

Sterling Supplier Portal



# Release Notes

*Documentation Date: 18 August 2014*

**Note**

Before using this information and the product it supports, read the information in "Notices" on page 13.

This edition applies to the 11 November 2012 release of IBM Sterling Supplier Portal and to all subsequent releases and modifications until otherwise indicated in new editions.

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## New Features

The following new features have been introduced in the 11 November 2012 release of IBM® Sterling Supplier Portal .

### **User Defined Fields**

IBM Sterling Supplier Portal enables you to configure user defined fields, which can be entered on an order, acknowledgement, shipment and invoice at both header and line level. You can configure a maximum of 10 user defined fields at both header and line level. The user defined fields can be defined using community configuration Excel sheets while configuring your community. The user defined fields configured by the sponsor are displayed to their partners while viewing the respective Detail screen. The user defined fields can also be carried over from one document to the other.

### **Adding a Sales Order Number Field at the Acknowledgement Level**

IBM Sterling Supplier Portal enables you to configure a maximum of 10 user defined fields for an acknowledgement at both header and line level. Sponsors can model the sales order number as a user defined field.

### **Line Number Flexibility to Allow Accurate Sorting**

IBM Sterling Supplier Portal enables you to sort the Line Identifier column. If all the Line Identifiers are numeric then sorting will be based on number sort otherwise the sorting will be based on string sort.

### **Accommodating An Order Cancellation For An Order With Partially Shipped Items**

IBM Sterling Supplier Portal has been enhanced to add a new attribute RemainingQuantity. Sponsors can now change the ordered quantity that is remaining to be shipped at the order line level without changing/passing the ordered quantity field. This can be achieved by passing the value of the remaining quantity in the RemainingQuantity attribute at the order line level.

### **Supplier Transaction – Invoice From PO or Shipment**

IBM Sterling Supplier Portal enables you to generate an invoice with a single order. Because some companies require a one to one match between order and invoice, a new business rule has been added in IBM Sterling Supplier Portal that allows the supplier to generate an invoice for each order. Sponsors can enable this rule for their partners while creating a community.

### **Shipping Window – UI changes**

IBM Sterling Supplier Portal has been enhanced and the following field names have been changed:

Old Field Name	New Field Name
Req. Ship Date	Order Ship Date (Requested)
Req. Delv. Date	Order Delivery Date (Requested)
Requested Cancel Date	Order Cancel Date
Expected Ship Date	Order Ship Date/Shipping Window (if it is a shipping window order)
Expected Delivery Date	Order Delivery Date

## French Documentation

The documentation for Sterling Supply Chain Visibility and Sterling Supplier Portal has been translated into French. On 9 June 2013, the translated documents were added to the IBM information center as help topics and as PDFs.

When you open the Sterling as-a-Service Applications information center, the language setting in your web browser controls the language that is used to display the documentation.

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## Maintenance Releases

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### 13 January 2013 Maintenance Release

The following changes have been made for the 13 January 2013 Maintenance release.

#### **Add an Equipment Type to the Routing Request**

The Equipment type attribute is used in Sterling Transportation Management System to determine carriers for shipment. Sterling Supplier Portal is enhanced such that equipment type can be configured by the sponsor and can be sent to Transport Management System for further action.

#### **Add a Routing Attribute to the Routing Request**

Routing attribute type is used in Sterling Transportation Management System to serve different purposes like expediting a shipment. Sterling Supplier Portal is enhanced such that the Routing attribute can be configured by the sponsor and the same details can be sent to Transport Management System for further action.

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### 3 March 2013 Maintenance Release

The following changes have been made for the 3 March 2013 Maintenance release.

#### **Increase the length of the Detail field in Chargeback Detail Screen**

Defect ID: 365872

Support ID:

**Issue:** The current **Detail** field in the **Chargeback Detail** screen is too small.

**Resolution:** With this maintenance release, Sterling Supplier Portal has been enhanced such that the length of the **Detail** field is increased to support up to 4000 characters.

#### **In the Create Invoice screen, if we change the quantity or price and move to a different window without tabbing out of the field, the Amount is not getting recalculated**

Defect ID: 357088

Support ID: 5377-10271535

**Issue:** In the **Create Invoice** screen, if we change the **Quantity** or **Price** and move to a different window without tabbing out of the field, the **Total Amount** is not getting recalculated.

**Resolution:** With this maintenance release, Sterling Supplier Portal has been enhanced such that now the **Total Amount** is calculated and the data is displayed accurately.

## **Total number of Cases/Pallets is not calculated correctly when each Case/Pallet has decimal quantity data**

**Defect ID:** 361221

**Support ID:** 10293628

**Issue:** Total number of Cases/Pallets is not calculated correctly, when each Case/Pallet has decimal quantity data

**Resolution:** With this maintenance release, Sterling Supplier Portal has been enhanced such that the total number of Cases/Pallets are calculated and shown correctly when each Case/Pallet has decimal quantity data.

