Sterling Secure Proxy

# FTP Proxy Scenarios Single Sign-On

*Version 34*

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# Contents

# Chapter 1. Configure a Single Sign-on Connection to an FTP Server

Sterling Secure Proxy can be used as a proxy with Sterling B2B Integrator and Sterling File Gateway and supports a single sign-on connection for FTP connections. Single sign-on (SSO) bypasses the normal user authentication process in Sterling B2B Integrator and instead trusts that Sterling Secure Proxy has authenticated the user.

To support single sign-on, configure Sterling External Authentication Server to generate SSO tokens. Configuring SSO allows a trading partner to log on and use the same login session to connect to Sterling Secure Proxy and Sterling B2B Integrator. By default, Sterling External Authentication Server uses OpenSAML to create and manage SSO tokens. However, you can customize your environment to use a third-party application to generate tokens.

This topic describes how to configure the FTP protocol in Sterling Secure Proxy between the trading partner and Sterling Secure Proxy and between Sterling Secure Proxy and Sterling B2B Integrator. It also describes how to configure a self-service Change Password Portal for external trading partners.

## Flow of Data for Single Sign-On Configuration Between Sterling B2B Integrator and Sterling Secure Proxy

After you set up the basic single sign-on configuration, trading partners can communicate in a secure environment that provides authentication. The trading partner first connects to Sterling Secure Proxy which then connects to Sterling B2B Integrator on behalf of the trading partner.

Following is an illustration of the flow of data:

Internet | DMZ | Trusted Zone

Sterling Integrator /
Sterling File Gateway

Trading Partner
Client (FTP)

Sterling Secure Proxy

Sterling External
Authentication Server

LDAP
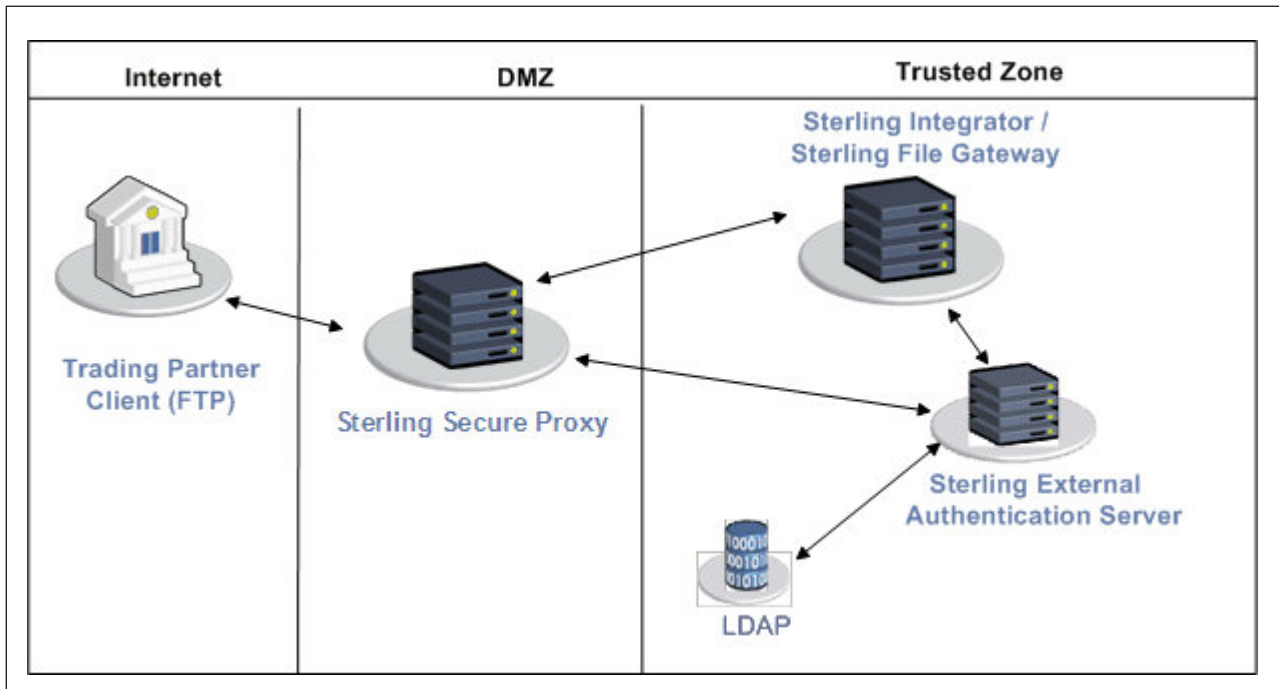
Following are the steps that occur during a single sign-on session between a trading partner, Sterling Secure Proxy, and Sterling B2B Integrator when Sterling External Authentication Server is used to generate and manage tokens:

