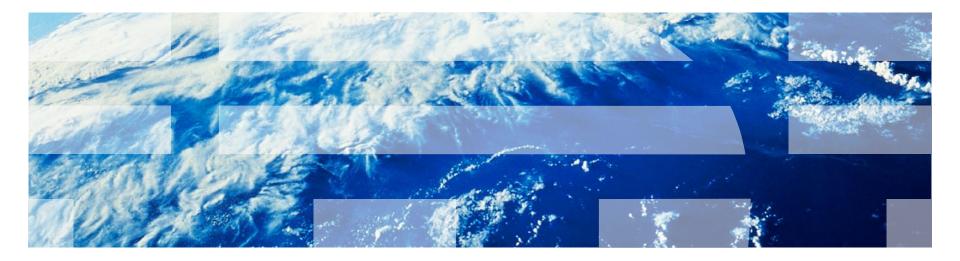


IBM Worklight Foundation V6.2.0 Getting Started

Push Notifications in hybrid applications





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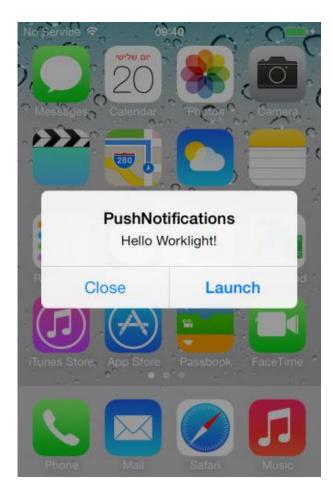
Agenda

- What are push notifications?
- Device support
- Notification architecture
- Subscription management
- Notification API
 - Server side
 - Client side
 - Tag-based notification
 - Broadcast notification
- Setup
 - Guidelines
 - Project configuration



What are push notifications?

- Push notification is the ability of a mobile device to receive messages that are *pushed* from a server.
- Notifications are received regardless of whether the application is currently running.
- Notifications can take several forms (and are platform-dependent):
 - Alert: a pop-up text message
 - Badge, Tile: a graphical representation that allows a short text or image
 - Banner, Toast: a disappearing pop-up text message at the top of the device display
 - Sound alert





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Device Support

- IBM® Worklight® Foundation supports push notifications for the following mobile platforms:
 - Android (2.3.5, 4.x)
 - iOS 5, 6 and 7
 - Windows Phone 8



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Notification architecture Terminology

Event source

 A push notification channel to which mobile applications can register. An event source is defined within a Worklight adapter.

Device token

 A unique identifier, obtained from the push mediator (Apple, Google, or Microsoft), which identifies the request of a specific mobile device to receive notifications from the Worklight Server.

User ID

 A unique identifier for a Worklight user. Obtained through authentication or other unique identifier such as a persistent cookie.

Application ID

 Worklight application ID. Identifies a specific Worklight application on the mobile market.



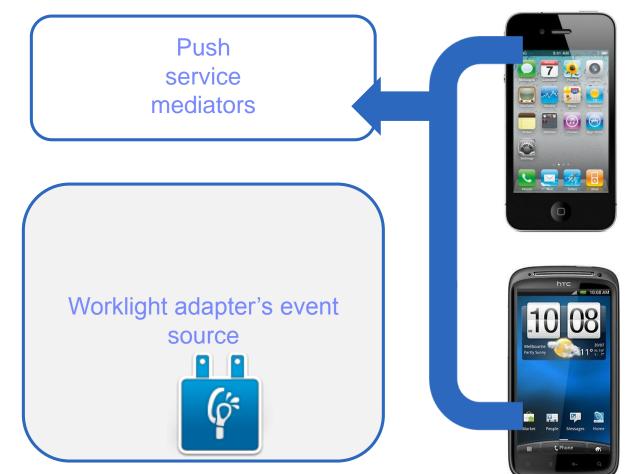
Notification architecture Subscription

- To start receiving push notifications, an application must first subscribe to a push notification *event source*.
- An event source is declared in the Worklight adapter that is used by the application for push notification services.
- The user must approve the push notification subscription.
- When the user approves, the device registers with an Apple, Google, or Microsoft push server to obtain a token that is used to identify the device ("Allow notifications for application X on device Y"), and sends a subscription request to the Worklight Server.
 - This operation is performed automatically by the Worklight framework.



Notification architecture Subscription

When the subscribe API method is called, the device registers with a push service mediator and obtains a device token (done automatically by IBM Worklight Foundation).





Notification architecture Subscription

When the token is obtained, the application subscribes to an event source.

Both actions are done automatically by using a single API method call as described later.





