Release Notes for Standards Library Version 6.1

Standards Versions Added and Removed

Standards library version 6.1 adds support for the following standards and versions:

✦ ASC X12 – Added versions 5051, 5052, and 6010

✦ ASC X12 RAIL – Added version 6010

✦ ASC X12 HIPAA Level 1-2 validation – Updated version 5010 – (Added support for x223a1, x224a1, and x279)

✦ ASC X12 HIPAA Level 3-6 validation – Added version 5010

✦ EDIFACT – Added versions D.08A and D.08B

Standards library version 6.1 removes support for the following standard and versions:

✦ ASC X12 HIPAA Level 1-2 validation – Removed support for 223, 224, and x203

AS2 Issues and Resolutions

The following issues and resolutions are identified for the AS2 issues:

✦ *Certificate Order in the Configure Certificates Dialog Box Displays "Error on Page" in the Browser Status Bar* on page 2

✦ *Error Message Received When Editing the Name Field of the AS2 Wizard Mailbox Partner Profile, and the Corresponding Routing Rule is Deleted* on page 3

✦ *If You Leave the Question "Set the Maximum Number of Files To Collect At a Time" Unanswered in the AS2 Embedded Sponsor Program, It Results in an Invalid Business Process* on page 3

✦ *In the AS2SendAndProcessAsyncMDN Business Process, the Time Interval Between "HTTP Client End Session Service" and "EDIINTAck Service" is Too Small For An MDN To Be Received* on page 3

✦ *Multiple Certificates With the Same "Go Live Date" for SSL, Encryption, and Signing are Allowed in the SCM AS2 Sponsor and Partner Programs* on page 3

✦ *Permissions Screen is Displayed When the Administrator Creates a New User Account With AS2 Accessibility* on page 4

✦ *The AS2 Wizard Allows You to Continue Configuring the AS2 Trading Partner Relationships Even If You Don't Specify the Certificates That are Marked as Mandatory* on page 4

✦ *When Editing an Advanced AS2 Profile Created Using Trading Partner > Setup > Advanced > Profiles Menu, a Dialog Box With an Incorrect Message is Displayed* on page 4

✦ *When Exporting AS2 Trading Partners, You Need to Select the Mailbox or File System Configurations Associated with the Profiles* on page 5

✦ *When Using AS2 with Mailboxes, Using a Payload Type That Is Not Signed Causes the Mailbox Add Service to Fail* on page 5

✦ *While Exporting or Importing the Embedded AS2 Organization Profile, Some Fields Are Not Included* on page 5

Certificate Order in the Configure Certificates Dialog Box Displays "Error on Page" in the Browser Status Bar

Issue: In all Configure Certificates wizard pages that use the Multi Certificate feature, when you click the Certificate Order up and down arrow, the message "Error on page" is displayed in the browser status bar.

Resolution: You cannot move the certificate order in the list. Certificates are used on the basis of the selected policy, which by default is already selected for you and not based on the order in the list. Hence, this error can be safely ignored.

Error Message Received When Editing the Name Field of the AS2 Wizard Mailbox Partner Profile, and the Corresponding Routing Rule is Deleted

Issue: When you edit the **Name** field of the AS2 Wizard Mailbox Partner profile in the application, you receive the error message "The system update ended with errors. Please check System logs for more details. Mailbox configuration related failure. Configuration maybe incomplete. Please check UI/system logs for more details." Additionally, the corresponding routing rule and virtual root are deleted.

Resolution: Run the AS2 partner program again using the original values set in the Sterling Community Manager to recreate the missing routing rules, virtual root, and so forth.

If You Leave the Question "Set the Maximum Number of Files To Collect At a Time" Unanswered in the AS2 Embedded Sponsor Program, It Results in an Invalid Business Process

Issue: In the *Embedded AS2 Sponsor Setup Using Files* program, the question "Set the maximum number of files to collect at a time" is optional. However, if you leave this question unanswered, an invalid schedule business process is generated for the partners using this file system.

Resolution: Always enter a value for "Set the maximum number of files to collect at a time" question in the *Embedded AS2 Sponsor Setup Using Files* program.

In the AS2SendAndProcessAsyncMDN Business Process, the Time Interval Between "HTTP Client End Session Service" and "EDIINTAck Service" is Too Small For An MDN To Be Received

Issue: In the AS2SendAndProcessAsyncMDN business process, the time interval between **HTTP Client End Session Service** and the **EDIINTAck Service** is one second. It is possible that this interval does not allow enough time before an MDN is returned, and in that case, the process calls the **Wait Service** to wait for two minutes (which is not configurable outside of the BPML). This sometimes prevents the MDN from being processed until almost two minutes after it is received.

