



IBM Software

# Examples of Ordering ILMT via PA Online

IBM Software Group



## Examples of Ordering ILMT via PA Online

- Step by step screen shots of ordering the IBM License Metric Tool
- Even though ILMT is no-charge, order must be placed
- Order required to establish IBM entitlement record for the license as well as software subscription and technical support (S&S)
- ILMT Part Number D561HLL
- *Ordering via PA Online eliminates need for customer to issue zero dollar purchase order!*

From here: <http://www-01.ibm.com/software/howtobuy/passportadvantage/>

The screenshot shows the IBM Passport Advantage Program overview page. The page features a navigation menu on the left with categories like Software, Trials and demos, Support, Training and certification, Library, Events, and News. The main content area includes a breadcrumb trail (Software > How to buy > Passport Advantage >), a title 'IBM Passport Advantage', and a sub-section 'Program overview'. A blue callout bubble points to the 'Passport Advantage Online' tab, with the text 'Click on PA Online tab' inside. Below the tab, there is a description of the program and a list of features and benefits. The 'Learn more' section provides links to additional resources.

Country/region [ select ]

Home Solutions Services Products Support & downloads My IBM

Welcome

Software > How to buy > Passport Advantage >

## IBM Passport Advantage

### Program overview

**Program overview** | **Passport Advantage Online**

Passport Advantage and Passport Advantage Express are simple, comprehensive IBM offerings that cover software license acquisition, Fixed Term Licenses and Software Subscription and Support product upgrades and technical support under a single, common set of agreements, processes and tools.

Passport Advantage is designed for larger enterprises, while Passport Advantage Express, a transaction-based offering, is designed to meet the needs of medium-sized businesses.

#### Features and Benefits

- Includes Software Subscription and Support (technical support and product upgrades) with each new license.
- Provides Selected Support for certain Open Source and other non-warranted code.
- Provides comprehensive and flexible upgrade coverage.
- Streamlines budgeting for software upgrade and migration costs.
- Provides secure access to Passport Advantage Online.
- Incorporates flexible, easy-to-access, responsive, cross-platform customer support from IBM.
- Provides access to IBM software technical support for all of a customer's designated IT staff.
- Provides 24x7 access to support resources for business-critical outages.
- Provides self help via the Internet.

#### Learn more

- Learn more about Passport Advantage and Passport Advantage Express.
- Passport Advantage tutorial.
- 📄 Passport Advantage and Passport Advantage Express brochure.
- 📄 Passport Advantage and Passport Advantage Express quick reference guide.
- 📄 Software Subscription and Support brochure.
- 📄 Get Adobe® Reader®

**Fast access**

- Find out more about Passport Advantage and Passport Advantage Express
- Enroll in Passport Advantage

**Communities:**

- IBM Business Partners
- ISVs
- Developers
- Warranty info

Redirects to: [http://www-01.ibm.com/software/howtobuy/passportadvantage/pao\\_customers.htm](http://www-01.ibm.com/software/howtobuy/passportadvantage/pao_customers.htm)

Welcome

Software > How to buy > Passport Advantage >

## IBM Passport Advantage

### Passport Advantage Online

Program overview | Passport Advantage Online

For customers | For Business Partners

Passport Advantage Online offers customers a secure Web experience, allowing them to manage their Passport Advantage accounts online.

[Customer sign in](#)

#### Features and Benefits

Passport Advantage Online enables you to:

- Access entitled software; download or request a media pack.
- Renew your Sites Software Subscription and Support or acquire licenses by browsing the popular offerings catalog or IBM quotes (not available in all countries).
- Review and update contact information for your Sites designated contacts.
- View your Sites Proof of Entitlement certificates.
- Subscribe to eNotifications to receive automatic notification when new software upgrades that match your preferences and entitlement become available.
- Generate reports to track transaction history, download history, or active entitlements at the Enterprise or Site level.

#### Learn more

- [Passport Advantage Online for Customers.](#)
- [Learn more about Passport Advantage and Passport Advantage Express.](#)
- [Passport Advantage tutorial.](#)
- [Passport Advantage and Passport Advantage Express brochure.](#)
- [Passport Advantage and Passport Advantage Express quick reference guide.](#)
- [Software Subscription and Support brochure.](#)
- [Get a PDF Reader](#)

#### Access/Request Access

Select the "Customer sign in" button above.

Enter your existing IBM ID and password, or register for an IBM ID and password and follow the prompts for requesting access.