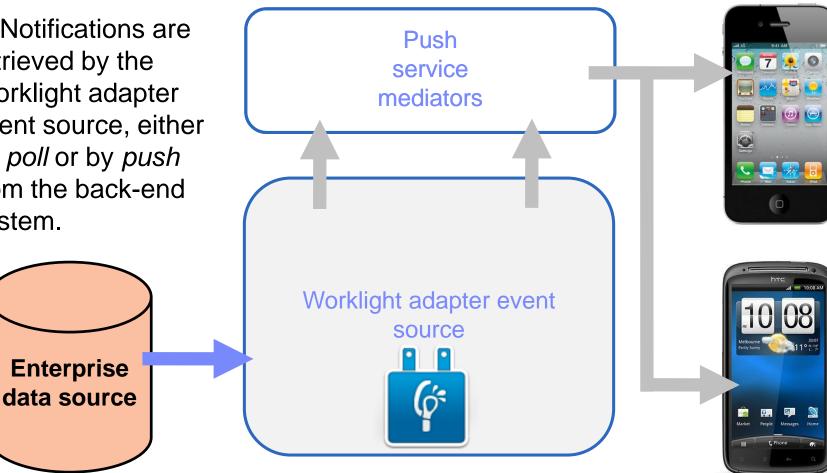
- IBM Worklight Foundation provides a unified push notifications API.
- The Adapter API allows:
 - Managing subscriptions
 - Pushing and polling notifications from backend
 - Sending push notifications to devices
- The Application API allows:
 - Subscribing to and unsubscribing from push notifications event sources
 - Handling arriving notifications



- To send a notification, the notification must first be retrieved from the backend.
- An event source can either poll notifications from the back-end system, or wait for the back-end system to explicitly push a new notification.
- When a notification is retrieved by the adapter, it is processed and sent through the corresponding push service mediator (Apple, Google, or Microsoft).
- Additional custom logic can be added in the adapter to pre-process notifications.
- The push service mediator receives the notification and sends it to a device.

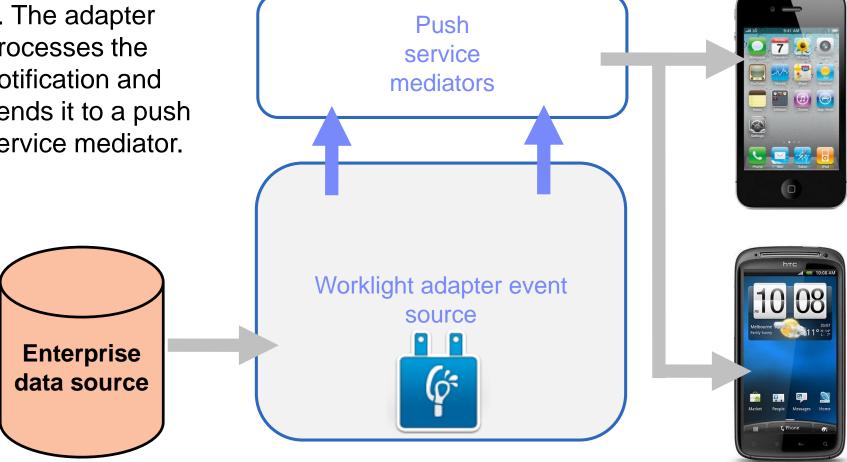


1. Notifications are retrieved by the Worklight adapter event source, either by poll or by push from the back-end system.

