



Information Management software

Best Practices in Data Warehouse loading and synchronization with System z data - A US State Govt. Case Study

March 10, 2009



## Agenda

## Customer Story

- Background
- Problem
- Solution
- Benefits

### Technical Solution

- Solution overview
- Product overviews



# **Customer Story**



## **Background**

- The Judiciary Department in an US State Government wanted to provide up-to-date court case information to their end users including clerks, commissioners, clearinghouses, and general public
- Operational data is stored in IMS on z/OS
- Data warehouse (DWH) in Oracle on AIX serving web access applications
- IMS data is constantly being updated throughout the day
- Batch updates are also done during evenings and weekends





#### The Problem

- Daily batch loads to Oracle led to 24-hour data latency
- Customer's end users (commissioners, legal data clearinghouses, general public) demanded more current case information
- Customer needed a solution to transport operational data to data warehouse in near real-time
- Solution needed to facilitate a seamless integration with customer's existing systems



#### The Solution

- Provide a near real-time solution using IBM's InfoSphere suite of products:
  - Classic Data Event Publisher for z/OS
  - Classic Federation Server for z/OS
  - DataStage
- Classic Data Event Publisher/Classic Federation used to capture data changes and access IMS
- WebSphere MQ is being used to transport captured IMS changes from z/OS to the DataStage server on AIX
- InfoSphere DataStage used to transform data and populate the Oracle DWH



#### The Benefits

- Tight integration with existing architecture
- GUI-based technology with no or minimal programming requirements for ongoing maintenance
- Transmission of both CICS online and batch updates to Oracle
- Near real-time data currency provided to end users via customer's web portal application, Case Search





### **Technical Solution**

- Solution Details
- Product Overviews
  - Classic Data Event Publisher for z/OS
  - Classic Federation Server for z/OS
  - DataStage



# Solution Details

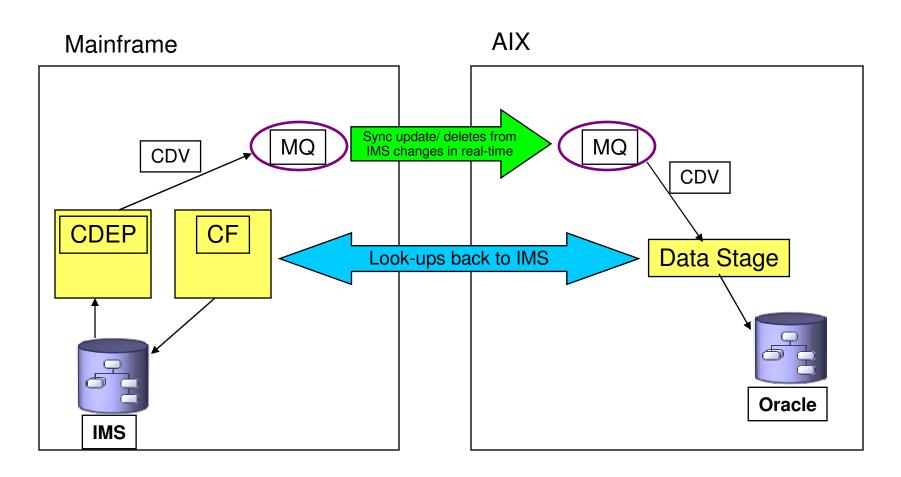


### **Overview**

- Initial loads executed to synchronize Oracle DWH with IMS
- IMS changes processed in near real-time to keep Oracle in sync
- Audit processing captures transaction types and message timestamps
- "Bad" messages are rejected and reprocessed via error handling jobs
- Initial loads are also run for disaster recovery to re-synchronize
  Oracle with IMS



### DWH load and sync for US State Govt. Judicial Information Systems





#### **Classic Data Event Publisher**

- Created logical relational table mappings, using Classic Data Architect, of IMS segments (case information) to be monitored for changes
- IMS change capture using the IMS logger exit
- Changes captured and placed on a mainframe MQ queue in comma delimited format and transmitted to a remote queue on AIX
- Changes processed via a DataStage transaction job





### **Classic Federation Server**

- IMS segments mapped for performing look-ups from the DataStage transaction job
- Look-ups also used in error handling for refreshing Oracle tables based on key fields





