



# IBM Lotusphere Paris 2009

Jeudi 26 mars, IBM Forum

«La communication et collaboration unifiée (UC<sup>2</sup>)»

Vincent Perrin

Jean-Sébastien Valderrama



**Vincent Perrin**

SouthWest IOT Technical Sales, IBM Software Group  
06 77 02 03 54 / Courbevoie, FR / 10:22 PM  
sametime, dedication  
I am available @ Home



**Jean Sebast Valderrama**

Lotus Technical Sales  
338329 / 33-1-4905-8329  
L'utilisateur n'est pas en ligne

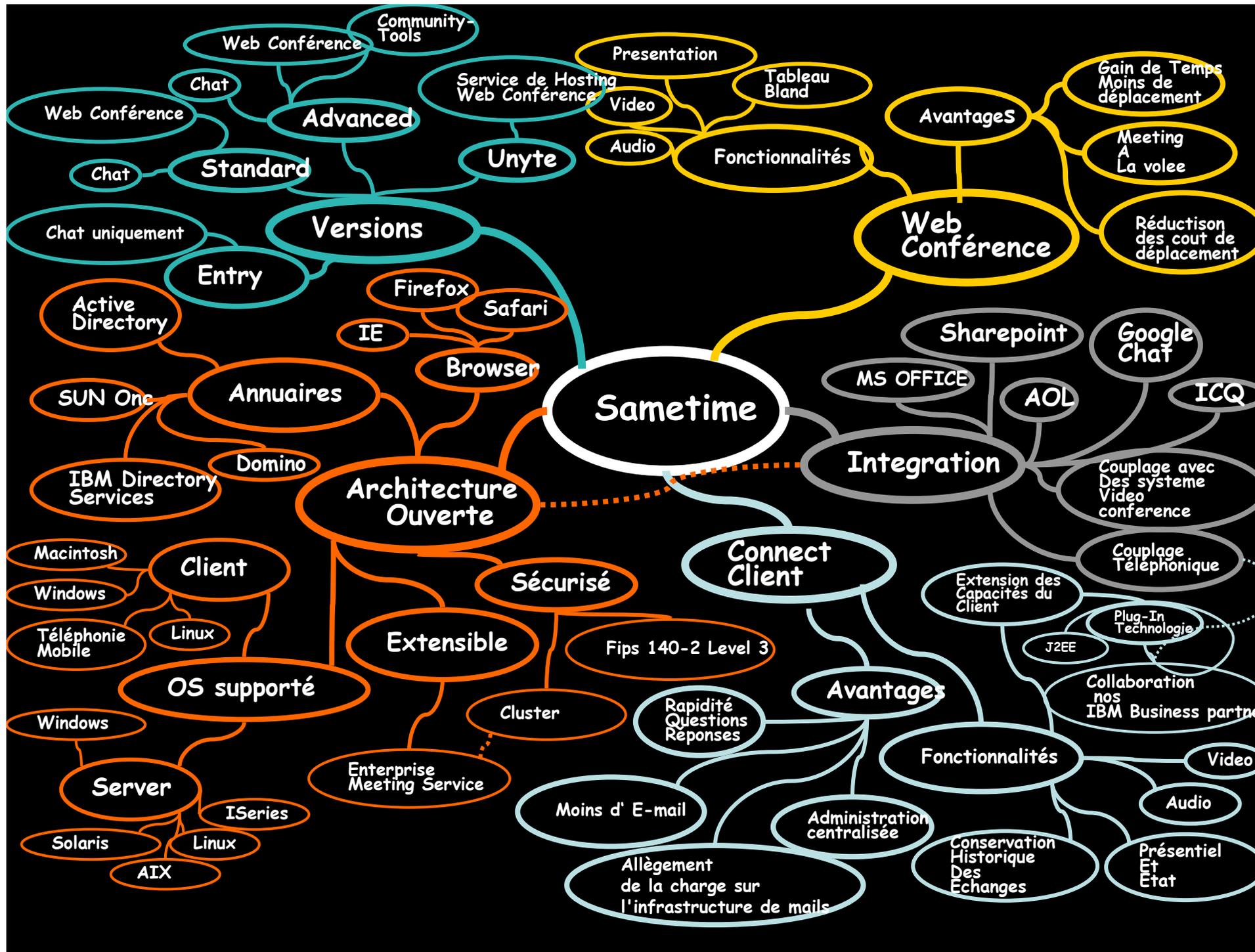


# Agenda



## Famille de produits Sametime

- Lotus Sametime
- Lotus Sametime 8.5
- Sametime Unified Telephony (SUT)
- (Intégrations & Extensions)
- (Architecture)
- Roadmap





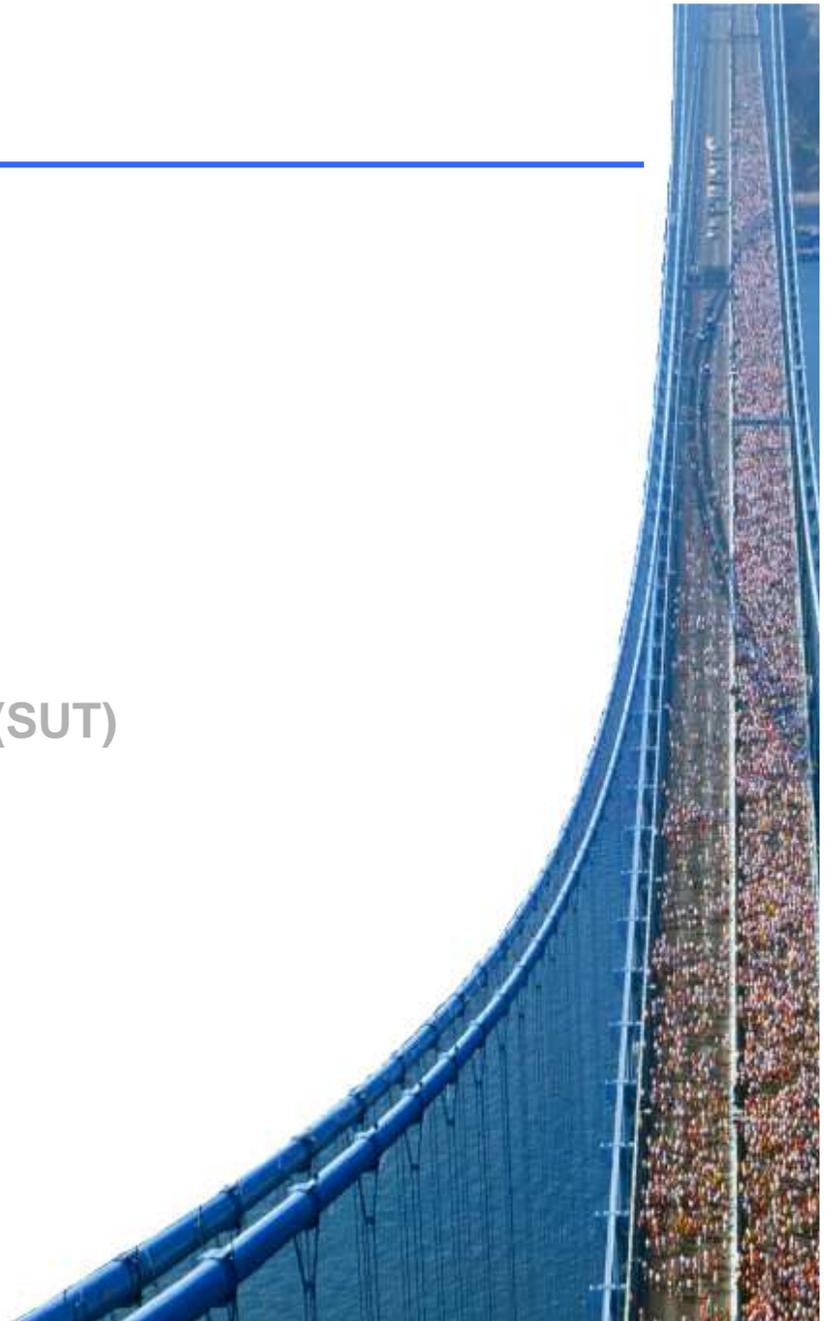
# Agenda

- Famille de produits Sametime



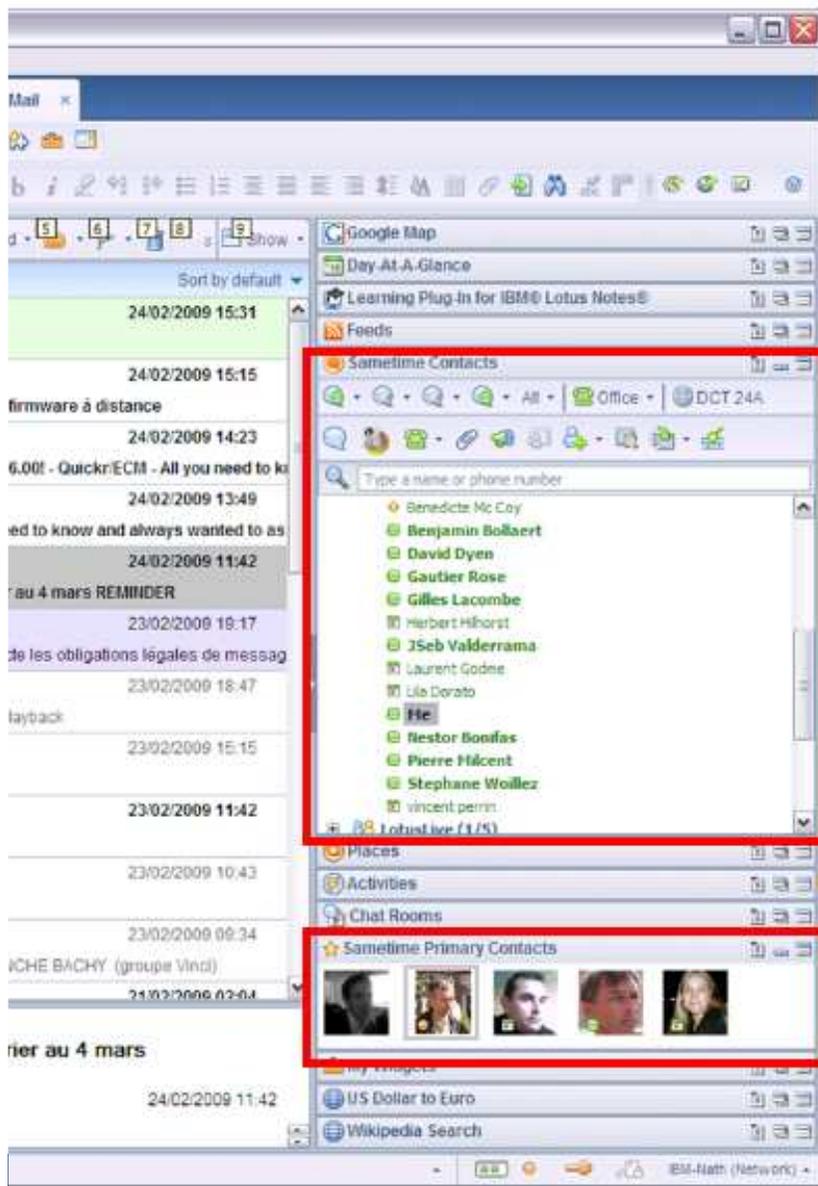
## Lotus Sametime

- Lotus Sametime 8.5
- Sametime Unified Telephony (SUT)
- Démonstration
- (Intégrations & Extensions)
- Roadmap
- (Architecture)



# Clients Sametime

- Dans le client Notes 8x



# Client Sametime Connect





# Alertes & Annonces

## Alerte

Keyvan Tofghi  
 Laurent Godme  
 Lila Dorato  
 Me  
 Nestor Bonifas  
 Pierre Crassat  
 Pierre Milcent  
 Stephane Woillez  
 vincent perrin

Chat  
 Click to Meet...  
 Call  
 Instant Meeting  
 Available Tools...  
 Send  
 Alert Me When Available  
 Alert Me When...  
 Remove Alerts  
 Privacy Lists...  
 Refresh Person Info  
 Edit Nickname...  
 Business Card  
 Remove from Sametime Contact List  
 Chat History  
 Collaboration History  
 Find Available Time...  
 Add to Primary Contacts  
 Instant Share  
 Activities  
 Search

Laurent Godme  
 Lila Dorato  
 Me  
 Nestor Bonifas  
 Pierre Crassat  
 Pierre Milcent  
 Stephane Woillez  
 vincent perrin

## Annonce / Question à des groupes / communautés

Send Announcement

Announcement:  
 Qui aurait une présentation de Lotus Sametime à jour et en français ?

Choose recipients  
 To add people to the list, enter all or part of a name in the field below.

Name:  
 Type to find name

| Recipients (16)   | E-mail                       |
|-------------------|------------------------------|
| Andre Ribiollet   | aribiollet@fr.ibm.com        |
| Benedicte Mc Coy  | benedicte.mccoy@fr.ibm.com   |
| Benjamin Bollaert | benjamin.bollaert@fr.ibm.com |
| David Dyen        | david.dyen@fr.ibm.com        |
| David Teboul      | david.teboul@fr.ibm.com      |
| Gautier Rose      | gautier.rose@fr.ibm.com      |
| Gilles Lacombe    | gilles.lacombe@fr.ibm.com    |
| Joe Demay         | joel.demay@fr.ibm.com        |
| Laurent Godme     | laurent_godme@fr.ibm.com     |
| Lila Dorato       | lila_dorato@fr.ibm.com       |
| Me                | Nathalie.Defert@fr.ibm.com   |
| Nestor Bonifas    | nestor_bonifas@fr.ibm.com    |
| Pierre Crassat    | pierre_crassat@fr.ibm.com    |
| Pierre Milcent    | pierre_milcent@fr.ibm.com    |
| Stephane Woillez  | stephane_woillez@fr.ibm.com  |
| vincent perrin    | vincent.perrin@fr.ibm.com    |

Remove Selected

Allow recipients to send responses

User is available

Remy Tiffon  
 Remy Tiffon is available.

Show this alert again

Chat

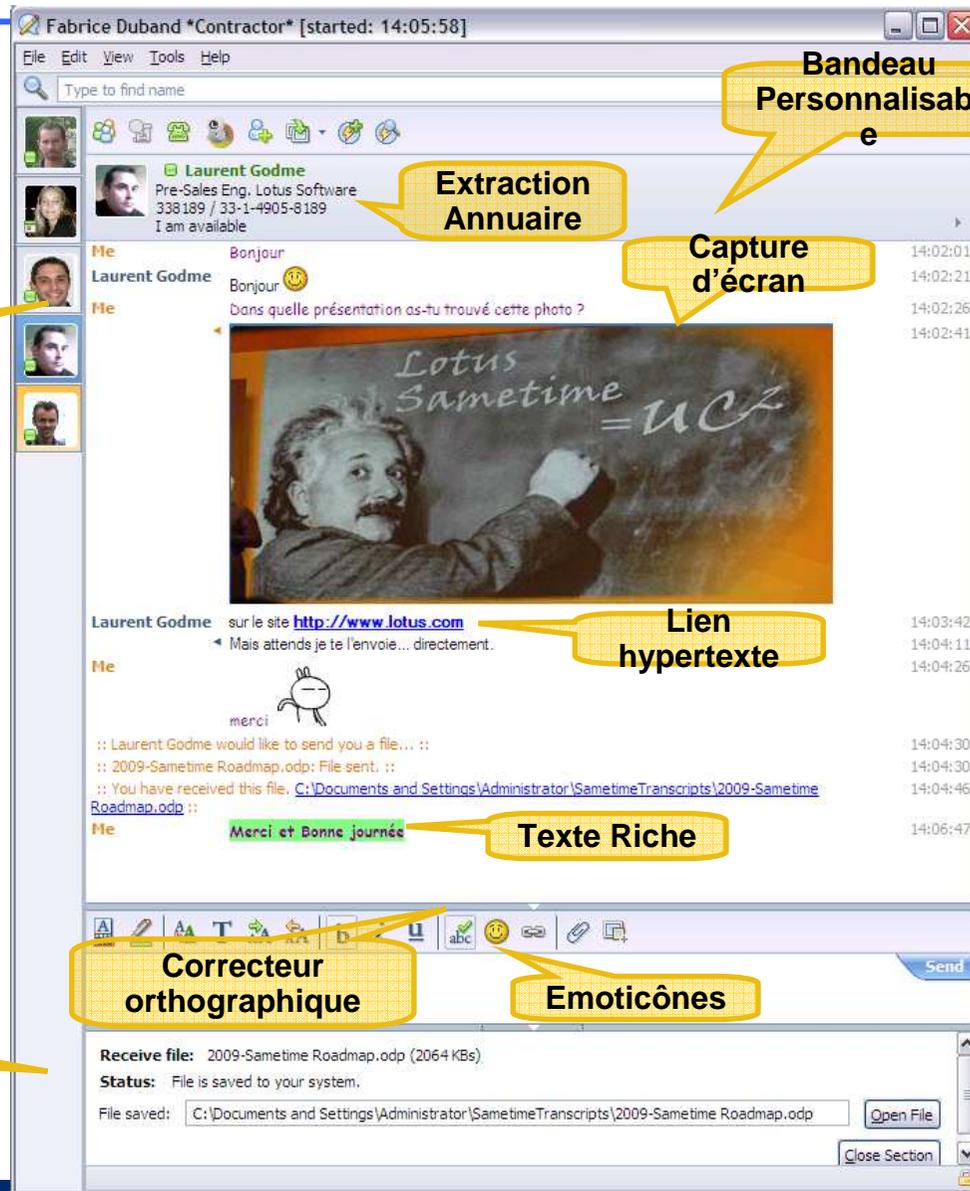
Announcement from Me

Nathalie Defert  
 Qui aurait une présentation de Lotus Sametime à jour et en français ?





