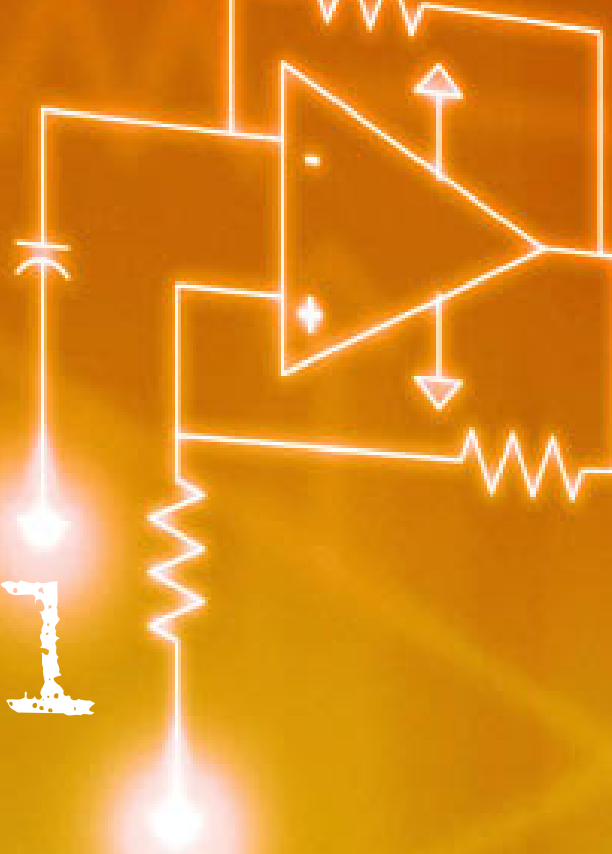




See,
Touch,
Feel



IBM Technical Exploration Center

2010

SINGAPORE - MALAYSIA - THAILAND - PHILIPPINES - INDONESIA - VIETNAM



Instrumented
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Information Management software

Lotus software

Rational software

Tivoli software

WebSphere software



Instrumented
Interconnected
Intelligent

IBM Software for Smarter Planet.

The world is getting smaller, flatter and smarter. Today, people and systems are becoming more interconnected, instrumented and intelligent, offering businesses greater capabilities and opportunities than ever before.



Lotus software

Tivoli software

Rational software

WebSphere software

Information Management software



The software is here.

In a smarter world, organizations will have to evolve beyond existing, ineffective and expensive ways of doing things, or risk being left behind. Technology on a number of fronts - from cloud computing to collaborative networks to predictive business intelligence - is ready to help businesses make innovation real, raise the ROI of IT, and deliver business impact.

The time is now.

Find out how IBM Software can help you transform your business for a smarter planet.

See, touch and feel: Discover the full power of IBM Software at TEC 2010

Seeing is believing. IBM Technical Exploration Centre (TEC) 2010 provides you with a dynamic and stimulating environment to see, touch and feel IBM Software in its full glory. TEC 2010 gives you everything you need to learn how IBM solutions can be applied to best fit your company's business needs.

TEC Capability and Services

TEC 2010 offers a wide showcase of IBM Software Solutions, covering Information Management, Lotus, Rational, Tivoli and WebSphere. The capabilities and business value of each Software Solution are presented through the following formats:

Technology Solution Tour - a high level workshop that includes a presentation, reference stories, and demonstration to help customers connect technology ideas to broad business issues.

Technology Test Drive - allows customers to explore and experience the technology in depth through a demonstration, presentation and hands-on lab session. The Test Drive delivers a deeper understanding of how specific technologies are used to support the business.

Special Interest Orientation - IBM will share important technology trends, as well as insights gleaned from thousands of customer implementations, to provide a solid orientation on emerging technology and how it relates to current business challenges.



At each event, you will have the opportunity to interact with domain and technical experts from IBM, who will guide you through hands-on demonstrations, address specific concerns and share best practices that can be applied to your business.

TEC, simply the faster, easier and smarter way to get close to IBM technology.