## **InfoSphere DataStage**

- Initial loads to Oracle are automated using a master DataStage sequencer job
- Mainframe jobs extract IMS data to files and send a 'start' message to DataStage
- Jobs FTP IMS extract files to the DataStage server
- Load jobs process data to the Oracle staging database
- Approx 22 million rows per database are loaded into Oracle
- Data is swapped from the staging database to the transaction database
- Sequencer job starts transaction job





## InfoSphere DataStage (cont.)

- Two Oracle database schemas used:
  - Staging schema
  - Transaction schema
- Tables in transaction schema used by Case Search web portal for detailed data
- Design allows for uninterrupted operation of customer's Case Search web portal



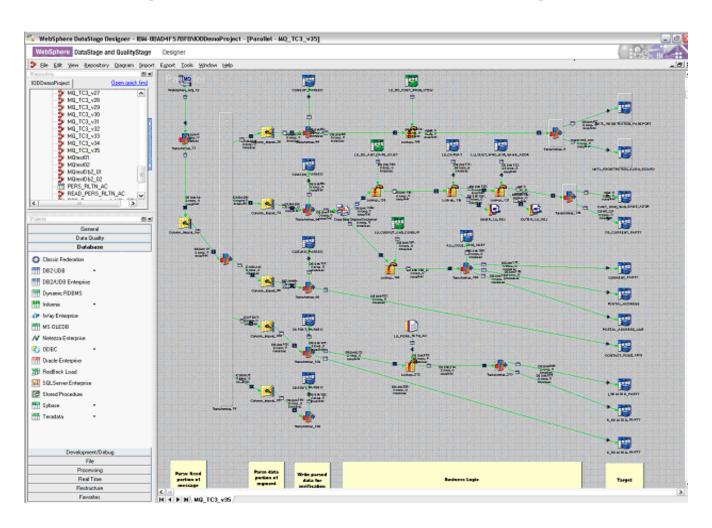


## **DataStage Transaction Processing Job**

- Reads messages from AIX queue and temporarily moves them to a work queue before processing them
- Based on business rules:
  - Transforms data
  - Validates key fields
  - Cleanses data
- Messages with invalid data sent to reject queue for reprocessing
- Oracle DWH refreshed for non-keyed data
- Guaranteed transaction integrity using XA 2-phase commit
- Transaction job always running for maintaining near real-time data currency



## **Sample DataStage Transaction Processing Job**

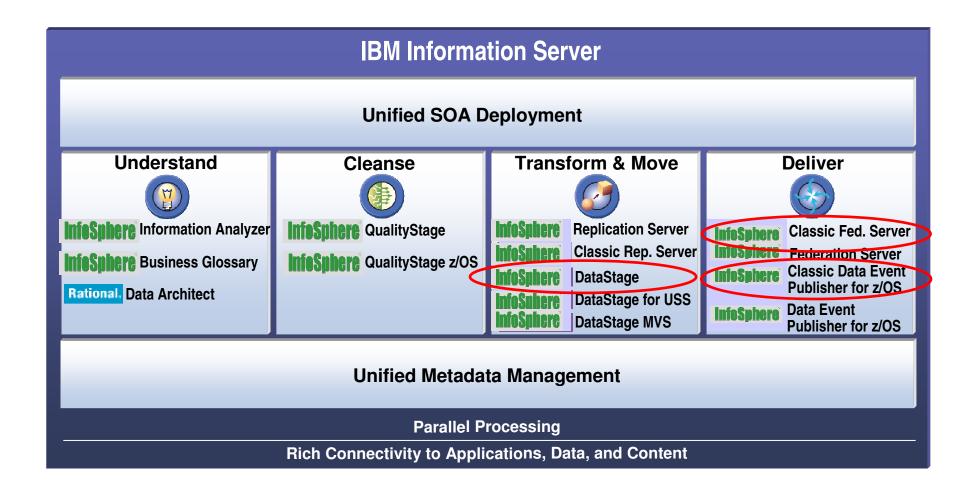




# **Product Overviews**



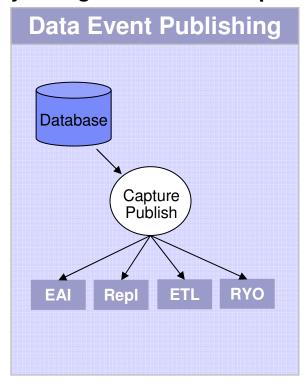
## **IBM Information Integration**





## **Data Event Publishing**

# Message-based publishing driven by changed-data-event capture



#### Warehouse / Business Intelligence

- Integrate captured changed data with an ETL tool
- Perform very complex transformations
- Use a specific transaction format to update target