# Discussions Chat



Fenêtres de chat ouvertes

Extraction Annuaire

Bandeau Personnalisable

Capture d'écran

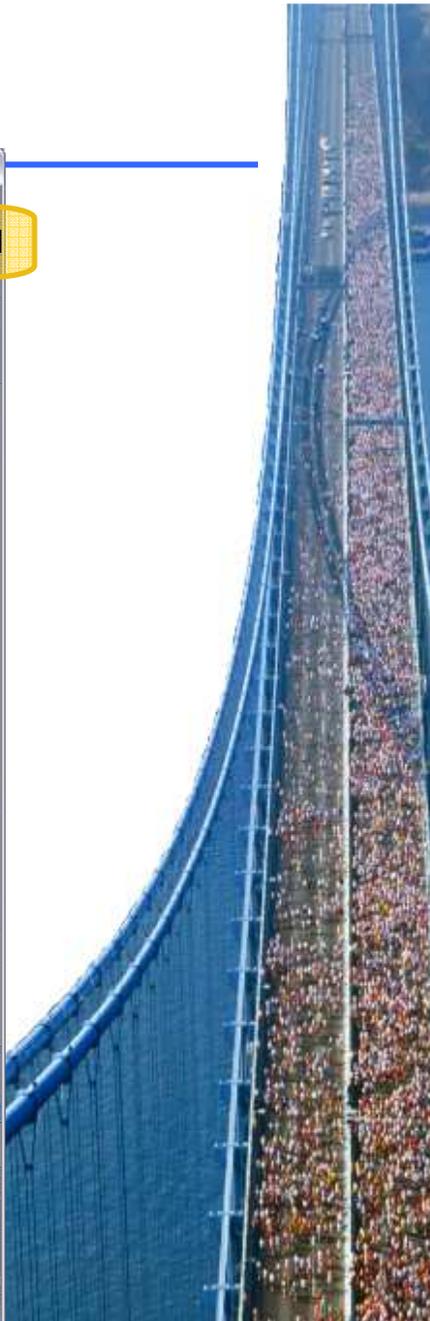
Lien hypertexte

Texte Riche

Correcteur orthographique

Emoticons

Envoi de fichier





# Clic-To-Talk – Voix sur IP

Voix sur IP  
C2T

The screenshot shows a Lotus Notes C2T window titled "laurent\_godme@fr.ibm.com [started: 14:11:10]". The window has a menu bar (File, Edit, View, Tools, Help) and a search bar. The main area is split into a video call view and a chat log. The video call shows Laurent Godme and Nathalie Defert. The chat log shows the following messages:

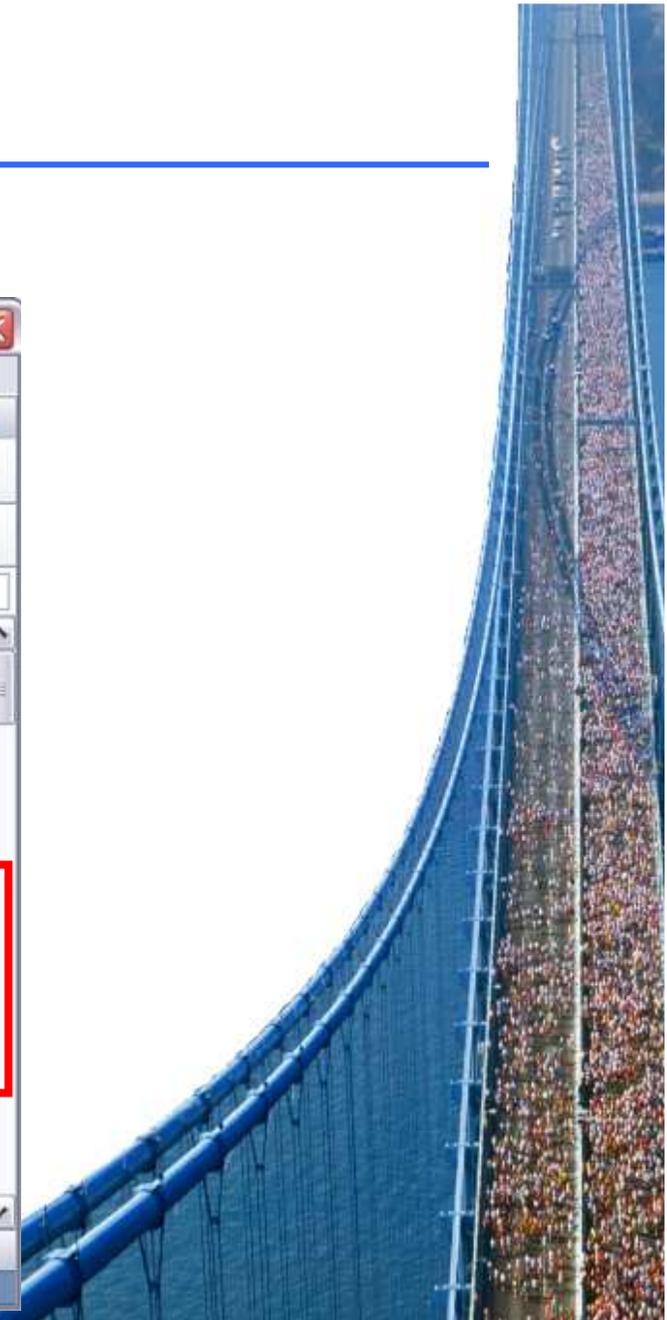
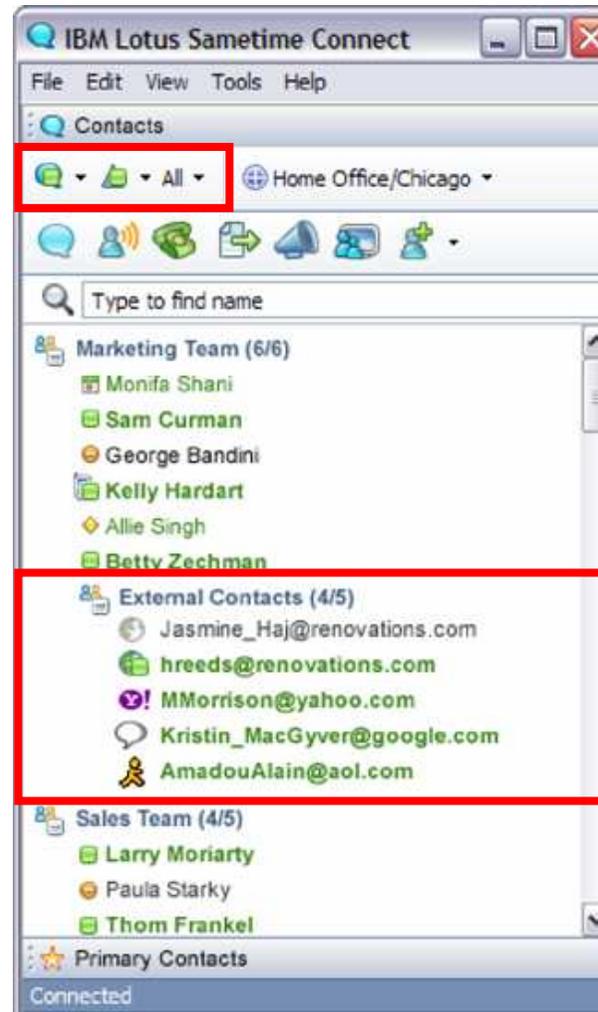
- Me: Bonjour laurent, es-tu joignable ...Clic toTalk? 14:11:32
- Laurent Godme: Oui bien sur! 14:11:51
- :: Nathalie Defert joined the chat. :: 14:11:54
- :: Me has joined the call :: 14:11:54
- :: Laurent Godme joined the chat. :: 14:11:55
- :: Laurent Godme has joined the call :: 14:12:06

Below the chat log is a text input field with a "Send" button. At the bottom, there is a "Participants (2)" list:

| Participants (2) |                 |           |
|------------------|-----------------|-----------|
| Moderator: Me    |                 |           |
|                  | Laurent Godme   | Connected |
|                  | Nathalie Defert | Connected |



# Communautés externes





# Clic-To-Call Intégration Téléphonie

IBM Lotus Sametime Connect - tl...  
File Edit View Tools Help  
Type a name or phone number  
All Office Chicago office  
Contacts  
Marketing Team (10/11)  
Monifa Shani  
Sam Curman  
George Bandini  
Kelly Hardart  
Allie Singh  
Betty Zechman  
Jasmine Haj  
Heather Reeds  
Mike Morrison  
Kristin MacGyver  
Amadou Alain  
Sales Team (12/15)  
Larry Moriarty  
Paula Starky  
Thom Frankel  
Primary Contacts

Kelly Hardart  
Please join me...  
Invited Participants (1)  
Heather Reeds  
Text-to-speech Voice mail Forward Join  
617-555-2094  
617-555-0016  
617-555-1492  
Computer

IBM Lotus Sametime Connect  
File Edit View Tools Help  
Contacts  
Type to find name  
Latest Contacts (10/16)  
Peter Fay  
Fredric B. Clarke  
Michael D. Pryzga  
Russell Kowal  
Hiroaki Komine  
Jeremy Mun Him Chan  
Tong Xiang Fan  
SMILE Service  
Christian Wathieu  
Luc Dekoster  
Charbel Safadi  
Terrence Trusdell  
Bryan A. Payne  
Edwin R. White  
Glenn Hunter  
Fernando Salazar  
Lotus Sametime (6/8)  
Jessica W. Ramirez  
Konrad Lagarde  
David (Dave) Schlesinger  
HARRY HORNREICH  
Craig F. Reichenbach  
JOSEF SCHERPA  
Amy D. Travis  
Sametime News  
Primary Contacts  
Cisco Unity Voicemail  
Lotus Sametime 7.5.1 Blue  
Connected

IBM Lotus Sametime Co...  
File Edit View Tools Help  
Contacts  
Available Set my geographic location  
Type to find name  
Caffeine (4/7)  
John Phelps  
Michael Acosta  
Steve Mayer  
Tom Wesselman  
Sametime (12/20)  
Cisco Unity Voicemail  
Show: Inbox  
Name Date Time  
5128230000 05/21/07 10:53 AM  
Michael Acosta 05/17/07 4:36 PM  
9195431000 05/16/07 11:48 AM  
Michael Acosta 05/10/07 5:39 PM  
Steve Mayer 05/07/07 8:46 AM  
Connected to voicemail  
Primary Contacts  
Connected





# Onglet Accueil d'une réunion Web

Affichage de la liste  
des participants à la  
réunion

Envoi lien Hypertexte  
& Sondage

Chat Commun

Communication Collaboration Unifiées - Salle de réunion - IBM Lotus Sametime - Microsoft Internet Explorer

Fichier Edition Affichage Actions Outils Aide

Arrêter la présentation Ajouter des dispositifs... Définir les droits... Informations sur la réunion

Participants (1)

Organisateur : Nathalie Defert/Lotus

Afficher : Tous les participants

Nathalie Defert/Lotus

Vous avez tous les droits

0 moins levées

Je suis disponible

Pages Web Sondage

Nouvelle page Web :

http://

Pages Web disponibles :

Discussion de groupe

Le texte que vous entrez est visible par tous les participants à la réunion ici

Entrez votre message de discussion ici Envoyer

Connecté

Temps de réunion écoulé : 00:00:38

Communication & Collaboration Unifiées

19 avr. 2007 18:45:04

Organisateur : Nathalie Defert

Réunion de lancement de projet Sametime



# Onglet diapositives

The screenshot shows a Microsoft Internet Explorer window titled "Communication Collaboration Unifiées - Salle de réunion - IBM Lotus Sametime". The interface includes a menu bar (Fichier, Edition, Affichage, Actions, Outils, Aide) and a toolbar with buttons for "Améliorer la configuration", "Ajouter des dispositifs...", "Afficher les droits...", and "Informations sur la réunion".

On the left side, there is a "Participants (1)" panel with the organizer "Nathalie Defert/Lotus". Below it, a "Pages Web" section contains a "Nouvelle page Web" input field with "http://" and a "Pages Web disponibles" list. At the bottom left, a "Discussion de groupe" chat window shows a message: "Bonjour à Tous Bienvenu".

The main content area displays a slide titled "2007-Stratégie.ppt" on "Page 2". The slide text reads: "Lotus Sametime : La plateforme de Communication et de Collaboration Unifiée". Below this, it states: "La vision d'IBM est de stimuler l'innovation pour que les individus trouvent, accèdent et collaborent facilement à travers une interface unifiée". An image of Albert Einstein writing "Lotus Sametime = UC" is shown. The slide concludes with: "Ceci est délivré à travers une plateforme logicielle ouverte et extensible qui intègre :".

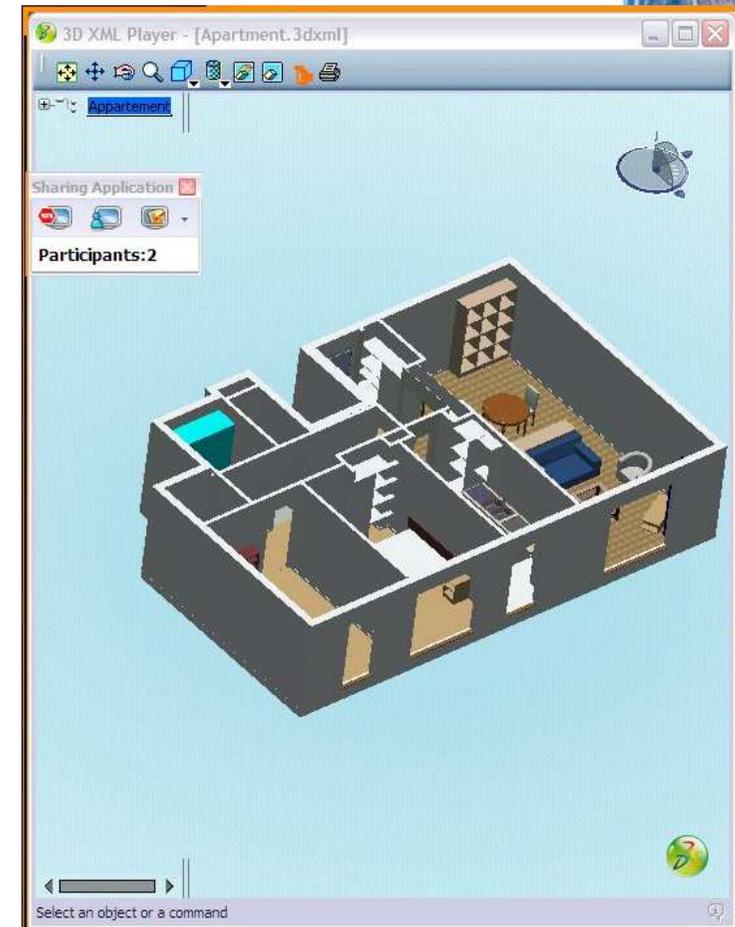
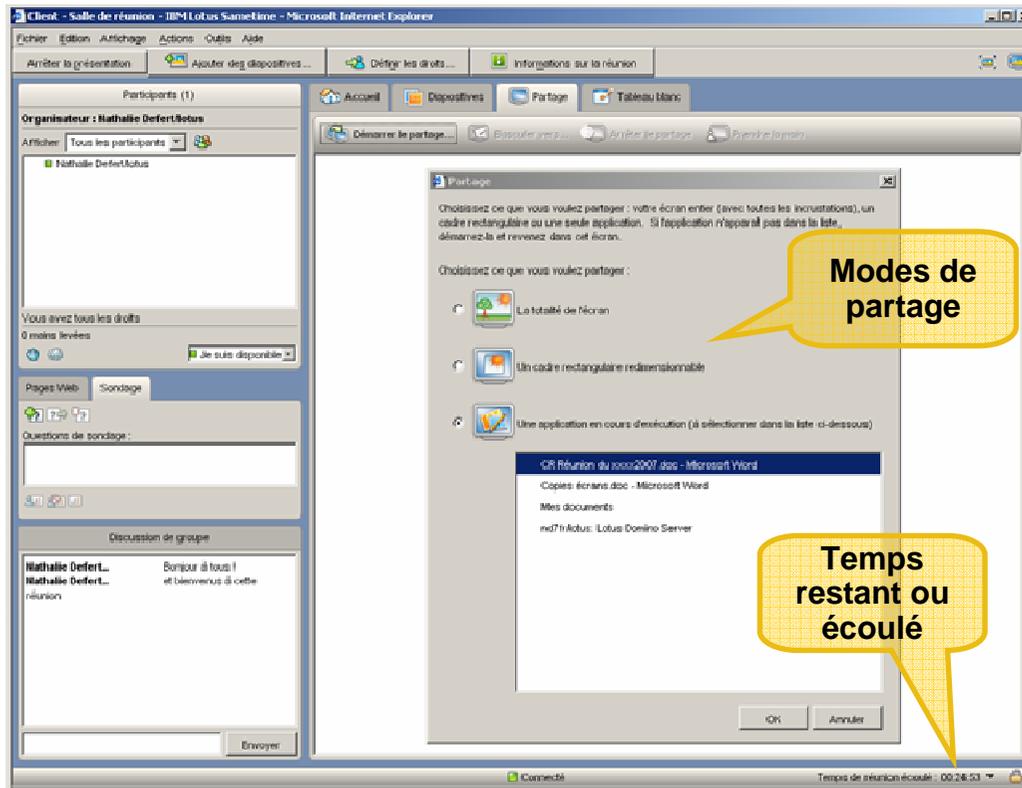
At the bottom of the slide, the "Lotus software" logo is visible. The status bar at the bottom of the browser window shows "Connecté" and "Temps de réunion écoulé : 00:02:16".





