

IBM/PeopleSoft CIS (SPL) Sizing Questionnaire

Company Name:	
Street Address:	
City, State Zip	
Contact Person:	
Phone Number:	
Email address:	

CorDaptix™ Sizing Parameters

The following matrix outlines the parameters used by the CorDaptix™ hardware-sizing model. Please provide the values applicable to your intended implementation. The accuracy of the hardware-sizing estimate depends greatly on the accuracy of the provided values. Please answer as completely and accurately as possible.

- How many Customers are expected to be stored?
- What percentage of these customers is registered for Direct Debit? (%)
- How many Metered Services are expected? (In total, not per account)
- How many non-metered Services are expected? (In total, not per account)
- How many Pass-through Billing Services are expected? (In total, not per account)
- How many Meter Reads per day are expected?
- How many Bills per day are expected?
- How many Services per Bill are expected?
- How many line items per billed service are expected? (Charge lines, not total bill contents)
- How many Payments per day are expected?
- How many miscellaneous Adjustments per day are expected? (Not including billing corrections)
- How Many Interval Billed Customers are expected? (If Interval Billing used)
- How many Interval Reads per hour are expected?
- How many customer contacts (in-bound and out-bound) per day are expected?
- How many new "Start Service" requests per day are expected?
- How many collection events (letters etc.) per day are expected?
- How many Disconnections for nonpayment per day are expected?
- How many other Field Activities (high bill complaints, rereads etc.) per day are expected?
- How many average General Ledger lines per bill segment are expected?
- How many years of history will be kept?
- How many development environments are expected?
- What is the expected size of each development environment as a percentage of Production database are expected?
- How many test environments are expected?
- What is the expected size of each test environment as a percentage of Production database?
- How many training environments are expected?
- What is the expected size of each training environment as a percentage of Production?
- How many datamarts are expected?
- What is the size of each datamart environment as a percentage of Production?
- What is the expected duration of the batch window (in hours)?
- What is the expected maximum number of active concurrent users during the batch window?
- What is the expected maximum number of active concurrent users (peak load) in the system at any time?

When completed, please send electronically to eSizings@us.ibm.com

Or fax to: 1-919-485-2941