



# New Terms and Conditions for Selected Tivoli Products Ordered via Program Number

## Overview

Effective July 1, 2002, terms and conditions for selected Tivoli® Support features will change to provide consistent terms and conditions with other IBM Software Group offerings, and to provide consistency with the IBM Passport Advantage Software Maintenance offerings. The terms and conditions changes will apply to:

- 5697-SPT Standard Support Annual Charge features
- 5697-SPT Extended Support Annual Charge features
- 5697-UPK Standard Support Annual Charge features
- 5697-UPK Extended Support Annual Charge features
- 5698-SPT Standard Support Annual Charge features
- 5698-SPT Standard-24 Support Annual Charge features

The changes will include price changes for the Standard Support Charge features to reflect the enhancement to the terms and conditions, including 24 x 7 Remote Technical Support for Severity 1 problems. As a result of these changes, the terms and conditions for all support offerings under 5697-SPT, 5697-UPK, and 5698-SPT except Tivoli Select Support will be the same. Tivoli Select Support features are unaffected by this announcement.

These changes do not affect support obligations in existing agreements, but apply instead to support terms in new or renewed agreements.

## ***Planned Availability Date***

July 1, 2002

*This announcement is provided for your information only. For additional information, contact your IBM representative, call 800-IBM-4YOU, or visit the IBM home page at: <http://www.ibm.com>.*

## Description

Effective July 1, 2002, terms and conditions for Tivoli Standard Annual Support, Tivoli Standard-24 Support, and Extended Support will change. The new terms and conditions will be equivalent to the terms and conditions for Passport Advantage Software Maintenance.

Customers licensed under 5697-xxx or 5698-xxx offerings may wish to consider migrating their licenses to the new offerings available through the Passport Advantage Agreement.

Annual Support for these Tivoli products may continue to be purchased through Tivoli Systems Support until withdrawn from marketing by IBM. In most cases, a customer's Tivoli Systems Support expiration, maintenance will only be renewable through a Passport Advantage Agreement.

These changes do not effect support obligations in existing agreements, but apply instead to support terms in new or renewed agreements.

## Product Number

Effective July 1, 2002, the following 5697 program number products have new support terms and conditions offered under PID number 5697-SPT.

Program Name	Program Number
Tivoli Application Development Environment	5697-ADE
Tivoli Application Extension Facility	5697-AEF
Tivoli Manager for R/3	5697-ASA
Tivoli Cross-Site for Deployment (56 Bit)	5697-CID
Tivoli Cross-Site for Deployment (128 Bit)	5697-CSD
Tivoli Manager for DB2®	5697-DBT
Tivoli Enterprise™ Console	5697-EAS
Tivoli Event Integration Facility	5697-EIF
Tivoli Distributed Monitoring	5697-EMN
Tivoli Decision Support for Event Management	5697-EVM
Tivoli Manager for Microsoft™ Exchange	5697-EXC
Tivoli Framework	5697-FRA
Tivoli Global Sign-on	5697-GS2
Tivoli Decision Support for Information Management	5697-IMG
Tivoli Manager for Informix	5697-INF
Tivoli Inventory	5697-INV
Tivoli Manager for MQSeries®	5697-MQS
Tivoli Manager for Microsoft SQL	5697-MSS
Tivoli Decision Support for Network Event Analysis	5697-NEA
Tivoli Decision Support for Network Performance	5697-NEP
Tivoli Module for Domino™ Notes™	5697-NOT
Tivoli Decision Support for Network Segment Performance	5697-NSP
Tivoli Manager for Oracle	5697-ORA
Tivoli Remote Control	5697-RCL
Tivoli Decision Support for Software Deployment Analysis	5697-SDA
Tivoli Security Management	5697-SEC
Tivoli Decision Support for Server Performance Prediction	5697-SPP
Tivoli Software Distribution	5697-SWD
Tivoli Manager for Sybase	5697-SYB
Tivoli Decision Support	5697-TDS
Tivoli Storage Manager	5697-TSM
Tivoli User Administration	5697-UAD
Tivoli Workload Scheduler	5697-WKB

Effective July 1, 2002, the following 5697 program number products have new support terms and conditions offered under PID number 5697-UPK.

