Release Notes for
Standards Library Version 6.2

Standards Versions Added and Removed

Standards library version 6.2 adds support for the following standards and versions:

✦ All SWIFTNet 2010 message types

✦ SWIFT Proxy Voting version 1.2

AS2 Issues and Resolutions

The following issues and resolutions are identified for the AS2 issues:

If You Leave the Question "Set the Maximum Number of Files To Collect At a Time" Unanswered in the AS2 Embedded Sponsor Program, It Results in an Invalid Business Process

Issue: In the *Embedded AS2 Sponsor Setup Using Files* program, the question "Set the maximum number of files to collect at a time" is optional. However, if you leave this question unanswered, an invalid schedule business process is generated for the partners using this file system.

Resolution: Always enter a value for "Set the maximum number of files to collect at a time" question in the *Embedded AS2 Sponsor Setup Using Files* program.

If You Skip Screens in the AS2 Configuration Wizard When Editing an AS2 Partner Profile With Store AS2 Messages in File System Option, the Corresponding AS2 Subfolders Are Not Created

Issue: If you skip screens in the AS2 Configuration wizard when editing an AS2 Partner profile with **Store AS2 Messages in File System** option, the corresponding AS2 subfolders are not created.

Resolution: Ensure that you do not skip any screens when editing the AS2 Partner profiles.

In the AS2SendAndProcessAsyncMDN Business Process, the Time Interval Between "HTTP Client End Session Service" and "EDIINTAck

Service" is Too Small For An MDN To Be Received

Issue: In the AS2SendAndProcessAsyncMDN business process, the time interval between **HTTP Client End Session Service** and the **EDIINTAck Service** is one second. It is possible that this interval does not allow enough time before an MDN is returned, and in that case, the process calls the **Wait Service** to wait for two minutes (which is not configurable outside of the BPML). This sometimes prevents the MDN from being processed until almost two minutes after it is received.

Resolution: This does not have any functional impact other than taking more time to process MDNs in some cases. There should also be no performance impact since the process that is waiting in the **Wait Service** does not prevent other processes from executing.

Multiple Certificates With the Same "Go Live Date" for SSL, Encryption, and Signing are Allowed in the SCM AS2 Sponsor and Partner Programs

Issue: Multiple certificates with the same **Go Live Date** for SSL, encryption, and signing are allowed in the SCM AS2 sponsor and partner programs. However, when you edit those resources in the application, you correctly receive the error: Cannot have multiple certificates with the same Go Live Date.

Resolution: Specifying the same **Go Live date** for multiple certificates is a configuration error. In this scenario, you need to either change the **Go Live date** of the certificates or remove the certificates with the duplicate Go Live Date.

Permissions Screen is Displayed When the Administrator Creates a New User Account With AS2 Accessibility

Issue: When an administrator creates a new user account with AS2 accessibility, the Permissions page is displayed and it appears to allow the administrator to assign additional permissions to that account, which is misleading. A user account with only AS2 accessibility does not have the authority to change or add any permission.

Resolution: Though the Permissions page is displayed, in this scenario you cannot add functionality to an AS2 user account by assigning additional permissions.

When Editing an Advanced AS2 Profile Created Using Trading Partner > Setup > Advanced > Profiles Menu, a Dialog Box With an Incorrect Message is Displayed

Issue: When editing an advanced AS2 profile created using the **Trading Partner > Setup > Advanced > Profiles** menu, a dialog box with the message "Would you prefer to use AS2 specific wizard to edit this profile?" is displayed. When you click **OK**, the control is transferred to the AS2 Wizard user interface page and the error message "AS2 specific information cannot be loaded! Please create new partner using AS2 wizard if necessary or use Advanced Profile wizard instead" is displayed.

Resolution: In the dialog box with the message **Would you prefer to use AS2 specific wizard to edit this profile?**, select **Cancel** to continue editing of the Advanced AS2 profiles

When Exporting AS2 Trading Partners, You Need to Select the Mailbox or File System Configurations Associated with the Profiles

Issue: When exporting AS2 Trading Partners, you need to select the Mailbox or File System configurations associated with the profiles.

Resolution: For Mailbox profiles, you need to export the following data associated with the AS2 Trading Partner Profiles:

✦ Accounts >Users

✦ Accounts >Permissions

✦ Mailboxes >Mailbox Metadata

✦ Mailboxes >Mailbox Routing Rules

✦ Mailboxes >Mailbox Virtual Roots

For File System profiles, you need to export the following data associated with the AS2 Trading Partner Profiles:

✦ Service Configurations

✦ Schedules

When Using AS2 with Mailboxes, Using a Payload Type That Is Not Signed Causes the Mailbox Add Service to Fail

Issue: When using AS2 with mailboxes, using a payload type that is not signed causes the mailbox add service to fail because the user cannot be found.

