IBM Program usage and installation report instructions

FileNet Content Services Help Guide
FileNet Content Services (Concurrent Users)
FileNet Content Services (Authorized Users)

Please see below the additional help in collecting deployment information for your IBM Software. (You may need to zoom in to more easily view the screenshots.)

FileNet Content Services (Concurrent Users)

Please see below the FileNet Content Services (Concurrent Users) Help Section

1. If using the 'FileNet Content Services' security database, the below steps may assist you with providing the requested data.
    a. For a concurrent session report, please provide text files containing the outputs of the following commands on every FileNet application using the 'FileNet Content Services' database:
    i. Log into the Content Services server as an administrator
    ii. Create a temp directory to store the reports (example: /tmp/reports OR C:\temp\reports)
Oracle
    i. Launch SQLPlus and log into the appropriate database server with administrative privileges, at the SVRMGR prompt:
        (Unix) Run the following command: spool /tmp/reports/Site_Name_sesstab_MMDDYYYY.txt
        (Windows) Run the following command: spool c:\temp\reports\Site_Name_sesstab_MMDDYYYY.txt
    ii. select * from CSLIB1.SESSIONTAB
    iii. Quit
MS SQL
    i. Launch Query Analyzer and log into the appropriate database server as an administrator.
    ii. In Query Analyzer, type in the following command (where cslib1 is your database name):
    iii. use cslib1 go select * from sessiontab
    iv. Press Ctrl-Shift-F or by menu: Query > Results to File
    v. Press F5 or by menu: Query > Execute (or the green icon on toolbar) to execute command.
    vi. Save file as c:\temp\reports\Site_Name_sesstab_MMDDYYYY.txt

FileNet Content Services (Authorized Users)

Please see below the FileNet Content Services (Authorized Users) Help Section

1. If using the 'FileNet Content Services' security database, the below steps may assist you with providing the requested data.
    a. For a list of users, please provide text files containing the outputs of the following commands on every FileNet application using the 'FileNet Content Services' database:
    i. Log into the Content Services server as an administrator
    ii. Create a temp directory to store the reports (example: /tmp/reports OR C:\temp\reports)
Oracle
    i. Launch SQLPlus and log into the appropriate database server with administrative privileges, at the SVRMGR prompt:
        (Unix) spool /tmp/reports/Site_Name_csusers_MMDDYYYY.txt
        (Windows) c:\temp\reports\Site_Name_csusers_MMDDYYYY.txt

ii. select * from CSLIB1.USR

iii. Quit

MS SQL

i. Launch Query Analyzer and log into the appropriate database server as an administrator.

ii. In Query Analyzer, type in the following command (where cslib1 is your database name):

iii. use cslib1   go   select * from usr

iv. Press Ctrl-Shift-F or by menu: Query > Results to File

v. Press F5 or by menu: Query > Execute (or the green icon on toolbar) to execute command.

vi. Save file as c:\temp\reports\Site_Name_csusers_MMDDYYYY.txt