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The Tivoli home page on the Internet can be found at [tivoli.com](http://tivoli.com)

The IBM home page on the Internet can be found at [ibm.com](http://ibm.com)

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### Security management

Tivoli software helps customers address the critical issues of access management, identity management, risk management and privacy management by automating the addition, deletion or modification of user identity definitions. Tivoli software provides centralized access control management across Web-based applications and correlates security infrastructure events to help identify and prevent coordinated attacks.

### Performance & Availability management

With Tivoli software Performance & Availability products customers can identify problems at the network, server, application or database source. Operators are electronically notified that a problem exists, and the problem is resolved automatically when possible. In addition, customers can view how business processes span the physical environment as well as contract, measure and manage end-user service levels.

### Configuration & Operations management

Tivoli software helps configure end-user and infrastructure resources with the right software and data to do the job. Customers can schedule, automate and coordinate applications execution across a range of heterogeneous systems.

### Storage management

Tivoli Storage Manager helps protect data from computer and storage failures, software and human errors, and unforeseen disasters. This is accomplished by making backup and archive copies of active data and storing them on offline and offsite storage. With its total automation, flexible scalability and interfaces for the most popular business-critical applications, Tivoli Storage Manager has become the complete centralized data protection application for many of the world's largest networks.

**Tivoli.** software



## IBM Tivoli Sales Pocket Guide

### Sales Support Resources

#### Tivoli Professional Certification Main Site:

[www.tivoli.com/services/certification/index.html](http://www.tivoli.com/services/certification/index.html)

#### SWG PA Website

[www.lotus.com/passport](http://www.lotus.com/passport)

#### IBM External Passport Advantage website

[www.4.ibm.com/software/passportadvantage/](http://www.4.ibm.com/software/passportadvantage/)

#### Tivoli External Passport Advantage website

[www.tivoli.com/products/howtobuy/ppa/](http://www.tivoli.com/products/howtobuy/ppa/)

#### Channel Partners

[www.lotus.com/channelpartner](http://www.lotus.com/channelpartner)

[www.lotus.com/pachannelaccess](http://www.lotus.com/pachannelaccess)

[www.ibm.com/help](http://www.ibm.com/help)

#### PWSW

[www.ibm.com/partnerworld/software](http://www.ibm.com/partnerworld/software)

#### Business Partner Zone

[www-100.ibm.com/partnerworld/software/pwswzone.nsf](http://www-100.ibm.com/partnerworld/software/pwswzone.nsf)



# Tivoli® software

## WebSphere® Software

Security	Performance & Availability	Configuration & Operations	Storage
<ul style="list-style-type: none"> <li>• IBM® Tivoli® Access Manager for e-business</li> <li>• IBM Tivoli Access Manager for Business Integration</li> <li>• IBM Tivoli Identity Manager</li> <li>• IBM Tivoli Risk Manager</li> <li>• Tivoli Privacy Manager</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Monitoring</li> <li>• IBM Tivoli Monitoring for Transaction Performance</li> <li>• IBM Tivoli Monitoring for Business Integration</li> <li>• IBM Tivoli Monitoring for Web Infrastructure</li> <li>• IBM Tivoli Enterprise Console®</li> <li>• IBM Tivoli NetView® and NPMIP</li> <li>• IBM Tivoli NetView for TCP/IP Performance</li> <li>• IBM Tivoli Business Systems Manager</li> <li>• IBM Tivoli Service Level Advisor</li> <li>• IBM Tivoli Web Site Analyzer</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Configuration Manager</li> <li>• IBM Tivoli Remote Control</li> <li>• IBM Tivoli Workload Scheduler for Applications</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Storage Manager for Application Servers</li> <li>• IBM Tivoli Storage Manager</li> </ul>

## DB2® Software

<ul style="list-style-type: none"> <li>• IBM Tivoli Access Manager for e-business</li> <li>• IBM Tivoli Identity Manager</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Monitoring</li> <li>• IBM Tivoli Monitoring for Databases</li> <li>• IBM Tivoli Enterprise Console</li> <li>• IBM Tivoli Business Systems Manager</li> <li>• IBM Tivoli Service Level Advisor</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Workload Scheduler</li> <li>• IBM Tivoli Configuration Manager</li> <li>• IBM Tivoli Workload Scheduler for Applications</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Storage Manager</li> <li>• IBM Tivoli Storage Manager for Databases</li> <li>• IBM Tivoli Storage Manager for Hardware</li> </ul>
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## Lotus® Software

<ul style="list-style-type: none"> <li>• IBM Tivoli Access Manager for e-business</li> <li>• IBM Tivoli Identity Manager</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Monitoring for Transaction Performance</li> <li>• IBM Tivoli Monitoring for Messaging and Collaboration</li> <li>• IBM Tivoli Enterprise Console</li> <li>• IBM Tivoli Business Systems Manager</li> <li>• IBM Tivoli Service Level Advisor</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Configuration Manager</li> <li>• IBM Tivoli Workload Scheduler for Applications</li> <li>• IBM Tivoli Remote Control</li> </ul>	<ul style="list-style-type: none"> <li>• IBM Tivoli Storage Manager</li> <li>• IBM Tivoli Storage Manager for Mail</li> </ul>
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### IBM Tivoli software helps customers ...

- Understand and manage complex IT infrastructures with fewer resources and provide high availability, performance, security and asset utilization
- Enable rapid return on IT investments
- Predict and avoid systems management problems before they occur
- Translate technology to business solutions

### The Tivoli software commitment is to ...

- Deliver customer satisfaction through product quality
- Deliver a streamlined product portfolio with easy-to-deploy solutions that utilize IBM software technologies, including WebSphere software, Lotus software and DB2 software
- Incorporate IGS best practices across the Tivoli software portfolio to assist rapid return on investment
- Deliver an Enterprise Data Warehouse that enables historical trend analysis
- Focus on elevating “systems management” to “business impact management”
  - simplify the complexity of management
  - move from reactive to proactive management
  - align IT with business processes
- Provide autodiscovery of resources, continuous monitoring and automatic cure based on industry best practices and the science of automatic computing