

# **Sterling External Authentication Server**

## **Installation Guide**

**Version 2.3**

## ***Sterling External Authentication Server Installation Guide*** **Version 2.3**

### **First Edition**

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## Review Resources

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### Review Resources

Before you install EA, review any security configuration details that are relevant for EA. You may need to consider details that are environment specific. Refer to the following list of resources as you plan network and security related resources for installing and configuring EA:

Configuration Resource	EA Usage
TCP Ports	Use available port numbers, in appropriate port ranges to set the secure and non-secure listener, and servlet port used to download the GUI.
Network Interface Addresses	Confirm the local bind address of a network interface for a connection.
LDAP Directory Information Tree	Apply related knowledge when selecting and specifying LDAP parameters for checking attributes in directory entries.
Requirements for data encryption	Set SSL/TLS-related parameters for connections between the server and GUI, between the EA server and client applications, and between EA and LDAP directory servers.
Ciphers for data encryption	Apply knowledge of cipher selection and related requirements when configuring data encryption parameters.
Authentication mechanism use requirements	Choose the appropriate Simple Authentication and Security Layer (SASL) mechanism from those supported in authentication definitions.
Use of self-signed certificates	Allow self-signed certificate use as appropriate.
Use of certificates signed by Certificate Authorities (CAs)	Support use of certificates signed by selected CAs.
Length of public keys	Set the public key minimum length in certificate validation definitions.



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# Install EA on UNIX or Linux

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## Install EA on UNIX or Linux

During installation, you define a passphrase. Be sure to write it down because you may need to provide it when you start the EA server.

To install EA on UNIX:

1. Navigate to the directory where you downloaded the installation .tar file.
2. Type the following command to retrieve the files from the archive:

```
tar xvf ESD file name
```

The 32-bit Linux installation file is extracted to the /Linux\_X86 directory and the 64-bit Linux installation file is extracted to the /Linux\_X64 directory.

3. To start the installation, type the following command.

```
sh SEASInstall.bin
```

4. Accept the default installation directory or specify a different directory and press **Enter**.
5. Accept the default port for the nonsecure listener or specify a different port and press **Enter**. The default is 61365.
6. Type a passphrase that is 6 or more characters and press **Enter**. Write it down because you may need it to start the server.
7. To configure the servlet container:
  - a. Accept the default value for the port number or specify a value.
  - b. Accept the default or specify a value for the fully-qualified DNS name for the engine.
8. Review the installation details and press **Enter**. When the installation is complete, the command prompt is displayed.

---

## Start EA on UNIX or Linux

Use the procedures in this section to start EA. Use the following checklist to ensure that you complete the tasks necessary to start EA:

Installation Task	Procedure to Complete
Start the EA server	Use one of the following procedures: <ul style="list-style-type: none"> <li>◆ <i>Start the EA Server on UNIX Using a Stored and Encrypted Passphrase</i> on page 8</li> <li>◆ <i>Start the EA Server on UNIX and Require a Passphrase</i> on page 9</li> </ul>
Start the EA GUI	Use one of the following procedures: <ul style="list-style-type: none"> <li>◆ <i>Start the EA GUI From the Computer Where the EA GUI Is Installed</i> on page 10</li> <li>◆ <i>Start the EA GUI from a Remote Computer</i> on page 10</li> </ul>
Change admin password	Configure System Resources on the Sterling External Authorization Server 2.3 Documentation Library at <a href="http://www.sterlingcommerce.com/documentation/seas23/homepage.htm">www.sterlingcommerce.com/documentation/seas23/homepage.htm</a>
Log Off	<i>Log Off EA on UNIX or Linux</i> on page 11
Shut down EA	<i>Shut Down EA on UNIX</i> on page 11

### Start the EA Server on UNIX or Linux

When you install EA server, you define a passphrase and it is required at startup. Use one of the following methods to start EA:

- ◆ Start EA automatically, without interaction from the user. The passphrase is read from an encrypted file.
- ◆ Start EA and require that the user type a passphrase when prompted. The passphrase is masked and is not visible as the user types the characters.

With both methods, the server starts in the background. All log messages are sent to the `bin/startSeas.out` file.

