

WebSphere software

IBM WebSphere Services for Business Process Management

Get started with Business Process Management and quickly realize the value of optimal and continual business process improvement



Highlights

- ***Engage the experts—team with IBM Software Services for WebSphere! Our skilled consultants will propel your Business Process Management (BPM) project forward with a deep knowledge of business process capture, design, and analysis***
- ***IBM Software Services for WebSphere has the depth and breadth of knowledge and experience with WebSphere software to enable your business processes to be agile and high-performing in a constantly changing business environment***

Business Challenge

You know that your Business Process Management (BPM) project will provide business value, but you face challenges ahead. Our experts will help you to:

- Gain a more in-depth understanding of your business processes and optimize them to deliver increased business value
- Avoid common pitfalls while quickly and efficiently adopting a new technology
- Develop a repeatable approach to gaining insight into your processes and get the analysis you need to continually improve your business processes
- Identify the right technology, organization, and knowledge to enable your business processes to be high performing and meet or exceed the challenges of your business goals

Services Solution

Our IBM Software Services for WebSphere experts will help you get your BPM project on the right track. Backed by years of proven software deployment experience, IBM Software Services for WebSphere is a team of highly skilled consultants with broad process modeling and architectural knowledge, deep technical skills, and recommended practices expertise. We provide worldwide support for WebSphere products to make it easy for clients and partners to design, build, test, and deploy solutions.

We will assist you in the development of business process modeling skills that are necessary for implementing a BPM project with your Business Analyst team.

Benefits to Your Business

With the adoption of WebSphere Business Modeler Publishing Edition and the development of proficient modeling skills, your team will provide leadership to the business to optimize current processes. Your team will realize many business benefits, including:

- Improved responsiveness to business changes and requirements

- Rapid identification of process inefficiencies through process simulation and analysis
- Quantifiable process performance using captured business metrics
- Standardization of business processes, increasing consistency, accuracy, repeatability, and reusability
- Accelerated business process improvements via facilitated integration with technology solutions

Typical Activities

In addition to the benefits of having subject matter experts at your team's side, the following services are proposed for this effort:

- Installation and configuration of WebSphere Business Modeler and WebSphere Business Modeler Publishing Server on a multi-tier environment
- Business process modeling Recommended Practices, including the implementation design and customized current state and future state process models
- Process modeling methodology Recommended Practices and development of specific standards for your business process modeling initiatives, including standards for performing simulation analysis, generating reports, and model management and repository conventions

Deliverables

The following items will be delivered to you as a result of this review:

- BPM Recommended Practices documentation as developed with you for your organization
- Current state and future state (optimized) process models
- Installation Guide supplement for the installed WebSphere Business Modeler and WebSphere Business Modeler Publishing Server with specific configuration parameters for your environment
- Administration Guide for the WebSphere Business Modeler Publishing Server

Related Education

IBM offers a number of courses to complement BPM, enabling you to get the most out of your WebSphere software investment. For additional IBM course information, please visit: ibm.com/websphere/education.

Duration

To provide this service, we recommend a preliminary scoping exercise involving collaboration between IBM Software Services for WebSphere consultant(s) and the key business and technical stakeholders of your organization. Because the scale, scope, and number of stakeholders in selected business processes varies widely, the resource profile and duration of the engagement will be determined and agreed upon after a preliminary consultation that defines the goal and scope of the GetStarted with Business Process Management service.

Contact

To discuss your specific needs or to find out more about the value that IBM Software Services for WebSphere can offer, please contact your local IBM Software Services Sales Specialist at ibm.com/developerworks/websphere/services/contacts.html.



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