

Sterling Integrator[®]

**Sterling Integrator Mobile - Issues and
Resolutions**

Version 1.0

Sterling Commerce
An IBM Company

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Issues and Resolutions

Issues and resolutions have been identified for this release of Sterling Integrator Mobile in the following areas:

- General
- Memory
- Performance
- User Interface

General

Navigate between screens when softstop is in progress

Issue: You can navigate between screens and apply changes while Sterling Integrator system is shutting down after issuing a softstop command. It is an intermediate state where an administrator can login and view information while softstop is in progress.

Resolution: None

Administrator associated with default password policy not prompted for password

Issue: An administrator associated with default password policy is not prompted for a new password when logging into the application.

Resolution: None

Session timeout is not applied

Issue: The session timeout associated with an administrator account is not being picked up by the application. The server session timeout is gaining precedence over the session timeout associated with the administrator account.

Resolution: None

Memory

Business process search screen crashes

Issue: The business process search screen crashes sometimes.

Resolution: Click **Return** on keypad.

Performance

Validation takes longer time

Issue: On logging in, validating the user takes a longer time based on the network bandwidth before returning URL not reachable message.

Resolution: None

Searching business processes takes longer time

Issue: It takes longer time when searching for business processes. It may happen when there are more business processes and the connection is slow.

Resolution: None

User Interface

The keyboard is displayed even after clicking on Login

Issue: The keyboard is displayed even after clicking on Login.

Resolution: On the keyboard, click **Return** to hide the keyboard.

Data mismatch in demo mode and statistics

Issue: The data in demo mode and statistics do not match.

Resolution: None. The data in demo mode is not authentic system data.

Completed business processes not displayed

Issue: Business process statistics page does not display completed business processes.

Resolution: None

Default time for business process search is incorrect

Issue: When performing a business process search, there is a time mismatch between Sterling Integrator Mobile and Sterling Integrator.

Resolution: Sterling Integrator Mobile picks up time from iPhone device. You have to manually set the time in iPhone to synchronize it with Sterling Integrator system time.