Determine the method to use to start EA and complete the procedure for the method you select.

### Start the EA Server on UNIX Using a Stored and Encrypted Passphrase

This is the default startup method. It does not require that a user type a passphrase at startup because it is stored in an encrypted file. The server starts in the background without user interaction.

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**Note:** If this is an upgrade and the passphrase file does not exist in the previous installation, it will not be created during the upgrade.

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To start the EA server using a stored passphrase:

1. Navigate to *install\_dir/bin*, where *install\_dir* is the EA installation. Type the following:

```
./startSeas.sh
```

2. Check status of the server startup by viewing the *bin/startSeas.out* file. If the startup completed successfully, the file contains the following message:

```
Sterling External Authentication Server is ready for Service.
```

### Start the EA Server on UNIX and Require a Passphrase

This method requires that you type a passphrase. When entered, it is masked and not visible.

To start EA and require that a passphrase be provided at startup:

1. Delete the *sb.enc* file from the *install\_dir/conf/system* directory.
2. Navigate to the *install\_dir/bin* directory and type the following command:

```
./startSeas.sh
```

3. Type the passphrase and press **Enter**.
4. Check status of the server startup by viewing the *bin/startSeas.out* file. If the startup completed successfully, the file contains the following message:

```
Sterling External Authentication Server is ready for Service
```

### Restore the Stored Password File on UNIX

If you use the method, *Start the EA Server on UNIX and Require a Passphrase* on page 9, to start the EA server, it deletes the stored passphrase and requires that the user type a passphrase at startup.

If you want to restore the default start up method, you must restore the saved passphrase. This procedure restores the passphrase to the *conf/system/sb.enc* file.

To restore the stored password file on UNIX:

1. From the *install\_dir/bin* directory, type the following command:

```
enableBootstrap.sh
```

2. At the prompt, type the passphrase defined for EA and press **Enter**.

Complete the procedure *Start the EA Server on UNIX Using a Stored and Encrypted Passphrase* on page 8 to start EA and use the stored passphrase.

### Start the EA GUI On UNIX

When you start the GUI and connect to the server for the first time, you must use the nonsecure port. To connect to the server using the secure listener port, you set up the certificates on the server and

on the GUI and enable the secure listener port in the server. See Create and Manage System Certificates on the Sterling External Authorization Documentation Library at [www.sterlingcommerce.com/documentation/seas23/homepage.htm](http://www.sterlingcommerce.com/documentation/seas23/homepage.htm).

You can start the GUI from the computer where it is installed or from a remote connection.

### Start the EA GUI From the Computer Where the EA GUI Is Installed

To start the GUI on the computer where EA is installed, X Windows must be running.

To start the EA GUI:

1. Navigate to the *install\_dir/bin* directory. Type the following command:

```
./startGUI.sh
```

2. On the Login screen, provide the following information:

- ◆ Host
- ◆ Port
- ◆ User
- ◆ Password

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**Note:** The default user is **admin** and password is **admin**. Use them the first time you logon. Then, change the password.

---

3. Click **Login**.

### Start the EA GUI from a Remote Computer

You can run the EA GUI on any remote computer that can connect to the EA server.

To run the EA GUI from a remote computer:

1. Open an Internet browser.
2. In the **Address** field, type **http://SEAS\_host:port**, where *SEAS\_host* is the host name of the EA server, and *port* is the port for the servlet container, defined at installation. Default=9080.
3. Click **Launch GUI**. The first time you run EA from a browser, you receive messages about the launch and any security issues.
4. Accept the certificate to start the GUI from the browser for the first time.
5. Provide the following information:
  - ◆ Host
  - ◆ Port
  - ◆ User
  - ◆ Password
  - ◆ SSL/TLS

---

**Note:** The default user is **admin** and the password is **admin**. Use these values the first time you logon. Then, change the password.

---

6. Click **Login**.

---

## Log Off EA on UNIX or Linux

To log off of EA, select **Exit** from the **File** menu.

### Shut Down EA on UNIX

If you close the EA GUI, the EA server continues to run. Keep the EA server running when client applications need to connect. To shut down the server, close all open GUI windows and complete the one of the following procedures.

