

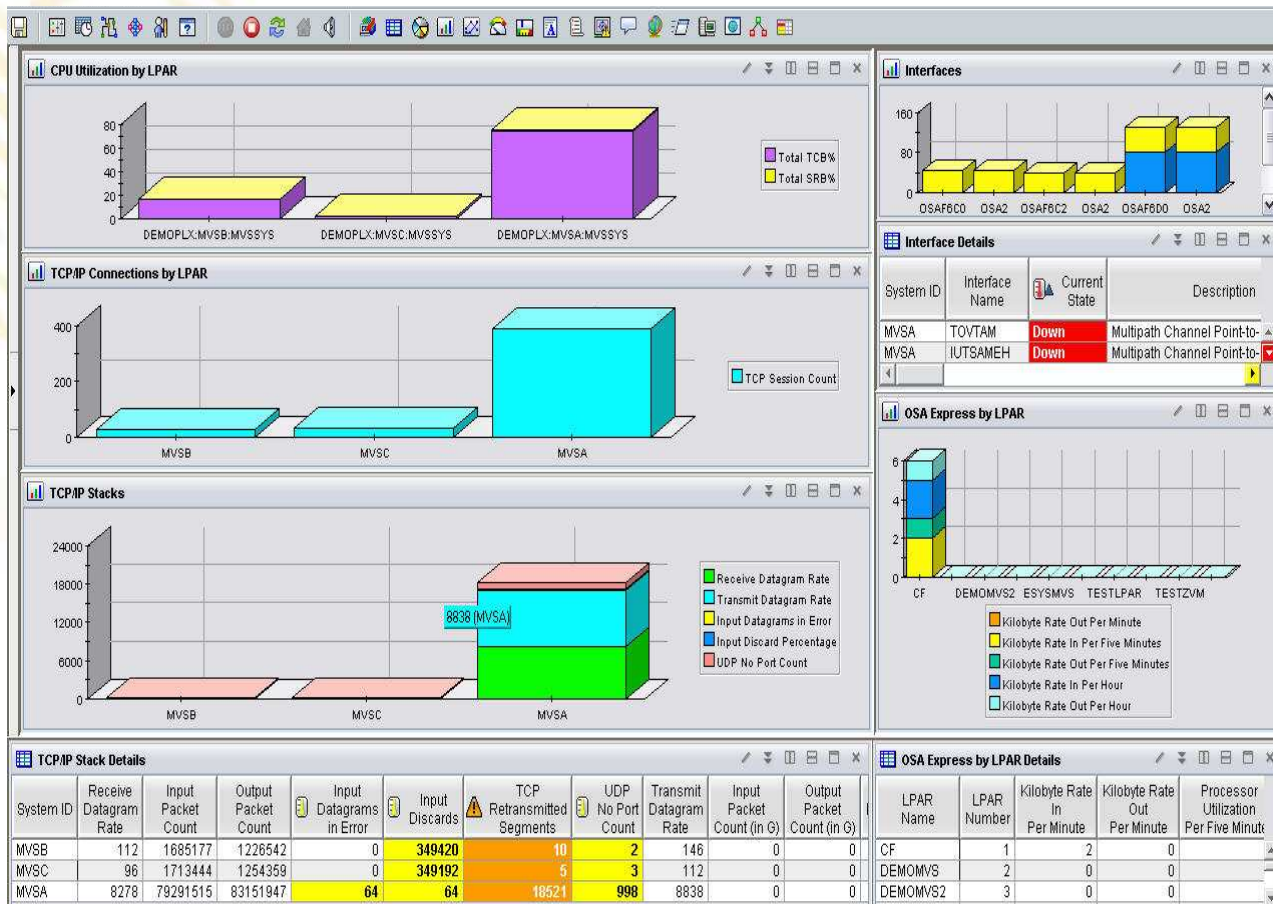


# **Top 10 tips for getting more out of OMEGAMON XE**

Ernie Gilman  
IBM Sr. Consulting I/T Specialist  
[egilman@us.ibm.com](mailto:egilman@us.ibm.com)

# Abstract: Top 10 OMEGAMON XE Tips for the TEP

Once you have installed the Tivoli Enterprise Portal (TEP), there are some simple changes you can make to dramatically enhance OMEGAMON's effectiveness. This presentation will illustrate how easy it is to customize the TEP and how quickly it can be done.



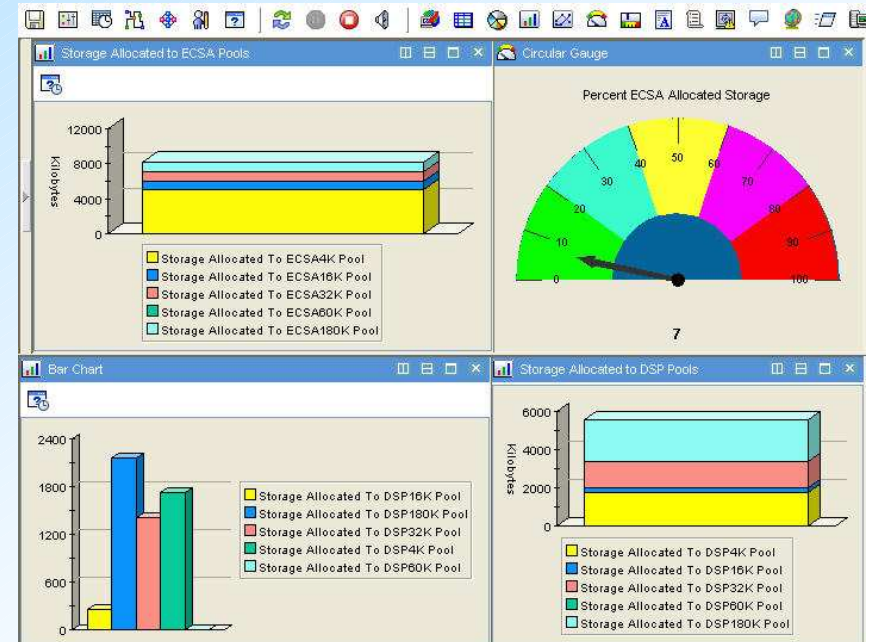
## Agenda: Top 10 OMEGAMON XE Tips for TEP

<b>TEP top 10 TIPS</b>	<b>Benefit</b>
<b><i>Cross LPAR Views</i></b>	View all LPARs in one View
<b><i>Creating a New Navigator View</i></b>	Organize workspaces by user and problem
<b><i>Cross Application Workspaces</i></b>	Integrate many views into one
<b><i>Eliminate Multiple pages</i></b>	Compact simplified views
<b><i>Filter Queries</i></b>	Faster Views
<b><i>Customizing Tables and Charts</i></b>	Highlight only what you need to see
<b><i>Situations</i></b>	Alert only on problems that need action
<b><i>Topology</i></b>	Verify Installation fix levels and connectivity
<b><i>Built-in Tutorials</i></b>	TEP Online Education
<b>Tuning and ITMSUPER</b>	Tune OMEGAMON Infrastructure

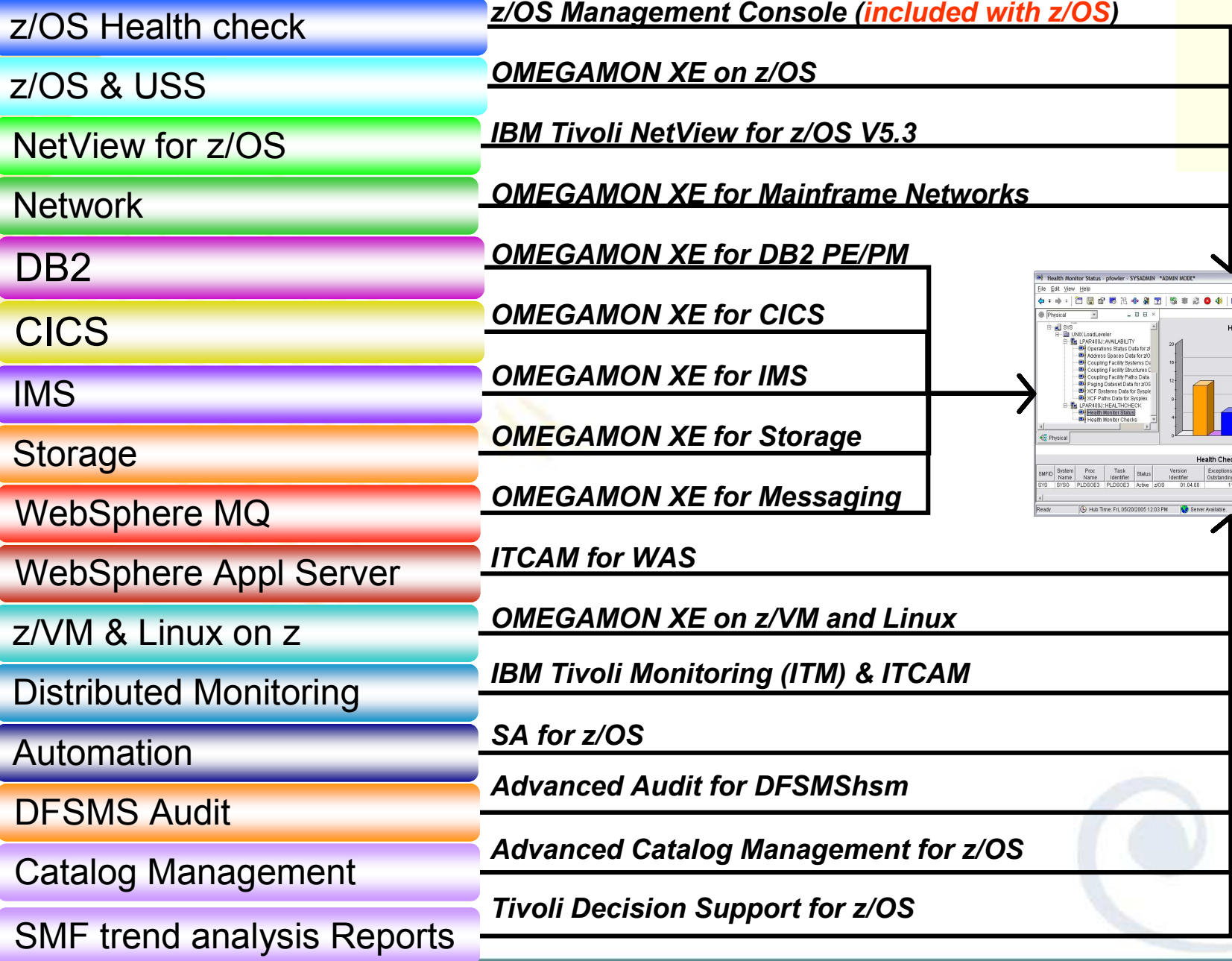
# What is the Tivoli Enterprise Portal (TEP)?

## Common user interface

- Manage z/OS and distributed resources from a single browser interface.
- Displays data in graphs, charts and table formats
- View real time and historical data, at the same time
- **Easy to configure, right from the TEP**
- **Out of the box Best Practices**
  - Workspaces, Situations, and Expert Advice



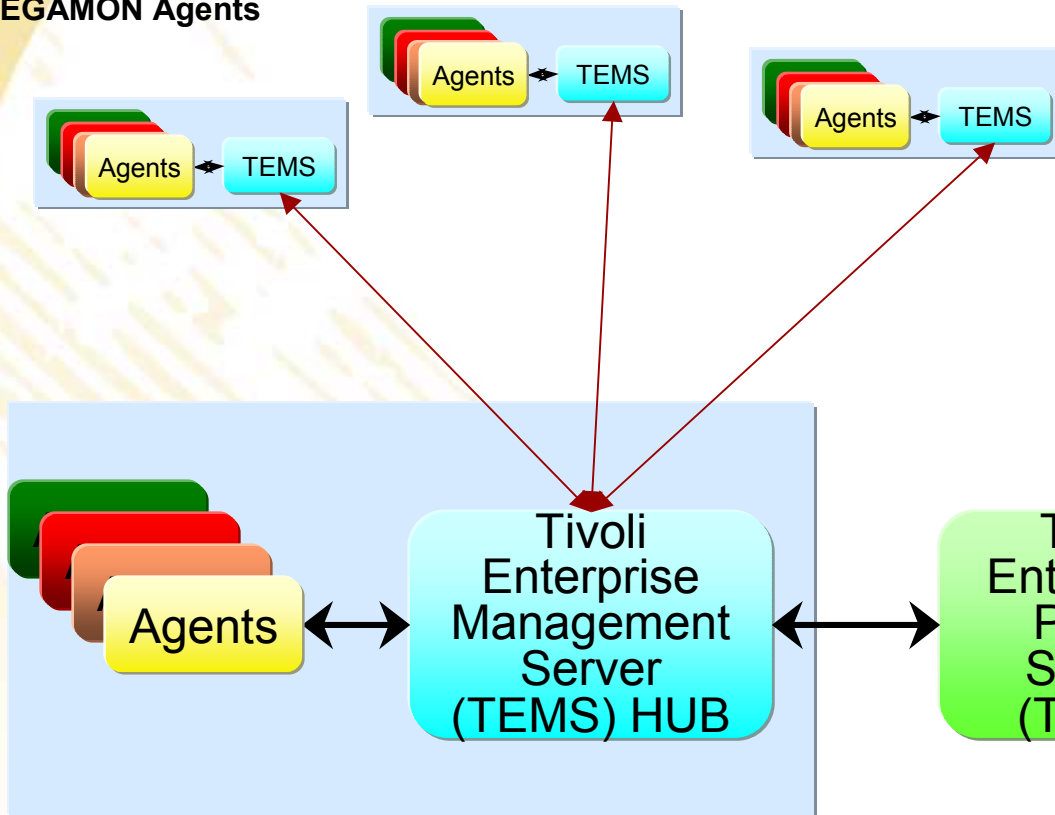
# IBM solutions that integrate with the TEP



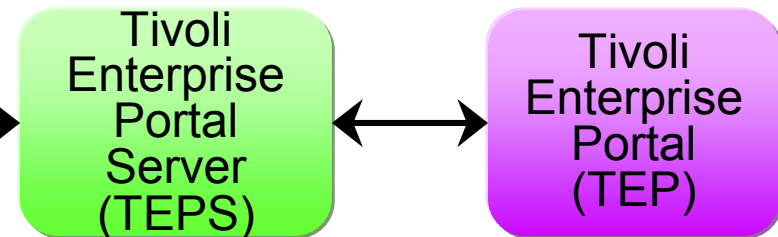
**TEP**

# OMEGAMON XE TEP Infrastructure

OMEGAMON Agents



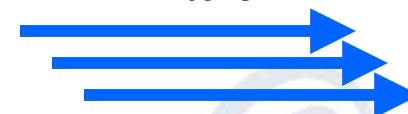
IBM Tivoli Monitoring (ITM)



Query  
Filters

Queries

View  
Filters



# TEP - Terminology

File Edit View Help

**Navigator View**

**View**

**Workspace**

**CPU Utilization by LPAR**

DEMOPLX:MVSB:MVSSYS

Total TCB%  
Total SRB%

**TCP/IP Connections by LPAR**

MVSB MVSC MVSA

TCP Session Count

**TCP/IP Stacks**

MVSB MVSC MVSA

Receive Datagram Rate  
Transmit Datagram Rate  
Input Datagrams in Error  
Input Discard Percentage  
UDP No Port Count

**Interfaces**

OSA2

**Interfac...**

System ID	Interface Name	Control
MVSB	IUTSAMEH	Down
MVSB	TOVTAM	Down

**OSA Expre...**

CF DEMOZVM ZTECZVM

Kilobyte Rate Out Per Minute

**TCP/IP Stack Details**

System ID	Receive Datagram Rate	Input Packet Count	Output Packet Count	Input Datagrams in Error	Input Discards
MVSB	94	3948947	2938377	0	804046

**OSA Express by LPAR Details**

LPAR Name	LPAR Number	Kilobyte Rate In Per Minute	Kilobyte Rate Out Per Minute	Processor Utilization Per Five Minutes	Kilobyte Ir Per Five
CF	1	2	2	0	