Attend the Technical Exploration Center 2010

TEC Content

Categories of TEC events in ASEAN in 2010

Solution Innovation Tour

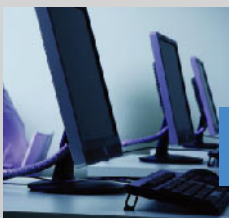
- STC001 IBM Software for Smarter Planet Tour
- STC002 Building Smarter Banking – An IBM Software Innovation Tour
- STC003 Building Smarter Telecommunication – An IBM Software Innovation Tour
- STC004 Building Smarter Government – An IBM Software Innovation Tour
- STC005 Cloud Computing Solution Tour
- STI001 Imaging and Workflow for Multi-Channel Operation Solution Tour
- STL001 Portal Solution Tour
- STW001 Dynamic Infrastructure Solution Tour
- STX002 Cloud Computing on IBM System z Tour
- STZ001 The Power of IBM System z Tour
- STZ003 SAP on IBM System z Solution Tour

Test Drive

- TDI001 IBM New Intelligence – Business Analysis & Optimization Test Drive
- TDI002 IBM New Intelligence – Delivering Trusted Information Test Drive
- TDI003 Meeting the eDiscovery Challenge Test Drive
- TDL001 Next Generation Collaboration Test Drive
- TDL002 Work Smart with Domino\Notes Test Drive
- TDR001 Software Investment Management Test Drive
- TDR002 Collaborative Application Life Cycle Management Test Drive
- TDR003 Software Quality Management Test Drive
- TDT001 Service Availability and Performance Management Test Drive
- TDT002 Service Process Management Test Drive
- TDT003 Security and Compliance Test Drive
- TDW001 Connectivity and Integration Test Drive
- TDW002 Smart Work and Business Process Test Drive
- TDZ001 Modernizing CICS Applications Test Drive

Special Interest Orientation

- ORI001 DB2 Administration for Experienced Oracle DBA Orientation
- ORR001 TOGAF and IBM System Architect Orientation





Highlights

Solution Innovation Tour

IBM Software for Smarter Planet Tour 1 Day

As people and systems become interconnected, instrumented, and literally made more intelligent, the world is getting smaller, flatter and smarter. Today, we're seeing the coming of age of a whole new generation of intelligent systems and technologies -- more powerful and accessible than ever before. At the same time, customers want to integrate their businesses horizontally -- across the enterprise and beyond. And they're demanding that information improve their experiences, making every interaction smarter and more productive. Middleware is the key to doing this, come and join us to see how IBM middleware help you to transforming your business with this view of a smarter world into a reality.

Building Smarter Banking 1 Day

The banking industry is going through a period of significant and historic change. This is happening as the world is becoming more sophisticated and connected than ever before -economically, socially and technically. Thriving in a highly competitive and globally-integrated market requires banks to be more agile and responsive to the needs of customers, shareholders and regulators in multiple geographies. It requires flexibility and the ability to respond quickly to change. Banks can't just work better, they need to work smarter.

Join IBM for an insightful and informative discussion on industry frameworks that combine industry knowledge, best practices, software and tools you need to migrate to a more strategic and flexible technology architecture that is aligned with the needs of your business, one project at a time. Like building blocks, these projects enable your teams to implement technology capabilities that can be reused throughout the enterprise.

Building Smarter Telecommunication 1 Day

Network technology advances and mobile user device evolution have enabled a new generation of complex customer services that make up today's "real time" world. These services compel telecommunication service providers to transform many of their business processes to recognize new systems functions - within customer care, billing and provisioning - as a working part of each service. It has also given rise to a new generation of business models that look at how customer lifestyle needs impact the delivery of content, service, application and network layers. More importantly, new customer lifestyle services are placing requirements on existing business processes and installed systems that were never designed to address capabilities tied to real time verification, validation and notification.

Join IBM for an insightful and informative discussion on industry frameworks that help transform the way telecommunication service providers conduct business to a new tightly integrated approach involving network technology, OSS/BSS, business processes, and customer data working in an "interactive and fully dependent relationship".

Building Smarter Government 1 Day

Globally, challenges such as changing demographics, security concerns and lower tax revenues are placing greater demands on the government infrastructures that deliver vital services such as social services, healthcare, education and public safety. In addition, citizens worldwide are demanding higher levels of government accountability and transparency. Just as businesses have returned to a focus on customers, governments are now finding success in reorienting their structures, information technology and policies around the citizens they serve.

With the anticipated substantial change ahead, there's no better time to start building a smarter government - one focused on lasting transformation in the industries and systems on which we all depend. And there's no better time to invest in creating the kind of society we all desire. Join IBM for an insightful and informative discussion on industry frameworks that help help local, state and national governments accelerate solutions delivering speed, flexibility and choice - all while reducing cost and risk.