1. The trading partner requests a connection to Sterling B2B Integrator.

2. Sterling Secure Proxy receives the request, and the SSL handshake between Sterling Secure Proxy and the trading partner begins. If SSL authentication is configured, the proxy submits its certificate to the trading partner. If client authentication is configured, the trading partner then submits its certificate to Sterling Secure Proxy for authentication. You can optionally configure Sterling Secure Proxy to enforce client authentication and send the certificate to Sterling External Authentication Server for validation.

3. Sterling Secure Proxy sends an authentication request to the trading partner, who provides his user ID and password.

4. Sterling Secure Proxy sends either user ID and password to Sterling External Authentication Server, and then validates this against information stored in LDAP.

5. If the credentials are valid, Sterling External Authentication Server creates an OpenSAML v2 token and returns the token to Sterling Secure Proxy.

6. Sterling Secure Proxy connects to Sterling B2B Integrator and performs an SSL handshake. Sterling Secure Proxy then sends the request with the token from Sterling External Authentication Server to Sterling B2B Integrator.

7. Sterling Secure Proxy validates the token against Sterling External Authentication Server and begins normal operation.

## Configuration Considerations

Before you complete the single sign-on configuration, be aware of the following considerations:

- Only the HTTP, Sterling Connect:Direct®, FTP, and SFTP protocols support single sign-on connections.

- When Sterling Secure Proxy is configured to use SSO and the Sterling External Authentication Server user authentication profile is configured to return a mapped user ID, the mapped user ID, not the original user ID, and the SSO token are sent to the back-end system for user authentication.

- The Sterling Secure Proxy Change Password Portal requires an HTTP adapter, which is an optional, licensed component of Sterling Secure Proxy, and a license for the Change Password Portal. Refer to *Configure Change Password Portal* for instructions on how to configure this feature.

- If you are using a load balancer to run multiple Sterling Secure Proxy engines, avoid login credential errors by configuring the load balancer to use persistence or "sticky connections." Refer to your load balancer documentation for details about configuring persistence.

# Chapter 2. Configure the Basic Scenario to Enable a Connection to Sterling B2B Integrator for FTP

Configure the basic scenario to allow you to quickly become operational using single sign-on to connect to an FTP Server Adapter in Sterling B2B Integrator. After you complete this scenario, test the connection to ensure that you have correctly configured it. You then have a basic configuration and can begin operation.

## Configure Advanced Features for FTP

After you configure the basic SSO setup, determine if your environment requires an advanced feature. Following are the advanced features:

- Use a third-party application to configure tokens. The basic scenario uses Sterling External Authentication Server to configure and manage tokens. To use a third-party application to configure tokens, you complete additional setup procedures. Refer to *Allow a Third-Party Provider to Create Tokens for FTP*.
- Customize the OpenSAML v2 tokens—You use the default token generation definition when you configure the basic single sign-on definition. To customize the token definition, you can modify the named identity provider, the token signing key, or how long a token can be used before it expires. Refer to *Customize Token Definitions Created by Sterling External Authentication Server for FTP*.
- Configure Sterling B2B Integrator or Sterling File Gateway with additional pools—You use additional pools to support more than one Sterling External Authentication Server server. Refer to *Configure Sterling B2B Integrator or Sterling File Gateway to use multiple Sterling External Authentication Servers for FTP*.

### Configure Optional Features for FTP

Sterling Secure Proxy provides optional security features and you can configure them as required for your environment. Refer to *FTP Reverse Proxy Configuration* for instructions on how to configure those features.

