

IBM Sterling Supply Chain Visibility



# Release Notes

*Documentation Date: 27 July 2014*

**Note**

Before using this information and the product it supports, read the information in "Notices" on page 25.

This edition applies to the 25 September 2011 release of IBM Sterling Supply Chain Visibility and to all subsequent releases and modifications until otherwise indicated in new editions.

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## New Features

The following features and enhancements were introduced in the 25 September 2011 release of IBM® Sterling Supply Chain Visibility.

### Recording Manual Events

A buyer administrator or a Supplier Relations Officer (SRO) can create a manual non-compliance event, which can be used to enter the requisite details and generate a chargeback.

This is similar to the non-compliance event created by an XML Interface that is generated by an external system, except that in this case, the non-compliance information is manually entered by the buyer administrator or an SRO. This is typically due to situations that can only be detected manually at the buyer's physical location, such as incorrect labelling. You can record discrepancies against a particular event by providing preconfigured references, such as purchase order number, shipment number, invoice number, and so on.

### Enhanced Vendor Compliance Chargeback Calculation

Sterling Supply Chain Visibility provides the SRO and the buyer administrator with the capability to add an optional administrator's fee to the chargeback amount and also specify a minimum chargeback amount. The specified minimum chargeback amount is compared against the sum of the generated chargeback amount and the optional administrator's fee. The maximum number of the two is used as the final chargeback amount.

### Supplier Relations Officer Role

Sterling Supply Chain Visibility provides a new limited-user role called Supplier Relations Officer (SRO) for managing vendor compliance activities. The buyer administrator can delegate some administrative tasks, such as configurations of various parameters for chargeback, and custom events in the Sterling Supply Chain Visibility Vendor Compliance optional module to the SRO.

The Supplier Relations Officer can perform all the functions of a user role and limited functions of the administrator. However, all functions of the SRO are available to the buyer administrator. The SRO is able to create and manage events, record manual events, configure the grace period, the mediation period, and the chargeback reason codes.

### Customer Canceled Order Alert

When a buyer cancels an order after it is sent, the cancellation might not be noticed by the supplier. Sterling Supply Chain Visibility provides the supplier administrator with a manually-configured event to detect the order cancellation.

Using the configuration option provided, the seller administrator can create a manually-configured event to raise an alert when a change order is received from the buyer for canceling the entire order. An alert is not raised if the order is partially canceled or a cancellation is received for an already cancelled order. This feature is available only for the Seller view.

## **Sterling Business Intelligence**

Sterling Business Intelligence provides features that enable you to look into an order, order line, order line milestone, order milestone, or order alert. These features are provided by the Cognos reporting tool. You can generate reports of your choice using this tool. This service provides single-point visibility to all the relevant details related to orders or alerts. You can generate a report of your choice by deciding the details you would like to capture in the report.

### **Milestone Search**

Order and shipment search capabilities now allow the user to search by *met* and *not met* conditions for multiple milestones.

### **Alert List Sorting**

Alert search results now have the same format, whether the search was initiated from the dashboard or search screen. The sort results are retained when the user sorts on a column, goes to the detail screen, and then comes back to the list screen. Searches were also enhanced to show the cross dock location on the Alert list screen.

### **French Documentation**

The documentation for Sterling Supply Chain Visibility and Sterling Supplier Portal has been translated into French. These translated documents are available in the IBM information center as help topics and as PDFs.

When you open the Sterling as-a-Service Applications information center, the language setting in your web browser controls the language that is used to display the documentation.

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## Maintenance Releases

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### 23 October 2011 Maintenance Release

The following fix was made as part of the 23 October 2011 maintenance release:

- Accepting Acknowledgement at any time in the Purchase Order cycle

#### **Accepting Acknowledgement at any time in the Purchase Order cycle**

**Defect ID:** 253663

**Case ID:** 00351542

**Issue:** After an order is placed, the following documents are created: Functional Acknowledgement, PO Commitment, Shipment, Invoice, and Carrier update.

Previously, the Functional Acknowledgement was accepted only if it was created after the order was placed. If the Functional Acknowledgement arrived later in the cycle, it was not updated in the system.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the Functional Acknowledgement is accepted, even if it is generated later in the PO cycle, such as after commitment or after any other documents. The status is updated in the system as Received.