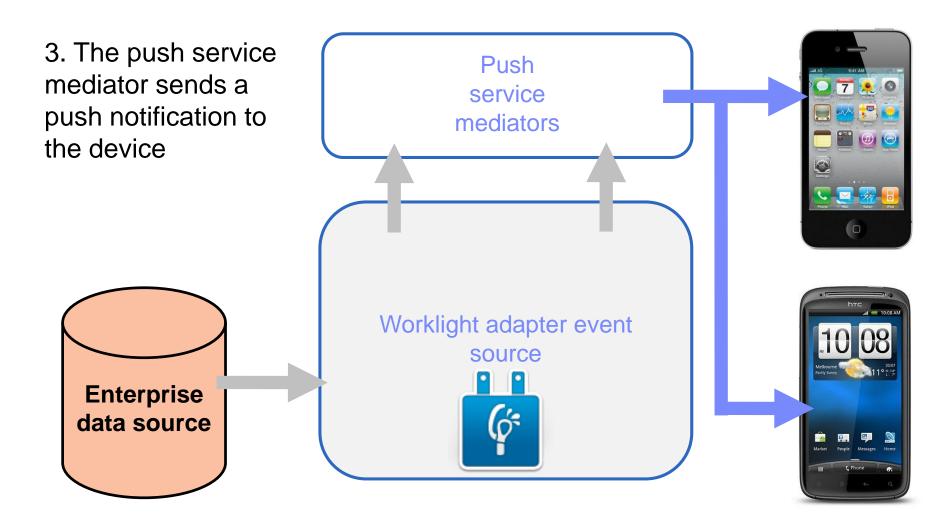




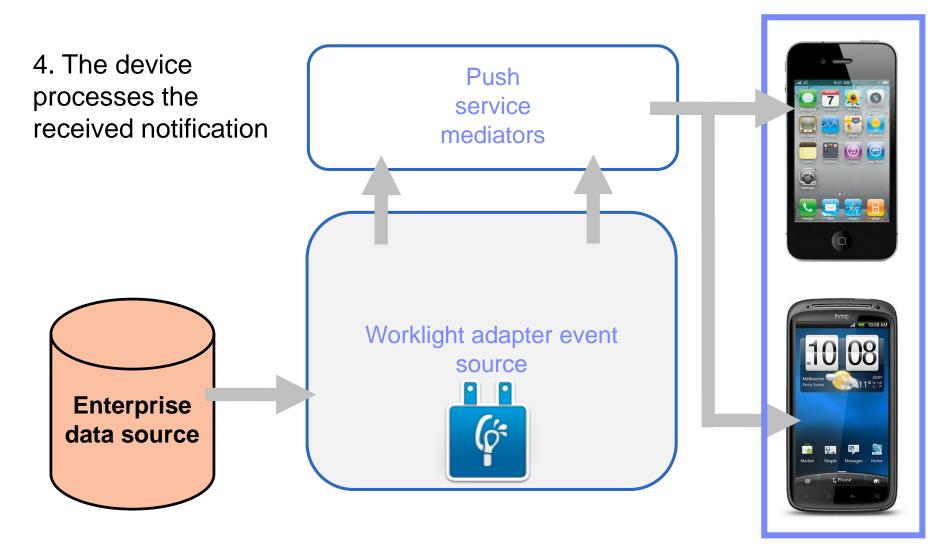
2. The adapter processes the notification and sends it to a push service mediator.













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Subscription management User subscription

User subscription

 An entity that contains a user ID, a device ID, and an event source ID. It represents the intent of the user to receive notification from a specific event source.

Creation

 The user subscription for an event source is created when the user first subscribes to the event source from any device.

Deletion

 A user subscription is deleted when the user unsubscribes from the event source from all the user's devices.

Notification

 While the user subscription exists, the Worklight Server can produce push notifications for the subscribed user. These notifications can be delivered by the adapter code to all or some of the devices that the user subscribed from.



Subscription management Device subscription

- A device subscription belongs to a user subscription, and exists in the scope of a specific user and event source. A user subscription can have several device subscriptions.
- The device subscription is created when the application on a device calls WL.Client.Push.subscribe().
- The device subscription is deleted either by an application that calls WL.Client.Push.unsubscribe(), or when the push mediator informs the Worklight Server that the device is permanently not accessible.



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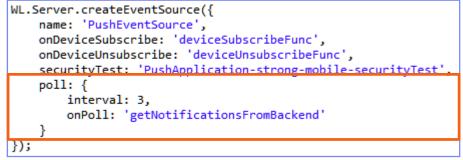


- Start by creating an event source:
 - Declare a notification event source in the adapter JavaScript[™] code at a global level (outside any JavaScript function).

Notifications are pushed by the backend



Notifications are polled from the backend

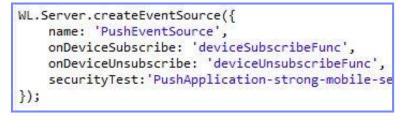


- name a name by which the Event Source is referenced
- onDeviceSubscribe an adapter function that is invoked when the user subscription request is received
- onDeviceUnsubscribe an adapter function that is invoked when the user unsubscribe request is received
- securityTest a security test from authenticationConfig.xml that is used to protect the event source

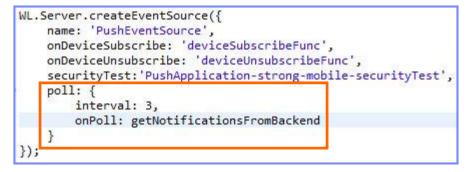


- Start by creating an event source:
 - Declare a notification event source in the adapter JavaScript code at a global level (outside any JavaScript function).

