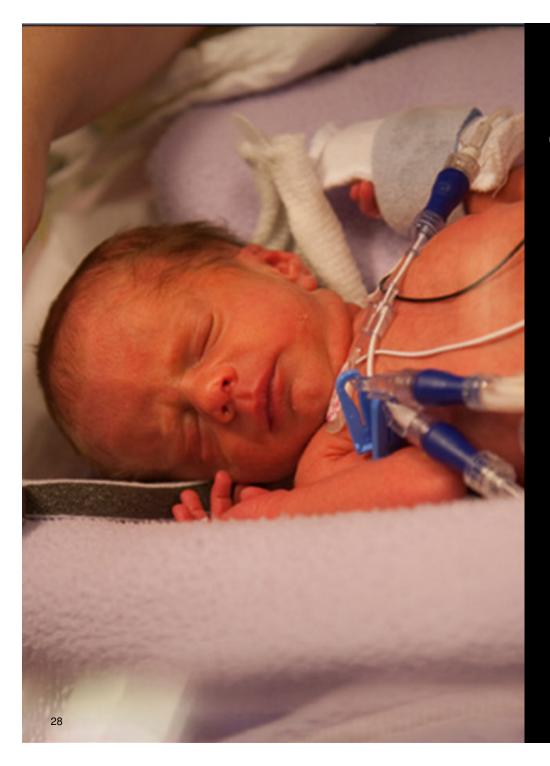
Leading healthcare insurance provider call center enables 14,000 agents with single view of customer and product data

Need

 Inefficient access to huge volumes of siloed customer and product data reduced agent productivity and increased average call handle time. Agents needed faster access to information

Benefits

- Improved productivity for 14,000 agents, saving an average of 3 seconds on call handle time, and millions of dollars annually
- Helped ensure 99.999 percent uptime at every location, delivering a commanding query-persecond speed
- Improved application performance to support daily operations and business users at 180 sites



University of Ontario Institute of Technology (UOIT) Detects Neonatal Patient Symptoms Sooner

Need

- Performing real-time analytics using physiological data from neonatal babies
- Continuously correlates data from medical monitors to detect subtle changes and alert hospital staff sooner
- Early warning gives caregivers the ability to proactively deal with complications

Benefit

- Helps detect life threatening conditions up to 24 hours sooner
- Lower morbidity and improved patient care





Vestas optimizes capital investments based on 2.5 Petabytes of information

Need

 Model the weather to optimize placement of turbines, maximizing power generation and longevity

Benefits

- Reduce time required to identify placement of turbine from weeks to hours
- Reduces IT footprint and costs, and decreases energy consumption by 40 % -while increasing computational power
- Incorporate 2.5 PB of structured and semistructured information flows. Data volume expected to grow to 6 PB







Access to a broad set of data and affordability of compute

Smart phones and web browsers generate vast amounts of data about users and customers.



People freely share their sentiments, expertise, desires, and intentions via social media.



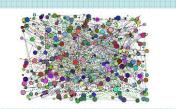
Open Data and Open APIs start delivering breakthroughs in access and integration.



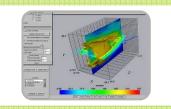
Semantic technologies like RDF enable automatic data discovery and ingestion.



New databases emerge to store and manage webscale graphs of contextual information.



Advanced analytics exploit rich context for dramatic new insights and predictions.



WATSON-style guidance is generated from massive stores of contextualized data.



Adaptive interactions and visualizations deliver value and insight to Markets of One.







Achieving the Contextual Enterprise will require innovation in specific areas

Gather: Collect All Relevant Data

Challenges:

- Maintain petabytes of historical data
- Terabytes of streaming updates
- Data-centric security, privacy, provenance
- Dynamic data sourcing
- Automatic discovery and ingest

Value: Provide dynamic and diverse set of data sources for high value context discovery



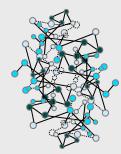




Connect: Extract Features, Build Context

Challenges:

- Real-time extraction analytics and contextualization
- 10:1 context:data expansion
- Highly dynamic schema
- Uncertainty management
- Lifecycle management of context



Value: Deliver enterprise-wide context awareness across all applications

Reason: Discover Hidden Implications

Challenges:

- Longitudinal analytics
- High dimensional data
- Continual analysis of ever changing context
- Adaptive analytics for dynamic input schemas





Adapt: Compose Appropriate Interactions

Challenges:

- Continual user context profiling
- Dynamic application evolution
- End-to-end latency management
- Adaptive multimodal input/output
- Context-based recommendations

Value: Optimal customer experiences and employee effectiveness











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The Big Data Hub



Understanding big data for the enterprise



November 3 - 7

Mandalay Bay | Las Vegas, Nevada

Next Events ...

