

# Lotus knows.

Smarter software for a Smarter Planet.

## Getting the Most Out of Your Lotus® Connections Communities

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CREATED WITH LOTUS® SYMPHONY™

lotusknows.com



## Agenda

- What's New in IBM<sup>®</sup> Lotus Connections 2.5
- Why do Communities matter?
- Benefits and new features of Communities – Product Demonstration
- New Services – Files and Wikis capabilities - Product Demonstration
- Business Ready Technical Architecture
- Conclusion



## Profiles

Quickly find the people you need by searching across your organization and connecting to others.



## Bookmarks

Save, organize, and share bookmarks; discover bookmarks that have been qualified by others with similar interests & expertise.



## Homepage

Manage your attention by viewing relevant social data aggregated across your subscriptions, notifications, and network of colleagues.

# Lotus Connections

All your social software needs, ready for business.



## Blogs

Use a weblog to present your idea and get feedback from others; learn from the expertise and experience of others who blog.



## Files

Upload and share any type of file with colleagues and communities. Store versions and view downloads, comments and ratings.



## Communities

Create, find, join, and work with communities of people who share a common interest, responsibility, or area of expertise.



## Activities

Organize your work, plan next steps, and easily tap your expanding professional network to help execute your everyday deliverables, faster.



## Wikis

Create wiki spaces for individuals, groups, and communities to coauthor pages. View changes across pages, ratings, and comments.

## What's New in IBM Lotus Connections 2.5

- Enhanced communities
  - Improved Community experience
  - New micro-blogging feature
  - New updates Homepage
  - Mobile support
  - New services - Wiki and Files Capabilities
- Integration to enhance social software experience
- Advanced Profiles functionality to promote social interaction and adoption
- New ways to extend Lotus Connections

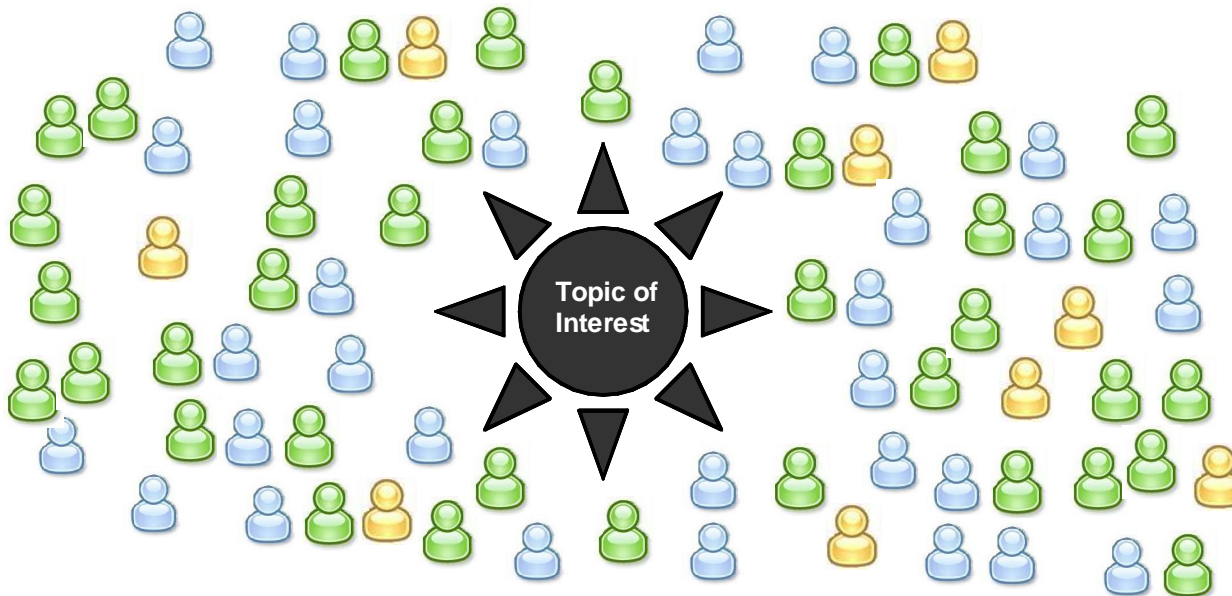


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## What is a community?

- “Groups of people who share a passion for something” (Wenger, 2004)
- “Groups of people who come together to share and learn from one another” (Vestal, 2003)



## What is the Value of Communities?

*It depends on the business problem you are trying to solve...*



## There are many different types of enterprise communities

- They can be small or big, short-term or long-term, centralized or distributed, spontaneous or intentional, grass-roots or tops down and formally endorsed, and virtual or physical
- They can form within a department, across departments, and can reach out to external stakeholders (customers, analysts, and partners).
- They can cut across multiple companies and industries

### Some Examples

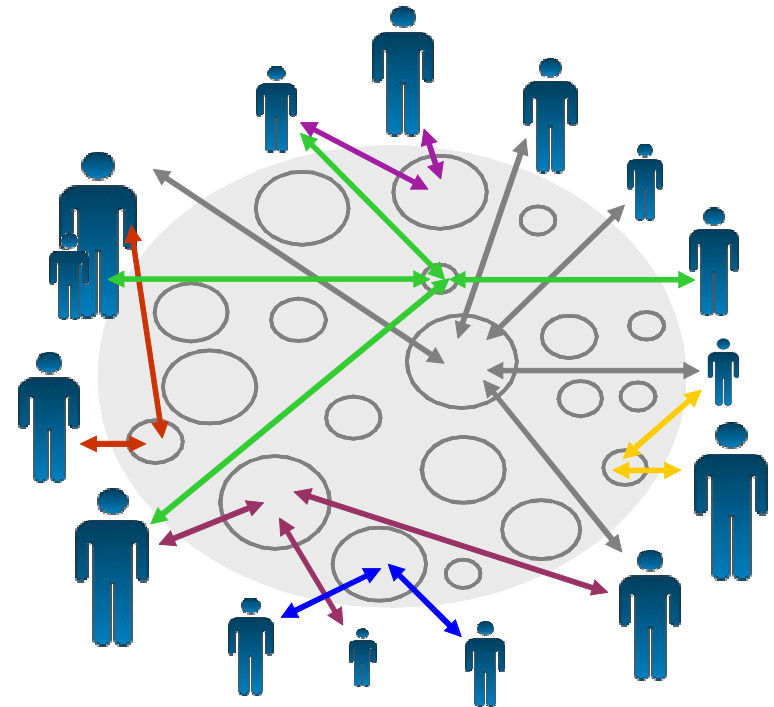
- Collaborative workgroups
- Customer Support
- Social spaces
- Ethnic groups
- Professional groups
- Association Members
- Industry ecosystems
- Geographical user groups
- Developers
- Discussion groups
- Special interest groups
- Creative groups

*Communities can overcome barriers of time, geography, affiliation, and culture.*



## Community members join for different reasons

- Need content
- Need experts
- Want to listen / learn from others
- Want to express themselves
- Need support
- Want to share what they know
- Want recognition
- Want power and increased responsibility
- It's part of the culture of the organization



## Communities hold both potential short term and long term value to organizations and individuals

### Example Value to Individuals

#### Short Term:

- Provides a forum for expanding one's skills and expertise
- Improves skills / knowledge
- Provides a safe environment for asking questions and sharing perspectives
- Reduces learning curves on new concepts
- Fosters interaction between junior & senior practitioners

#### Long Term Value:

- Provides a forum for establishing and strengthening relationships.
- Networking for staying up-to-date in the field
- Enhance professional reputation
- Increase marketability and employability
- Strengthens one's professional identify

### Example Value to Organizations

#### Short Term:

- Increase awareness of issues
- Facilitates the identification of individuals with specific expertise and influence
- Fosters knowledge sharing across organizational and geographic boundaries
- Reduce support costs
- Improve marketing reach
- Improves the quality of research and practice

#### Long Term Value:

- Improve brand
- Improves the rate of innovation
- Leverage strategic plans
- Retention of talent
- Increase capacity for knowledge development
- Stronger relationships with all stakeholders
- Knowledge based partnerships