Notifications are pushed by the backend



Notifications are polled from the backend



- poll a method that is used for notification retrieval
 - The following parameters are required:
 - interval polling interval in seconds
 - onPoll polling implementation an adapter function to be invoked at specified intervals



```
function submitNotification(userId, notificationText){
   var userSubscription =
       WL.Server.getUserNotificationSubscription('PushAdapter.PushEventSource', userId);
   if (userSubscription==null){
       return { result: "No subscription found for user :: " + userId le
                                                                 As described previously,
   var deviceSubscriptions =
                                                                notifications can be either
       userSubscription.getDeviceSubscriptions();
                                                                 polled from the back-end
                                                              system, or pushed by one. In
   WL.Logger.debug("submitNotification >> userId :: " + user
                                                                     this example, a
   var notification = WL.Server.createDefaultNotification(nd
                                                               submitNotifications()
                                                               adapter function is invoked
   WL.Server.notifyAllDevices(userSubscription, notification
                                                               by a back-end system as an
   return { result: "Notification sent to user :: " + userId
                                                                   external API to send
                                                                       notifications.
```



```
Obtain notification data
function submitNotification(userId, notificationText)
   var userSubscription =
       WL.Server.getUserNotificationS
                                         iption('PushAdapter.PushEventSource', userId);
   if (userSubscription==null){
       return { result: "No subscript: found for user :: "
                                                                          The
    }
                                                                submitNotification
   var deviceSubscriptions =
                                                                 function receives the
       userSubscription.getDeviceSubscriptions();
                                                                   userId to send
                                                                 notification to and the
   WL.Logger.debug("submitNotification >> userId :: " + userI
                                                                                            t);
                                                               notificationText.
   var notification = WL.Server.createDefaultNotification(not
                                                                 These arguments are
   WL.Server.notifyAllDevices(userSubscription, notification)
                                                                provided by a back-end
                                                               system that invokes this
   return { result: "Notification sent to user :: " + userId
                                                                       function.
```

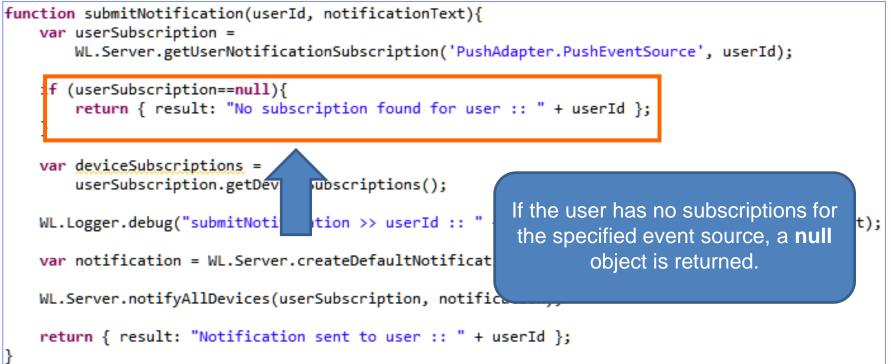


- Send a notification:
 - Retrieve the active user and use it to get the user's subscription data

```
function submitNotification(userId, notificationText){
    var userSubscription =
        WL.Server.getUserNotificationSubscription('PushAdapter.PushEventSource', userId);
    if (userSubscription==null){
                                      ion found for user :: " + userId };
        return { result: "No subsc
    }
                                                 A user subscription object contains the
    var deviceSubscriptions =
                                                   information about all of the user's
        userSubscription.getDeviceSubscri
                                               subscriptions. Each user subscription can
    WL.Logger.debug("submitNotification >
                                                                                                  rt);
                                                   have several device subscriptions.
    var notification = WL.Server.createDe
                                                   The object structure is as follows:
    WL.Server.notifyAllDevices(userSubscr
                                                  {
                                                     userId: 'bjones',
    return { result: "Notification sent to
                                                      state: {
                                                         customField: 3
                                                      },
                                                     getDeviceSubscriptions: function(){}
                                                  };
```



```
    Retrieve the user subscription data
```





t);

Notification API Server side

Send a notification:

```
    Retrieve the user subscription data
```

```
function submitNotification(userId, notificationText){
  var userSubscription =
    WL.Server.getUserNotificationSubscription('PushAda
  if (userSubscription==null){
    return { result: "No subscription found for user :
    }
  var deviceSubscriptions =
    userSubscription.getDeviceSubscriptions();
  WL.Logger.debug("sub_______otification >> userId :: " + u
    var notification = W_____rver.createDefaultNotification
    WL.Server.notifyAllDevices(userSubscription, notificat
    return { result: "Notification sent to user :: " + use
```