Resolution: When you are using AS2 with mailboxes, follow these steps:

1. The MailboxAS2Add bp creates a default mailbox path of /Inbound. Verify that the mailbox name and path are set to /Inbound. If one is not present, you need to create it.

2. Create a user account that is documented in the status report under **Mailbox User Permission Error**.

3. Assign the mailbox path from step 1 to the user account in step 2.

While Exporting or Importing the Embedded AS2 Organization Profile, Some Fields Are Not Included

Issue: The optional E-mail Address, E-mail Host, and E-mail Port fields in the application user interface profile_ORGANIZATION page (accessed through **Trading Partner > AS2 > AS2 Profiles**) are not included within the export file when you export trading partner data.

Resolution: Set the abovementioned optional fields in the target application instance through the AS2 profiles Edit page.

AS3 Issues and Resolutions

The following issues and resolutions are identified for the AS3 issues:

✦ *A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor* on page 5

✦ *Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires* on page 5

✦ *While Deleting a Trading Partner Contract, the Resource Summary Page Displays Incorrect Values in Organization and Partner Fields* on page 6

✦ *While Deleting an AS3 Contract From the Contracts page, a Processing Error Displays* on page 6

✦ *Problem in Updating the Schedule Time for the AS3 Bulk Message Generation Option in Bulk Message Generation Setup Page* on page 6

✦ *No Warning Message is Issued if Signing Certificate in the Organization Profile is Not Selected When a Signed Message is Required* on page 6

✦ *System Lets You Create a Duplicate AS3 Profile* on page 7

✦ *Contract Name Does Not Get Updated After Modifying the Name and Identifier of a Profile* on page 7

✦ *System Lets You Create a Contract Between Two Organizations* on page 7

✦ *Current Document Page Displays Two Records For the Same File* on page 7

✦ *When Editing an Existing AS3 Organization, You Are Able to Navigate to the Pages Associated With a Partner Profile* on page 7

✦ *Current Document and Advanced Document Search Summary Page Displays Duplicate Records* on page 8

A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor

Issue: A separate question block is needed in the AS3 Partner program so that it allows partners to indicate their preferred credentials to log in to the FTP server of the sponsor.

Resolution: Sponsors need to create specific credentials for their partners to log in to the FTP server of the Sponsor. These credentials should also be sent to the partner as an out-of-band activity.

Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires

Issue: The following parameters are available in the application while configuring AS3 resources but not part of the AS3 Questionnaires in SCM:

✦ Transfer Mode

+ Local Data Port Range
+ Local Control Port Range
+ Response Time Out (seconds)
+ Connection Retry
+ Retry Interval (seconds)

Resolution: Any changes made to the above values through the AS3 application user interface will not revert back to its original values when an agreement is re-executed or an update is performed through SCM. You have to use the AS3 application user interface to modify the above values.

While Deleting a Trading Partner Contract, the Resource Summary Page Displays Incorrect Values in Organization and Partner Fields

Issue: Using the **Administration > Trading Partner > Advanced > Profile** options and **Administration > Trading Partner > Contracts** to edit the AS3-specific records has unintended side effects, including the orphaning of AS3-specific dependent records.

Resolution: Create/edit/delete AS3 Profiles and AS3 Contracts using the AS3 Partner Wizard only.

While Deleting an AS3 Contract From the Contracts page, a Processing Error Displays

Issue: Using the **Administration > Trading Partner > Contracts** to delete a contract will not delete the AS3-dependent records, resulting in the orphaning of AS3-specific dependent records.

Resolution: Delete AS3 contracts using the AS3 Partner Wizard only.

Problem in Updating the Schedule Time for the AS3 Bulk Message Generation Option in Bulk Message Generation Setup Page

Issue: If there is a zero value in the schedule timer, subsequent updates may not be saved, even though the correct value is sent to the Schedule subsystem.

Resolution: Verify that the correct value is sent by going to **Deployment > Schedules** and searching for the schedule attached to the contract. The schedule name is in the form Schedule_{Organization}InitiateExchangeTo{Partner}.

No Warning Message is Issued if Signing Certificate in the Organization Profile is Not Selected When a Signed Message is Required

Issue: Your AS3 Message and MDN may not be signed (if required). If you do not select a Signing Certificate when setting up an Organization as part of the AS3 Trading Profile Configuration, you will not be able to sign the AS3 Message or MDN.