## There's something for everyone in communities!



### Individual Value: Access and Participation

- Know what others are doing in the organization
- Decrease learning curve
- Increase "social network"
- Increase expertise and confidence
- Improve reputation
- Expand personal network of knowledgeable professionals
- Provide a stable environment for individual and business performance enablement
- Increase professional satisfaction
- Gain recognition from peers



### Community Value: Innovation

- Discover relevant information
- Increase idea creation and solve problems
- Access the best intellectual capital and experts
- Communicate and explore new ideas
- Gain recognition from management

### Organization Value: Responsiveness

- Ability to go to market more quickly and complete projects faster
- Increased quality of deliverables
- Continuous improvement in organizational capability and competency
  - Enable delivery of best knowledge, services, and capabilities from global IBM
- On demand performance capabilities
- Reduce impact from turnover
- Respond more rapidly to customer needs and inquiries
- Increase revenue and win rates
- Reduce rework and avoid "reinventing the wheel"
  - Increase profitability
  - Reduce project risk
- Spawn new ideas – innovation
- Client satisfaction and better reputation



*Communities Are Powerful Tools, As  
Long As You Put Members' Needs First.*

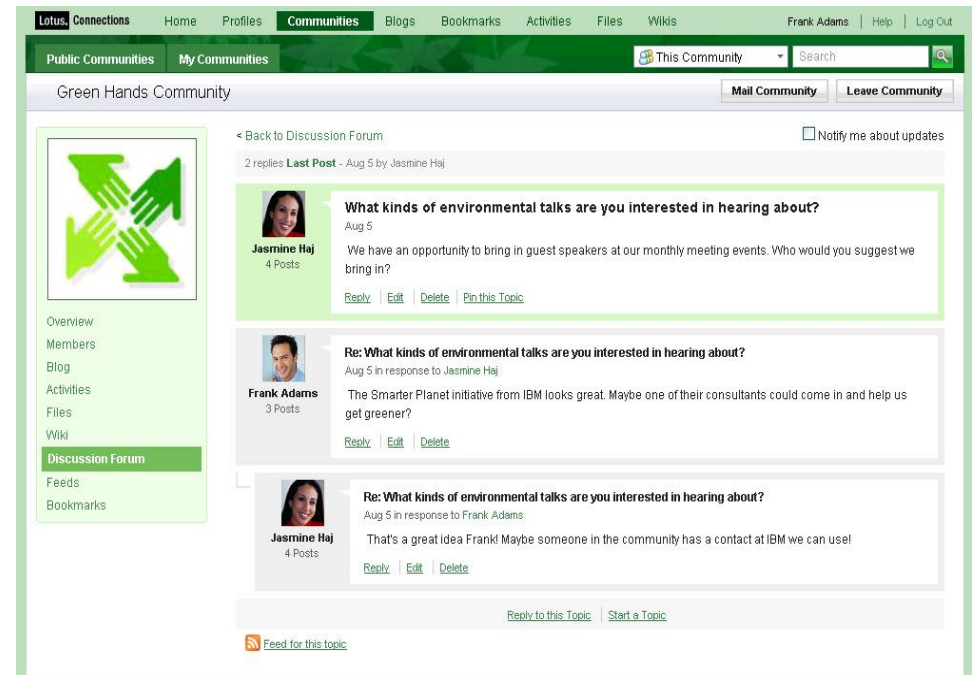
- Forrester, 2008

## Agenda

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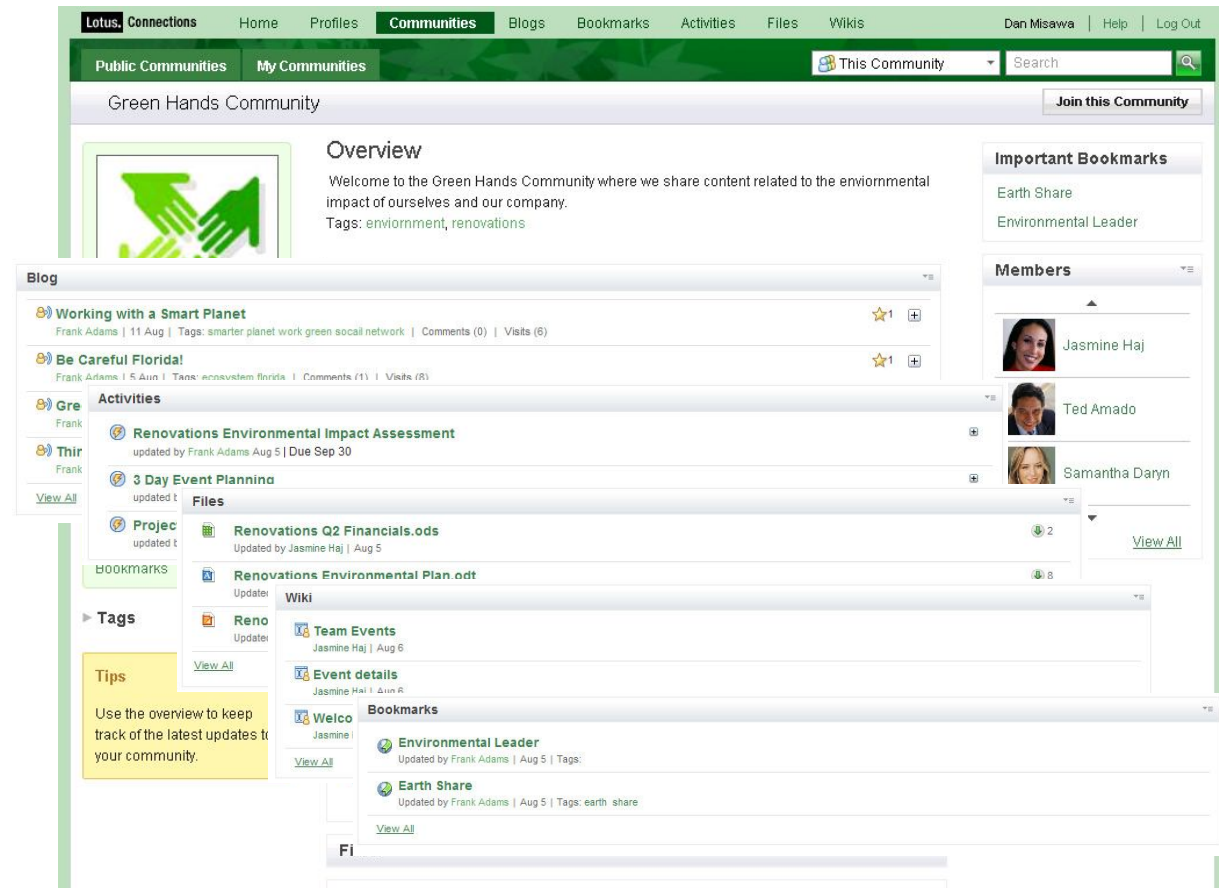
## What's New in Communities?