Solution Innovation Tour



■ Portal Solution Tour 1 Day

All portal environments are not made same, yet they all want to achieve the same types of goals: access to information; applications flexibility of navigation; simplification of process; content management and presentation of complex information. Let us as we take you through these and many more business benefits of a portal environment in a hands on lab environment designed for you to interact with, to understand and realize how this will help improve your business.

■ Dynamic Infrastructure Solution Tour 1 Day

This session will cover a series of WebSphere Infrastructure capabilities: WebSphere Virtual Enterprise helps consolidate application servers, improve application utilization and availability while reducing operational and energy costs. See how better application management can help you improve response times and meet service level agreements.

WebSphere eXtreme Scale is an in-memory grid that dynamically processes, partitions, replicates, and manages data and business logic across hundreds of servers to support the most demanding business applications. Learn how you can reduce infrastructure costs by leveraging the high end caching capability enabled by WebSphere extreme Scale.

WebSphere CloudBurst Appliance is a hardware appliance that provides access to WebSphere virtual images and patterns to easily, quickly and repeatedly create application environments that can be securely deployed and managed in a private cloud. Gain insight on how you can implement a highly available and scalable e-business infrastructure using the IBM WebSphere CloudBurst Appliance.

■ The Power of IBM System z Tour 1 Day

IBM System z is the computing platform for the new millennium. With its open architecture, tools, superior integration with existing applications and data, and excellent operational characteristics, this modern computing platform is the natural place to deploy "Next Gen" applications.

Through interactive discussions and live demonstrations that focus on real-life business scenarios, you will discover how System z technology can help you solve existing and pressing business problems. Learn how IBM's System z hardware and software can enable you to work smarter and build sustainable business advantage.

This session will address the fundamental differences between the centralized data center and alternatives such as single-use, proliferated systems. Gain insight on the aspects of mainframe clustering, scalability, security and availability and learn how you can further reduce IT costs while exploiting the latest computer science technology such as super-virtualization.

■ SAP on IBM System z Solution Tour 1 Day

SAP provides a comprehensive range of application solutions to empower every aspect of business operations. How you deploy your SAP database and application servers, will have a significant impact on your business. With the IBM System z platform, SAP applications can operate with the performance, availability, scalability and security qualities required in mission critical business services.

This session will show you how IBM and SAP have collaborated to produce SAP components that exploit unique functions in IBM System z hardware, microcode and software - without "locking in" your SAP system to any specific platform. In addition, learn more about the various SAP topology options available, and get first-hand experience with the tools and understand the techniques that help manage SAP deployment and operations. For anyone running SAP or contemplating the acquisition of an ERP system, this is a session not to be missed.

Highlights

Solution Innovation Tour

Cloud Computing on IBM System z Tour 1 Day

Cloud computing is an amalgamation of concepts and capabilities including the Software as a Service (SaaS) model that has been on the forefront of the Web 2.0 movement, utility computing, virtualization and grid computing. It is an all-inclusive solution in which all computing resources (hardware, software, networking, storage, and so on) are provided rapidly to users as demand dictates. However, this means that cloud services need to be governed to ensure that resources are provided in a manner that is highly available, reliable, secure and easily scalable.

This session offers insight on the latest in cloud computing, the architecture and implementation models. Learn about the similarities and differences between running a cloud on IBM System z and other platforms, and find out how the IBM System z provides the infrastructure and platform services that allows upward and downward scalability, provides "defense in depth" security and enables managing the whole from a single point of control.

This is a great opportunity to obtain materials and guidance on how to get a jump start on planning, deploying and running your own cloud.

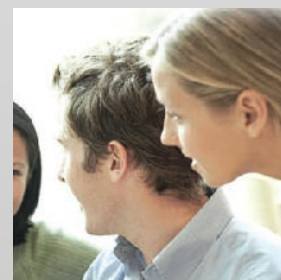
Cloud Computing Solution Tour 1 Day

What does Cloud Computing mean to you? What are the business values and economics of cloud computing? How can enterprises equip themselves in the next generation of cloud computing data center? What is the user perspective of cloud computing as we move to the next level of adoption by industry and businesses? Come to gain the latest knowledge of what IBM cloud computing offerings have to offer so that you can manage complexity with simplicity, supported by research and real world implementation.