Resolution: This does not have any functional impact other than taking more time to process MDNs in some cases. There should also be no performance impact since the process that is waiting in the **Wait Service** does not prevent other processes from executing.

Multiple Certificates With the Same "Go Live Date" for SSL, Encryption, and Signing are Allowed in the SCM AS2 Sponsor and Partner Programs

Issue: Multiple certificates with the same **Go Live Date** for SSL, encryption, and signing are allowed in the SCM AS2 sponsor and partner programs. However, when you edit those resources in the application, you correctly receive the error: Cannot have multiple certificates with the same Go Live Date.

Resolution: Specifying the same **Go Live date** for multiple certificates is a configuration error. In this scenario, you need to either change the **Go Live date** of the certificates or remove the certificates with the duplicate Go Live Date.

Permissions Screen is Displayed When the Administrator Creates a New User Account With AS2 Accessibility

Issue: When an administrator creates a new user account with AS2 accessibility, the Permissions page is displayed and it appears to allow the administrator to assign additional permissions to that account, which is misleading. A user account with only AS2 accessibility does not have the authority to change or add any permission.

Resolution: Though the Permissions page is displayed, in this scenario you cannot add functionality to an AS2 user account by assigning additional permissions.

The AS2 Wizard Allows You to Continue Configuring the AS2 Trading Partner Relationships Even If You Don't Specify the Certificates That are Marked as Mandatory

Issue: If System or Trusted certificates are not defined in the system, the AS2 wizard allows you to continue configuring the AS2 trading partner relationships, even if you do not specify certificates that are marked as mandatory. This could lead to an invalid configuration.

Resolution: You should always specify certificates when the user interface indicates that they are mandatory. If you do not, you need to go through the AS2 wizard again to edit the AS2 configuration and specify the certificates that are marked as mandatory to set up a valid configuration. If System or Trusted certificates are defined in the application and you do not specify the certificates that are marked as mandatory, the AS2 wizard does not allow you to continue configuring the trading partner relationship.

When Editing an Advanced AS2 Profile Created Using Trading Partner > Setup > Advanced > Profiles Menu, a Dialog Box With an Incorrect Message is Displayed

Issue: When editing an advanced AS2 profile created using the **Trading Partner > Setup > Advanced > Profiles** menu, a dialog box with the message "Would you prefer to use AS2 specific wizard to edit this profile?" is displayed. When you click **OK**, the control is transferred to the AS2 Wizard user interface page and the error message "AS2 specific information cannot be loaded! Please create new partner using AS2 wizard if necessary or use Advanced Profile wizard instead" is displayed.

Resolution: In the dialog box with the message **Would you prefer to use AS2 specific wizard to edit this profile?**, select **Cancel** to continue editing of the Advanced AS2 profiles

When Exporting AS2 Trading Partners, You Need to Select the Mailbox or File System Configurations Associated with the Profiles

Issue: When exporting AS2 Trading Partners, you need to select the Mailbox or File System configurations associated with the profiles.

Resolution: For Mailbox profiles, you need to export the following data associated with the AS2 Trading Partner Profiles:

✦ Accounts >Users

✦ Accounts >Permissions

✦ Mailboxes >Mailbox Metadata

✦ Mailboxes >Mailbox Routing Rules

✦ Mailboxes >Mailbox Virtual Roots

For File System profiles, you need to export the following data associated with the AS2 Trading Partner Profiles:

✦ Service Configurations

✦ Schedules

When Using AS2 with Mailboxes, Using a Payload Type That Is Not Signed Causes the Mailbox Add Service to Fail

Issue: When using AS2 with mailboxes, using a payload type that is not signed causes the mailbox add service to fail because the user cannot be found.

Resolution: When you are using AS2 with mailboxes, follow these steps:

1. The MailboxAS2Add bp creates a default mailbox path of /Inbound. Verify that the mailbox name and path are set to /Inbound. If one is not present, you need to create it.

2. Create a user account that is documented in the status report under **Mailbox User Permission Error**.

3. Assign the mailbox path from step 1 to the user account in step 2.

While Exporting or Importing the Embedded AS2 Organization Profile, Some Fields Are Not Included

Issue: The optional E-mail Address, E-mail Host, and E-mail Port fields in the application user interface profile_ORGANIZATION page (accessed through **Trading Partner > AS2 > AS2 Profiles**) are not included within the export file when you export trading partner data.