Resolution: If you require a signed AS3 message or MDN, make sure to select a Signing Certificate for the Organization Profile on the AS3 Trading Profile Configuration page. (**Administration > Trading Partner > AS3 > New Trading Profile**). You need to select the Signing Certificate while in the Message Security step of setting up the Organization profile.

System Lets You Create a Duplicate AS3 Profile

Issue: Using the **Administration > Trading Partner > Advanced > Profile** options allows you to create a duplicate AS3 profile. Deleting one of the duplicates will result in deletion of both the AS3 profiles, since the same table is used to store the AS3 profile data.

Resolution: Create an AS3 profile using the AS3 Partner Wizard only.

Contract Name Does Not Get Updated After Modifying the Name and Identifier of a Profile

Issue: Using the **Trading Partner > Advanced > Profile** options to update the name and identifier of a trading partner profile does not update the contract name.

Resolution: The contract name and identifier cannot be edited. You should create/edit/delete AS3 Profiles and AS3 Contracts using the AS3 Partner Wizard only. Using the **Trading Partner > Advanced > Profile** options and **Trading Partner > Contracts** to edit the AS3-specific records has unintended side effects, including orphaning AS3-specific dependent records.

System Lets You Create a Contract Between Two Organizations

Issue: When creating a contract between a Partner and an Organization, the system does not lock the profiles and allows the profile types to be changed from another instance or from the same instance using a different user ID.

Resolution: Ensure that the profiles used in the contract creation are not having their profile types changed from another instance or login user.

Current Document Page Displays Two Records For the Same File

Issue: When using the Rename MDN option, the original document is listed in the Current Documents as well as the renamed document.

Resolution: The renamed document will be the actual MDN document that is sent out and tracked as part of the Data Flow. You may ignore the original MDN name.

When Editing an Existing AS3 Organization, You Are Able to Navigate

to the Pages Associated With a Partner Profile

Issue: When editing an Organization Profiles, users are able to navigate to the pages associated with a Partner Profile from the sidebar page link. Changes made will not be saved as the confirmation screen will only show the values associated with the Organization profile.

Resolution: Use the **Next** button to navigate through the screens when editing the Organization Profile.

Current Document and Advanced Document Search Summary Page Displays Duplicate Records

Issue: When viewing **Advanced Search > Documents**, the same document is displayed more than once. The document details, including the date and time stamp, are exactly the same.

Resolution: Treat the multiple documents as the same document.

AUTACK Issue and Resolution

AUTACK Security Fails During Outbound Processing If Some of the Fields Are Not Specified in SCM When Security is Enabled

Issue: The AUTACK security fails during outbound processing if any of the following fields are not specified in SCM when security is enabled:

✦ Security Algorithm

✦ Use of Algorithm

✦ Security Service

✦ Response Type

✦ Filter Function

Resolution: The envelope conversion does not detect these missing sponsor-specific settings. If you specify these settings during an update in SCM, it updates all the partners in the application.

Business Processes Issues and Resolutions

The following issues and resolutions are identified for business processes:

✦ *Error Business Process Specified that Does Not Exist in the System* on page 9

✦ *When Manually Executing a Business Process Using the Business Process Execution Manager, the Execute Business Process User Interface is Not Refreshed* on page 9

Error Business Process Specified that Does Not Exist in the System

Issue: If an inbound X12 or EDIFACT interchange processed by the EDI Post Processor Service is found to be non-compliant and the envelope definition specifies an Error BP to invoke that does not exist in the system, then no interchanges will be processed and they remain in the EDI Sequence Check Queue. The status report for the EDI Post Processor Service does not indicate what the error was, but an exception is written to the EDI log indicating that the business process does not exist in the system.

Resolution: If this situation is encountered, the fix is to add the missing Error Business Process to the system. The next time the EDI Post Processor Service runs, it will then process the interchanges successfully and remove them from the queue.

When Manually Executing a Business Process Using the Business Process Execution Manager, the Execute Business Process User Interface is Not Refreshed

Issue: When you manually execute a business process using the Business Process Execution Manager, the Execute Business Process user interface is not refreshed through after the process completes if an update to a step does not occur at an appropriate interval.

Resolution: Manually refresh the page, or access the Current Processes, or perform an advanced business process search to find the business processes most recently executed to locate the correct status.

EDI Issue and Resolution

The EDI Standards Database Installer Occasionally Stops Responding If Other Windows Applications are Running Simultaneously

Issue: The EDI standards database installer occasionally hangs if other Windows applications are running simultaneously.

Resolution: Close all the other Windows applications and then retry the installation. You need to end the installer process that has stopped responding, by accessing the Windows task manager or by restarting the computer.