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### 30 October 2011 Maintenance Release

The following fix was made as part of the 30 October 2011 maintenance release:

- The Shipment location is displayed in the **Alert** list

#### **The Shipment location is displayed in the Alert list**

**Defect ID:** 255698

**Case ID:** 00362391

**Issue:** The Shipment location column on the **Alert** Listing is suppose to show the current location of the freight. There is no information on freight location in the column.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the shipment location details are displayed in the column. The primary aim is to be able to view the actual location of a cross dock, when an alert is raised.

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### 20 November 2011 Maintenance Release

The following fixes were made as part of the 20 November 2011 maintenance release:

- The Shipment search ignores between milestone range
- Out of Box (OOB) Alerts, send to the Dashboard option missing

- Milestone XML Doesn't Update Receipt or Putaway Quantity Without PrimeLineNo
- When invitation is resent the email sent out is devoid of any link in CTE instance
- Sterling Business Intelligence Maintenance release

## The Shipment search ignores between milestone range

**Defect ID:** 256060

**Case ID:** 358464

**Issue:** Shipment search using an order flow and "Met - has not met" Milestone search ignores the end range of the Milestone search. The search results include all the Milestones after the "not Met" Milestone, but does not include the "not Met" Milestone selected. The search appears to return everything but the desired "not Met" milestone records.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the Shipment search, using an order flow type and "Met - has not Met" Milestone, displays the desired shipment records.

**For Example:** The logic used to display the records is provided below.

Met	Not Met
Shipped	Shipped
Partial Putaway	Partial Putaway
Putaway	Putaway
Partial Received	Partial Received
Received	Received
Delivered	Delivered

Suppose you select **Shipped** and **Partial Putaway** status in the Met Column and **Putaway** and **Partial Received** status in the Not Met column. You will be able to see the records that satisfy **Shipped** and **Partial Putaway** status in the Met column and those that do not satisfy **Putaway** and **Partial Received** status in the Not Met column.

The records that satisfy all the milestones in the Met column and have not met any of the milestones in the Not Met column will be displayed.

Records that have **Shipped** and **Partial Putaway** status in the Met column and **Shipped, Partial Putaway, Received, Delivered, Invoiced** status in the Not Met column will be displayed.

## Out of Box (OOB) Alerts, send to the Dashboard option missing

**Defect ID:** 255386

**Case ID:** 00361644

**Issue:** The option to send the Out of Box (OOB) Alerts to the Dashboard does not exist in the Configuration wizard for the Sterling Supply Chain Visibility



application. This applies for both Inbound and Outbound accounts created after the November 21, 2010 release. New accounts cannot configure OOB Alerts to be sent to the Dashboard.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that for new Inbound and Outbound accounts, the event configuration wizard contains the “Sent Alert to Dashboard” action for OOB Alerts. When an OOB Alert is enabled by the user, and an alert is raised when the Alert condition is met. The raised alert is sent to the Dashboard.

### **Milestone XML Doesn't Update Receipt or Putaway Quantity Without PrimeLineNo**

Defect ID: 256361

Case ID: 00366956

**Issue:** The record milestone XML does not update the **Receipt** quantity or the **Putaway** quantity without the PrimeLineNo being present.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the **Putaway** quantity or the **Receipt** quantity is updated, even though the PrimeLineNo is not sent in the record milestone XML. When updating the **Putaway** quantity or the **Receipt** quantity in the shipment using record milestone XML, the user has to provide either the Item ID or the PrimeLineNo.

### **When invitation is resent the email sent out is devoid of any link in CTE instance**

Defect ID: 256486

Case ID: 00368131

**Issue:** When the invitation is resent to the partner, the email sent out to the partner does not contain any of the links.

**Resolution:** With this maintenance release, Sterling Supplier Portal has been enhanced so that the email sent during renotification, using **Resend** options, has all the links similar to the email sent during notification using the **Send notification** option.

### **Sterling Business Intelligence Maintenance release**

This release of Sterling Business Intelligence has been enhanced and modified so that it meets the objectives mentioned below:

- The data model package has been restructured to be more user friendly and systematic.
- All the Attributes related to a particular entity are grouped under the same entity.
- Under the Identifiers folder, we have grouped the attributes or identifiers which are used to identify the various entities within a particular package.

