



IBM Expert Assistance Services for Windows XP Fixlet Support

IBM Endpoint Manager (IEM)

Maximize the Value of your C&SI Solution

This offering provides one year of Fixlet development to support patching for Windows XP security patches.

- You need to provide support for Windows XP beyond the Microsoft end of life date.
- You have a contract with Microsoft to receive patches for Windows XP and need assistance with the development of the released patch content.
- You have a substantial deployed surface area of Windows XP endpoints with no way to keep them patched.

Benefits

- Receive Fixlet content developed and tested by IBM professionals directly to you via a custom external content site.
- Receive personal attention regarding the Fixlet content developed on your behalf.
- Ensure consistent patching of your environment.
- Enjoy the benefit of receiving patch content for a fixed price, for a single language, regardless of the number of patches Microsoft releases for Windows XP.

Deliverables

- Developed Windows XP support Fixlets
- Duration: 1 year of Fixlet development support for one language of the Windows XP Operating System.
- **Please contact your local Sales Representative for pricing**

Contact

For more information regarding this or any C&SI Service, please contact your IBM Account Manager or Services Sales Representative or visit our [website](#).