[Need Assistance](#)

Redirects to: <https://www-112.ibm.com/software/howtobuy/passportadvantage/paocustomer/LoginPage?abu=>

The screenshot shows the IBM Passport Advantage customer login and registration interface. At the top, there is a navigation bar with the IBM logo, a search bar, and a "Country/region [select]" dropdown. Below the navigation bar, there are links for "Home", "Solutions", "Services", "Products", "Support & downloads", and "My IBM". A welcome message "Welcome Stephen Salavarria [Not you?]" is displayed on the right.

The main content area is titled "Sign in" and is divided into two sections:

- Returning customers:** This section includes a "Sign in" button and a "Sign in" link. It prompts the user to sign in and provides information on how to recover their IBM ID or password.
- New customers:** This section includes a "Register" button and a "Register" link. It prompts the user to register and provides information on how to create an account.

The registration form includes the following fields:

- IBM ID (E-mail address):** A text input field.
- Password:** A text input field.
- First name\*:** A text input field.
- Last name\*:** A text input field.
- E-mail address\*:** A text input field.
- Password\*:** A text input field.
- Re-enter password\*:** A text input field.
- Security question\*:** A text input field.
- Answer to question\*:** A text input field.
- Country of residence\*:** A dropdown menu.

At the bottom of the registration form, there is a "Register" button and a "Cancel" button. A note at the bottom states: "By clicking 'register' you agree that IBM may process your data in the manner described in [Privacy](#)."

Redirects to: [https://www-112.ibm.com/software/howtobuy/passportadvantage/paocustomer/passporthome.nsf/pao/startpage\\_en\\_us?OpenDocument](https://www-112.ibm.com/software/howtobuy/passportadvantage/paocustomer/passporthome.nsf/pao/startpage_en_us?OpenDocument)

The screenshot shows the IBM Passport Advantage Online website. At the top, there is a search bar and a navigation menu with options like Home, Solutions, Services, Products, Support & downloads, and My IBM. The main content area is titled 'Software and services online' and includes a sub-header 'Access to downloads, account information and commerce'. A prominent banner for 'Passport Advantage Online' features an image of three business professionals. Below the banner, there is a 'Find it fast' sidebar with a list of links. The link 'Place a new license order' is highlighted in yellow and pointed to by a blue callout bubble containing the text 'Click here to order ILMT'. Other links in the sidebar include 'Download software', 'Download Patches and Fixes', 'Online technical support', 'Add site number to your IBM id', 'Add new users', 'Change or delete user access', 'Process users requesting access', 'View Proof of Entitlement certificate', 'Value Unit Calculator', 'Order Media or Doc Pack', and 'Change contact information'. The bottom of the page includes a 'We're here to help' section with an 'E-mail us' button and contact information.

Click here to order ILMT

Redirects to: <https://www-112.ibm.com/software/howtobuy/passportadvantage/paocustomer/eorder/Catalog?P0=C7&oid=WWPOPNUM>

The screenshot displays the IBM Software Catalog search page. At the top, there is a navigation bar with the IBM logo, a search bar, and a 'Search' button. Below the navigation bar, there is a welcome message for Mr. Stephen Salavarría. The main content area is titled 'Catalog search' and includes a breadcrumb trail: 'Software > Software and services online > Purchase & renewal >'. The page is divided into several sections:

- Software and services online**: A sidebar menu with links for 'Software download & media access', 'Purchase & renewal' (including Quotes, Product catalogs, Renewals, Help), 'Shopping cart', 'Reporting', 'Entitlements', 'Account management', 'Reference', and 'Need assistance'.
- Product attribute search**: A section for selecting product categories and license types. It includes a 'Submit' button.
- Product description search**: A section for finding products by description. It includes an input field with the text 'License Metric Tool' and a 'Go' button.
- Online text chat**: A chat window with a 'We're here to help...' message and an 'Online text chat' button.
- Related links**: A list of links including 'IBM software support', 'Online technical support', 'ShopzSeries', and 'Public instant messaging registration'.

A blue speech bubble with a red border points to the 'Product description search' input field, containing the text: 'Search on 'License Metric Tool' and click on 'Go''. At the bottom of the page, there are links for 'Print this page', 'IBM Bookmarks', 'Digg this', and 'Save to del.icio.us', along with a footer containing 'About IBM', 'Privacy', 'Contact', 'Terms of use', and 'IBM Feeds'.

# Search Results for 'License Metric Tool'

United States [ change ]

Home Solutions Services Products Support & downloads My IBM
Search

Welcome Stephen Salavarría [Not you?]