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## 29 January 2012 Maintenance Release

The following changes have been made as part of the 29 January 2012 maintenance release:

- Publish Alert feature has been enhanced to include order and shipment details and OOB alerts which can also publish alerts
- Inbound event has been enhanced to include an option to disable order flow type validation.
- Export to CSV file of **Alert** list will now contain the Shipment Location in the exported file

### **Publish Alert feature has been enhanced to include order/shipment details and Out of box alerts can also publish an alert**

Defect ID: 304136

Case ID: 00332137

**Issue:** If a custom alert is configured to raise an alert when the order reaches a milestone, then the associated ASNs should be published as part of the Publish Alert XML.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that when the user opts for **Notify via XML** in the Create/Manage Inbound/Outbound Event Screen, an XML file is generated with order and shipment details associated to the alert and sent to GIODE. GIODE will send the published XML file to the mailslot. Out of the Box Alerts also have the capability to publish alerts. Publishing alert data can be controlled using the publish alert XML options which can be provided by the IBM Support team.

### **Inbound event has been enhanced to include an option to disable order flow type validation.**

Defect ID: 304153

Case ID: 00372183

**Issue:** When an event is configured to raise a chargeback externally or and if the order flow that is configured on the event does not match the matching order flow of the order, then the application will not create the chargeback. Hence the user will not know that the chargeback was not created due to mismatch of the order flow.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that during the creation of the event, an option is provided to disable order flow validation between the event and the order. Therefore, when an event is raised the order flow of the order is not validated to raise the event.

### **Export to CSV file of Alert list will now contain Shipment Location in the exported file**

Defect ID: 304149

Case ID: 00369283

**Issue:** When the **Alert** list is exported as a CSV file, the shipment location column shown on the **Alert search** list is missing from the exported file.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that the shipment location details are provided in the CSV file. This is available for all generic and shipment based alerts.

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## 1 April 2012 Maintenance Release

The following fixes have been made as part of the 1 April 2012 maintenance release:

- Order search behavior does not agree with Shipment search
- Inconsistent Milestone search names
- Query Time out when trying to search 500 records
- Milestone selection instructions on Order and Shipment search criteria
- Payment issue
- Customer Name on the fly problem with outbound implementations
- Alert list export (CSV) has exponential or scientific format for Supplier ID

### **Order search behavior does not agree with Shipment search**

**Defect ID:** 311540

**Case ID:** 00397041

**Issue:** Order search behavior does not agree with shipment Search

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that when an Order/Shipment graduates from a "Partial" to "Full Milestone", and the user wants to search for Partial milestone, the order search will not display this order. The order search has now been made similar to the shipment search behavior.

### **Inconsistent Milestone Search Names**

**Defect ID:** 311537

**Case ID:** 00397045

**Issue:** Inconsistency with Milestone search details. **That is** Milestone code was displayed in the Met and Not Met panel in the Purchase Order search screen.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that now the Milestone description would be displayed in the **Met** and **Not Met** panel of the Purchase Order search screen. There is inconsistency of milestone descriptions under the milestone drop down in order and shipment search screens. In the order search screen, milestones which are configured before the shipped milestone, description is shown as **Milestone Name**, whereas in the shipment search screen, the description shown is the **Description of the milestone** description.

## **Query Time out when trying to search 500 records**

**Defect ID:** 171770

**Case ID:** 00363256

**Issue:** Query Time out when trying to search 500 records

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that now the order search generates the requested details.

## **Milestone Selection Instructions on Order and Shipment Search Criteria**

**Defect ID:** 311522

**Case ID:** 00397048

**Issue:** Milestone selection instructions on order and shipment search criteria

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that order and shipment search screens will be modified and the words "met milestone" and "not met milestone" will be replaced by "met all these milestones" and "not met any of these milestones". When multiple milestones are selected for the "Met" search, it selects records that have met all of these milestones, not just some of them. If the selection is for two (partial and full) of the same milestone, then the search will display records that satisfy either of the two.

## **Payment Issue**

**Defect ID:** 304160

**Case ID:** 00379013

**Issue:** When the order amount, amount invoiced, and amount paid details are all identical, then the discounts passed in the order were not considered while updating the paid milestone indicator.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the fully paid milestone indicator is displayed, and code has now been modified to consider discounts while updating the paid milestone indicator.