- New services
  - Blogs and Activities in Communities
  - Brand new services – Wiki and Files
- Improved Community user experience
  - New Themes
  - Consistent One UI
  - Inline Community Card
  - Language settings
- Architectural improvements
  - Improved Lifecycle Events
  - Support for Forms-based authentication
  - Tuning for slower networks
  - New services as widgets; e.g. Bookmarks, Feeds
- Integrated and consistent experience
  - Common search, Homepage notifications, River of News updates
  - Community and Public Community Tag Clouds



# Community Page

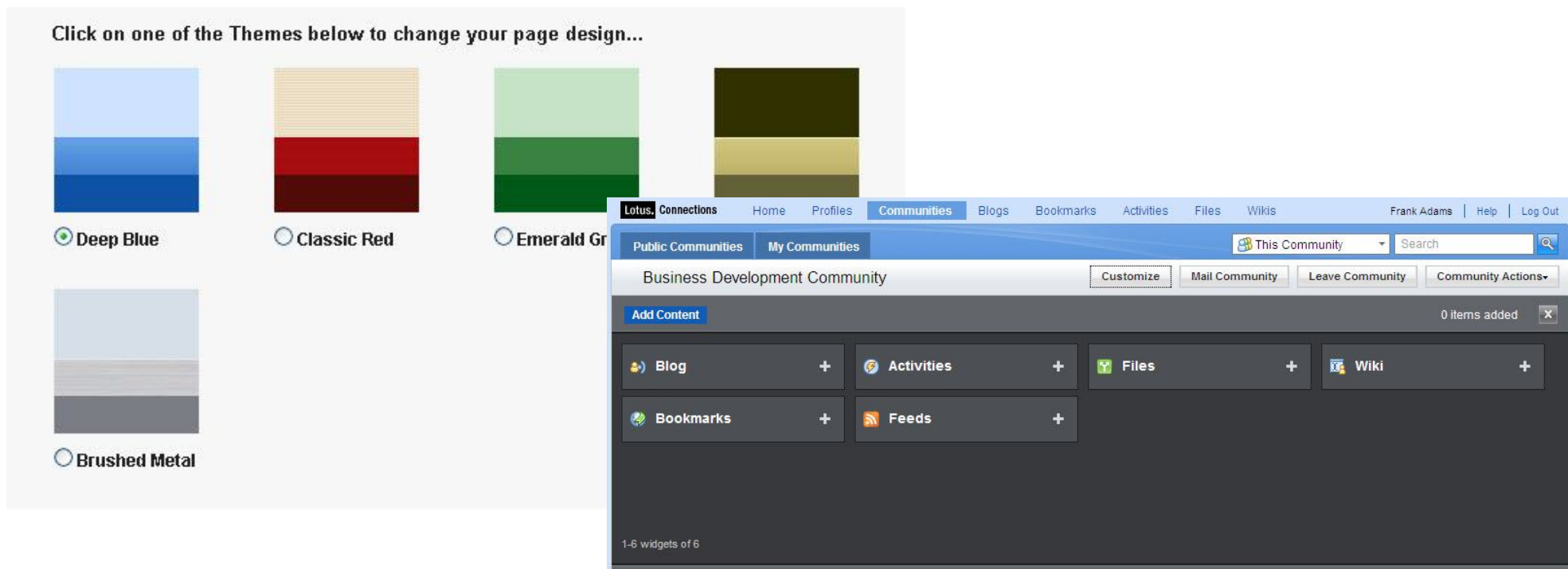
- Reach out to communities of customers, partners and employees
- Gives you a variety of **tools** to reflect your goals and needs
- Work more effectively in your **customized** communities
- Ability to join, leave or mail a community
- **Integration** with other Lotus Connections services
- Easy link back from other Lotus Connections services to a Community through the Community Card



# Community Page Customization

- **Personalize** the look and feel of your community, including **theme** templates
- Choose tools that are appropriate for your community's collaboration needs, all scoped to your community.
  - One place to go to for access to: Activities, Blogs, Forum, Wikis, Files, Bookmarks and Feeds

Click on one of the Themes below to change your page design...



Public Communities | My Communities | This Community | Search

Business Development Community | Customize | Mail Community | Leave Community | Community Actions

Add Content | 0 items added

Blog	+	Activities	+	Files	+	Wiki	+
Bookmarks	+	Feeds	+				

1-6 widgets of 6



## Discussion Forum

- Brand new **redesign** of the forum surfaces relevant statistics and popular discussions
- Easily receive **notifications** on a particular topic
- Ability to Pin this Topic so it will remain as a **priority** discussion topic

The screenshot shows a web interface for a discussion forum. At the top, there is a navigation bar with links for Connections, Home, Profiles, Communities (selected), Blogs, Bookmarks, Activities, Files, Wikis, and user options for Frank Adams, Help, and Log Out. Below this is a sub-navigation bar with Public Communities and My Communities, a search box, and buttons for Mail Community and Leave Community. The main content area is titled 'Green Hands Community' and features a sidebar with a logo of four hands and a menu with options: Overview, Members, Blog, Activities, Files, Wiki, Discussion Forum (highlighted), Feeds, and Bookmarks. The forum post area shows a thread titled 'What kinds of environmental talks are you interested in hearing about?' with 2 replies. The first post is by Jasmine Haj (4 posts) dated Aug 5, with the text: 'We have an opportunity to bring in guest speakers at our monthly meeting events. Who would you suggest we bring in?'. The second post is by Frank Adams (3 posts) dated Aug 5, replying to Jasmine Haj, with the text: 'The Smarter Planet initiative from IBM looks great. Maybe one of their consultants could come in and help us get greener?'. The third post is by Jasmine Haj (4 posts) dated Aug 5, replying to Frank Adams, with the text: 'That's a great idea Frank! Maybe someone in the community has a contact at IBM we can use!'. At the bottom of the forum area, there are links for 'Reply to this Topic' and 'Start a Topic', and a 'Feed for this topic' link.

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## New Files Service

- New personal and community File sharing service
  - A convenient way to share documents, spreadsheets, presentations, and other types of files with people without the need to send large files through e-mail
- Capabilities include:
  - Upload files and share them securely with others as readers or editors
  - Choose to share files with selected people, groups or communities, or available to everyone
  - Manage versions of files, and allows others to upload new versions
  - Tag files and full body text search for easy discovery
  - Manage versions of files, and allows others to upload new versions
  - View who has shared a file and with whom, as well as who have downloaded files
  - Recommend and comment on files
  - Sort files by name, most recent, number of downloads and size
  - Filter files by tags, how shared, uploaded date
  - Organize files in public or private collections
  - View your quota, current size, maximum allowed, and currently available

## Files – An Example User Story



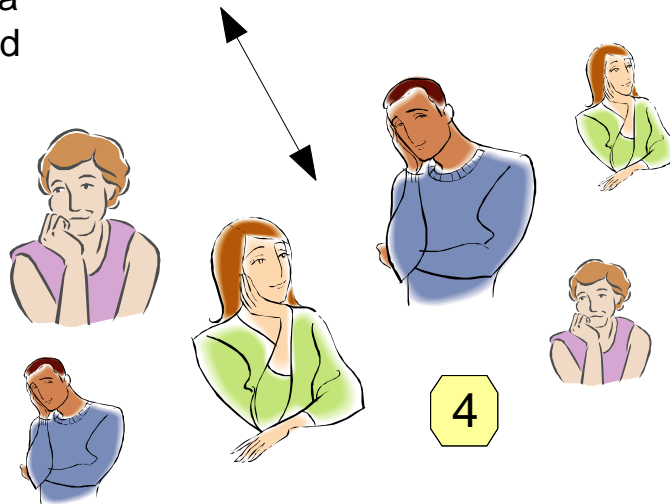
1  
A person creates a Lotusphere presentation locally, then uploads it as a private file with a name and short description.



2  
The presentation is shared with a colleague as an 'editor' to modify, and versions are created for each revision.



3  
As the presentation matures, it is shared with many people as 'viewers' for feedback by adding comments, tracking who reviewed it, etc.



4  
Presentation is 'published' by making it public and shared with everyone; tags are added to help others discover it, and it is added to a "Lotusphere 2010" collection with other presentations.

## Files – An Example User Story

The screenshot displays the 'My Files' section of the Lotus Connections interface. The page title is 'My Files' with the subtitle 'Files that you have uploaded.' The interface includes a navigation bar with 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. A search bar is present with 'My Files' selected. The main content area shows a list of files with the following details:

File Name	Download Count	Comments	Stars	Share Icon	More
Sales Numbers.ods	6	0	0	Share	More
Compressed.zip	2	0	1	Share	More
Descriptor.xml	1	0	1	Share	More
Lotusphere.odp	2	0	1	Share	More
Marketing Presentation.odp	2	0	1	Share	More
Hire List.ods	1	0	1	Share	More
Marketing Materials.pdf	2	0	1	Share	More
Sales Presentation.odp	2	0	2	Share	More
Internal Presentation.odp	6	0	2	Share	More

Additional features include a sidebar with 'My Files', 'Shared With Me', 'Shared By Me', and 'Public Files' sections, and a 'Tags' section with a search box and a list of tags like 'competitive', 'connections', 'demo', 'domino', etc. The bottom of the page shows a 'Show 10 | 25 | 50 items per page.' and a 'Feed for this page' link.

