

Sterling Integrator Mobile FAQs

Does SI Mobile have a demo mode?

Yes, demo screens can be viewed by using the demo profile without requiring the server component installation.

Access the demo profile by choosing **Load Profile** then demo. Enter the password (below) and chose **Login**

Or you can manually enter the SI Host URL, User ID and Password and then chose **Login**

SI Host URL	http://demo
User ID	demouser
Password	ipac2009

What time is reflected in the search screen for BP search?

Time shown is the iPhone time zone. Depending on where SI is installed, the time parameters might needed adjusted to the server's time zone.

What is the recommended configuration for the Preferences for the BP search results?

The recommendation is to set at 10. However the client application has a hard coded limit of 300.

How long will the user stay logged in if no activity?

30 minutes is hard coded. The limit is currently not set by the SI user's timeout value.

How large is the footprint of the client application on the iPhone?

It is less than 1 MB.

Is the password stored as part of the user profile/loading the profile?

No, only the URL and user name is stored.

What version of the iPhone application is supported for SI Mobile 1.0?

3.1 or higher with SI 5.0.

For secure connections, how is VPN setup?

VPN is a configurable via the iPhone menu. See link for information on configuration: [Setting Up VPN](#)

Where can I find support information for the iPhone?

[Apple Support](#)

[iPhone Support](#)

For some support sites and for App Store downloads, an Apple account will need to be created.