**Software and services online**

Software download & media access

Purchase & renewal

**Shopping cart**

Saved shopping carts

Order status

Help

Reporting

Entitlements

Account management

Reference

Need assistance

Software > Software and services online > Shopping cart >

## Search results

IBM Corporation

1 title(s) found matching your search criteria. All

Select	Part number	Description	Item price
<input checked="" type="checkbox"/>	D561HLL	IBM License Metric Tool Per Establishment License + SW Subscription & Support 12 Months	0.00

**Add to cart**

Continue shopping

View shopping cart

Learn about license types

Learn about

**Online text chat**

We're here to help. Have our online specialists help you.

Online text chat

**My shopping cart**

Items	0
Total*	0.00
Currency	USD

[View shopping cart](#)

1. Pricing
2. Shopping cart
3. Checkout
4. Review and submit order
5. Order confirmation
6. Download

**Related links**

- IBM software support
- Online technical support
- ShopzSeries
- Public instant messaging registration

**Note:** Catalog prices are exclusive of tax and are subject to change without notice.

- Products acquired online will be available via download.
- Shipping charges are not applicable to this transaction.
- Media packs (CD-ROMs, DVDs) may be ordered at no charge after this order is processed.

Print this page
IBM Bookmarks
Digg this
Save to del.icio.us

About IBM
Privacy
Contact
Terms of use
IBM Feeds

Select with check mark

Click on 'Add to cart'



# Shopping Cart – Selecting Quantity

The screenshot shows the IBM Shopping Cart page. The main content area displays a table of shopping cart items. A blue callout bubble points to the quantity input field for the first item, containing the text "Enter Quantity (see backup slide)". Another blue callout bubble points to the "Check out" button, containing the text "Click on 'Check out'".

**Shopping cart items: Product catalogs**

Quantity	Description	Item price	Line total (USD)
<input type="text" value="1"/>	IBM License Metric Tool Per Establishment License + SW Subscription & Support 12 Months (D561HLL)	0.00	0.00

Establishment  
[Delete](#)

**Shopping cart total** 0.00\*

If you change a line item quantity, click 'Update shopping cart' to save your changes and view your new shopping cart total.

- Check out
- Update shopping cart
- Save cart for later use
- E-mail business partner
- E-mail cart
- Continue shopping

**My shopping cart**

Items	1
Total*	0.00
Currency	USD

→ Save shopping cart

- Pricing ✓
- Shopping cart
- Checkout
- Review and submit order
- Order confirmation
- Download

# Checkout – Billing and shipping

United States [ change ]

Home Solutions Services Products Support & downloads My IBM
Welcome Stephen Salavarria [Not you?]

Software > Software and services online > Shopping cart >

## Checkout - Billing and shipping

IBM Corporation

The fields indicated with an asterisk (\*) are required.

### Billing and Shipping

**Billing address**

<b>First name:*</b>	<b>Last name:*</b>
<input type="text"/>	<input type="text"/>
<b>Company name 1:*</b>	<b>Company name 2:</b>
IBM Corporation	
<b>No PO box addresses, please.</b>	
<b>Address 1:*</b>	<b>Address 2:</b>
<input type="text"/>	<input type="text"/>
<b>City:*</b>	<b>State/Province:*</b>
<input type="text"/>	Texas
<b>Postal code:*</b>	<b>Country:</b>
<input type="text"/>	USA
<b>Phone:*</b>	<b>Email:</b>
<input type="text"/>	<input type="text"/>

**Shipping address**

Ship to my billing address(default) | [Ship to a different address](#)

[Learn about shipping methods](#)

**Terms**

**Related links**

- IBM software support
- Online technical support
- ShopzSeries
- Public instant messaging registration

**Software and services online**

- Software download & media access
- Purchase & renewal
- Shopping cart
  - Saved shopping carts
  - Order status
  - Help
- Reporting
- Entitlements
- Account management
- Reference
- Need assistance

**Online text chat**

We're here to help. Have our online specialists help you.

[Online text chat](#)

**My shopping cart**

Items	1
Total*	0.00
Currency	USD

[Calculate taxes](#)

[Modify shopping cart](#)

[Save shopping cart](#)

1. Pricing ✓
2. Shopping cart ✓
3. Checkout
4. Review and submit order
5. Order confirmation
6. Download

Insert your information

Scroll down to 'Terms'

## Checkout – “I agree” to terms

**Terms**

Please read carefully all terms and print and store them for your records.