## **Customer Name On The Fly Problem With Outbound Implementations**

**Defect ID:** 304145

**Case ID:** 00361334

**Issue:** You cannot specify both the Customer ID and the Customer name while creating orders for the Outbound Sterling Supply Chain Visibility implementations.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that, similar to Inbound implementations, users can provide both Customer ID and Customer Name while creating orders. In case the Customer ID

and Customer name details are not provided during order creation, then the EDI ID is displayed as the Customer ID and the Customer Name.

### **Alert list exported to CSV file has exponential or scientific format for Supplier ID**

Defect ID: 304374

Case ID: 00390296

**Issue:** The **Alert** list exported to the CSV file has exponential or scientific format for Supplier ID.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the Supplier ID is not converted to exponential or scientific format. Instead it is modified to treat the Supplier ID as a text value. The Supplier ID details are displayed correctly as provided by the user.

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## **6 May 2012 Maintenance Release**

The following fix has been made as part of the 6 May 2012 maintenance release:

- Alert list Shipment location column is not displaying the latest shipment location

### **Alert list Shipment location column is not displaying the latest shipment location**

Defect ID: 310901

Case ID: 00383232

**Issue:** In the **Alert** list, the latest shipment location details displayed was initially based on the date and time of creation.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that now in the **Alert** list, the latest shipment location is displayed, and the criteria for the latest shipment location field is based on an attribute called **TransportStatusDate**.

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## **20 May 2012 Maintenance Release**

The following fix has been made as part of the 20 May 2012 maintenance release:

- PO Commitment Mismatch alert is not showing up for price mismatch

### **PO Commitment Mismatch alert is not showing up for price mismatch**

Defect ID: 328291

Case ID: 00419943

**Issue:** PO Commitment Mismatch alert is not showing up for price mismatch

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that alerts are raised for a PO Commitment Mismatch, and PO Commitment mismatch details are displayed.

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## 22 May 2012 Maintenance Release

The following fix has been made as part of the 22 May 2012 maintenance release:

- Shipment documents were taking a long time to get processed.

### **Shipment documents were taking a long time to get processed**

**Defect ID:** 329033

**Support ID:**

**Issue:** Shipment documents were taking a long time to get processed.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the performance of processing the shipment documents is improved.

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## 10 June 2012 Maintenance Release

The following fix has been made as part of the 10 June 2012 maintenance release:

- The Alert Configuration is not retained while modifying the Existing Alert.

### **The Alert Configuration is not retained while modifying the Existing Alert**

**Defect ID:** 332408

**Support ID:** 00425855

**Issue:** The Alert Configuration is not retained while modifying the Existing Alert.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced so that the Alert Configuration is retained.

For example, the Alert Order has not reached, "Committed" milestone X days Y hours after it has reached "Created" Milestone.

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## 24 June 2012 Maintenance Release

The following fix has been made as part of the 24 June 2012 maintenance release:

- Purchase Order Search Times Out.

### **The Purchase Order search was throwing time out error**

**Defect ID:** 335438

**Support ID:** 00427641

**Issue:** The Purchase Order search was throwing up a time out error, when searching with the expected delivery date option.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that the query has been fixed and the Purchase Order search displays the required results correctly.

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## 5 August 2012 Maintenance Release

The following fixes have been made as part of the 5 August 2012 Maintenance Release:

- Assign alert to the document owner
- Order # starts with search option
- Supporting more supply type for inventory update
- Adding new User Defined Fields
- Appointment date and Appointment ID displayed in Shipment Detail screen
- Usability in Search Between Milestone check box
- Provide option to omit cancelled and closed orders in Shipment Search

### **Assign alert to the document owner**

**Defect ID :** 334834

**Support ID:** None

**Issue:** When an alert is raised, the alert is not automatically assigned to the owner of the document.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that the alerts are automatically assigned to the corresponding document owners based on the configuration performed by the IBM L3 support. To enable this configuration, contact L3 support.

### **Order # starts with search option**

**Defect ID:** 334820

**Support ID:** None

**Issue:** In Sterling Supply Chain Visibility the Order # search does not include the **Starts With** option.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that you can perform an Order # search using the **Starts With** options.