# Onglet partage d'applications

- Exemple Viewer 3D





# Onglet tableau blanc

The screenshot shows the IBM Lotus Sametime meeting interface. The main window is titled "Client - Salle de réunion - IBM Lotus Sametime - Microsoft Internet Explorer". The interface includes a menu bar (Fichier, Edition, Affichage, Actions, Outils, Aide) and a toolbar with buttons for "Arrêter la présentation", "Ajouter des dispositifs...", "Définir les droits...", and "Informations sur la réunion".

On the left side, there is a "Participants (1)" panel showing the organizer "Nathalie Defert/lotus" and a list of participants. Below this, there are sections for "Pages Web" and "Questions de sondage". At the bottom left, a "Discussion de groupe" chat window shows a message from "Nathalie Defert." saying "Bonjour à tous ! et bienvenus à cette réunion".

The main area is a whiteboard with a toolbar containing drawing tools like a pen, eraser, and selection tools. The whiteboard content includes a star icon and the text "Texte saisi sur le tableau blanc...." followed by the word "Dessin" written in large, red, cursive handwriting.

At the bottom right of the window, the status bar shows "Connecté" and "Temps de réunion écoulé : 00:15:45".



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# DEMO



IBM Lotusphere Paris - 26 Mars 2009

Lotus software



# Agenda

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- Famille de produits Sametime

- Lotus Sametime



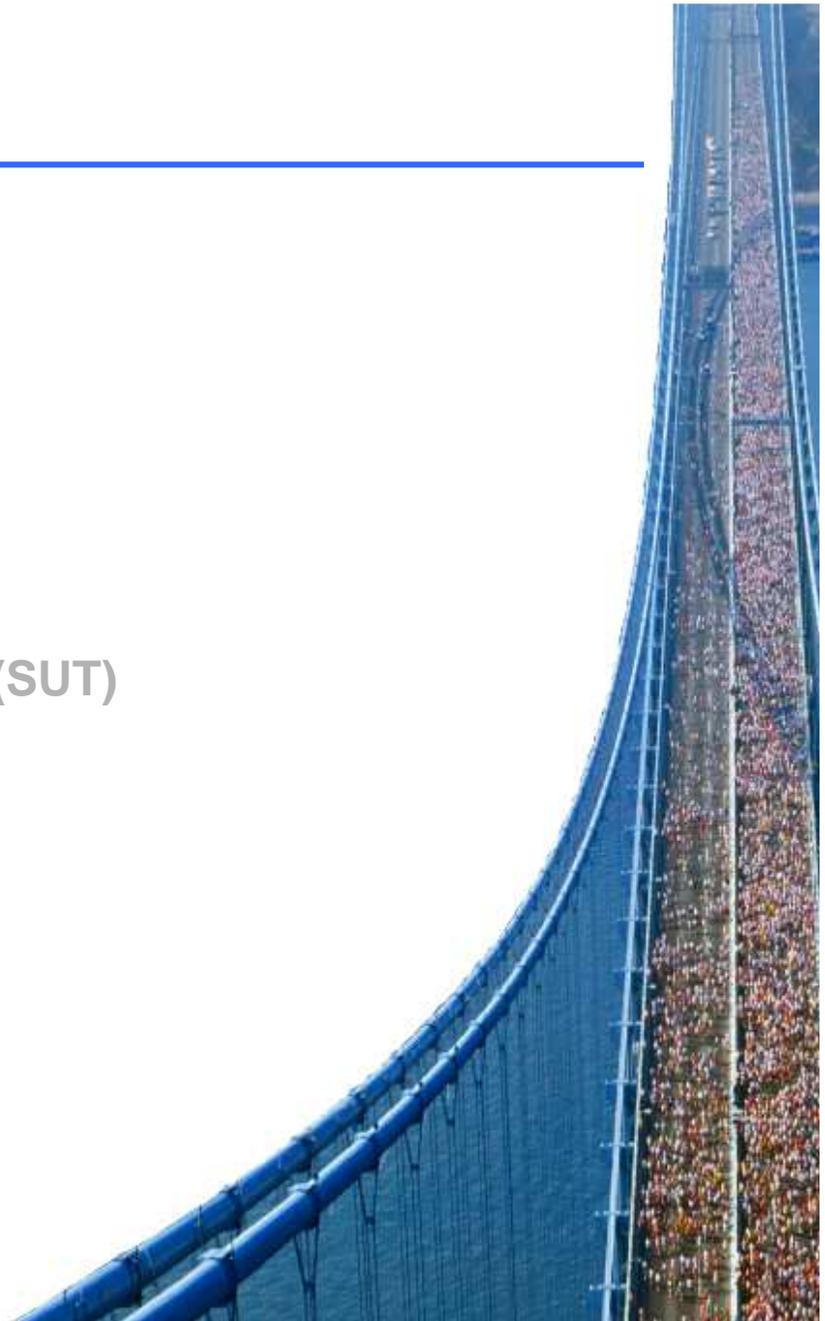
## **Lotus Sametime 8.5**

- Sametime Unified Telephony (SUT)

- (Intégrations & Extensions)

- (Architecture)

- Roadmap





# Sametime 8.5



- **Modernisation de l'interface des Conférences Web**

- ✓ Accès aisé / facile
- ✓ Modèle persistant
- ✓ Extension du client riche aux réunions



- **Nouveau client Sametime navigateur – Technologies Web 2.0 (sans download Java™)**



- **Support mobile pour iPhone & modèle de plug-in étendu aux clients mobile**



- **Renforcement de la plate-forme pour le marché CEBP\* émergent**

- ✓ Etendre les services UC pour un accès aisé depuis d'autres applications
- ✓ Tirer parti des technologies Web 2.0 pour une intégration dans les applications métier
- ✓ Remplacement des ST Links



- **Amélioration de la qualité vidéo et de l'interopérabilité**



- **Passerelle Lotus Sametime**

- **Administration & Gestion centralisées des services Sametime**

\* Processus métier activés dans les communications





# Objectifs

- **Pour les utilisateurs – Simplifier l'utilisation des réunions Web**
  - ✓ Réduction du temps de lancement d'une réunion
  - ✓ Meilleure qualité d'affichage des partages écran et présentations publiées
  - ✓ Amélioration de l'expérience vidéo
  - ✓ Standard d'enregistrement des réunions
  
- **Pour l'IT – Amélioration de la fiabilité**
  - ✓ Accès rapide et fiable aux réunions pour tous les utilisateurs
  - ✓ Utilisation plus efficace de la bande passante
  - ✓ Meilleure connectivité, évolutivité et disponibilité "out of the box"
  
- **Pour les développeurs & partenaires – Plate-forme ouverte de Web Conférences**
  - ✓ Interopérabilité avec des produits partenaires de conférences audio/vidéo
  - ✓ Activer des réunions au sein d'applications métier

# Client Sametime Connect 8.5

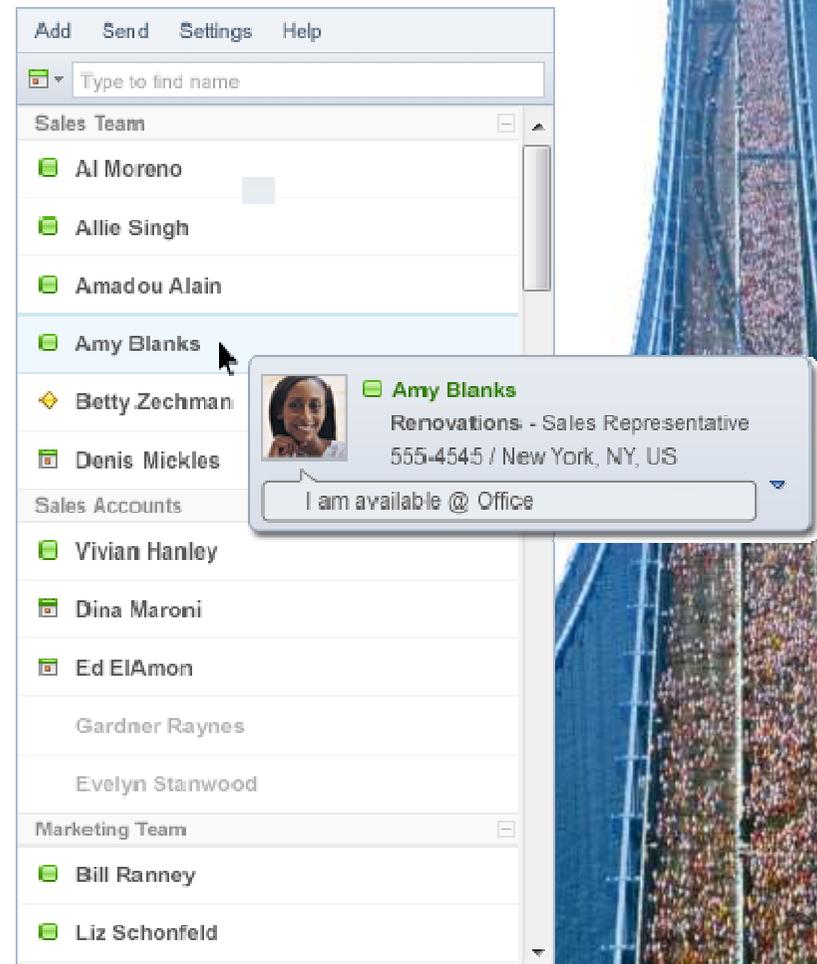
## Nouvelles vues des contacts Sametime

- ✓ Contacts usuels
- ✓ Contacts récents
- ✓ Vue par photos seulement



# Client Sametime Connect 8.5 navigateur

- **Buts**
  - ✓ Pour les clients avec une stratégie de déploiement client léger / navigateur
  - ✓ Une alternative sécurisée aux MI publiques comme un accès extranet aux partenaires
- **Fonctions**
  - ✓ Pas de download du client AJAX (Sans Java™)
  - ✓ Interface navigateur MI Sametime
  - ✓ Sous-ensemble de fonctionnalités du client Sametime riche
  - ✓ Nouveau serveur Proxy Web sametime





# Conférences Web Sametime 8.5

The screenshot displays the Lotus Sametime Web conferencing interface. The main window shows a meeting in progress with a slide titled "Internal PR Plan" by Samantha Daryn, Team Lead of the Communications Task Force. The interface includes a "Participants" list with 6 members, a "Library" of shared documents, and a "Discussion and Minutes" chat window. The chat shows messages from Gail Chao and Sam Curman. The interface also features a "Leave Call" button, a "Stop sharing" button, and a "Tools" menu. The slide content includes the text "Internal PR Plan" and "Samantha Daryn, Team Lead Communications Task Force". The bottom of the interface shows "Raise Hand" and "Record" buttons.



# Client Navigateur & Conférences Web

The screenshot displays a web browser window titled "Sametime Meetings" with the address bar showing "www.renovations.com/meetings/mmotler/partner-room". The interface is divided into several sections:

- Participants - 6:** A list of attendees including Gail Chao - Chairperson, Sam Curman, Samantha Daryn, Philippe Babineaux, Amadou Alain, and Betty Zechman.
- Library:** A list of shared files such as "Organizational\_Chart.odp", "Weeklymeetingnotes.odp", "Legaldiscloser.odp", and "Image\_2089.jpg".
- Discussion and Minutes:** A chat log showing messages from Gail Chao and Sam Curman.
- Main Content Area:** Displays a slide titled "Internal PR Plan" by Samantha Daryn, Team Lead of the Communications Task Force. The slide features a background image of a modern building interior with a curved walkway and a glass ceiling. A "Stop sharing" button is visible at the top left of the slide area.
- Bottom Bar:** Includes a "Raise Hand" button and various status icons.

# 🗨️ Clients Mobile

- BlackBerry
- Windows Mobile
- Nokia & Sony Ericsson (Symbian)
- Clients mobile des partenaires métier pour RIM & WebMessenger





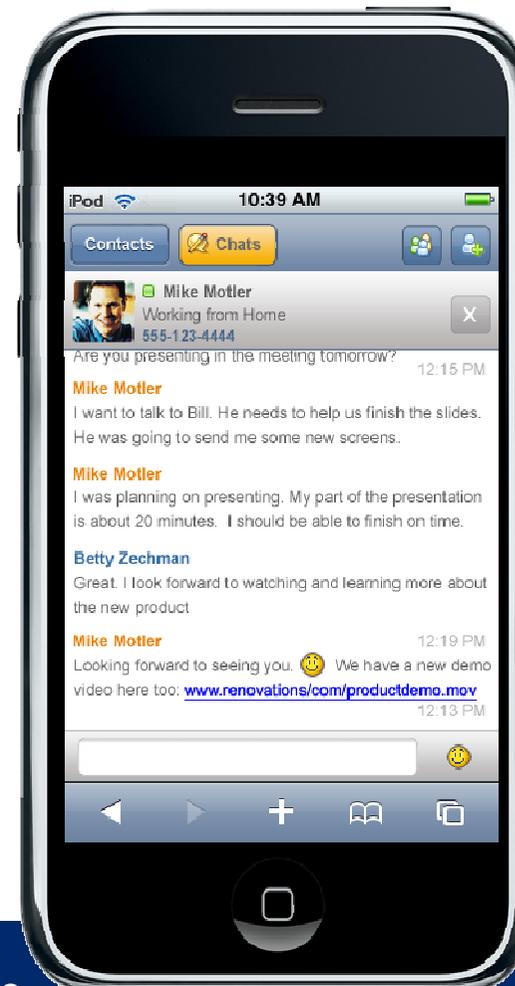
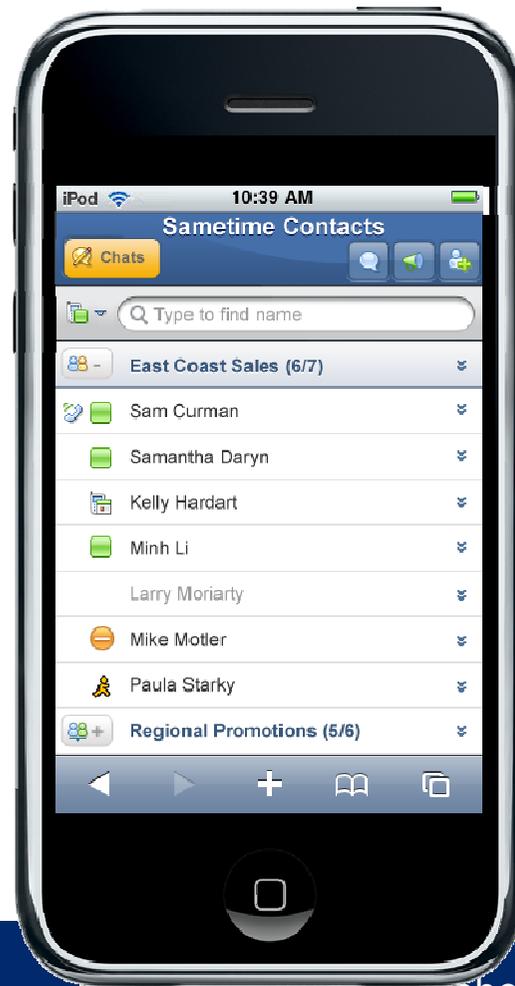
## Fonctionnalités de Sametime Mobile