Program Name	Program Number
Tivoli Application Performance Management	5697-APM
Tivoli Manager for Retail	5697-TRE

Effective July 1, 2002, the following 5698 program numbers products have new support terms and conditions offered under PID number 5698-SPT.

Program Name	Program Number
Tivoli SecureWay® Privacy Manager	5698-A01
Tivoli Application Performance Management	5698-APM
Tivoli Manager for R/3	5698-ASA
Tivoli Business Systems Manager	5698-BSM
Tivoli Manager for DB2	5698-DBT
Tivoli Smart Handheld Device Manager	5698-DMP
Tivoli Data Protection for NDMP	5698-DPA
Tivoli Data Protection for Lotus® Domino	5698-DPD
Tivoli Data Protection for Informix	5698-DPI®
Tivoli Data Protection for Oracle	5698-DPO
Tivoli Data Protection for R/3	5698-DPR
Tivoli Data Protection for Microsoft SQL	5698-DPS
Tivoli Data Protection for WebSphere® Application Server	5698-DPW
Tivoli Data Protection for Microsoft Exchange	5698-DPX
Tivoli Disaster Recovery Manager	5698-DRM
Tivoli Enterprise Console®	5698-EAS
Tivoli Distributed Monitoring	5698-EMN
Tivoli Data Protection for EMC Symmetrix for Oracle	5698-EMO
Tivoli Data Protection for EMC Symmetrix for R/3	5698-EMR
Tivoli Data Protection for Enterprise Storage Server for Oracle Databases	5698-ESO
Tivoli Data Protection for Enterprise Storage Server for R/3	5698-ESR
Tivoli Manager for Microsoft Exchange	5698-EXC
Tivoli Manager for Informix	5698-INF
Tivoli SecureWay Global Sign-On	5698-GS2
Tivoli Inventory	5698-INV
Tivoli SecureWay Public Key Infrastructure	5698-KID
Tivoli Manager for MQSeries Integrator	5698-MMI
Tivoli Manager for Microsoft Message Queue Server	5698-MMQ
Tivoli Manager for MQSeries	5698-MQS
Tivoli Management Solution for Domino	5698-MSD
Tivoli Management Solution for Exchange	5698-MSE
Tivoli Management Solution for Microsoft SQL	5698-MSQ
Tivoli Manager for Microsoft SQL Server	5698-MSS
Tivoli Comprehensive Network Address Translator	5698-NAT
Tivoli Manager for Domino	5698-NOT
Tivoli NetView Performance Monitor	5698-NPM
Tivoli NetView	5698-NVW
Tivoli Manager for Oracle	5698-ORA
Tivoli Policy Director for Application Servers	5698-PDA
Tivoli Policy Director 128 Bit	5698-PDD
Tivoli Policy Director for MQSeries	5698-PDM
Tivoli NetView Performance Monitor for TCP/IP	5698-PMI
Tivoli Remote Control	5698-RCL
Tivoli Risk Manager	5698-RMG

<b>Program Name</b>	<b>Program Number</b>
Tivoli Manager for Siebel eBusiness Applications	5698-SBL
Tivoli Service Desk for S/390®	5698-SD9
Tivoli Security Manager	5698-SEC
Tivoli SANergy™ File Sharing	5698-SFS
Tivoli Storage Network Manager	5698-SNM
Tivoli Space Manager	5698-SPM
Tivoli Server Performance Prediction Guide	5698-SPP
Tivoli Self-Service Terminal Manager	5698-STM
Tivoli Software Distribution	5698-SWD
Tivoli Manager for Sybase	5698-SYB
Tivoli Decision Support	5698-TDS
Tivoli Data Exchange	5698-TDE
Tivoli Decision Support for OS/390® Accounting WS Option	5698-TDW
Tivoli Decision Support for Multiple Options	5698-TD9
Tivoli Identity Director	5698-TID
Tivoli Intrusion Manager	5698-TIM
Tivoli Kernel Services	5698-TKS
Tivoli Data Message Manager	5698-TMM
Tivoli Manager for Retail	5698-TRE
Tivoli Storage Manager	5698-TSM
Tivoli Web Services Analyzer	5698-TWA
Tivoli Web Services Manager	5698-TWS
Tivoli User Administration	5698-UAD
Tivoli Manager for WebSphere Application Server	5698-WAS
Tivoli Web Component Manager	5698-WCM
Tivoli Workload Scheduler	5698-WKB
Tivoli Workload Scheduler for non-Tivoli	5698-WSN
Tivoli Workload Scheduler for Oracle	5698-WSO
Tivoli Workload Scheduler for PeopleSoft	5698-WSP
Tivoli Workload Scheduler for R/3	5698-WSS