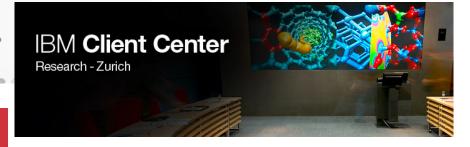


Information On Demand 2013

November 3 – 7

Mandalay Bay | Las Vegas, Nevada

Big data. Unique perspectives. Register now. •



Big Data Developers in Zurich





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Big Data

Von der Realität zur Umsetzung

Carlo Marchesi
PureData Champion CH/AT
IBM Software Group



IBM.

Agenda

Big Data Analytics – the Benefits & Challenges
PureSystems
PureData System for Hadoop Overview
How to Leverage PureData System for Hadoop
Augmenting the Data Warehouse with Hadoop





Big Data Analytics The Benefits and Challenges





Information is at the Center of a New Wave of Opportunities...

44x

as much data and content over coming decade

2020

35 zettabytes

Velocity Variety Volume

2009 800,000 petabytes *80*%

Of world's data is unstructured



... and Organizations Need **Deeper Insights**

Business leaders frequently make decisions based on information they don't trust, or don't have

Business leaders say they don't have access to the information they need to do their jobs

83%

of CIOs cited "Business intelligence and analytics" as part of their visionary plans to enhance competitiveness

60%

of CEOs need to do a better job capturing and understanding information rapidly in order to make swift business decisions





The Value of Big Data





Why are Big Data Analytics Important?

Big Data offers Better Insight for a Smarter Business and a Smarter World

60% increase
in retailers operating
margins possible with
big data¹

Potential annual consumer surplus

\$600 billion
from using personal location data globally¹

Potential annual value
\$300 billion
to US healthcare1

Real opportunities for all industries

Big Data analytics changes how we have traditionally analyzed challenges

How to help a presidential secure re-election

How to help build better baseball teams

How to optimize our energy usage





The Challenges of Innovation

IT Professionals face unnecessary delays and costs as they deploy, maintain and update their capabilities

On average, more than 70% of IT budgets are spent on operations and

are spent on operations and maintenance¹

55% of IT professionals

experience downtime
that can last anywhere
between minutes to

over a week when
performing an infrastructure
upgrade²

It can take up to 4 to 6 months

just to establish hardware and software infrastructure²

Nearly 66%
of organizations fall behind schedule when deploying new IT capabilities³

¹IDC, Analyst Matt Eastwood, IDC Directions Presentation, 201

²From a commissioned study conducted by Forrester Consulting on behalf of IBM in 2011

³IBM Market Insights Study – 2011 Business Benchmarking Time-to-Value Study



If this was easy, everyone would already be leveraging Big Data

Challenges of Leveraging Hadoop Technology

"Big Data offers big business gains but hidden costs and complexity present barriers that most organizations will struggle with"

- The Cost of Big Data, Eric Savitz, Forbes 5/2012

- Open source Apache Hadoop adaptation and implementation for enterprise usage is cumbersome
- Hadoop skills are in short supply
- Custom built solutions lack integrated cluster management, making system administration difficult
- Integration within the existing analytic ecosystem is critical and complex
- Time to value is elongated by the time to build and integrate everything
- Custom built solutions do not accelerate insight
- Most integrated solutions do not help with archival





Let's Simplify

From custom Big Data

...To organized simplicity



Designed to...

- Simplify the building, deploying and management of a Hadoop cluster
- Speed the time-to-value for Hadoop and unstructured data
- Maximize the overall analytic ecosystem
- Provide enterprise security and platform management



¹Based on IBM internal testing and customer feedback. "Custom built clusters" refer to clusters that are not professionally pre-built, pre-tested and optimized. Individual results may vary.



The Solution

IBM Pure System Family





PureSystems™

Systems with integrated expertise and built for cloud

Built-in Expertise

Capturing and automating what experts do – from the infrastructure patterns to the application patterns



Integration by Design

Deeply integrating and tuning hardware and software – in a ready-togo workload optimized system

Simplified Experience

Making every part of the IT lifecycle easier – with integrated management of the entire system and a broad open ecosystem of optimized solutions





The PureSystems Family Changes the Economics and Experience of IT and Accelerate Time to Value









IBM PureData System

Meeting Big Data Challenges – Fast and Easy!





For Exploratory Analysis & Queryable Archive

Hadoop data services optimized for big data analytics and online archive with appliance simplicity

Pure Data System for Analytics

For apps like Customer Analysis...

