



Start the DB2 Trek

Glenn McGeoch, Certified IT Specialist

Meet Glenn

IBM DB2 for z/OS specialist and published Redbooks® author Glenn McGeoch has lived the world of DB2 for more than twenty years. Outside work Glenn's sense of adventure draws him to challenging hikes at Yosemite National Park. Inside IBM he has a passion for customer relationships and enjoys guiding them as they take their business to the next level with DB2.

“**Solid communication**
is key to reaching
peak project
performance”

How Glenn established migration standards at a multi-national investment company

Glenn worked with an investment company that used a DB2 for z/OS database to maintain critical financial account data. Because of the essential nature of their data, the migration and upgrade had to be completed on schedule and with an acceptable level of additional CPU utilization. Not only did Glenn complete the project successfully, he also established standards for future migrations. Project accomplishments included:

- Completing the project on schedule with no critical problems
- Migrating to the newest version of DB2 for z/OS with an acceptable increase in CPU utilization
- Developing a plan to address areas where the CPU increase was more than expected



- Developing the DB2 Migration Considerations methodology – a useful approach to identify version incompatibilities prior to, during, and post migration. This process is now used as a planning guideline for future customer migrations.

Glenn's Approach to DB2 for z/OS

Begin the adventure with a kick-off meeting

- At this first team meeting, Glenn sets expectations, defines roles, schedules activities, and establishes methods and frequency of communication for project success.

Continue teambuilding through communication

- Glenn sends out end-of-day/end-of-week status reports to all members of the project team to keep the team in the loop about the project and eliminate surprises. Glenn believes that solid communication is the key to reaching peak project performance.



Complete the trek with a DB2 HealthCheck Service

- This short-term service quickly assesses client's system and provides a report documenting the changes that can be made to improve database performance, availability, and capacity.

Glenn's Philosophy

Be straightforward

- When reviewing a client's current database environment, Glenn provides them with a straightforward appraisal and alternatives for solving their unique business challenges. This appraisal builds trust between the client and Glenn.

**“ Solve unique
business challenges
and
build trust ”**

Set clear expectations

- When working with a new customer, Glenn carefully examines their situation and the IBM product set. He then crafts the best available solution and clearly explains how it will function from both a technological and a business standpoint.

Software Services and Strategic Advantage

The Software Services team provides an unparalleled depth and breadth of DB2 experience to our clients. Each team member has over a decade of dedicated DB2 experience and can come into an organization, quickly assess and resolve database problems, and make sure clients understand how to best optimize their DB2 database in the future.

Glenn's Background

Glenn brings 30 years of IT experience to the Software Services team. He has worked with DB2 for over two decades, with the last ten years at IBM. He has experienced the product from multiple angles – DBA, Technical Trainer, and Certified IT specialist. He has previous IT experience in the manufacturing and insurance industries.

In addition, Glenn is the published author of two IBM Redbooks, one Redpaper, and two ITSO



workshops. Many of his publications are about DB2 Stored Procedures – one of Glenn's specialties. As a recognized speaker

at DB2 User Group conferences around the United States, Glenn shares his DB2 experience with others.

View some of Glenn's publications online:

DB2 9 for z/OS Stored Procedures:

Through the CALL and Beyond

www.redbooks.ibm.com/abstracts/sg247604.html?Open

Achieving the Highest Levels of Parallel Sysplex Availability in a DB2 Environment

www.redbooks.ibm.com/abstracts/redp3960.html?Open

Hobbies

Glenn enjoys all sorts of outdoor activities, including cross-country skiing, snowshoeing, and hiking. Some of his favorite hikes have been through the great American National Parks, such as Yosemite National Park and Sequoia National Park.