Sterling External Authentication Server provides the ability to configure multifactor authentication. In addition to configuring client authentication in Sterling Secure Proxy, Sterling External Authentication Server can also authenticate the IP address, certificate, password, and/or group access. Refer to the Sterling External Authentication Server documentation library.

Sterling Secure Proxy provides a password portal that allows trading partners to manage their own passwords. This feature requires the HTTP adapter, which is an optional component of Sterling Secure Proxy, and an optional license for the Change Password Portal. Refer to *Configure Change Password Portal for FTP* for instructions on how to configure this feature.

# Chapter 3. Basic Single Sign-On Scenario for FTP

Complete the following tasks to define an FTP configuration between a trading partner and Sterling Secure Proxy and between Sterling Secure Proxy and Sterling B2B Integrator to support a single sign-on connection to an FTP Server Adapter:

- Configure Sterling Secure Proxy to support basic single sign-on.
- Use the default single sign-on configuration in Sterling External Authentication Server to manage OpenSAML v2 tokens.
- Prepare Sterling B2B Integrator to support the single sign-on option.
- Validate the connections between the trading partner, Sterling Secure Proxy, and Sterling B2B Integrator.

## Configure Sterling Secure Proxy for Basic Single Sign-On for FTP

Complete the following procedures to configure Sterling Secure Proxy for basic single sign-on:

- Create an FTP policy to support a single sign-on connection to Sterling B2B Integrator.
- Define an FTP netmap to identify inbound and outbound connections.
- Define an FTP Reverse Proxy adapter.

# Chapter 4. Create an FTP Policy to Support a Single-Sign On Connection for FTP

## About this task

To create an FTP policy to support a single sign-on connection to Sterling File Gateway:

## Procedure

1. From the **Internal User ID** field, enable **SSO token from External Authentication**.
2. Enable **Through External Authentication**.
3. Type the definition you defined in Sterling External Authentication Server in the **External Authentication** Profile field.

## What to do next

For more information about configuring the FTP policy, refer to *FTP Reverse Proxy Configuration*.

# Chapter 5. Create an FTP Netmap to Support a Single Sign-On Connection to Sterling B2B Integrator for FTP

## About this task

To create an FTP netmap to support a single sign-on connection to Sterling B2B Integrator:

## Procedure

1. Configure the inbound node information for your external trading partners. The inbound node must use the preceding FTP policy to support SSO.
2. Configure the outbound node information for your FTP server.

## What to do next

For more information about configuring the FTP netmap, see *FTP Reverse Proxy Configuration*.

# Chapter 6. Define the FTP Adapter Used for the Single Sign-On Connection for FTP

## About this task

To create an FTP adapter to support a single sign-on connection to Sterling B2B Integrator:

## Procedure

1. Specify the netmap you created for the single sign-on connection to **Sterling Integrator for the Netmap** field.
2. Specify the name of the outbound node for the **Standard Routing Node** field.
3. Specify your Sterling External Authentication Server server in the **External Authentication Server** field.

# Chapter 7. Verify the Sterling Secure Proxy Connections for FTP SSO

## About this task

After you configure the basic single sign-on environment, to verify that the engine can receive and initiate communication sessions, you have to establish a connection between an FTP client and the engine, initiate a session from the engine to the Sterling B2B Integrator server in the trusted zone, and review the Sterling Secure Proxy audit log for the results.

**Note:** Configuration files must be available on the engine for communication sessions to be established.

This procedure enables you to verify that the engine can:
- Establish an FTP session initiated by a trading partner using an FTP client
- Initiate an outbound session to an Sterling B2B Integrator FTP Server Adapter on behalf of the FTP client connection

To verify the communications sessions:

## Procedure
1. Make sure the engine is running.
2. Initiate an FTP client session to the Sterling B2B Integrator server in your trusted zone.
3. View the Inbound Node Log and the Outbound Node Log.
4. Confirm that the data transfer was successful, as illustrated in the sample log below:

