stability
made with
z Systems

Bank of China has been providing reliable financial services to their customers for over a century. To ensure the best level of availability, Bank of China uses CICS TS, enhancing the performance and operational efficiency of the bank.

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IN THE BEGINNING

Bank of China wanted to maximise their operational efficiency, through merging data centers and standardizing CICS levels.

Prior to the consolidation project, workload peaks were compromising availability and performance in one of their data centers. Given these existing issues, Bank of China were concerned around the impact the project could have on their levels of service.

THE BIG IDEA

The IBM service team worked with Bank of China to understand and resolve their performance issues so that the project could continue unhindered.

The IBM team were also able to use this partnership to highlight application best practices. This ensured that BOC could deliver their services at the level demanded by their customers.

TAKING ACTION

BOC implemented the IBM team's recommendations to adjust coupling facility parameters and refine their application design. This resulted in a more stable platform upon which to begin their consolidation.

IBM also suggested to run a comprehensive health check to ensure a trouble-free upgrade. This revealed further areas to refine CICS settings and to adopt OWLM to maximise efficiencies.

RESULT!

Improvements in configuration and design allowed BOC to successfully merge data centers & upgrade their CICS systems to a consistent level across the enterprise. This drastically reduced maintenance efforts and resulted in BOC improving their workload management and reducing the response time during peak periods.

BOC felt that having a strong relationship with IBM was the key to their successful upgrade, allowing them to modernize with mitigated risk.

In a sentence? Upgrade and optimize in confidence, with the expertise and support of IBM to help you realize your goals.