Resolution: Set the abovementioned optional fields in the target application instance through the AS2 profiles Edit page.

AS3 Issues and Resolutions

The following issues and resolutions are identified for the AS3 issues:

✦ *A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor* on page 6

✦ *Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires* on page 6

A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor

Issue: A separate question block is needed in the AS3 Partner program so that it allows partners to indicate their preferred credentials to log in to the FTP server of the sponsor.

Resolution: Sponsors need to create specific credentials for their partners to log in to the FTP server of the Sponsor. These credentials should also be sent to the partner as an out-of-band activity.

Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires

Issue: The following parameters are available in the application while configuring AS3 resources but not part of the AS3 Questionnaires in SCM:

✦ Transfer Mode
✦ Local Data Port Range
✦ Local Control Port Range
✦ Response Time Out (seconds)
✦ Connection Retry
✦ Retry Interval (seconds)

Resolution: Any changes made to the above values through the AS3 application user interface will not revert back to its original values when an agreement is re-executed or an update is performed through SCM. You have to use the AS3 application user interface to modify the above values.

AUTACK Issues and Resolutions

AUTACK Security Fails During Outbound Processing If Some of the Fields Are Not Specified in SCM When Security is Enabled

Issue: The AUTACK security fails during outbound processing if any of the following fields are not specified in SCM when security is enabled:

✦ Security Algorithm

✦ Use of Algorithm

✦ Security Service

✦ Response Type

✦ Filter Function

Resolution: The envelope conversion does not detect these missing sponsor-specific settings. If you specify these settings during an update in SCM, it updates all the partners in the application.

Business Processes Issues and Resolutions

When Manually Executing a Business Process Using the Business Process Execution Manager, the Execute Business Process User Interface is Not Refreshed

Issue: When you manually execute a business process using the Business Process Execution Manager, the Execute Business Process user interface is not refreshed through after the process completes if an update to a step does not occur at an appropriate interval.

Resolution: Manually refresh the page, access the Current Processes, or perform an advanced business process search to find the business processes most recently executed to locate the correct status.

CHIPS Issues and Resolutions

Using Name Generation for Inbound Envelope With CHIPS, Always Results in CHIPS Using a Default Name in Addition to the Selected Format

Issue: When you use Generate Name from Data for Inbound CHIPS envelope, the system attempts to use a default name (for example, CHIPS_Inbound for maps) in addition to the selected format.

Resolution: Ensure that you do not have a resource with the default name checked into the system, unless you intentionally want this resource to be used. The default names are as follows:

✦ Map: CHIPS_Inbound

✦ Business Process: CHIPS_Inbound

✦ Error Business Process: CHIPS_Inbound_Error

EDI Issues and Resolutions

The EDI Standards Database Installer Occasionally Stops Responding If Other Windows Applications are Running Simultaneously

Issue: The EDI standards database installer occasionally hangs if other Windows applications are running simultaneously.

Resolution: Close all the other Windows applications and then retry the installation. You need to end the installer process that has stopped responding, by accessing the Windows task manager or by restarting the computer.

Envelopes Issues and Resolutions

The following issues and resolutions are identified for the Envelopes issues:

✦ *Associated Envelopes are Not Listed in the Delete Resources Confirm Page when Deleting an Identity in the Application* on page 8

✦ *Running the EDIFACT Deenvelope Service on Interchanges That Are Prior to Syntax 4 Results in an Exception* on page 9

Associated Envelopes are Not Listed in the Delete Resources Confirm Page when Deleting an Identity in the Application

Issue: Associated envelopes are not listed in the Delete Resources Confirm page when deleting an identity in the application.

Resolution: To view the associated envelopes, you need to view the identity using the Identities page before deleting it.

Running the EDIFACT Deenvelope Service on Interchanges That Are Prior to Syntax 4 Results in an Exception

Issue: Running the EDIFACT Deenvelope service on interchanges that are prior to syntax version 4 results in an **Unparsable Date** exception in the logs on the date in the UNB segment if it is six characters. This is because the service tries to first parse the value as an eight-character date string, and then if that fails, it tries to parse it as a six-character date string.

Resolution: The exception can be safely ignored because once the service encounters the exception; it tries to parse the date as a six-character date string and succeeds. There is no functional impact resulting from the exception.