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## **23 June 2013 Maintenance Release**

The following changes have been made for the 23 June 2013 Maintenance release.

### **Once an order has been rejected, none of the order-related tasks should be visible in the Next/Overdue task list.**

**Defect ID:** 374134

**Support ID:** 5377-10398377

**Issue:** Once an order had been rejected, the order related tasks were displayed in the Next/Overdue task list.

**Resolution:** With this maintenance release, Sterling Supplier Portal has been enhanced so that none of the order-related tasks are visible in the Next/Overdue task list.

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## **21 July 2013 Maintenance Release**

The following changes have been made for the 21 July 2013 Maintenance release.

### **Emails Enhanced for New Communications**

**Defect ID:** 375143

**Support ID:** 5377-10404977

**Issue:** Sponsors requested enhancements to the email notifications they receive from Sterling Supplier Portal. The sponsors want the New Communication emails to contain the following information:

- A link to IBM Sterling Customer Center. The email explains that users can log on to Sterling Supplier Portal and view the New Communication.
- The email address and telephone number for Sterling Supplier Portal Customer Support.

**Resolution:** The Customer Center link and Customer Support contact information were added to emails for the following New Communications:

- New Purchase Order
- Change Order Received
- Payment Received



- New Chargeback Received
- Chargeback Update Received

## Packing Containers Caused Decimal Errors

**Defect ID:** 377729

**Support ID:** 5377-10293628

**Issue:** A partner tried to pack a shipment into multiple containers that contained fractional quantities for cases or pallets. Sterling Supplier Portal encountered rounding errors that prevented the user from packing the shipment completely. For example, Sterling Supplier Portal did not allow the user to divide one shipment into three containers that contained quantities of 0.33, 0.33, and 0.34 per case or per pallet:

1. When the user entered the first container with a quantity of 0.33, the system calculated the **Total Loose Units** and the **Yet to Pack** entries as 0.6699999999.
2. When the user entered the second container with a quantity of 0.33, the system calculated the **Total Loose Units** and the **Yet to Pack** entries as 0.3399999999.
3. If the user tried to enter the third container with a quantity of 0.34, the system returned an error stating that the Pack Qty cannot be more than the Total Loose Qty. If the user entered the third container with a quantity of 0.32, Sterling Supplier Portal would not send the ASN because the shipment was not fully packed.

**Resolution:** The container packing process has been corrected to allow users to divide as shipment into fractional quantities, such as 0.33, 0.33, and 0.34.

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## 15 September 2013 Maintenance Release

The following change was made for the 15 September 2013 Maintenance release.

### Change Order Detail Screen Enhanced

**Defect ID:** 385122

**Support ID:** None

**Issue:** Partners can use Sterling Supplier Portal to view a Change PO request from the Sponsor. In previous releases, the Change Order Detail screen only showed the entries that had changed between the original purchase order and the change order. In this release, Sterling Supplier Portal displays additional information.

**Resolution:** The Change Order Detail screen now displays the following information:

- Existing order lines that were not modified in the change order
- Parameters in existing order lines that were not modified in the change order
- Parameters in the order header that were not modified in the change order
- Order lines that have not been shipped yet but are affected by a change to the shipping window for the order header

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## 13 April 2014 Maintenance Release

The following changes have been made for the 13 April 2014 maintenance release.

## Lines In Notes Did Not Wrap Correctly

**Defect ID:** 404217

**Support ID:** 5377-10736537

**Issue:** Notes were not displayed correctly on the Sterling Supplier Portal pages. The lines did not wrap correctly in the Notes panel, which caused the page to appear distorted.

**Resolution:** The display of notes has been updated to resolve this issue.

## Order Lines Did Not Sort by Line Identifier

**Defect ID:** 410451

**Support ID:** 5377-10826692

**Issue:** On the Order Details page, the order lines were not sorted correctly based on the line identifier.

**Resolution:** The Order Details page has been updated to allow the correct sorting of the order lines based on the line identifier.

## Transactions Did Not Include User-Defined Fields

**Defect ID:** 404929

**Support ID:** 5377-10741669

**Issue:** Sterling Supplier Portal did not include user-defined fields in outbound data exchange transactions that the application sent to sponsors and partners. The problem affected sponsors that set up a community and selected Sterling XML as the document type. The user-defined fields were not included in the following documents:

- EDI 855 Purchase Order Acknowledgement
- EDI 856 Advance Shipping Notice
- EDI 810 Invoice

**Resolution:** Sterling Supplier Portal has been updated to include user-defined fields in outbound data exchange transactions for Sterling XML communities:

### EDI 855

User-defined fields at the header level are published at the Order/ReferenceFields/ReferenceField level.

User-defined fields at the line level are published at the Order/OrderLines/OrderLine/ReferenceFields/ReferenceField level.