## Files – An Example User Story

The screenshot displays the Lotus Connections Files interface. The top navigation bar includes 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. The 'Files' section is active, showing a search bar and a dropdown menu set to 'Files Shared with Me'. Below this, there are buttons for 'Upload a File' and 'New Collection'. The main content area is titled 'Files Shared With Me' and contains a table of shared files. A sidebar on the left shows navigation options like 'My Files', 'Shared With Me', 'Shared By Me', and 'Public Files'. A second, smaller screenshot is overlaid on the bottom right, showing the 'Files Shared By Me' view with a table of files shared by the user.

**Files Shared With Me**  
Files that other people have shared with you, including the time and message. Files may appear more than once.

Name	Date shared	Shared by	Downloads	Shared
<a href="#">Report.doc</a>	Apr 15	Frank Adams	8	
<a href="#">downloadBrochure.pdf</a>	March 25	Frank Adams	0	
<a href="#">Lotusphere debriefing.xml</a>	March 12	Frank Adams	4	

1-5 of 5

Show 10 | 25 | 50 items per page.

[Feed for this page](#)

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**Files Shared By Me**  
Files that you have shared with other people, including the time and message. Files may appear more than once.

Name	Date shared	Shared with	Downloads	Shared
<a href="#">Accounting Report.doc</a>	Today	1	2	
<a href="#">Report.doc</a>	Today	1	6	

1-2 of 2

Show 10 | 25 | 50 items per page.

[Feed for this page](#)

## Files – An Example User Story

The screenshot displays the Lotus Connections 'My Files' page. The interface includes a navigation bar with 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. The 'Files' section is active, showing 'My Files' and 'My Files' tabs. A search bar and 'Upload a File' / 'New Collection' buttons are visible. The main content area shows a list of files with columns for Name, Last updated, Downloads, Size, and Shared. An 'Upload File' dialog box is open, allowing users to upload a file, specify its name and tags, and choose sharing options (No one, People, or Public).

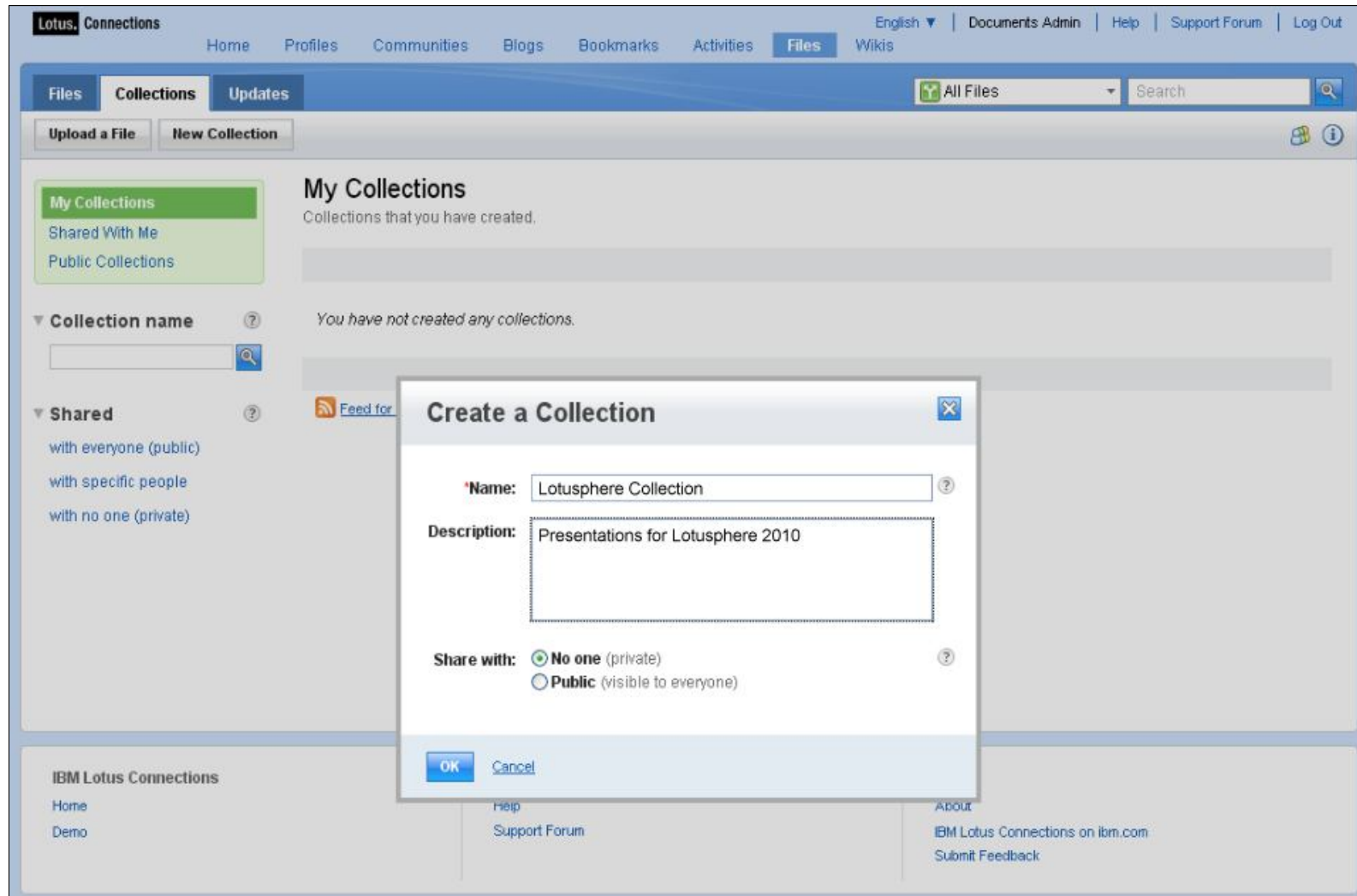
Name	Last updated	Downloads	Size	Shared
Accounting Report.doc	1/17	6	26 KB	Shared
Marketing Report.doc	1/17	2	27 KB	Shared
D...			26 KB	Shared
G...			29 KB	Shared
G...			63 KB	Shared
G...			26 KB	Shared
G...			27 KB	Shared
G...			26 KB	Shared
In...			27 KB	Shared
In...				

## Files – An Example User Story

The screenshot displays the Lotus Connections Files interface. At the top, there is a navigation bar with 'Lotus Connections' on the left and 'English', 'Documents Admin', 'Help', 'Support Forum', and 'Log Out' on the right. Below this is a secondary navigation bar with 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. The 'Files' section is active, showing 'My Files', 'Collections', and 'Updates' tabs. A search bar contains 'My Files' and a search icon. Below the search bar are buttons for 'Upload a File' and 'New Collection'. The main content area shows a file named 'Lotosphere 2010 ID301.odp' with a description 'Public and shared with 1 | Updated January 17 | Tags: Lotosphere | Add | You have recommended this file.' A context menu is open over the 'More actions' dropdown, listing 'Edit properties', 'Set e-mail notifications', and 'Delete'. Below the file information are tabs for 'Comments (1)', 'About this file', 'Sharing', and 'Versions (1)'. A comment from 'Documents Admin' is visible, stating 'Great presentation, please update slide 2'. A bottom navigation bar contains 'IBM Lotus Connections', 'Home', 'Demo', 'Help', and 'Support Forum'. A callout box on the right shows the 'Sharing' tab details, including 'This file is owned by Documents Admin.', 'Readers: Frank Adams', 'Editors: None', 'Collections: None', and 'Documents Admin shared with Frank Adams today at 11:51 AM'.



