IBM®

DB2 Enterprise 9.5 Upgrade Service
IBM Software Services

Highlights

■ *Leverage the industry's premier database experts to seamlessly upgrade with minimal downtime*

■ *Take advantage of the power of DB2 9.5 and optimize your database for future growth*

■ *Gain DB2 9.5 skills quickly and efficiently with expert advice and knowledge transfer directly from our consultants*

Today's leading organizations require more from their database environments to accommodate growth and capitalize on new market opportunities. Getting up and running quickly with new technology is essential to business success. Thousands of customers leverage IBM Software Services, the industry's premier database experts, to upgrade to IBM DB2® 9.5 with minimal downtime.

What is an Upgrade Service?
The IBM Upgrade Service provides on-site expertise to take advantage of the power of DB2 9.5 and optimize your database environment for future growth. Our mentors help your staff install and configure DB2 9.5 in your organization's existing environment, including the migration

of the existing databases. The service specifically addresses:

• *Version to version planning*
• *Software installation*
• *Migration of existing databases*
• *Application enablement*
• *New features education and optimization for your environment*

IBM DB2 Enterprise Server Edition 9.5 for Linux, UNIX, and Windows provides the ultimate performance, scalability, reliability, availability, and security all in a cost-effective platform that is open and flexible and supports key industry standards. Additionally, improved integration with key development platforms can help application developers increase productivity.

What's Involved
When engaging IBM Software Services, you can be confident that you are working with the industry's leading experts. Our Data Server consultants will work closely with your database administration staff to identify and address all elements in the existing system prior to the upgrade process. Gain DB2 9.5 skills quickly and efficiently with expert advice and knowledge transfer directly from our mentors.

Our consulting team will deliver a custom report detailing the pre-upgrade process for your specific environment, configuration modifications made to the default database settings, and specific operational processes required to administer your unique database system.

Expert on-site coordination of an Upgrade Service includes:

- *Physical layout and database design review*
- *Configuration*
- *Basic Performance Tuning*
- *Identify uses for new DB2 9 technology with your staff*
  - *pureXML™*
  - *Compression*
  - *Partitioning*
  - *Security*
  - *Autonomics*

Once you have upgraded to DB2 Enterprise 9.5 you can enhance your environment by taking advantage of these additional optional components:

- Application Enablement
  Once DB2 9.5 is installed and configured and the database(s) migrated, existing applications will be reconfigured to work with the databases.

- Performance Tuning
  Consultants provide basic configuration and tuning assistance for the databases after DB2 9.5 is installed. The focus of the tuning is specific to the new version of the database. If in-depth performance tuning is required, it should be requested at the time of purchasing the Upgrade Service.
- Education on New Features:
  Data Server consultants review the new features offered in DB2 9.5 with the customer staff, and, if applicable, discuss how the new features can be exploited and implemented in the migrated environment.

For more information:

To learn more about IBM Software Services for Information Management and this service offering, please contact your local IBM sales representative or send an e-mail to dmskills@us.ibm.com.
Visit our website at:
ibm.com/software/data/services