Envelopes Issues and Resolutions

The following issues and resolutions are identified for the Envelopes issues:

✦ *Associated Envelopes are Not Listed in the Delete Resources Confirm Page when Deleting an Identity in the Application* on page 10

✦ *Running the EDIFACT Deenvelope Service on Interchanges That Are Prior to Syntax 4 Results in an Exception* on page 11

Associated Envelopes are Not Listed in the Delete Resources Confirm Page when Deleting an Identity in the Application

Issue: Associated envelopes are not listed in the Delete Resources Confirm page when deleting an identity in the application.

Resolution: To view the associated envelopes, you need to view the identity using the Identities page before deleting it.

Running the EDIFACT Deenvelope Service on Interchanges That Are Prior to Syntax 4 Results in an Exception

Issue: Running the EDIFACT Deenvelope service on interchanges that are prior to syntax version 4 results in an **Unparsable Date** exception in the logs on the date in the UNB segment if it is six characters. This is because the service tries to first parse the value as an eight-character date string, and then if that fails, it tries to parse it as a six-character date string.

Resolution: The exception can be safely ignored because once the service encounters the exception; it tries to parse the date as a six-character date string and succeeds. There is no functional impact resulting from the exception.

HIPAA Issue and Resolution

In Maps Generated From the HIPAA Standards Database, Generic Segment Descriptions are Used Instead of the Descriptions from the Implementation Guide

Issue: In maps generated from the HIPAA standards database, generic segment descriptions are used instead of the descriptions from the implementation guide. For example, in the 005010X224A1 version of the 837, the NM1 segment in loop 1000A has the description **INDIVIDUAL OR ORGANIZATION NAME** instead of **SUBMITTER NAME** as specified in the implementation guide.

Resolution: The function of a particular segment is determined by looking at the name of the loop containing it and, when necessary, the segment key field settings. The generic description has no impact on the function of the segment.

Map Editor Issues and Resolutions

The following issues and resolutions are identified for the Map Editor:

✦ *Importing a .DDF File With the Key Field on a Record Does Not Select the Proper Key Field as the Default Both On the Input And the Output Side Of the Map*

✦ *Map Editor Does Not Display Correct Maximum Usage for Fields for Fields Used in a Choice*

✦ *Uninstallation Of Map Editor Fails Occasionally*

Importing a .DDF File With the Key Field on a Record Does Not Select the Proper Key Field as the Default Both On the Input And the Output

Side Of the Map

Issue: When you import a .DDF file for an ODBC map that has one record employing a key field, the key field is not set properly both on the input and output side of the map.

Resolution: You need to manually select the proper key field for the record in the Map Editor. In the Map Editor, once you have imported a .DDF file, right-click the imported record(s), then select Properties, and then the Key field tab to make the changes.

Map Editor Does Not Display Correct Maximum Usage for Fields for Fields Used in a Choice

Issue: SWIFT 2007 includes the concept that field tags that are part of a choice can have different repeat counts (maximum usage values). In this situation, Map Editor represents the choice in the map, the individual members of the choice cannot have different maximum usage counts, so all members of the choice are set to the maximum repeat count of the choice. Additionally, the Map Editor enforces the lower repeat counts on other fields through an extended rule. In this situation, the maximum usage count displayed in the Map Editor for the affected fields does not correspond to the repeat count in the SWIFT 2007 documentation.

Resolution: The custom extended rules created for SWIFT 2007 maps will handle the repeat counts for choices as described above. In a future release, the Map Editor will be amended to allow a choice in which individual members of the choice can have different maximum usage counts. Additionally, in a future release the maximum usage counts will enforced by the translator instead of through custom extended rules.

Uninstallation Of Map Editor Fails Occasionally

Issue: Trying to uninstall Map Editor by using the **Start > Programs > Sterling Commerce > Uninstall Map Editor** or **Windows Control Panel > Add/Remove Programs** fails occasionally.

Resolution: Install the Map Editor over the already existing version and then you will be able to uninstall Map Editor using both the abovementioned methods.

Permissions Issues and Resolutions

The Permissions Page is Not Refreshed When You Modify the Subgroups in the Assign Subgroups Page, and Return to the Assign Permissions Page

Issue: When you make changes to the subgroups in the **Accounts > Groups > Assign Subgroups** page, the **Assign Permissions** page is not refreshed and the originally selected subgroups are still displayed.

Resolution: Cancel the Groups Settings wizard and provide the proper subgroups when you first set up the group.