To shut down the EA server from the EA GUI:

1. From the **File** menu, select **Shutdown Server**.
2. Type the passphrase created at installation and click **OK**. The EA server shuts down and the GUI closes.

To shut down the EA server from a command line:

1. From a command prompt, navigate to the *install\_dir/bin* directory.
2. Type the following command.

```
./stopSeas.sh
```

3. When prompted, type the passphrase, defined at installation.
4. When prompted, type the administrator ID and administrator password.

A message is displayed indicating the server is shutting down.



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# Install EA on Windows

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## Install EA on Windows

At installation, you define a passphrase, a six or more character password that contains any combination of characters. Write it down because you may need it when you start the server.

To install EA on Windows:

1. Navigate to the directory where the EA installation .zip file is downloaded.
2. Extract the files to the download directory or to another location by double-clicking the EA installation .zip file icon to start the WinZip Self-Extractor.

The Windows Server 2003 32-bit installation file is extracted to the \Windows\_X86 directory and the Windows Server 2008 64-bit installation file is extracted to the \Windows\_X64 directory.

3. Double-click the SEASInstall.exe file.
4. Read the introductory information and click **Next**.
5. Accept the installation directory or click **Choose** to select another directory. Click **Next**.
6. Accept the default for the listener or specify a different port. Click **Next**. Default=61365.
7. Type a passphrase, in the **Passphrase** and **re-enter passphrase** fields. Click **Next**.
8. To configure the servlet container:
  - a. Accept the default value for the port of the servlet container or specify a value.
  - b. Accept the default for the fully-qualified DNS name for the engine or specify a value.
  - c. Click **Next**.
9. Review the installation details and click **Install**.
10. Click **Done**.

---

## Start EA on Windows

Use the following checklist to ensure that you complete tasks to start EA.

Installation Task	Procedure to Complete
Start the EA server	Use one of the following procedures: <ul style="list-style-type: none"> <li>◆ <i>Start the EA Server on Windows Using a Stored and Encrypted Password</i> on page 14</li> <li>◆ <i>Start the EA Server on Windows And Require a Passphrase</i> on page 14</li> </ul>
Start the EA GUI	Use one of the following procedures: <ul style="list-style-type: none"> <li>◆ <i>Start the GUI from the Local Windows Computer</i> on page 15</li> <li>◆ <i>Start the GUI from a Remote Computer</i> on page 16</li> </ul>
Change the password for the admin user	Configure System Resources on the Sterling External Authorization Server 2.3 Documentation Library at <a href="http://www.sterlingcommerce.com/documentation/seas23/homepage.htm">www.sterlingcommerce.com/documentation/seas23/homepage.htm</a>

### Start the EA Server on Windows

When you install the EA server, you define a passphrase. It is required to start the server. Start EA server as a Windows service or require that a passphrase be typed at startup.

#### Start the EA Server on Windows Using a Stored and Encrypted Password

This startup method is enabled when you install EA. The user is not required to type a passphrase at startup because it is stored in a file. The server starts in the background, as a Windows service without user interaction.

To start the EA server using a stored passphrase:

1. From **Control Panel**, double-click **Administrative Tools**.
2. Double-click **Services**.
3. Double-click the **Sterling External Authentication Server V2.3.01** service.
4. To configure the service to start automatically every time the computer is started, set **Startup type** to **Automatic**.
5. Under **Service status**, click **Start**.

#### Start the EA Server on Windows And Require a Passphrase

To start the EA server and require that a passphrase be provided:

1. Delete the `sb.enc` file from the `install_dir/conf/system` directory, where `install_dir` is the directory where EA is installed.
2. From a command prompt, navigate to `install_dir/bin` and type the following command:

```
startSeas.bat
```

- When prompted for a passphrase, type the passphrase defined at installation. The following message is displayed when the startup is successfully.

```
The Sterling External Authentication Server V2.3.01 service was started successfully.
```

The EA server runs as a Windows Service when the startup is complete.

## Restore the Stored Password File on Windows

If you use the method, *Start the EA Server on Windows And Require a Passphrase* on page 14, to start the EA server, it deletes the stored passphrase and requires that the user type a passphrase at startup.