Hub Time: Tue, 02/10/2009 01:50 PM Server Available IP Stacks and OSA cross LPAR - tivtpe.demopkg

## Top 10 Tips

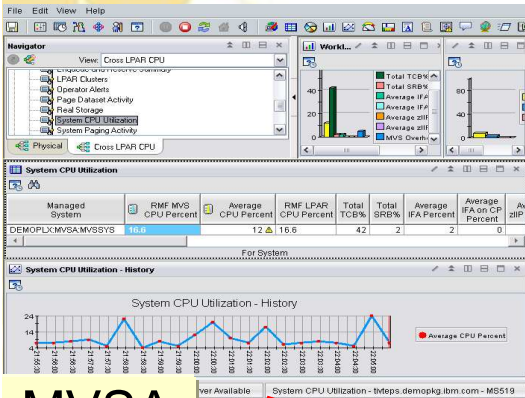
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- 1. Cross LPAR Views**
- 2. Creating a New Navigator View**
3. Cross Application Workspaces
4. Eliminate Multiple pages
5. Reduce Query data
6. Customizing Tables and Charts
7. Situations
8. Topology
9. Built-in tutorials
10. Tuning and ITMSUPER

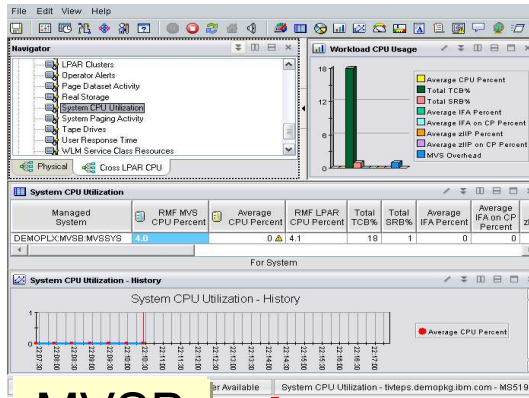




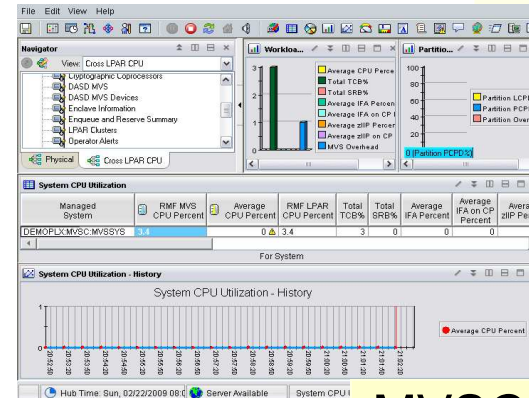
# Cross LPAR View – How can it help you?



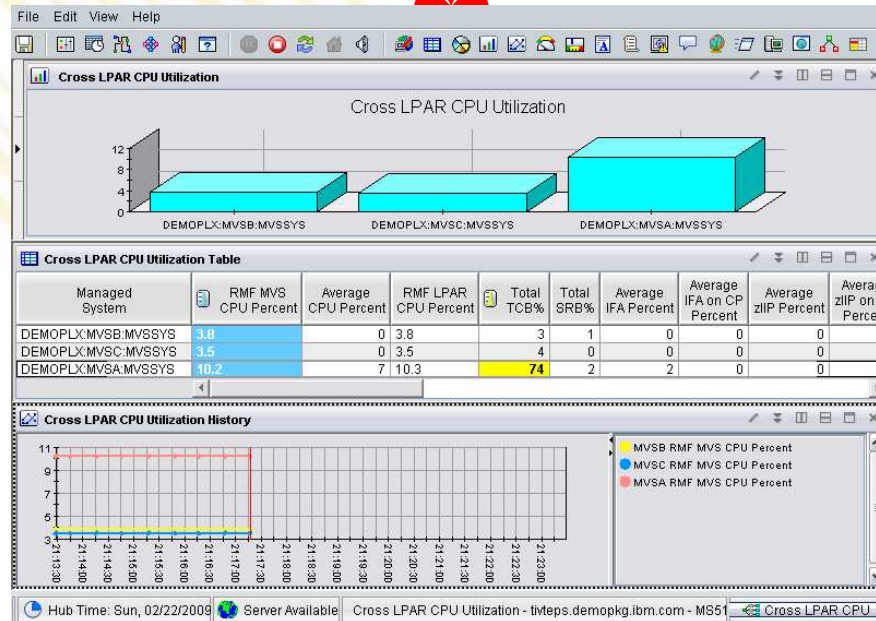
MVSA



MVSB



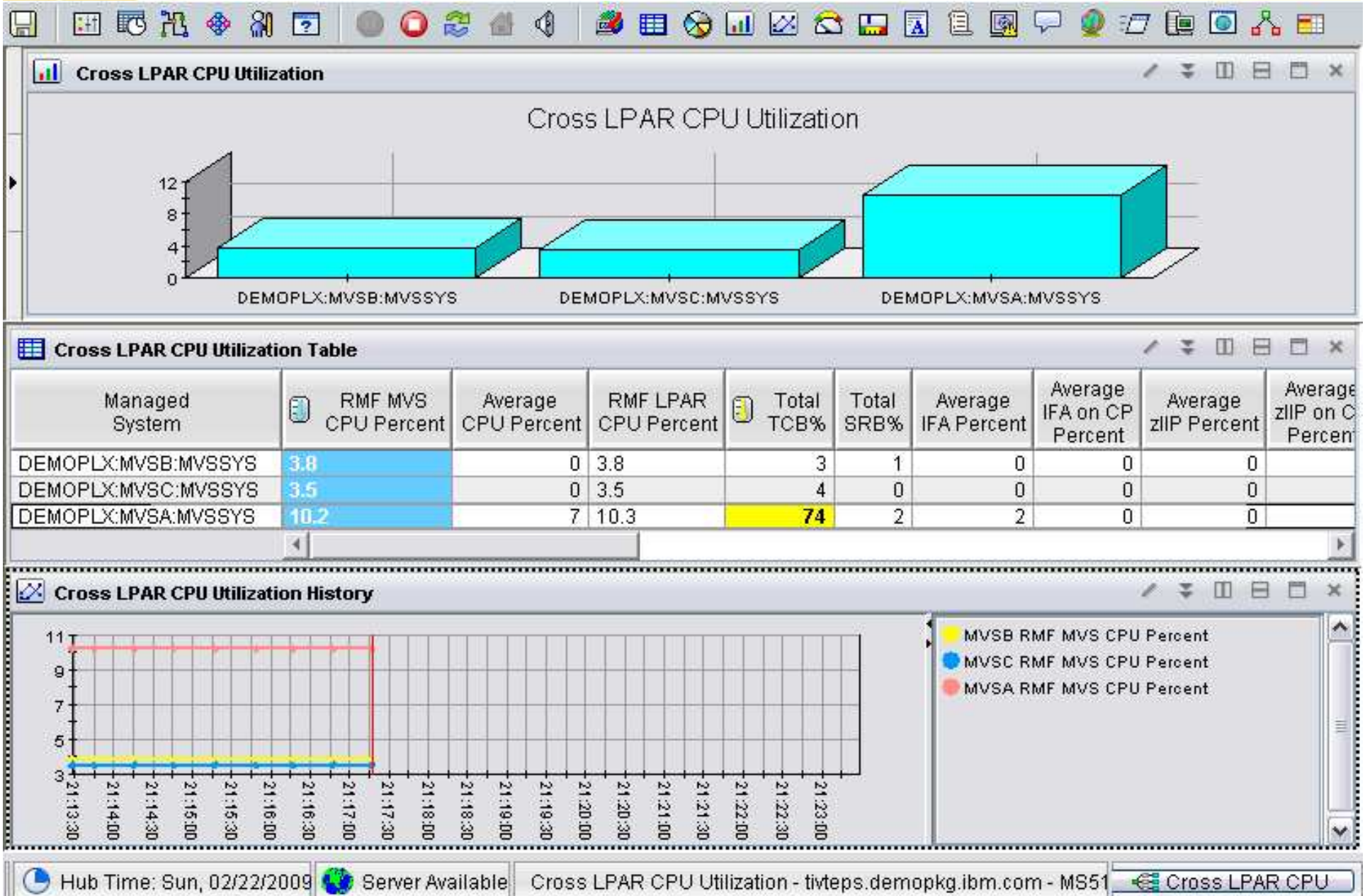
MVSC



MVSA  
MVSB  
MVSC

Example: OMEGAMON XE on z/OS  
Default Physical drill down to see one LPAR at a time

# Cross LPAR View – All LPARS on one Workspace

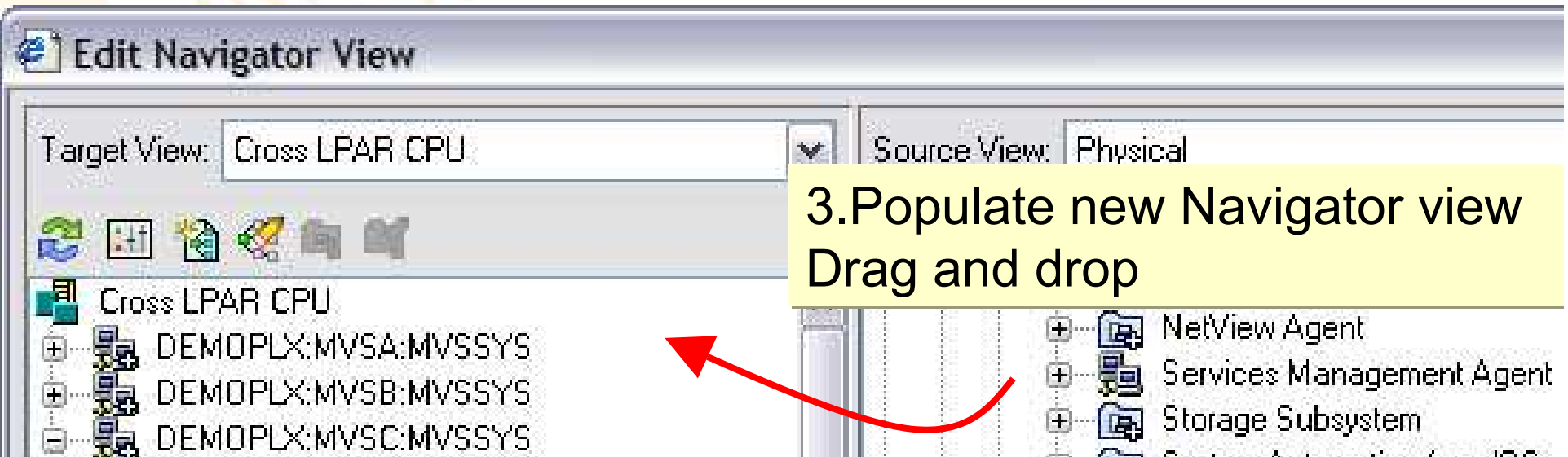
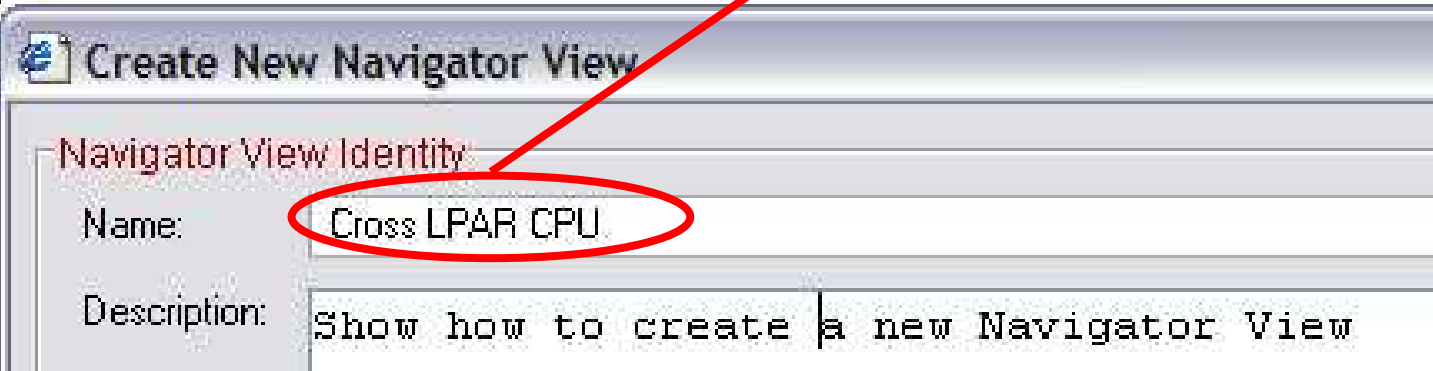


# Cross LPAR View – Start with New Navigator View



1. Edit Navigator Views

2. Create a New Navigator View



3. Populate new Navigator view  
Drag and drop

# Cross LPAR View – Choose attributes to graph

1. Select new Navigator view

2. Attribute to be graphed

3. Remember Query of Attribute to be graphed

System CPU Utilization

IESCO\_CPU\_OFFLINE

System CPU Utilization

## Cross LPAR View – Select type of graph

The screenshot displays the Cross LPAR View interface with three key steps highlighted:

- 1. Select Graph type (drag and drop)**: A red circle highlights the bar chart icon in the top toolbar.
- 2. Assign Query**: A red circle highlights the text "Click here to assign a query." in the bottom toolbar.
- 3. Assign Systems (default)**: A red circle highlights the "Assigned" list in the right-hand pane, which contains the following entries:
  - DEMOPLX:MVSA:MVSSYS
  - DEMOPLX:MVSB:MVSSYS
  - DEMOPLX:MVSC:MVSSYS

The central pane shows a tree view of system components, with "System CPU Utilization" selected and circled in red. The right-hand pane shows the "Specification" and "Query Results" tabs, with the "Assigned" list visible.

