Techline

At the Heart of IBM Sales Support
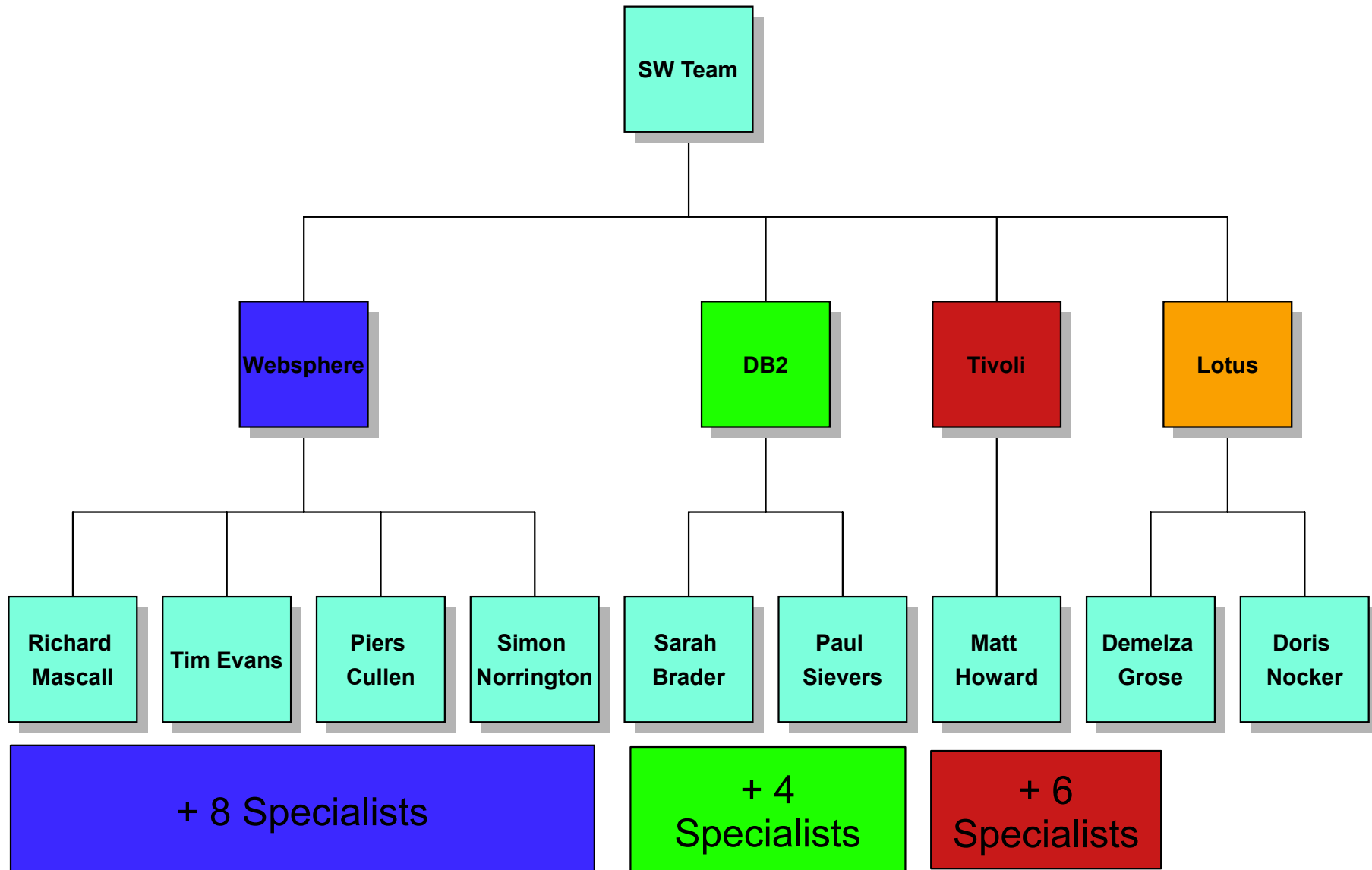
Techline's objective
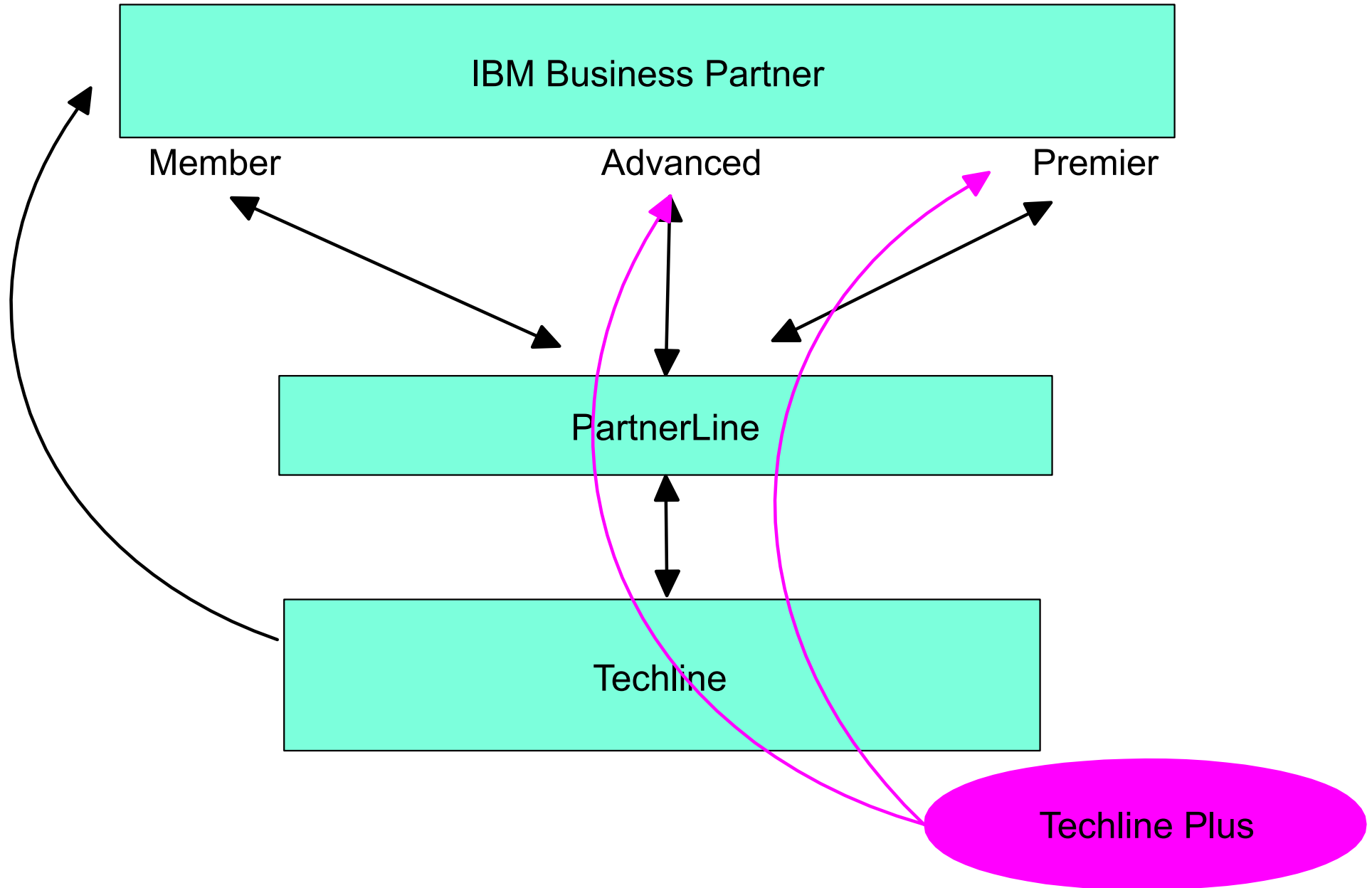
To provide fast and easy access to technical information and assistance needed to close sales. "Help Someone Sell Something"

