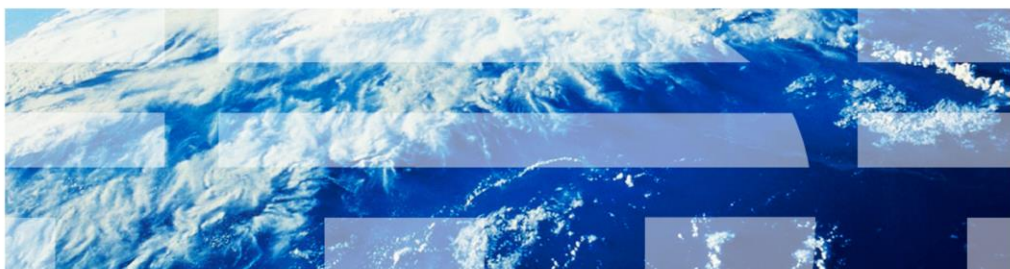


# IBM Netcool/OMNIBus V7.3

## Understanding backup and recovery methods



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In this training module you will learn about IBM Netcool®/OMNIBus version 7.3 system backup and recovery methods.

## Objectives

After completing this training module, you can accomplish these tasks:

- Use a checklist to determine Netcool/OMNIBus system backup and recovery preparedness
- List five backup and recovery methods
- Explain the pros and cons of each individual backup and recovery method
- Name seven subdirectories that are under the \$NCHOME directory in Windows® installations of Netcool/OMNIBus
- Name seven subdirectories that are under the \$NCHOME directory in UNIX® installations of Netcool/OMNIBus
- Name ten items in the backup and recovery checklist

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## Backup and recovery planning checklist

Decide what you want to back up and use these items to create a plan:

- Required event data
- ObjectServer database configuration
- Files and directories
- Deployment Engine database backup
- ObjectServer database and application files
- Backup frequency interval
- Backup disk space allocation
- Number of required backups
- Created backup verification method
- Created fallback recovery plan

When you create a backup and recovery plan, ensure that you obtain what you need to create your plan:

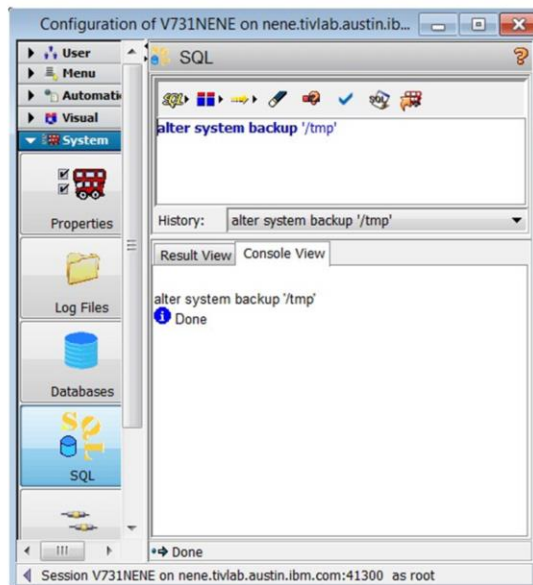
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## ObjectServer database: Manual backup

- You initiate backup of the ObjectServer database from the nco\_sql command-line interface or the Netcool administrator SQL interface

```
ALTER SYSTEM BACKUP  
  'full_directory_path'
```

- Two files are created in the directory path:
  - master\_store.tab
  - table\_store.tab



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Understanding backup and recovery methods

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You can initiate a backup of the ObjectServer database from the nco\_sql command-line interface or the Netcool administrator SQL interface.

Use the command, ALTER SYSTEM BACKUP 'full\_directory\_path'. The master\_store.tab and table\_store.tab files are created in the directory path.