# Cross LPAR View – Assign Attribute to Graph

Properties - Cross LPAR CPU

Preview

Bar Chart

RMF MVS CPU Percent

Query Filters Style

Filters

	Managed System	Average CPU Percent	RMF MVS CPU Percent	RMF LPAR CPU Percent	Total TCB%	T SF
1		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2						
3						
4						

Data Snapshot

	Managed System	Average CPU Percent	RMF MVS CPU Percent	RMF LPAR CPU Percent
<input type="checkbox"/>	DEMOPLX:MVSB:MVSSYS	0	3.8	3.9
<input type="checkbox"/>	DEMOPLX:MVSC:MVSSYS	0	3.3	3.3
<input type="checkbox"/>	DEMOPLX:MVSA:MVSSYS	3	9.1	9.1


2. Assign What to Graph

1. See Data to be Graphed

# Cross LPAR View – Customize Graph

Properties - Cross LPAR CPU

Preview


 CPU Utilization

DPLX:MVSB:MVSS\*


DPLX:MVSC:MVSS\*

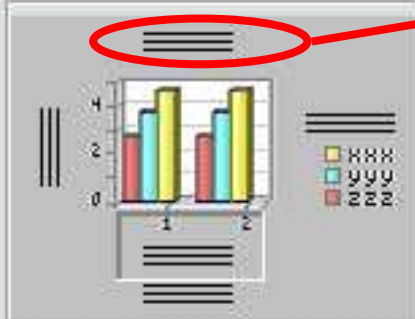
DPLX:MVSA:MVSS\*

1. Enter Name of window  
“CPU Utilization”

 Query

 Filters

 Style



Text:

Font:

Dialog

Size:

10

Style:

Plain

Orientation

Horizontal

Vertical

2. Assign axis to display

Attribute

Managed System

Category Axis - General

Axis Label

Category Axis

# Cross LPAR View – Add Views and Save Workspace

**Cross LPAR CPU Utilization Table**

Managed System	RMF MVS CPU Percent	Average CPU Percent	RMF LPAR CPU Percent	Total TCB%	Total SRB%	Average IFA Percent	Average IFA on CP Percent	Average zIIP Percent	Average zIIP on C Percent
DEMOPLX:MVSB:MVSSYS	3.8	0	3.8	3	1	0	0	0	0
DEMOPLX:MVSC:MVSSYS	3.5	0	3.5	4	0	0	0	0	0
DEMOPLX:MVSA:MVSSYS	10.2	7	10.3	74	2	2	0	0	0

**Cross LPAR CPU Utilization History**

Legend:

- Yellow: MVSB RMF MVS CPU Percent
- Blue: MVSC RMF MVS CPU Percent
- Red: MVSA RMF MVS CPU Percent

Hub Time: Sun, 02/22/2009 Server Available Cross LPAR CPU Utilization - tivtaps.demopkg.ibm.com - MS51 Cross LPAR CPU

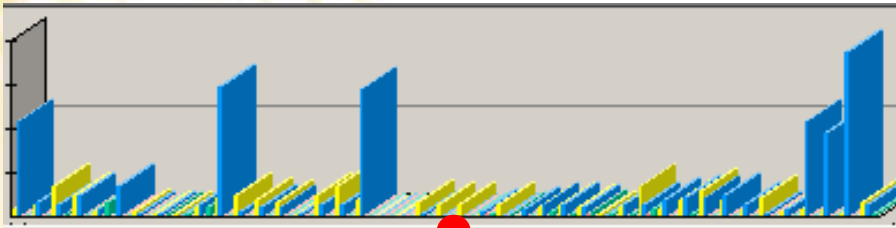


# Chart Customization – Style Property Tab Details

- Attribute Item
- Percent Segments Retransmitted
  - Response Time
  - Response Time Variance
  - Segments Retransmitted
  - Time Since Last Activity

1. Select attributes

Change bar chart into a stacked bar chart



Query Filters Style

Type

- Stacking Bar Chart
- Bar Chart
- Stacking Bar Chart

2D  3D

Attribute

- Foreign Socket
- Application Name
- Connection Type
- Local Port
- Foreign Socket

2. Stacked 3D bar chart

Query Filters Style

3. Title of View

Title

Text:

TCP/IP Response Times > 10 Seconds

Query Filters Style

4. Choose axis

Text:

Font:

Dialog

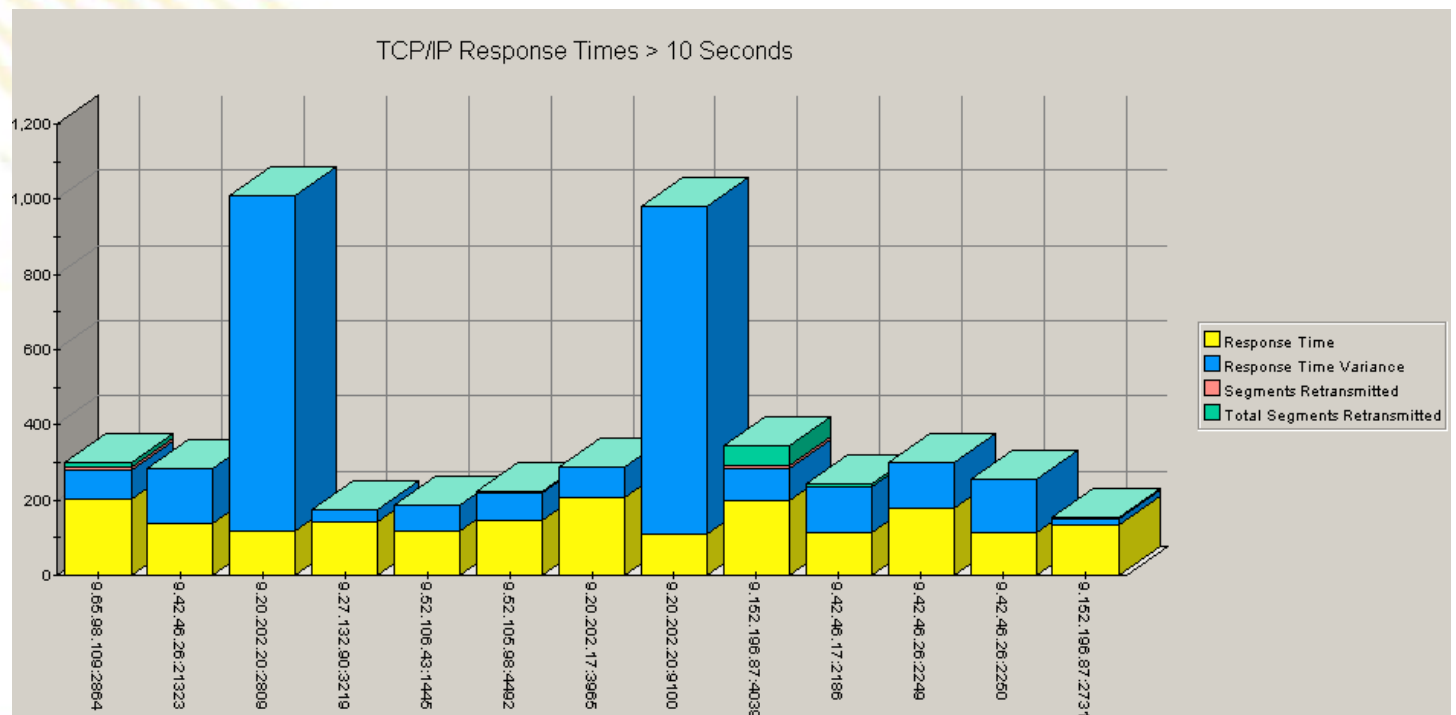
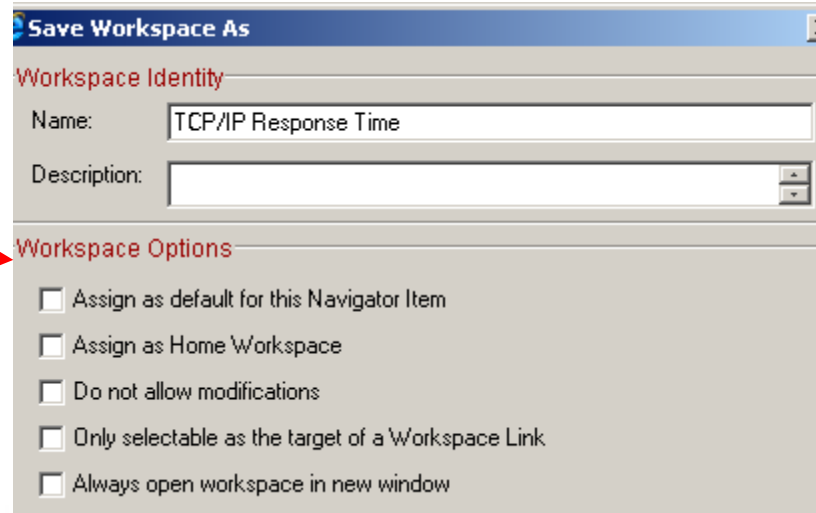
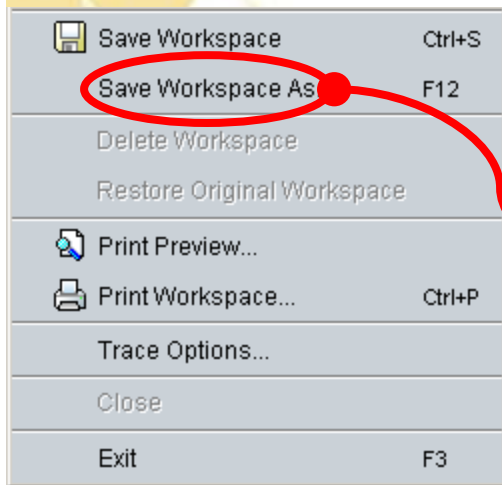
Orientation

Horizontal

Attribute

- Foreign Socket
- Application Name
- Connection Type
- Local Port
- Foreign Socket

# Chart Customization – Save Workspace



# Chart Customization – Select Workspace

The screenshot displays a network management application with a 'Navigator' pane on the left and a main workspace. The workspace contains a chart titled 'TCP/IP Response Times > 10 Seconds' and a table titled 'TCP/IP Connections'. A context menu is open over the chart, showing options like 'Workspace', 'Take Action...', and 'Launch...'. The 'Workspace' option is selected, and a sub-menu shows 'TCP/IP Response Time' as the active workspace.

**TCP/IP Response Times > 10 Seconds**

The chart is a stacked bar chart showing response times and retransmissions for various IP addresses. The legend indicates:
 

- Response Time (Yellow)
- Response Time Variance (Blue)
- Segments Retransmitted (Red)
- Total Segments Retransmitted (Green)

**TCP/IP Connections**

Application Name	Foreign Socket	Response Time	Segments Retransmitted	Response Time Variance	Telnet Appl Name	Telnet LU Name	Total Segments Retransmitted	Perc Segm Retrans
VCCTH@@L	9.42.46.199:34314	16.00	6	7.00			11	
VCCTH@@L	9.42.9.118:1106	3.00	5	2.00			6	
VCCTH@@L	9.65.98.109:2864	203.00	5	78.00			16	
VCCTH@@L	9.42.46.26:2250	16.00	5	7.00			11	

# Chart Customization – AutoRefresh

View Help

- Show Navigator
- Toolbar
- View Toolbars
- Status Bar

---

Refresh Now F5

**Refresh Every** ▶

- 30 Seconds
- 60 Seconds
- 5 Minutes
- 15 Minutes
- 60 Minutes
- On Demand

Pause Refresh

Stop Shift+Escape

Turn Sound OFF

Navigator View ▶

Workspace ▶

**TCP/IP Response Times > 10 Seconds** ✖

### TCP/IP Response Times > 10 Seconds

**TCP/IP Connections**

Application Name	Foreign Socket	Response Time	Segments Retransmitted	Response Time Variance	Telnet Appl Name	Telnet LU Name	Total Segments Retransmitted	Perc Segm Retrans
VCCTH@@L	9.42.46.199:34314	16.00	6	7.00			11	▶
VCCTH@@L	9.42.9.118:1106	3.00	5	2.00			6	▶
VCCTH@@L	9.65.98.109:2864	203.00	5	78.00			16	▶
VCCTH@@L	9.42.46.26:2250	16.00	5	7.00			11	▶

# Examples of OMEGAMON cross system workspaces

## •OMEGAMON on z/OS

- CPU Utilization for all LPARs
- Top Jobs by CPU for all LPARs

## •OMEGAMON for DB2

- Top Thread Exceptions for all DBs all LPARs

## •OMEGAMON MFN

- IPStack Status all stacks
- All HPR with ABR Yellow or Red for all Stacks
- Worst TCP/IP Connection Response times all Stacks
- FTPs by duration and bytes

## •OMEGAMON on z/VM and Linux

- Top Linux CPU and Memory for all systems

## •OMEGAMON CICS

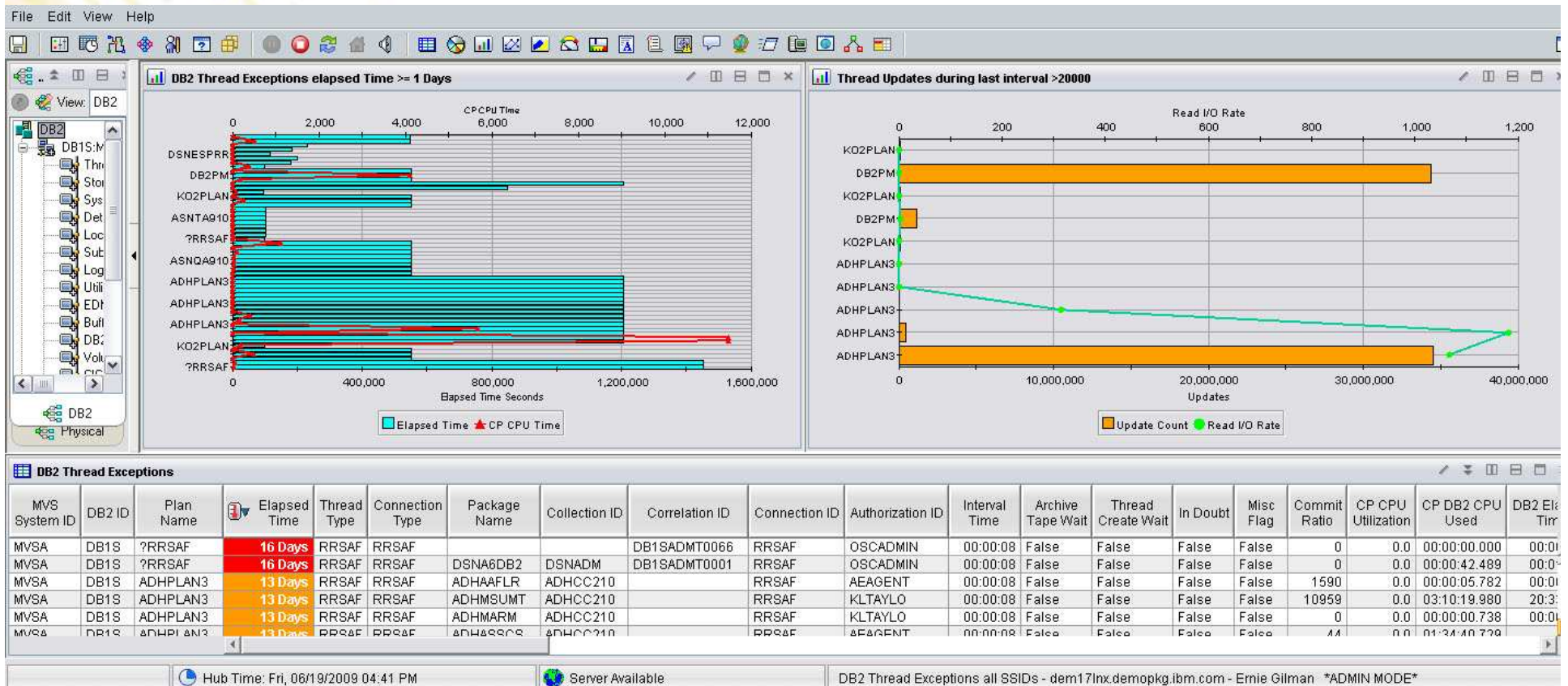
- Region overview cross system
- Dumps cross Region and LPAR
- Top Transactions by CPU cross system cross LPAR



