

IBM Program usage and installation report instructions

FileNet Image Services Help Guide

[FileNet Image Services \(Concurrent Users\)](#)

[FileNet Image Services \(Authorized Users\)](#)

Please see below the additional help in collecting deployment information for your IBM Software. (You may need to zoom in to more easily view the screenshots.)

FileNet Image Services (Concurrent Users)

Please see below the FileNet Image Services (Concurrent Users) Help Section

1. If using the 'FileNet Image Services' security database, the below steps may assist you with providing the requested data.
 - a. For a concurrent session report (CSS Summary Report), please follow the steps below:
 - i. Login to each Image Services server as fnsw
 - ii. Create a temp directory to store the reports (example: /fnsw/local/tmp/reports OR C:\temp\reports)
 - iii. If Images Services is not currently started, please run the following command to start it: initfnsw start
 - iv. (Unix) Enter the following command: perf_report -rcss > /fnsw/local/tmp/reports/Site_Name_perfcss_MMDDYYYY.txt
 - v. (Windows) Enter the following command: perf_report -rcss > c:\temp\report\Site_Name_perfcss_MMDDYYYY.txt

Sample Output:

```
CSS Summary Report for Thursday, October 13, 2011 (00:00-00:00) (1) MN-MSP-FNA1
```

	CPU				DISK		SLU				
	%I	%K	%U	%W	OPS/SEC	CURRENT	PEAK	MAX ALLOWED	REJECTS	SOFT CUTOFF	SOFT VIOLATIONS
19:00	99	1	0	0	*	18	37	99999	0	99999	0
18:45	100	0	0	0	*	20	37	99999	0	99999	0
18:30	99	0	0	0	*	20	37	99999	0	99999	0
18:15	100	0	0	0	*	20	37	99999	0	99999	0
18:00	100	0	0	0	*	20	37	99999	0	99999	0
17:45	100	0	0	0	*	20	37	99999	0	99999	0
17:30	100	0	0	0	*	21	37	99999	0	99999	0
17:15	100	0	0	0	*	21	37	99999	0	99999	0
17:00	99	0	0	0	*	21	37	99999	0	99999	0
16:45	99	0	0	0	*	21	37	99999	0	99999	0

FileNet Image Services (Authorized Users)

Please see below the FileNet Image Services (Authorized Users) Help Section

- a. For a list of all users (Sec Tool), please follow the instructions below:
 - i. Login to each Image Services server as fnsw
 - ii. Create a temp directory to store the reports (example: /fnsw/local/tmp/reports OR C:\temp\reports)
 - iii. If Images Services is not currently started, please run the following command to start it `initfnsw start`
 - iv. To start the SEC Tool, please enter the following command at the command prompt: `SEC_tool`
 - v. (Unix) Enter the following command: `hardcopy /fnsw/local/tmp/reports/Site_Name_sectool_MMDDYYYY.txt`
 - vi. (Windows) Enter the following command: `hardcopy c:\temp\report\Site_Name_sectool_MMDDYYYY.txt`
 - vii. Enter the following commands to collect the requested data (last two close out session):

```
(SEC_tool) license
(SEC_tool) who
(SEC_tool) dump user
(SEC_tool) dump group
(SEC_tool) dump device
(SEC_tool) hardcopy
(SEC_tool) quit
```

Command Descriptions:

hardcopy	Sends program output to the specified file.
license	Displays licensing information for the local domain
who	Displays information about logged-on users
dump user	Displays all users on the system
dump group	Displays all groups on the system
dump device	Displays all devices on the system
quit	Exits the SEC_tool program

Who Sample Output:

```
Outputting to file 'd:\rsa\dt\1100207879_sectool_101311.txt' and standard out
<SEC_tool>who
=====
21 sessions found on Thu Oct 13 22:44:50 2011
=====

user_name                               endpoint_name
-----
BSchoening:ORNATTITLE:FileNet           WS001.0000@10.8.1.190
WEBORB4:ORNATTITLE:FileNet              WS001.0000@10.1.0.176
WEBORB3:ORNATTITLE:FileNet              WS001.0000@10.1.0.175
SysAdmin:ORNATTITLE:FileNet             SV001.0000@10.1.1.218
WEBORB3:ORNATTITLE:FileNet              WS001.0000@10.1.0.231
WEBORB1:ORNATTITLE:FileNet              WS001.0003@10.1.1.203
WEBORB2:ORNATTITLE:FileNet              WS001.0003@10.1.1.204
restenson:ORNATTITLE:FileNet            WS001.0001@10.1.11.63
```

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Dump Device Sample Output:

```
<SEC_tool>dump device
```

Device Object Listing		Thu Oct 13 22:45:10 2011
id	name	last logon
03515	WS001@10.1.1.204:ORNATTITLE:FileNet	10/13/2011 4:00:20 AM
03516	WS001@10.1.1.203:ORNATTITLE:FileNet	10/13/2011 9:17:12 AM
03611	WS001@10.1.1.72:ORNATTITLE:FileNet	10/13/2011 10:43:02 PM
03930	WS001@10.1.0.175:ORNATTITLE:FileNet	10/13/2011 10:28:42 PM
03931	WS001@10.1.0.176:ORNATTITLE:FileNet	10/13/2011 9:13:14 PM
04204	WS001@10.1.1.13:ORNATTITLE:FileNet	10/13/2011 7:58:41 PM
04230	WS001@10.1.5.51:ORNATTITLE:FileNet	9/15/2011 1:58:45 PM
04254	WS001@10.1.200.230:ORNATTITLE:FileNet	4/15/2011 10:22:28 AM
04255	WS001@10.1.200.231:ORNATTITLE:FileNet	4/17/2011 4:00:50 PM
04256	SV001@10.1.1.218:ORNATTITLE:FileNet	10/13/2011 10:44:11 PM
04257	WS001@10.1.200.50:ORNATTITLE:FileNet	9/5/2011 7:44:24 AM

Dump User Sample Output:

```
<SEC_tool>dump user
```

User Object Listing		Thu Oct 13 22:45:51 2011
id	name	
00011	SysAdmin:ORNATTITLE:FileNet	
00012	FieldService:ORNATTITLE:FileNet	
00013	Operator:ORNATTITLE:FileNet	
00440	ORT_WFL_PRTS:ORNATTITLE:FileNet	
00536	ort.fax:ORNATTITLE:FileNet	
00559	ORTitle:ORNATTITLE:FileNet	
00578	ORT_DRPROD_READ:ORNATTITLE:FileNet	
00579	ORT_DRPROD_WRITE:ORNATTITLE:FileNet	
00580	ORT_DRPROD_AX:ORNATTITLE:FileNet	
00584	ORT_ORTHennTest_READ:ORNATTITLE:FileNet	
00585	ORT_ORTHennTest_WRITE:ORNATTITLE:FileNet	

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b. If running the Application Executive program (Xapex), a list of all users can be generated manually in a text file using the following steps:

1. Log in to Application Executive, within the Image Services console
2. Click on 'Application' menu
3. Select 'Security Administrator' sub menu
4. Select 'Users' and view 'Detail' sub menu
5. Select 'Edit' menu, click 'Select All'
6. Select 'File', select 'Save as new file'

If more than one page of records, please continue:

7. On the main window, click the 'Next' button or arrow
8. Select 'File', select 'Append'
9. Select previously saved file from list
10. Repeat until finished
11. Final output file should contain accumulation of entire user list.