### EDI 856

User-defined fields at both the header level and line level are published at the Shipment/ShipmentLines/ReferenceFields/ReferenceField level.

### EDI 810

User-defined fields at both the header level and line level are published at the MasterInvoice/OrderInvoiceList/OrderInvoice/LineDetails/LineDetail/ReferenceFields/ReferenceField level.

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## 27 April 2014 Maintenance Release

The following changes have been made for the 27 April 2014 maintenance release.

### Viewing Credit Card and Check Numbers

**Defect ID:** 417871

**Support ID:** 5377-10871949

**Issue:** Partners wanted to view the check number or credit card number that was used to pay for an order.

**Resolution:** The **Payment Reference #** column has been added to the Payment Detail page. This column displays one of the following payment options:

- The check number.
- The credit card number.
- If the sponsor used the SWIFT payment method, the Bank Identifier Code (BIC) is displayed.
- If the sponsor used the CHIPS payment method, the 3-digit or 4-digit international interbank transaction number is displayed.

### Partner Company Profile Updates

**Defect ID:** 419829

**Support ID:** 5377-10879447

**Issue:** Sterling Supplier Portal does not send a notification to the sponsor when a partner updates its company profile in Customer Center.

When a partner updates their company profile, Customer Center sends the updated information to Sterling Supplier Portal. Sterling Supplier Portal displays the updated information on pages such as the Create Shipment page and the Create Invoice page. By default, the sponsor is not notified when the partner changes the company profile.

**Resolution:** This enhancement has been implemented. Sponsors can contact IBM Customer Support if you want to be notified when a partner updates the company profile. The IBM Onboarding team can work with you to implement a process for sending you the updated profiles.

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## 1 June 2014 Maintenance Release

The following changes have been made for the 1 June 2014 maintenance release.

### Terms and Conditions Enhancement

**Defect ID:** 422101

**Support ID:** 5377-10891439

**Issue:** A sponsor requested an enhancement to the partner on-boarding process. The enhancement allows sponsors to upload their own terms and conditions document into Sterling Supplier Portal. When the partner joins the community, the sponsor can require the partner to accept the terms and conditions.

**Resolution:** This enhancement has been implemented. The following workflow shows how the new process works:

1. When a sponsor creates or modifies a community, the sponsor uses the Configure as Supplier Community page to define the rules for the choreography.
2. In the Choreography panel of this page, the sponsor selects the **Terms and Conditions document upload required?** check box.
3. When the sponsor clicks **Next**, the Configure as Supplier Community page displays the Upload Templates panel.
4. The sponsor uploads a document that contains the terms and conditions document.
5. When the partner reviews the invitation to join the community, Step 2 of the Respond to Invitation page displays the Review Community Configuration step. The partner is required to download the terms and conditions document that the sponsor uploaded when it configured the community. When the partner downloads the document, this step signifies that the partner accepts these terms and conditions.

The terms and conditions document process applies to all Sterling XML, X12 EDI, and EDIFACT communities.

## Container Packing Enhancement

**Defect ID:** 425765

**Support ID:** None

**Issue:** Sterling Supplier Portal customers requested an enhancement to the packing process. The enhancement allows the partner to specify the Lot Number, Quantity, and Manufacturing Date for each container.

**Resolution:** This enhancement has been implemented. When a partner creates and packs a shipment, the partner can enter these fields for the container.

Once packing is complete, click **View All Containers** in the Containers panel on the Create Shipment page. When the View Container Details page opens, the partner can enter the new fields:

- The Quantity is required and must be the same as or less than the Container Quantity. If the partner enters a value that is more than the container quantity, Sterling Supplier Portal returns an error.
- The Lot Number is optional and can be up to 40 characters.
- The Manufacturing Date is optional. Sterling Supplier Portal does not do any validation of this date.

A sponsor can also be enabled to add the Lot Number, Quantity, and Manufacturing Date for a container. For more information, contact IBM Customer Support. By default, sponsors cannot add these entries for a container.

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## 17 August 2014 Maintenance Release

The following changes have been made for the 17 August 2014 maintenance release.

### **Browser Compatibility Issues**

**Defect ID:** 431942

**Support ID:** 5377-10956871

**Issue:** Some features of Sterling Supplier Portal did not display correctly in newer web browsers, such as Internet Explorer Version 10 and Firefox Version 30.

**Resolution:** Sterling Supplier Portal has been updated to display correctly in Internet Explorer Version 10 and Firefox Version 30.

### **Inactive Partner Received Alerts**

**Defect ID:** 424607

**Support ID:** 5377-10928288

**Issue:** An inactive partner organization was still receiving purchase order notification alerts from Sterling Supplier Portal.

**Resolution:** The alerts module has been updated to no longer send purchase order alerts to inactive partners.



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## Known Issues

There are no known issues in the Sterling Supplier Portal, 11 November 2012 Release.





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