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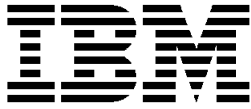
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# IBM US Announcement Supplemental Information

March 12, 2002

## New Terms and Conditions

Tivoli® Standard Support coverage will be aligned with the Passport Advantage Software Maintenance Offering.

Tivoli Standard Support provides assistance for your routine, short duration installation and usage (how-to) questions; and code-related questions. Assistance is limited to your information systems (IS) technical support personnel via telephone and, if available, electronic access, during the normal business hours (published prime shift hours) of your IBM support center. This assistance is not available to your end users. IBM provides Severity 1 assistance 24 hours a day, every day of the year. For further details, consult the IBM Software Support Guide at:

<http://techsupport.services.ibm.com/guides/handbook.html>

Software support does not include assistance for the following:

- The design and development of applications
- Your use of programs in other than their specified operating environment
- Failures caused by products for which IBM is not responsible under this Agreement

The following agreement that applies to maintenance will be updated:

- IBM Addendum for Support for Tivoli Systems Products

## Affected 5697 Product Support Features

The following 5697-SPT Tivoli Subsequent Year Support support features will have new terms and conditions effective July 1, 2002.

Support for Program Number	5697-SPT Standard Support Annual Charge Feature	5697-SPT Extended Support Annual Charge Feature
5697-ADE	1101	
5697-AEF	1102	
5697-ASA	1103, 1603, 1703,	2103, 2603, 2703
5697-CID	1281, 1481, 1681, 1781, 1881	
5697-CIS		2282, 2482, 2682, 2782, 2882
5697-CSD	1285, 1485, 1685, 1785, 1885	2285, 2485, 2685, 2785, 2885
5697-DBT	1114, 1614, 1714	2114, 2614, 2714

Support for Program Number	5697-SPT Standard Support Annual Charge Feature	5697-SPT Extended Support Annual Charge Feature
5697-EAS	1117	2117
5697-EIF	1118	
5697-EMN	1119, 1619, 1719	2119, 2619, 2719
5697-EVM	1225	2225
5697-EXC	1120, 1620, 1720	2120, 2620, 2720
5697-FRA	1123, 1623, 1723	2123, 2623, 2723
5697-GS2	1158, 1658, 1758	2158, 2658, 2758
5697-IMG	1122	2122
5697-INF	1127, 1627, 1727	2127, 2627, 2727
5697-INV	1128, 1628, 1728	2128, 2628, 2728
5697-MQS	1138	2138
5697-MSS	1141, 1641, 1741	2141, 2641, 2741
5697-NEA	1228	2228
5697-NEP	1226	2226
5697-NOT	1150, 1650, 1750	2150, 2650, 2750
5697-NSP	1227	2227
5697-ORA	1156, 1656, 1756	2156, 2656, 2756
5697-RCL	1668, 1768	2668, 2768
5697-SDA	1229	2229
5697-SEC	1173, 1673, 1773	2173, 2673, 2773
5697-SPP	1224	2224
5697-SWD	1174, 1674, 1774	2174, 2674, 2774
5697-SYB	1175, 1675, 1775	2175, 2675, 2775
5697-TDS	1112, 1612, 1712	2112, 2612, 2712
5697-TSM	1260, 1287, 1288, 1455, 1855	2260, 2287, 2288, 2455, 2855
5697-UAD	1179, 1679, 1779	2179, 2679, 2779
5697-WKB	1183, 1233, 1683, 1783, 1690, 1691, 1693, 1694	2183, 2283, 2683, 2783, 2690, 2691, 2693, 2694

The following 5697-UPK Tivoli Subsequent Year support features will have new terms and conditions effective July 1, 2002.