#### Application to Application Messaging

- Drive downstream applications or APIs based on transactional data events
- Reduce application development and maintenance
- Reduce performance impact to source applications
- Reduce availability impact to source applications

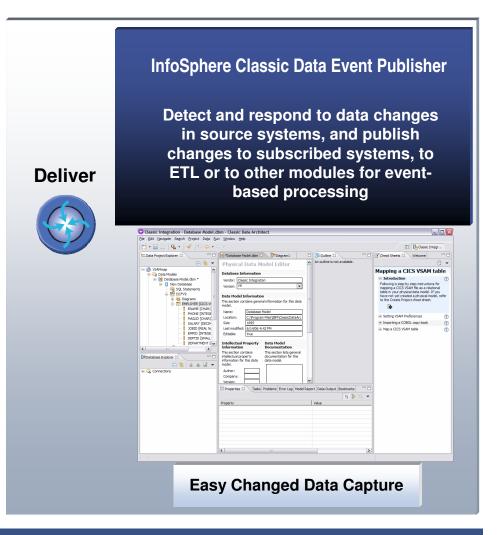
#### Event Notification

- Stream changed data information to Web interfaces
- Stream only particular events of interest (filter data)



### InfoSphere Classic Data Event Publisher for z/OS Changed-Data-Capture

- Integration using data events not application "hooks"
- Capture data changes in real time, publish as "data events" to drive integration & incremental updating
- Flexible and efficient:
  - Low-latency or scheduled data capture
  - Multiple publication formats:
    - Consistent relational format for ease of use
    - XML for ease of consumption
    - Delimited values for reduced message size
  - Recoverable
  - WebSphere MQ Assured delivery
  - Eliminates dependence on batch window!
  - Loosely coupled approach





WebSphere MQ

**Publication** 

service

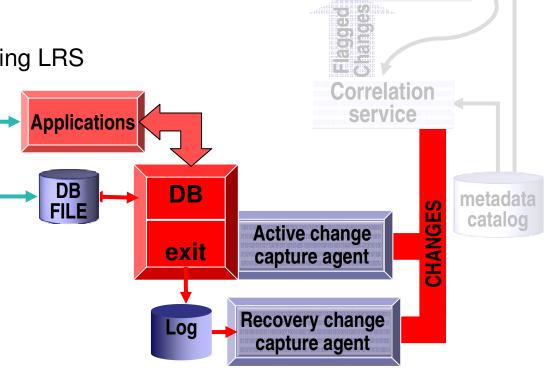
Distribution

service

# **IMS Change Capture Agents**

### IMS agent/service

- Exit runs within IMS region
  - All changes forwards to Correlation service
- Log reader service (LRS)
  - Automatically read logs
- Recovery batch job or running LRS





## **Data Event Correlation – Distribution - Publication**

#### Correlation Service

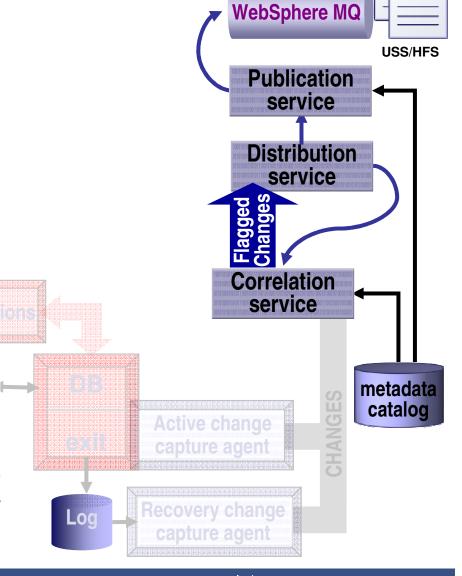
- Manage data publishing by unit-of-work
- Sort data by unit-of-work identifiers
- At end of unit-of-work, CCA returns:
  - Rollback flush all data for this unit-of-work
  - Commit reformat data into internal SQLDA
    - send to Distribution Services

#### Distribution Service

- Orders changes by transaction Unit-of-Recovery
- Metadata is received from Data Server
- Distributes changes to Publication Service threads

