

Quick Start Guide

This guide gets you started with a typical installation for IBM Sterling Order Management.

National Language Version: To obtain the Quick Start Guide in other languages, access the PDF files on the Quick Start CD.

Product overview

IBM® Sterling Order Management helps you fulfill and manage orders, allowing your organization to improve supply chain efficiencies and business responsiveness by orchestrating global product and service fulfillment across the extended enterprise.

1 Step 1: Access the software and documentation



If you download IBM Sterling Order Management from Passport Advantage®, follow the instructions in the download document available at http://www.ibm.com/support/entry/portal/downloads/software/other_software/sterling_order_management. This product offering includes

- IBM Sterling Order Management: Quick Start Guide
- IBM Sterling Order Management: Developer Documentation
- IBM Sterling Order Management: Selling and Fulfillment Foundation and language pack
- IBM Sterling Order Management: Sterling Call Center and language pack (may be included)
- IBM Sterling Order Management: Sterling Store and language pack (may be included)
- IBM Sterling Order Management: Sterling Store Inventory Management and language pack (may be included)
- IBM Sterling Order Management: Sterling Configurator Visual Modeler and language pack (may be included)
- IBM Sterling Order Management: Mobile Framework (may be included)
- IBM Sterling Order Management: Business Intelligence Operational Reports
- IBM Sterling Order Management: Sterling Business Intelligence and language pack
- IBM WebSphere® Application Server
- IBM DB2®
- IBM Cognos® Business Intelligence Server
- IBM Support Assistant

For complete product documentation, go to the information center at <http://pic.dhe.ibm.com/infocenter/ssfs/v9r2m1/index.jsp>.

2 Step 2: Evaluate the hardware and system configuration



See the detailed system requirements document: <http://www.ibm.com/support/docview.wss?uid=swg27027082>.

3 Step 3: Create installation, testing, and deployment plans

You install IBM Sterling Order Management in a test environment, configure it for your business needs, and deploy to a production environment. Because the product includes several solutions, planning the installation involves considering your deployment and security architecture, your performance needs, and any requirements for high availability. For more information about planning, go to the information center at <http://pic.dhe.ibm.com/infocenter/ssfs/v9r2m1/index.jsp>.

4 Step 4: Install a database



Install one of these databases:

- DB2 (included in your software package)
- Oracle

5 Step 5: Install and configure an application server



Install and configure one of the following application servers:

- WebSphere (included in your software package)
- JBoss
- Oracle WebLogic

6 Step 6: Install and configure IBM Sterling Order Management



IBM Sterling Order Management is a suite of applications and solutions. Installing the base software is a required first step. Afterwards, install and configure other components as provided by your licensing agreement.

Media	Notes
IBM Sterling Order Management: Selling and Fulfillment Foundation and language pack	Base software required for all installations. Additionally, this media installs all components needed for the following additional licenses: - Sterling Supply Collaboration add-on - Delivery Service & Scheduling add-on - Pricing and promotion add-on - Quotations add-on - Enterprise add-on - Advanced add-on
IBM Sterling Order Management: Sterling Call Center and language pack	Included if you have additional licensing for the Sterling Call Center add-on
IBM Sterling Order Management: Sterling Store and language pack	Included if you have additional licensing for the Sterling Store add-on or the Sterling Store Editions add-on
IBM Sterling Order Management: Sterling Store Inventory Management and language pack	Included if you have additional licensing for the Sterling Store Inventory Management add-on
IBM Sterling Order Management: Sterling Configurator Visual Modeler and language pack	Included if you have additional licensing for the Configurator add-on
IBM Sterling Order Management: Mobile Framework	Included if you have additional licensing for the Mobile Framework add-on or the Sterling Store Editions add-on
IBM Sterling Order Management: Sterling Business Intelligence and language pack	Requires IBM Cognos Business Intelligence Server (Cognos Adaptive Application Framework). Included in your package.
IBM Sterling Order Management: Business Intelligence Operational Reports	Requires IBM Cognos Business Intelligence Server (Cognos Framework Manager). Included in your package.

More information



For more information, see the following resources:

- IBM Sterling Order Management Information Center at <http://pic.dhe.com/infocenter/ssfs/v9r2m1/index.jsp>
- IBM Sterling Order Management Support page at: http://www.ibm.com/support/entry/portal/overview/software/other_software/sterling_order_management.

