Passport Advantage Online Registration/Authorization Process has been simplified- - Effective May 23, 2005

Effective May 23, 2005 we are making changes to Passport Advantage Online to better meet your needs. Customer feedback has told us that the authorization process and steps required to access Passport Advantage Online is cumbersome. In response to this feedback, we are announcing a simplified authorization process. In addition, we are also making available a self-nomination process for additional users to request access.

Below, please find the steps that are required when users request access to Passport Advantage Online.

Additional users requesting access to Passport Advantage Online:
- Access Passport Advantage Online on or after May 23, 2005 via the following url: ibm.com/software/passportadvantage
- Select the "For customers" tab and then "Customer sign in". Enter your existing IBM ID and password. If you do not have an IBM ID and password, please create them now by selecting the "register" link on the sign in page.
- The system will automatically search for authorization and will prompt the user to submit a self-nomination request if necessary.
- The self-nomination request will be automatically routed to the Primary Contact of your Site for review.
- The Primary Contact must take action to process the authorization request and set up the users appropriate access level. Upon completion of the approval, you will be notified via e-mail.

If you need additional information please, refer to the link below to locate worldwide contact information for the IBM Passport Advantage eCustomer Care Team:
https://www.ibm.com/software/howtobuy/passportadvantage/paocustomer/docs/en_US/ecare.html

Yours Sincerely,
IBM Passport Advantage eCustomer Care Team