Imaging and Workflow for Multi-Channel Operation Solution Tour 1 Day

For financial institutions, the branch continues to be the primary venue for companies to interact with their customers and initiate revenue-generating transactions. Within the branch locations, ingesting content related to customer transactions is an emerging enterprise challenge: as institutions scale their operations, the amount of paper and digital content is growing rapidly. Managing and making intelligent and efficient use of the information contained within an organization has become a necessary element of competitiveness for all financial institutions.

Through presentations, case studies and hands-on exercises, this Proof of Technology (POT) will illustrate how customers can leverage the natively integrated IBM FileNet ECM suite of products to efficiently convert paper-based information to digital form and leverage Electronic Forms within the Branch and as part of Internet Banking applications. Additionally, participants will find out how to implement a common processing model for all channels, and leverage on integrated Content-centric Business Process Management to automate and streamline business processes.



Highlights

Test Drive

**Next Generation of Collaboration Test Drive 2 Days**

Come and join us while we explore the different ways people communicate and collaborate in a Web 2.0 world. We take a look at enhancements to the traditional methods along with introducing new methods of improving the way you work. We will discuss how to interact with not only your own team, people within your organization but with partners, customers and non-traditional customers. This hands on interactive session will enable you to experience everything in a safe environment.

Work Smart Domino and Notes Test Drive 1 Day

Lotus has added many new features into the Notes and Domino family over the years. Come and explore how these new features work in a hands on lab environment. Not only will we show you how to incorporate the new features into your daily life, we will also answer your questions with the aim of making you more productive. Learn how you can expand your thinking of what can be done with the new Notes client, third party plug-ins and free business partner tools.

Connectivity and Integration Test Drive 2 Days

With many companies today, business agility and savings begins with an SOA pattern known as the Enterprise Service Bus (ESB). The ESB provides a fundamental, reliable messaging layer that includes value-added services to intelligently connect services and systems across the enterprise. Together, IBM calls this ESB messaging and enrichment.

See how WebSphere solutions such as WebSphere MQ, WebSphere Message Broker, WebSphere Transformation Extender and WebSphere DataPower Appliances, create a reliable and intelligent messaging layer that connects services and systems across the enterprise. Hands on lab sessions also allow you to try out these solutions to understand how they work.

Smart Work and Business Process Test Drive 2 Days

Today's dynamic business environments and economic uncertainty mean organizations must work smarter to remain competitive and respond to changing customer demands. This means improving business agility and optimizing costs and optimizing the flow of information across the organization.

Learn how IBM Business Process Management (BPM), enabled by the Service Oriented Architecture (SOA), provides the IT flexibility required for businesses to adapt quickly to change. See how IBM Business Rules Management System provides specific tools and environments to create a full lifecycle rule management and validation platform to optimize automated processes.

IBM New Intelligence -- Business Analysis & Optimization Test Drive 2 Days

Business intelligence connects people with information in an easy-to-use way so they can make better decisions. With BI software you can (1) set targets, see results and understand what drives the numbers, (2) identify trends that may be benefits or threats (3) take action with a common context for decision-making across every department (4) identify and analyze opportunities, trends and trends. The two day session would show you, hands-on, how to deliver trusted information for a single version of the truth. Find out how BI allows you to work with information the way you want, and puts tools in your hands to author and share information as you require.

IBM New Intelligence - Delivering Trusted Information Test Drive 3 Days

Organizations today need to be able access trusted, accurate information anytime and anywhere to respond and react quickly to the changing business environment. To do so, complex, heterogeneous information across disparate silos need to be integrated to create a unified view of the business. This three day session would show, hands-on, how the IBM InfoSphere Information Server software platform can help you derive more value from the information by driving collaboration, productivity and performance, while cleansing, transforming and moving the information consistently and securely throughout the organization. This session will also highlight how software can be used to key business initiatives that require effective integration of information, for instance, Business Intelligence, Master Data Management and Infrastructure Rationalization.

Highlights

Test Drive

Meeting the eDiscovery Challenge Test Drive 1 Day

IBM can help organizations gain control of email, connect email to business processes and manage storage space. Using smart archiving and de-duplication, the solution will help to reduce runaway storage costs and centralize common rules and policies across all content.