Separate subscription data for each of the user's devices can be obtained by using the getDeviceSubscriptions API method. The result is an array of objects with the following structure:

```
alias: "myPush",
device: "4AooAq83gUSoas....",
token: 'KQz0srTUXsOqh....',
applicationId: 'PushApp',
platform: 'Android',
options: {
    customOption: 'aaa',
    alert: true,
    badge: true,
    sound: true
}
```

[

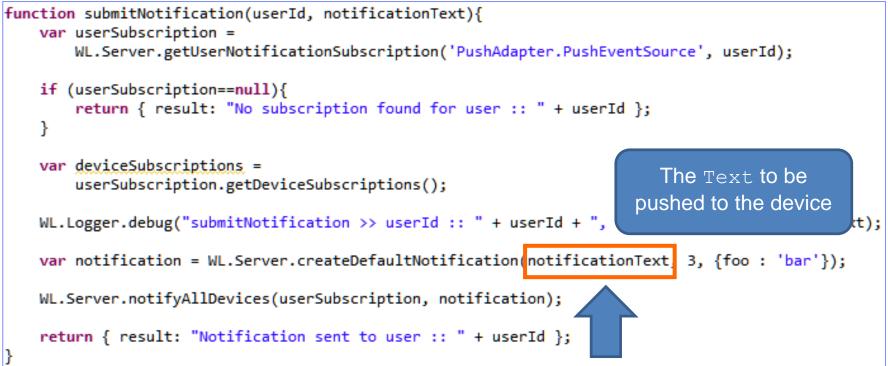


```
    Send notification to the users device or devices.

function submitNotification(userId, notificationText){
   var userSubscription =
       WL.Server.getUserNotificationSubscription('PushAdapter.PushEventSource', userId);
   if (userSubscription==null){
       return { result: "No subscription
                                         WL.Server.createDefaultNotification
    }
                                            API method creates and returns a default
   var deviceSubscriptions =
                                         notification JSON block for the supplied values.
       userSubscription.getDeviceSubscr
   WL.Logger.debug("submitNotification >>
                                              ----
                                                     1 9251 49
   var notification = WL.Server.createDefaultNotification(notificationText, 3, {foo : 'bar'});
   WL.Server.notifyAllDevices(userSubscriptig
                                               notification);
   return { result: "Notification sent to use
                                                   + userId };
```



```
    Send notification to the users device or devices
```





```
    Send notification to the users device or devices
```

```
function submitNotification(userId, notificationText){
    var userSubscription =
        WL.Server.getUserNotificationSubscription('PushAdapter.PushEventSource', userId);
    if (userSubscription==null){
        return { result: "No subscription found for user ::
                                                                   Badge number that is
    }
                                                                displayed on the application
    var deviceSubscriptions =
                                                                icon or tile (in environments
        userSubscription.getDeviceSubscriptions();
                                                                       that support it)
    WL.Logger.debug("submitNotification >> userId :: " + user]
                                                                                                kt);
    var notification = WL.Server.createDefaultNotification(notificationText, 3,
                                                                                {foo : 'bar'});
   WL.Server.notifyAllDevices(userSubscription, notification);
    return { result: "Notification sent to user :: " + userId };
```



```
    Send notification to the users device or devices.

function submitNotification(userId, notificationText){
   var userSubscription =
       WL.Server.getUserNotificationSubscription('PushAdapter.PushEventSource', userId):
    if (userSubscription==null){
        return { result: "No subscription found for use
                                                         Payload is a JSON object that is
    }
                                                          transferred to the application and
                                                         that can contain custom properties.
    var deviceSubscriptions =
       userSubscription.getDeviceSubscriptions();
    WL.Logger.debug("submitNotification >> userId :: " + userIu +
                                                                  I LEAL II
                                                                              + notification(ext);
   var notification = WL.Server.createDefaultNotification(notificationText, 3, {foo : 'bar'});
    WL.Server.notifyAllDevices(userSubscription, notification);
    return { result: "Notification sent to user :: " + userId };
```



```
    Send notification to the users device or devices.

function submitNotification(userId, notificationText){
    var userSubscription =
       WL.Server.getUserNotificationSubscription('PushAdapter.PushEventSource', userId);
    if (userSubscription==null){
                                                      WL.Server.notifyAllDevices
        return { result: "No subscription found for u
    }
                                                      API method sends notification to all
                                                       the devices that are subscribed to
    var deviceSubscriptions =
       userSubscription.getDeviceSubscriptions();
                                                                    the user.
    WL.Logger.debug("submitNotification >> userId ::
   var notification = WL.Server.createDefaultNotification(notificationText, 3, {foo : 'bar'});
    WL.Server.notifyAllDevices(userSubscription, notification);
    return { result: "Notification sent to user :: " + userId };
```



- Several APIs exist for sending notifications.
 - Use WL.Server.notifyAllDevices (userSubscription, options) to send notification to all a user's devices (see slide 33).
 - Use WL.Server.notifyDevice(userSubscription, device, options) to send notification to a specific device that belongs to a specific userSubscription.
 - Use
 - WL.Server.notifyDeviceSubscription (deviceSubscription , options) to send the notification to a specific device.



