Improve collaboration with your shipping partners

IBM Sterling TMS Carrier Mobile

Benefits

- Improved speed and accuracy of shipment status updates
- Enhanced business performance through increased productivity
- Improved service levels through real-time communication between shipping partners

Required Solution

- IBM® Sterling Transportation Management System

Sterling TMS Carrier Mobile tender list screen

IBM® Sterling TMS Carrier Mobile
For users of Sterling Transportation Management System (Sterling TMS), this mobile application provides more choice in how shippers and transportation carriers access and respond to TMS information.

Improve information access and exchange

The Sterling TMS Carrier Mobile application enables transportation carriers to respond to shipment tender requests and provide real-time status updates to shippers from their mobile digital device. This application improves information access and exchange between carriers and shippers by providing carriers the ability to immediately respond to shipment tender requests and enabling carriers to report their shipment status in real-time.

Mobile applications increase operational efficiencies

Shippers and carriers continue to seek new ways to decrease the time and effort involved in handling shipping requests. By responding to time-sensitive tender requests when away from a computer, carriers with mobile access will have the opportunity to win more business. In addition, carriers that provide real-time shipment status updates enhance communication between shipping partners, increasing satisfaction and productivity.

Carriers can take action from the road

The Sterling TMS Carrier Mobile application enables a carrier to act on tenders directly from the road on their mobile digital device. When the tender request is sent to the carrier, the carrier is able to accept, reject, or view the tender details. Once a tender has been accepted, it will move into the Active list. This results in faster response times for the carrier.

If the carrier wishes to submit a shipment status update to the shipper, the carrier can either select a shipment from a list, or search for the desired shipment using the search bar. This improves speed and accuracy of shipment status updates to the shipper. The carrier will also be able to configure default settings and filters. For example, a carrier might wish to see only tenders from a specific shipper, origin, or destination.

By providing more choice in the solutions carriers use to provide shipment status updates to shippers, carriers can provide more frequent updates for long-haul shipments, enabling in real-time a more accurate status sent to the shipper via Sterling TMS.

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Sterling TMS Carrier Mobile tender
detail screen

Capability	Description
Respond to tenders	• View a list of all tenders that have been sent to your organization • Review all tenders that have already been accepted, and decline them if desired • Update shipment status
Provide real-time shipment status	• Find a desired shipment by reviewing the "Active" list • Find a desired shipment by searching for its SID or Carrier Reference Number • Report status updates for any particular shipment, including which stop number you are updating, the time of day, the status to report, and the reason code for the status

Sterling TMS Carrier Mobile supports the following mobile digital devices:
Apple® iPhone® (OS Version 3.1 or later)

About Sterling Commerce
Sterling Commerce, an IBM® Company, helps organizations worldwide increase business agility in their dynamic business network through innovative solutions for selling and fulfillment and for seamless and secure integration with customers, partners and suppliers. More information can be found at **www.sterlingcommerce.com.**

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