



IBM Content Manager for AS/400

Highlights

An integrated solution for document imaging and computer generated output (COLD/ERM) management

Equally effective for departmental turnkey solutions or enterprise-wide deployments

Maximized control over critical content reduces operating expenses and boosts profitability

Enhanced customer service and loyalty achieved through quick access to information

Improved process efficiencies with advanced workflow functionality

Voluminous and diverse documentation is unavoidable—even in today's technology-enabled enterprise. An organization's ability to fully leverage its information assets directly affects its capabilities in terms of e-business deployment, customer service and overall competitiveness. IBM Content Manager (CM) is an electronic clearinghouse for mission-critical information—modular but integrated, scalable and Web-enabled. Content Manager helps maximize opportunity and profit by integrating an organization's information in such a way that it is controllable, reliable and fully accessible.

The diversity and inconsistency of content can be overwhelming; correspondence, contracts, spreadsheets, invoices, e-mail and computer generated output all vary widely in attributes and life cycles. IBM Content Manager for AS/400® incorporates best-of-breed content management technologies with the well-recognized benefits of the AS/400 to efficiently capture, process and manage information so that you can fully realize its potential.

IBM Content Manager for AS/400—Best of breed

Content Manager for AS/400 provides best-of-breed document imaging and workflow technology supporting



Content Manager: Components and features

a wide variety of formats, ranging from TIFF and JPEG to Microsoft® Word, Lotus 1-2-3® spreadsheets and hundreds of other office document types.

To realize the benefits of CM for AS/400, you can scan or import business content through out-of-the-box clients or leading partner capture solutions. Digitized content is then organized by attributes such as name, account number or invoice number, for maximum usability.

Content Organization

Multi-level auto-folding and electronic file cabinets logically organize business information. Content Manager automatically migrates documents from disk to optical or tape media for optimal storage utilization. System administration is simplified via a graphical user interface; security is assured through powerful privilege sets and access control lists.

Access and Viewing

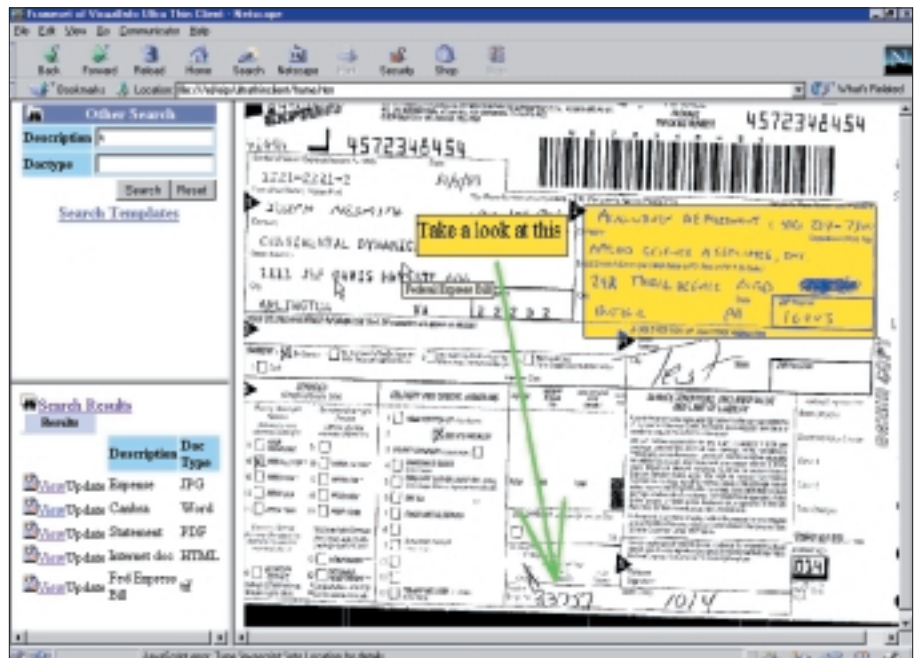
Out-of-the-box Windows® clients provide user-friendly search, view, print and fax capabilities. Your existing AS/400 applications can be integrated using APIs to invoke viewing directly from familiar 5250 screens. Graphical annotations and electronic notes can highlight key information. Optionally, browser access is supported through the IBM Enterprise Information Portal or Client Kit for Content Manager.

Advanced Workflow

Work management's intuitive interface helps organizations automate, optimize and improve control over day-to-day operations. Parallel routing, decision points and rendezvous capabilities accelerate business processes such as loan origination approvals, insurance claim servicing or new customer account setup.

