R10 xSeries Post Sales Support
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A short review of what can be done prior to the sale to ensure a stable and supported xSeries solution. Also, a comprehensive review of xSeries support structure and support options. How to escalate issues, request product improvements or provide feedback to xSeries product planners. Receive a Customer Support Plan (CSP) and meet the Customer Support Manager Team. You have questions, we have answers. ** This session is targeted toward IBM Representatives and Business Partners.