By clicking on the "I agree" button below, you agree that the Passport Advantage Eligible Products that you are either ordering or downloading or both in this transaction are subject to the terms of (1) your **IBM International Passport Advantage Express Agreement**, and (2) the **Attachment for Sub-Capacity Terms**, and (3) the **IBM International Program License Agreement**, including any additional terms contained in (4) the software's **License Information documents**. Passport Advantage Eligible Products include, but are not limited to, licenses, software upgrades in the form of new versions, releases, or updates provided as part of your Site's active Software Subscription and Support coverage, and Renewals.

You may view and obtain copies of the above referenced agreements by clicking the links provided below and following the prompts as indicated.

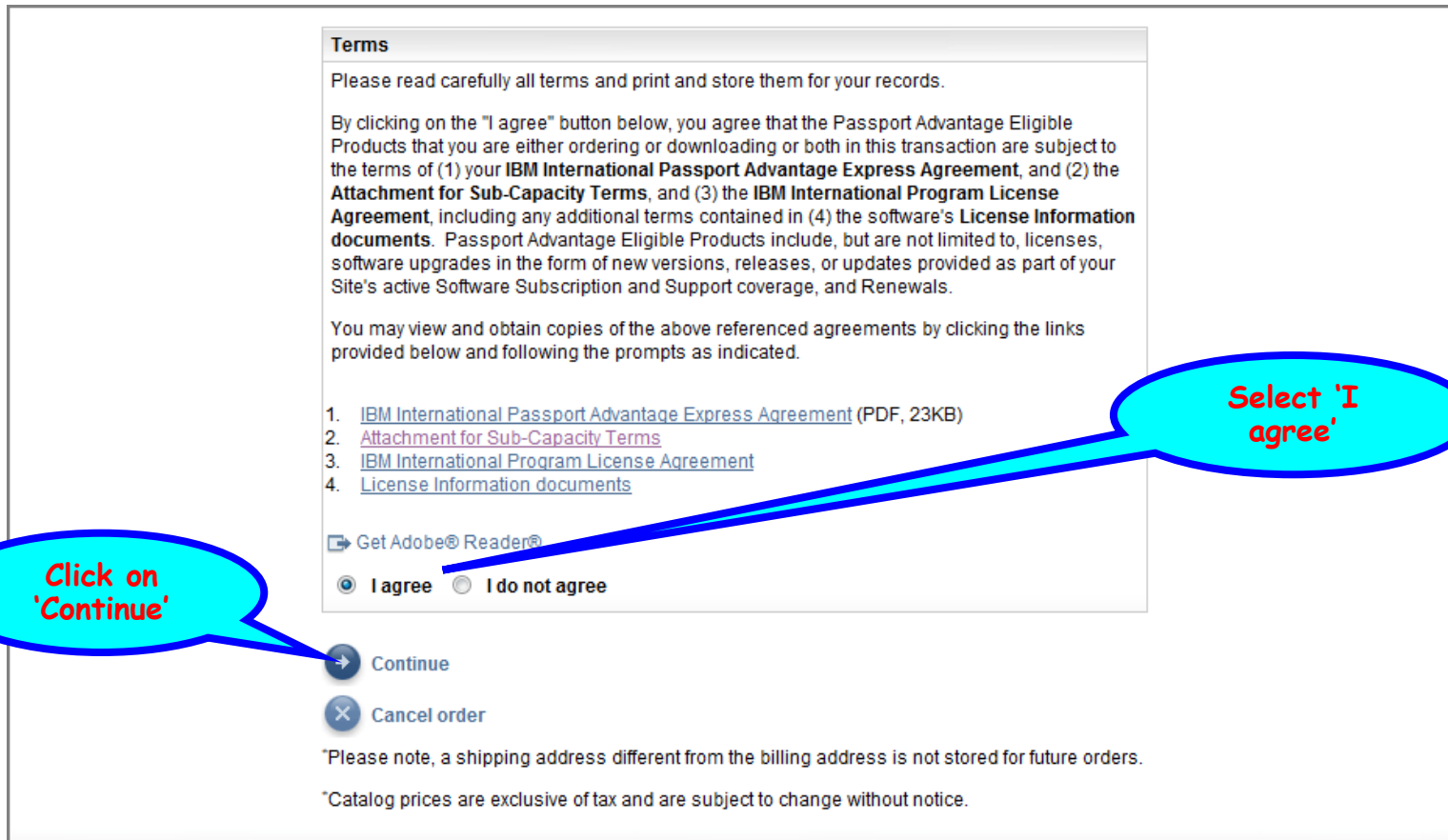
1. [IBM International Passport Advantage Express Agreement](#) (PDF, 23KB)
2. [Attachment for Sub-Capacity Terms](#)
3. [IBM International Program License Agreement](#)
4. [License Information documents](#)

Get Adobe® Reader®

I agree  I do not agree

\*Please note, a shipping address different from the billing address is not stored for future orders.