### **Supporting more supply type for inventory update**

**Defect ID :** 334813

**Support ID:** None

**Issue:** Sterling Supply Chain Visibility supported only onhand supply types in inventory updates.

**Resolution:** Sterling Supply Chain Visibility has been enhanced to support two more supply types (Supplytype1 and Supplytype2) apart from onhand inventory supply.

## **Adding new User Defined Fields**

**Defect ID :** 334812

**Support ID:** None

**Issue:** Sterling Supply Chain Visibility has fewer user defined fields than was required.

**Resolution:** Sterling Supply Chain Visibility has been enhanced to include 5 new user defined fields at Order, Commitment, and Shipment at the header and line levels. For the Invoice, 10 new user defined fields are included at the header and line levels. The user defined fields now supports data up to two hundred characters.

## **Appointment date and Appointment ID displayed in Shipment Detail screen**

**Defect ID :** 334811

**Support ID:** None

**Issue:** Sterling Supply Chain Visibility did not support **Appointment Date** and **Appointment ID** fields in the Shipment Detail screen.

**Resolution:** Sterling Supply Chain Visibility has been enhanced to include the **Appointment Date** and the **Appointment ID** fields in the Shipment Detail screen.

## **Usability in Search Between Milestone check box**

**Defect ID :** 00380768

**Support ID:** 00418425

**Issue:** In the Order and Shipment Search screens, it is difficult to select multiple milestones after a point of interest.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that you can select multiple milestones using a pop-up arrow provided in the respective milestone panels in the search screens.

## **Provide option to omit cancelled and closed orders in Shipment Search**

**Defect ID :** 171711

**Support ID:** 00380768

**Issue:** While searching for a shipment in the Shipment Search screen, it is not possible to filter shipments with canceled/closed orders.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that you can filter the shipments and display only the shipments that do not have canceled/closed orders.



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## 30 September 2012 Maintenance Release

The following fixes have been made as part of the 30 September 2012 Maintenance Release:

- Alerts raised even if order is rejected
- Calculation neglects to set a minimum variance of .01 in price variance alert
- The putaway quantity shown in the order details screen does not increment
- Commitment ignored due to ship to mismatch vs ASN

### **Alerts raised even if order is rejected**

Defect ID : 335798

Support ID: 00428126

**Issue:** Alerts are being raised, even if the order is rejected.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that if an order is rejected by the supplier, then all the alerts will be suppressed for this order. The alerts may be raised only when an ASN document is processed for the order after it was rejected.

### **Calculation neglects to set a minimum variance of .01 in price variance alert**

Defect ID : 331778

Support ID: 00419943, 00435789

**Issue:** Price Variance alert incorrectly raised for tolerances less than two decimals.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that Price variance calculation can now handle up to the sixth place decimal value. This prevents the false alerts from being raised due to Price variance rounding.

### **The putaway quantity shown in the order details screen does not increment**

Defect ID : 325921

Support ID: 00415424

**Issue:** The putaway quantity did not increment properly, and instead, was getting overwritten.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that the putaway quantity or the receipt quantity increments or overwrites based on a setting specified by the client. Default is set to overwrite the value. The option is set by the IBM Customer Support.

### **Commitment ignored due to ship to mismatch vs ASN**

Defect ID : 322579

Support ID: 00413635

**Issue:** When commitment comes after shipment and tries to change **Ship to Address** data, it causes an error.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that now when the commitment comes after the shipment, and it tries to change **Ship to Address** data, it will succeed in changing the value of **Ship to Address** and not cause an error.

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## 7 October 2012 Maintenance Release

The following fixes have been made as part of the 7 October 2012 Maintenance Release:

- Shipment search was not showing correct results, when we search with delivery dates and milestone combination

### **Shipment search was not showing correct results, when we search with delivery date and milestone combination**

Defect ID : 352047

Support ID: 5377-10252522

**Issue:** Shipment search was not showing correct results, when we search with delivery date and milestone combination.

**Resolution:** Sterling Supply Chain Visibility has been enhanced such that now the shipment search displays accurate results.