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Notification API Client side

- Event Source registration
 - The first task is to register an event source within the application.
 - IBM Worklight Foundation provides the customizable onReadyToSubscribe function that is used to register an event source.
 - Always set up your onReadyToSubscribe function on a global JavaScript level.
 - onReadyToSubscribe is invoked when the authentication finishes.
 - The API method is:

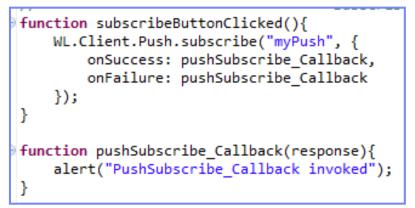
```
WL.Client.Push.registerEventSourceCallback(alias, adapterName, eventSourceName, callbackFunction)
```

```
WL.Client.Push.onReadyToSubscribe = function(){
    WL.Client.Push.registerEventSourceCallback(
        "myPush",
        "PushAdapter",
        "PushEventSource",
        pushNotificationReceived);
    };
```



Notification API Client side

- Event Source subscribing and unsubscribing
 - A user must be authenticated to subscribe.
 - Use the following API to subscribe to the event source:



- WL.Client.Push.subscribe() receives the following parameters:

- An alias that is declared in WL.Client.Push.registerEventSourceCallback
- Optional onSuccess callback
- Optional onFailure callback
- Callbacks receive a response object if one is required.



Notification API Client side

- Event Source subscribing and unsubscribing
 - Use the following API to unsubscribe from the event source:

```
function unsubscribeButtonClicked(){
    WL.Client.Push.unsubscribe("myPush", {
        onSuccess: pushUnsubscribe_Callback,
        onFailure: pushUnsubscribe_Callback
    });
}
function pushUnsubscribe_Callback(response){
    alert("pushUnsubscribe_Callback invoked");
}
```

- WL.Client.Push.unsubscribe() receives the following parameters:
 - An alias that is declared in WL.Client.Push.registerEventSourceCallback
 - Optional onSuccess callback
 - Optional onFailure callback
- Callbacks receive a response object if one is required.



Notification API Client side

- Additional client-side API methods:
 - WL.Client.Push.isPushSupported() returns true if push notifications are supported by the platform, and false otherwise.
 - WL.Client.Push.isSubscribed(alias) returns whether the currently logged-in user is subscribed to a specified event source alias.
- When a push notification is received by a device, the callback function defined in WL.Client.Push.registerEventSourceCallback is invoked. It receives the following arguments:

```
function pushNotificationReceived(props, payload){
    alert("pushNotificationReceived invoked");
    alert("props :: " + Object.toJSON(props));
    alert("payload :: " + Object.toJSON(payload));
}
```

 If the application was in background mode (or inactive) when the push notification arrived, this callback function is invoked when the application returns to foreground.



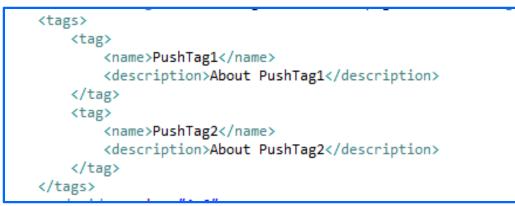
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Notification API Tag-based notification

- Tags represent topics of interest to the user and provide the ability to receive notifications according to the chosen interest.
- This notification type enables the ability for sending and receiving messages by tags
- To start receiving tag-based notifications, the device must first subscribe to a push notification tag of an application.
- **Tags are defined in** *application-descriptor.xml*:



This notification is targeted to all devices subscribed to a tag of an application



Notification API Tag-based notification

- Client-side API methods:
 - WL.Client.Push.subscribeTag(tagName,options)

Subscribes the device to the specified tag name

- WL.Client.Push.unsubscribeTag(tagName,options)

Unsubscribes the device from the specified tag name

- WL.Client.Push.isPushSupported()

Returns true if push notifications are supported by the platform, and false otherwise.