# OMEGAMON for DB2 Thread Exceptions

## Thread Exceptions across all systems

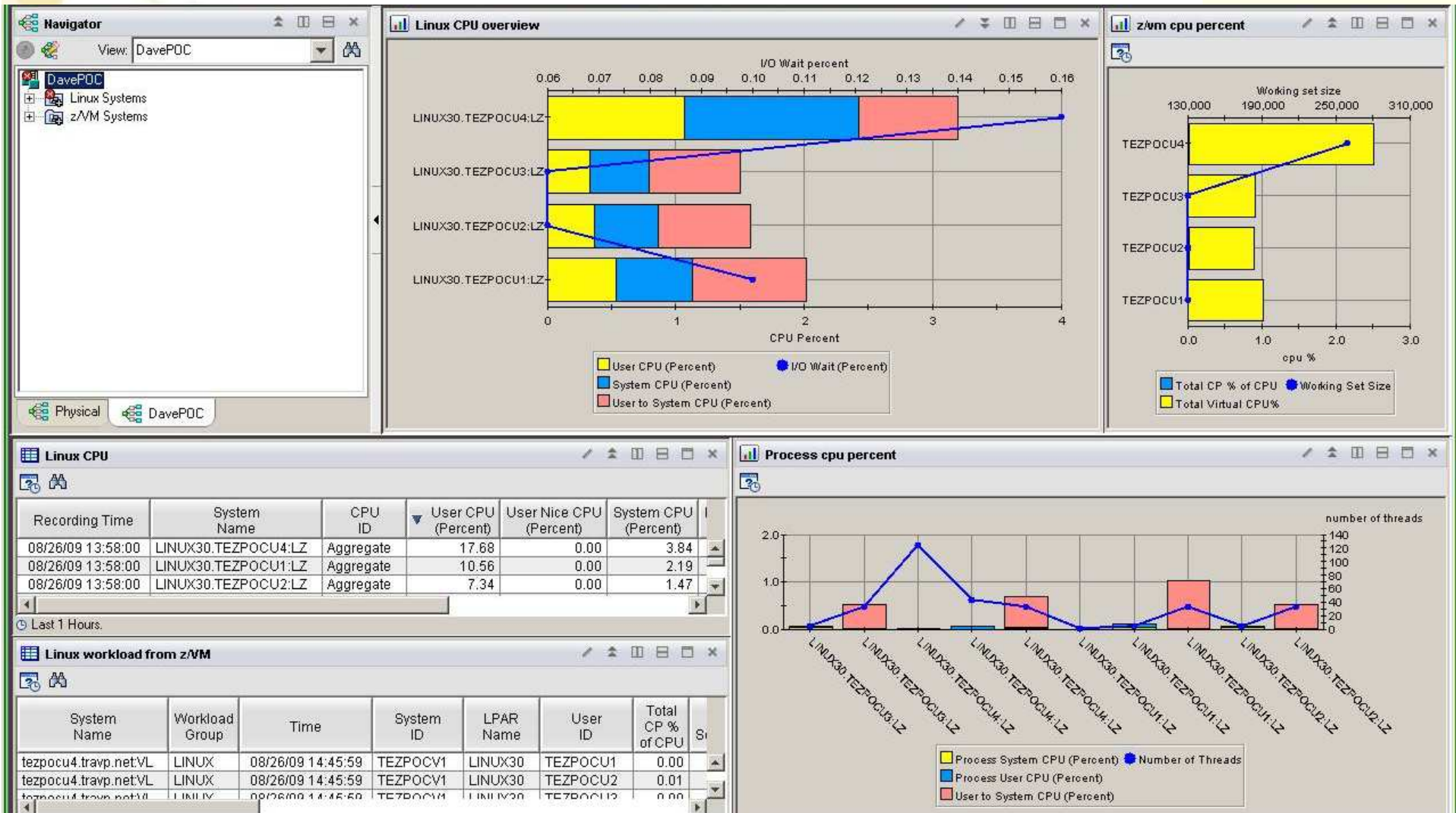
- Elapsed time
- Overlay I/O, Updates, CPU Time



# z/VM and Linux

## Linux CPU across all systems

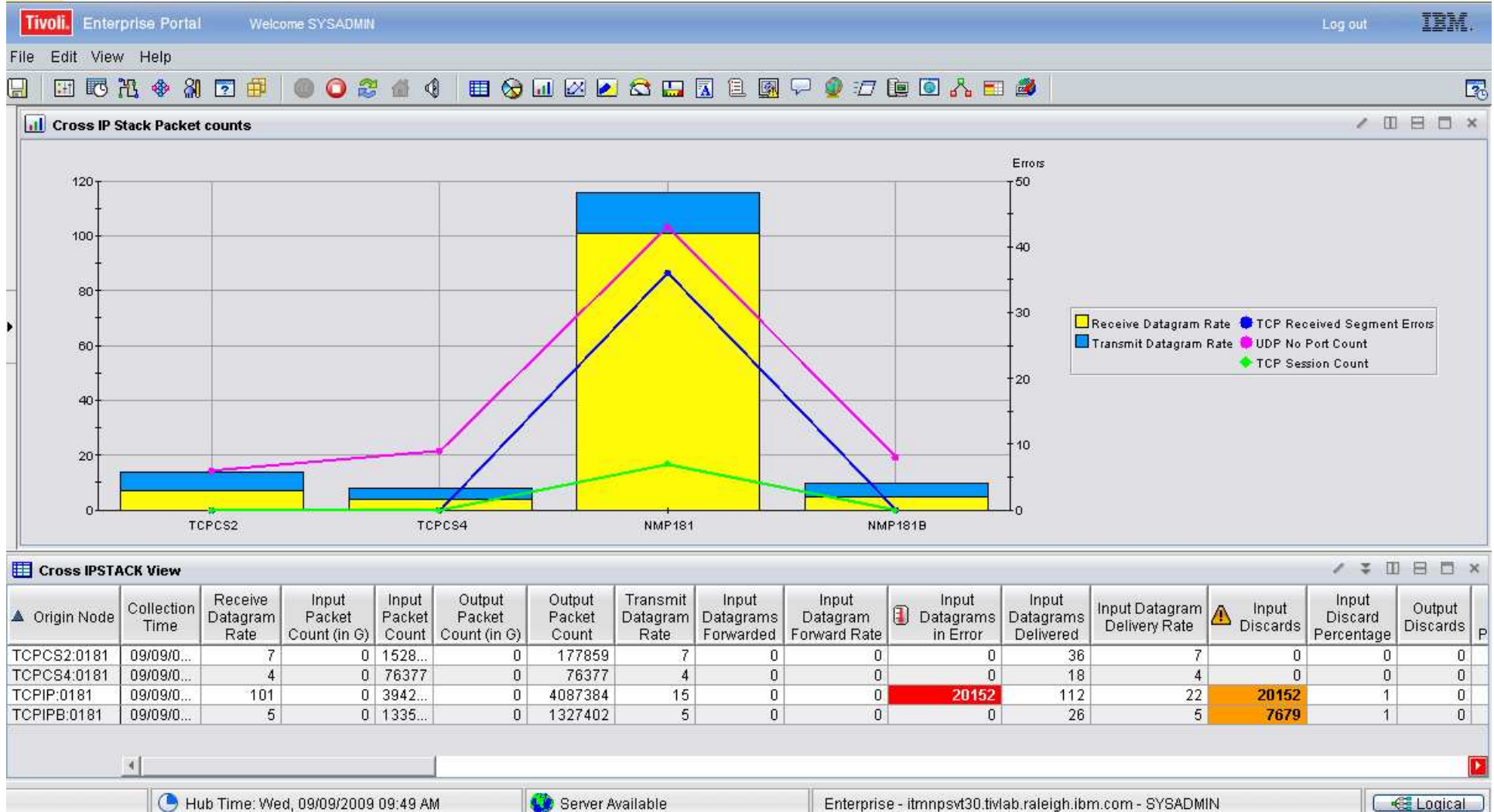
- From z/VM's view and Linux OS view
- Highest Process CPU



