IBM ██Information Management██ software

enChoice (fka ICI Solutions, Inc.) KwikWork® BPF 4AP

Partner Solution

- **Target Industry**
  Cross Industry

- **Business Application**
  Accounts Payable

- **Products**
  IBM FileNet Business Activity Monitor
  IBM FileNet Business Process Manager
  IBM FileNet Capture
  IBM FileNet Content Federation Services
  IBM FileNet Content Manager
  IBM FileNet Content Services
  IBM FileNet Document Publisher
  IBM FileNet eForms
  IBM FileNet Forms Manager
  IBM FileNet Image Services
  IBM InfoSphere Enterprise Records
  IBM InfoSphere Content Collector

Business Challenge

In today's economic climate operational executives are always in search of cost savings strategies. One area that is typically under consideration is the reduction of full time employees (FTE) as it pertains to administrative costs. On average, upwards of 50 percent of administrative costs within the accounts payable (AP) department are due to low-value manual activities such as paper distribution, copying, routing, data entry, logging, filing and discovery. Inefficient paper processes create paper silos of information, which in turn, impede collaboration and overall decision-making.

The by-product of these inefficiencies include the staffing of extra FTEs, the inability to capitalize on vendor discounts, Sarbanes-Oxley (SOX) non-compliance risks, higher legal discovery costs and failure to meet service level agreements (SLA). Lack of overall process visibility cripples the ability of department heads to react to an influx of invoices, critical deadlines and vendor prioritization.

Solution

KwikWork BPF 4AP is a configurable solution that enables automated invoice distribution, bi-directional data passing to enterprise resource planning (ERP) systems and expedites the deployment of processes spanning multiple locations with distributed users and approvers.

The solution leverages sophisticated business process management (BPM) capabilities to speed processing of invoices, proof of delivery/receipts, non-purchase order approvals and electronic data interchange (EDI) transaction exceptions. Additionally, complex routing and approval rules can be managed by the system rather than manually by the employee. Remote users are delivered work items for "approval processing" via email and participate within the BPM system while within the email client.

Rapidly deployable, KwikWork BPF 4AP integrates people, processes and content to promote greater process efficiencies and improved customer service levels. This is achieved while providing a framework for regulatory compliance. Managing a multitude of ingestion techniques (e.g. paper, digital, EDI, forms), KwikWork BPF 4AP enables straight-through processing (STP) while providing a single user interface to manage transaction exceptions and manual approvals.

enChoice's KwikWork BPF 4AP boasts such features as a work item generator (EDI or general ledger transactions), rules based routing and approvals, parallel routing, ad-hoc approvals (email or BPM), a diary function that facilitates collaboration and an audit trail feature. The audit trail feature encapsulates route locations, decision points and chat logs, thus enforcing SOX regulations. The solution leverages a unique "point-and-shoot" user interface that is fully configurable and presents the appropriate information and functionality that is required for that department, role or individual.

Value Proposition

KwikWork BPF 4Accounts Payable can improve business processes, dramatically reduce administrative costs -by upwards of 50 percent—and improve cycle times so that service-level agreements can be consistently met. Increased process visibility enables process bottlenecks to be addressed faster for improved operational efficiency and productivity. Centralized access to all relevant information enables faster, more accurate processing and enhances decision-making, collaboration and customer responsiveness. By eliminating manual processing, KwikWork BPF 4AP enables corporations to dedicate more time to higher-value activities such as realizing discounts, working with vendors to improve invoice processing or strategic process development to enhance market competitiveness.

The solution also helps ensure compliance with the SOX Act, FDA and other federal and state mandates through the automatic enforcement of information security protocols, analysis of day-to-day business processes and auditing and reporting capabilities. The unique user interface of KwikWork BPF 4AP expedites the implementation process by removing customization requirements and simplifying training and support of the solution.

Company Description

Uniquely and distinctly, enChoice is a leading mid-market, cross-brand solution provider and integrator for IBM Automation & Security, eBusiness and Enterprise Content Management solutions. As an IBM ECM ValueNet Premier Partner with 130+ certifications, 200+ implementations, a world-class Support Services organization with over 80 long-term customers, an award-winning ISV with KwikWork® "Universal User Interface", and over 100 combined years of experience across the leadership team, enChoice embodies and delivers success. We achieve this through our holistic approach, innovative solutions, real-world experience, and superior maintenance and support in the IBM ECM, WebSphere, Lotus and Tivoli arenas.

Headquartered in Chandler, Arizona, enChoice maintains a regional office in Miami and nationwide sales coverage from locations in New York, Massachusetts, North Carolina, Indiana, Texas, and California.

For more information, please contact:

Wally Bitaut
+1 888 82-IMAGE   x145
wbitaut@enchoice.com

LEARN MORE!

View a 6-minute Webinar of this solution:
www.ibm.com/software/ecm/partner/enchoice