Support for Program Number	5697-SPT Standard Support Annual Charge Feature	5697-SPT Extended Support Annual Charge Feature
5697-APM	1177	2177
5697-TRE	1176, 1178, 1778, 1676, 1776	2176, 2178, 2778, 2676, 2776

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## Affected 5698 Product Support Features

The following 5698-SPT Tivoli Subsequent Year support features will have new terms and conditions effective July 1, 2002.

Support for Program Number	5698-SPT Standard Support Annual Charge Feature	5698-SPT Std-24 Support Annual Charge Feature	Support for Program Number	5698-SPT Standard Support Annual Charge Feature	5698-SPT Std-24 Support Annual Charge Feature
5698-A01	1753, 1756	1754, 1757	5698-ORA	0329, 0332	0330, 0333
5698-APM	0779, 0782	0780, 0783	5698-PDA	1221, 1224	1222, 1225
5698-ASA	0245, 0248	0246, 0249	5698-PDD	1235, 1238	1236, 1239
5698-BSM	1876, 1879	1877, 1880	5698-PDM	2070, 2073	2071, 2074
5698-DBT	0425, 0428	0426, 0429	5698-PMI	1281, 1284	1282, 1285
5698-DES	0437, 0440	0438, 0441	5698-RCL	0569, 0572	0570, 0573
5698-DMP	0968, 0971	0969, 0972	5698-RMG	1265, 1268	1266, 1269
5698-DPA	2394, 2397	2395, 2398	5698-SBL	2587, 2590	2588, 2591
5698-DPD	1443, 1446	1444, 1447	5698-SD9	2270, 2273	2271, 2274
5698-DPI®	1457, 1460	1458, 1461	5698-SEC	0623, 0626	0624, 0627
5698-DPO	1384, 1387	1385, 1388	5698-SFS	1024, 1027	1025, 1028
5698-DPR	1471, 1474, 1485, 1488	1472, 1475, 1486, 1489		1036, 1039	1037, 1040
5698-DPS	1400, 1403	1401, 1404	5698-SNM	2001, 2004	2002, 2005
5698-DPW	2573, 2576	2574, 2577	5698-SPM	1587, 1590	1588, 1591
5698-DPX	1414, 1417	1415, 1418	5698-SPP	0233, 0236	0234, 0237
5698-DRM	1573, 1576	1574, 1577	5698-STM	1767, 1770	1768, 1771
5698-EAS	0803, 0806	0804, 0807	5698-SWD	0637, 0640	0638, 0641
5698-EMN	0697, 0700	0698, 0701	5698-SYB	0345, 0348	0346, 0349
5698-EMO	1541, 1544	1542, 1545	5698-TDE	1717, 1720	1718, 1721
5698-EMR	1555, 1558	1556, 1559	5698-TDS	0737, 0740, 0820, 0823	0738, 0741, 0821, 0824
5698-ESO	1513, 1516	1514, 1517	5698-TDW	1068, 1071	1069, 1072
5698-ESR	1527, 1530	1528, 1531	5698-TD9	1054, 1057	1055, 1058
5698-EXC	0259, 0262	0260, 0263		1093, 1096	1094, 1097
5698-FRA	0791, 0794	0792, 0795	5698-TID	1107, 1110	1108, 1111
5698-GS2	0709, 0712	0710, 0713	5698-TIM	1121, 1124	1122, 1125
5698-INF	0385, 0388	0386, 0389	5698-TKS	1135, 1138	1136, 1139
5698-INV	0597, 0600	0598, 0601	5698-TMM	2507, 2510	2508, 2511
5698-KID	1191, 1194	1192, 1195	5698-TRE	2491, 2494	2492, 2495
5698-MMI	2539, 2542	2540, 2543	5698-TSM	2018, 2021	2019, 2022
5698-MMQ	0301, 0304	0302, 0305		1703, 1706	1704, 1707
5698-MQS	0287, 0290	0288, 0291	5698-TWA	0409, 0412	0410, 0413
5698-MSD	2525, 2528	2526, 2529	5698-TWS	1671, 1674, 1629, 1632, 1655, 1658, 1601, 1604	1672, 1675, 1630, 1633, 1656, 1659, 1602, 1605
5698-MSE	2318, 2321	2319, 2322	5698-TWAS	1830, 1833	1831, 1834
5698-MSQ	2555, 2558	2556, 2559	5698-TWS	1844, 1847	1845, 1848
5698-MSS	0357, 0360	0358, 0361	5698-UAD	0583, 0586	0584, 0587
5698-NAT	0939, 0942	0940, 0943	5698-WAS	2333, 2336	2334, 2337
5698-NOT	0275, 0278	0276, 0279	5698-WCM	2457, 2460	2458, 2461
5698-NPM	2300, 2303	2301, 2304	5698-WKB	0487, 0490	0488, 0491
5698-NVW	0749, 0752	0750, 0753	5698-WSN	0555, 0558	0556, 0559
			5698-WSO	0537, 0540	0538, 0541
			5698-WSP	0499, 0502	0500, 0503
			5698-WSS	0511, 0514	0512, 0515