\*Catalog prices are exclusive of tax and are subject to change without notice.



The screenshot shows a checkout page with a 'Terms' section. A blue callout bubble points to the 'Continue' button with the text 'Click on 'Continue''. Another blue callout bubble points to the 'I agree' radio button with the text 'Select 'I agree''. The page contains legal text, a list of links to agreements, and a note about shipping and pricing.

# Checkout – Review and submit order

The screenshot shows the IBM Software checkout page for a user named Stephen Salavarría. The page title is "Review and submit order". The main content area is divided into several sections:

- Shopping cart summary:** A table with 4 columns: Quantity, Part number, Description, and Line total (USD) including tax. It lists one item: 1 quantity of D561HLL, "IBM License Metric Tool Per Establishment License + SW Subscription & Support 12 Months", with a line total of 0.00. The total shopping cart total (including tax) is also 0.00.
- Billing and Shipping:** Two columns of address information. Both the billing and shipping addresses are identical: Stephen Salavarría, IBM Corporation, 371 Spring Town Road, VAN ALSTYNE, Texas 75495, United States, 903-482-5489, SSALAVAR@US.IBM.COM.
- Payment method:** A message states: "No payment method is required as order total is zero."
- Navigation:** At the bottom, there are two buttons: "Submit" (with a right arrow icon) and "Cancel order" (with a close icon).

On the left side, there is a navigation menu with categories like "Software and services online", "Software download & media access", "Purchase & renewal", "Shopping cart", "Reporting", "Entitlements", "Account management", "Reference", and "Need assistance".

On the right side, there is an "Online text chat" section with a chat icon and a "My shopping cart" section showing a total of 0.00 and a list of steps: 1. Pricing, 2. Shopping cart, 3. Checkout, 4. Review and submit order, 5. Order confirmation, 6. Download.

Click on 'Submit'

Zero Dollar PO not required!

# Checkout – Order Confirmation

United States [ change ]

Search

Home
Solutions ▾
Services ▾
Products ▾
Support & downloads ▾
My IBM ▾

Welcome Mr. Stephen Salavarria [Not you?]

Software > Software and services online >

## Order confirmation and information

**Software and services online**

**Software download & media access**

**Purchase & renewal**

**Shopping cart**

- Saved shopping carts
- Order status
- Help

**Reporting**

**Entitlements**

**Account management**

**Reference**

**Need assistance**

**Related links**

- IBM software support
- Online technical support
- ShopzSeries
- Public instant messaging registration

**Information and next steps**

Thank you for your order! You will receive a confirmation e-mail shortly. Please print this page for your records.

Your order reference number is below. Please refer to this number when communicating to IBM about your order.

**Your order reference number is: 36258391**

**Download now**

For immediate access to your software, you may [download now](#)

- You will be asked to specify your platform and spoken language before downloading your new software.

**Download later**

To download your software later, please refer to your confirmation e-mail for a link to your "Order status" page. Your order status page will give you access to:

- Downloads
- Proof of Entitlement
- Request Media (CDs and DVDs)
- Technical support Welcome Letter

[What is Proof of Entitlement?](#)

**Download later - by a person other than me**

See instructions on how to define authorized users so they can access and download your new software.

[Define authorized users](#)

**My shopping cart**

Items	1
Total	0.00
Currency	USD

1. Pricing ✓
2. Shopping cart ✓
3. Checkout ✓
4. Review and submit order ✓
- 5. Order confirmation**
6. Download

Choose from these options

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# Back-up Chart



# ILMT's Per Establishment Licensing defined:

The IBM License Metric Tool is now licensed on a "per establishment" basis.

*This means a customer is permitted to deploy an unlimited number of copies of the IBM License Metric Tool, only on machines owned or leased by you, that are located at a single physical site, including the surrounding campus and satellite offices, irrespective of the server environment being monitored.*

Refer to the updated July 1, 2008 announcement letter via IBM Offering Information:

- <http://www-01.ibm.com/common/ssi/index.wss>
- Select language/country preferences if profile not already established
- For Announcement Letter content, click on 'Advanced Search'
- Enter announcement letter number for your geography:
  - U.S. '208-197'; Canada 'A08-0973'; Latin America 'ZP08-0263'
  - EMEA 'ZP08-0263'; Asia Pacific 'AP08-0197'
- Click [here](#) for U.S. version