IBM® Sterling B2B Integrator Upgrade Services

Overview

- Standardized processes, tools and engagement models to mitigate your risk and ensure successful business continuity

- Upgrades - Proven methodologies and best practices developed through years of successful conversion engagements

- Performance services – Extensive experience delivering performance optimization assessments

Providing the resources, knowledge base and industry best practices to maximize your Sterling B2B Integrator investment

IBM Software Services for Connectivity and Integration provides a full suite of Sterling B2B Integrator planning, implementation and maintenance service offerings intended to help you rapidly and effectively deploy your newly upgraded Sterling B2B Integrator environment.

There are three unique Service offerings intended to meet your specific needs.

Upgrade Assessment

The upgrade assessment provides an in-depth analysis of a current Sterling B2B Integrator environment in preparation for an upgrade to the latest software version. Our Technical Consultants will focus on identifying version compatibility risks and perform business process reviews to identify changes that will be required during the upgrade. We will then work with your team to refine the implementation scope, clarify requirements and create a conceptual design for the migration. This activity ensures that there is no loss of functional processing capability and instills confidence that the cut-over will go smoothly.

Once the assessment is completed, an upgrade assessment document is produced, identifying changes required during the upgrade, and defining resource requirements and responsibilities, and the overall upgrade approach.

Upgrade Services

Using the details from the Upgrade Assessment as input, our Technical Consultants will work with you to ensure all
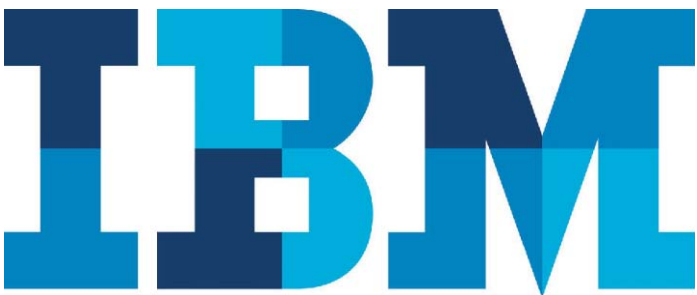
configuration and performance tuning settings are migrated to the new version and will validate that the upgraded version functions the same as the previous one. This service will successfully install the latest version of Sterling B2B Integrator, perform rollback rehearsal, deployment and provide operational support in the new environment. This will be performed in a predictable and reliable manner within a minimal cut-over window. By providing operational support as part of this service, we can also ensure quick resolution should any unexpected issues arise.

Performance Assessment

The Sterling B2B Integrator Performance Assessment provides an in-depth analysis of the overall system. Focusing on the environment that Sterling B2B Integrator resides in by reviewing the technology stack, hardware and database components, our System Performance Engineers will identify all possible performance bottlenecks that could be affecting throughput.

The result of this assessment is a detailed report identifying key performance bottlenecks, gaps in technology stacks, versions for overall compatibility, and recommendations for setting tuning parameters based on your unique requirements.

For more information

To learn more about these offerings or any of our services, please contact your Service Sales Representative or visit our website at ibm.com/software/commerce/connect-integrate/services.