Lotus knows.

Smarter software for a Smarter Planet.

Customer Insight With University Putra Malaysia

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Agenda

- Introduction to University Putra Malaysia (UPM)

- UPM Experiencing of Lotus Notes Application

- How Lotus Notes Application help us in creasing our Business Performance?

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Introduction to University Putra Malaysia

- **Universiti Putra Malaysia** or **UPM**, is a leading research intensive public university located in central Peninsular Malaysia, close to the capital city, Kuala Lumpur.

- It was formerly known as Universiti Pertanian Malaysia

- UPM is a research university offering undergraduate and postgraduate courses with a research focus on agricultural sciences and its related fields. UPM began its academic life in 1973 with three founding Faculties and a Division of Basic Sciences.

- Currently UPM offers 73 Bachelor's degree programmes, eight Diploma programmes, and 12 Masters and Doctoral programmes.

- There are 16 Faculties, eight Centres, six Institutes, two Schools, a University Park and a branch campus in Bintulu, Sarawak.

- For further detail, please visit our web site at http://www.upm.edu.my

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UPM Experiencing of Lotus Notes Application

- **Why UPM engaging to Lotus Notes Software?**
  - A Competitive of Groupware Software
  - Promoting 3 C' (Communication., Collaboration, Co-ordination)
  - Knowledge Sharing

- **Communication Tool**
  - University Mailing System (www.putra.upm.edu.my)
  - University Bulletin Board System
  - University Circulation system

- **Collaboration and Control Tool and related to Administration**
  - UPM Staff Leave Application
  - UPM staff Punch Card - In/Out system
  - Filing management System
  - Transport booking system

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UPM Experiencing of Lotus Notes Application

- **Teaching and learning**
  - Virtual Class Room
    - News regarding on Class Test, Result of Test, etc
    - Lecture Notes
    - Assignment
    - Quizzes
    - Student Registration or Attendance
- **Other Services**
  - Inventory system
  - Lab Management System
  - Asset management
  - Staff profile
  - Annual Staff Appraisal

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How Lotus Notes Application help us in creasing our Business Performance?

- As a part of BPR Strategies

  – Speed up the processes – Save Time

  – Reduce cost

  – Utilise our resources

  – Increase productivity

  – Improve quality

- Promote Innovation and Creativity

  – Cut of the unnecessary process

  – Leverage and utilise current technology

- Promote Collaboration

  – Sharing knowledge

  – Work as a team

- Process of Automation

  – As enabler application

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- Thank you