## Files – An Example User Story



## Files – An Example User Story

The screenshot displays the Lotus Connections interface for the 'Files' section. The top navigation bar includes 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. The 'Files' tab is active, showing a search bar with 'All Files' selected and a search input field. Below the navigation, there are buttons for 'Upload a File' and 'New Collection'. The main content area shows a 'Lotusphere Collection' page, which is private and updated today at 12:03 PM, containing 2 files. The collection is owned by 'Documents Admin'. The files listed are 'Lotusphere ID301.odt' (2 downloads, 0 comments, 1 star) and 'JumpStart 201.odt' (6 downloads, 1 comment, 1 star). The page also features a 'Public tags' section with a search box and a list of tags including 'competitive', 'connections', 'demo', 'domino', 'ecm', 'ibm', 'lotus', 'lotuslive', 'lotusphere', 'overview', 'portal', 'presentation', 'quickr', 'rational', 'sametime', 'symphony', 'video', 'web2.0', and 'websphere'. The footer contains links for 'IBM Lotus Connections', 'Help', and 'About'.

## Files – An Example User Story

**My Updates**  
Find out what files other people want you to see and what's happening to your files.

**Saturday, December 12**

12:03 AM Frank Adams edited the file Lotusphere 2010 ID302.ppt

**Friday, December 11**

3:49 PM Ted Amado edited the file  
12:09 PM Amadou Alian edited the file  
10:32 AM Frank Adams edited the file

**Thursday, December 10**

1:56 PM Ted Amado edited the file  
1:39 PM Amadou Alian edited the file

**Wednesday, December 9**

1:21 PM Heather Reeds edited the file  
10:05 AM Amadou Alian commented on the file

**Share important content with your colleagues**

You can collaborate with colleagues by sharing files with them. To share a file, click the file name in any list and then click Share.

**Public Updates**  
Discover what is happening to public files.

**Today, December 14**

2:24 PM Frank Adam created the file Lotusphere 2010 ID302.ppt  
2:16 PM Ted Amado created the file Sales Reports.ppt  
2:15 PM Amadou Alian edited the file Analysis Information.xls  
2:13 PM Frank Adams edited the file Marketing Report.doc  
2:12 PM Ted Amado created the file Lotusphere Sessions.xls  
2:02 PM Amadou Alian created the file Sales Numbers.xls  
1:54 PM Frank Adams commented on the file Workgroup Report.doc  
1:53 PM Heather Reeds created the file Info.txt

1 | 2 | 3 | 4 | ... | 271

Feed for this page

## Files – An Example User Story



Once published, people looking for Lotusphere presentations can discover it with tags, and full text search

People can also subscribe to these tags to be notified of subsequent new or updated files tagged in the same way

The screenshot shows the Lotus Connections Files interface. The top navigation bar includes Home, Profiles, Communities, Blogs, Bookmarks, Activities, Files, and Wikis. The main content area is titled "Welcome to Files" and includes a "Public Files" section. A list of public files is displayed with columns for Name, Added, Downloads, Size, and Shared.

Name	Added	Downloads	Size	Shared
Sales Numbers.xls	Today	0	32 KB	Shared
Montly Report Rollup.zip	Today	3	18.5 MB	Shared
Workgroup Report.doc	Today	0	19.5 MB	Shared
Descriptor.xml	Today	4	744 B	Shared
Lotusphere 2010 ID302.odp	Today	0	335 KB	Shared
What's New in Sametime 8.5.odp	Today	1	8.16 MB	Shared
New Hire Video.mov	Today	1	71.4 MB	Shared
Community Team Action.ods	Today	0	362 KB	Shared
Press Release.pdf	Today	0	2.89 MB	Shared
Install Instructions.pdf	Today	0	63 KB	Shared
New Hire List.ods	Today	0	23 KB	Shared

## New Wiki Service

- Create Wikis that are stand-alone or community associated
  - Allows teams to collaboratively enter, edit and publish Web page content
- Capabilities include:
  - Create wiki pages, enter and edit content collaboratively in rich text, wiki syntax and HTML
  - Manage wiki roles, including manager, editor or reader, by adding people and groups
  - Create and discover public wikis, or create private wikis
  - Organize pages in a wiki hierarchy, and reorganize pages
  - Subscribe to wiki pages to be notified of changes
  - Compare wiki page versions to see what has changed, or restore to a previous version
  - Recommend, tag, and comment on wiki pages
  - Search for wikis by their title or page body content
  - See how many page views, and who has viewed a particular page

## Wikis – An Example User Story



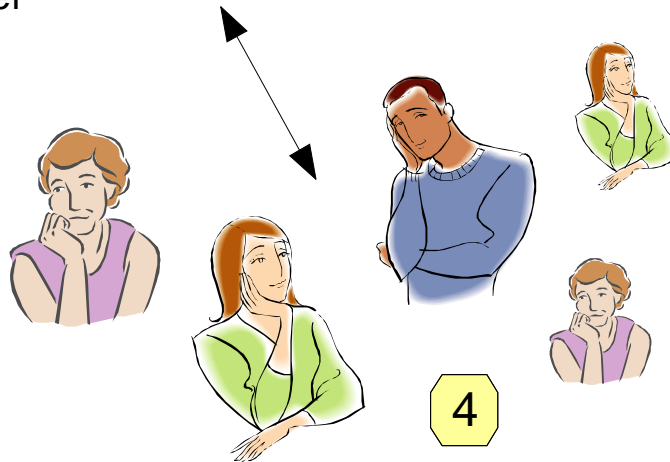
1  
The presentation is uploaded to the “Lotusphere 2010” community along with other event related materials.



2  
A Wiki is created in the community to add information related to the Lotusphere conference.



3  
Community editors collaborate to author the content of the Wiki using rich text and Wiki syntax, version tracking, etc.



4  
Wiki pages, presentation files, and other related material are available in the community and viewable and discoverable by everyone.

## Wikis – An Example User Story

The screenshot shows the 'Start a Community' form in Lotus Connections. The interface includes a top navigation bar with 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. Below this is a sub-navigation bar with 'Public Communities' and 'My Communities', along with a search box. The left sidebar contains a 'Recent' section with 'Popular' and 'Alphabetical' options, and a 'Tags' section listing various tags like 'competitive connections', 'demo domino ecm ibm', 'lotus lotuslive lotosphere', 'overview portal presentation', 'quickr rational sametime', 'symphony video web2.0', and 'websphere'. The main form area is titled 'Start a Community' and contains the following fields and options:

- \*Community:** A text input field containing 'Lotosphere 2010'.
- Access Options:** Three radio button options:
  - This community allows public access, and anyone can join.
  - This community allows public access, but users must request to join.
  - This community does not allow public access.
- Members:** A dropdown menu set to 'Members' and an empty text input field.
- Description:** A rich text editor with a toolbar and a text area containing 'Lotosphere 2010 event community.'
- Upload an image:** A text input field containing 'C:\Documents and Se' and a 'Browse...' button.
- Tags:** A text input field containing 'lotosphere'.

At the bottom of the form are 'Save' and 'Cancel' buttons.

## Wikis – An Example User Story

The screenshot displays the Lotus Connections interface for a community named 'Lotusphere 2010'. The top navigation bar includes 'Home', 'Profiles', 'Communities', 'Blogs', 'Bookmarks', 'Activities', 'Files', and 'Wikis'. Below this, there are tabs for 'Public Communities' and 'My Communities', a search bar, and buttons for 'Customize', 'Mail Community', 'Leave Community', and 'Community Actions'. A widget bar shows 'Add Content' with '0 items added' and four widget options: 'Blog', 'Activities', 'Files', and 'Wiki'. The 'Files' widget is highlighted, and an 'Upload File' dialog box is open over it. The dialog box contains the following fields: 'File' (with a file path and a 'Browse...' button), 'File name' (with the text 'ID302\_LS2010'), and 'Description' (with the text 'Lotusphere ID302 Presentation Slides'). The dialog box also has 'OK' and 'Cancel' buttons. The background page shows an 'Overview' section with a 'Discussion Forum' (prompting to ask a question or start a topic), 'Feeds' (prompting to stay current with information), and 'Bookmarks' (prompting to share web resources).



