Tivoli. software

IBM Upgrade/Migration Services for Tivoli Storage Manager

IBM Tivoli Storage Manager IBM Software Services for Tivoli	This services offering will help you upgrade your existing IBM Tivoli® Storage Manager (TSM) environment to version 5.5; or migrate your current TSM Server version 5.3 or above to a new server platform with a similar Operating System. This consulting engagement provides assistance in performing the TSM upgrade/migration planning, configuration and knowledge transfer.

Challenges

■ *Successfully and speedily upgrade/ migrate to the latest IBM Tivoli Storage Manager version minimizing the time to realize the benefits of new TSM functionality*

■ *Minimize the amount of risk associated with your upgrade/migration project*

■ *Obtain assistance and expertise with defining and creating the upgrade/migration project plan for TSM followed by the software upgrade or a migration to a different platform*

Benefits

■ *Essential up-front deployment planning for the best chance at success*

■ *Leverage IBM's experience with storage management and proven best practices*

■ *Upgrade efficiently and effectively, utilizing experts to minimize risk and maximize time to value*

■ *Learn skills and gain hands-on experience*

■ *Help plan for future needs with lessons learned and experience for next steps*

Deliverables

■ *Project planning and requirements gathering*

■ *Upgrade TSM version 5.x to TSM version 5.5 OR migrate TSM server version 5.3 or above to a new server with similar Operating System*

■ *Configuration of the TSM server and database*

■ *Installation of one Integrated Services Console and basic configuration of the TSM Disaster Recovery Module*

■ *Upgrade up-to five TSM clients to version 5.5.x*

■ *Knowledge transfer*

■ *Duration: 5 days*

Contact Information

You may contact your IBM account manager or Tivoli Services Sales representative, or visit our Web site: **ibm.com**/software/tivoli/services/consulting