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## 18 November 2012 Maintenance Release

The following fixes have been made as part of the 18 November 2012 maintenance release:

- Enhance recordMilestones XML file to accept TransactionControlNo
- Event based reprocessing for failed orders
- Putaway quantity not accumulating via milestone XML
- Verbiage in alert email to vendors causing confusion
- Issues with alerts for orders that have been invoiced within specified time frame

### **Enhance recordMilestones XML file to accept TransactionControlNo**

Defect ID: 345381

Support ID: 00441505

**Issue:** In Sterling Supply Chain Visibility the Rejected status is the final status of an Order. If the order is subsequently processed (shipped or invoiced), the latest milestone would still show as rejected and the dates (expected, actual and committed) would be skewed.

**Resolution:** With this maintenance release, the recordMilestones input XML file has been enhanced to accept transaction control number. When the 997 and 855 acknowledgement documents come for rejection, they can be converted to recordMilestones input XML file based on customization so that the order does not

go to the **Rejected** status but goes to a customer defined intermediate milestone that could be used to signal rejection.

### **Event based reprocessing for failed orders**

**Defect ID:** 353913

**Support ID:** 5377-10261267

**Issue:** Sterling Supply Chain Visibility uses monitor based reprocessing for failed documents. The monitor agent for reprocessing is triggered every hour and picks records that have failed in the last 5 hours for reprocessing. In this method any document failure will take at least 5 hours for processing. This behavior does not address the business requirements of some enterprises who are using Sterling Supply Chain Visibility to get the visibility of their business flow.

**Resolution:** With this maintenance release, event based reprocessing has been introduced in Sterling Supply Chain Visibility. Event based reprocessing will process the failed documents in real time. The failed orphan documents are now reprocessed as soon as the order for the orphan document reaches Sterling Supply Chain Visibility.

### **Putaway quantity not accumulating via milestone XML**

**Defect ID:** 353221

**Support ID:** 5377-10259113

**Issue:** When multiple milestones update the putaway increment flag for the same order line concurrently, the putaway quantity was not updated correctly.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that the putaway quantity is updated correctly. The flag now indicates if the quantity is overwritten or increased by the reported quantity.

### **Verbiage in alert email to vendors causing confusion**

**Defect ID:** 348837

**Support ID:** 00446485

**Issue:** The email alert notification generated in Sterling Supply Chain Visibility is causing confusion for the EDI vendors.

**Resolution:** With this maintenance release, the email alert notification has been updated in Sterling Supply Chain Visibility to provide more information to avoid confusion.

### **Issues with alerts for orders that have been invoiced within specified time frame**

**Defect ID:** 349772

**Support ID:** 00448069

**Issue:** In Sterling Supply Chain Visibility the alert raised for a particular milestone date type is based on the date passed in the data and not the actual processing time. This was not documented in the user documentation.

**Resolution:** With this maintenance release, the Sterling Supply Chain Visibility buyer and seller user guides are updated with this information.

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## 13 January 2013 Maintenance Release

The following changes have been made as part of the 13 January 2013 maintenance release.

### **Equipment Type and Routing Attributes Displayed in Shipment Screen**

Sterling Supply Chain Visibility is enhanced so as to capture Equipment type and Routing Attribute details as a part of ASN document. They are displayed in Sterling Supply Chain Visibility in Shipment Details screen only if they are passed in ASN.

### **The Error Description column is displayed in the Cognos Reporting Package**

With this maintenance release, Sterling Business Intelligence has been enhanced such that **Error Description** column can be configured to be displayed in the report.

### **Error reported while scheduling the report for future date or time in Cognos**

**Defect ID:** 357540

**Support ID:**

**Issue:** Error reported while scheduling the report for future date or time in Cognos

**Resolution:** With this maintenance release, Sterling Business Intelligence has been enhanced such that the user can schedule a report for the future date or time.

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## 27 January 2013 Maintenance Release

The following changes have been made as part of the 27 January 2013 maintenance release.

### **Receipt and Putaway Quantity cannot be updated using Shipment level Milestone update**

**Defect ID:** 363051

**Support ID:**

**Issue:** Receipt and Putaway Quantity cannot be updated using Shipment level Milestone update

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that the Shipment line information can be passed to update

the Receipt and Putaway Quantity using Shipment level Milestone update.

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### 3 March 2013 Maintenance Release

The following changes have been made as part of the 3 March 2013 maintenance release.