HIPAA Issues and Resolutions

In Maps Generated From the HIPAA Standards Database, Generic Segment Descriptions are Used Instead of the Descriptions from the Implementation Guide

Issue: In maps generated from the HIPAA standards database, generic segment descriptions are used instead of the descriptions from the implementation guide. For example, in the 005010X224A1 version of the 837, the NM1 segment in loop 1000A has the description **INDIVIDUAL OR ORGANIZATION NAME** instead of **SUBMITTER NAME** as specified in the implementation guide.

Resolution: The function of a particular segment is determined by looking at the name of the loop containing it and, when necessary, the segment key field settings. The generic description has no impact on the function of the segment.

Map Editor Issues and Resolutions

The following issues and resolutions are identified for the Map Editor issues:

Importing a .DDF File With the Key Field on a Record Does Not Select the Proper Key Field as the Default Both On the Input And the Output Side Of the Map

Issue: When you import a .DDF file for an ODBC map that has one record employing a key field, the key field is not set properly both on the input and output side of the map.

Resolution: You need to manually select the proper key field for the record in the Map Editor. In the Map Editor, once you have imported a .DDF file, right-click the imported record(s), then select Properties, and then the Key field tab to make the changes.

In the "Save As" Dialog Box, the Existing Source Map Files are Not Seen in the Selected Directory

Issue: In the **Save As** dialog box, the already existing source maps are not seen in the selected directory if ***.map** is selected in the **Save as type** list.

Resolution: Select **All files (*.*)** in the **Save as type** list to see all the files in the selected directory.

Logging in to the Map Editor By Using Windows Start > Run > Mapper.exe Method Results in Unexpected Behavior in the Map Editor

Issue: If you log in to the Map Editor by using the Windows **Start > Run > Mapper.exe** method results in unexpected behavior. For example, the version is not displayed while creating a map using the New Map Wizard. Also, the wrong set of screens are displayed in the New Map Wizard for the NACHA ACH (NACHA Automated Clearing House) standard.

Resolution: Log in to the Map Editor by accessing **Start > Programs > Sterling Commerce > Map Editor**.

Uninstallation Of Map Editor Fails Occasionally

Issue: Trying to uninstall Map Editor by using the **Start > Programs > Sterling Commerce > Uninstall Map Editor** or **Windows Control Panel > Add/Remove Programs** fails occasionally.

Resolution: Install the Map Editor over the already existing version and then you are able to uninstall Map Editor using both the abovementioned methods.

When Creating a Map That Uses HIPAA Version 005010X217, Transaction Set 278, No Map Components are Activated by Default

Issue: When you create a map that uses HIPAA version 005010X217, transaction set 278, none of the map components are activated by default.

Resolution: You need to manually activate all the map components that are used in your data.

Permissions Issues and Resolutions

The Permissions Page is Not Refreshed When You Modify the Subgroups in the Assign Subgroups Page, and Return to the Assign Permissions Page

Issue: When you make changes to the subgroups in the **Accounts > Groups > Assign Subgroups** page, the **Assign Permissions** page is not refreshed and the originally selected subgroups are still displayed.

Resolution: Cancel the Groups Settings wizard and provide the proper subgroups when you first set up the group.

Services and Adapters Issues and Resolutions

The following issues and resolutions are identified for the Services and Adapters issues:

✦ *Editing Any Service/Adapter That Has The Scheduler Details Configured, Enabling or Disabling That Service/Adapter From the Confirm Screen Does Not Enable Or Disable the Scheduler* on page 11

✦ *Editing the File System Service That Has %^ Pattern in the Filename Leads to Unexpected Results For the Escape Code* on page 11

✦ *When an Adapter Configuration is Linked to a Scheduler, a New Version of the Scheduler Business Process is Always Created When the Adapter Configuration Edit Link is selected* on page 12

Editing Any Service/Adapter That Has The Scheduler Details Configured, Enabling or Disabling That Service/Adapter From the Confirm Screen Does Not Enable Or Disable the Scheduler

Issue: If you try to edit any service/adapter that has the scheduler details configured, then enabling or disabling that service/adapter from the Confirm screen does not enable or disable the scheduler.

Resolution: Do not enable or disable any service or adapter from the Confirm page of the service/adapter configuration; instead, enable or disable the service/adapter from the Main Service Configuration page.

Editing the File System Service That Has %^ Pattern in the Filename Leads to Unexpected Results For the Escape Code

Issue: On editing the File System service that has the **Filenaming convention** set to **Assign a specific name** and you type the Filename (for example, trial_%^.xml), the escape code does not function as expected.