- Discussions unilatérales et/ou multiples
  - ✓ Trouver des experts et les inviter à un chat multiple
  - ✓ Historique des chats auto-sauvegardé sur le périphérique
- Recherche rapide & Intégration d'annuaire
  - ✓ Trouver un contact sur les premières lettres de son nom
  - ✓ Accès indifférencié / transparent aux contacts personnels ou annuaires serveur
- Cartes de visite
  - ✓ Vue des photos & informations sur les contacts
  - ✓ Initialisation d'un appel téléphonique, d'un chat ou envoi d'un mail
  - ✓ Sauvegarde de la carte de visite dans le CA du périphérique (7.5.1)
- Expression personnalisée
  - ✓ Emoticônes
  - ✓ Réponses rapides (7.5.1)



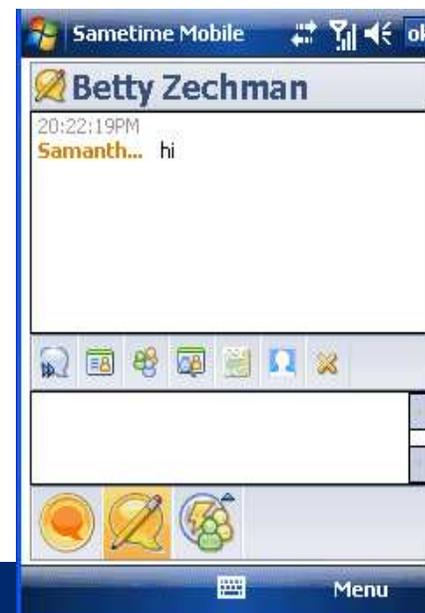
# Client Apple iPhone – Lotus Sametime 8.5

- **Client navigateur pour Sametime Mobile :**  
MI, présence & discussions sécurisées



# 🗨 Clients Mobile – Lotus Sametime 8.5

- Nouvelle plate-forme Sametime extensible
- Support des plugins tiers (Client Expeditor)
- Support de Windows Mobile 6.1 & périphériques 6.0
- Autres plate-formes à venir comme Nokia S60





# Processus métier simplifiés

- **Nouvelles APIs AJAX pour embarquer Sametime dans des applications**
  - ✓ Présence
  - ✓ Chat
  - ✓ Click to call
- **Pas de download Java**
  - ✓ Remplacement des STLinks dans les applications Web 2.0
- **Compatible avec Mashups & Widgets**
- **Nouvelles APIs Web services REST**
  - ✓ Compatible avec les APIs Web Sametime 8.0.1
  - ✓ Disponible via un nouveau composant du serveur Sametime Web Proxy



# Intégration applicative



OPEN FINANCIAL NETWORK [Home](#) | [WholeSale Banking](#) | [Home](#) | [More...](#) Frank Adams | [Edit my Profile](#) | [Help](#) | [Log Out](#)

[Home](#) [Blogs](#) [New Page](#) [Add Content](#) [Change Theme](#) [Share Page](#)

### News

**New Market Trends for 2009**  
Nov 18 | [Sam Omie](#)

**Working with Teams**  
Nov 16

**Market Research**  
Nov 14

**Company Benefits Update**  
Nov 14

**Cost Analysis - Renovations Green**  
Nov 12

**Best Finance Software 2008**  
Nov 12

### Subscriptions Updates

**Blogs** [See more](#)

**Renovations Finance Plan**  
Sam Curman | Jan 04, 2009  
[Details](#)

**Global Finance**  
Gail Chao | Jan 10, 2009  
[Details](#)

**IT for Finance Teams**  
Gail Chao | Jan 10, 2009  
[Details](#)

**Team Places Updates**

**Marketing Collateral**  
Brochure.pdf - Amadou Alain  
Jan 04, 2009 | [Details](#)

**Renovations Finance Team**  
Brochure.pdf - Amadou Alain  
Jan 04, 2009 | [Details](#)

### Mail

Sort By Date

|   |                  |
|---|------------------|
| ★ <b>Sam Curman</b><br>Renovations Financial Planning       | 01/17/09 4:45 PM |
| ★ <b>Gail Chao</b><br>Re: Renovations Financial Planning    | 01/17/09 4:45 PM |
| ★ <b>Gail Chao</b><br>Cost analysis                         | 01/17/09 4:45 PM |
| Glenn Cloud<br>Here are the estimates for the OFN brochures | 01/17/09 4:45 PM |

### My Objectives

#### Performance Update

Reduce Costs

Increase Credit Lines

Implement Customer Retention Programs

### Day at a Glance

Wed, November 14, 2009

Mel & Michelle's Anniversary

**10:00 AM - 11:00 AM**  
Marketing Meeting  
[Gail Chao](#)

**11:00 AM - 12:00 PM**  
Product Analysis Update  
[Sam Curman](#)

### Colleagues

**Customer Relations**

- Ed ElAmon
- Gardner Raynes
- Jasmin Haj

**Finance Experts**

- Sam Curman
- Heather Reeds
- Ling Shin
- Lucille Suarez
- Betty Zechman

**Tools**

- Expense Reimbursement
- Benefits Enrollment
- Human Resources

### Activities

1 - 7 of 20 [Previous](#) | [Next](#)

- Finance Charts Templates for 2009**  
updated by [Sam Curman](#) Today 9:30 AM [More](#)
- Renovations Budget Discussions**  
updated by [Sam Curman](#) Today 9:30 AM [More](#)
- Marketing Materials**  
updated by [Gail Chao](#) Today 9:30 AM [More](#)
- Greenworld Conference Preparation**  
updated by [Sam Curman](#) Today 9:30 AM | **DUE JAN 21** [More](#)



# Personnalisation

File Tools Help

Type to find name

- Sales Team
  - Al Moreno
  - Allie Singh
  - Amadou Alain
  - Amy Blanks
  - Betty Zechman
  - Denis Mickles
- Sales Accounts
  - Vivian Hanley
  - Dina Maroni
  - Ed ElAmon
  - Gardner Raynes
  - Evelyn Stanwood
- Marketing Team
  - Bill Ranney
  - Liz Schonfeld



WORLD Co.

User name  
jim.lendler@worldco.com

Password  
\*\*\*\*\*

User Status  
● I'm available

Log In

File Tools Help

Sales

- Al Moreno
- Allie Singh
- Amadou Alain
- Amy Blanks
- Betty Zechman
- Denis Mickles

Legal

- Vivian Hanley
- Dina Maroni
- Ed ElAmon
- Gardner Raynes
- Evelyn Stanwood

Marketing Team

- Bill Ranney
- Liz Schonfeld
- Lucille Suarez

File Tools Help

Amadou Alain  
I'm available at my office  
555-3434 / +1 (413) 555-3434

Amadou Al.. Hi Jim, how are you doing? 09/04

Jim Lendler Hi Amadou, I'm well. Working on getting that sales report to you! 09/04

Amadou Al.. That's great news. I messaged you to get an update on it. 09/06

Thanks a lot for all your help. I'll let you get back to it. 09/06

Jim Lendler No problem, glad to be of help. 09/07

B I U A G M

Amadou Alain is typing...



# Lotus Sametime 8.5 Vidéo Chat / Réunions Web

Lotus Sametime Web conferencing

Leave Call

Stop sharing You are sharing

3 of 6

Tools

1 2 3 4 5 6 7

**Internal PR Plan**  
Samantha Daryn, Team Lead  
Communications Task Force

Participants - 6

Library

Organizational\_Chart.odp  
Share Download  
Weeklymeetingnotes.odp  
Legaldiscloser.odp  
http://www.renovations.com

Discussion and Minutes

Gail Chao 10:02 a  
Hey, welcome back Sam! Hope you had a great vacation!

Sam Curman 10:04 a  
Hi Gail, thank you!

Raise Hand Record

## Unifiée

- ✓ Expérience Vidéo unique pour le chat & les réunions Web

## Ouverte

- ✓ Interopérabilité avec les solutions de conférences audio/vidéo partenaires

## Gérée

- ✓ Amélioration de la gestion transverse (pare-feu) de la bande passante

Kelly Hardart/Chicago/Renovations - [started: 9:03:04 AM]

File Edit View Actions Help

Hang Up

Participants (2)  
Moderator: Sam Curman

Kelly Hardart Connected  
Sam Curman Connected

Kelly Hardart  
Renovations - Sales Representative  
555-4545 / New York, NY, US  
I am available @ Office (Sametime 7.5.1)

Sam Curman I think we really need to talk about the upcoming marketing campaign. 09:03:04 A

Kelly Hardart Good idea. What's the status on the new proposal? 09:04:58 A

Sam Curman I spoke to the guy yesterday, and he said things were a little behind... 09:05:11 A

Kelly Hardart Hmm. Can we continue this conversation by phone? 09:06:27 A

Send





## Autres améliorations prévues pour Sametime 8.5

---

- **Passerelle Sametime**
  - ▶ Partage du chat & présentiel avec le serveur Microsoft Office Communications (hotfix 8.0.2 aussi disponible)
- **Intégration Microsoft Office**
  - ▶ Intégration de la téléphonie
- **Console système Sametime**
  - ▶ Gestion centralisée de la configuration & des politiques



# Configuration centralisée & gestion des politiques

View: All Tasks

- Welcome
- Guided Activities
  - Connecting to a database
  - Configuring IHS
  - Creating and expanding clusters
  - Connecting to LDAP
  - Enabling global security
  - Routing requests from a Web server to an application server
- Servers
- Applications
- Resources
- Security
- Environment
- System administration
- Users and Groups
- Monitoring and Tuning
- Troubleshooting
- Service integration
- UDDI

Welcome

Integrated Solutions Console Standard Edition provides a common administration console for multiple products. The table lists the product suites that can be administered through this installation. Select a product suite to view more information.

| Suite Name                                   | Version |
|--|---------|
| <a href="#">Sametime Advanced server</a>     | 8.0.1   |
| <a href="#">Sametime Meeting server</a>      | 8.5     |
| <a href="#">Sametime System Console</a>      | 8.5     |
| <a href="#">Sametime Unified Telephony</a>   | 8.0     |
| <a href="#">SIP Proxy and Registrar</a>      | 8.5     |
| <a href="#">Websphere Application Server</a> | 7.0.1   |

Sametime Gateway

Sametime Unified Telephony

Sametime Media

Sametime Presence/IM

Sametime Meetings

Sametime Advanced\*

\* Future release of server required



# Agenda

---

- Famille de produits Sametime
- Lotus Sametime
- Lotus Sametime 8.5



## **Sametime Unified Telephony (SUT)**

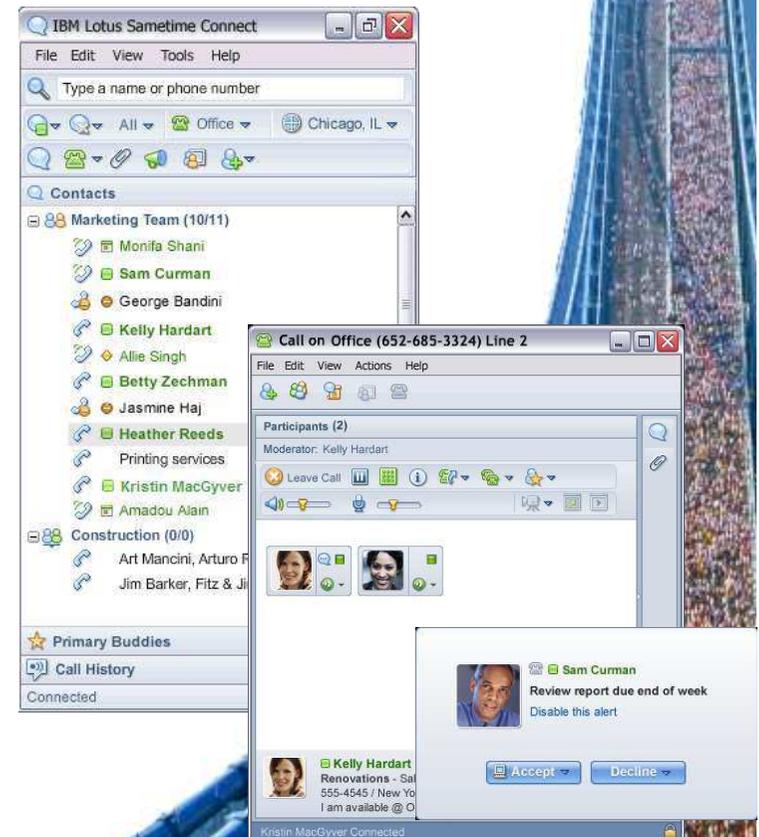
- (Intégrations & Extensions)
- (Architecture)
- Roadmap



# Sametime Unified Telephony (SUT)

Fin 2009

- Une approche middleware pour la communication unifiée
  - ✓ Simplifier et tirer parti de l'infrastructure de communication
  - ✓ No rip-and-replace...pas d'attente pour tirer les bénéfices des mises à jour sur l'ensemble de l'infrastructure
- Interface (expérience) unifiée pour les utilisateurs
  - ✓ Communication & Collaboration plus efficaces
- Fonctionnalités
  - ✓ Présence téléphonique
  - ✓ Click-to-Call & Click-to-Conference
  - ✓ Softphone embarqué
  - ✓ Gestion des appels entrants
  - ✓ Intégrée avec VOTRE environnement de téléphonie



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# DEMO



IBM Lotusphere Paris - 26 Mars 2009

Lotus software



# Agenda

---

- Famille de produits Sametime
- Lotus Sametime
- Lotus Sametime 8.5
- Sametime Unified Telephony (SUT)



## **(Intégrations & Extensions)**

- (Architecture)
- Roadmap

# Tableau des Intégrations

|             | PORTAL  | QUICKR  | CONNECTIONS   | SAMETIME   |
|-------------|---|---|---|--|
| PORTAL      | <ul style="list-style-type: none"> <li>. Display portal / WCM feeds in feed portlet on pages</li> </ul>   | <ul style="list-style-type: none"> <li>. Display Places in MyPlaces Portlet</li> <li>. Consume Quickr Feeds in Feed Portlet</li> <li>. Link Quickr views into portal navigation</li> <li>. Search Quickr servers through portal search</li> </ul> <p><b>Future:</b> Display libraries through Library iWidget</p>   | <ul style="list-style-type: none"> <li>. View Connections people card for any person name</li> <li>. Display Connections content through portlets</li> <li>. Consume Connections Feeds in Feed Portlet</li> <li>. Link Connections views into portal navigation</li> <li>. Search connections through portal search</li> </ul> <p><b>Future:</b> Portlet Factory Builder for Connections</p> <p><b>Future:</b> Display Connections content through iWidgets</p> | <ul style="list-style-type: none"> <li>. Online awareness</li> <li>. In-context Chat</li> <li>. Sametime Portlets</li> <li>. Link Sametime views into portal navigation</li> </ul> |
| QUICKR      | <ul style="list-style-type: none"> <li>. Integrate with Portal Navigation through Web Application Integrator</li> <li>. Display feeds from portal / WCM in feed portlet in Quickr places</li> </ul>           | <ul style="list-style-type: none"> <li>. Display Quickr feeds in feed portlet in places</li> </ul> <p><b>Future:</b> Display libraries through Library iWidget</p>  | <ul style="list-style-type: none"> <li>. View Connections people card for any person name</li> <li>. Consume feeds from Connections in Feed Portlet</li> <li>. Display Connections content through portlets</li> </ul> <p><b>Future:</b> Display Connections content through iWidgets</p> <p><b>Future:</b> Display iWidgets in Wiki pages</p>  | <ul style="list-style-type: none"> <li>. Online awareness</li> <li>. In-context chat</li> </ul>  |
| CONNECTIONS | <ul style="list-style-type: none"> <li>. Integrate with Portal Navigation through Web Application Integrator</li> <li>. Display feeds from portal / WCM in feed widget in home page or communities</li> </ul> | <ul style="list-style-type: none"> <li>. Consume feeds from Lotus Quickr</li> <li>. Link to shared files in Quickr from people card and profiles</li> <li>. Promote document from activity to Quickr place</li> <li>. Link to places from Commuities</li> </ul> <p><b>Future:</b> Display libraries through Library iWidget</p> <p><b>Future:</b> Search Quickr content through Homepage search</p> | <ul style="list-style-type: none"> <li>. View Connections people card for any person name</li> <li>. Display Connections services feeds in feed widget on Homepage</li> </ul>   | <ul style="list-style-type: none"> <li>. Online awareness</li> <li>. Instant chat</li> <li>. Community synchronization</li> </ul>  |



