

# Changing Systems and Upgrading to GENTRAN:Director 5.3

---

**Notice** If you are moving your GENTRAN:Director system to a new computer as part of your upgrade process, you must run the GENTRAN DataBase Computer Name Sync utility (included on the product CD) before your upgrade is complete.

This Advisory contains information about the GENTRAN DataBase Computer Name Sync utility, which changes the computer name stored in the GENTRAN:Director database to the new computer name.

## Who must use the utility

---

You need to use the utility only if you are upgrading GENTRAN:Director *and* moving your GENTRAN:Director installation to a new computer as part of the upgrade process.

GENTRAN:Director stores the machine name of the computer it resides on in its database. As part of the upgrade process, you copy the database from your old GENTRAN:Director system to the new computer, which means that the machine name is no longer correct in the database. The utility changes the machine name in the database to the new computer's machine name.

If you do not run the utility, unattended process control sessions may fail due to error messages about the incorrect machine name. The error messages halt the process control session until a user intervenes and clears the error.

## Prerequisites

---

You must complete the following tasks before running this utility:

- Install GENTRAN:Director 5.3 on the new computer.
- Complete the backup and restore process from the old GENTRAN:Director system to the new (5.3) system.

## Reference

If you are not familiar with the backup and restore process, see the Knowledge Base on the Support on Demand website for more information. In Knowledge Base, you can use the Quick Search function to locate information about backup and restore procedures. See the section "Getting Support" in the **Getting Started Guide** for more information about Support on Demand and other support options.

---

**Instructions for running the utility**

See the section "Upgrading GENTRAN:Director and Changing Systems" in the **Getting Started Guide** for complete instructions on running the utility.

---

**Where is the utility?**

The GENTRAN DataBase Computer Name Sync utility is located in the Support folder on your COMMERCE:Connection® Suite/GENTRAN:Director® product CD.

---

**Contact**

If you have further questions regarding this matter, please contact Customer Support for assistance. See the section "Getting Support" in the **Getting Started Guide** for Support phone numbers and other support options.