# MFN Cross IP Stacks

## For Each IP Stack:

- Traffic rates
- Connections
- Errors

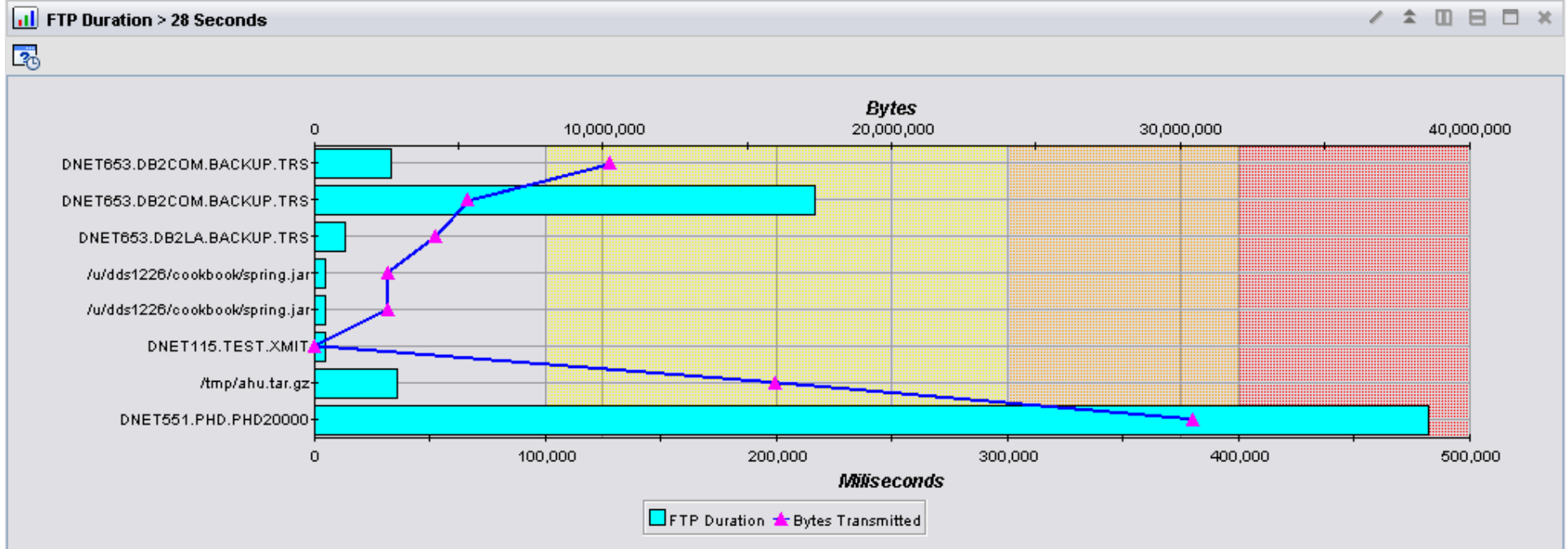




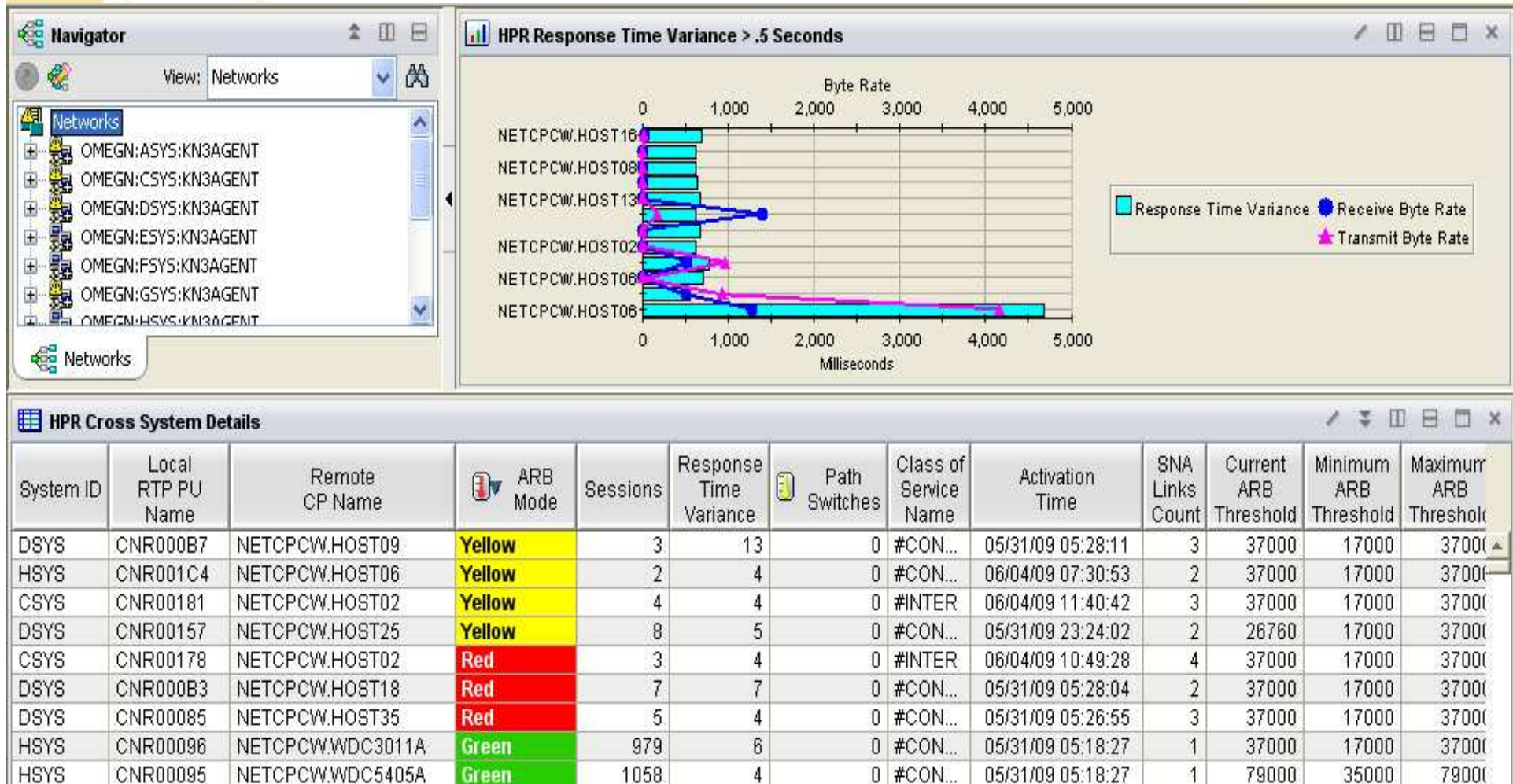
# MFN FTPs

## FTP transfers across all LPARs

- Duration and bytes transmitted



# MFN EE and HPR

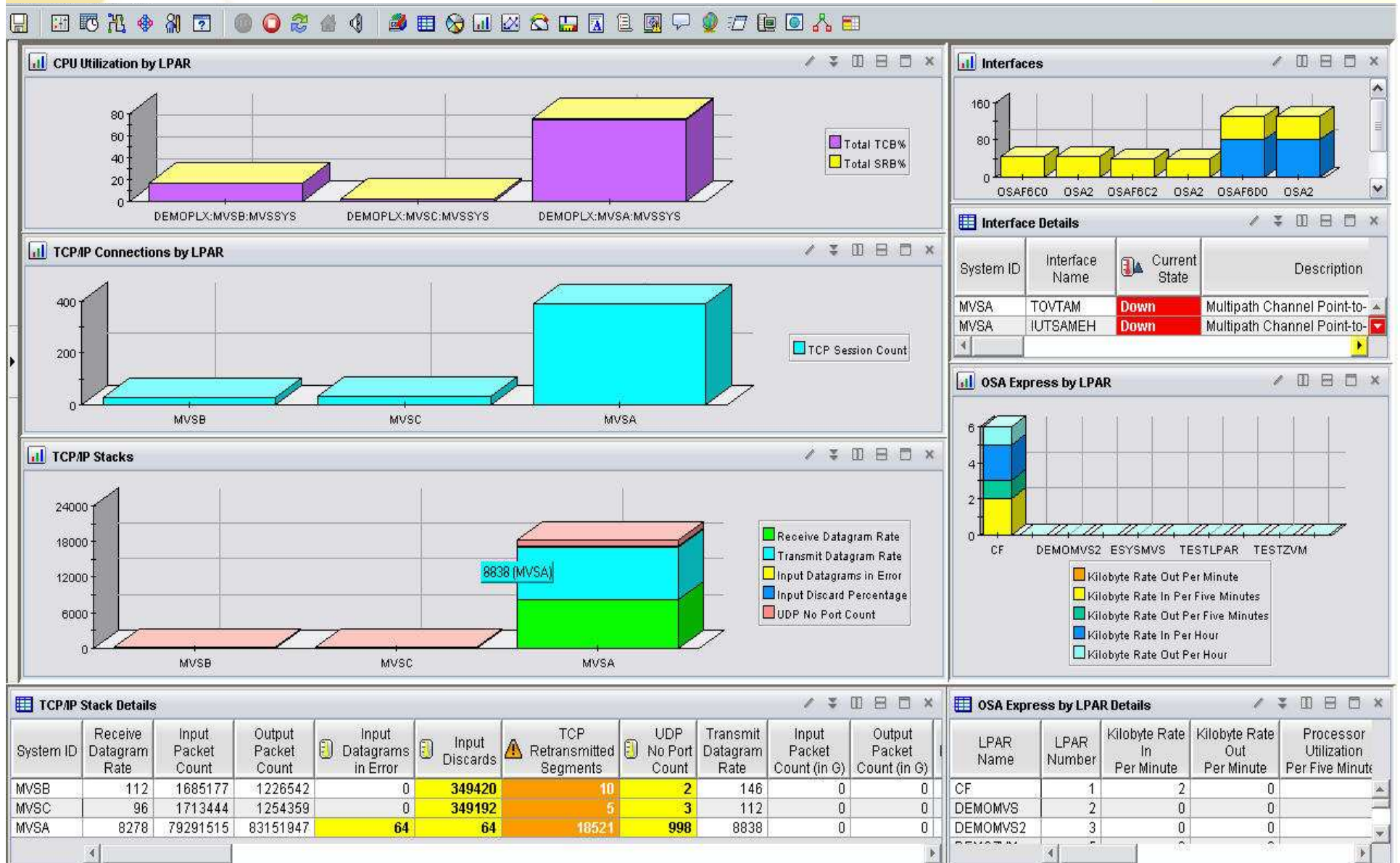


## Top 10 Tips

1. Cross LPAR Views
2. Creating a New Navigator View
- 3. Cross Application Workspaces**
4. Eliminate Multiple pages
5. Reduce Query data
6. Customizing Tables and Charts
7. Situations
8. Topology
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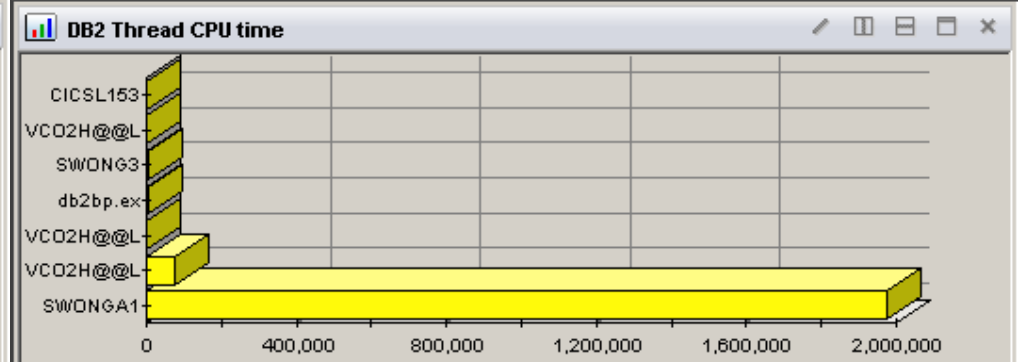
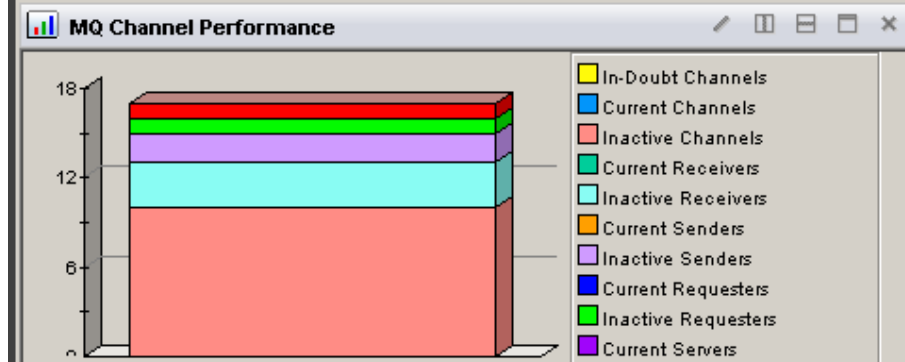
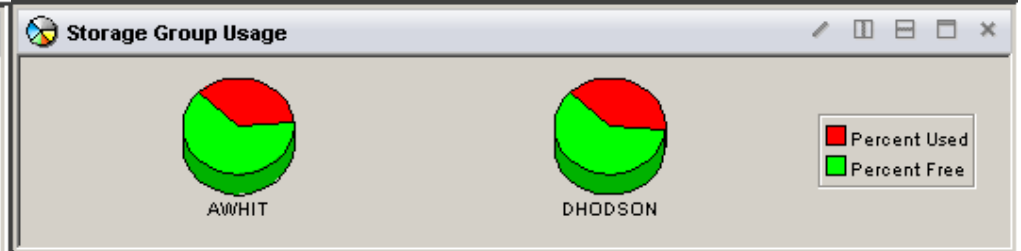
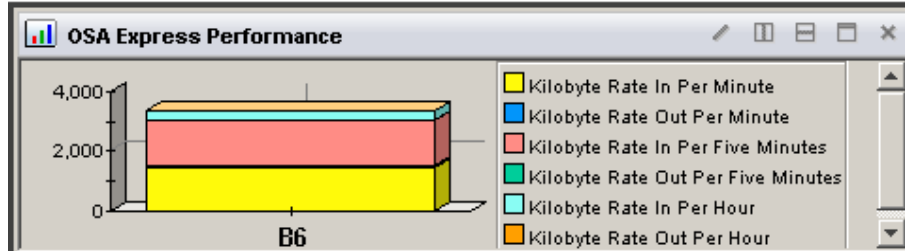
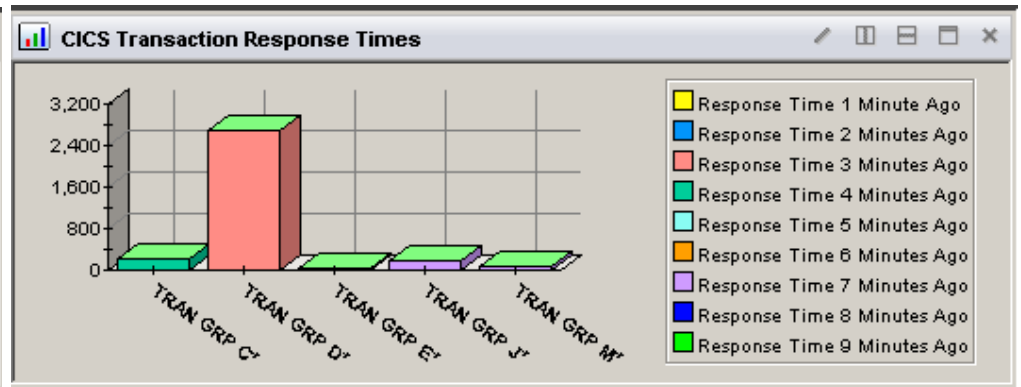
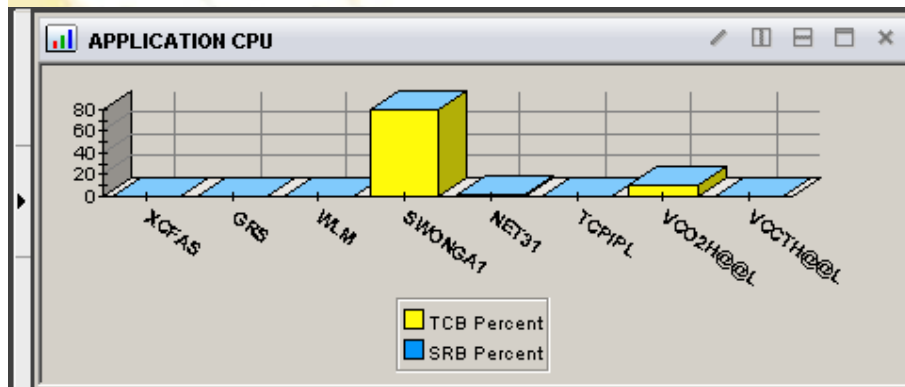
# Cross IP-STACK Workspace Example



# Cross Application Workspaces –

Example of workspace that ties middleware together

- OMEGAMON XE on z/OS
- OMEGAMON XE for Mainframe Networks
- OMEGAMON XE for Messaging
- OMEGAMON XE for CICS z/OS
- OMEGAMON XE for Storage
- OMEGAMON XE for DB2 PE



# View all aspects of one Applications

- OMEGAMON XE for CICS z/OS
- OMEGAMON XE on z/OS
- OMEGAMON XE for Mainframe Networks
- System Automation for z/OS
- Tivoli Decision Support for z/OS (SMF RECORDS)

Application Name	Connection Count	Active Connections	Accepted Connections	Connection Rate	Server U Time
CICSTIV1	1	0	0	0	464.0

System ID	CICS Region Name	VTAM ACB Open	CICS Version	Region Status	CICS SYSIDNT	VTAM Applid	VTAM Generic Applid
MVSA	CICSTIV1	Yes	6.4.0	N/S	CTV1	CICST001	CICST001

Resource Name	Observed Status	Desired Status	Automation Status	Resource Type	Sys
CICSTIV1	Available	Available	Idle	APL	DEMO

Job Name	Step Name	Proc Step	Type	SvcClass	SvcClass Period	ASID	JESJOBID	CPU Percent	TC
CICSTIV1	CICSTIV1	TIV1	STC	OPSDEF	1	0X011C	STC17051	0.0	

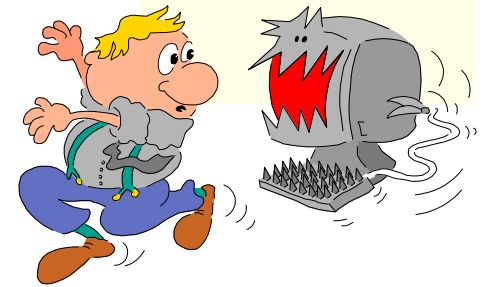
Date	Transaction ID	Average Task Response Time(sec)	Period Name
2009-02-20	STRS	24.654	PRIME
2009-02-19	STRS	20.401	PRIME
2009-02-14	CPLT	14.775	WEEKEND
2009-02-14	CSSY	1.973	WEEKEND

System ID	CICS Region Name	Task State	CICS SYSIDNT	Transaction ID	User ID	Terminal ID	Task Number	Resource Type	Resource Name	Elapsed Time	CPU Time	Program ID	Exceeds MA Threshold
MVSA	CICSTIV1	Suspend	CTV1	CSNE	n/a	n/a	00022	ZC	DFHZNAC1	19 Days	00:00:00	DFHZNAC	No
MVSA	CICSTIV1	Suspend	CTV1	CSNC	n/a	n/a	00019	CSNC	MROQUEUE	19 Days	00:00:00	DFHCRNP	No

## Top 10 Tips

1. Cross LPAR Views
2. Creating a New Navigator View
3. Cross Application Workspaces
4. ***Eliminate Multiple pages***
5. Reduce Query data
6. Customizing Tables and Charts
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## Multiple Page Views – What does it mean?

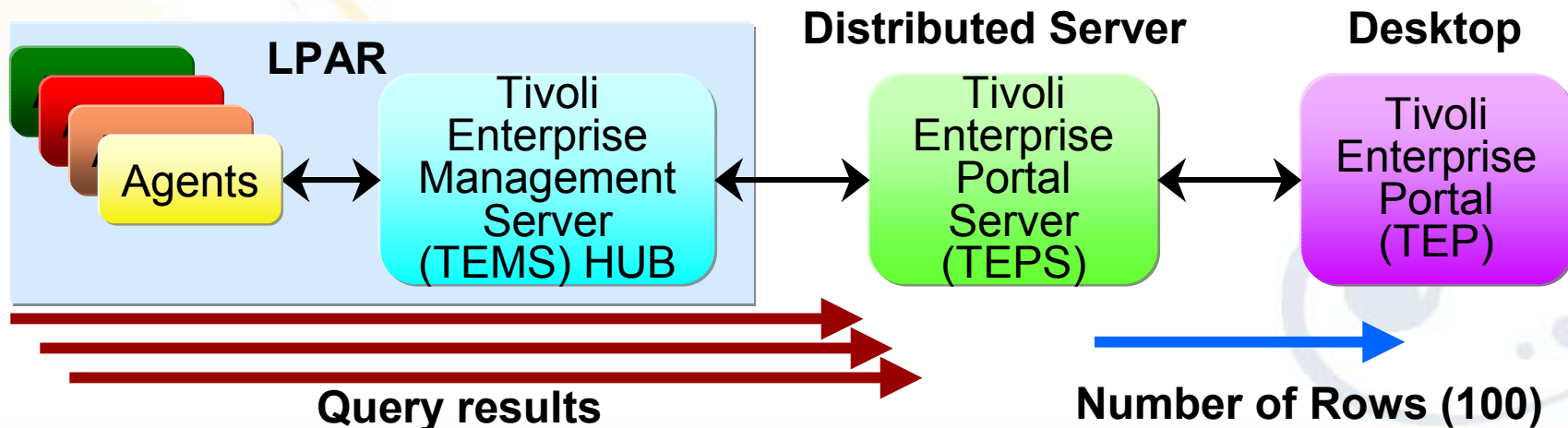
Connections Summary Table

Page: 1 of 2

Collection Time	Application Name	Connection Type	Local Port	Foreign IP Address	Foreign Port
09/21/06 11:31:51	VCMVH@@L	TCP_Connection	2249	9.42.46.26	213
09/21/06 11:31:51	VCCTH@@L	TCP_Connection	21323	9.65.98.109	281

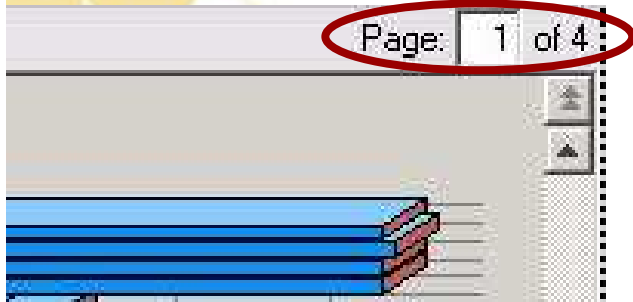
### Multiple page tables

- Sorts only works one page at a time
- Limited performance savings
- If too many rows, then limit query with a filter





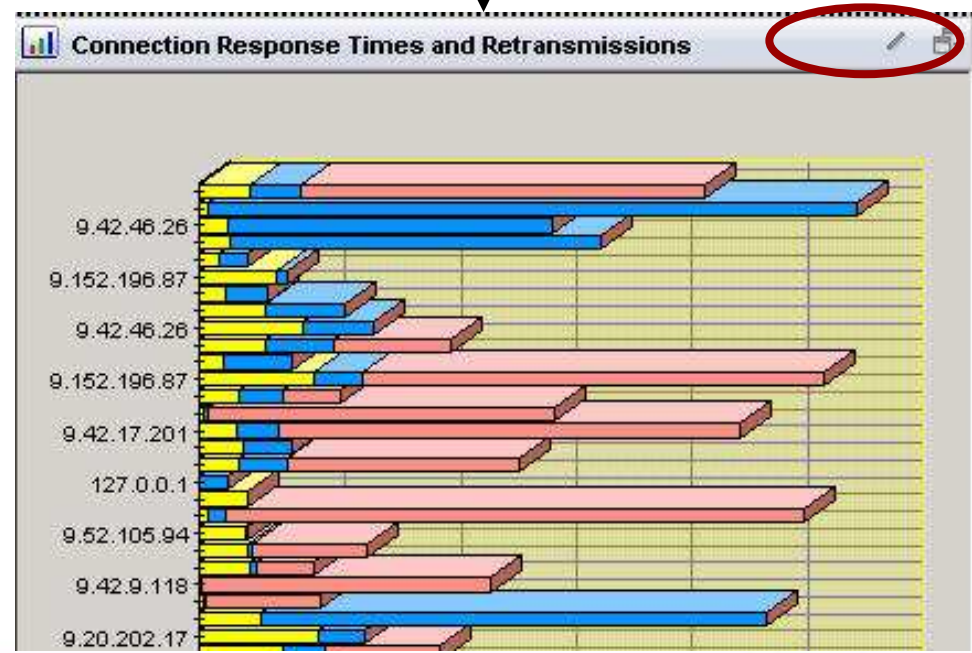
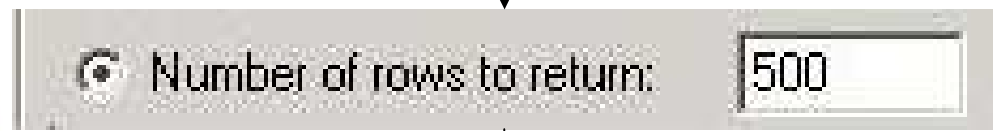
# Multiple Page Views – Increase number of rows



## Properties

### View-level Page Size

- Use default 100 rows will be returned as a page
- Return all rows
- Number of rows to return:



Multi-Page Chart

Increase Rows

Single Page Chart

Save Workspace

## Multiple Page Views – Changing Default Rows

The screenshot shows the 'Manage Tivoli Enterprise Monitoring Services - TEM' console. The 'Service/Application' list includes 'Eclipse Help Server' (HELPSVR) and several instances of 'Tivoli Enterprise Portal Browser'. A context menu is open over one of the Tivoli Enterprise Portal Browser entries, with the 'Reconfigure...' option circled in red. The console also shows a 'Task/SubSystem' column and a 'Manage Tivoli Monitoring ...' button at the bottom left.