Services and Adapters Issues and Resolutions

The following issues and resolutions are identified for the Services and Adapters issues:

✦ *Editing Any Service/Adapter That Has The Scheduler Details Configured, Enabling or Disabling That Service/Adapter From the Confirm Screen Does Not Enable Or Disable the Scheduler* on page 13

✦ *Editing the File System Service That Has %^ Pattern in the Filename Leads to Unexpected Results For the Escape Code* on page 13

✦ *When an Adapter Configuration is Linked to a Scheduler, a New Version of the Scheduler Business Process is Always Created When the Adapter Configuration Edit Link is selected* on page 13

Editing Any Service/Adapter That Has The Scheduler Details Configured, Enabling or Disabling That Service/Adapter From the Confirm Screen Does Not Enable Or Disable the Scheduler

Issue: If you try to edit any service/adapter that has the scheduler details configured, then enabling or disabling that service/adapter from the Confirm screen does not enable or disable the scheduler.

Resolution: Do not enable or disable any service or adapter from the Confirm page of the service/adapter configuration; instead, enable or disable the service/adapter from the Main Service Configuration page.

Editing the File System Service That Has %^ Pattern in the Filename Leads to Unexpected Results For the Escape Code

Issue: On editing the File System service that has the **Filenaming convention** set to **Assign a specific name** and you type the Filename (for example, trial_%^.xml), the escape code does not function as expected.

Resolution: The escape code pattern (**%^**) must be copied and pasted directly from the help text to the Service Configuration page. It does not function correctly if you manually type it.

When an Adapter Configuration is Linked to a Scheduler, a New Version of the Scheduler Business Process is Always Created When the Adapter Configuration Edit Link is selected

Issue: When an adapter instance is linked to a schedule, a new version of the scheduler business process is always created when the adapter configuration edit link is selected.

Resolution: This has no impact to the functionality of the operation being performed, and can be safely ignored.

Sterling Community Manager (SCM) Issues and Resolutions

The following issues and resolutions are identified for SCM issues:

✦ *A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor* on page 14

✦ *Contract Details are Not Refreshed in the Service Configuration Screen (EDIINT Pipeline Service with Build Action) when the Sponsor and Partner Profiles are Created Using the AS IS Option After Terminating the Agreements* on page 15

✦ *Control Number Issues in Handling Outbound Transaction Level Envelopes from SCM* on page 15

✦ *If You Leave the Question "Set the Maximum Number of Files To Collect At a Time" Unanswered in the AS2 Embedded Sponsor Program, It Results in an Invalid Business Process* on page 15

✦ *In the AS2 With SSL Sponsor Program, Only the Sequence of Dates are Displayed for the Key Certificates Without Showing the Name of the Certificates* on page 15

✦ *In the Inbound EDIFACT UNH Partner Block Question Block, the Security Properties Panel Does Not Display All the Fields in Read-Only Mode* on page 16

✦ *In the X12 Envelope Questionnaire, If the "Control Number Handling" Question is Set to "Always Start at 1" in the Sponsor Setting, the Question "Partner Can Override Control Number Value" is Disabled, Even If You Select "Yes"* on page 16

✦ *Multiple Certificates With the Same "Go Live Date" for SSL, Encryption, and Signing are Allowed in the SCM AS2 Sponsor and Partner Programs* on page 16

✦ *Name of the Certificate Checked in to SCM For Encryption is Defaulted to the Format "Organization Name - Serial Number" When Sent to the Application During Integration* on page 16

✦ *[SCM] Tag is Not Displayed For the Associated Envelopes in the Advanced Trading Partner Listing* on page 17

✦ *Selecting the [No Delimiter] Option in the X12 or EDIFACT Outbound Interchange Questionnaires Results in an Invalid Envelope* on page 17

✦ *Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires* on page 17

✦ *The Configure AS3 Message Naming Options Value is Not Updated Properly in the Application Once the Resource Update is Completed Using the AS IS Option From SCM (After Modifying the Data in the Application)* on page 18

✦ *The EDIFACT Interchange Questionnaires have Questions About Delimiters Marked as Optional, but if You do no Pick a Delimiter, it Results in a Conversion Error* on page 18

✦ *When Using the "AS IS" Option, the Certificates Are Not Updated Correctly in the Application While Executing The Advanced AS2 With SSL Sponsor Setup And SSL Partner Setup Programs* on page 18

A Separate Question Block is Needed in the AS3 Partner Program That Allows Partners to Indicate Their Preferred Credentials to Log in to the FTP Server of the Sponsor

Issue: A separate question block is needed in the AS3 Partner program so that it allows partners to indicate their preferred credentials to log in to the FTP server of the sponsor.

Resolution: Sponsors need to create specific credentials for their partners to log in to the FTP server of the Sponsor. These credentials should also be sent to the partner as an out-of-band activity.