#### **SellerOrgCode was ignored when we try to attach load to shipment**

**Defect ID:** 365464

**Support ID:** 5377-10316190

**Issue:** If two vendors of a buyer have the same shipment number and the buyer receives a load update for one vendor with this shipment number, then both the shipments are updated with the load information.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that if **IsEDIIdShared** flag is passed, the load will get attached to the shipment with the correct vendor and the other shipment will not be updated.

#### **Vendor ID is not accepted in Load Updates to attach the load to the correct shipment**

**Defect ID:** 365451

**Support ID:** 5377-10316342

**Issue:** **Vendor ID** is not accepted in Load Updates to attach the load to the correct shipment

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that **Vendor ID** is taken as input for Load Updates.

#### **Order Number column was not getting populated for failed documents in the Interface Entry Data Mart**

**Defect ID:** 364900

**Support ID:** 5377-10312628

**Issue:** When Inbound documents coming into Sterling Supply Chain Visibility fail, then these documents were not populating the **Order No** column in the Interface Entry Data Mart.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that Sterling Business Intelligence will get **Order No** data in the Interface Entry Data Mart for failed documents.

## **Increase the length of the User comments field in Record Events Screen**

Defect ID: 365872

Support ID: 5377-10316340

**Issue:** The current **User comments** field in the **Record Events** screen is too small.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that the length of the **User comments** field is increased to support up to 4000 characters.

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## **21 April 2013 Maintenance Release**

The following changes have been made as part of the 21 April 2013 maintenance release.

### **Supplier ID is not getting displayed in Sterling Business Intelligence reports when only Vendor ID is passed in the failing document**

Defect ID: 371376

Support ID: 5377-10337338

**Issue:** Supplier ID is not getting displayed in the Sterling Business Intelligence reports when only Vendor ID is passed in the failing document.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that **Vendor ID** or **EDI ID** of the Supplier will be used to populate the **Supplier ID**.

### **If Vendor exists in the system and an Invoice is received for a PO which does not exist then Record Already Exists error is displayed.**

Defect ID: 371772

Support ID: 5377-10337337

**Issue:** When only Vendor ID is passed in the Invoice, the vendor exists in Sterling Supply Chain Visibility for the buyer, and Order# passed in invoice input does not exist, then Invoice fails with Vendor already exists error.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been enhanced such that now no error message will be displayed and the invoice will be created successfully.

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## **23 June 2013 Maintenance Release**

The following changes have been made as part of the 23 June 2013 maintenance release.

## **Extra Record Appears In Find Alert Screen When Chargeback Is Created.**

Defect ID: 370515

Support ID: 5377-10335857

**Issue:** When an alert for an external event is created (through XML or the RecordEvent screen), then an additional record is shown in the Alert list.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been updated such that the extra record will not be displayed.

## **Replacement ASN after Invoice is getting the shipment status indicator discolored.**

Defect ID: 364451

Support ID: 5377-10310682

**Issue:** When we send a replacement ASN after sending the Invoice, the shipment status indicator is getting discolored.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been updated such that the Shipment Status Indicator is displayed correctly.

## **The system was not populating all the relevant references for all the documents such as Order, Acknowledgement, Commitment, Shipment, Invoice, Load, Milestone Update and so on.**

Defect ID: 374224

Support ID: 5377-10399126

**Issue:** The system was not populating all the relevant references for all the documents such as Order, Acknowledgement, Commitment, Shipment, Invoice, Load, Milestone Update and so on.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been updated such that all the relevant references are populated.

## **Alert criteria Issue - Supplier Group Filter**

Defect ID: 376345

Support ID: 5377-10409067

**Issue:** When a custom alert was configured with the supplier group filter criteria and the vendor ID was different from the Seller Organization code, then alerts were not getting raised.

**Resolution:** With this maintenance release, Sterling Supply Chain Visibility has been updated such that even when vendor ID and Seller Organization Code are different, the alerts are raised.

## **SCV-BI Reports do not display Vendor Name details**

**Defect ID:** 377830

**Support ID:** 5377-10415786

**Issue :** Cognos Reports for Sterling Supply Chain Visibility do not display the Vendor name details

**Resolution:** With this maintenance release, Sterling Business Intelligence has been updated such that Vendor Name is now displayed in the reports.

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## **29 September 2013 Maintenance Release**

The following changes have been made for the 29 September 2013 maintenance release.