### Edit Tivoli Enterprise Portal Browser Parm

Parm:

cnp.databus.pageSize

Value:

500

In Use

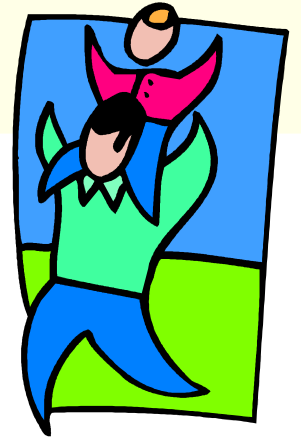
## Change cnp.databus.pageSize on TEP

- Number of rows to fetch in a single logical page
- Increase from default 100 rows
- See ITM Admin Guide SC32-9408

## Top 10 Tips

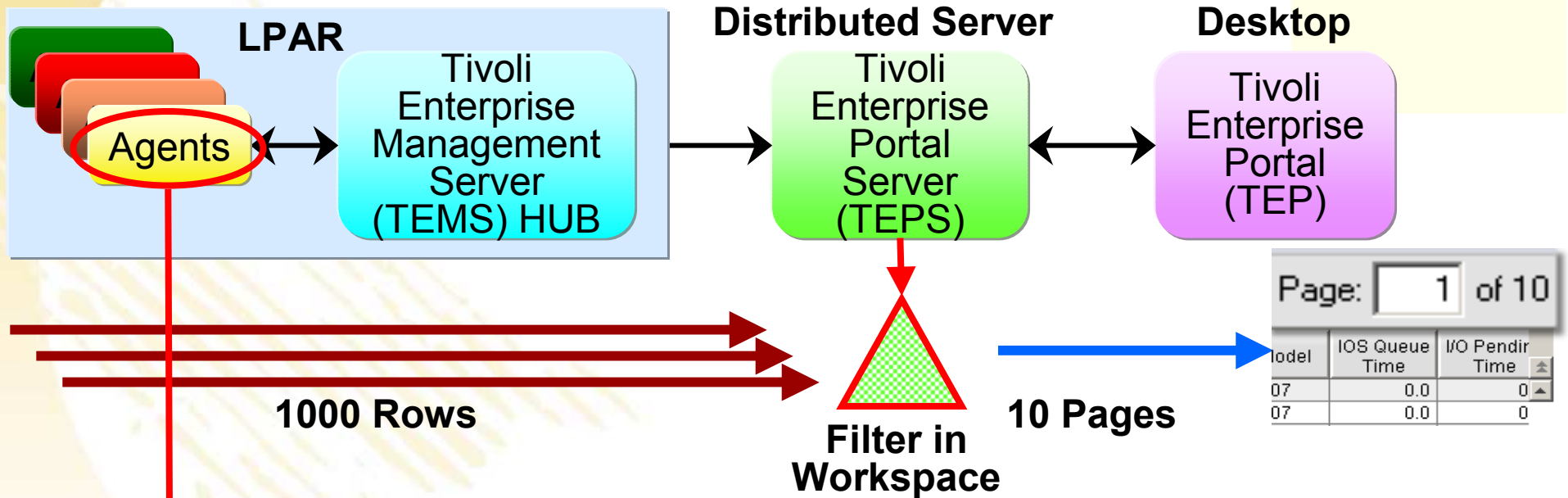
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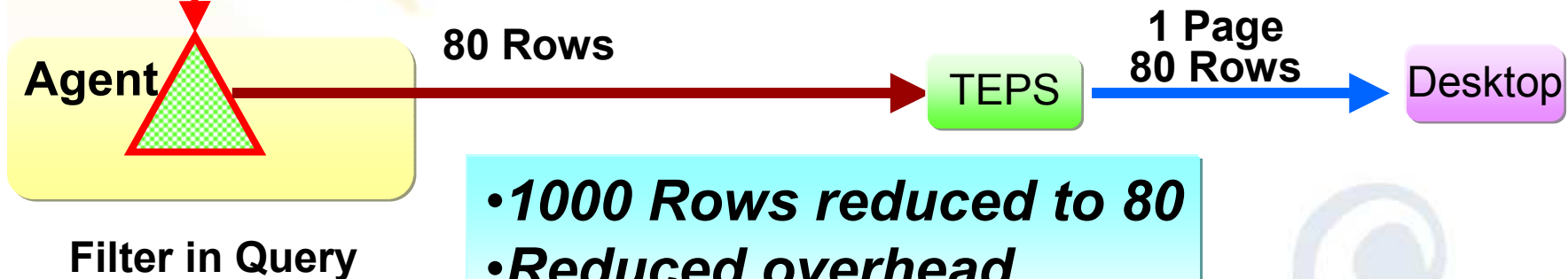


# Limiting Queries – Limit data from agents

*Apply Filter at TEPS in Workspace Properties*

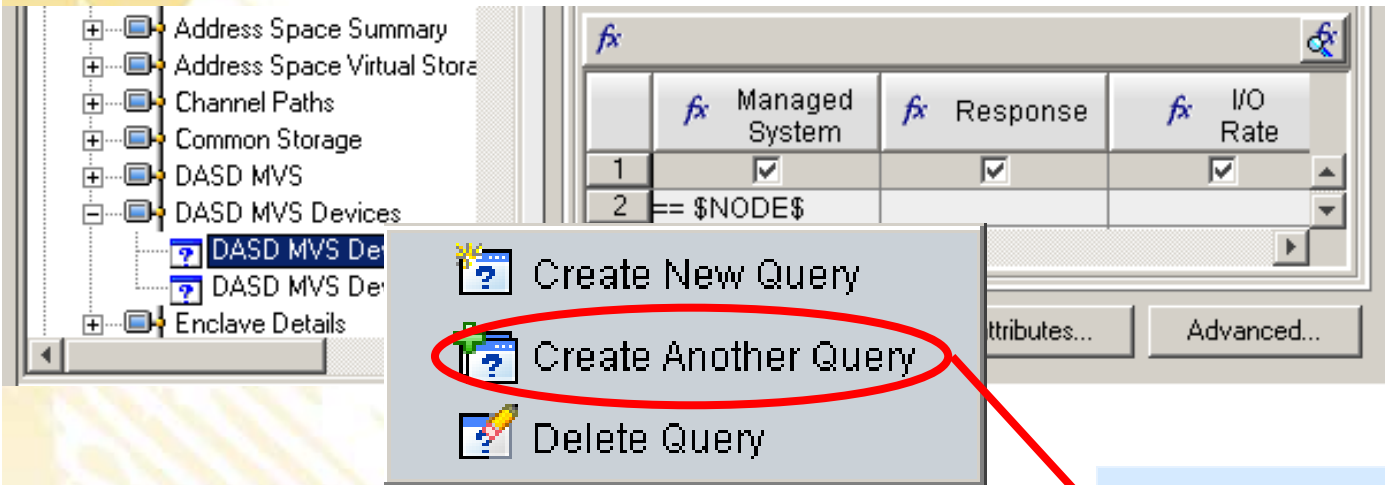


*Or Apply Filter at Agent with Custom Query*

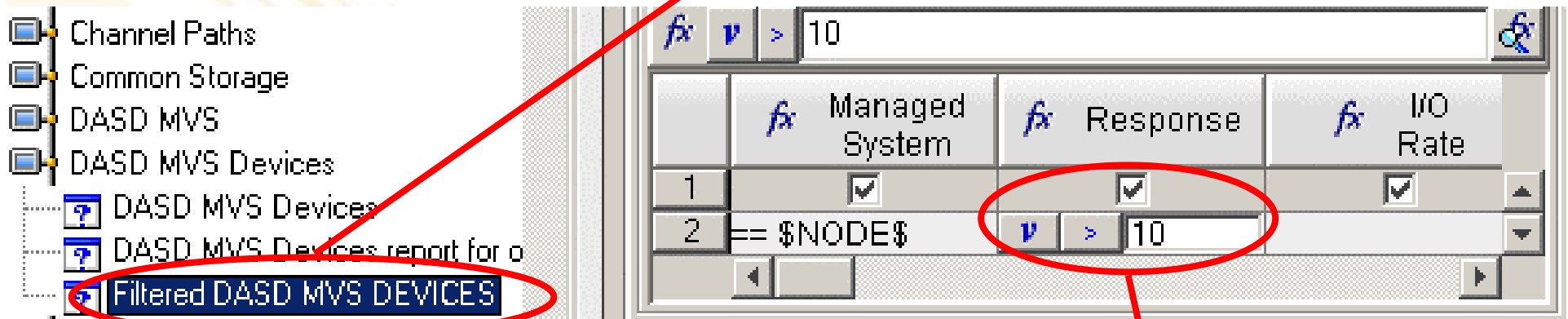


- **1000 Rows reduced to 80**
- **Reduced overhead**
- **Faster Response Time**

# Limiting Queries – Add Filter to Copy of Query



1. Modify Copy of Query



2. Filter (Response Time > 10ms)

# Limiting Queries – Save Workspace

10 Pages 1000 Rows

DASD MVS Devices

Page: 1 of 10

Address	Volume	Storage Group	Response	I/O Rate	Cache Status	Percent Reserve	PAV Count	Dev Allocations	Dev Busy Delay Time	CU Busy Delay Time	Director Port Busy Delay	LCU Number	Model	I/O Queue Time	I/O Pending Time
0X3234	PP082R	N/A	0.3	0.0	Active	0.0	0.0	1.0	0.0	0.0	0.0	0X0051	2107	0.0	0
0X3233	PP082Q	N/A	0.3	0.0	Active	0.0	0.0	1.0	0.0	0.0	0.0	0X0051	2107	0.0	0

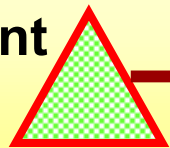
**Query Filter** (Response time > 10ms)

1 Page 80 Rows

DASD MVS Devices

Volume	Model	Response	I/O Rate	Percent Busy	I/O Pending Time	Dev Busy Delay Time	Address
USER08	2105	98.2	0.1	0.8	1.5	0.0	0X854
USER01	2105	91.5	0.1	0.7	1.5	0.0	0X854
SPL23A	2105	88.7	0.0	0.0	87.5	86.4	0X5A7I
SUPT02	2105	54.6	0.1	0.8	1.4	0.0	0X853I
USER04	2105	54.1	0.1	0.8	1.2	0.0	0X854
SUPT01	2105	53.3	0.1	0.8	1.4	0.0	0X853I
USER03	2105	52.0	0.1	0.8	1.5	0.0	0X854

Agent



Filter in Query

80 Rows

TEPS

1 Page  
80 Rows

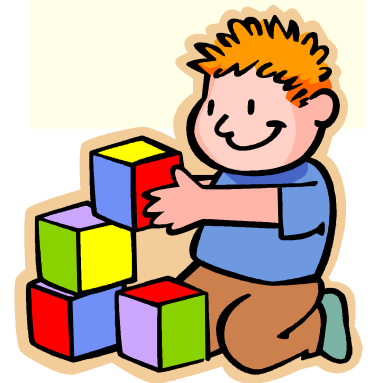
Desktop

- 1,000 Rows Reduced to 80
- Reduced overhead
- Faster Response time.

## Top 10 Tips

---

1. Cross LPAR Views
2. Creating a New Navigator View
3. Cross Application Workspaces
4. Eliminate Multiple pages
5. Reduce Query data
- 6. Customizing Tables and Charts**
7. Topology
8. Situations
9. Built-in tutorials
10. Tuning and ITMSUPER



# Tivoli Enterprise Portal Situations and thresholds

View Thresholds can be used to highlight attributes of potential problems.  
Note: You will only see these if you are looking at the Table View

Response Time	Origin Node	System ID
15.19	TCP/IP:MVSA	MVSA
5.67	TCP/IP:MVSA	MVSA

Response Time GE 5.00

Out of the box situations to proactively notify you.

- Mainframe Networks
  - TCP/IP
    - TCP/IP:MVSA
      - Applications
      - Address Space
      - Connections
        - N3T\_Conn\_Rnd\_Trip\_Time



# Table Customization – Thresholds

Properties - Networks

Preview

Table

Origin Node	Byte Rate	Collection Time	Application Name	Connection Type	Local Port
TCIPL:SYSL	43545665	09/21/06 11:31:51	NET	UDP_Endpoint	12002
TCIPL:SYSL	0	09/21/06 11:31:51	NET	UDP_Endp	
TCIPL:SYSL	42354599	09/21/06 11:31:51	NET	UDP_Endp	
TCIPL:SYSL	10464	09/21/06 11:31:51	VCCTH@@L	UDP_Endp	

Query Filters Thresholds Style

Properties - Networks

Preview

Table

Origin Node	Byte Rate	Collection Time	Application Name	Conne Typ
TCIPL:SYSL	101	09/21/06 11:31:51	INETD4	TCP_Con
TCIPL:SYSL	10546	09/21/06 11:31:51	VCCTH@@L	TCP_Con

Query Filters Thresholds Style

Thresholds

	Use Icons		Response Time	Response Time Variance	Telnet Appl Name	Telnet LU Name	Segments Retransmitted
1	<input type="checkbox"/>	Critical	>= 100.00				
2	<input type="checkbox"/>	Warning					>= 5

Show Formula

Formula

```
(
  (----- Critical -----)
  Response Time >= 100.00)

  (----- Warning -----)
```

IF

- Response Time GE 100.00 → Critical
- Segments Retransmitted GE 5 → Warning

Show detailed formula

OK

## Table Customization – Add View Thresholds

Lock this Column		TCP/IP Connections					
Application Name	Foreign Socket	Response Time	Segments Retransmitted	Response Time Variance	Telnet Appl Name	Telnet LU Name	Total Segments Retransmitted
VCMVH@@L	9.42.46.26:21323	83.00	0	98.00			0
VCCTH@@L	9.65.98.109:2864	<b>203.00</b>	<b>5</b>	78.00			16
VCC5H@@L	9.42.46.26:21323	<b>139.00</b>	0	146.00			
VCC5H@@L	9.42.17.201:29515	35.00	2	49.00			97

- Highlight tables with threshold
- Lock columns to make easier to read when scrolling
- Quick navigation to thresholds
- Sort by selecting title of any column
- Save workspace to remember settings

# Overlays Helps Correlate Attributes

The screenshot illustrates the process of adding an overlay to a chart in the ITM software. The interface includes a top navigation bar with 'Query', 'Filters', and 'Style' tabs. A red box labeled '1' highlights the 'Style' tab. Below it, a red box labeled '2' highlights a bar chart icon in the left sidebar. A red box labeled '3' highlights the 'Add Overlay...' button in the main configuration area. A red box labeled '4' highlights the 'Add Overlay' dialog box, which shows 'Response Time' selected in the 'Assigned' list and 'Segments Retransmitted' in the 'Available' list. The resulting chart, titled 'TCP/IP CONNECTION RESP > .5 SECONDS', displays 'RESPONSE TIME .1 SEC' as yellow bars and 'SEGMENTS RETRANSMITTED' as a blue line with markers. The x-axis lists various hostnames, and the y-axis shows values for both metrics.