Contract Details are Not Refreshed in the Service Configuration Screen (EDIINT Pipeline Service with Build Action) when the Sponsor and Partner Profiles are Created Using the AS IS Option After Terminating the Agreements

Issue: The contract details are not refreshed in the service configuration screen (EDIINT Pipeline service with build action) when the sponsor and partner profiles are created using the AS IS option after terminating the agreements.

Resolution: In this scenario, you need to edit and save both contracts.

Control Number Issues in Handling Outbound Transaction Level Envelopes from SCM

Issue: For transaction-level envelopes from SCM, if the sponsor indicates that the control number must "Always start at 1" and also specifies that the partner can override that value, the partner actually cannot override the control number.

Resolution: For transaction-level envelopes from SCM, the sponsor should not indicate that the partner can override the control number value.

If You Leave the Question "Set the Maximum Number of Files To Collect At a Time" Unanswered in the AS2 Embedded Sponsor Program, It Results in an Invalid Business Process

Issue: In the *Embedded AS2 Sponsor Setup Using Files* program, the question "Set the maximum number of files to collect at a time" is optional. However, if you leave this question unanswered, an invalid schedule business process is generated for the partners using this file system.

Resolution: Always enter a value for "Set the maximum number of files to collect at a time" question in the *Embedded AS2 Sponsor Setup Using Files* program.

In the AS2 With SSL Sponsor Program, Only the Sequence of Dates are Displayed for the Key Certificates Without Showing the Name of the Certificates

Issue: When you add the Sponsor display steps for SSL in the AS2 with SSL Sponsor Program, only the sequence of dates are displayed for the SSL key certificates without showing the name of the certificates.

Resolution: This does not impact any functionality. Also, displaying the name of the private certificate of a sponsor is not necessary and only the public certificate information should be visible to the partner in a display step. The SSL Certificate Name question is configured to be hidden from the partners, and if you

are using SCM Enterprise Edition, you can set the Go Live and Not After dates as hidden as well to avoid confusion for your partners.

In the Inbound EDIFACT UNH Partner Block Question Block, the Security Properties Panel Does Not Display All the Fields in Read-Only Mode

Issue: In the Inbound EDIFACT UNH Partner Block question block, the Security Properties Panel does not display all the fields in Read-Only mode.

Resolution: Click **Modify Response** in the related tasks section to view all the fields.

In the X12 Envelope Questionnaire, If the "Control Number Handling" Question is Set to "Always Start at 1" in the Sponsor Setting, the Question "Partner Can Override Control Number Value" is Disabled, Even If You Select "Yes"

Issue: In the X12 Envelope Questionnaire, if the **Control Number Handling** question is set to **Always Start At 1** in the sponsor settings, the question **Partner Can Override Control Number Value** should be disabled, but it is not. This means the sponsor can set the value to **yes**, which implies that the partner can override that setting, which he or she cannot.

Resolution: When sponsors set **Control Number Handling** to **Always start at 1**, they should also make sure **Partner can override control number value** is set to **No**. Regardless of whether they set it to **Yes** or **No**, the setting of **Always start at 1** takes precedence, but setting it to **No** will make it clear to the trading partners that they cannot override that setting.

Multiple Certificates With the Same "Go Live Date" for SSL, Encryption, and Signing are Allowed in the SCM AS2 Sponsor and Partner Programs

Issue: Multiple certificates with the same **Go Live Date** for SSL, encryption, and signing are allowed in the SCM AS2 sponsor and partner programs. However, when you edit those resources in the application, you correctly receive the error: Cannot have multiple certificates with the same Go Live Date.

Resolution: Specifying the same **Go Live date** for multiple certificates is a configuration error. In this scenario, you need to either change the **Go Live date** of the certificates or remove the certificates with the duplicate Go Live Date.

Name of the Certificate Checked in to SCM For Encryption is Defaulted to the Format "Organization Name - Serial Number" When Sent to the

Application During Integration

Issue: When performing a resource update from SCM to the application, if the program involves checking in certificates, please note the organization name and serial number of each certificate. The name of the certificate in the application will use the format "organization name - serial number" after the resource update. The certificate name entered inside SCM is not used during resource update.

Resolution: Perform the following steps:

1. Leverage the integration framework to create a custom converter and questionnaire that checks in and updates the certificate with the name you entered inside SCM.

2. Handle the certificate exchange outside of SCM. That is, do not use SCM to check in and update certificates in the application. You can manually check in the certificates to the application, since that interface allows you to select the desired certificate name.