The session will highlight how users can leverage the IBM ECM platform for compliant information management including IBM Content Collector for pro-active policy-based and on-demand collection of emails and electronic files. The attendees will also experience email archiving, file system archiving, mailbox management, and dynamic classification of emails.

Software Investment Management Test Drive 3 Days

Studies have shown that many companies find it challenging to effectively align IT with business strategy to select and prioritize projects. Discover how IBM Rational can help organizations objectively evaluate, manage and optimize complex projects through a value and risk driven approach. With strong portfolio management, an organization will achieve a good balance of IT investments, programs and projects, attaining optimal resource allocation. Rational's EA-PPM driven approach empowers you to incorporate strategic goals into capital budgeting, business planning and technology architecture activities, boosting project predictability and success.

Service Availability and Performance Management Test Drive 2 Days

Business Service Management Driven by End-User Experience

Dashboards dedicated to different user roles such as Business Manager, Operations Manager and Incident Analyst visualize the health of the environment in real-time, support pro-active systems management and reduce the risk of SLA violations. Automated problem detection and guided problem resolution help solve the potential problem situation before it causes an unfavorable business impact, and keep business operations up and running, maximizing the performance and value of Business Services.

This session demonstrates how the automated aggregation of Business Service related situations recognizes a potential SLA violation. The automatically created service desk incident leads to analyzing, solving and closing the reported situation. Problem specific predefined workflows guide the operations team through an intuitive, reliable and efficient problem resolution.

Service Process Management Test Drive 2 Days

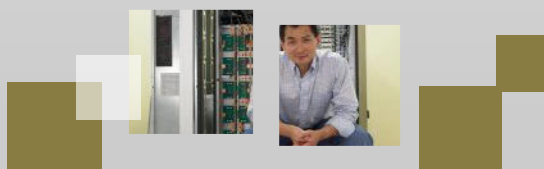
Service Request, Incident, Problem, Change and Configuration Management

Organizations today are reliant on a IT infrastructure that is capable of meeting the business' demands for availability, response time and quality of service. To help meet these demands, IBM Service Management strategy focuses on the service benefits and economies of scale that can be achieved through automation. It offers an approach to extend automation across the organization by integrating processes - such as change, configuration, release, incident and others - with a unified understanding of the IT infrastructure configuration, workflow and the task automation tools in use today. By automating across processes, decision points can be streamlined, monitoring and improved upon and consequently manual errors can be reduced. The result is simplified decision making through an integrated and automated approach to quality service delivery and management.

This test drive will allow the participant to appreciate how automated problem detection and guided problem resolution can help solve a potential problem situation before it causes an unfavorable business impact, and keep business operations up and running, maximizing the performance and value of IT operations.

Security and Compliance Test Drive 2 Days

This test drive will explore the challenges of managing identities and ensuring compliance both within the enterprise and among partner organizations. These issues will be discussed within the context of a logical, scalable set of components which can form the basis for an identity and access management solution tailored to the changing needs of your organization. At the end of this test drive, you will be able to understand how an end-to-end identity and access management system can improve efficiency and security, as well as describe how to improve compliance with security policy and regulatory requirements while showing a return on investment. Attendees will also be able to explore the basic functions of identity management at a high level in a heterogenous environment



Test Drive

**Collaborative Application Life Cycle Management Test Drive 2 Days**

Rational Collaborative Application Life Cycle Management solution allows users to coordinate development lifecycle activities such as requirements definition, development, build, testing, and project and asset management through improved traceability, automation, and reporting. The Collaborative ALM integrations leverage and build upon the Jazz Foundation to increase the productivity of software delivery teams by unifying the disciplines in software lifecycle using in-context collaboration on software artifacts, web-like artifact navigation, and status tracking across team and project repositories.

At this event, learn how you can use best practices and tools to keep your development teams updated, and aligned. This session also highlight how you can improve project predictability, improve software reuse rates, lower costs and integrate development, test and IT operations for improved IT life cycle management.

Software Quality Management Test Drive 2 Days

Software today is the core of the transformation in business processes. CIO's, IT directors and managers are challenged with keeping IT aligned with business priorities, and with improving the effectiveness of their project teams and existing technologies to deliver better business results.

