A Business Partner Solution for the Cross Industry Sector

Anywhere Access to Your Archive

Integro

Integro Blackberry Interface for IBM InfoSphere Content Collector

Technology Description

Blackberry handheld devices are nearly ubiquitous in the business world today. With a great focus on email management and eDiscovery, email users are faced with the challenge of leveraging their archived email through their Blackberry device. Integro has provided a solution to this problem with our Blackberry Interface for IBM InfoSphere Content Collector. The application allows Blackberry users the ability to interactively request the "stubbed" or truncated email be retrieved back into the mail file and seamlessly synched to the handheld device.

Features & Benefits

- Seamless, user-initiated retrieval of truncated email from a Blackberry device.
- Retrieves both the body and the attachments for a truncated email message.
- Icons on the Blackberry device indicate that attachments are truncated providing user feedback when the attachments are restored.
- Works with InfoSphere Content Collector (formerly IBM Content Collector and IBM CommonStore products).
- Works regardless of the email archive repository.
- Can be deployed through your Blackberry Enterprise Server.

Value Proposition

Increase user satisfaction and productivity with IBM email archiving by providing mobile access to archived messages. The Blackberry Interface provides a simple and intuitive method for users to retrieve emails and attachments which have been truncated or "stubbed" by InfoSphere Content Collector back to their active mail file and to the Blackberry device. A user can open and view stubbed email and simply select a menu option to initiate a retrieve operation on the currently selected email and/or attachments. In mere seconds (depending on sizing and load on your email and archiving systems), the email is retrieved in full fidelity to the device. The application acts as bridge between end user's Blackberry devices, the BlackBerry Enterprise Server and InfoSphere Content Collector.

IBM Segment

- Enterprise Content Management

Business Function

- Content Authoring, Viewing, Editing

Target Industry

- Cross Industry

Company Description

Integro is an IBM Premier Business Partner for Enterprise Content Management. We consult with clients from 'policy to technology' for email management, records management, document management, and eDiscovery and our solutions are based on the IBM platform.

IBM Software ValueNet