[SCM] Tag is Not Displayed For the Associated Envelopes in the Advanced Trading Partner Listing

Issue: The [SCM] tag is not displayed for the associated envelopes in the Advanced Trading Partner listing when it is displayed in the envelope manager in the user interface.

Resolution: This issue is display-related and can be safely ignored.

Selecting the [No Delimiter] Option in the X12 or EDIFACT Outbound Interchange Questionnaires Results in an Invalid Envelope

Issue: Selecting the **[No Delimiter]** option in the X12 or EDIFACT Outbound Interchange Programs (either sponsor or partner) results in an invalid delimiter setting.

Resolution: Select one of the delimiter options other than **[No Delimiter]** when you answer the question.

Some Parameters That are Available in the Application While Configuring AS3 Resources are Missing From the AS3 SCM Questionnaires

Issue: The following parameters are available in the application while configuring AS3 resources but not part of the AS3 Questionnaires in SCM:

✦ Transfer Mode

✦ Local Data Port Range

✦ Local Control Port Range

✦ Response Time Out (seconds)

✦ Connection Retry

✦ Retry Interval (seconds)

Resolution: Any changes made to the above values through the AS3 application user interface will not revert back to its original values when an agreement is re-executed or an update is done through SCM. You have to use the AS3 application user interface to modify the values back to its original.

The Configure AS3 Message Naming Options Value is Not Updated Properly in the Application Once the Resource Update is Completed Using the AS IS Option From SCM (After Modifying the Data in the Application)

Issue: The Message Naming option table **AS3_MSG_OPTIONS**, is a one-to-many optional relationship. When message naming option is not required, no records are written to this table. When you execute a program and do not specify message naming options, not only are records not written to the AS3_MSG_OPTIONS table, but also references to this table are not kept, because an XAPI record is not created. When you update the Message Naming option from **No** to **Yes** through the application user interface, you create the records in the **AS3_MSG_OPTIONS** table, but there is still no reference to this object in the **SCI_SCM_REFERENCE** table, because it was not created by SCM. At that time, when you execute an As Is operation, it is actually an update. Since the original agreement did not have any reference, the converter is not triggered and nothing happens.

Resolution: You should execute a Save As operation for the Message Naming Option in SCM to allow it to return to its original state before you perform the change in the application user interface.

The EDIFACT Interchange Questionnaires have Questions About Delimiters Marked as Optional, but if You do no Pick a Delimiter, it Results in a Conversion Error

Issue: The EDIFACT Interchange Questionnaires have questions about delimiters marked as optional, but if you do no pick a delimiter, it results in a conversion error

Resolution: The workaround is to pick a valid delimiter as the answer for these questions.

When Using the "AS IS" Option, the Certificates Are Not Updated Correctly in the Application While Executing The Advanced AS2 With SSL Sponsor Setup And SSL Partner Setup Programs

Issue: The certificates are not updated correctly in the application while executing the Advanced AS2 with SSL Sponsor Setup and Advanced AS2 with SSL Partner Setup programs using the AS IS option, after modifying the Transport details by removing all the certificates associated to the Transport details in the application.

Resolution: You should make a note of the certificate details in the application prior to the resource update using the AS IS option for AS2 with SSL Sponsor Setup and Advanced AS2 with SSL Partner Setup programs. Once the resource update is done, you have to update the certificate details accordingly in the application, if needed.

SWIFT Issues and Resolutions

The following issues and resolutions are identified for the SWIFT issues:

✦ *Occasionally, When Disabling the SWIFTNet Server Adapter, in the Advanced Status "Error Stopping" is Displayed, Though the SWIFTNet Server Adapter Has Stopped Successfully* on page 19

✦ *Editing the SWIFTNet Server Adapter Configuration When the Input Channel Is In OPEN State Results in Operational Failures* on page 19

✦ *Error Icons Are Not Displayed or Are Displayed When They Should Not Be* on page 19

✦ *SWIFT Maps Generated from the User Interface Do Not Include the Underscore for a Syntax Token* on page 20

✦ *When Outbound SWIFT Data is Processed Using an Envelope and the Map Specified in the Envelope Does Not Match the Format of the Input Data, Empty Documents May Be Created and Placed in the "Ready to Edit" State* on page 20

Occasionally, When Disabling the SWIFTNet Server Adapter, in the Advanced Status "Error Stopping" is Displayed, Though the SWIFTNet Server Adapter Has Stopped Successfully

Issue: Occasionally, when you disable the SWIFTNet Server Adapter, in the Advanced Status field the **Error Stopping** status is displayed, though the SWIFTNet Server Adapter has stopped successfully.

Resolution: This is a display issue in the Advanced Status and the SWIFTNet Server Adapter functionality is working as expected. Please disregard the error status message.