Resolution: The escape code pattern (**%^**) must be copied and pasted directly from the help text to the Service Configuration page. It does not function correctly if you manually type it.

When an Adapter Configuration is Linked to a Scheduler, a New Version of the Scheduler Business Process is Always Created When the Adapter Configuration Edit Link is selected

Issue: When an adapter instance is linked to a schedule, a new version of the scheduler business process is always created when the adapter configuration edit link is selected.

Resolution: This has no impact to the functionality of the operation being performed, and can be safely ignored.

Sterling Community Manager (SCM) Issues and Resolutions

The following issues and resolutions are identified for SCM issues:

✦ *The Configure AS3 Message Naming Options Value is Not Updated Properly in the Application Once the Resource Update is Completed Using the AS IS Option From SCM (After Modifying the Data in the Application)* on page 17

✦ *The EDIFACT Interchange Questionnaires have Questions About Delimiters Marked as Optional, but if You do no Pick a Delimiter, it Results in a Conversion Error* on page 17

✦ *The X12 and EDIFACT Inbound Programs in SCM Allow Users to Configure Transaction Set Level Sender ID and Receiver ID That Are Different From the Parent Envelope Sender ID and Receiver ID* on page 17

✦ *When Using the "AS IS" Option, the Certificates Are Not Updated Correctly in the Application While Executing The Advanced AS2 With SSL Sponsor Setup And SSL Partner Setup Programs* on page 18

A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor

Issue: A separate question block is needed in the AS3 Partner program so that it allows partners to indicate their preferred credentials to log in to the FTP server of the sponsor.

Resolution: Sponsors need to create specific credentials for their partners to log in to the FTP server of the Sponsor. These credentials should also be sent to the partner as an out-of-band activity.

Contract Details are Not Refreshed in the Service Configuration Screen (EDIINT Pipeline Service with Build Action) when the Sponsor and Partner Profiles are Created Using the AS IS Option After Terminating the Agreements

Issue: The contract details are not refreshed in the service configuration screen (EDIINT Pipeline service with build action) when the sponsor and partner profiles are created using the AS IS option after terminating the agreements.

Resolution: In this scenario, you need to edit and save both contracts.

Control Number Issues in Handling Outbound Transaction Level Envelopes from SCM

Issue: For transaction-level envelopes from SCM, if the sponsor indicates that the control number must "Always start at 1" and also specifies that the partner can override that value, the partner actually cannot override the control number.

Resolution: For transaction-level envelopes from SCM, the sponsor should not indicate that the partner can override the control number value.

If a Value is Not Selected for the Acknowledgement Detail Level Question in the Inbound X12 GS Partner Block Question Block, You Receive an Error Message

Issue: If a value is not selected for the **Acknowledgement Detail Level** question in the *Inbound X12 GS Partner Block* question block, then the corresponding resource update fails with the error message "Missing/invalid settings from X12 Inbound Group Data Block: Acknowledgement Detail Level."

Resolution: In the *Inbound X12 GS Partner Block* question block, the **Acknowledgement Detail Level** question needs to be marked as **Mandatory** before executing the program.

If You Leave the Question "Set the Maximum Number of Files To Collect At a Time" Unanswered in the AS2 Embedded Sponsor Program, It Results in an Invalid Business Process

Issue: In the *Embedded AS2 Sponsor Setup Using Files* program, the question "Set the maximum number of files to collect at a time" is optional. However, if you leave this question unanswered, an invalid schedule business process is generated for the partners using this file system.

Resolution: Always enter a value for "Set the maximum number of files to collect at a time" question in the *Embedded AS2 Sponsor Setup Using Files* program.

In the AS2 With SSL Sponsor Program, Only the Sequence of Dates are Displayed for the Key Certificates Without Showing the Name of the Certificates

Issue: When you add the Sponsor display steps for SSL in the AS2 with SSL Sponsor Program, only the sequence of dates are displayed for the SSL key certificates without showing the name of the certificates.

Resolution: This does not impact any functionality. Also, displaying the name of the private certificate of a sponsor is not necessary and only the public certificate information should be visible to the partner in a display step. The SSL Certificate Name question is configured to be hidden from the partners, and if you are using SCM Enterprise Edition, you can set the Go Live and Not After dates as hidden as well to avoid confusion for your partners.

In the Inbound EDIFACT UNH Partner Block Question Block, the Security Properties Panel Does Not Display All the Fields in Read-Only Mode

Issue: In the Inbound EDIFACT UNH Partner Block question block, the Security Properties Panel does not display all the fields in Read-Only mode.