Content Manager also offers the following integrated solutions:

- IBM Content Manager CommonStore for SAP—Optimized SAP database performance and ready access to archived business documents
- IBM Enterprise Information Portal (EIP)—Federated access and intelligent search tools, extending across CM datastores and beyond
- IBM EIP Client Kit for Content Manager—Common client access to IBM Content Manager, Content Manager OnDemand and Lotus Domino.Doc™ repositories, plus browser access and application development tools



Content Manager OnDemand for AS/400

OnDemand is a powerful Enterprise Report Management solution that electronically captures and archives large volumes of computer-generated information such as customer statements, invoices and management reports—minimizing search time and improving service and productivity.

Document Indexing and Storage

OnDemand automatically extracts index information from source streams, then segments and stores the data within minutes. Report data is significantly compressed and automatically migrated from disk to optical or tape media for efficient storage utilization, tuned according to availability needs.

Document Retrieval and Presentation

OnDemand supports multiple interfaces, including a 5250 interface, browser access through the IBM Enterprise Information Portal or Client Kit for CM, plus the acclaimed OnDemand client. Users enter minimal search criteria to find a select document across multiple report types. These powerful search facilities, alongside logical views, named queries, electronic sticky notes and e-mail support—with flexible print and fax options—are just some of OnDemand's advanced client capabilities.

Report Mining

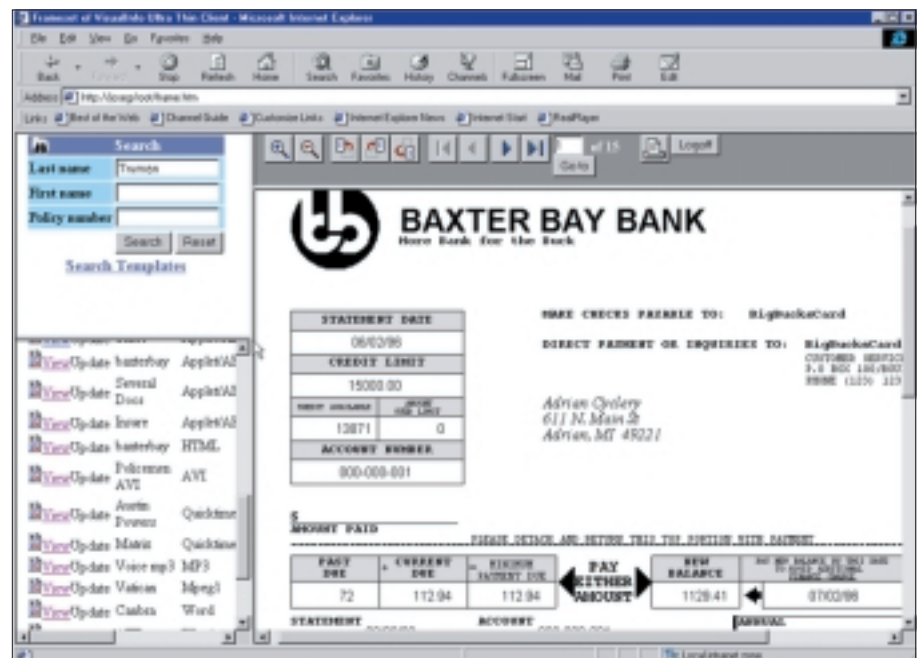
OnDemand and DataWatch's Monarch software integrate to transform static data files into easily manipulated, spreadsheet-like formats. Users can create custom views of information through graphing, charting, filtering, sorting, and summarizing report data.

Comprehensive Archives

OnDemand can archive and manage more than spooled files. Any binary large object (BLOB), such as bank item indices or images, can be passed to OnDemand for storage and subsequent retrieval from disk, tape or optical medium. This optional feature provides a set of APIs to archive-enable existing applications.

System Administration and Security

The Operations Navigator plug-in simplifies administration and report oversight, allowing you to define multiple report types, storage collection parameters, and storage migration characteristics. Granular security controls can limit user access to specific sections within a report.



Content management: A proven value proposition



Content Manager is *the* most successful imaging and COLD application in the world and the *only one* developed and supported by IBM. It's no surprise that there are more than 3,000 installations of CM for AS/400 worldwide.

Integrating IBM Content Manager into your environment can lower costs by:

- Reducing the need for extensive paper and microfiche storage space
- Integrating content with your business applications using a single set of interfaces
- Simplifying IT management and maintenance tasks

CM can also contribute directly to your organization's bottom line by:

- Improving productivity via critical-content accessibility and workflow management

- Enhancing customer service levels
- Enabling e-business through digitized content and browser access—increasing corporate visibility, availability and opportunity

By leveraging IBM Content Manager to integrate, store and access your critical content and media assets, you can help secure customer loyalty and optimize business productivity. The modular, highly scalable and cost-efficient components make your corporation's information base available and active—enabling the electronic connectivity that is critical in today's global and e-business-based corporate climate.

Find out more today

For more information about using IBM Content Manager for AS/400 platforms, contact your IBM representative today. We also invite you to visit the Content Manager Web site at ibm.com/software/data/cm.

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