Data Warehouse Software Services

Reference Catalog

For DB2 Information Management Software

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IBM

Data Warehouse Software Services Overview

Today, more than ever, organizations require effective data warehouse systems to stay ahead of the competition. These data warehouse solutions must be flexible and must scale to support multi-terabyte enterprise data warehouses from which business users can analyze trends and respond quickly to gain and maintain a competitive advantage. By turning transactions into detailed customer profiles — spending habits, store traffic, product loyalty, and many other variables — organizations can quickly make effective and profitable decisions.

IBM Software Services for DB2 Information Management and IBM Global Services - Integrated Technology Services proactively focuses on the design, architecture, implementation, and support of these complex and sophisticated data warehouse systems. Our services consultants are in a position to provide you with unmatched product experience and technical insight into what it takes to plan, build, and maintain these solutions.

The purpose of this Reference Catalog is to document a list of software services offerings provided by the IBM software services organizations.

IBM Software Services for DB2 Information Management and IBM Global Services work closely to provide you with expertise in all aspects of your information management solution; whether you're looking for deep product expertise, business consulting, or project management, you can rely on experienced consulting services from IBM.

To learn more about IBM software services organizations and these software service offerings, contact your IBM sales representative or send an e-mail to dmskills@us.ibm.com.

Data Warehouse Software Service Summary

Offering	Identifier	Description
Design & Implementation		
IBM Database Design Review	DWDES01	Database Design Review for performance and ease of use.
IBM Data Warehouse Fast Start Services	DWDES02	Rapid design and implementation of an IBM data warehouse.
IBM DB2 Multi-Dimensional Clustering Skills Transfer and Analysis	DWDES04	Skills transfer and high level analysis on new multi-dimensional clustering feature of DB2 Universal Database.
IBM Implementation Services for DB2 Universal Database replication products	6942-78E	To help develop e-business solutions around the World Wide Web. Assists with replicating, joining, and integrating multiple data sources to create more efficient ways to access, store, and mine information.
Business Intelligence - Technology Enablement - Data Marts		Establishes the technical foundation and architecture for a data mart and integrates the data mart with the Web for Intranet or Internet knowledge delivery.
Business Intelligence Services: Technology Enablement for Data Warehouse	6946-03E	Installation, integration and customization of a technical data warehouse architecture. It supports data acquisition, data transformation, data quality enhancement and population of the data warehouse including automatic capture and exchange of process related metadata.
Product Install/Configure		
IBM Quick Start Services for DB2 Universal Database	DWINS01	Initial install/configure tune of an IBM DB2 Universal Database.
IBM Quick Start Services for DB2 Query Patroller	DWINS02	Initial install/configure of IBM DB2 Universal Database Query Patroller.
IBM Quick Start Services for DB2 OLAP Server	DWINS03	Initial install/configure of IBM DB2 OLAP Server.
IBM Quick Start Services for DB2 Data Warehouse Manager	DWINS04	Initial install/configure of IBM DB2 Data Warehouse Manager.
IBM Fast Start Services for DB2 Universal Database Data Warehouse Enterprise Edition	DWINS05	Initial install/configure of all components of IBM DB2 Universal Database Data Warehouse Enterprise Edition
IBM Fast Start Services for DB2 Universal Database Data Warehouse Standard Edition	DWINS07	Initial install/configure of a subset of the components of IBM DB2 Universal Database Data Warehouse Standard Edition
Systems Administration		
IBM Database Capacity Check	DWADM01	Ensure existing database system can meet growth needs.
IBM Database Backup and Recovery Planning	DWADM02	Map an effective backup and recovery strategy.

Offering	Identifier	Description
IBM Data Warehouse Technical Assessment	DWADM03	Ensure existing database system is at the most stable code level and to ensure system is running at maximum efficiency.
Extended DBA Support	DWADM04	Short (<2 months), medium (2-6 months) and long (>6 months) term engagements of a highly qualified database administrator.
IBM Red Brick Warehouse Technical Assessment	DWADM05	Offering to improve effectiveness of Red Brick data warehouse.
IBM Red Brick Warehouse Replication	DWADM06	Assist in copying a Red Brick database from one hardware platform to another.
IBM Red Brick Warehouse Business Assessment	DWADM07	Assist in reviewing an existing data warehouse and identify issues associated with satisfying the system's ultimate business requirements.
IBM Red Brick Vista Pilot	DWADM08	Assist in implementing the Vista feature of Red Brick.
Performance Tuning		
IBM Performance Tuning Services for DB2 Universal Database	DWPER01	Optimize performance of an IBM DB2 Universal Database Data Warehouse.
IBM Performance Tuning for Red Brick Warehouse	DWPER02	Optimize performance of a Red Brick Data Warehouse.
Upgrades/Migrations		
IBM Upgrade Services for DB2 Universal Database	DWUPG01	Ensure smooth and risk free upgrades to new versions of IBM DB2 Universal Database.
IBM Upgrade Services for Informix Extended Parallel Server	DWUPG02	Ensure smooth and risk free upgrades to new versions of IBM Informix Extended Parallel Server.
IBM Upgrade Services for Red Brick Warehouse	DWUPG03	Ensure smooth and risk free upgrades to new versions of Red Brick Warehouse.