Resolution: Click **Modify Response** in the related tasks section to view all the fields.

In the Inbound X12 Sponsor Program, the Transaction Step In the BP and Extraction Options Needs Some Questions to be Marked As Mandatory

Issue: In the Inbound X12 Sponsor program, the **Transaction** step in the **BP and Extraction Options Panel** needs some questions to be marked as **Mandatory**.

Resolution: The questions that should be answered depending on the value selected for the **Determine the Business Process by** question are:

1. Specify Contract - If the answer is *Specifying a contract*.
2. Specify Business Process - If the answer is *Specifying a business process*.

If the abovementioned questions are not answered, the corresponding resource update fails.

In the X12 Envelope Questionnaire, If the "Control Number Handling" Question is Set to "Always Start at 1" in the Sponsor Setting, the Question "Partner Can Override Control Number Value" is Disabled, Even If You Select "Yes"

Issue: In the X12 Envelope Questionnaire, if the **Control Number Handling** question is set to **Always Start At 1** in the sponsor settings, the question **Partner Can Override Control Number Value** should be disabled, but it is not. This means the sponsor can set the value to **yes**, which implies that the partner can override that setting, which he or she cannot.

Resolution: When sponsors set **Control Number Handling** to **Always start at 1**, they should also make sure **Partner can override control number value** is set to **No**. Regardless of whether they set it to **Yes** or **No**, the setting of **Always start at 1** takes precedence, but setting it to **No** will make it clear to the trading partners that they cannot override that setting.

Multiple Certificates With the Same "Go Live Date" for SSL, Encryption, and Signing are Allowed in the SCM AS2 Sponsor and Partner Programs

Issue: Multiple certificates with the same **Go Live Date** for SSL, encryption, and signing are allowed in the SCM AS2 sponsor and partner programs. However, when you edit those resources in the application, you correctly receive the error: Cannot have multiple certificates with the same Go Live Date.

Resolution: Specifying the same **Go Live date** for multiple certificates is a configuration error. In this scenario, you need to either change the **Go Live date** of the certificates or remove the certificates with the duplicate Go Live Date.

Name of the Certificate Checked in to SCM For Encryption is Defaulted to the Format "Organization Name - Serial Number" When Sent to the Application During Integration

Issue: When performing a resource update from SCM to the application, if the program involves checking in certificates, please note the organization name and serial number of each certificate. The name of the certificate in the application will use the format "organization name - serial number" after the resource update. The certificate name entered inside SCM is not used during resource update.

Resolution: Perform the following steps:

1. Leverage the integration framework to create a custom converter and questionnaire that checks in and updates the certificate with the name you entered inside SCM.

2. Handle the certificate exchange outside of SCM. That is, do not use SCM to check in and update certificates in the application. You can manually check in the certificates to the application, since that interface allows you to select the desired certificate name.

[SCM] Tag is Not Displayed For the Associated Envelopes in the Advanced Trading Partner Listing

Issue: The [SCM] tag is not displayed for the associated envelopes in the Advanced Trading Partner listing when it is displayed in the envelope manager in the user interface.

Resolution: This issue is display-related and can be safely ignored.

Selecting the [No Delimiter] Option in the X12 or EDIFACT Outbound Interchange Questionnaires Results in an Invalid Envelope

Issue: Selecting the **[No Delimiter]** option in the X12 or EDIFACT Outbound Interchange Programs (either sponsor or partner) results in an invalid delimiter setting.

Resolution: Select one of the delimiter options other than **[No Delimiter]** when you answer the question.

Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires

Issue: The following parameters are available in the application while configuring AS3 resources but not part of the AS3 Questionnaires in SCM:

✦ Transfer Mode

✦ Local Data Port Range

✦ Local Control Port Range

✦ Response Time Out (seconds)

✦ Connection Retry

✦ Retry Interval (seconds)

Resolution: Any changes made to the above values through the AS3 application user interface will not revert back to its original values when an agreement is re-executed or an update is done through SCM. You have to use the AS3 application user interface to modify the values back to its original.