## ObjectServer database backup: Pros and cons of using nco\_confpack

- Pros
  - Provides backup of ObjectServer database configuration
  - Has a smaller backup size
- Cons
  - Merges the ObjectServer data; is not a replacement and cannot create an identical clone
  - Can produce errors
  - Backs up ObjectServer database configuration but not probes, gateways, process agent, event list, and so on
  - Requires script to schedule backups and keep some files
  - Has no backup of event data
  - Must be tested because inconsistent data cannot be recovered

The nco\_confpack utility creates a compact backup file of the ObjectServer database configuration. This utility merges the ObjectServer data. In doing so, it can create errors and it cannot create an identical clone. As with other utilities, it does not back up probes, gateways, and other system components. You also must test the backups that are performed with this utility to ensure data integrity.

## ObjectServer database backup by using nco\_confpack

- Import and export ObjectServer configurations
- Export and import all objects
- Use this backup command:  
**`$OMNIHOME/bin/nco_confpack -export -server NCOMS -package /tmp/menutools.jar -user root`**

From the bin directory, the nco\_confpack utility imports and exports all objects in ObjectServer configurations.

## ObjectServer database backup: nco\_confpack exportable objects

- Triggers
- Trigger groups
- Procedures
- User-defined signals
- Menus
- Tools
- Prompts
- Classes
- Conversions
- Column visuals
- Colors
- Users
- Groups
- Roles
- Tables
- Views
- Restriction filters
- ObjectServer file definitions

### Notes:

- You can export or import system objects, which include system users, system groups, system roles, and system signals
- You cannot export ObjectServer event data

You can use nco\_confpack to export these listed objects, however, you cannot export ObjectServer event data and certain system objects.

## ObjectServer database restore: nco\_confpack recovery

- Import into another ObjectServer to replicate ObjectServer configuration
- Use this restore command:  
`nco_confpack -import -package /tmp/menutools.jar -user root -server NCOMS -nowarn`

You can use `nco_confpack` for ObjectServer replication. The restore command is listed on the slide.



## Deployment engine database backup

- Back up the Deployment Engine installer database before a fix pack, probe, or gateway installation or a product upgrade, if you use Netcool/OMNIBus V7.3 or later
- Use this backup command from \$DE\_HOME/bin:  
**de\_backupdb -bfile <backupfile>**

To back up the Deployment Engine database of a product release or fix pack installation, go to the \$DE\_HOME/bin directory. Enter the command `de_backupdb -bfile<backupfile>`, where *backupfile* is the actual name of the backup.

## Restoring the Deployment engine database

- Restore the Deployment Engine database to the previous version if you need to roll back the product or fix pack installation
- Use this restore command from \$DE\_HOME/bin:  
**de\_restoredb -bfile <backupfile>**

To restore the Deployment Engine database of a product release or fix pack installation, go to the \$DE\_HOME/bin directory. Enter the command `de_restoredb -bfile<backupfile>` where *backupfile* is the actual name of the backup.

## Important directories and files

Default \$NCHOME structure contains these directories and files:

- bin: Scripts and links that run common applications
- etc (UNIX) or ini (Windows): Configuration files for common applications and third-party products
- install: Netcool installer location
- log: Log files
- platform: Common and third-party resources
- omnibus: Files that are specific to Netcool/OMNIBus
- var: Netcool installer database files

All important IBM Netcool/OMNIBus files and subdirectories are located in a directory named \$NCHOME.

## Important directories and files for system backup (UNIX)

- All NCHOME Netcool/OMNibus subdirectories
- At a minimum, these directories under NCHOME:
  - bin
  - etc
  - install
  - log
  - platform
  - omnibus
  - var

For a system backup of IBM Netcool/OMNibus on a UNIX system, you must back up all the NCHOME subdirectories. At a minimum, back up the contents of the bin, etc, install, log, platform, omnibus, and var directories.

## Important directories and files for system backup (Windows)

- Files and registry
- At a minimum, these directories under NCHOME:
  - bin
  - ini
  - install
  - log
  - platform
  - omnibus
  - var

For a system backup of IBM Netcool/OMNibus on a Windows system, you must back up files and the registry. At a minimum, back up the Windows registry and the contents of the bin, ini, install, log, platform, omnibus, and var directories.

## Summary

Now that you completed this training module, you can accomplish these tasks:

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