# Tableau des Intégrations (suite)

|          | PORTAL   | QUICKR  | CONNECTIONS   | SAMETIME  |
|----------|--|---|---|---|
| NOTES    | <ul style="list-style-type: none"> <li>. Display portlets from portal in Notes client</li> </ul> <p><b>Future:</b> Display iWidgets surfaced by WebSphere Portal in Notes client</p> | <ul style="list-style-type: none"> <li>. Access Quickr documents from sideshelf</li> <li>. Consume Quickr Feeds in Feed Reader</li> <li>. Quickr document links in mail messages</li> <li>. Add documents from Quickr to mails</li> <li>. Add attachments from mails to Quickr folders</li> </ul> <p><b>Future:</b> Display iWidgets surfaced by Lotus Quickr in Notes client</p> | <ul style="list-style-type: none"> <li>. View Connections people card for any person name</li> <li>. Display Connections content through Connections portlets</li> <li>. Consume Connections Feeds in Feed Portlet</li> <li>. Link in Connections views into portal navigation</li> <li>. Search connections through portal search</li> </ul> <p><b>Future:</b> Portlet Factory Builder for Connections Access</p> <p><b>Future:</b> Display iWidgets surfaced by Lotus Connections in Notes client</p> | <ul style="list-style-type: none"> <li>. Online awareness</li> <li>. In-context chat</li> <li>. Sametime plugin in sidebar</li> </ul> |
| SAMETIME | N/A  | <ul style="list-style-type: none"> <li>. Access content in Lotus Quickr through Sametime Client</li> </ul>  | <ul style="list-style-type: none"> <li>. View Connections people card for any person name</li> <li>. Access content in Lotus Connections through Sametime Client</li> </ul>   | N/A   |

ing

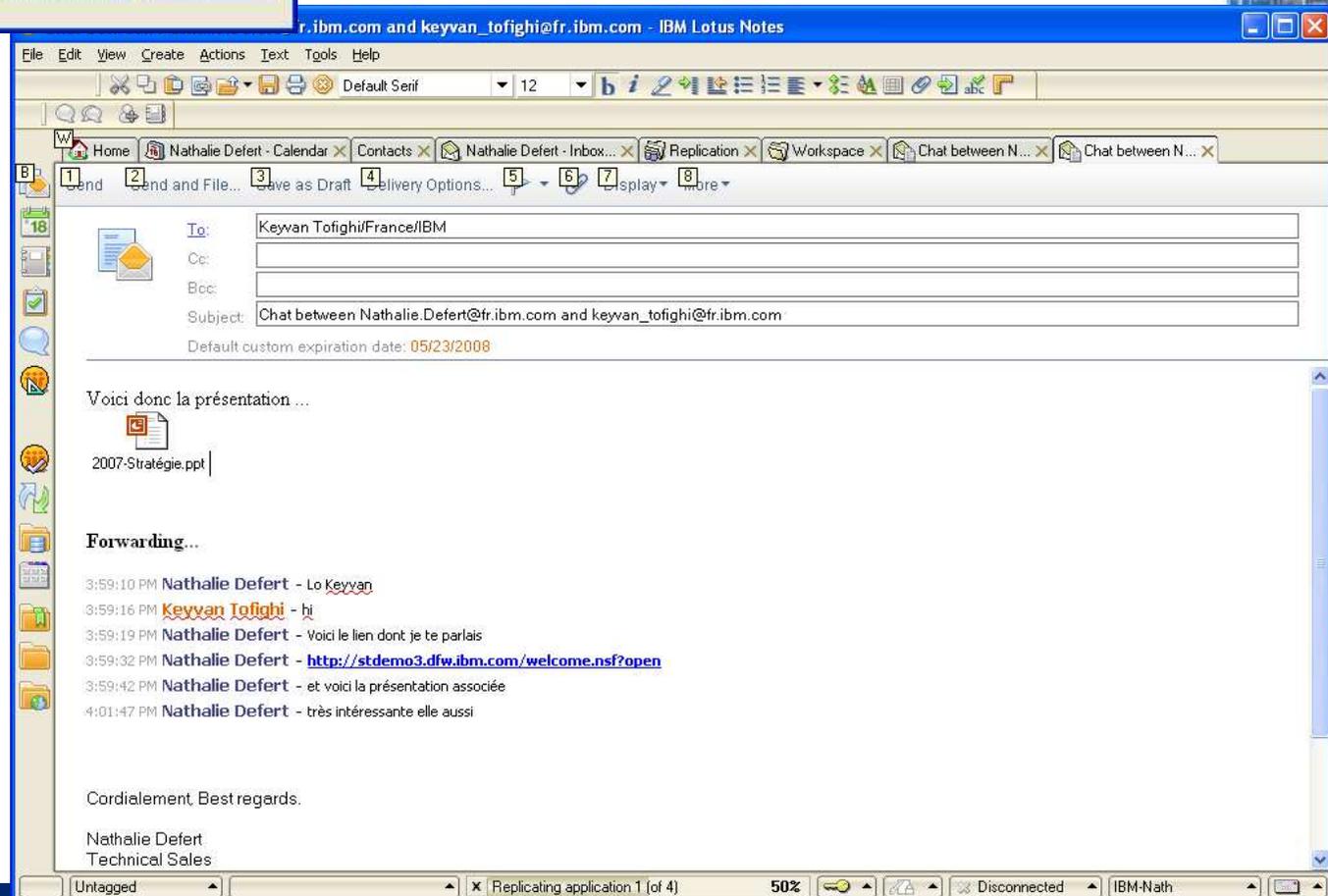


# Lotus Sametime : La plate-forme intégrée

The screenshot displays the IBM Lotus Notes interface. The main window shows an email inbox with a search bar and a list of messages. A red box highlights the 'High Importance' section of the inbox, which includes messages from 'E. Cascarino', 'Emmanuelle Dinc', 'Benjamin Bollaert', and 'David Benoish'. Below the inbox, a calendar event titled 'Agenda du RV Client' is visible, with a red box highlighting the 'Reunion interne' event on March 7, 2007, at 01:00. The right sidebar contains the 'Activities' section, including a calendar and a 'Sametime Contacts' list. The contacts list is also highlighted with a red box and includes entries like 'Architectes (15/28)', 'BCS (6/12)', 'Bots (5/5)', 'Friends (0/1)', 'IA (3/11)', 'IBM (15/25)', 'ISSL (17/29)', 'ITS (1/5)', 'ITSpecialists (28/47)', and 'Lotus Techsales FR (10/17)'. The bottom of the interface shows a 'Follow Up' section and a 'Feeds' section.



# Avec le client Notes





# Avec l'agenda du client Notes

**Calendar Entry**  
Type: Meeting

Subject: Conférence Web

When: Starts: Thu 04/26/2007 04:00 PM Local time  
Ends: Thu 04/26/2007 06:00 PM Local time 2 hours  
Repeat: This entry does not repeat

Who:  Do not receive responses from invitees  Prevent counter-proposals  Prevent delegation  
Required:  
Optional:  
FYI:

Where: Location:  
Rooms: Find Rooms...  
Resources: Find Resources...

**Online Meeting:** There is no online meeting

Category:

Description: Find Available Times  
Attach...  
<Enter the description of this event>

**Reserve Online Meeting**

Essentials | Options

Server  
Place:

Permissions  
 Limit attendance to only meeting invitees  
 Open meeting to all users  
 All participants have permission to present content

Meeting Password:

Content  
Presentations: Add presentations to meeting form after you click OK.

OK Cancel

**Reserve Online Meeting**

Essentials | Options

Audio and Visual Options  
 None  
 Computer audio  
 Computer audio and video

Recording  
 Record this meeting so others can replay it later  
Note that the laser pointer, highlighter, and stamp tools will not appear in the recording.

OK Cancel

g





# Avec le client Domino Web Access

Mail - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address [https://wtfmail01.lotus.com/mail/jimmerma.nsf/#Notes/Mail/?OpenDocument&PresetFields=s\\_ViewLabel;Inbox,s\\_ViewName;\(%24Inbox\)&KIC&LNH=33mu2b0n1oe0k71ni8nq](https://wtfmail01.lotus.com/mail/jimmerma.nsf/#Notes/Mail/?OpenDocument&PresetFields=s_ViewLabel;Inbox,s_ViewName;(%24Inbox)&KIC&LNH=33mu2b0n1oe0k71ni8nq) Go Links >>

Welcome, John Immerman I Am Active Preferences Online Logout Help

Welcome Mail Calendar To Do Contacts Notebook Lotus Domino Web Access IBM

My Mail **Inbox** Check mail file: 100%

Inbox Drafts Sent Follow Up All Documents Junk Trash Views Folders Tools Open Mail for...

Sort by Date

|  |                 |
|--|-----------------|
| Sheryl Jablonowski   | 04/10/07 3:00PM |
| Start at fixing our numbers                                  |                 |
| Linda Sharar   | 04/10/07 2:59PM |
| Re: L7BLD137 - We would like to give this build to the Si    |                 |
| Marshada L Solanki   | 04/10/07 2:51PM |
| Minutes from today's 5.1.0.5, 6.0.1.1 defect review meet     |                 |
| Jeff Foster  | 04/10/07 2:49PM |
| First draft of "Introduction to sparkle" document            |                 |
| Paul Therkelsen  | 04/10/07 2:29PM |
| Re: L7BLD137 - We would like to give this build to the Si    |                 |
| Rawan Gupta  | 04/10/07 2:18PM |
| Re: L7BLD137 - We would like to give this build to the Si    |                 |
| Chikao Imade   | 04/10/07 2:03PM |
| Re: Fw: DYHG6Z98GC: Firefox: click refresh button of br      |                 |
| Don Champlin   | 04/10/07 2:03PM |
| 8.0 fix to review/approve                                    |                 |
| ightly   | 04/10/07 1:57PM |
| ***CHKPT-FAILED*** PCC6.1_20070410.1248 Build Lc             |                 |
| Phyllis Keane  | 04/10/07 1:52PM |
| IBM Club News  |                 |
| Chikao Imade   | 04/10/07 1:51PM |
| Re: CFAR6ZBRWD: Scrolls overlap in mail                      |                 |
| Lindsay May  | 04/10/07 1:49PM |
| Re: SPR LMAY6V6QS2 State Change Notification, now P          |                 |
| Christopher Baker  | 04/10/07 1:48PM |
| Notes Domino 8 interim                                       |                 |
| Chip Faulkner  | 04/10/07 1:46PM |
| Fw: MSDN   |                 |
| Pat Brown  | 04/10/07 1:43PM |
| This Weekend Westford Food Sign Up (PLEASE SIGN UP           |                 |
| ason Dumont  | 04/10/07 1:35PM |
| Re: taking off early will be on-line later tonight available |                 |
| Rahul A Garg   | 04/10/07 1:32PM |
| taking off early will be on-line later tonight available via |                 |

From: Phyllis Keane/Westford/IBM  
To: IBM Club News  
Subject: IBM Club News

**Last call for Lowell Devils! - Friday, April 13 @ 7:00**

We've acquired tickets for the Lowell Devils Hockey game **this Friday** at 7:00 at the Tsongas Arena. The Devils will be playing against Portland. Tickets are \$8 each. Please contact Phyllis Keane (WTF5) or Karen Hertzberg (WTF4) for ticket purchase.

**Last call for Boston Celtics**

We're still offering discounted tickets to the Boston Celtics...

**Timing:** Now through April 18<sup>th</sup>

**Pricing:** Discounts throughout the season for Club Employees

**The Boston Celtics** are offering Employees the chance to save **50% off** the box office price for games this year. Come watch and the Celtics take on the res NBA!

Half Price Discounts - **50% OF SEATS** - <http://oss.ticketmaster.com/html=EN&t=celtics&o=3470849&q=>

Super Discounts - **\$20 OFF LO**

10 Tuesday Apr 10, 2007 3:11PM

IBM

s. software



# Avec le client Microsoft® Outlook

Liste de contacts      Voix sur IP      Vidéo

Recherche de contacts

Mail      Call      Inbox      Search Inbox      Please call me !!!

Discussion      Appel      Réunion Instantanée

Sametime QuickFind

b

- Alberto Sbragia (asbragia/mycompany)
- Bob Coulomb (bcoulomb/mycompany)
- Dimitris Gibault (dgibault/mycompany)
- Fabrice Duband (fduband/mycompany)
- Alberto Sbragia Call Office (1102)
- bcoulomb Call (1087)
- Call Office (1087)
- Dimitris Gibault Call Office (1101)
- Fabrice Duband Call Office (1002)

Search Directory for b

Inbox - Microsoft Outlook

Messages

Gloria Moor      I am available @ Paul WTS Labs (Sametime 7.5.1)

Mail      Inbox

Arranged By: Date      Newest on top

Today

Gloria Moor      2:50 PM

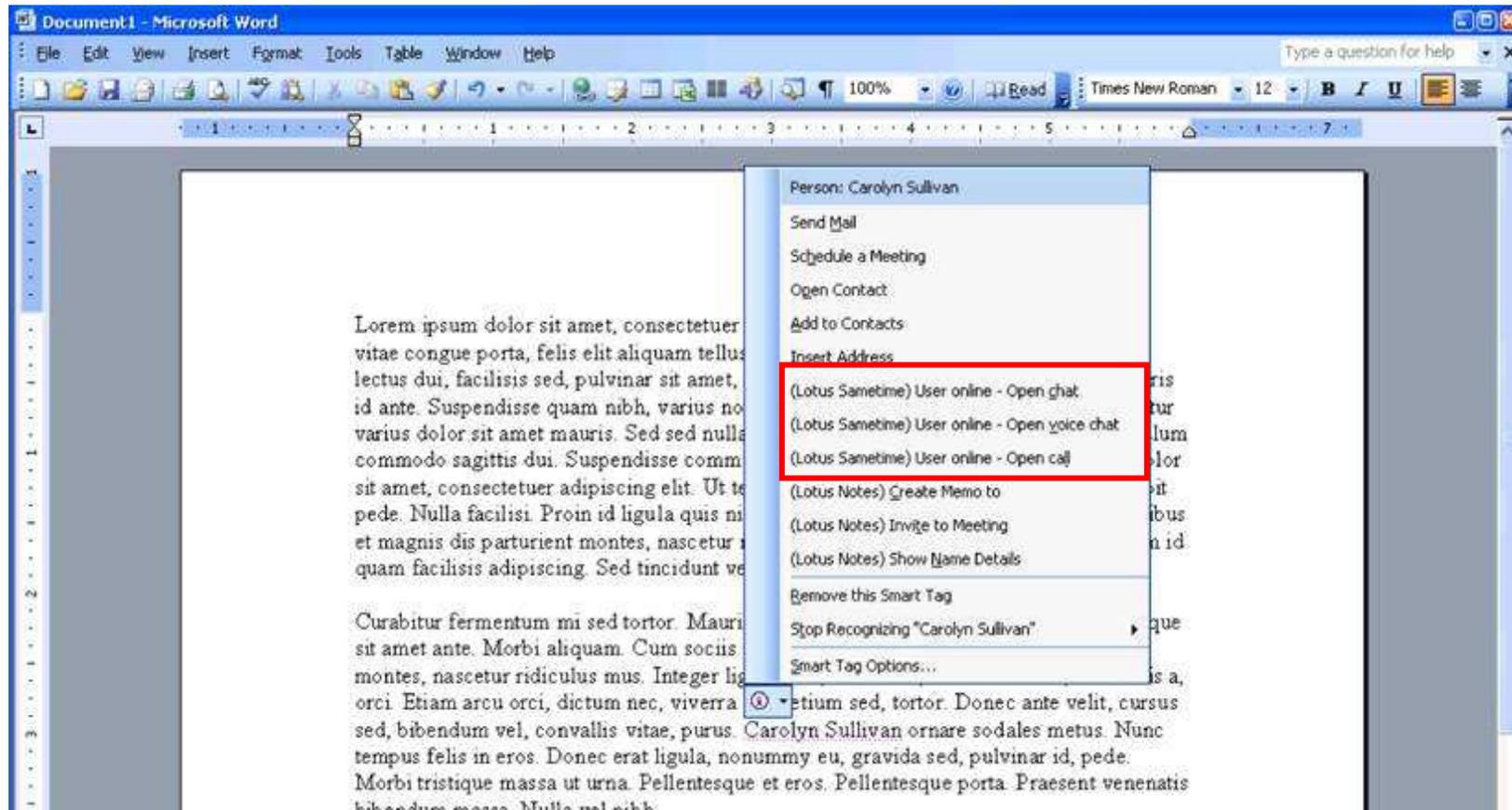
This afternoons discussion

**This afternoons discussion**  
 Gloria Moor [gloriamoor@wtslabs.com]  
 To: pgodby@wtslabs.com

We need to talk about project X



# Avec la suite Microsoft® Office





# Avec Microsoft® Sharepoint



## Colleague Tracker

### General

Dan Misawa

Gail Chao

Heather Reeds

Ted Amado

Ted Amado

Location Not Available

Schedule a Meeting...