Data warehouse services optimized for high-speed, peta-scale analytics and simplicity

Pure Data System for Operational Analytics

For apps like Real-time Fraud Detection...

Operational data warehouse services optimized to balance high performance analytics and real-time operational throughput



For apps like E-commerce...

Database cluster services optimized for transactional throughput and scalability



The Solution

IBM PureData[™] System for Hadoop





Announcing PureData System for Hadoop

Simplifying Big Data for the enterprise

- Accelerate time to value
- Accelerate time to insight
- Simplify big data adoption and consumption
- Extend the value of the data warehouse
- Implement enterprise class big data
- Minimize system setup and administration

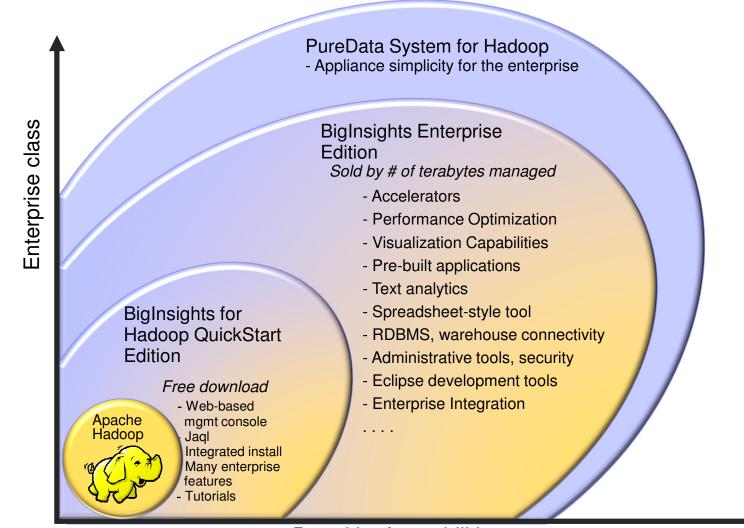






From Getting Starting to Enterprise Deployment:

InfoSphere BigInsights Brings Hadoop to the Enterprise



IBM PureData System for Hadoop

Accelerate Hadoop Analytics with Appliance Simplicity



Pure Data System for Hadoop

Speed

- Speed to insight with built-in analytics
- Speed to value with accelerated deployment

Simplicity

- Ready to load data in hours
- Integrated system management
- Appliance approach reduces complexity
- Single point of support

Smart

- Establish a cost efficient online data archive
- Easily leverage data across the big data platform
- Enterprise security, governance and high availability





Benefits of IBM PureData System for Hadoop

Exploring and analyzing more types of data



Accelerate
Big Data
Time to Value

- Deploy 8x faster
 than custom-built clusters¹
- Built-in visualization to accelerate insight
- Unlike big data appliances on the market, PureData
 System for Hadoop offers built-in analytic accelerators²

Simplified Experience

Simplify Big Data

Adoption & Consumption

- Single system console for full system administration
- Rapid maintenance updates with automation
- No assembly required, data load ready in hours

Integration by Design

Implement Enterprise Class Big Data

- Integrated Hadoop system with built-in archiving tools
- Delivered with more robust security than open source software
- Architected for high availability
- Provides ability to load data at up to 14TB/hr

¹Based on IBM internal testing and customer feedback. "Custom built clusters" refer to clusters that are not professionally pre-built, pre-tested and optimized. Individual results are ²Based on current commercially available Big Data appliance product data sheets from large vendors.



What Makes PureData System for Hadoop Different?

Capabilities	Benefit	
Accelerate Big Data Time to Value	 IBM Accelerators for Text Analytics, Social Data, Machine Data — start analyzing your big data much more quickly and easily 	
	 IBM BigSheets – browser-based tool enabling business users to explore data stored in BigInsights clusters and create analytic queries without writing any code 	
	- IBM Big SQL - provides the ability to perform SQL queries across your data in Hadoop	
Simplify Big Data Adoption & Consumption	 Hardware Management – advanced web-based, hardware management and monitoring tool, including capabilities turning on and off nodes, rebooting nodes, monitoring hardware health, and hardware status alerts 	
	 Deploy system updates with ease 	
Implement Enterprise Class Big Data	 High Availability – hardware HA capabilities: dual master nodes, redundant networking switches, power supplies and PDUs 	
	 Security – enterprise-level security built-in, including protected master nodes and isolated data nodes 	
	- Integrated archival software to help manage data growth	
	 BigInsights Connectors – high-speed connectors for the IBM Netezza family of data warehouse appliances, IBM DB2®, IBM InfoSphere Warehouse and IBM Smart Analytics System 	
	 Netezza SQL-side Connectors – Netezza NPS-side read and write to and from HDFS & provides archiving functionality 	



