



## ECM: Advanced Case Management

### Session Highlights

*Please note:* This document is accurate at the time of publication, but is subject to change. Please check the conference [website](#) for the most current agenda.

#### Monday, October 24

	<b>8:15 – 9:45 AM</b>	<b>Opening General Session</b>
<b>EAC-1860A</b>	<b>10:15 AM - 01:15 PM</b> Mandalay Bay South Convention Center - Shorelines B Lab Room 12	<b>An Introduction to Building Solutions Using IBM Case Manager</b>
<b>EAC-2376A</b>	<b>10:15 AM - 01:15 PM</b> Mandalay Bay South Convention Center - Shorelines B Lab Room 1	<b>Configuring Case Manager Development Environments Using IBM Case Manager Administration Client (CMAC)</b>
<b>EAC-2677A</b>	<b>10:15 AM - 01:15 PM</b> Mandalay Bay South Convention Center - Shorelines B Lab Room 4	<b>Integrating IBM Case Manager with IBM Business Process Manager: A Hands-On Walk-Through</b>
<b>EAC-2116A</b>	<b>10:15 AM - 11:15 AM</b> Mandalay Bay South Convention Center - Lagoon F	<b>Better Together-Smarter Work with IBM Case Manager, IBM Content Manager and IBM Business Process Manager</b>
<b>EAC-2363A</b>	<b>10:15 AM - 11:15 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>
<b>EAC-1053A</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>Agile Business Process Configuration with IBM FileNet P8</b>

■ Special / Other Events

■ Business Leadership

■ Technical Elective Sessions

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<b>EAC-2367A</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>
<b>EAC-4015A</b>	<b>12:30 PM - 01:30 PM</b> Mandalay Bay South Convention Center - Bayside Dining - Enterprise Content Management BoF Tables	<b>IBM FileNet Business Process Manager</b>
<b>EAC-2235A</b>	<b>02:15 PM - 03:15 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	<b>IBM Case Manager Case Builder-Future Directions Feedback Session</b>
<b>EAC-2370A</b>	<b>02:15 PM - 03:15 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Usability Roundtable</b>
<b>EAC-2278A</b>	<b>03:45 PM - 05:00 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>Cost Savings and Productivity Improvements in the Federal Government</b>
<b>EAC-2913A</b>	<b>03:45 PM - 05:00 PM</b> Mandalay Bay South Convention Center - Lagoon B	<b>A Shanghai Bank Standardizes on IBM FileNet Business Process Manager for Process Banking</b>
<b>EAC-4096B</b>	<b>03:45 PM - 05:00 PM</b> Mandalay Bay South Convention Center - Reef F	<b>Overview Of Advanced Case Management For eJustice</b>
<b>EAC-2363B</b>	<b>03:45 PM - 05:00 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>
	<b>5:00 – 7:00 PM</b>	<b>EXPO Reception</b>

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## Tuesday, October 25

	<b>8:15 – 9:30 AM</b>	<b>Opening General Session</b>
<b>EAC-1587A</b>	<b>09:45 AM - 12:45 PM</b> Mandalay Bay South Convention Center - Shorelines B Lab Room 6	<b>A Hands-On Advanced Case Management Widget Development Lab</b>
<b>EAC-1273B</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Lagoon J	<b>Requirements to Production in Five Months: Equity Trust's Enterprise-Wide Case Management Success</b>
<b>EAC-2839A</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Lagoon B	<b>Leading Security Company Optimizes Its Collaboration, Knowledge Management and Investment</b>
<b>EAC-2235B</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	<b>IBM Case Manager Case Builder-Future Directions Feedback Session</b>
<b>EAC-2367B</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>
<b>EAC-1488A</b>	<b>11:15 AM - 12:15 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager-Improving Back-Office Operations</b>
<b>EAC-2363C</b>	<b>11:15 AM - 12:15 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>

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<b>EAC-4017A</b>	<b>12:30 PM - 01:30 PM</b> Mandalay Bay South Convention Center - Bayside Dining - Enterprise Content Management BoF Tables	<b>Rapid Solution Design Best Practices Using IBM Case Manager and IBM FileNet Business Process Manager</b>
<b>EAC-1814A</b>	<b>01:45 PM - 02:45 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM GoPro Advanced Case Management (ACM) Overview: Complex Order Processing Solution Framework</b>
<b>EAC-2367C</b>	<b>01:45 PM - 02:45 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>
<b>EAC-2815A</b>	<b>02:00 PM - 05:00 PM</b> Mandalay Bay South Convention Center - Shorelines B Lab Room 1	<b>Extending Your Case Management Solution Using IBM Case Manager</b>
<b>EAC-2134A</b>	<b>03:00 PM - 04:00 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager Product Update</b>
<b>EAC-2363D</b>	<b>03:00 PM - 04:00 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>
<b>EAC-2137A</b>	<b>04:30 PM - 05:45 PM</b> Mandalay Bay South Convention Center - Lagoon F	<b>IBM FileNet Business Process Manager Product Update</b>
<b>EAC-2370B</b>	<b>04:30 PM - 05:45 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Usability Roundtable</b>