Update Phone Address...

Send Mail (Ted Amado)

Send Instant Message...

Add to Outlook Contacts...

Add to Sametime Buddy List...

Outlook Properties...

Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kadev6.personal.ibm.com/Default.aspx

IBM Business Transformation Homepage IBM Internal Help Homepage IBM Standard Software Installer IBM World Community Grid

Welcome Dan Misawa | My Site | My Links | Site Actions

### My Site

My Profile

**Dan Misawa** Create Blog

**Get Started with My Site:**

- Describe yourself and help others find you and know what you do
- Identify the people you know and work with to put your personal network to good use
- Upload your picture to help others easily recognize you at meetings and events
- Customize this page by adding or removing web parts to get more out of your My Site
- Learn more about My Site and see tips on what it can do for you

**RSS Viewer**

Web part is not bound to a feed. Open the tool pane to set the feed URL.

**SharePoint Sites**

Site: My Site

Find all documents by Dan Misawa

**Documents**

| Title | Name       | Last Modified      | Location         | Permissions |
|-------|------------|--------------------|------------------|-------------|
|       | Dan_Misawa | 1/14/2008 11:27 AM | Profile Pictures |             |

**Tasks**

There are no items to show in this view.

**Colleague Tracker**

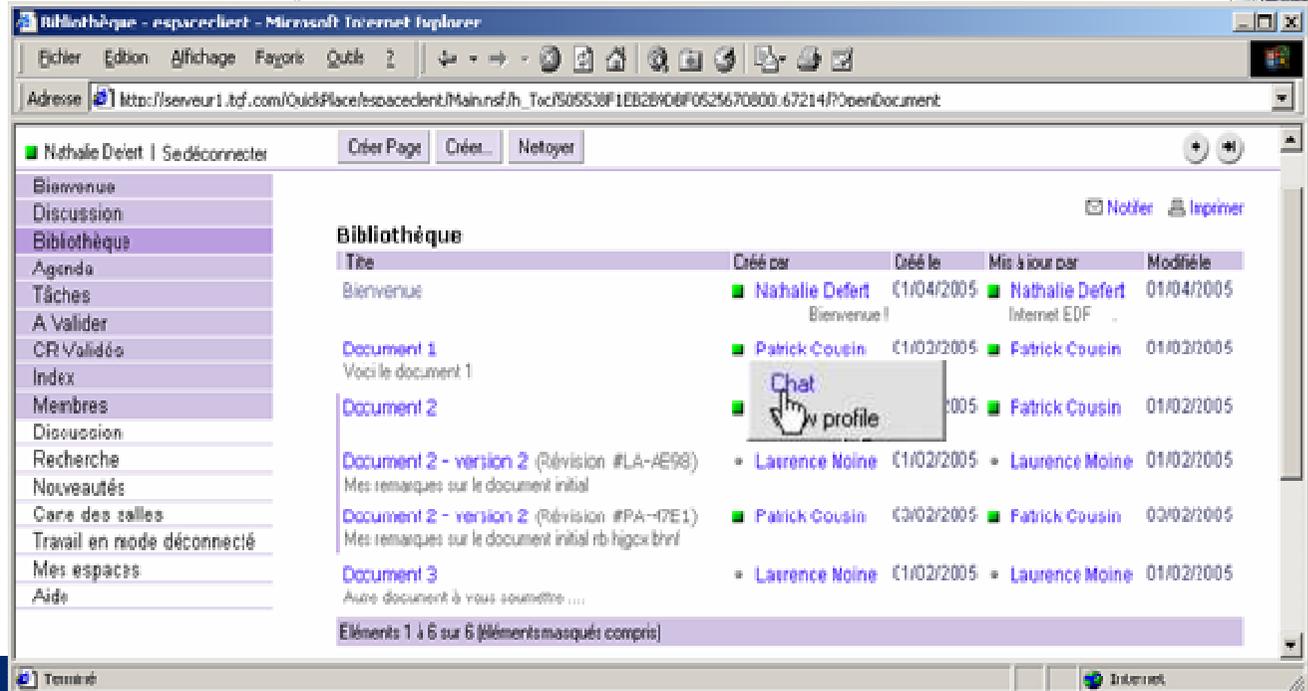
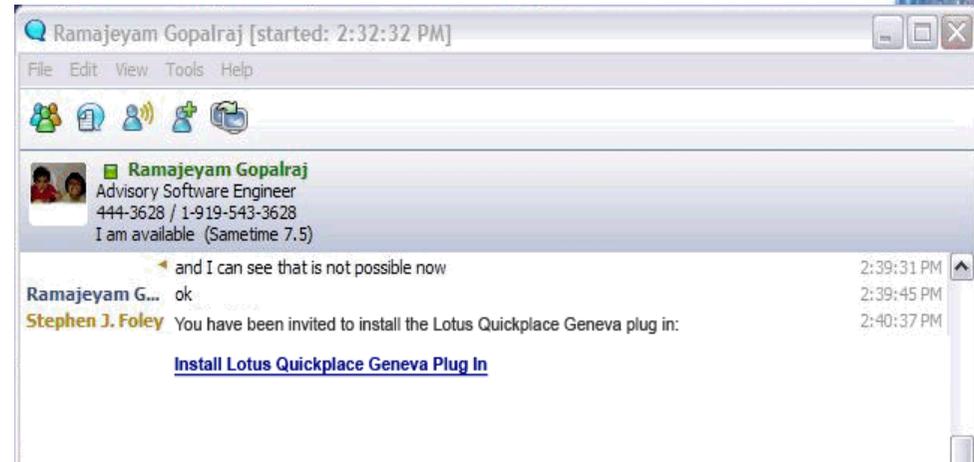
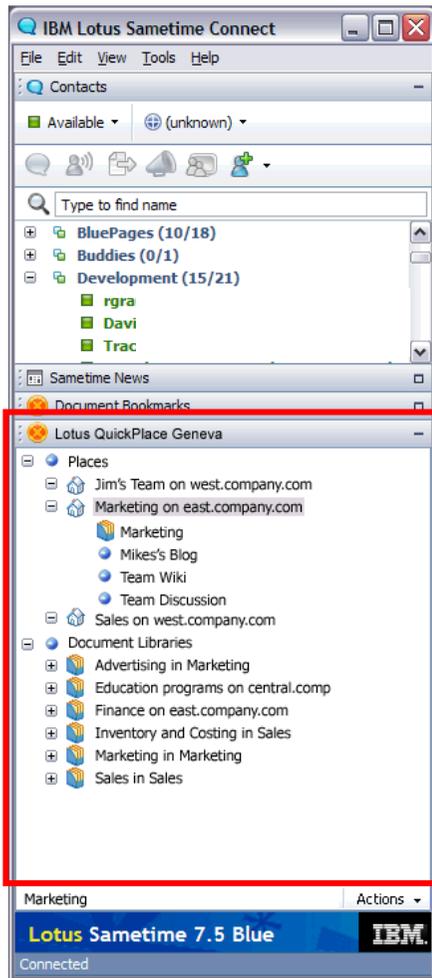
General

- Ted Amado
- Anadolu Alan
- Schedule a Meeting...
- Location Not Available
- Call
- Send Mail (Anadolu Alan)
- Send Instant Message...
- Additional Actions
- Add to Outlook Contacts...
- Add to Sametime Buddy List...
- Outlook Properties...





# Avec Lotus Quickr



# Avec Lotus Quickr



## Réunion en ligne

Travailler avec d'autres personnes en temps réel à l'aide du partage d'écran, de la discussion en ligne et d'autres outils.

Nom de la réunion.

Réunion virtuelle (Sametime)

Afficher le titre, l'auteur et la date sur la page ?

Informations planifiées de la réunion..

Les heures indiquées sont : Europe de l'ouest Heure d'été (GMT +0:00)

Démarrer maintenant

Planifier pour le :

Date :

09/01/2007

Heure de

9 00

début :

Durée :

3 heures 0 min.

Envoyer l'événement aux abonnés de l'agenda

Mot de passe de la réunion. Pour protéger cette réunion, vous pouvez lui attribuer un mot de passe (facultatif).

Mot de passe :

••••••••

Entrez de nouveau le mot de passe :

••••••••

Outils de la réunion

### Général

- Partage d'écran
- Discussion en ligne de la salle de réunion
- Envoyer une page Web
- Interrogation
- Tableau blanc

### Audio/vidéo

- Aucun
- Fonctions audio de l'ordinateur
- Fonctions audio et vidéo de l'ordinateur

Contenu

Verdana 10                     



# Avec Lotus Connections

Profil pour Nathalie Defert

IBM Sales & Distribution, Software Sales  
IBM employee, Regular  
Lotus IT Specialist  
COURBEVOIE France

Informations de contact

|  |                            |
|--|----------------------------|
| Nom :                                  | Nathalie Defert            |
| Bâtiment :                             | DCT                        |
| Etage :                                | 24                         |
| Numéro de bureau :                     | 33-1-4905-8372             |
| Numéro de portable :                   | 33-6-7003.2284             |
| Numéro de télécopie :                  | 33-1-4905.8372             |
| Adresse électronique professionnelle : | Nathalie.Defert@fr.ibm.com |
| Autre adresse électronique :           | Nathalie.Defert@France@IBM |
| IM :                                   | Disponible @ DCT 24A       |

Chaine hiérarchique

- Herve Rolland
  - Lamene Krim
    - Benjamin Bollaert
      - Nathalie Defert

IBM Lotus Sametime Connect

Contacts

Type to find name

RENOVATIONS (2/3)

- Samantha Daryn
- Frank Adams

Frank Adams

Senior Sales Manager, Chicago, IL United States  
1-312-555-1234  
I am in a meeting @ Home Office

Profile Communities Blogs Dogear Activities

ing



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# Dans un portail d'entreprise

Launch Workplace for Sales Manager > Home for Sales Manager >

Search: All Services

Home for Sales Manager Opportunity Info Manager's Tool

Dashboard Filter Region: Northeast US Region, Office: All Offices

### Opportunities By Regions 0312

Opportunities

Actions

### Opportunity Status

Status Trend Details

Print

Below On Track Exceeds

### Rep Performance

Top Performing Reps by Total Bookings

| Name         | Office | Product Revenue | Services Revenue | Total Bookings | Planned Sales |
|--------------|--------|-----------------|------------------|----------------|---------------|
| John Smith   | Boston | \$957,036.32    | \$214,623.34     | \$1,171,659.66 | \$500,000.00  |
| Jose Perez   | Boston | \$956,116.24    | \$184,635.32     | \$1,140,751.56 | \$600,000.00  |
| Bob Thomason | Boston | \$931,359.56    | \$191,655.32     | \$1,123,014.88 | \$600,000.00  |
| Tom Baker    | Boston | \$923,825.29    | \$198,145.12     | \$1,121,980.41 | \$700,000.00  |

Actions

### My Alerts

| Category    | Priority | Text  | Creation Date       |
|-------------|----------|---|---------------------|
| M&E Example | Low      | Order 007512 has not shipped; it is valued at 530.46. | 02/01/2009 04:00 AM |
| M&E Example | Normal   | Order 008207 has not shipped; it is valued at 791.16. | 02/01/2009 04:00 AM |





# Dans un portail d'entreprise

On Demand Workplace | Home - Mozilla Firefox

http://sametimeweb.watson.ibm.com:9080/SametimeWebApp/myportalmini.htm#

W3 FENIL SHAH's On Demand Workplace

w3 Home | BluePages | HelpNow | Feedback

Home | Work | Career and life

fenils@us.ibm.com Available

Contacts Mercan Top Titania

Mercan Topkara  
Post Doctoral Researcher  
863-7899 / 1-914-784-7899  
I am available (Sametime 7.5.1)

News

Top stories Past 7 days >

Miss the Somers Innovation Show & Tell?  
Did you miss the event because of a "little" snow? No problem... watch it now with a cup of Joe. [Profiled for various audiences.]

Allied Irish Bank chooses IBM  
IBM Ireland team helps AIB transform Core Banking Systems to drive growth [Profiled for FSS, S&D]

401(k) Plus now open  
For your review and action; quick-reference look at this important new plan. [Profiled for U.S.]

All about clients  
Recent transformations reflect IBM's strategy and values. [Profiled for all IBM]

Become a PowerPoint pro  
Don't give a boring PowerPoint presentation. Use these tips and succeed. [Profiled for Americas S&D, U.S.]

Finding intelligent life with telescopes and computers  
Jill Tarter is using the Allen Telescope Array to ask, "Are human beings the only example of intelligence in the universe?"

Grammar 101: Part VI  
Write clearly and avoid IBM jargon. [Profiled for Americas S&D, U.S.]

No boundaries  
2007 brought us closer together. IBMers in 29 countries share their stories. [Profiled for all IBM]

In the news Past 7 days >

Media Snapshot - January 8  
IBM program links Salesforce.com with data centers....IBM digs into security management....IBM: Firms must focus on risk management (CFO study)....HP's Largest Business Sharpens Blade Focus....Bloggers banish the keyboard [Communications]

Innovation @ IBM India Research Lab  
IBM researchers take pride in the value that they deliver to the company's clients, society and the world. [Express Computer - India]

ZDnet: IBM way out ahead in information access  
Dana Gardner writes that IBM has been building a formidable information management arsenal, applying it widely within its global accounts and a new factor as a value-add to its many other software and infrastructure offerings.... IBM knows getting your information act together leads to SOA (both kinds) efficiencies and advantages. [zdnet]

Media Snapshot - January 7  
Altman named to lead IBM mainframe unit.....It's Not Just IBM in This Crystal Ball....IBM: Business process outsourcing growing in LatAm...Cisco signals its challenge to Microsoft. [Communications]

Search

BluePages

Search type  
Name  
Search for  
GO  
Advanced search

Other searches

IBM web pages (w3 and ibm.com)  
IBM forums, blogs, and wikis  
IBM news articles  
IBM Learning (site search)  
IBM World Wide Q&A  
IBM Sales (site search)  
GO  
Advanced search

Market Report

Quoted at 4:09 PM EST on 8 Jan. Refresh

| Symbol | Current | +/-   |
|--------|---------|-------|
| IBM    | 97.59   | -2.46 |

View full market report  
Go to the scorecard home page



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# Avec Radvision Scopia

David Koral [started: 9:43:51 AM]

Participants (3)

- David Koral
- Victoria Carpenter
- Mark Press

David Koral: I am available (Sametime 7.5)

David Koral: Let's have a quick conference call to review the project status.

Vicotria Carpenter: Let's add Mark to the conversation.

:: Mark Press has joined the chat. ::

Chair: Betty Zechman

Participants (3)

- Betty Zechman
- Alberto Sbragia
- Frank Adams

You have all permissions

0 hands raised

Web Pages

Group Chat

Send

ILVIPTour\_EXTERNAL\_ENG... Page 1

Innovation Land

European Business Solutions Center

The ultimate experience!

IBM | Forum La Gaude

Connected Elapsed Meeting Time: 00:11:44 Connecté(s) - 3 participant(s) Online



IBM Lotusphere Paris - 26 Mars 2009

Lotus software

# Avec de la localisation

The screenshot displays the Lotus Sametime Connect desktop environment. On the left, the 'Marketing Team (4/5)' and 'Human Resources (2/3)' are visible in the contact list. A 'Where Are They' window is open, showing a map of the United States with several location pins. A context menu is open over the map, listing actions like 'Invite To Chat...', 'Send Internet Email...', and 'Edit Group'. The bottom of the interface features a 'Local Service' section with a 'Renovations Building 5' banner and a list of resources: 'Local printers', 'Conference rooms', 'Local restaurants', and 'Office supply stores'. A tooltip points to the 'Conference rooms' link, stating: 'Find an available conference room in building 5, and reserve it'. The taskbar at the bottom shows the start button, address bar, and system tray with the date 4/31/2006 and time 11:21 AM.