- WL.Client.Push.isTagSubscribed(tagName)

Returns whether the device is subscribed to a specified tag name.



Notification API Tag-based notification

For more information about tag-based notification, see <u>Tag-based</u> notification in the user documentation topics.



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Notification API Broadcast Notification

- Broadcast notifications are enabled by default for any push-enabled Worklight application. A subscription to a reserved tag, Push.ALL, is created for every device.
- Broadcast notifications can be disabled by unsubscribing to the reserved tag Push.ALL



Notification API Broadcast notification

For more information about broadcast notification, see <u>Broadcast</u> <u>notification</u> in the user documentation.



Notification API Common APIs for Tag-based & Broadcast Notifications

- Client-side API:
 - WL.Client.Push.onMessage (props, payload)
 - props A JSON block that contains the notifications properties of the platform.
 - payload A JSON block that contains other data that is sent from the Worklight Server. It also contains the tag name for tag and broadcast notification. The tag name appears in the "tag" element. For broadcast notification, default tag name is Push.ALL.

```
WL.Client.Push.onMessage = function (props, payload) {
    alert("Provider notification data: " + Object.toJSON(props));
    alert("Application notification data: " + Object.toJSON(payload));
}
```

A Callback function that is invoked when a push notification is received by the device.

Set this function on a global JavaScript level. The Tag name *Push.ALL* is sent back in the *payload parameter*.



Notification API

Common APIs for Tag-based & Broadcast Notifications

- Server-side API method:
 - WL.Server.sendMessage(applicationId, notificationOptions)
 - applicationId (mandatory) The name of the Worklight application.
 - notificationOptions (mandatory) A JSON block containing message properties.

Submits a notification based on the specified target parameters.

 For a full list of message properties, consult with the IBM Worklight Foundation user documentation.



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 Setting up push notifications depends on the platforms, as indicated in this slide and subsequent ones.

Android

- To send push notifications to Android devices, you must use the Google Cloud Messaging (GCM) service.
- You need a valid Gmail account to register to Google's GCM.
 - For more information about how to get a GCM Project Number and API key (to be later used in the Worklight project), see http://developer.android.com/guide/google/gcm/gs.html
 - Note: When you create an API key, make sure that the type is "browser key".
- Android OS 2.3.5 devices must be synchronized with a Gmail account.
- Android OS 4.x devices do not impose Gmail account synchronization.



iOS

- To send push notifications to iOS devices, you use the Apple Push Notifications Service (APNS).
- You must be a registered Apple iOS Developer to obtain an Apple APNS certificate for your application. APNS certificates must have a non-blank password.
- When you are in development, rename your certificate file to apns-certificatesandbox.p12 and place it in the environment root folder or in the application root folder. The environment root folder takes the highest priority.
- When you move to production, rename your certificate file to apns-certificateproduction.p12 and place it in the environment root folder or in the application root folder. The environment root folder takes the highest priority.
- When the hybrid application has both iPhone and iPad environments, it requires separate certificates for push notification. In that case, place those certificates in the corresponding environment folders.



Windows Phone 8

- To send push notifications to Windows Phone 8 devices, you must use the Microsoft Push Notifications Service (MPNS).
- <u>Non-authenticated</u> push notification does not require any setup from the developer.
- <u>Authenticated</u> push notification requires a Windows Phone Dev Center account.
- To use authenticated push, you must use a certificate that is issued by a <u>Microsoft-trusted root certificate authority</u>.
- For production, consider using authenticated push notification to ensure that your information is not comprised. Consider using nonauthenticated push only for development-time.



- The following servers must be accessible from a Worklight Server to send push notifications:
- iOS:
 - Sandbox servers:
 - gateway.sandbox.push.apple.com:2195
 - feedback.sandbox.push.apple.com:2196
 - Production servers:
 - gateway.push.apple.com:2195
 - Feedback.push.apple.com:2196

Android:

- The ports to open are: 5228, 5229, and 5230. GCM typically uses only 5228, but it sometimes uses 5229 and 5230.
- GCM does not provide specific IP addresses, so you must allow your firewall to accept outgoing connections to all IP addresses contained in the IP blocks listed in Google's ASN of 15169.



Windows Phone 8:

 No specific port needs to be open in your server configuration. MPNS uses regular http or https requests.



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Setup – Project configuration

- To set up push notifications in an application, add the following lines to the application-descriptor.xml file.
- These settings are also editable with the Application Descriptor Editor in Design mode.
- Android:

<android version="1.0">
 conder key="GCM_key" senderId="GCM_ID"/>

- Use the values you previously created in the GCM website:
 - Place the API Key value instead of GCM_Key
 - Place the Project Number value instead of senderId
- iOS:

- Place the Apple APNS certificate file at the root of the application folder or at the root of the environment folder (see slide 51).
- Replace certificate password with your actual certificate password.
- Replace com.PushNotifications with the bundleld of your application. Consult the Apple documentation about how to create bundleld for Xcode projects.