To restore the default start up method, you must restore the saved passphrase.

To restore the passphrase to the `conf\system\sbc.enc` file:

- From the `install_dir/bin` directory, type the following command:

```
enableBootstrap.bat
```

- At the prompt, type the passphrase defined for EA and press **Enter**.

Complete the procedure *Start the EA Server on Windows And Require a Passphrase* on page 14 to start EA and use the stored passphrase.

## Start the EA GUI on Windows

When you start the GUI the first time, you must use the nonsecure port. To prepare for secure connection, set up certificates on the server and GUI and enable the secure listener port. See *Create and Manage System Certificates on the Sterling External Authorization Documentation Library* at [www.sterlingcommerce.com/documentation/seas23/homepage.htm](http://www.sterlingcommerce.com/documentation/seas23/homepage.htm).

You can logon from the computer where EA is running or from a remote computer.

## Start the GUI from the Local Windows Computer

To start the GUI on the computer where EA is running:

- From the **Start** menu, click **Programs > Sterling External Authentication Server V2.3.01 > Sterling External Authentication GUI**.
- Provide the following information:
  - ◆ Host
  - ◆ Port
  - ◆ User
  - ◆ Password
  - ◆ SSL/TLS

---

**Note:** The default user is **admin** and the default password is **admin**. Use the default values the first time you logon. Then, change the password to maintain security.

---

3. Click **Login**.

### Start the GUI from a Remote Computer

You can download and run the GUI on any remote computer that can connect to the EA server.

To start the GUI on a remote computer:

1. Open an Internet browser.
2. In the **Address** field, type **http://SEAS\_host:port**, where *SEAS\_host* is the EA server host name, and *port* is the port number for the servlet container, specified during installation. Default=9080.
3. Click **Launch GUI**. The first time you run EA from a browser, messages are displayed about the launch and any potential security issues.
4. Accept the certificate to start the GUI from the browser for the first time.
5. Provide the following information:
  - ◆ Host
  - ◆ Port
  - ◆ User
  - ◆ Password
  - ◆ SSL/TLS

---

**Note:** The default user is **admin** and the default password is **admin**. Use the default values the first time you logon. Then, change the password to maintain security.

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6. Click **Login**.

---

## Log Off EA on Windows

To log off of EA, select **Exit** from the **File** menu.

### Shut Down EA on Windows

If you close the EA GUI, the server continues to run. Keep the server running when applications need to connect.

### Shutdown the EA Server from the EA GUI

To shut down the EA server from the EA GUI:

1. Select **File>Shutdown Server**.



2. Type the passphrase created at installation and click **OK**. The EA server shuts down and the GUI closes.

### Shutdown the EA Server from a Command Line

To shut down the EA server from a command line:

1. From a Windows command prompt, navigate to the *install\_dir/bin* directory.
2. Type the following command.

```
stopSeas.bat
```

3. When prompted, type the passphrase, defined at installation.
4. When prompted, type the administrator ID and administrator password.  
A message is displayed indicating the server is shutting down.



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# Upgrade EA

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## Upgrade EA

If you upgrade an installation, configuration files located in the conf directory and log files located in the logs directory are not overwritten. Configuration files that are new to version 2.3.01 are installed and encrypted with a passphrase. If you removed any files from an installation, such as removing the sb.enc file to require that a passphrase be provided at startup, these files will not be replaced during an upgrade.

To upgrade Sterling External Authentication Server to version 2.3.01:

1. Shut down the EA server and confirm that no application is accessing EA files.
2. Make a backup of the existing installation. These files are used only if the upgrade is unsuccessful.
3. Install Sterling External Authentication Server version 2.3.01.
4. Specify the directory where the existing version is installed.  
The installation program detects the existing installation and gives you the opportunity to install over the existing files or specify an alternate directory.
5. If the file conf/system/sb.enc does not exist in the existing installation, you are prompted for a passphrase. Specify the passphrase from the original installation.

The original port of the non-secure listener and the Servlet container from the original installation are used.

After you review the information displayed in the Pre-Installation Summary, the upgrade updates any new and modified files.

When the upgrade is complete, you may start the EA server.



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