# Avec Lotus Expeditor

Mobile Adjuster - Lotus Expeditor

File Edit View Tools Help

Open Mobile Adjuster x

Mobile Adjuster

Home Create Claim View Customers View Claims My Recent Activity Logout

**Claim information**

Customer ID: AA11IN23  
Claim ID: 60914546\_Dan  
Status: Completed  
Adjuster: Dan Misawa  
Date created: 2007-10-24

**Customer policy**

Customer: Aaron Tobin  
Policy: JK All-Terrain SUV 3.3  
Loaner: Yes

**Damages**

Repairs: GRL09234(\$100); SPU0BSE4 (\$125);

**Notes and photo**

[ No comments ]

Participants (2)

Moderator: Michael Masterson

End Call

Dan Misawa Talking

Aaron Tobin On call

proved. Payment of \$125 IN23. Claim handled on 07 by adjuster Dan

Online





# Avec SAP

Dan Kehn [started: 12:32:28 AM]

File Edit View Tools Help

**Daniel B. (Dan) Kehn**  
 Senior IT Specialist, Lotus Workplace ISV Technical Enablement  
 526-2375 / 1-919-486-2375  
 I am available (Sametime 7.5.1)

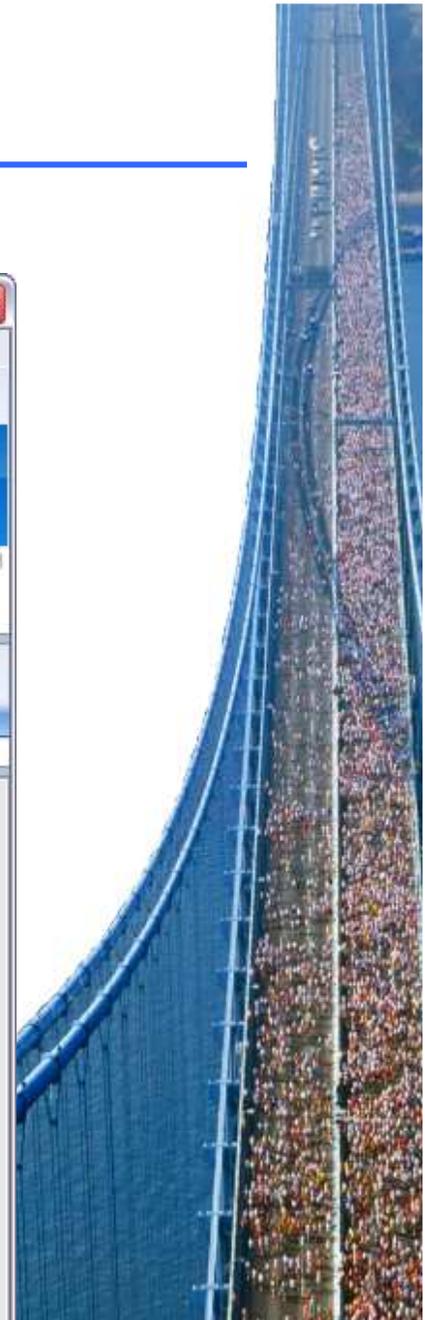
**Dan Kehn** What is up with @customer:0000001000 ? 12:32:40 AM

Send

Customer #: 0000001000  
 Name: Becker Berlin Address: Berlin Close Section

**Service Ticket Details** Edit

| General Data                                  | Problem Description                                 |
|---|---|
| ID: 8000000525                                |   |
| Description: Database problem                 |   |
| Account: Best4You Stores <span>Detail</span>  |   |
| Main Contact: Wendy Smith <span>Detail</span> |   |
| Status: In Process                            |   |
| Priority: Very high                           |   |
| Channel: e-mail                               |   |
| Product ID: Database <span>Detail</span>      |   |
| Product Description: Database                 |   |
| Owner: Mr. John Armstrong <span>Detail</span> |   |
| Responsible Group: New Test Org               |   |
| <b>Categorization</b>                         |   |
| Category 1: Software                          |   |
| Category 2: Database                          |   |
|   | <b>Solution Description</b>                         |
|   | Used remote connection to restart database service. |





# Avec une traduction des discussions à la volée

The screenshot shows an email client window titled "Eduardo [started: 9:28:09 AM]". The interface includes a menu bar (File, Edit, View, Tools, Help), a search bar, and a contact card for Eduardo Monich Fronza, an IT Specialist. The email history shows a conversation where messages are automatically translated from Portuguese to English. A red box highlights the translation icon in the toolbar. Below the email list is a rich text editor with various formatting tools and a "Send" button. At the bottom, there is a section for "Edit translation" with a "Back Translation" button.

**Eduardo Monich Fronza**  
IT Specialist, WebSphere AS & Portal Support  
839-6284 / 55-51-3019-1400  
Estou disponível

**mmachado@u...** Hello. I would like to discuss the new project plan this week. Are you available on Thursday? 9:28:36 AM

**Eduardo** <sup>pt</sup> Oi, Gostaria de discutir sobre o novo plano de projeto esta semana. Você está disponível na quarta-feira? 9:29:13 AM  
Hi!, yes I am available in this Thursday. We are going to include in agenda a meeting. Olá, sim estou disponível nesta Quinta-Feira. Vou incluir na agenda uma reunião.

**mmachado@u...** Thank you. I will send set up a conference call on Thursday. See you then. 9:30:15 AM

**Eduardo** <sup>pt</sup> Obrigado. Enviarei a arranjo uma conferência por telefone na quarta-feira. Até então, 9:30:48 AM  
Thanks. I will be waiting for the invitation for meeting. Obrigado. Estarei aguardando o convite para reunião.

**Edit translation:**  
Translation (what will be sent) Back Translation





# Agenda

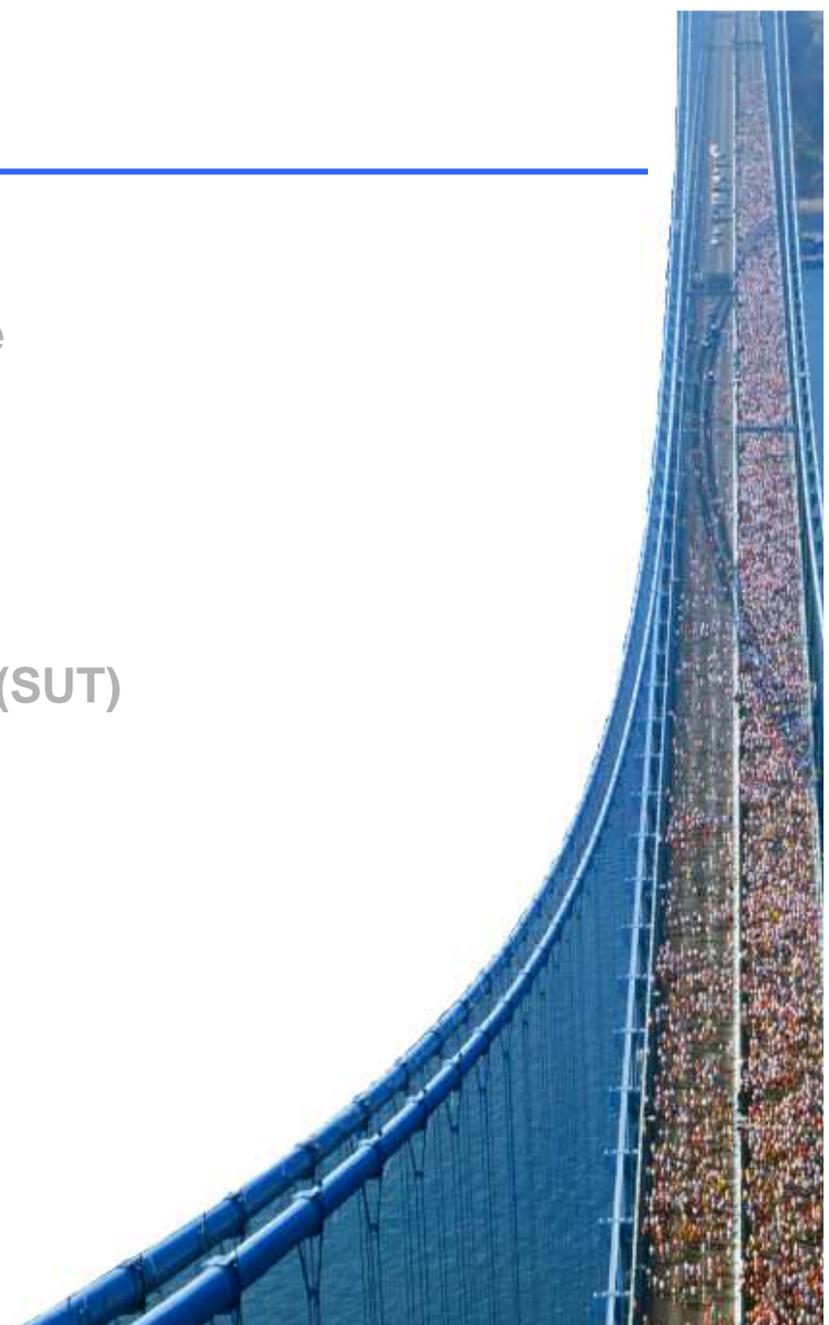
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- Famille de produits Sametime
- Lotus Sametime
- Lotus Sametime 8.5
- Sametime Unified Telephony (SUT)
- (Intégrations & Extensions)



## (Architecture)

- Roadmap





# Définitions

## **VP - Virtual Places**

- An IBM proprietary protocol that is used in the IBM Sametime system. This protocol enables presence, IM, n-way chat, e-meetings and file transfer.

## **SIP - Session Initiation Protocol**

- Defined by the IETF ([www.ietf.org](http://www.ietf.org)) and is widely accepted in the industry and the telco industry in particular.

## **SIMPLE – SIP for Intant Messaging and Presence Leveraging Extensions**

- Applies to registering for presence information and receiving notifications when such events occur, for example when a user logs-in or comes back from lunch. Managing a session of real-time messages between two or more participants

## **IETF - The Internet Engineering Task Force**

- Open international community of network designers, operators, vendors, and researchers concerned with the evolution of the Internet architecture and the smooth operation of the Internet

## **XMPP - eXtensible Messaging and Presence Protocol**

- Another protocol created by the IETF.
- Based on XML streams and enables presence, IM, and n-way chat.
- Has a broad open source community that defines additional features in the protocol.

## **RTP - Real-time Transfert Protocol**

## **HTTP - HyperText Transfer Protocol**

## **WC ou CW - Conférences Web**

## **IM ou MI - Messagerie Intantanée**

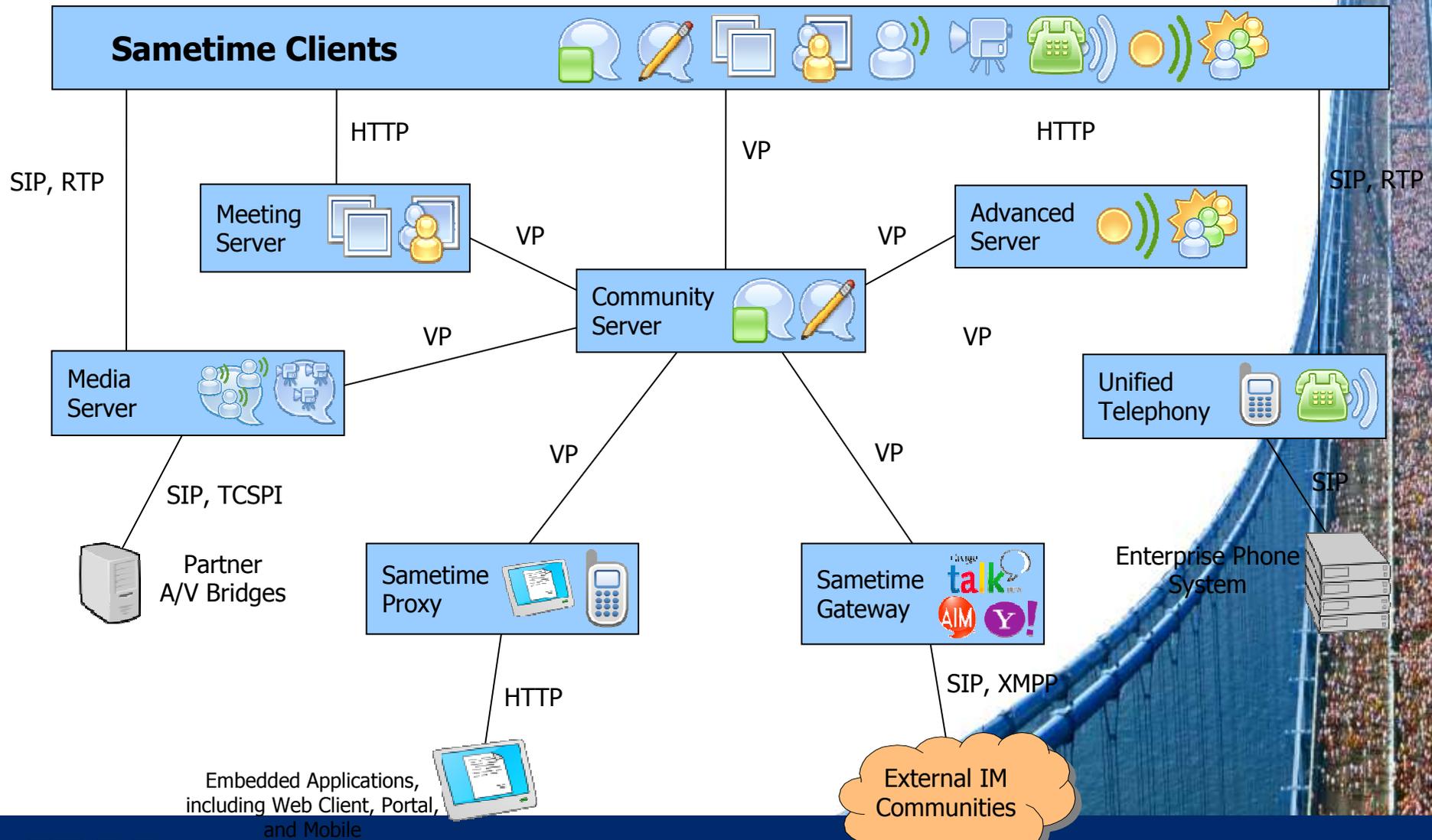
## **DMZ - Zone démilitarisée**

## **MUX - Multiplexeur**

## **DWA - Domino Web Access**

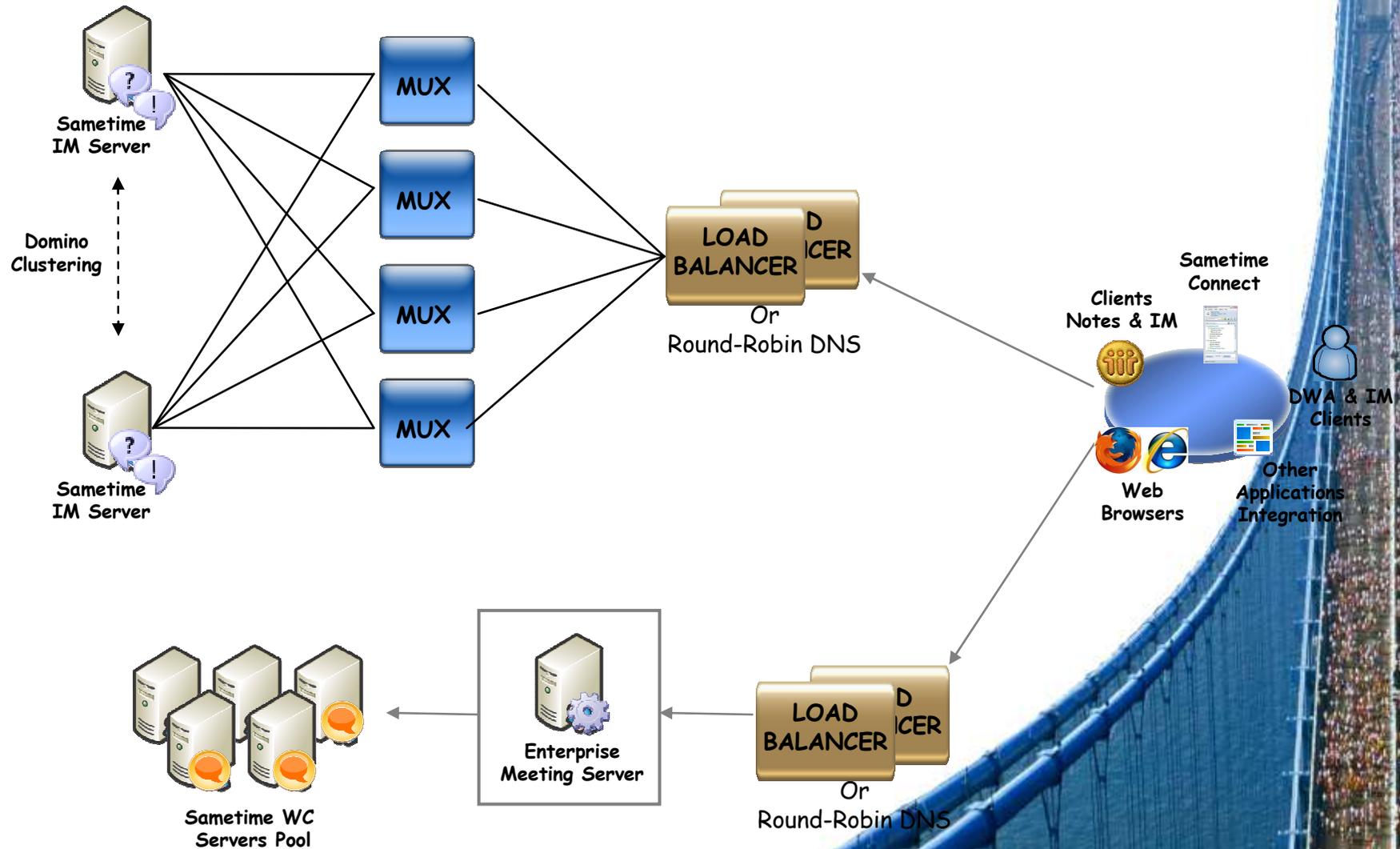
## **WAS - WebSphere Application Server**