Robust Enterprise Readiness

High Availability

 Hardware: Dual Master Nodes, Redundant Network Switches, Power Failover

Software: Customized Linux HA

Security

- Protected Master Node with secure port access
- Data Node Isolation with secure port access
- Integration with IBM Guardium best in class security

Integrated Cluster Management

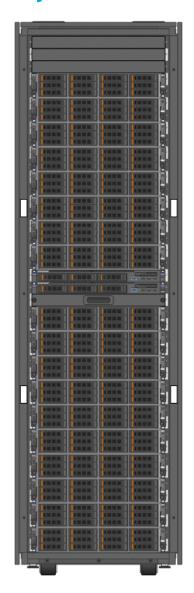
Hardware monitoring and management via BigInsights
 Web Console







Key Features and Specifications



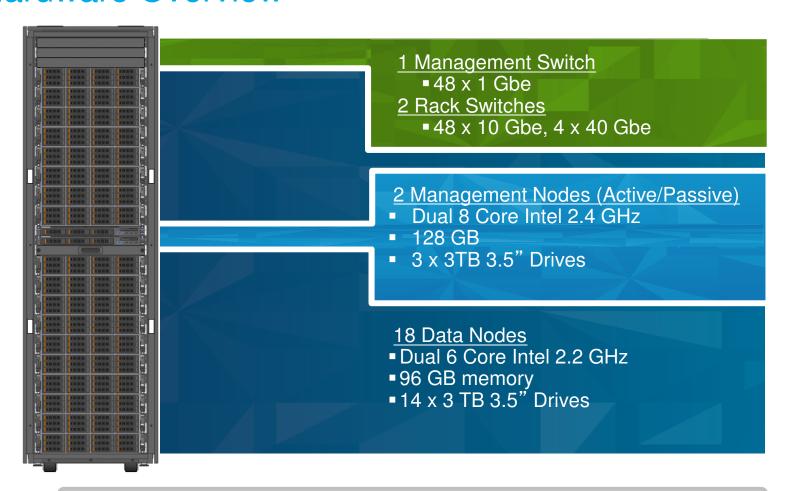
Key Features			
Hadoop Distribution	 InfoSphere BigInsights V2.1 		
Built-in Analytics/Accelerators	 IBM BigSheets IBM Accelerator for Text Analytics IBM Accelerator for Social Data IBM Accelerator for Machine Data IBM Big SQL 		
Development / Administration	Eclipse-based Development EnvironmentExposed Node Management		
Enterprise Readiness	SecurityHigh Availability SW & HWHardware management & monitoring		
Data Warehouse Integration	Enterprise data warehouse connectorsArchival capabilities		

Specifications	Full Rack
Management Nodes	1 primary, 1 standby (x3550 M4)
Data Nodes	18 (x3630 M4)
CPU Cores	216
Memory	96 GB per node, 1728 GB total
Raw Storage	216 drives, 3 TB each. 648 TB total
User Space	216 TB





Hardware Overview



User Data Capacity: 216 TB uncompressed / 864TB compressed

Power Requirements: 9.6 kW

Cooling Requirements: 32,757 BTU/hr



How to Leverage IBM PureDataTM System for Hadoop





The 5 Key Big Data Use Cases



Big Data ExplorationFind, visualize, understand all big data to improve decision making



Enhanced 360° View of the Customer

Extend existing customer views (MDM, CRM, etc) by incorporating additional internal and external information sources



Security/Intelligence Extension

Lower risk, detect fraud and monitor cyber security in real-time



Operations Analysis

Analyze a variety of machine data for improved business results



Data Warehouse Augmentation

Integrate big data and data warehouse capabilities to increase operational efficiency



The Key Use Cases for PureData System for Hadoop



Big Data Exploration

Find, visualize, understand all big data to improve decision making

Big Data Exploration

- Find new insights
- Visualize new data sources
- Understand data to improve decisions

Extend existing customer views (MDM, CRM, etc) by incorporating additional internal and external information sources

Lower risk, detect fraud and monitor cyber security in real-time

Data Warehouse Augmentation

- Queryable Archive
- Pre-Processing Hub
- Exploratory Analysis



Data Warehouse Augmentation

Integrate big data and data warehouse capabilities to increase operational efficiency



Use Case: Big Data Exploration

Provides an exploratory environment for data analysts to understand new and emerging data sources. Enables insight without the cost of modeling and structuring the data. Use analytic tools embedded within the platform to perform analysis on data in it's native form.