Setup – Project configuration

- Windows Phone 8:
- To set up non-authenticated push:

<windowsPhone8 version="1.0">
 <uuid>11578325-b204-42f5-acac-895430ffa09d</uuid>
 <pushSender/>
</windowsPhone8>

• To set up authenticated push:

```
<windowsPhone8 version="1.0">
    <uuid>11578325-b204-42f5-acac-895430ffa09d</uuid>
    <pushSender>
        <uuthenticatedPush keyAlias="myAliasName" keyAliasPassword="myAliasPassword" serviceName="certificateCommonName"/>
        </pushSender>
    </windowsPhone8>
```

 More information about using the certificate file is available in the IBM Worklight Foundation user documentation under the topic "Setting up push notifications for Windows Phone 8".



The Result

 The sample for this training module can be found in the Getting Started page of the IBM Worklight Foundation documentation website at

http://www.ibm.com/mobile-docsIMG_4185.PNG

| ●●●●● GOLAN T 〒 08:46 ● Push Notifications | ●●●○ GOLAN T 🗢 | | |
|--------------------------------------------------------------|-----------------------|---------------------------|-------------------------------------------------------------------------------------------------|
| | Today | All Missed | |
| isPushSupported | PushNot | tifications | isPushSupported |
| isSubscribed | PushNoti Hello Wor | fications now rklight! | isSubscribed |
| Subscribe | | | Subscribe |
| Unsubscribe | | ~ | index.html s :: {"sound":"","alert": "Hello Worklight!","action- loc-key":null}} OK |



Backend emulator

- The sample for this training module comes with a backend emulator that you can use to simulate push notification submissions by a backend system.
- The source for the emulator can be found in the associated sample project.
- To run the backend emulator, open the PushBackendEmulator folder of the sample project in a command prompt, and then run the supplied JAR file using the following syntax:

java –jar PushBackendEmulator.jar <userId> <notificationText> <context root> <serverPort-optional>

- userId is the user name you used to login to the sample application.
- contextRoot is the context root of your Worklight project.
- For example:

java – jar PushBackendEmulator.jar JohnDoe "My first push notification" myContextRoot 10080



Backend emulator

- The backend emulator tries to connect to a Worklight Server and call a submitNotification() adapter procedure.
- It outputs the invocation result to a command prompt console.
- Success:

c:\>java -jar C:\PushBackendEmulator.jar JohnDoe "hello push" PushNotificationsProject 10080 PushBackendEmulator User Id: JohnDoe Notification text: hello push Server URL: http://localhost:10080/PushNotificationsProject sending notification Server response :: { "isSuccessful": true, "result": "Notification sent to user :: JohnDoe"}

Failure: c:\>java -jar C:\PushBackendEmulator.jar JohnMissing "hello push" PushNotificationsProject 10080 PushBackendEmulator User Id: JohnMissing Notification text: hello push Server URL: http://localhost:10080/PushNotificationsProject sending notification Server response :: { "isSuccessful": true, "result": "No subscription found for user :: JohnMissing"}



Quiz Answers on the next slide

- Which of the following connections are mandatory for push notifications to work?
 - Client application should be able to connect to an APNS/GCM/MPNS server.
 - Client application should be able to connect to a Worklight server.
 - Worklight server should be able to connect to an APNS/GCM/MPNS server.
 - All of them
- A user has several devices, and is using the application from all of them. Is it possible to send a push notification to a specific device?
 - No, when Worklight server submits a push notification, it is delivered to all of the user's devices.
 - Yes, userSubscription contains deviceSubscription objects for each device that the user registered for push notifications from. It can be used to send notification to a specific device.
 - Yes, when Worklight server submits push notification, it will be delivered to the last device that a user logged in to.
 - No, doing so is considered a security breach. If the user has more than one device, notification will
 not be sent at all
- Can application-related custom data be sent in a push notification?
 - No, a push notification might only contain notification text that will be shown to the user.
 - Yes, application-related custom data can be sent in the push notification. The application must be running in the foreground to receive it.
 - Yes, application-related custom data can be sent in the push notification. The application must be running in the background to receive it.
 - Yes, application-related custom data can be sent in the push notification. The Application can
 receive it even if it was not running at the time that the push notification arrived.



Quiz - Answers

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