## Prices

The following 5697-SPT Standard Support Charge feature prices will be effective July 1, 2002.

Program Name	Program Number	5697-SPT Standard Support Annual Charge Feature	Charge
Tivoli Application Development Environment	5697-ADE	1101	\$30,000
Tivoli Application Extensions Facility	5697-AEF	1102	1,400
Tivoli Manager for R/3	5697-ASA	1103	3,000
		1603	15
		1703	3,750

<b>Program Name</b>	<b>Program Number</b>	<b>5697-SPT Standard Support Annual Charge Feature</b>	<b>Charge</b>
Tivoli Cross-Site Deployment (56 Bit)	5697-CID	1281	\$ 1,000
		1481	40
		1681	400
		1781	100,000
		1881	10,000
Tivoli Cross-Site Deployment (128 Bit)	5697-CSD	1285	1,000
		1485	40
		1685	400
		1785	100,000
		1885	10,000
Tivoli Manager for DB2®	5697-DBT	1114	1,000
		1614	15
		1714	3,750
Tivoli Enterprise™ Console	5697-EAS	1117	13,000
Tivoli Event Integration Facility	5697-EIF	1118	1,400
Tivoli Distributed Monitoring	5697-EMN	1119	400
		1619	15
		1719	3,750
		1225	2,000
Tivoli Decision Support for Event Management	5697-EVM		
Tivoli Manager for Microsoft™ Exchange	5697-EXC	1120	100
		1620	5
		1720	1,250
Tivoli Framework	5697-FRA	1123	100
		1623	15
		1723	3,750
Tivoli Global Sign-on	5697-GS2	1158	400
		1658	15
		1758	3,750
Tivoli Decision Support for Information Management	5697-IMG	1122	2,000
Tivoli Manager for Informix	5697-INF	1127	1,000
		1627	15
		1727	3,750
Tivoli Inventory	5697-INV	1128	400
		1628	15
		1728	3,750
		1138	100
Tivoli Manager for MQSeries®	5697-MQS		
Tivoli Manager for Microsoft SQL	5697-MSS	1141	1,000
		1641	15
		1741	3,750
Tivoli Decision Support for Network Analysis	5697-NEA	1228	2,000
Tivoli Decision Support for Network Performance	5697-NEP	1226	100
Tivoli Manager for Domino™ Notes™	5697-NOT	1150	100
		1650	5
		1750	1,250
Tivoli Decision Support for Network Segment Performance	5697-NSP	1227	2,000
Tivoli Manager for Oracle	5697-ORA	1156	1,000
		1656	15
		1756	3,750
Tivoli Remote Control	5697-RCL	1668	15
		1768	3,750
Tivoli Decision Support for Software Deployment Analysis	5697-SDA	1229	2,000
Tivoli Security Management	5697-SEC	1173	400
		1673	15
		1773	3,750
Tivoli Decision Support for Server Performance Prediction	5697-SPP	1224	2,000
Tivoli Software Distribution	5697-SWD	1174	400
		1674	15
		1774	3,750

<b>Program Name</b>	<b>Program Number</b>	<b>5697-SPT Standard Support Annual Charge Feature</b>	<b>Charge</b>
Tivoli Manager for Sybase	5697-SYB	1175	\$ 1,000
		1675	15
		1775	3,750
Tivoli Decision Support	5697-TDS	1112	4,000
		1612	300
		1712	75,000
Tivoli Storage Manager	5697-TSM	1260	2,300
		1287	2,300
		1288	1,955
		1455	23
Tivoli User Administration	5697-UAD	1855	5,750
		1179	400
		1679	15
Tivoli Workload Scheduler	5697-WKB	1779	3,750
		1183	6,670
		1233	5,000
		1683	920
		1783	230,000
		1690	6,000
		1691	6,000
	1693	2,000	
	1694	2,000	

The following 5697-UPK Standard Support Annual Charge feature prices will be effective July 1, 2002.

