

Information exchange and discovery: Developing a strategic approach to solving data integration challenges

Highlights

- **Uncover and analyze the sources of data integration challenges**
- **Establish high-level technical architecture documentation**
- **Develop corrective plans of action, project scope and resource requirements**
- **Reduce potential project risk through risk analysis**
- **Gain custom solutions based on IBM recommendations, standard practices and methodologies**

Exchanging information

The Information Exchange and Discovery workshop is targeted for clients who are new to IBM Information Integration Solutions and have a defined need, but may not be sure how to resolve a particular problem. IBM analyzes the data integration challenges outlined by the client and develops a strategic approach for addressing those challenges.

Uncovering challenges

IBM conducts an onsite information exchange session with client project teams to understand data integration challenges, as well as technical requirements and project objectives. The purpose of the session is to gather and document the client information so that it can be analyzed by an IBM technical team led by a technical architect.

Discovering solutions

A discovery report and project summary documents present IBM findings and a recommended approach including:

- *Problem statement and scope definition*
- *Solution recommendation and approach*
- *High-level technical architecture*
- *High-level project plan*

- *Project resource requirements*
- *Risk factors*
- *Next steps*

The IBM project team returns to the client site for a follow-on session to deliver the results of the analysis and discuss the corresponding recommendations.

IBM Information Integration Solutions

IBM offers a broad set of service offerings designed to maximize success with IBM Information Integration Solutions through standard practices developed across numerous successful deployments. Intended to establish a foundation of product knowledge and guidelines, these strategic workshops are customized to the customer's existing environments, standards and methodologies.

Throughout the project life cycle, IBM offers a comprehensive set of service offerings using Information Integration Solutions, as seen in Figure 1.

Figure 2 illustrates the various workshops around the parallel framework of IBM® WebSphere® DataStage® (formerly WebSphere DataStage Enterprise Edition) software.



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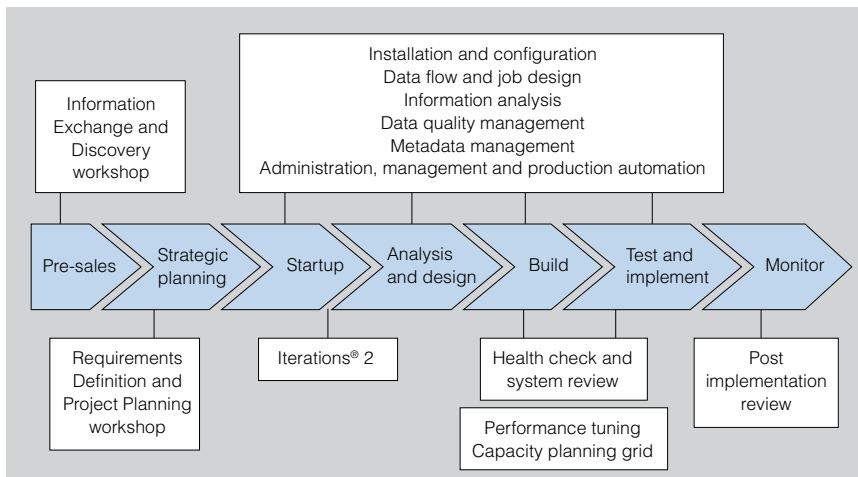


Figure 1. Services offerings within the software development life cycle

The objective of IBM Information Integration Solutions is to provide the most cost-effective and expedient means of achieving project goals through using the IBM Information Server software platform, repeatable processes and consistent deliverables. To achieve these goals and help ensure continued success, IBM employs standard methodologies, proven consulting expertise and experience refined

throughout hundreds of successful client data integration workshops.

For more information

For more information about Information Exchange and Discovery or other IBM Information Integration Solutions offerings, please contact your IBM marketing representative or visit ibm.com/software/data/integration

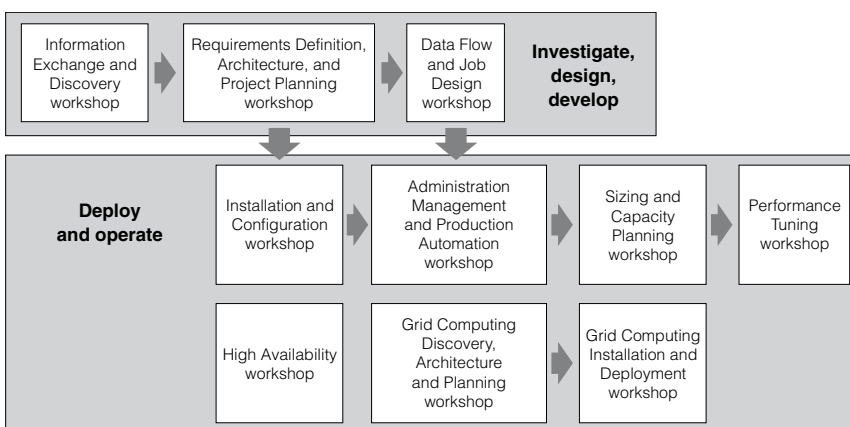


Figure 2. Services workshops for the WebSphere DataStage parallel framework

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