The Configure AS3 Message Naming Options Value is Not Updated Properly in the Application Once the Resource Update is Completed Using the AS IS Option From SCM (After Modifying the Data in the Application)

Issue: The Message Naming option table **AS3_MSG_OPTIONS**, is a one-to-many optional relationship. When message naming option is not required, no records are written to this table. When you execute a program and do not specify message naming options, not only are records not written to the AS3_MSG_OPTIONS table, but also references to this table are not kept, because an XAPI record is not created. When you update the Message Naming option from **No** to **Yes** through the application user interface, you create the records in the **AS3_MSG_OPTIONS** table, but there is still no reference to this object in the **SCI_SCM_REFERENCE** table, because it was not created by SCM. At that time, when you execute an As Is operation, it is actually an update. Since the original agreement did not have any reference, the converter is not triggered and nothing happens.

Resolution: You should execute a Save As operation for the Message Naming Option in SCM to allow it to return to its original state before you perform the change in the application user interface.

The EDIFACT Interchange Questionnaires have Questions About Delimiters Marked as Optional, but if You do no Pick a Delimiter, it Results in a Conversion Error

Issue: The EDIFACT Interchange Questionnaires have questions about delimiters marked as optional, but if you do no pick a delimiter, it results in a conversion error

Resolution: The workaround is to pick a valid delimiter as the answer for these questions.

The X12 and EDIFACT Inbound Programs in SCM Allow Users to Configure Transaction Set Level Sender ID and Receiver ID That Are Different From the Parent Envelope Sender ID and Receiver ID

Issue: The X12 and EDIFACT Inbound programs in SCM allow users to configure transaction set level sender ID and receiver ID that are different from the parent envelope sender ID and receiver ID. When the agreements are converted to the application format, the sender ID and receiver ID are always taken from the parent envelope (group or interchange level depending on the program), and thus the questions in the transaction set level are not needed.

Resolution: Be sure that you set the same values for the sender ID and receiver ID in both the transaction set and the parent level envelopes. Any other value used will not match an inbound document; therefore, using the same values from the parent envelope is the only valid option.

When Using the "AS IS" Option, the Certificates Are Not Updated Correctly in the Application While Executing The Advanced AS2 With SSL Sponsor Setup And SSL Partner Setup Programs

Issue: The certificates are not updated correctly in the application while executing the Advanced AS2 with SSL Sponsor Setup and Advanced AS2 with SSL Partner Setup programs using the AS IS option, after modifying the Transport details by removing all the certificates associated to the Transport details in the application.

Resolution: You should make a note of the certificate details in the application prior to the resource update using the AS IS option for AS2 with SSL Sponsor Setup and Advanced AS2 with SSL Partner Setup programs. Once the resource update is done, you have to update the certificate details accordingly in the application, if needed.

SWIFT Issues and Resolutions

The following issues and resolutions are identified for the SWIFT issues:

✦ *Occasionally, When Disabling the SWIFTNet Server Adapter, in the Advanced Status "Error Stopping" is Displayed, Though the SWIFTNet Server Adapter Has Stopped Successfully* on page 18

✦ *Editing the SWIFTNet Server Adapter Configuration When the Input Channel Is In OPEN State Results in Operational Failures* on page 19

✦ *Error Icons Are Not Displayed or Are Displayed When They Should Not Be* on page 19

✦ *If You Click the Windows Close Button While Editing a Message in the SWIFT Editor, the Message Is Locked Although it Should Have Been Disabled* on page 19

✦ *The SWIFT Validation Flag Parameter is Not Used for Validation When Assigned in the Standards Translation Operation of a Business Process* on page 19

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Occasionally, When Disabling the SWIFTNet Server Adapter, in the Advanced Status "Error Stopping" is Displayed, Though the SWIFTNet Server Adapter Has Stopped Successfully

Issue: Occasionally, when you disable the SWIFTNet Server Adapter, in the Advanced Status field the **Error Stopping** status is displayed, though the SWIFTNet Server Adapter has stopped successfully.

Resolution: This is a display issue in the Advanced Status and the SWIFTNet Server Adapter functionality is working as expected. Please disregard the error status message.

Editing the SWIFTNet Server Adapter Configuration When the Input Channel Is In OPEN State Results in Operational Failures

Issue: If the input channel is open, editing the SWIFTNet Server Adapter configuration while the adapter is enabled or active, it does not update the input channel status correctly and results in a failure during the operation of both the SWIFTNet Client Service and the Resend Handler scheduler.

Resolution: You need to first disable the SWIFTNet Server Adapter and then edit the SWIFTNet Server Adapter configuration. This allows the closing sequence to be triggered and the input channel status will be updated correctly.