## Wikis – An Example User Story

The screenshot displays the Lotus Connections interface for a community named "Lotusphere 2010". The top navigation bar includes "Home", "Profiles", "Communities", "Blogs", "Bookmarks", "Activities", "Files", and "Wikis". The "Communities" section is active, showing "Public Communities" and "My Communities". A search bar and a dropdown menu for "This Community" are visible. Below the navigation, there are buttons for "Customize", "Mail Community", "Leave Community", and "Community Actions". A "Add Content" section shows "0 items added" and three widget options: "Blog", "Activities", and "Wiki". The "Wiki" widget is highlighted with a tooltip. The main content area is divided into three sections: "Overview" (with a "Lotusphere 2010" image and tags), "Files" (showing a file "ID302\_LS2010.odp" updated by Michael Wanderski), and "Discussion Forum" (with a "Start the first topic" link). A "Feeds" section is also present. On the right, there are "Important Bookmarks" (listing "Lotusphere 2010") and "Members" (listing "Jasmine Haj" and "Frank Adams", with a total of 5 members). A "Wiki" widget is also shown in a separate window, displaying a "Create a Wiki Page" link and a "Welcome" message by Michael Wanderski.

## Wikis – An Example User Story

Lotus Connections

Home Profiles Communities Blogs Bookmarks Activities Files Wikis

Public Wikis My Wikis Public Wikis Search

Lotusphere 2010

You are in: Lotusphere 2010 > Lotusphere 2010 Presentations > Editing Move This Page

Lotusphere 2010 Presentations

Tags: lotusphere [Add or remove tags](#)

Autosaved at 6:53 PM

Save Save and Close Cancel Preview Wiki Text HTML Source

Styles Format Normal Font Arial Size 18

**IBM** Search

**Lotusphere 2010**

**Lotus Nation:**  
You're part of something great.  
Something larger than yourself.

Planning and Managing Your Collaboration Infrastructure

ID301	Deployment and Performance Planning for IBM Lotus Connections 2.5
ID302	Getting the Most Out of Your Lotus Connections Communities

body div p span span u strong font

### Wiki markup guide

#### Headings:

= Head 1 =  
 == Head 2 ==  
 === Head 3 ===

#### Text formatting:

**\*\*bold\*\***  
*//italics//*  
\_\_underline\_\_  
~~--strikethrough--~~  
 > indent once  
 >> indent twice  
 %% (text-align: center) centered paragraph %%  
 ---- horizontal line

#### Linking:

[[wiki\_page\_link]]  
 [[URL|link\_text]]  
 {(imageURL|alt\_text)}

#### Lists:

\* bulleted item  
 \*\* indented bulleted item  
 # numbered item  
 ## indented numbered item

#### Tables:

|=table head|=head 2|  
 |table cell|cell 2|

## Wikis – An Example User Story

The screenshot shows a Lotus Connections Wiki page. The breadcrumb trail is 'You are in: Lotusphere 2010 > Lotusphere 2010 Presentations'. The page title is 'Lotusphere 2010 Presentations', updated today at 6:57 PM by Michael Wanderski. A 'Page Actions' menu is open, showing options: Create Child, Create Peer, Print Page, Delete Page, and Move This Page. Below the title is a video player showing a presentation slide with the text 'Lotus Nation: You're part of something great. Something larger than yourself.' Below the video is a section titled 'Planning and Managing Your Collaboration Infrastructure' containing a table with two rows of ID and description.

**Lotusphere 2010 Presentations** ★ 1

Updated today at 6:57 PM by Michael Wanderski | Tags: lotusphere [Add or remove tags](#)

**Page Actions**

- Create Child
- Create Peer
- Print Page
- Delete Page
- Move This Page

**Lotus Nation:**  
You're part of something great.  
Something larger than yourself.

**Planning and Managing Your Collaboration Infrastructure**

<b>ID301</b>	Deployment and Performance Planning for IBM Lotus Connections 2.5
<b>ID302</b>	Getting the Most Out of Your Lotus Connections Communities

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## Wikis – An Example User Story

The screenshot shows a Lotus Connections Wiki interface. The main content area displays a 'Wiki text comparison' for the page 'Lotusphere 2010 Presentations : Version Comparison'. Two versions are compared: Version 3 (created at 7:06 PM by Michael Wanderski) and Version 2 (created at 6:57 PM by Michael Wanderski). The comparison highlights changes in red and green. The text includes a heading 'Planning and Managing Your Collaboration Infrastructure' and a table with the following data:

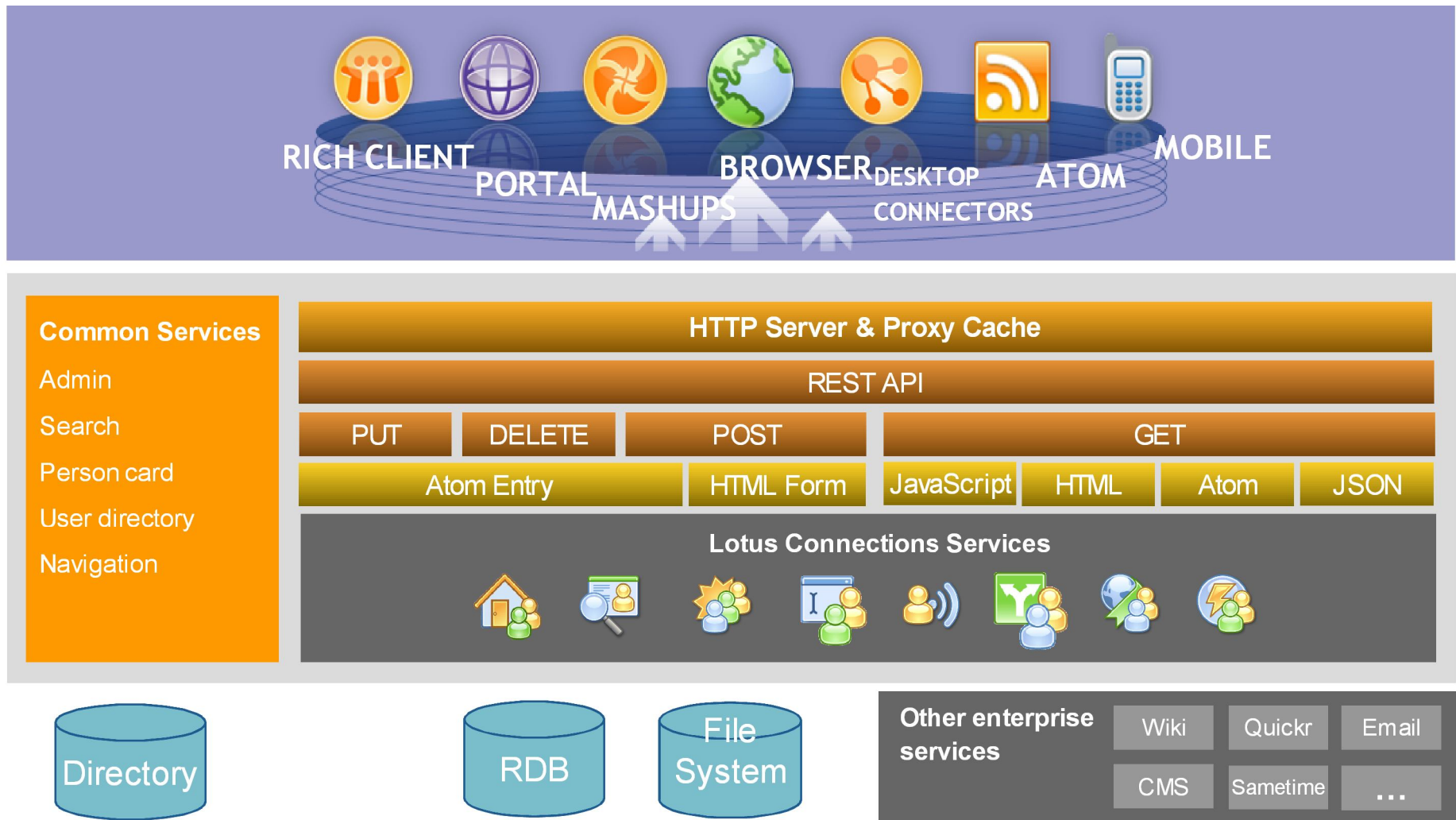
ID301	Deployment 85%,">
ID301	Deployment and Performance Planning for IBM Lotus Connections 2.5
ID302	Getting 2.5
ID302	Getting the Most Out of Your Lotus Connections Communities

Below the comparison, there is a 'Versions(3)' section listing three versions with their creation times and authors. At the bottom, there are controls to compare versions (3 to 2) and delete all versions prior to version 3.

