Health Check Services for IBM Endpoint Manager

IBM Endpoint Manager (IEM)

Maximize the Value of your C&SI Solution

This offering provides a health check of your existing IEM deployment.

- Your Endpoint Manager deployment appears to have slowed down, information is not being updated or there appears to be periodic performance issues.

- You have issues with your Endpoint Manager Relays. Managed endpoints reporting to specific Relays may appear to have become slow or completely unresponsive.

- You would like to review the recommended maintenance tasks for your version of Endpoint Manager.

- Modules have not been fully implemented or are not functioning as expected.

- It has been a long time since your last Endpoint Manager Health Check by an Endpoint Manager specialist.

Benefits

- Review of your deployment by an Endpoint Manager specialist

- Improved ROI for your software investment.

- Gain visibility on the actual health of your deployment.

- Develop the confidence to manage and maintain your Endpoint Manager deployment yourself

- Leverage IBM's experience with systems management and proven best practices.

Deliverables

- Consultation with an Endpoint Manager specialist

- Detailed health check on your core Endpoint Manager infrastructure

- Health check report containing:

    1) Findings from the analysis

    2) Recommended next steps for remediation

- **Duration: from 5 days**. (Remediation as time allows).

Contact

For more information regarding this or any C&SI Service, please contact your IBM Account Manager or Services Sales Representative or visit our [website](#).