Error Icons Are Not Displayed or Are Displayed When They Should Not Be

Issue: In the Message Entry Workstation, the error icon is occasionally not displayed when it should be or the error icon is displayed on fields when it should not be. There are rules in the validation maps that always report the first field of a choice (for example, 95P, 95Q, 95R -> 95P is always reported). This causes the error icon to not be displayed when the input data uses a field that is not the first one in the choice (for example, 95Q or 95R). Also, many rules execute outside the context of the iteration of the group where the reported field exists. For example, a rule may be executed on the onEnd of the syntax, but the field reported in error (for example, 36B_PSTA) may be in the sequence B1a2. In this case, no location index exists for the field. Subsequently, the Message Entry Workstation cannot identify the iteration of the field that contains the error and instead, the Message Entry Workstation flag all iterations of the field.

Resolution: If an error is reported on a field that is part of a choice and the error icon is not displayed, its because of the abovementioned issue and you need to find the field in error based on the error code and not the field that was flagged in the error report. Also, if multiple iterations of a field are flagged with the error icon, you must determine which of these fields is actually the one in error based on the error description.

If You Click the Windows Close Button While Editing a Message in the SWIFT Editor, the Message Is Locked Although it Should Have Been Disabled

Issue: If you click the Windows **Close** button while editing a SWIFT message using the SWIFT Message Editor, the message is locked although it should be unlocked when the Edit window is closed.

Resolution: Click the **Cancel** button to ensure that the lock is disabled. If you do use the Windows Close button, you can manually remove the lock by accessing the Lock Manager.

The SWIFT Validation Flag Parameter is Not Used for Validation When Assigned in the Standards Translation Operation of a Business Process

Issue: Assigning the SWIFT_ValidationFlag as a parameter to the StandardsTranslation operation within a business process does not perform the expected validation. The validation is not performed by the translator because the workflow context returns the parameter as a string object instead of a NodeList.

Resolution: To define the SWIFT_ValidationFlag parameter, you must make the assign statement in process data outside of the StandardsTranslation operation. For example:

```
<process name="TEST_2008_574IRSLST">
  <sequence>
    <assign to="SWIFT_ValidationFlag">IRSLST</assign>
    <operation name="StandardsTranslation">
      <participant name="StandardsTranslation"/>
      <output message="Xout">
        <assign to="." from="*"></assign>
        <assign to="map_name">SWIFT_2008_574_IRSLST</assign>
      </output>
      <input message="Xin">
        <assign to="." from="*"></assign>
      </input>
    </operation>
  </sequence>
</process>
```

When Outbound SWIFT Data is Processed Using an Envelope and the Map Specified in the Envelope Does Not Match the Format of the Input Data, Empty Documents May Be Created and Placed in the "Ready to Edit" State

Issue: When processing outbound SWIFT data using an envelope, where the map specified in the envelope does not match the format of the input data, many empty documents may be created and placed in the **Ready to Edit** state.

Resolution: Correct the map in the outbound SWIFT envelope and process the data again. The empty documents may be ignored.

User Interface Issues and Resolutions

The following issues and resolutions are identified for the User Interface issues:

Clicking Twice On a Drop List That Has Only One Item Causes Internet Explorer 7 to Crash in Some Windows Environments

Issue: If you click two times on a list that has only one item in its drop-down menu, it causes the Internet Explorer 7 to crash in some Windows environments.

Resolution: This is an error within Internet Explorer 7. You should not click twice on drop lists or you can upgrade to a newer version of Internet Explorer if you know that this problem is resolved in that version.

Images Are Not Displayed Correctly in the EDI Correlation Search Results Page

Issue: The images associated to **Status**, **Next Page**, and **Previous Page** is not displayed correctly in the EDI Correlation Search Results page when using HP-UX with the 64-bit JDK.

Resolution: The Next Page and Previous Page links work even though a broken image is displayed. To determine the status of a document, click the **Info** link. The detailed information about the document, including its status is displayed. Alternatively, specify a particular document status when searching to ensure that all results are of that known status.

Unnecessary Blank Page Appears in the Deprecation Report

Issue: When you view the Deprecation Report (by selecting **Admin Console > Operations > Reports**), an unnecessary blank page is displayed.

Resolution: This blank page can be safely ignored.

The addLicenseSet.sh Script May Return The Error Message "Error '1' refreshing LM"

Issue: The addLicenseSet.sh script may return the error message "Error '1' refreshing LM".

Resolution: This error occurs if the application node has never been started. Ensure that the application node has been started at least once prior to running the script addLicenseSet.sh.