Editing the SWIFTNet Server Adapter Configuration When the Input Channel Is In OPEN State Results in Operational Failures

Issue: If the input channel is open, editing the SWIFTNet Server Adapter configuration while the adapter is enabled or active, it does not update the input channel status correctly and results in a failure during the operation of both the SWIFTNet Client Service and the Resend Handler scheduler.

Resolution: You need to first disable the SWIFTNet Server Adapter and then edit the SWIFTNet Server Adapter configuration. This allows the closing sequence to be triggered and the input channel status will be updated correctly.

Error Icons Are Not Displayed or Are Displayed When They Should Not Be

Issue: In the Message Entry Workstation, the error icon is occasionally not displayed when it should be or the error icon is displayed for fields when it should not be. There are rules in the validation maps that always report the first field of a choice (for example, 95P, 95Q, 95R -> 95P is always reported), and this causes the error icon to not be displayed when the input data uses a field that is not the first one in the choice (for example, 95Q or 95R). Also, many rules execute outside the context of the iteration of the group where the

reported field exists. For example, a rule may be executed on the onEnd of the syntax, but the field reported in error (for example, 36B_PSTA) may be in the sequence B1a2. In this case, no location index exists for the field. Subsequently, the Message Entry Workstation cannot identify the iteration of the field that contains the error and instead, the Message Entry Workstation flag all iterations of the field.

Resolution: If an error is reported on a field that is part of a choice and the error icon is not displayed, it is because of the abovementioned issue and you need to find the field in error based on the error code and not the field that was flagged in the error report. Also, if multiple iterations of a field are flagged with the error icon, you must determine which of these fields is actually the one in error based on the error description.

SWIFT Maps Generated from the User Interface Do Not Include the Underscore for a Syntax Token

Issue: SWIFT maps generated from the user interface do not have the underscore character (_) included in syntax token **z**. This problem affects maps from SR2007 forward. The affected field tags are 29F, 29G, 70F, 70G, 77S, and 77T, and the affected message types are 103, 206, 564, and 568.

Resolution: The workaround is to manually add the underscore character to the **z** syntax token if your data is likely to contain the underscore character in these fields.

When Outbound SWIFT Data is Processed Using an Envelope and the Map Specified in the Envelope Does Not Match the Format of the Input Data, Empty Documents May Be Created and Placed in the "Ready to Edit" State

Issue: When processing outbound SWIFT data using an envelope, where the map specified in the envelope does not match the format of the input data, many empty documents may be created and placed in the **Ready to Edit** state.

Resolution: Correct the map in the outbound SWIFT envelope and process the data again. The empty documents may be ignored.

User Interface Issues and Resolutions

The following issues and resolutions are identified for the User Interface issues:

✦ *Clicking Twice On a Drop List That Has Only One Item Causes Internet Explorer 7 to Crash in Some Windows Environments* on page 20

✦ *Images Are Not Displayed Correctly in the EDI Correlation Search Results Page* on page 21

✦ *Unnecessary Blank Page Appears in the Deprecation Report* on page 21

✦ *The addLicenseSet.sh Script May Return The Error Message "Error '1' refreshing LM"* on page 21

Clicking Twice On a Drop List That Has Only One Item Causes Internet

Explorer 7 to Crash in Some Windows Environments

Issue: If you click two times on a list that has only one item in its drop-down menu, it causes the Internet Explorer 7 to crash in some Windows environments.

Resolution: This is an error within Internet Explorer 7. You should not click twice on drop lists or you can upgrade to a newer version of Internet Explorer if you know that this problem is resolved in that version.

Images Are Not Displayed Correctly in the EDI Correlation Search Results Page

Issue: The images associated to **Status**, **Next Page**, and **Previous Page** is not displayed correctly in the EDI Correlation Search Results page when using HP-UX with the 64-bit JDK.

Resolution: The Next Page and Previous Page links work even though a broken image is displayed. To determine the status of a document, click the **Info** link. The detailed information about the document, including its status is displayed. Alternatively, specify a particular document status when searching to ensure that all results are of that known status.

Unnecessary Blank Page Appears in the Deprecation Report

Issue: When you view the Deprecation Report (by selecting **Admin Console** > **Operations** > **Reports**), an unnecessary blank page is displayed.

Resolution: This blank page can be safely ignored.

The addLicenseSet.sh Script May Return The Error Message "Error '1' refreshing LM"

Issue: The addLicenseSet.sh script may return the error message "Error '1' refreshing LM".

Resolution: This error occurs if the application node has never been started. Ensure that the application node has been started at least once prior to running the script addLicenseSet.sh.