<b>Program Name</b>	<b>Program Number</b>	<b>5697-UPK Standard Support Annual Charge Feature</b>	<b>Charge</b>
Tivoli Application Performance Management	5697-APM	1177	\$ 3,000
Tivoli Manager for Retail	5697-TRE	1176	3,600
		1178	60
		1778	15,000
		1676	20
		1776	5,000

The following 5698-SPT Standard Support Annual Charge feature prices will be effective July 1, 2002.

<b>Program Name</b>	<b>Program Number</b>	<b>5698-SPT Standard Support Annual Charge Feature</b>	<b>Charge</b>
Tivoli Privacy Manager	5698-A01	1753	\$ 6
		1756	1,500
Tivoli Application Performance Management	5698-APM	0779	6
		0782	1,500
Tivoli Manager for R/3	5698-ASA	0245	6
		0248	1,500
Tivoli Business System Manager	5698-BSM	1876	6
		1879	1,500
Tivoli Manager for DB2	5698-DBT	0425	6
		0428	1,500
Tivoli Smart Handheld Device Manager	5698-DMP	0968	6
		0971	1,500
Tivoli Data Protection for NDMP	5698-DPA	2394	6
		2397	1,500
Tivoli Data Protection for Lotus® Domino	5698-DPD	1443	6
		1446	1,500

<b>Program Name</b>	<b>Program Number</b>	<b>5698-SPT Standard Support Annual Charge Feature</b>	<b>Charge</b>
Tivoli Data Protection for Informix	5698-DPI	1457	\$ 6
		1460	1,500
Tivoli Data Protection for Oracle	5698-DPO	1384	6
		1387	1,500
Tivoli Data Protection for R/3	5698-DPR	1471	6
		1474	1,500
		1485	6
		1488	1,500
Tivoli Data Protection for Microsoft SQL	5698-DPS	1400	6
		1403	1,500
Tivoli Data Protection for WebSphere® Application Server	5698-DPW	2573	6
		2576	1,500
Tivoli Data Protection for Microsoft Exchange	5698-DPX	1414	6
		1417	1,500
Tivoli Disaster Recovery Manager	5698-DRM	1573	6
		1576	1,500
Tivoli Enterprise Console®	5698-EAS	0803	6
		0806	1,500
Tivoli Distributed Monitoring	5698-EMN	0697	6
		0700	1,500
Tivoli Data Protection for EMC Symmetrix for Oracle	5698-EMO	1541	6
		1544	1,500
Tivoli Data Protection for EMC Symmetrix for R/3	5698-EMR	1555	6
		1558	1,500
Tivoli Data Protection for Enterprise Storage Server™ for Oracle	5698-ESO	1513	6
		1516	1,500
Tivoli Data Protection for Enterprise Storage Server for R/3	5698-ESR	1527	6
		1530	1,500
Tivoli Manager for Microsoft Exchange	5698-EXC	0259	6
		0262	1,500
Tivoli SecureWay® Global Sign-On	5698-GS2	0709	6
		0712	1,500
Tivoli Manager for Informix	5698-INF	0385	6
		0388	1,500
Tivoli Inventory	5698-INV	0597	6
		0600	1,500
Tivoli SecureWay Public Key Infrastructure	5698-KID	1191	6
		1194	1,500
Tivoli Manager for MQSeries Integrator	5698-MMI	2539	6
		2542	1,500
Tivoli Manager for Microsoft Message Queue Server	5698-MMQ	0301	6
		0304	1,500
Tivoli Manager for MQSeries	5698-MQS	0287	6
		0290	1,500
Tivoli Management Solution for Domino	5698-MSD	2525	6
		2528	1,500
Tivoli Management Solution for Exchange	5698-MSE	2318	6
		2321	1,500
Tivoli Management Solution for Microsoft SQL	5698-MSQ	2555	6
		2558	1,500
Tivoli Manager for Microsoft SQL Server	5698-MSS	0357	6
		0360	1,500
Tivoli Comprehensive Network Address Translator	5698-NAT	0939	6
		0942	1,500
Tivoli Manager for Domino	5698-NOT	0275	6
		0278	1,500
Tivoli NetView Performance Monitor	5698-NPM	2300	6
		2303	1,500