Host	Response Time (sec)	Segments Retransmitted
A21TPXS	4.5	4.5
A21TPXS	4.0	1.0
A21TPXS	4.0	1.0
A21TPXS	4.5	1.0
A21TPXS	4.5	1.0
A21TPXS	5.0	1.0
HSIMSP	4.0	1.0
HSIMSP	4.0	1.0
A22TPXS	4.0	11.5
A3PTPX	9.0	1.0
A3PTPX	4.0	1.0
A3PTPX	4.5	1.0
TSO20010	4.5	1.0
TSO20010	4.0	1.0
TSO20010	6.0	1.0
TSO20010	11.5	1.0
TSO20010	6.0	1.0
HSIMSP	4.0	1.0
HSIMSP	4.5	1.0
QATEW1	6.0	1.0
SSH5	8.5	1.0
SSH5	4.0	1.0

Available with ITM 6.2.1

## Top 10 Tips

1. Cross LPAR Views
2. Creating a New Navigator View
3. Cross Application Workspaces
4. Eliminate Multiple pages
5. Reduce Query data
6. Customizing Tables and Charts
- 7. Situations**
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9. Built-in tutorials
10. Tuning and ITMSUPER



# Manage Situations – Locate Running Situations

	Severity	Status	vr	Situation Name
	<b>Critical</b>	Open		Crypto_PCI_Unavailable
	<b>Critical</b>	Open		Crypto_Invalid_Master_Key

- Identify Unnecessary Situations
- In this example, Crypto is NOT installed

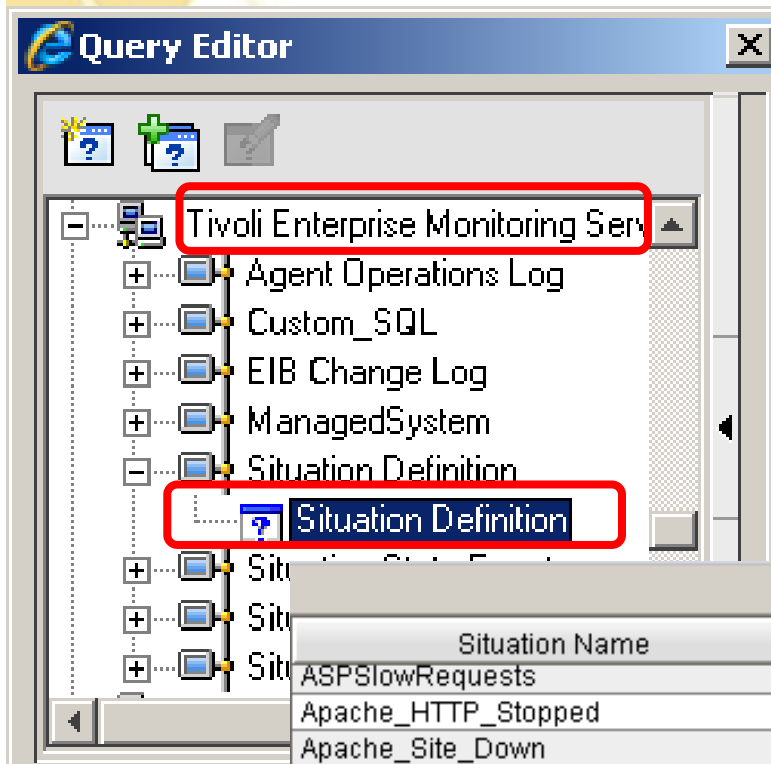
The screenshot shows the MVS System console with a tree view on the left and a 'Manage Situation' window on the right. The 'Manage Situations' menu item is highlighted with a red box. The 'Manage Situation' window displays a table of situations for the system DEMOPLX:MVSA:MVSSYS.

Name	Status	Auto Start	Interval
Crypto_CKDS_80PCT_Full	Started	✓	0d / 0h : 30m : 0s
Crypto_CKDS_Access_Disabled	Started	✓	0d / 1h : 0m : 0s
Crypto_Internal_Error			0d / 0h : 0m : 30s
Crypto_Invalid_Master_Key	Open	✓	0d / 8h : 0m : 30s
Crypto_Invalid_PKA_Master_Keys	Open	✓	0d / 8h : 0m : 30s
Crypto_No_Coprocessors	Started	✓	0d / 4h : 0m : 0s
Crypto_No_PCI_Coprocessors			0d / 0h : 0m : 30s
Crypto_PCI_Unavailable	Open	✓	0d / 1h : 0m : 30s

1. List Situations by Application, one application at a time
2. See which Situation are automatically started

# Manage Situations – List ALL Active Situations

- To View all situations in Enterprise:
- Create new workspace
  - Situation Definition query
    - Under **Tivoli Enterprise Monitoring Server**



All Defined Situations			
Situation Name	<input checked="" type="checkbox"/> Auto Start	Interval Seconds	Description
ASPSlowRequests	*YES	000060	ASP requests are dispatched too slow.
Apache_HTTP_Stopped	*YES	000030	The Apache HTTP server is stopped.
Apache_Site_Down	*YES	000030	The Web site is down.
MQSeries_Dead_Letter	*YES	000500	Dead Letter Queue is not empty
Apache_Site_failed	*YES	000030	Server failures per second violation.
MQSeries_Channels_Indoubt	*YES	000500	At least one channel is In Doubt
WASOutOfHeapSpace	*YES	000500	WebSphere Application Server out of Heap Space.
WASNotConnected	*YES	000500	WebSphere Application Server is Not Connected.

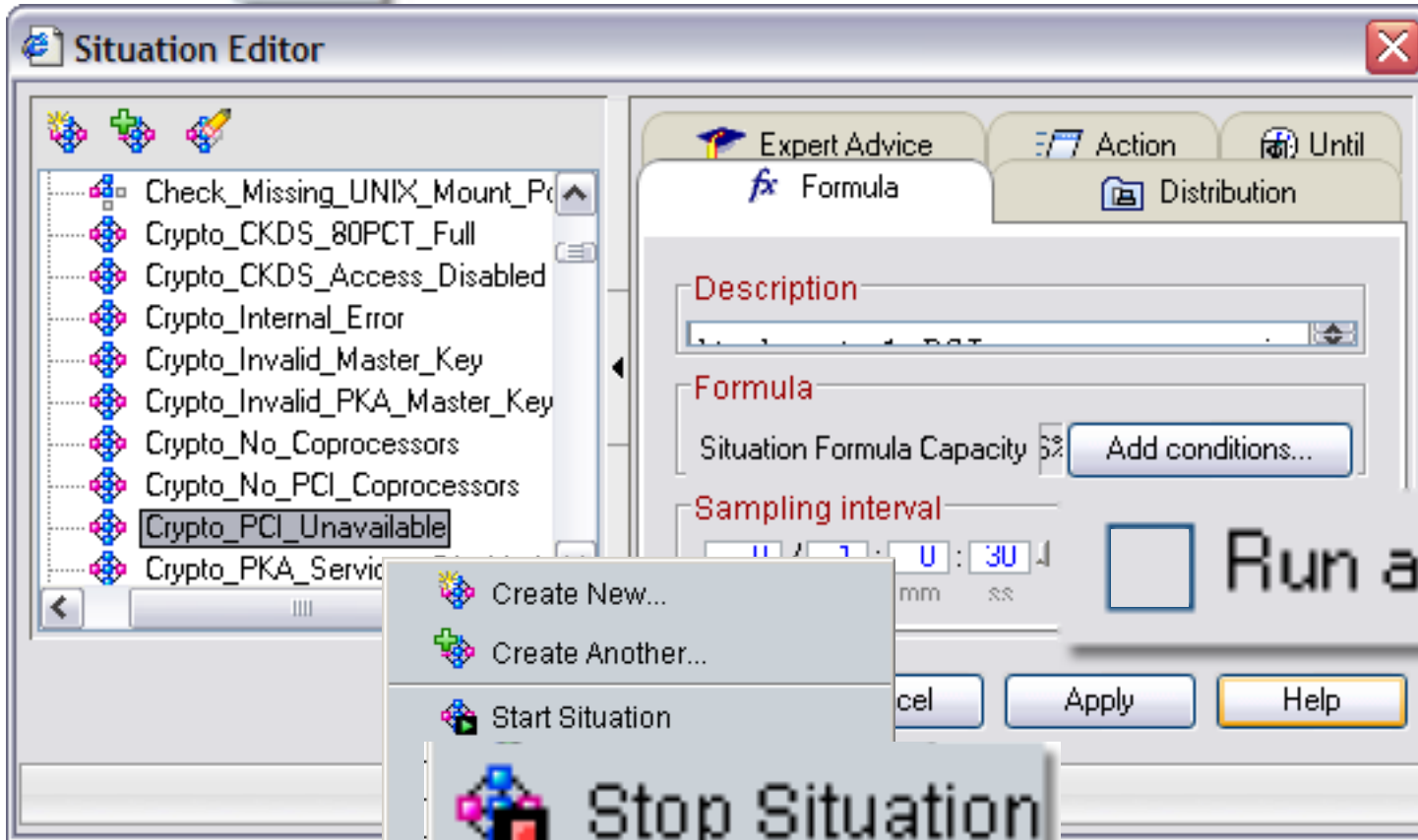
- See Autostarted Situations
- Identify unnecessary Situations
- Highlight situations with short intervals
  - Can impact performance



# Manage Situations – Turn off unnecessary Situations



List all Situations defined



1. Stop situation
2. Uncheck **Run at startup**

## Top 10 Tips

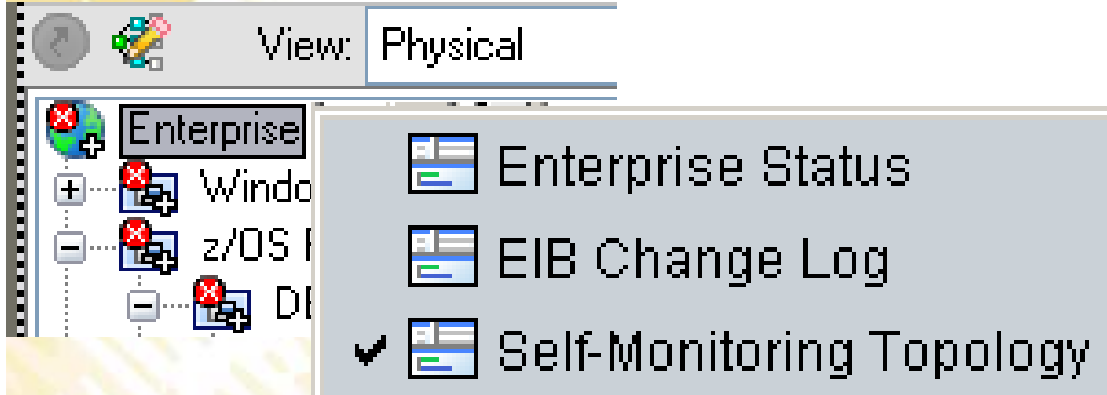
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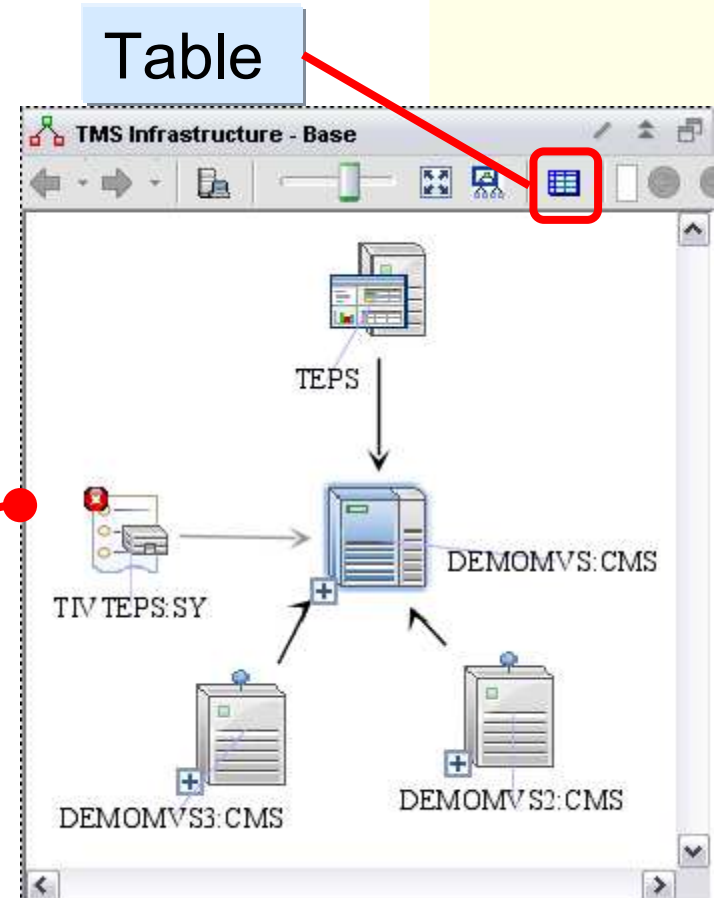




# Topology – Check configuration of Infrastructure

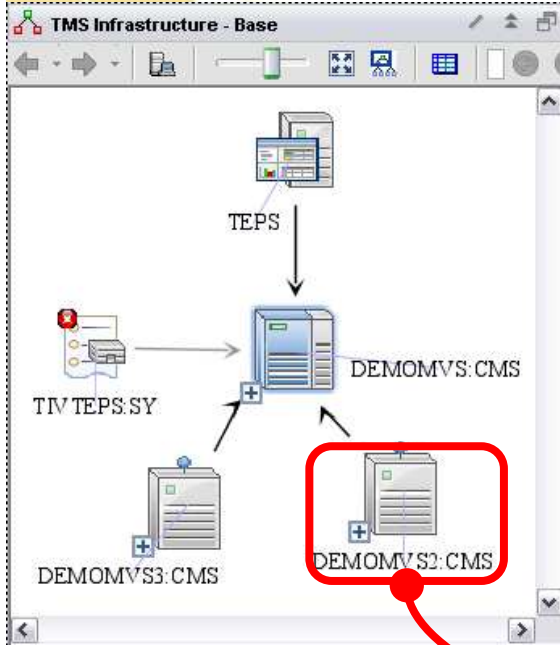


- See Tivoli Management Infrastructure
- TEMS, TEPS, Agents, TDW and Proxy
- Last Heartbeat, Version, IP Address
- CQ = TEPS
- EM = TEMS



Status	Name	Resource T	Product Cod	IP Address	Version	Node	Host Info	Through No	Last Heartb
<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>
Online	DEMOMV...	TEMS	EM	9.39.68.145	06.20.01			DEMOMV...	01/28/09...
Offline	TIVTEPS:...	Sum...	SY	9.39.64.41	06.20.00	TIVTEPS	Win2003 ...	DEMOMV...	01/25/09...
Online	DEMOMV...	TEMS	EM	9.39.68.146	06.20.01			DEMOMV...	01/28/09...
Online	DEMOMV...	TEMS	EM	9.39.68.147	06.20.01			DEMOMV...	01/28/09...
Online	TEPS	TEPS	CQ	9.39.64.41	06.20.00			DEMOMV...	

# Topology – Check configuration and versions



+ Drill down

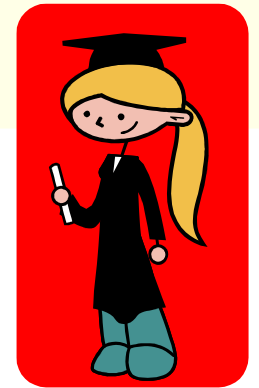
- Last Heartbeat
- Version
- IP Address
- N3 OMEGAMON for Mainframe Networks
- M5 OMEGAMON ON z/OS
- EM TEMS
- V6.x for ITM and Infrastructure
- V4.x for OMEGAMON Agents

Status	Name	Resource Type	Product Code	IP Address	Version	Node	Host Info	Through Node	Last Heartbeat
<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>	<no filter>
Online	TCPIP:MVSB	Agent	N3		04.01.00			CXEGN3:MVSB:...	01/25/09 18:20:...
Online	DEMOMVS2:CMS	TEMS	EM	9.39.68.146	06.20.01			DEMOMVS:CMS	01/28/09 08:17:...
Online	CXEGN3:MVSB:...	Agent	N3	9.39.68.146	04.01.00	MVSB	z/OS 01.09.00	DEMOMVS2:CMS	01/25/09 18:20:...
Online	VTAM:MVSB	Agent	N3		04.01.00			CXEGN3:MVSB:...	01/25/09 18:20:...
Online	DEMOPLX:MVS...	Agent	M5	9.39.68.146	04.01.00	MVSB	z/OS 01.09.00	DEMOMVS2:CMS	01/25/09 18:18:...