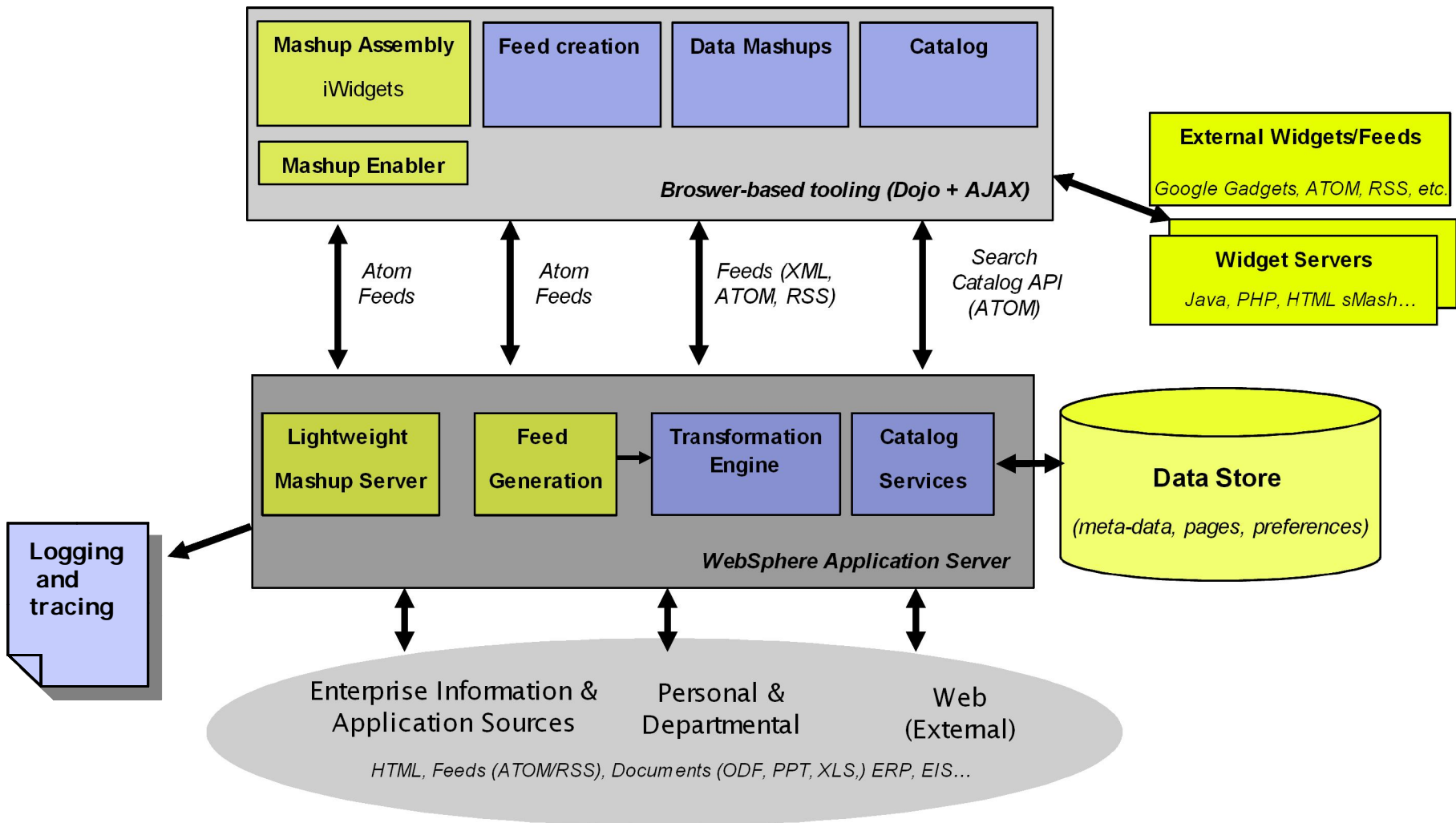
## Agenda

- What's New in IBM Lotus Connections 2.5
- Why do Communities matter?
- Benefits and new features of Communities
- New Services – Files and Wikis capabilities – Product Demonstration
- Business Ready Technical Architecture
- Conclusion

## Lotus Connections 2.5 Architecture

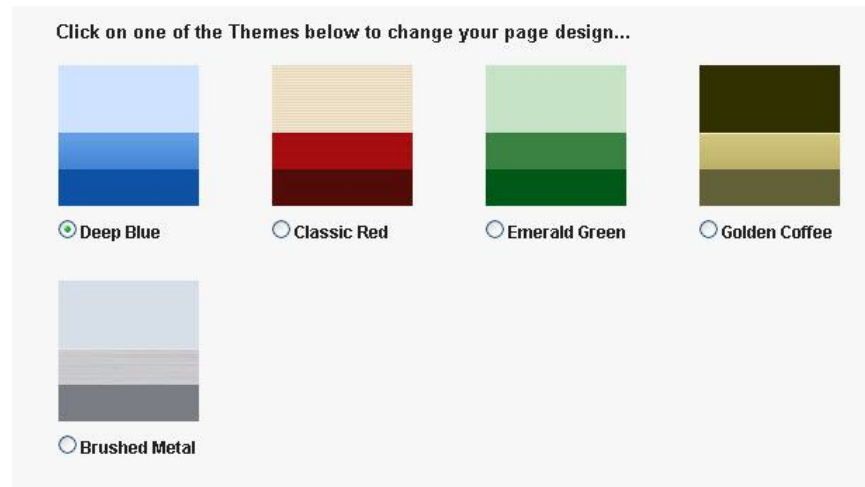


## Communities Customization



## Communities Themes

- 5 themes come out-of-the-box; specified in communities-config.xml
- Additional themes can be created by using the out-of-the-box themes as a starting template and modifying
- Themes adhere to common practices like standard styling techniques





## Communities Business Card

- Displays basic Community information
  - Community image, name and links for the services and widgets associated with a community
- Applications that are not part of the Community User interface can use this feature to integrate
  - Using Community UUID and Dojo for integration
- Simple example:

### HTML head:

```
<script type="text/javascript">  
var SemTagSvcConfig = {baseUrl: "/communities"};  
</script>  
<script type="text/javascript" src="/communities/javascript/build/dojo/dojo.js"></script>  
<script type="text/javascript" src="/communities/javascript/build/dojo/semanticTagService.js"></script>
```