   **Sample Inbound Node Log**

   ```
   11 Sep 2009 11:38:28,914 [ProxyNearScheduler-Thread-2] INFO
   sys.SESSION_NODE.HTTP_Netmap_Any - protocol=http SID=1
   SNAME=server1.csg.stercomm.com SIP=10.20.246.121 SPORT=40134 SSP104I
   Session: 1 - Session Proceeding after Node match: Any
   11 Sep 2009 11:38:31,557 [ProxyFarScheduler-Thread-4] INFO
   sys.SESSION_NODE.HTTP_Netmap_Any - protocol=http SID=1
   SNAME=server1.csg.stercomm.com SIP=10.20.246.121 SPORT=40134
   DNAME=server2.csg.stercomm.com DIP=10.20.246.42 DPORT=10054 SUID=admin
   DUID=admin SSP102I Session: 1 - Control:ServerAgent Connection closed
   (CloseCode.EOF): Elapsed Time: 2.13 (s)
   : Bytes Received: 194 [at: 7.286384976525821E-4 MBPS]
   Bytes Sent: 20480595 [at: 76.92242253521127 MBPS]
   ```

   **Sample Outbound Node Log**

   ```
   11 Sep 2009 11:38:28,914 [ProxyNearScheduler-Thread-2] INFO
   sys.SESSION_NODE.HTTP_Netmap_Any - protocol=http SID=1
   SNAME=server1.csg.stercomm.com SIP=10.20.246.121 SPORT=40134 SSP104I
   Session: 1 - Session Proceeding after Node match: Any
   11 Sep 2009 11:38:31,557 [ProxyFarScheduler-Thread-4] INFO
   sys.SESSION_NODE.HTTP_Netmap_Any - protocol=http SID=1
   SNAME=server1.csg.stercomm.com SIP=10.20.246.121 SPORT=40134
   DNAME=server2.csg.stercomm.com DIP=10.20.246.42 DPORT=10054 SUID=admin
   DUID=admin SSP102I Session: 1 - Control:ServerAgent Connection closed
   (CloseCode.EOF): Elapsed Time: 2.13 (s)
   : Bytes Received: 194 [at: 7.286384976525821E-4 MBPS]
   Bytes Sent: 20480595 [at: 76.92242253521127 MBPS]
   ```

If your session was unsuccessful, review the log information to determine the likely cause of the failure and the corrective action to take.

# Chapter 8. Advanced Features of the Single Sign-On Configuration for FTP

This section provides instructions on the additional features you can configure by modifying the basic single sign-on scenario. Variations include:

- Allow a third-party provider to create tokens
- Customize token definitions created by Sterling External Authentication Server
- Configure Sterling B2B Integrator or Sterling File Gateway to use multiple Sterling External Authentication Server servers
- Configure Change Password Portal

## Allow a Third-Party Provider to Create Tokens for FTP

You used the default OpenSAML token generation definition when you configured the basic single sign-on definition. The default configuration uses Sterling External Authentication Server to manage tokens. To use a third-party application for token generation, you must modify the SSO Token setup in Sterling External Authentication Server.