### **Accepting New Items in Commitment**

**Defect ID:** 319839

**Support ID:** 00332116

**Issue:** Buyers requested an enhancement, which would allow suppliers to submit commitments that contain new line items. These are new items that were not in the original purchase order the buyer submitted.

**Resolution:** Buyers can contact IBM Customer Support to be enabled to use this new feature. By default, Sterling Supply Chain Visibility will continue to fail a commitment that contains new line items.

If a buyer is configured to use this feature, Sterling Supply Chain Visibility uses the following process to handle new items:

1. The buyer submits a purchase order to the supplier.
2. The supplier submits an EDI 855 commitment to the buyer. The commitment includes new items that were not in the original purchase order.
3. Sterling Supply Chain Visibility creates an internal change order that updates the purchase order to add the new items.
4. Sterling Supply Chain Visibility processes the commitment, which succeeds because the line items match the updated purchase order. In previous releases, the entire commitment would have failed because Sterling Supply Chain Visibility did not recognize the new items.
5. When buyers view the updated purchase order in Sterling Supply Chain Visibility, the new item lines are marked with an icon.
6. The Event Log shows that Sterling Supply Chain Visibility processed the internal change order to add the new items and then accepted the EDI 855 commitment.

### **EDI ID Displayed Instead of Supplier Name**

**Defect ID:** 388685

**Support ID:** 5377-10511601



**Issue:** In certain cases, Sterling Supply Chain Visibility displayed a supplier's EDI identifier instead of the supplier name. The problem only occurred during this workflow:

1. The buyer created a supplier profile in Sterling Supply Chain Visibility.
2. The supplier submitted an invoice before the buyer had submitted the purchase order that was related to the invoice.
3. Sterling Supply Chain Visibility was incorrectly changing the name in the supplier profile to the EDI identifier for that supplier.
4. Buyers were viewing the EDI identifier instead of the supplier name on various Sterling Supply Chain Visibility pages.

**Resolution:** This problem has been corrected. Sterling Supply Chain Visibility will preserve the supplier name correctly in that organization's profile.

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## 19 November 2013 Maintenance Release

The following change has been made for the 19 November 2013 maintenance release.

### Shipment Assigned to Load Incorrectly

**Defect ID:** 402264

**Support ID:** 5377-10692571

**Issue:** In certain cases, Sterling Supply Chain Visibility was assigning a shipment to the wrong load. The problem only occurred when two suppliers submitted shipments that had the same Shipment Number. The problem occurred during this workflow:

1. A load was received for an order.
2. A supplier submitted Shipment Number 123 for the order. Sterling Supply Chain Visibility assigned the shipment to the load that was created in Step 1.
3. The supplier submitted Shipment Number 456 for the same order. Sterling Supply Chain Visibility assigned the shipment to the load that was created in Step 1.
4. Another supplier submitted a shipment with Shipment Number 456. The shipment specified a different order number than the order in Step 1. Sterling Supply Chain Visibility incorrectly assigned the shipment to the load that was created in Step 1.

**Resolution:** The processing of Shipment Numbers for loads has been corrected to resolve this issue. The supplier identity is now included in the matching logic.

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## 26 January 2014 Maintenance Release

The following change has been made for the 26 January 2014 maintenance release.

### Lines In Notes Did Not Wrap Correctly

**Defect ID:** 404229

**Support ID:** 5377-10736776

**Issue:** Notes were not displayed correctly on the Order, Shipment, and Invoice pages. The lines did not wrap correctly in the Notes panel, which caused the page to appear distorted.

**Resolution:** The display of notes on the Order, Shipment, and Invoice pages has been updated to resolve this issue.

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## 27 July 2014 Maintenance Release

The following change has been made for the 27 July 2014 maintenance release.

### **Browser Compatibility Issues**

**Defect ID:** 433674

**Support ID:** 5377-10979941

**Issue:** Some features of Sterling Supply Chain Visibility did not display correctly in newer web browsers, such as Internet Explorer Version 10 and Firefox Version 30.

**Resolution:** Sterling Supply Chain Visibility has been updated to display correctly in Internet Explorer Version 10 and Firefox Version 30.

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## Known Issues

There are no known issues in the 25 September 2011 release of Sterling Supply Chain Visibility.



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