To meet these challenges, successful IT organizations are taking a strategic approach to Quality Assurance, applying the practices of business governance to achieve a competitive advantage through better software. IBM Rational Software Quality portfolio provides solutions to help customers validate and manage the quality of the software applications they are building or deploying. At this event, learn how you can use best practices and tools to keep your testing teams aligned with business priorities.

Modernizing CICS Applications Test Drive 2 Days

CICS continues to evolve as an increasingly more powerful business asset over time. The latest version, CICS Transaction Server for z/OS v4.1, is a modern, dependable and cost effective application platform for programs developed in a variety of languages and protocols. It brings new levels of usability and flexibility to meet the needs of new generations of business users, while continuing to deliver the levels of performance, scalability and security, and economies of scale required in an "industrial strength" computing environment.

Discover for yourself the new functions available with CICS TS 4.1 and external tools from WebSphere and Rational that can be used to create modern applications from existing CICS application programs. You will see methods for re-engineering existing CICS programs to support newer standards including J2EE, .NET, SOA, web services, Web 2.0 and events processing.

Learn about the "new faces of CICS" for system administrators and application developers such as CICS Explorer, CICSPLEX Systems Manager and Rational Developer for System z which include new graphical user interfaces and functions to simplify and automate tasks for administrators and programmers.

Due to the breadth and depth of material to be covered, this test drive will be conducted in two parts over separate two days. There will be a gap of several weeks between Part A and Part B to allow attendees to absorb the basics before proceeding to more advanced material.

Schedule

Special Interest Orientation

■ TOGAF and System Architect Innovation Tour 1 Day

"The Open Group Architecture Framework" version 9 (TOGAF 9) is a leading industry framework and method for enterprise architecture deployment, created in a technology consortium focused on interoperability and "boundary-less information flow".

IBM Rational System Architect provides enhanced analysis, collaboration, and deployment of integrated business and technology change and transformation initiatives. System Architect helps you create "actionable" enterprise architecture, to enhance organizational agility and flexibility by creating a roadmap and blueprint for the organization's optimized future state; in manageable time-phased transitions.

In this session, find out how IBM Rational System Architect's support for TOGAF 9 delivers increased flexibility for enterprise architectures by giving enterprise architects extensive support for models, definitions, and reporting capability. See how architects can efficiently evolve business capabilities at various levels, and ultimately bring greater alignment between the goals of a business and the solutions delivered by IT.

■ DB2 Administration for Experienced Oracle DBA Orientation 2 Days

This presentation and hands-on lab exercise session is targeted at Data Management Architects, Database Administrators and Database Developers and other decision influencers evaluating IBM technologies as an alternative to Oracle database. In this Proof of Technology, specific comparisons with Oracle are made throughout to help customers better understand the feature and function differences between DB2 and the competitive Oracle product. The new DB2 9.7 allows customer to enable their Oracle applications on DB2 within a week, and delivers better value, with lower storage costs, simpler administration and service level confidence.



TEC Schedules

ASEAN

Singapore

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- Week of Jan 11, 2010** IBM Software for Smarter Planet Tour
Building Smarter Banking – An IBM Software Innovation Tour
Building Smarter Telecommunication – An IBM Software Innovation Tour
Building Smarter Government – An IBM Software Innovation Tour
 - Week of Jan 18, 2010** Collaborative Application Life Cycle Management Test Drive
Software Quality Management Test Drive
 - Week of Jan 25, 2010** The Power of IBM System z Tour
 - Week of Feb 22, 2010** Dynamic Infrastructure Solution Tour
Connectivity and Integration Test Drive
Smart Work and Business Process Test Drive
 - Week of Mar 1, 2010** IBM New Intelligence – Business Analysis & Optimization Test Drive
DB2 Administration for Experienced Oracle DBA Orientation
Cloud Computing Solution Tour
 - Week of Mar 8, 2010** Service Availability and Performance Management Test Drive
Service Process Management Test Drive
Security and Compliance Test Drive
 - Week of Mar 15, 2010** Software Investment Management Test Drive
TOGAF and IBM System Architect Orientation
 - Week of Mar 22, 2010** Next Generation Collaboration Test Drive
Portal Solution Tour
Work Smart with Domino\Notes Test Drive