The following diagram illustrates the flow using a third-party application for token generation.
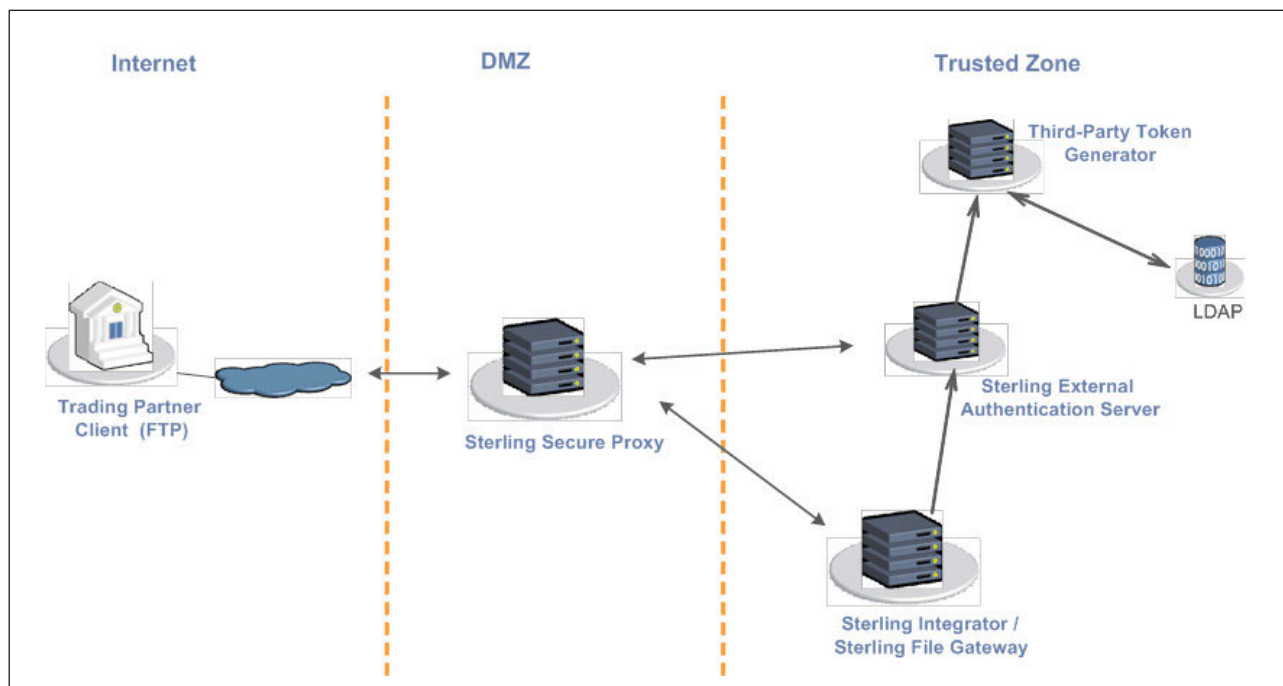
# Configure Sterling External Authentication Server to Enable a Third-Party Provider to Create Tokens for FTP

### About this task

Before you configure Sterling External Authentication Server to enable a third-party application to create tokens, gather the following information:

- Provide a value for each Sterling Secure Proxy feature listed. Fields listed in the worksheet are required.
- Accept default values for fields not listed.
- Note the Configuration Manager field where you will specify the value.

| Configuration Manager Field | Feature | Value |
|---|---|---|
| Token Manager | The application that creates the tokens. | Custom |
| Class Name | Name of the Java class that implements the Token Manager interface. | |
| Token Expiration Period | How long a token is valid. Default is 15 minutes. | |

To configure Sterling External Authentication Server and enable a third-party application to generate tokens:

### Procedure

1. Log on to Sterling External Authentication Server.
2. Select **Manage** > **System Settings**.
3. From the **System Settings** dialog, click the **SSO Token** tab.
4. To configure a token manager other than Sterling External Authentication Server, select **Custom** from the **Token Manager** field.
5. Type the class name in the **Class** name field.
6. To change how long a token can be used before it expires, type a new value in the **Token Expiration Period** field.
7. Click **OK**.

# Chapter 9. Customize Token Definitions Created by Sterling External Authentication Server for FTP

## About this task

You used the default token definition when you configured the basic single sign-on definition. To customize the token definition, complete the following procedure. You can modify the named identity provider, the token signing key, or how long a token can be used before it expires.

Before you customize token definitions, gather the following information:
- Provide a value for each Sterling Secure Proxy feature listed. Fields listed in the worksheet are required.
- Accept default values for fields not listed.
- Note the Configuration Manager field where you will specify the value.

| Configuration Manager Field | Feature | Value |
|---|---|---|
| Named Identity Provider | The prefix appended to generated tokens to identify the provider.<br><br>**Note:** If you change the identity provider name, any outstanding tokens are invalid. | |
| Token Signing Key | Alias of the key certificate used to sign the token. | |
| Token Expiration Period | How long a token is valid. Default is 15 minutes. | |

To customize the token configuration:

## Procedure

1. Log on to Sterling External Authentication Server.
2. Select **Manage** > **System Settings**.
3. From the **System Settings** dialog, click the **SSO Token** tab.
4. Customize one or more of the following definitions:
   - **Named Identity Provider**
   - **Token Signing Key**
   - **Token Expiration Period**
5. Click **OK**.