### HTML body:

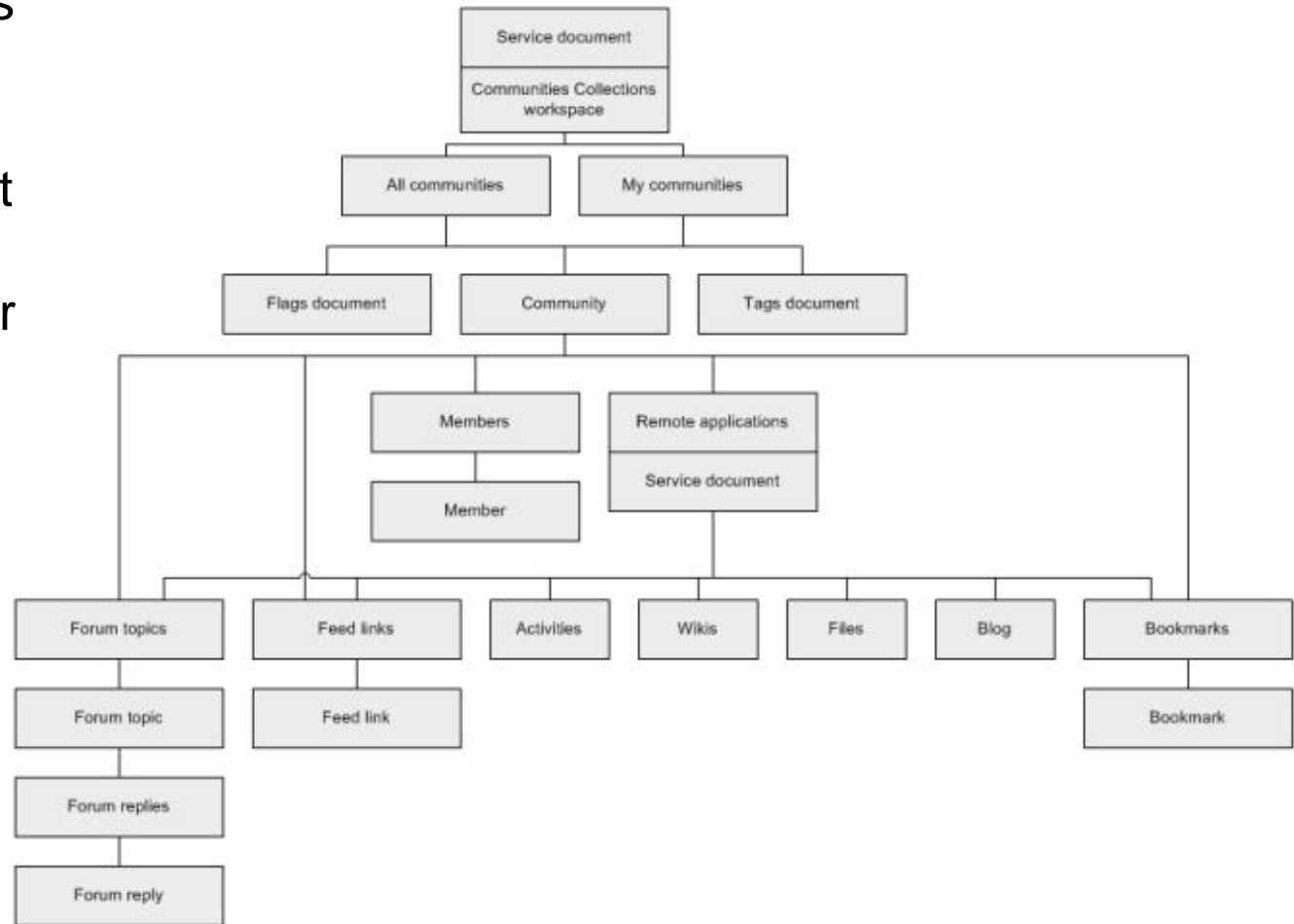
```
<span class="vcomm X-community-display-inline">  
  <span class="name" style="display:none;"/>Snowboarders</span>  
  <span class="uuid" style="display:none">b307369e-7e60-403b-b850-206a28d6c19e</span>  
  <span class="selectedWidgetId" style="display:none;">HelloWorldExtFullpage</span>  
</span>
```

## Communities Lifecycle Events

- When a community is updated, the remote applications for the community's widgets often need notification
  - Events include remote.app.added, remote.app.removed, community.visibility.changed, member.added, member.removed, community.prepare.delete
  - Sent events specified in widgets-config.xml
- Events sent via a http POST. URL and credentials specified via widgets-config.xml, J2C Authentication alias.
- Lifecycle Retry
  - If an event can't be POSTed the record is put into the retry queue.
  - The queue is a database table: SNCOMM.LC\_EVENT\_REPLAY
  - The LifecycleRetryQueuedEvents task automatically retries events every 3 hours. Frequency specified in communities-config.xml
  - The server blocks re-adding a unique instance widget if the delete event for the prior widget hasn't been processed.

## Communities API

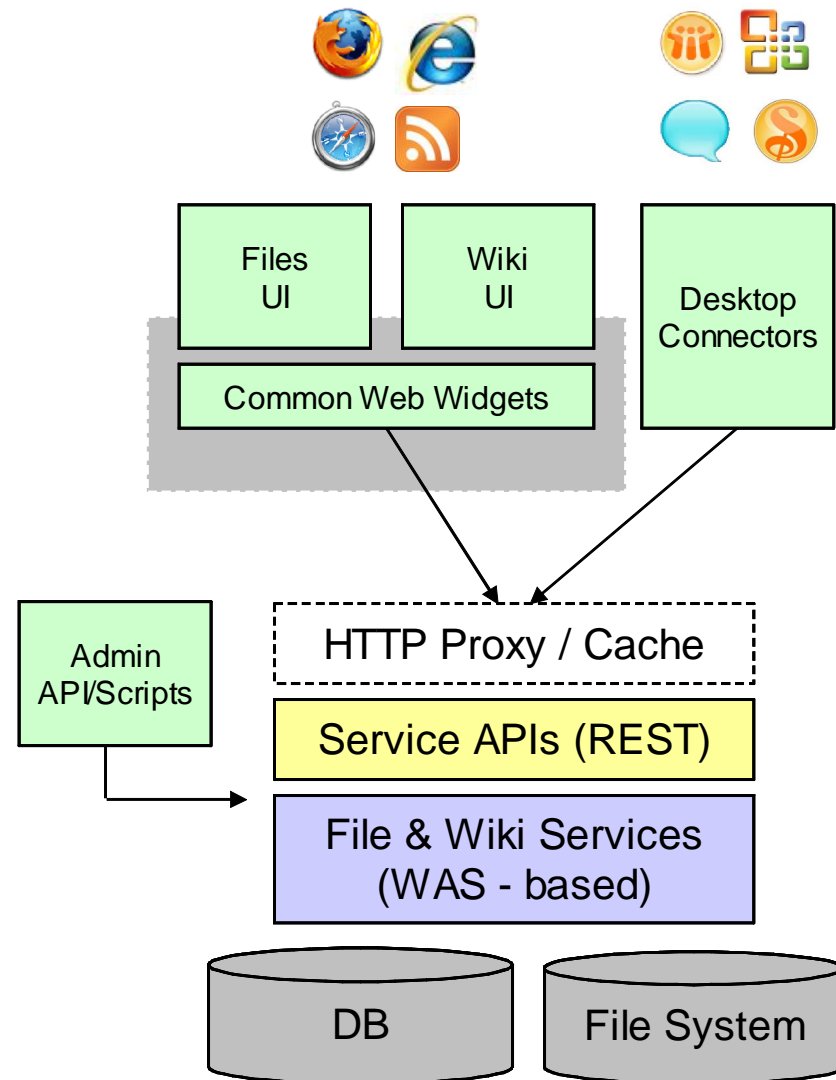
Communities implements the Atom Syndication Format (Atom 1.0) to serve up Atom feeds that you can use in your applications to search for and retrieve information from any of the communities created by the people in your organization



Communities Resources

## Files / Wikis Architecture

- Files and Wikis share a common set of features and underlying infrastructure
- Public Service APIs used by user interfaces directly
- Common web widgets used between Connections components
- Desktop connectors interact with Service APIs



## Agenda

- What's New in IBM Lotus Connections 2.5
- Why do Communities matter?
- Benefits and new features of Communities (Demo)
- New Services – Files and Wikis capabilities (Demo)
- Business Ready Technical Architecture
- Conclusion

## Conclusion

- Communities enable people to get to the right information and get work done more quickly
- By building relationship with co-workers and customers people get access to better information and ways of working
- Extensible approach to communities lets organizations tailor their solution to include the most appropriate content and functionality
- New Files and Wiki services in Communities enhance collaboration
- Business ready architecture allows you to expand your options for integrating communities and related services into your existing deployments

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