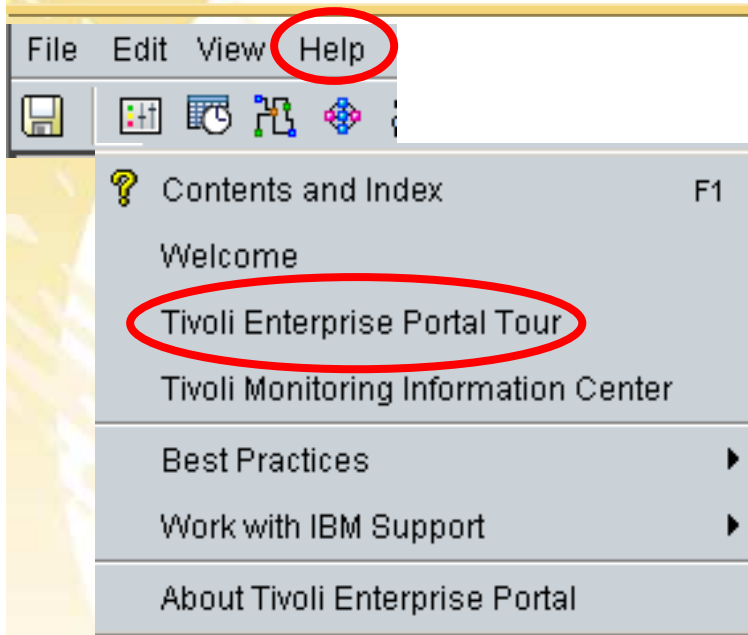
## Top 10 Tips

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7. Situations
8. Topology
- 9. *Built-in tutorials***
10. Tuning and ITMSUPER



# Built-in Tutorials



## Tivoli Enterprise Portal tour

Welcome to the Tivoli Enterprise Portal tour. In under 10 minutes this tour introduces you to some of the major features:

Navigator	Getting started
Workspaces	Tivoli Enterprise Portal window
Views	Using the Navigator
Situations	<b>Tutorial: Defining a workspace</b>
Properties	Linking to a workspace
Conclusion	Responding to events

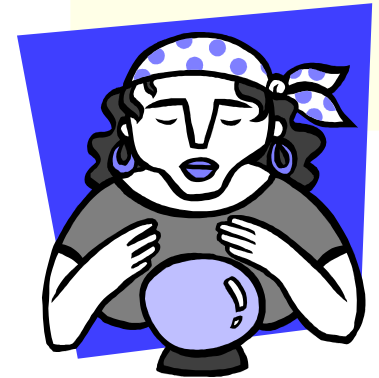
## Tutorial: Defining a workspace

This tutorial gives you hands on practice defining a workspace. In the following exercises you will add new views to an undefined workspace, tailor them with the Properties editor, save the workspace, and, finally, edit the workspace properties.

## Top 10 Tips

---

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# Tuning TEP Summary

Problem and symptom	Solution
<b><i>No or missing data on workspaces</i></b>	
Too Many Query targets can result in an error TEPS variable KFW_REPORT_NODE_LIMIT Defaults to 200	Use group system lists Such as dynamic ones: *MVS_SYSTEM, *MVS_CICS, *MVS*DB2
Mismatch of application support files	Run ITMSUPER to isol
Default filter within query is hiding data Look at Query tab on view properties	Change query filter
No response from query to one of the targets Default query timeout is 10 minutes	Code timeout on query for view See Technote: <a href="http://www.ibm.com/support/docview.wss?uid=swg21375786">http://www.ibm.com/support/docview.wss?uid=swg21375786</a>
<b><i>Workspaces are slow</i></b>	
Too many rows being return	Filter with custom query to reduce number of rows
Multiple windows in workspace	Use common query for several windows in workspaces All queries to the same agent run serially. But to different agents they run asynchronously.
Low Java cache You may see Heap dumps on desktop	Increase java cache size See Appendix C in ITM admin Guide
Top 10 lists and sorts in Query for many rows Select advance button on query editor	Avoid query sorts, use fixed thresholds Then Sort within workspace view

## ITM Super Tool –

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Here is an awesome tool that all our customers should have to help tune and manage OMEGAMON and ITM.

In addition to identifying performance issues caused by things like too many situations, TEPS Analysis will help Identify common problems such as application seed files being out of sync between the HUB and the TEPS.

The tool is really simple to run since there is nothing to install. Just unzip it someplace like the TEPS server and it will prompt you.

This can be downloaded from OPAL. Just search on ITMSUPER at: <http://www-01.ibm.com/software/brandcatalog/portal/opal>

# ITM Super Tool –

## See CPU utilization

zOS High CPU Usage Statistics (1.328 Seconds)

Server_Name	Job/Step	CPU_Time/Elapsed Seconds	Life CPU %	TCB_Time Seconds	CPU_Percent	TCB_Percent
PR02:MVSSYS	DIVPDBM1/IEFPROC	28195/194682	14.4%	2244.77	28.2	0.0
PR02:MVSSYS	TCPIP/TCPIP	11622/210599	5.5%	406.23	32.6	0.4
PR02:MVSSYS	DIVPDIST/IEFPROC	42554/194674	21.8%	20341.77	56.5	38.2
<b>:TS01:MVSS</b>	<b>CANSCN/CNDL</b>	<b>14402/180774</b>	<b>7.9%</b>	<b>14332.28</b>	<b>10.4</b>	<b>10.4</b>
TS02:MVSSYS	CATALOG/IEFPROC	33229/210600	15.7%	32524.72	36.0	35.6
TS02:MVSSYS	VLF/VLF	9810/210600	4.6%	9809.37	0.0	0.0
TS02:MVSSYS	HSMAUX4/HSM	20162/195016	10.3%	13945.21	0.0	0.0
TS02:MVSSYS	HSMAUX1/HSM	32377/195016	16.6%	22776.58	8.6	5.6
TS02:MVSSYS	HSMAUX3/HSM	18107/195016	9.2%	12468.89	0.0	0.0
TS02:MVSSYS	HSMAUX2/HSM	21447/195016	10.9%	14155.91	0.0	0.0
TS02:MVSSYS	SAMS/SAMS	11793/210600	5.6%	11328.11	0.0	0.0
<b>:TS03:MVSS</b>	<b>CANSCN/CNDL</b>	<b>17439/191884</b>	<b>9%</b>	<b>17366.79</b>	<b>12.1</b>	<b>12.1</b>

Situation overhead can be reduced by increasing interval or turning off

Situation	Table	Rows	Columns	Sample Cost	Interval	Rows Processed Every hour	Situation Cost/hour
Crypto_CKDS_Access_Disabled	KM5.ICSF	1	44	0.01	0030	120	1.2
Crypto_CKDS_80PCT_Full	KM5.ICSF	1	44	0.01	0030	120	1.2
Crypto_Internal_Error	KM5.ICSF	1	44	0.01	0030	120	1.2
Crypto_Invalid_Master_Key	KM5.ICSF	1	44	0.01	0030	120	1.2
Crypto_Invalid_PKA_Master_Keys	KM5.ICSF	1	44	0.09	0030	120	10.8
Crypto_No_Coprocessors	KM5.ICSF	1	44	0.01	0030	120	1.2

Total cost of running the situations at the agent = 27 in seconds/hour , for rows processed = 42500 rows per hour  
This works out to be approximately 0.75 % Utilization



## ITM Super Tool –

1. This TEPS tool will obtain applications seeded in TEPS and applications seeded at HUB and compare them. It will high light the discrepancies.
  - a. Applications at HUB but not in TEPS are highlighted in red
  - b. Applications at TEPS but not at HUB are highlighted in yellow.

TEPS Applications Versions					
Application	Application ID	Version	TEPS File Date	TEPS Seed Date	HUB Date
ABA	ABA	06.01.00	Fri Sep 21 11:22:42 PDT 2007	Thu Oct 4 10:12:33 PDT 2007	10/07/05 15:54:26
ABH	ABH	06.01.00	Fri Sep 21 11:22:44 PDT 2007	Thu Oct 4 10:12:34 PDT 2007	10/07/05 15:54:26
AMA	AMA	06.01.00	Fri Sep 21 11:22:44 PDT 2007	Thu Oct 4 10:12:35 PDT 2007	10/07/05 15:54:26
AMB	AMB	06.01.00	Fri Sep 21 11:22:44 PDT 2007	Thu Oct 4 10:12:36 PDT 2007	10/07/05 15:54:26
AMD	AMD	06.01.00	Fri Sep 21 11:22:44 PDT 2007	Thu Oct 4 10:12:36 PDT 2007	10/07/05 15:54:26
AMN	AMN	06.01.00	Fri Sep 21 11:22:44 PDT 2007	Thu Oct 4 10:12:36 PDT 2007	10/07/05 15:54:26
EX01	Missing at TEPS				05/21/06 21:09:49
EX09	Missing at TEPS				12/01/07 10:42:52
INT00	INT	06.00.00	*	*	03/28/08 20:25:50
IQS	IQS	06.01.00	Fri Sep 21 11:22:56 PDT 2007	Thu Oct 4 10:12:58 PDT 2007	10/07/05 15:54:26
IQY	IQY	06.01.00	Fri Sep 21 11:22:56 PDT 2007	Thu Oct 4 10:12:59 PDT 2007	10/07/05 15:54:26
IQZ	IQZ	06.01.00	Fri Sep 21 11:22:58 PDT 2007	Thu Oct 4 10:13:00 PDT 2007	10/07/05 15:54:26
IUD	IUD	06.01.00	Fri Sep 21 11:22:58 PDT 2007	Thu Oct 4 10:13:01 PDT 2007	10/07/05 15:54:26
IUI	IUI	06.01.00	Fri Sep 21 11:22:58 PDT 2007	Thu Oct 4 10:13:03 PDT 2007	10/07/05 15:54:26
IVD	IVD	06.01.00	Fri Sep 21 11:22:58 PDT 2007	Thu Oct 4 10:13:03 PDT 2007	10/07/05 15:54:26
IVI	IVI	06.01.00	Fri Sep 21 11:23:00 PDT 2007	Thu Oct 4 10:13:04 PDT 2007	10/07/05 15:54:26

## Summary

<b>TEP top 10 TIPS</b>	<b>Benefits</b>
<b><i>Cross LPAR Views</i></b>	View all LPARs in one view
<b><i>Creating a New Navigator View</i></b>	Organize workspaces by user
<b><i>Cross Application Workspaces</i></b>	Combine OMEGAMONs for a given Application workspace
<b><i>Eliminate Multiple pages</i></b>	Allow columns to sort all rows at once
<b><i>Reduce Query data</i></b>	Query filter improves performance
<b><i>Customizing Tables and Charts</i></b>	View Thresholds to highlight problems
<b><i>Situations</i></b>	Turn off unnecessary situations
<b><i>Topology</i></b>	View fix levels and connectivity
<b><i>Built-in Tutorials</i></b>	TEP Online Education
<b><i>Tuning and ITMSUPER</i></b>	Tune OMEGAMON Infrastructure

# Additional Hints and Tips

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## TEP Installation Tips

<b>Connect TEPS to z/OS Hub</b>	<p>If Integrated Cryptographic Service Facility (ICSF) is not installed or configured, Then</p> <p>From <b>Manage Tivoli Enterprise Monitoring Services</b> right-click TEPS and select <b>Advanced</b></p> <p>&gt; Edit ENV File Insert <b>USE_EGG1_FLAG=1</b></p> <p><b>Add application support to the HUB TEMS:</b></p> <p>From <b>Manage Tivoli Enterprise Monitoring Services</b> window, right-click TEPS.</p> <p>Select the <b>Actions</b> and select <b>Advanced &gt; Add application support to the TEMS</b></p>
<b>TEPS on ITM 6.2.1 and DB2 v9.5</b>	<p><b>Application support files</b></p> <p>See Readme for special installation instructions</p>
<b>Running ITM on Linux on z</b>	<p>ITM 6.2.1 or later recommended because it supports 64 bit on Linux on z</p>
<b>How to downloading ITM code from ShopzSeries</b>	<p>Video on how to download software on ShopzSeries</p> <p><a href="https://www14.software.ibm.com/ShopzSeries/movies/hgdownload.swf">https://www14.software.ibm.com/ShopzSeries/movies/hgdownload.swf</a></p> <p>To order the latest ITM 6.2.2 code for download you should order:</p> <p>5698-A79 IBM Tivoli Management Services on z/OS V6.2.1 (5698-S53)</p>

# OMEGAMON and ITM 6.x product codes

For a complete list of Codes visit:

<http://www.ibm.com/support/docview.wss?uid=swg21265222>

<b>ITM OMEGAMON Infrastructure</b>	cj Tivoli Enterprise Portal Desktop Client cw Tivoli Enterprise Portal Browser Client cq Tivoli Enterprise Portal Server EM Tivoli Enterprise Monitoring Server sy Summarization and Pruning Agent nt Monitoring Agent for Windows OS
<b>DB2</b>	d5 OMEGAMON XE for PE and PM on z/OS
<b>CICS</b>	c5 OMEGAMON XE for CICS on z/OS cp OMEGAMON XE for CICSplex gw OMEGAMON XE for CICS TG on z/OS
<b>IMS</b>	ip OMEGAMON XE for IMS on z/OS i2 OMEGAMON II for IMS
<b>z/OS</b>	m5 OMEGAMON XE on z/OS m2 OMEGAMON II for MVS hl OMEGAMON z/OS Management Console
<b>SOA &amp; WAS</b>	yn ITCAM for WebSphere d4 ITCAM for SOA
<b>MQ</b>	mq WebSphere MQ Monitoring Agent mc WebSphere MQ Configuration Agent
<b>MFN</b>	n3 OMEGAMON XE for Mainframe Networks on OMEGAMON II for Mainframe Network
<b>zNetView zSA</b>	na IBM Tivoli NetView for z/OS Enterprise Management Agent ah System Automation for z/OS
<b>Storage</b>	s3 OMEGAMON XE for Storage on z/OS df OMEGAMON II for SMS rk IBM Tivoli Automated Tape Allocation Manager rv IBM Tivoli Advanced Backup and Recovery for z/OS rw IBM Tivoli Tape Optimizer for z/OS
<b>z/VM Linux</b>	vl OMEGAMON XE on z/VM and Linux lz Monitoring Agent for Linux OS



# References:

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**NOTE: Everyone should bookmark this page!**

**Search on:**

**[Recommended Maintenance Service Levels for OMEGAMON XE products on ITM V6.x](#)**

## CCR2 OMEGAMON Tuning:

[www.ibm.com/software/tivoli/features/ccr2/info.html](http://www.ibm.com/software/tivoli/features/ccr2/info.html)

- [2004 Issue 2](#) Part 1: Common data collection overhead reduction tips
- [2004 Issue 3](#) Part 2: Reducing on-demand CNPS client overhead
- [2004 Issue 4](#) Part 3: OMEGAMON XE for CICS V100 and CICSplex V220
- [2004 Issue 5](#) Workload Manager— *Sysplex Tuning*
- [2004 Issue 6](#) Part 4: OS/390 and Sysplex *from*
- [2004 Issue 7](#) The DB2 trace facility and OMEGAMON II for DB2 historical collection considerations
- [2004 Issue 10](#) How to maintain time-dependent thresholds without the overhead of embedded situations
- [2005 Issue 6](#) Sysplex Best Practices – Part 1
- [2005 Issue 7](#) Sysplex Best Practices – Part 2
- [2006 Issue 2](#) Part 5: OMEGAMON XE for IMS(plex)
- [2008 Issue 3](#) Resource impact and optimization for Tivoli situation event processing

### **Live ITM 6.1 DEMO with OMEGAMON 4.1 Simulation**

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