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<b>EAC-4192A</b>	<b>05:30 PM - 06:00 PM</b> Mandalay Bay South Convention Center - IBM EXPO Theater	<b>Rapid Delivery of Case-based ECM Apps</b>
	<b>5:00 - 7:00 PM</b>	<b>EXPO Reception</b>
	<b>7:00 - 11:00 PM</b>	<b>Networking Event</b>

## Wednesday, October 26

	<b>8:15 - 9:30 AM</b>	<b>General Session</b>
<b>EAC-2139A</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Lagoon A	<b>Smarter Use of IBM FileNet Leads to a Flexible Solution to Meet Changing Business Requirements</b>
<b>EAC-2287A</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Lagoon D	<b>Real-World Design Patterns in Advanced Case Management</b>
<b>EAC-2363E</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>
<b>EAC-2153C</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager: Rapid Solutions Development with Accelerators</b>
<b>EAC-2235C</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	<b>IBM Case Manager Case Builder-Future Directions Feedback Session</b>

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<b>EAC-2367D</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>
<b>EAC-4016A</b>	<b>12:30 PM - 01:30 PM</b> Mandalay Bay South Convention Center - Bayside Dining - Enterprise Content Management BoF Tables	<b>IBM Case Manager: How Could You Use It in Your Industry Today?</b>
<b>EAC-2151B</b>	<b>02:00 PM - 03:00 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager: Leverage and Extend Your IBM FileNet Business Process Manager Investment with Case Manager</b>
<b>EAC-2822A</b>	<b>02:00 PM - 05:00 PM</b> Mandalay Bay South Convention Center - Shorelines B Lab Room 4	<b>Leveraging Analytics to Gain Insight from Your IBM Case Manager Solutions</b>
<b>EAC-2116B</b>	<b>03:15 PM - 04:15 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>Better Together-Smarter Work with IBM Case Manager, IBM Content Manager and IBM Business Process Manager</b>
<b>EAC-2235D</b>	<b>03:15 PM - 04:15 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	<b>IBM Case Manager Case Builder-Future Directions Feedback Session</b>
<b>EAC-2367E</b>	<b>03:15 PM - 04:15 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>
<b>EAC-2144C</b>	<b>04:30 PM - 05:45 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager: An Architectural Overview</b>
<b>EAC-</b>	<b>04:30 PM - 05:45 PM</b>	<b>IBM Case Manager Usability Roundtable</b>

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**2370C** Mandalay Bay South Convention Center -  
Mandalay Bay J ECM Station 4

**Thursday, October 27**

<b>EAC-2317A</b>	<b>08:15 AM - 09:30 AM</b> Mandalay Bay South Convention Center - Lagoon F	<b>The Case Management Solution Life Cycle: How Rapid Deployment and Standardized Offerings Help Maximize ROI</b>
<b>EAC-3673A</b>	<b>08:15 AM - 09:30 AM</b> Mandalay Bay South Convention Center - Lagoon L	<b>Real-World Customer Experiences with IBM FileNet Business Process Manager Widget Development</b>
<b>EAC-2235E</b>	<b>08:15 AM - 09:30 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	<b>IBM Case Manager Case Builder-Future Directions Feedback Session</b>
<b>EAC-2363F</b>	<b>08:15 AM - 09:30 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>
<b>EAC-2155A</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager Solution Design 101</b>
<b>EAC-2367F</b>	<b>10:00 AM - 11:00 AM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>

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<b>EAC-3972A</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Reef C	<b>IBM Case Manager: New Core Features and Ask the Experts</b>
<b>EAC-2164A</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>IBM Case Manager-Driving Business Value through Integrated Analytics</b>
<b>EAC-2363G</b>	<b>11:30 AM - 12:30 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>
<b>EAC-2235G</b>	<b>02:00 PM - 03:00 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 2	<b>IBM Case Manager Case Builder-Future Directions Feedback Session</b>
<b>EAC-2367G</b>	<b>02:00 PM - 03:00 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Analysts-Usability Sandbox Session</b>
<b>EAC-2287B</b>	<b>03:30 PM - 04:30 PM</b> Mandalay Bay South Convention Center - Lagoon D	<b>Real-World Design Patterns in Advanced Case Management</b>
<b>EAC-2363H</b>	<b>03:30 PM - 04:30 PM</b> Mandalay Bay South Convention Center - Mandalay Bay J ECM Station 4	<b>IBM Case Manager Client for Business Users-Usability Sandbox Session</b>

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