# Chapter 10. Configure Sterling B2B Integrator or Sterling File Gateway to use multiple Sterling External Authentication Servers for FTP

## About this task

If you are implementing single sign-on for HTTP with Basic Authentication, or for protocols other than HTTP, and you need to support additional Sterling External Authentication Server servers:

## Procedure

1. Add the following parameters for each additional Sterling External Authentication Server pool configuration to the customer_overrides.properties file located in the *install_dir*\properties directory.

   **Note:** The *myFileGateway* and Sterling File Gateway applications always use the default SSO_POOL Sterling External Authentication Server connection to validate SSO tokens, regardless of which Authentication Host is selected for the user. Additional Sterling External Authentication Server connection pools may only be used for HTTP Basic Auth applications, FTP, SFTP, and Sterling Connect:Direct.

   * `authentication_policy.authentication_n.className= com.sterlingcommerce.seas.gis.sso.plugin.SeasAuthentication`
   * `authentication_policy.authentication_n.display_name=`name to be used on the Sterling B2B Integrator/Sterling File Gateway user administration UI

     Use something different than the default Sterling External Authentication Server, which is used by the default SSO_POOL. This is the Authentication Host name that is selected when you configure external User Accounts to use this pool.
   * `authentication_policy.authentication_n.enabled=true`
   * `seas-auth.authentication_n.profile=userAuth`
   * `seas-auth.authentication_n.ea_pool=`*unique name for your pool* other than the default SSO_POOL, which shares the Sterling External Authentication Server connection pool with the Sterling File Gateway SSO configuration

   **Note:** Change the *n* in the above example to a number greater than 1 to avoid overwriting the default SSO_POOL, which is shared with the Sterling File Gateway and myFileGateway SSO configuration. Also, make sure you avoid using a number already in use for LDAP authentication. Define a unique number for each entry.

2. To use another connection pool instead of the default SSO_POOL, configure the Sterling External Authentication Server connection of the pool with the following parameters, where *pool* is the pool name defined in the preceding section:

   * `seas-auth.pool.EA_HOST=`*IP address or host name of Sterling External Authentication Server server*
   * `seas-auth.pool.EA_PORT=`*listen port of Sterling External Authentication Server server*

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- `seas-auth.pool.EA_PS_NAME=`*perimeter server used to connect to Sterling External Authentication Server*
- `seas-auth.pool.EA_SECURE_CONNECTION=` `true` or `false` enables a secure Sterling External Authentication Server

  `true` sets connections to Sterling External Authentication Server as secure and `false` sets the connection as clear. If this parameter is true, you must also define the EA_SYSTEM_CERT and EA_TRUSTED_CERT[1].
- `seas-auth.pool.EA_SYSTEM_CERT=`*name of the system certificate in the system certificate store*if the connection is secure
- `seas-auth.pool.EA_TRUSTED_CERT[1]=`*name of the trusted certificate used by Sterling External Authentication Server for secure connections*
- `seas-auth.pool.TIMEOUT=`*maximum time to wait for making Sterling External Authentication Server connections and receiving responses*
- `seas-auth.pool.TIMEOUT_UNITS=`*unit of time to use, minutes or seconds*, for seas-auth.pool.TIMEOUT parameter
- `seas-auth.pool.PERSISTENT_EA_CONNECTIONS=` `true` or `false` indicates whether to keep persistent connections to Sterling External Authentication Server

  `true` sets connections to Sterling External Authentication Server as persistent and `false` sets the connections as not persistent.
- `seas-auth.pool.MAX_EA_CONNECTIONS=`*maximum number of Sterling External Authentication Server connections*

**Note:** Additional fields can be added if you wish to override the defaults shown below:

```
## SEAS-SSO Configuration
## HTTP cookie containing the SSO token
seas-sso.SSO_TOKEN_COOK
## Maximum time to wait for making EA connections and receiving responses
seas-sso.SSO_TIMEOUT=30
seas-sso.SSO_TIMEOUT_UNITS=seconds
## Whether to keep persistent connections to EA
seas-sso.PERSISTENT_EA_CONNECTIONS=true
## Maximum number of EA connections
seas-sso.MAX_EA_CONNECTIONS=1
```

All of the primary Sterling External Authentication Server connection properties on the SSO plug-in can be prefixed by "ALT_" and suffixed by ".<n>" to specify alternate Sterling External Authentication Servers.