# Lotus Sametime : Vue Générale



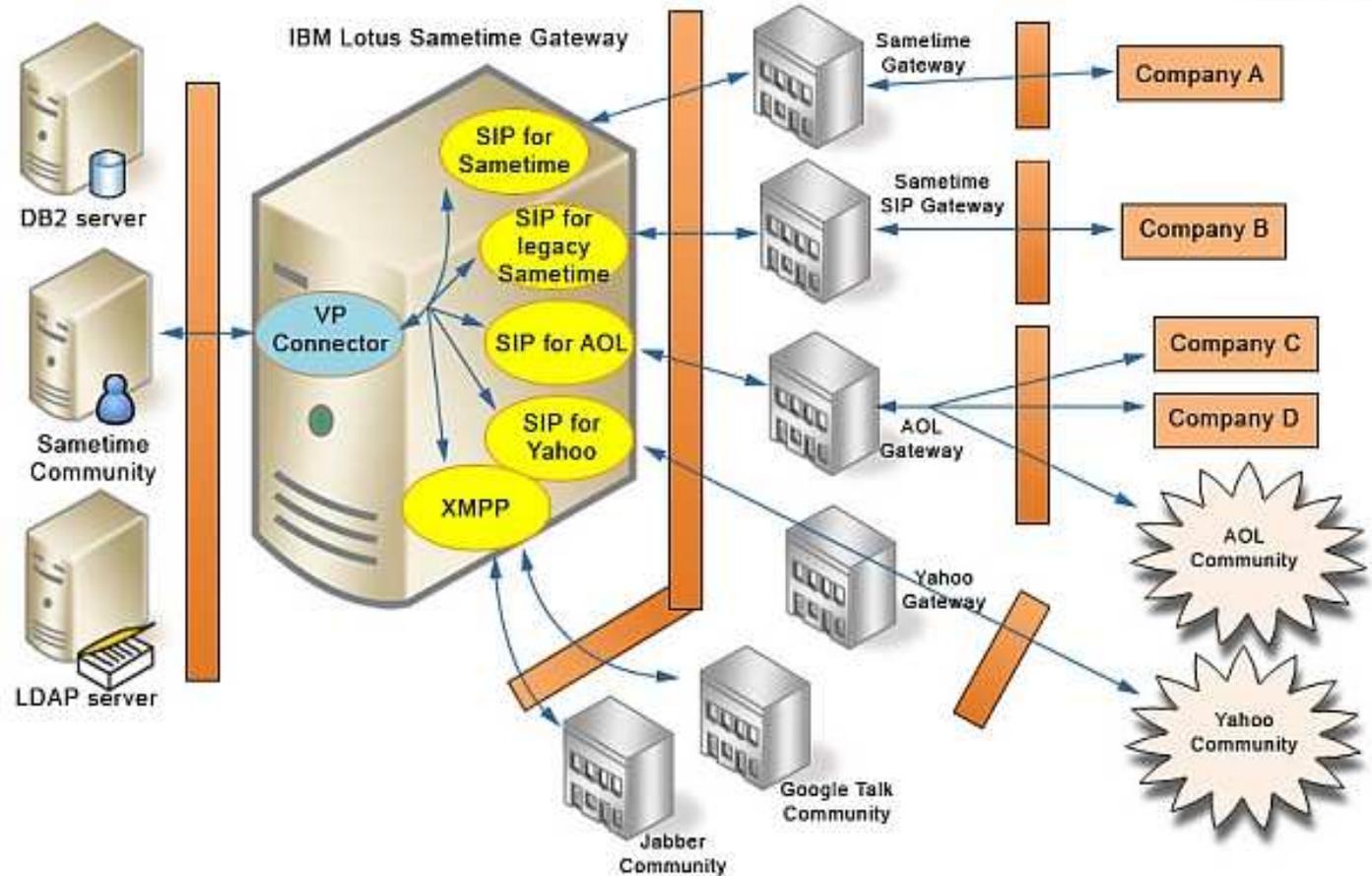
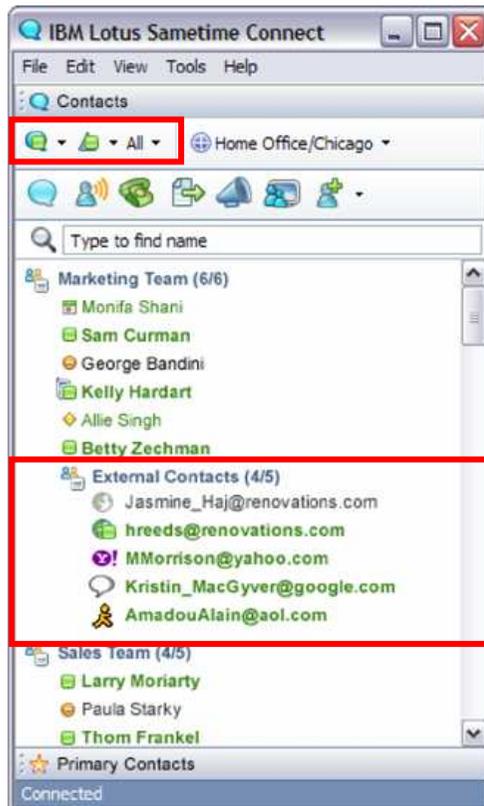


# Haute disponibilité - Sametime WC





# Passerelle Lotus Sametime





# Standards & Interopérabilité Audio & Vidéo



## Sametime Video Chat



H.263  
H.264  
iSAC  
G.711  
G.722.1

Sametime Services

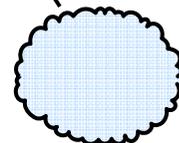
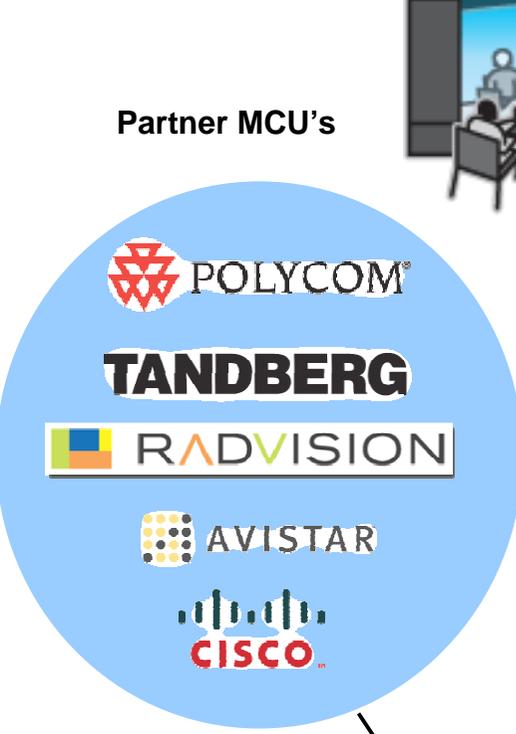


Presence/IM Meetings Audio/video

## Sametime Meeting



SIP





# Agenda

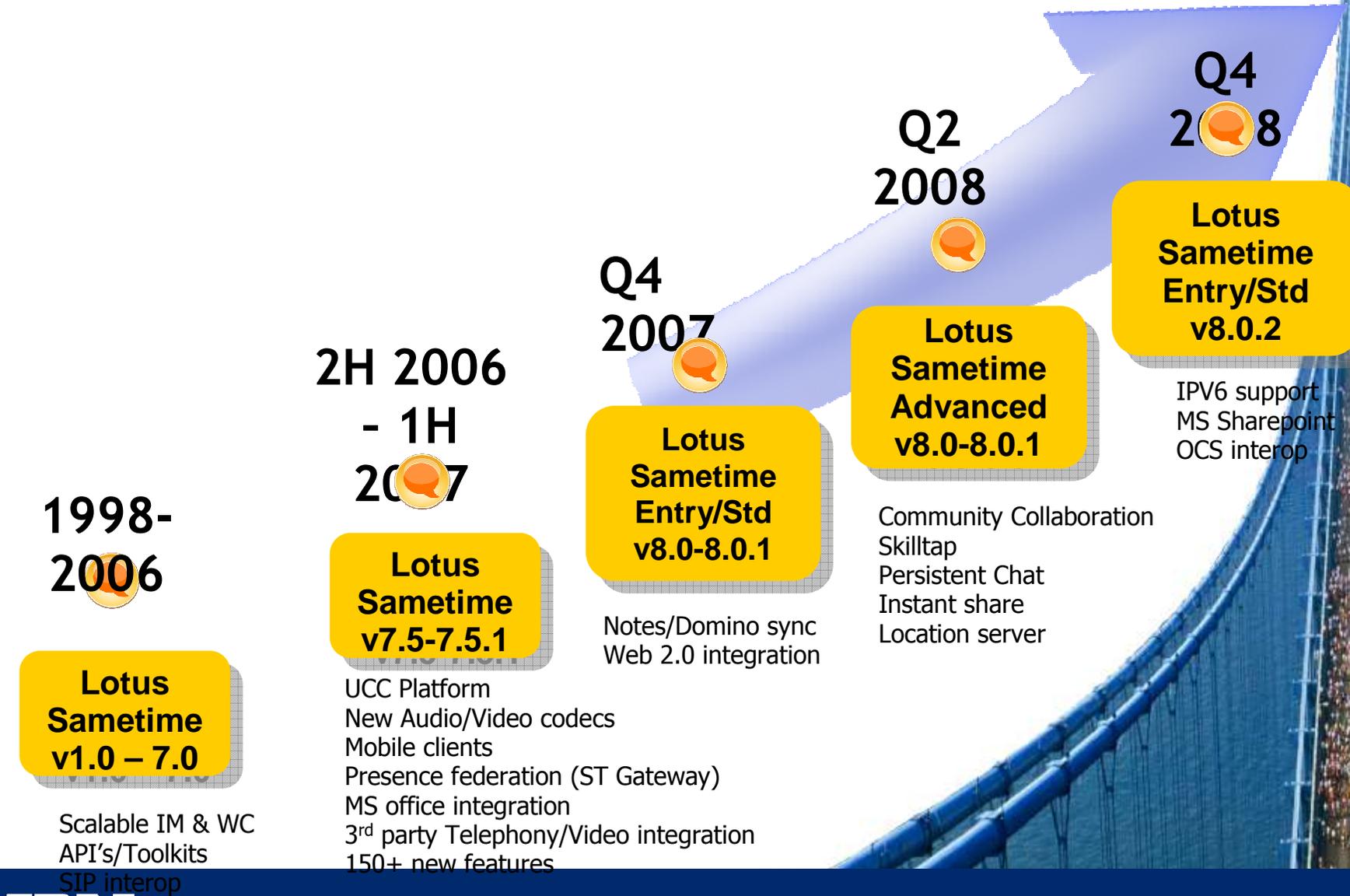
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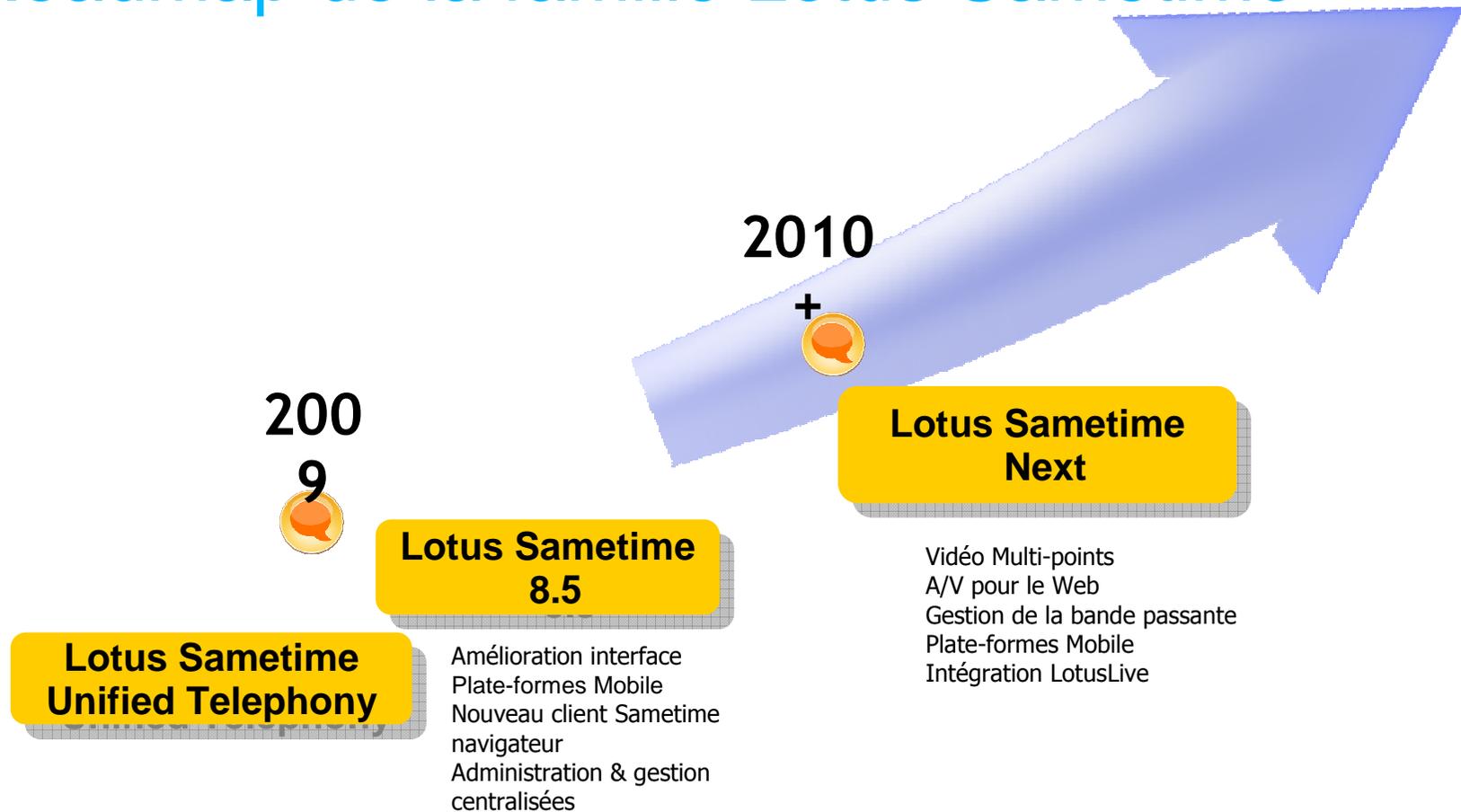
## Roadmap

# 10 ans d'innovation





# Roadmap de la famille Lotus Sametime



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# Merci de votre attention

# Questions



Et n'oubliez pas de remplir votre feuille d'évaluation ...



IBM Lotusphere Paris - 26 Mars 2009

Lotus software

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