Use Cases

- Explore new data and previously untapped sources
 - New structured data sources
 - Video, audio, text documents, sensor data, log information, etc.
- Visualize and gain new insight with easy to use spreadsheet-style analysis
- Identify useful information that would add value when integrated with other data sources
- Used for data profiling to understand data before moving to other systems



Augmenting the Data Warehouse with Hadoop





Use Case: Pre-Processing Hub

Provides landing area for data from other sources. Enables aggregation, initial integration, visualization and exploration before data moves to other parts of the analytic ecosystem. Enables customer to aggregate data in single location. Landing Zone often serves and initial step to more advanced Hadoop analytics.



Use Cases

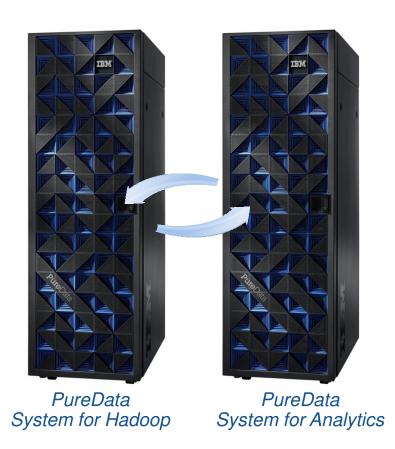
- Aggregation of data
- Pre-process cleansing
- Compliance requirements
- Simple analytics / exploration





Use Case: Queryable Archive

Enables an immediate storage alternative. Queryable Archive often serves and initial step to more advanced integration with their EDW and advanced Hadoop analytics.



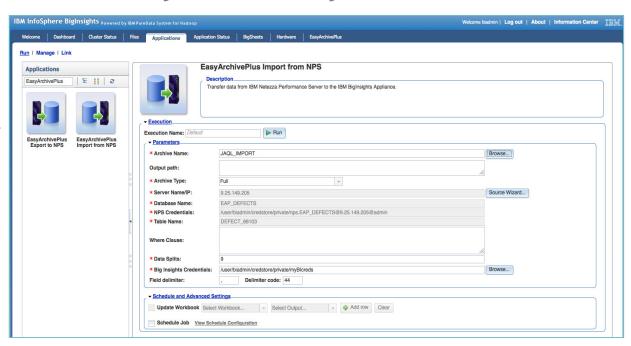
Use Cases

- Immediate storage alternative of cold data
- Cost savings for cold data
- Compliance requirements
- Simple analytics / exploration
- When you find new correlations, go back and re-mine the archive data to gain additional insight



Optim EasyArchive: Overview For Easy Data Offload from PureData System for Analytics Out-of-the-box

- Included application allows migration of data from PureData System for Analytics to PureData System for Hadoop at over 2TB/hr, out-of-thebox
- Provides simple, built-in user interface to allow users to migrate data between systems easily



- Enables quick configuration and scheduling of data migration
- Employs parallel processing between BigInsights and NPS using
- Leverages IBM-developed MapReduce programming for parallel processing
- Utilized Hive to allow for immediate access to migrated data



PureData System for Hadoop

Bringing Big Data to the Enterprise

PureData System for Hadoop provides value to the customer in several key ways:

For IT:

Accelerates Time-to-Value by allowing Hadoop clusters to be deployed 8x faster than homegrown clusters – saves time, money, and reduces complexity

For Business Users:

Accelerates Time-to-Insight through BigSheets, Big SQL and BigInsights analyaccelerators (advanced text, social data, machine data),— allows more immediate benefit of Big Data analytics

For Finance:

Provides ability to easily move cold data from DW to Hadoop which reduces cost of storing that data (\$10K/TB or greater for DW and ~\$500/TB for PDH/Hadoop) while keeping the data online for analytics



Value for the client!



The new PureData System for Hadoop A Smarter Hadoop Solution

Simplified Experience

- Designed for easy and quick deployment
- Built-in tools designed for users to derive value quickly
- Easy connectivity to common data warehouse systems

Built-in Expertise

- Enables 'what-if analysis' and advanced analytics
- Supports structured, semi-structured, and unstructured data
- Built-in text processing engine and library of annotators to analyze large volumes of text-based information

Integration by Design

- InfoSphere BigInsights software, cluster management, and IBM System x® servers
- Automatic parallelization and resource optimization to scale economically
- Enterprise-class security and platform management





Take the Next Step...

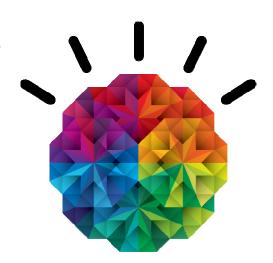
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Thank You!