#### Publication Service

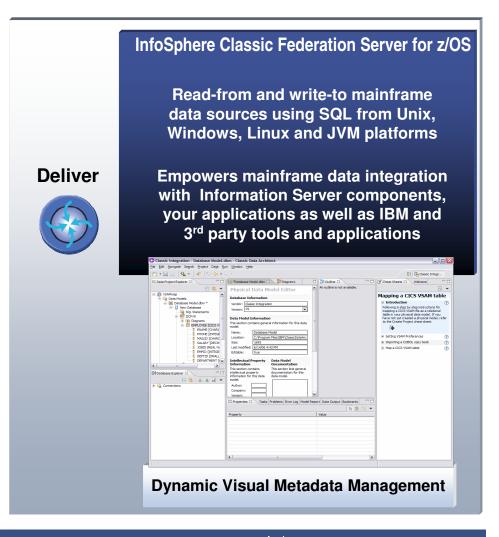
- Manage distribution of data changes by unit-of-work
- Handle SQLDA transformations to final format(s)
- XML & CDV delivered as part of Event Publisher product





#### InfoSphere Classic Federation Server for z/OS Virtualize

- Standardized ODBC/JDBC/CLI SQL access to:
  - VSAM, IAM, sequential files
  - IMS, CA-IDMS, CA-Datacom, Adabas and DB2/z databases
- Metadata-driven, so there's no mainframe programming needed
- Works with mainframe infrastructure and "modern" applications and tools
- Deliver mainframe data to
  - IBM's own data profiling, cleansing and transformation solutions
  - Self-service portals
  - e-commerce solutions
  - Reporting and analytical tools





#### **Solution Profile:**

#### Fits into Mainframe Control Infrastructure

#### Governors – prevent the runaway user

- Limit resource utilization
- Set at installation, server and/or user levels

#### Security – ensure only authorized access

- SAF interface for RACF, ACF and Top Secret
- Optional embedded DB2-like security
  - Grant/Revoke SQL privileges
  - Supported at table and view level

#### Monitor and Control Usage

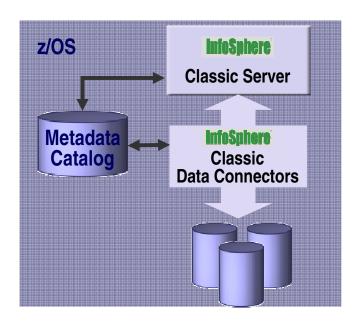
Use existing tools (e.g. OMEGAMON)

#### Embedded SMF exit support

- Charge-back and other accounting purposes
- Delivers user defined record types

#### Tracing and Logging by level

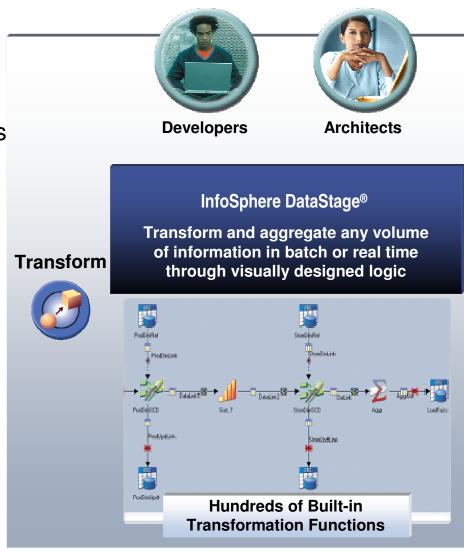
- Remote and local monitoring
- Triggered tracing





## **IBM InfoSphere DataStage**

- Graphical, codeless data transformation and movement
- Processes and transforms large amounts of data in real-time or bulk mode as well as in a services model
- Handles all transformations from simple to complex
- Manages multiple integration processes
- Integrates data from the widest range of enterprise and external data sources as sources and/or targets
- Leverages meta data for cross tool impact analysis and easy maintenance





## **Summary**

- Customer wanted to improve their process of keeping their Oracle data warehouse in sync with their operational data in IMS
- End users demanded more current case information due to data latency
- Products (Classic Data Event Publisher, Classic Federation, DataStage) from the InfoSphere suite are able to provide near-real time synchronization between the mainframe data and the data warehouse
- This provides end users with the most current, complete, and trusted case information



