Increase productivity, reduce costs with timely reports and actionable data

IBM Sterling Transportation Management System – Reporting and Analysis

Benefits
- Enhanced customer satisfaction
- Improved productivity
- Increased visibility to help manage your business

Related offerings
- Sterling TMS – Execution
- Sterling TMS – Planning and Optimization
- Sterling TMS – Freight, Audit, and Pay

A clear transportation picture provides proactive management advantages
IBM® Sterling Transportation Management System (Sterling TMS) Reporting and Analysis collects and compiles value-added data throughout the life of contracts, orders, shipment, transactions, and freight payment activities.

This convenient and comprehensive means of obtaining operational and historical transportation information represents a tremendous advantage in managing your business. Spotting trends allows you to institute timely solutions and strategies that can eliminate costly process problems and service failures.

Dashboards provide real-time views into operational performance
Dashboards summarize real-time operational data using graphical displays and tables to solve the issue of timely and actionable data. Users can quickly drill-down to the appropriate operational screens to investigate the issue and take immediate action, simply by double-clicking on the applicable data element or section within a given chart.

Data in these dashboards give operational personnel and their managers an instant snapshot of their operation's key performance indicators (KPIs) and highlight those that may need immediate attention. Transportation professionals can proactively manage their business with Sterling Transportation Management System – Report and Analysis, by initiating corrective measures that prevent failures from occurring.

Reports track performance against key performance indicators
Reports designed by users collect and compare data against KPIs over common time periods, and help identify trends and manage performance by enabling continuous improvement programs. Sterling TMS has over 50 targeted, fully-formatted reports that come complete with drilldown capabilities that provide the ability to measure and monitor individual task performance.

Ad hoc reporting allows customers to modify standard reports or create entirely new custom reports by accessing key data fields from the database. This provides the flexibility to organize the information in a way that meets the requirements of the business. All reports are available on demand or on a scheduled basis. For users accustomed to managing their data with a different application, data extracts are available directly to Excel or various flat-file formats.

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Capability	Description

Standard reporting templates	Over 50 preformatted reports addressing prevalent customer data requests. Major categories include:
	
	• Operational
	  – Deficit weight/volume cost
	  – Dock appointment detail
	• Performance
	  – Route Guide Compliance
	  – Carrier compliance
	  – On-time delivery
	  – On-time departure
	• Master data
	  – Users
	  – Accessorial
	  – Locations
	  – Rates
	
	• Financial
	  – Billings
	  – Allocated freight costs
	  – Savings
	  – Accessorial tracking
	  – Freight accruals
	• Dedicated fleet
	  – Truck summary
	  – Fleet savings

Ad hoc reporting	Gives authorized users access to key data fields to create new reports from scratch or modify standard reports
KPI reports	Key transportation metrics summarized and compared by time periods
Formatted reports	Structured reports, including summarized data, graphics and drilldown capability
Data extract reports	Flat file data that can be imported into other applications for additional processing

Dashboards	Provide operational view of current business activities. Data highlights areas requiring immediate attention. Drill down and hot link features expedite needed action. Major dashboard categories include:
	
	• Order activity
	  – Order status
	  – Order lead time
	  – Order performance
	• Purchase order activity
	  – Releases against purchase order
	
	• Shipment activity
	  – Shipment status
	  – Shipment performance
	  – Shipments lacking appointments
	• Routing performance
	  – Routing guide compliance
	  – Under/over weight and cube

Export data directly from screens	Search for data within application screens and export data in Excel or flat file format

About Sterling Commerce

Sterling Commerce, an IBM® Company, helps organizations worldwide increase business agility in their dynamic business network through innovative solutions for selling and fulfillment and for seamless and secure integration with customers, partners and suppliers. More information can be found at **www.sterlingcommerce.com.**

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