<b>Program Name</b>	<b>Program Number</b>	<b>5698-SPT Standard Support Annual Charge Feature</b>	<b>Charge</b>
Tivoli NetView	5698-NVW	0749	\$ 6
		0752	1,500
Tivoli Manager for Oracle	5698-ORA	0329	6
		0332	1,500
Tivoli Policy Director for Application Servers	5698-PDA	1221	6
		1224	1,500
Tivoli Policy Director 128 Bit	5698-PDD	1235	6
		1238	1,500
Tivoli Policy Director for MQSeries	5698-PDM	2070	6
		2073	1,500
Tivoli NetView Performance Monitor for TCP/IP	5698-PMI	1281	6
		1284	1,500
Tivoli Remote Control	5698-RCL	0569	6
		0572	1,500
Tivoli Risk Manager	5698-RMG	1265	6
		1268	1,500
Tivoli Manager for Siebel eBusiness Applications	5698-SBL	2587	6
		2590	1,500
Tivoli Service Desk for OS/390®	5698-SD9	2270	6
		2273	1,500
Tivoli Security Manager	5698-SEC	0623	6
		0626	1,500
Tivoli SANergy™ File Sharing	5698-SFS	1024	6
		1027	1,500
		1036	6
		1039	1,500
Tivoli Storage Network Manager	5698-SNM	2001	6
		2004	1,500
Tivoli Space Manager	5698-SPM	1587	6
		1590	1,500
Tivoli Server Performance Prediction Guide	5698-SPP	0233	6
		0236	1,500
Tivoli Self-Service Terminal Manager	5698-STM	1767	6
		1770	1,500
Tivoli Software Distribution	5698-SWD	0637	6
		0640	1,500
Tivoli Manager for Sybase	5698-SYB	0345	6
		0348	1,500
Tivoli Data Exchange	5698-TDE	1717	6
		1720	1,500
Tivoli Decision Support	5698-TDS	0737	6
		0740	1,500
		0820	6
		0823	1,500
Tivoli Decision Support for OS/390 Accounting WS Option	5698-TDW	1068	6
		1071	1,500
Tivoli Decision Support for Multiple Options	5698-TD9	1054	6
		1057	1,500
		1093	6
		1096	1,500
		1107	6
		1110	1,500
		1121	6
		1124	1,500
		1135	6
		1138	1,500
Tivoli Identity Director	5698-TID	2507	6
		2510	1,500
Tivoli Intrusion Manager	5698-TIM	2491	6
		2494	1,500
Tivoli Data Message Manager	5698-TMM	1703	6
		1706	1,500
Tivoli Manager for Retail	5698-TRE	0409	6
		0412	1,500

<b>Program Name</b>	<b>Program Number</b>	<b>5698-SPT Standard Support Annual Charge Feature</b>	<b>Charge</b>		
Tivoli Storage Manager	5698-TSM	1671	\$ 6		
		1674	1,500		
		1629	6		
		1632	1,500		
		1655	6		
		1658	1,500		
		1601	6		
		1604	1,500		
		Tivoli Web Services Analyzer	5698-TWA	1830	6
				1833	1,500
Tivoli Web Services Manager	5698-TWS	1844	6		
		1847	1,500		
Tivoli User Administration	5698-UAD	0583	6		
		0586	1,500		
Tivoli Manager for WebSphere Application Server	5698-WAS	2333	6		
		2336	1,500		
Tivoli Web Component Manager	5698-WCM	2457	6		
		2460	1,500		
Tivoli Workload Scheduler	5698-WKB	0487	6		
		0490	1,500		
Tivoli Workload Scheduler for non-Tivoli	5698-WSN	0555	6		
		0558	1,500		
Tivoli Workload Scheduler for Oracle	5698-WSO	0537	6		
		0540	1,500		
Tivoli Workload Scheduler for PeopleSoft	5698-WSP	0499	6		
		0502	1,500		
Tivoli Workload Scheduler for R/3	5698-WSS	0511	6		
		0514	1,500		

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