These are the connection properties for the primary Sterling External Authentication Server:

- EA_HOST=IP address or host name of Sterling External Authentication Server (required)
- EA_PORT=port of Sterling External Authentication Server (default = 61365)
- EA_PS_NAME=name of perimeter server to connect to Sterling External Authentication Server (default = local)
- EA_SECURE_CONNECTION=whether connection to Sterling External Authentication Server is secure: true/false (default = false)
- EA_CIPHER_SUITE[1]=cipher suite #1, if secure connection (defaulted if not specified)
- EA_CIPHER_SUITE[2]=cipher suite #2, if secure connection (defaulted if not specified)
- ::

- EA_CIPHER_SUITE[n]=cipher suite #n, if secure connection (defaulted if not specified)
- EA_SYSTEM_CERT=name of system certificate for secure connection to Sterling External Authentication Server (default = OpsKey)
- EA_TRUSTED_CERT[1]=name of trusted certificate used by Sterling External Authentication Server for secure connections (required if secure connection; either the public certificate of the Sterling External Authentication Serverr, or the CA root that issued Sterling External Authentication Server's certificate)
- EA_TRUSTED_CERT[2]=name of trusted certificate used by Sterling External Authentication Server for secure connections (optional; intermediate certificate in Sterling External Authentication Server server's certificate chain)
- ::
- EA_TRUSTED_CERT[n]=name of trusted certificate used by Sterling External Authentication Server for secure connections (optional; intermediate certificate in Sterling External Authentication Server's certificate chain)

The suffix ".<n>" indicates the alternate order, starting with 1. There is no limit to the number of alternates.

For example, if you have two alternate Sterling External Authentication Servers, configure the following properties:

```
# Alternate Sterling External Authentication Server #1
ALT_EA_HOST.1 = <address of alternate Sterling External Authentication Server #1>
ALT_EA_PORT.1 = <port of alternate Sterling External Authentication Server #1>
ALT_EA_PS_NAME.1 = <perimeter server for alternate Sterling External Authentication Server #1>
ALT_EA_SECURE_CONNECTION.1 = true
ALT_EA_CIPHER_SUITE[1].1 = TLS_RSA_WITH_AES_128_CBC_SHA
ALT_EA_CIPHER_SUITE[2].1 = TLS_RSA_WITH_AES_256_CBC_SHA
ALT_EA_CIPHER_SUITE[3].1 = TLS_RSA_WITH_3DES_EDE_CBC_SHA
ALT_EA_SYSTEM_CERT.1 = <system certificate for alternate Sterling External Authentication Server #1>
ALT_EA_TRUSTED_CERT.1 = <trusted certificate for alternate Sterling External Authentication Server #1>

# Alternate Sterling External Authentication Server #2
ALT_EA_HOST.2 = <address of alternate Sterling External Authentication Server #2>
ALT_EA_PORT.2 = <port of alternate Sterling External Authentication Server #2>
ALT_EA_PS_NAME.2 = <perimeter server for alternate Sterling External Authentication Server #2>
ALT_EA_SECURE_CONNECTION.2 = true
ALT_EA_CIPHER_SUITE[1].2 = TLS_RSA_WITH_AES_128_CBC_SHA
ALT_EA_CIPHER_SUITE[2].2 = TLS_RSA_WITH_AES_256_CBC_SHA
ALT_EA_CIPHER_SUITE[3].2 = TLS_RSA_WITH_3DES_EDE_CBC_SHA
ALT_EA_SYSTEM_CERT.2 = <system certificate for alternate Sterling External Authentication Server #2>
ALT_EA_TRUSTED_CERT.2 = <trusted certificate for alternate Sterling External Authentication Server #2>
```

If you are using customer.overrides.properties, prefix the properties with "seas-sso." or with "seas-auth.<pool_name>.", depending on whether you are configuring the Sterling External Authentication Server SSO plug-in or authenticator.

Chapter 10. Configure Sterling B2B Integrator or Sterling File Gateway to use multiple Sterling External Authentication Servers for

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