Techline

Meet the Techline Software Team in the UK

SW Team

Websphere

DB2

Tivoli

Lotus

Richard Mascall

Tim Evans

Piers Cullen

Simon Norrington

Sarah Brader

Paul Sievers

Matt Howard

Demelza Grose

Doris Nocker

+ 8 Specialists

+ 4 Specialists

+ 6 Specialists

transaction flow

The Techline CWOG

For IBMers
- **http://w3.ibm.com/support/emea/techline**

For authorized BPs
- **http://d03bpi07.partner.boulder.ibm.com/src/BPCwog1.nsf**

Techline

we focus on...

★ **Websphere Business Integration** (MQI, MQWorkflow,WBI, Crossworlds, Holosofx)

★ **Websphere Foundation and Tools** (WAS, Studio, VA, HI, CICS, MQ Base)

★ **Websphere Commerce and Portal** (WCS, WPS, Edge, Personalisation)

★ **Voice Systems**

★ **Data Management Systems** (DB2 UDB, Warehouse Manager, EIP,QMF, DB2 OLAP Server, Intelligent Miner, Spatial Extender)

★ **Tivoli** (PACO, Security, Storage)

★ **Lotus** (Domino, Lotus Clients, Sametime, Quickplace)

Techline

...also hardware support

- z-Series(S/390), VM, MVS, VSE

- i-Series (AS/400), OS/400

- p-Series (RS/6000) and AIX

- x-Series (Netfinity)

- Desktop and Mobile Computing

- Storage

Techline

What can you ask us?

Do we need a license for a developer to run WebSphere Studio at home ?

Can Edge Server be loaded on one of the servers it is load-balancing ?

Can you please tell me the difference between Intelligent Miner for Text & Intelligent Miner Scoring.

I want to know if the BO WebIntelligence supports the Webserver Apache in a Linux OS.

What is the minimum number of Tivoli Management Point 's (TMPs)for Tivoli Netview ?

Which versions of TEC support SQL Server 2000?

How does installing and running Lotus Domino R5 on a Sun ** box compare with installing and running it on an AS/400 ?

When will Domino be supported on LINUX 390 ?

How do multiple Mail.box databases work and what are the benefits of this configuration?

BPs say...

"Our experience is very positive regarding Lotus Notes support." – Stephan Wappler of IT Security

".....your help was very useful in our business." - Andy Heinz-D.Knoell of Proscyberneton GmbH

"Thanks for the information and links. This gives me enough detail to confirm high level MQSeries failover/load balancing within the CSC bid."
- Tim Challender of Computer Sciences Corporation