Tivoli software

IBM QuickStart Services for IBM Service Delivery Manager

IBM Service Delivery Manager IBM Software Services for Tivoli	This service offering helps you to properly plan and install IBM Service Delivery Manager in a limited environment using best practices to help achieve your cloud computing objectives and move to next phase of deployment.

Challenges	**Benefits**	**Deliverables**
■ *You need to bring new IT-based services to the business faster, while reducing costs* ■ *You need a plan for rapid implementation of a cloud environment for your company* ■ *You need to lower the cost of service delivery through automation and reduced skill requirements* ■ *You are constrained by lack of resources for development and test of new services* ■ *You need to provide a self-service environment for users to request the services they need, when they need them, for the time they need them* ■ *You need to reduce the risk associated with introduction of cloud computing capabilities through a plan based on best practice and experience*	■ *Improved time to value through an integrated service delivery software stack with pre-installed capabilities essential to a cloud model* ■ *Automation, standardization and self-service eliminate manual processes, minimizing errors* ■ *Flexibility to leverage your choice of hardware while achieving both rapid time-to-value and strong return-on-investment* ■ *Improved customer satisfaction by accelerating service delivery and ensuring consistency of services* ■ *Data for planning, budgeting, billing and accurate chargeback for services to users* ■ *Minimized start-up costs by properly planning and executing your rollout* ■ *Rely and learn from our years of experience and proven best practices*	■ *Project workshop for QuickStart Solution Overview and requirements prioritization* ■ *Installation and configuration of IBM Service Delivery Manager in a pre-production environment* ■ *Discovery and customization of your resource pool and provisioning of virtual machines* ■ *Demonstration of features and key use cases, with hands-on learning* ■ *Mentoring of your technical professionals on the usage of IBM Service Delivery Manager in your environment* ■ *Deployment summary documentation* ■ *Duration: 20 days*

Contact Information

You may contact your IBM Account Manager or Tivoli Services Sales Representative or visit web site: **ibm.com**/software/tivoli/services/consulting