Malaysia

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- Week of Jan 11, 2010** IBM New Intelligence – Delivering Trusted Information Test Drive
Meeting the eDiscovery Challenge Test Drive
Imaging and Workflow for Multi-Channel Operation
 - Week of Jan 18, 2010** Dynamic Infrastructure Solution Tour
Connectivity and Integration Test Drive
Smart Work and Business Process Test Drive
 - Week of Jan 27, 2010** The Power of IBM System z Tour
 - Week of Feb 22, 2010** IBM Software for Smarter Planet Tour
Building Smarter Banking – An IBM Software Innovation Tour
Building Smarter Telecommunication – An IBM Software Innovation Tour
Building Smarter Government – An IBM Software Innovation Tour
 - Week of Mar 1, 2010** Next Generation Collaboration Test Drive
Portal Solution Tour
Work Smart with Domino\Notes Test Drive
 - Week of Mar 8, 2010** Dynamic Infrastructure Solution Tour
Connectivity and Integration Test Drive
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 - Week of Mar 15, 2010** IBM New Intelligence – Business Analysis & Optimization Test Drive
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Cloud Computing Solution Tour
 - Week of Mar 22, 2010** Software Investment Management Test Drive
TOGAF and IBM System Architect Orientation

TEC Schedules

ASEAN

Thailand

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|-----------------------------|---|
| Week of Jan 11, 2010 | IBM New Intelligence – Delivering Trusted Information Test Drive Meeting the eDiscovery Challenge Test Drive Imaging and Workflow for Multi-Channel Operation |
| Week of Jan 18, 2010 | IBM Software for Smarter Planet Tour Building Smarter Banking – An IBM Software Innovation Tour Building Smarter Telecommunication – An IBM Software Innovation Tour Building Smarter Government – An IBM Software Innovation Tour |
| Week of Jan 29, 2010 | The Power of IBM System z Tour |
| Week of Feb 22, 2010 | Dynamic Infrastructure Solution Tour Connectivity and Integration Test Drive Smart work and Business Process Test Drive |
| Week of Mar 1, 2010 | Next Generation Collaboration Test Drive Portal Solution Tour Work Smart with Domino\Notes Test Drive |
| Week of Mar 8, 2010 | IBM New Intelligence – Business Analysis & Optimization Test Drive DB2 Administration for Experienced Oracle DBA Orientation Cloud Computing Solution Tour |
| Week of Mar 15, 2010 | Software Investment Management Test Drive TOGAF and IBM System Architect Orientation |
| Week of Mar 22, 2010 | Service Availability and Performance Management Test Drive Service Process Management Test Drive Security and Compliance Test Drive |

Philippines

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| Week of Jan 11, 2010 | Collaborative Application Life Cycle Management Test Drive Software Quality Management Test Drive |
| Week of Jan 18, 2010 | IBM New Intelligence – Delivering Trusted Information Test Drive Meeting the eDiscovery Challenge Test Drive Imaging and Workflow for Multi-Channel Operation |
| Week of Mar 1, 2010 | Building Smarter Banking – An IBM Software Innovation Tour Building Smarter Telecommunication – An IBM Software Innovation Tour Building Smarter Government – An IBM Software Innovation Tour IBM Software for Smarter Planet Tour |
| Week of Mar 8, 2010 | IBM New Intelligence – Business Analysis & Optimization Test Drive DB2 Administration for Experienced Oracle DBA Orientation Cloud Computing Solution Tour |
| Week of Mar 15, 2010 | Dynamic Infrastructure Solution Tour Connectivity and Integration Test Drive Smart Work and Business Process Test Drive |
| Week of Mar 22, 2010 | Next Generation Collaboration Test Drive Portal Solution Tour Work Smart with Domino\Notes Test Drive |

ASEAN

Indonesia

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Software Quality Management Test Drive
 - Week of Mar 1, 2010** IBM New Intelligence – Delivering Trusted Information Test Drive
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Building Smarter Telecommunication – An IBM Software Innovation Tour
Building Smarter Government – An IBM Software Innovation Tour
IBM Software for Smarter Planet Tour
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Work Smart with Domino\Notes Test Drive

Vietnam

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Security and Compliance Test Drive
 - Week of Mar 22, 2010** Collaborative Application Life Cycle Management Test Drive
Software Quality Management Test Drive

Registrations

Contacts & Locations

The TEC event registration can be arranged through IBM Representative.
All IBM sales team can register their clients or partners by simply sending an email to :

For Singapore, email to tecsg@sg.ibm.com
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■ Philippines Head Office

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Philippines

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